

Foundation for Social Welfare Services

FSWS Gozo

Half-Yearly

Interim

Statistical Report

**July
2019**

2019

**Reporting on:
January to June
2019**



Foundation for Social Welfare Services
Here for you

Online version

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Foundation for Social Welfare Services

FSWS Gozo Half-Yearly Interim Statistical Report 2019

Foundation for Social Welfare Services, Malta
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Introduction

This report provides, in tabular format, the statistical information regarding the services within the Foundation for Social Welfare Services in Gozo. The tables include, but are not limited to, the number of cases worked with, individuals worked with, number of referrals, new and re-contact cases, cases closed, and key demographic details. This information provides an indication of service performance and is used to determine the profiles of service users attending the various services.

The data contained in this report is based on information submitted by the services to the Research Team in July 2019. Where applicable, the report provides data on an individual level as well as on a family level. It is important to note that the same individuals may stop and start attending a given service multiple times in the reporting year and/or may be attending one or more services concurrently within the reporting period. As a result, the summing up of services may lead to an over-estimation of the number of individuals attending the agency.

This report would not have been possible without the kind assistance of each worker who diligently provided the data and of the people who keyed in all the data.

The data contained in this report is subject to revision and modification, as and when the relevant information becomes available.

List of Acronyms

Acronym	Description
Fostering	Fostering Service
FSWS	Foundation for Social Welfare Services
Generic	Generic Social Work Service
GGH	Gozo General Hospital
LAC	Looked after children

Executive Summary

The following tables summarise the main statistics reported by the FSWS Gozo

	Total cases worked with	Individuals worked with
Generic Social Work Service	88	84
Looked After Children - Gozo	19	19
Fostering - Gozo	26	26
Home-Start Gozo	76	76
Gozo General Hospital Social Work Service	284	273

Please note that FSWS Gozo provides other services not listed above as they are reported within other statistical reports. For example, Home Based Therapeutic Services provided in Gozo are reported within the Therapeutic and Community reports. It is important to note as well that the figures reported within this report forms part of the total for the Maltese Islands.

Generic Social Work Service

This service provides social work support to referred individuals and families on a wide range of issues.

Generic: Number of cases worked with in the year January – June 2019	
	2019
New	55
Re-contact	6
Known	27
Total cases worked with	88
Number of individuals worked with	84

Generic: Number of referrals Number of cases referred by month and year of referral	
	2019
Jan	19
Feb	10
Mar	13
Apr	6
May	10
Jun	4
Jul	-
Aug	-
Sep	-
Oct	-
Nov	-
Dec	-
Total	62

Generic: Referrals by primary problem* January – June 2019	
	2019
Addiction	0
Anger management	0
Behaviour problems	0
Bereavement	0
Child abuse	3
Child care or access	1
Disability related issues	0
Domestic violence	14
Eating disorder	0
Elderly needs	0
Employment issues	2
Family relations/ relationships	9
Financial difficulties	3
Fostering or adoption	0
Health related issues	0
Homeless	11
Housing problems	1
Human trafficking	0
Lack of support or guidance	0
Legal issues	2
Marital problems	0
Mental health issues	1
Migrant related issues	0
Pregnancy related issues	0
Relationship problems	0
School related problems	0
Self-harm or suicide	1
Separation related issues	0
Sexual harassment or abuse	0
Sexuality related issues	0
Multiple issues	0
Other	3
Not specified	11
Total	62

**Clients may have multiple problems but this table only reports the primary issue as reported by the client.*

Generic: Number of new and re-contact cases	
Number of cases by month of service opened and year of service opened	
	2019
Jan	19
Feb	10
Mar	13
Apr	6
May	10
Jun	3
Jul	-
Aug	-
Sep	-
Oct	-
Nov	-
Dec	-
Total	61

Generic: Case service opened by age and sex			
January – June 2019			
	Male	Female	Total
<1	0	0	0
1-5	0	0	0
6-10	0	0	0
11-15	0	0	0
16-17	1	0	1
18-19	0	0	0
20-24	2	2	4
25-29	1	2	3
30-34	1	10	11
35-39	0	3	3
40-44	2	3	5
45-49	1	0	1
50-54	2	2	4
55-59	0	0	0
≥60	1	3	4
Not specified	8	17	25
Total	19	42	61

Generic: Case service opened by district and sex January – June 2019	
	2019
Gozo	44
Northern Harbour District	2
Southern Harbour District	1
Western District	1
Northern District	0
South Eastern District	0
Homeless	0
Shelter or institution	0
Foreign residence	0
Not specified	13
Total	61

Generic: Number of new cases Number of cases by month opened and year opened	
	2019
Jan	18
Feb	9
Mar	12
Apr	4
May	9
Jun	3
Jul	-
Aug	-
Sep	-
Oct	-
Nov	-
Dec	-
Total	55

Generic: Number of cases closed	
Number of cases closed by month and year of closure	
	2019
Jan	6
Feb	8
Mar	9
Apr	6
May	5
Jun	2
Jul	-
Aug	-
Sep	-
Oct	-
Nov	-
Dec	-
Total	36

Looked After Children - Gozo

The main objective of the Looked After Children Service (LAC) is to provide social work intervention to children who are in the out of home care system in Gozo i.e. those in residential and foster care.

LAC: Number of cases worked with in the year January – June 2019	
	2019
New	0
Re-contact	0
Known	19
Total cases worked with	19
Number of individuals worked with	19

LAC: Number of referrals Number of cases referred by month and year of referral	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	0
Jun	0
Jul	-
Aug	-
Sep	-
Oct	-
Nov	-
Dec	-
Total	0

LAC: Number of new and re-contact cases	
Number of cases by month of service opened and year of service opened	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	0
Jun	0
Jul	-
Aug	-
Sep	-
Oct	-
Nov	-
Dec	-
Total	0

LAC: Number of new cases	
Number of cases by month opened and year opened	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	0
Jun	0
Jul	-
Aug	-
Sep	-
Oct	-
Nov	-
Dec	-
Total	0

LAC: Case worked with by sex and legal status					
January – June 2019					
	Voluntary	Care order	Court order	Not specified	Total
Male	1	4	1	0	6
Female	3	9	1	0	13
Total	4	13	2	0	19

LAC: Number of cases closed	
Number of cases closed by month and year of closure	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	0
Jun	0
Jul	-
Aug	-
Sep	-
Oct	-
Nov	-
Dec	-
Total	0

Fostering - Gozo

The aim of this service is to promote fostering, to train and licence potential foster carers and to assist foster carers in their requirements. Their focus is on persons residing in Gozo.

Fostering: Number of cases worked with in the year January – June 2019	
	2019
New	3
Re-contact	0
Known	23
Total cases worked with	26
Number of individuals worked with	
	26

Fostering: Number of referrals Number of cases referred by month and year of referral	
	2019
Jan	1
Feb	0
Mar	0
Apr	0
May	2
Jun	0
Jul	-
Aug	-
Sep	-
Oct	-
Nov	-
Dec	-
Total	3

Fostering: Number of new and re-contact cases	
Number of cases by month of service opened and year of service opened	
	2019
Jan	0
Feb	0
Mar	0
Apr	1
May	2
Jun	0
Jul	-
Aug	-
Sep	-
Oct	-
Nov	-
Dec	-
Total	3

Fostering: Number of new cases	
Number of cases by month opened and year opened	
	2019
Jan	0
Feb	0
Mar	0
Apr	1
May	2
Jun	0
Jul	-
Aug	-
Sep	-
Oct	-
Nov	-
Dec	-
Total	3

**Fostering: Number of fostered children and foster carers worked with
January – June 2019**

	2019
Fostered children	22
Foster families	21
Active foster carers	29
Inactive foster carers	8

**Fostering: Fostered children cases worked with by sex and legal status
January – June 2019**

	Male	Female	Total
Voluntary care	2	4	6
Care Order	3	8	11
Court Order	0	3	3
Parental custody	1	1	2
Total	6	16	22

**Fostering: Fostered children cases worked with by sex and age
January – June 2019**

	Male	Female	Total
<1	0	1	1
1-5	0	2	2
6-10	2	9	11
11-15	2	3	5
16-17	2	1	3
18+	0	0	0
Not specified	0	0	0
Total	6	16	22

Fostering: Foster carer cases worked with by sex and age January – June 2019			
	Male	Female	Total
<17	0	0	0
18-19	0	0	0
20-24	0	1	1
25-29	0	0	0
30-34	0	2	2
35-39	2	1	3
40-44	0	1	1
45-49	2	5	7
50-54	4	2	6
55-59	4	2	6
60+	3	4	7
Not specified	2	2	4
Total	17	20	37

Fostering: Number of cases closed Number of cases closed by month and year of closure	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	1
Jun	2
Jul	-
Aug	-
Sep	-
Oct	-
Nov	-
Dec	-
Total	3

Home-Start Gozo

Home-Start Gozo offers support, friendship and practical help to families with young children under 5 years of age. To help give children the best possible start in life, Home-Start Gozo supports parents as they grow in confidence, strengthen their relationships with their children and widen their links within the local community.

Home-Start: Number of cases worked with in the year January – June 2019	
	2019
New	25
Re-contact	0
Known	51
Total cases worked with	76
Number of individuals worked with	76

Between January and June 2019, a total of **21** families which consisted of **76** individuals were worked with

Home-Start: Number of referrals Number of cases referred by month and year of referral	
	2019
Jan	2
Feb	6
Mar	6
Apr	6
May	5
Jun	0
Jul	-
Aug	-
Sep	-
Oct	-
Nov	-
Dec	-
Total	25

Home-Start: Number of new and re-contact cases Number of cases by month of service opened and year of service opened	
	2019
Jan	2
Feb	6
Mar	6
Apr	6
May	5
Jun	0
Jul	-
Aug	-
Sep	-
Oct	-
Nov	-
Dec	-
Total	25

Home-Start: Case service opened by age and sex January – June 2019			
	Male	Female	Total
<1	1	2	3
1-5	5	2	7
6-10	2	1	3
11-15	1	2	3
16-17	0	0	0
18-19	0	0	0
20-24	0	0	0
25-29	0	1	1
30-34	0	1	1
35-39	0	1	1
40-44	0	1	1
45-49	1	0	1
50-54	0	0	0
55-59	0	0	0
≥60	0	0	0
Not specified	2	2	4
Total	12	13	25

Home-Start: Number of new cases	
Number of cases by month opened and year opened	
	2019
Jan	2
Feb	6
Mar	6
Apr	6
May	5
Jun	0
Jul	-
Aug	-
Sep	-
Oct	-
Nov	-
Dec	-
Total	25

Home-Start: Number of cases closed	
Number of cases closed by month and year of closure	
	2019
Jan	0
Feb	9
Mar	0
Apr	6
May	3
Jun	0
Jul	-
Aug	-
Sep	-
Oct	-
Nov	-
Dec	-
Total	18

Gozo General Hospital Social Work Service

The Gozo General Hospital Social Work Service (GGH) caters for patients referred from the various wards of the general hospital and aims to enhance the quality of the service user's stay at the hospital, and facilitate the service users' transition from hospital back to their home in the community or other services

GGH: Number of cases worked with in the year January – June 2019	
	2019
New	137
Re-contact	33
Known	114
Total cases worked with	284
Number of individuals worked with	273

GGH: Number of referrals Number of cases referred by month and year of referral				
	2016	2017	2018	2019
Jan	17	38	30	41
Feb	25	21	32	23
Mar	15	32	30	35
Apr	21	20	22	28
May	21	22	16	33
Jun	12	21	21	10
Jul	14	26	28	-
Aug	20	34	23	-
Sep	18	25	18	-
Oct	23	29	16	-
Nov	22	18	26	-
Dec	12	21	13	-
Total	220	307	275	170

GGH: Number of new and re-contact cases				
Number of cases by month of service opened and year of service opened				
	2016	2017	2018	2019
Jan	17	40	29	41
Feb	25	21	34	23
Mar	14	32	30	35
Apr	22	20	22	28
May	21	22	16	32
Jun	12	20	21	11
Jul	14	26	27	-
Aug	20	35	24	-
Sep	17	26	18	-
Oct	22	29	16	-
Nov	23	18	26	-
Dec	11	20	13	-
Total	218	309	276	170

GGH: Number of new cases				
Number of cases by month opened and year opened				
	2016	2017	2018	2019
Jan	12	35	25	33
Feb	23	20	20	16
Mar	11	28	26	31
Apr	20	17	15	25
May	18	18	12	25
Jun	10	19	15	7
Jul	12	20	24	-
Aug	16	28	21	-
Sep	16	24	12	-
Oct	19	21	15	-
Nov	16	17	20	-
Dec	9	17	9	-
Total	182	264	214	137

GGH: Case opened by age and sex January – June 2019			
	Male	Female	Total
≤17	3	3	6
18-19	0	0	0
20-24	0	1	1
25-29	0	2	2
30-34	1	1	2
35-39	0	0	0
40-44	1	2	3
45-49	0	0	0
50-54	0	4	4
55-59	4	2	6
≥60	36	77	113
Not specified	0	0	0
Total	45	92	137

GGH: Case opened by district January – June 2019	
	2019
Gozo and Comino	130
Northern District	3
Northern Harbour District	2
South Eastern District	1
Southern Harbour District	1
Western District	0
Shelter or institution	0
Foreign residence	0
Homeless	0
Not specified	0
Total	137

GGH: Number of cases closed
Number of cases closed by month and year of closure

	2016	2017	2018	2019
Jan	21	29	34	14
Feb	14	25	22	38
Mar	13	12	3	39
Apr	10	16	2	19
May	19	7	43	26
Jun	18	2	1	24
Jul	14	34	52	-
Aug	16	61	66	-
Sep	26	32	0	-
Oct	17	17	19	-
Nov	14	9	30	-
Dec	12	15	18	-
Total	194	259	290	160

Glossary of Terms

Variable	Definition
Year of referral	The year when a case was referred to the unit. A case may be referred more than once in a year. Some cases may be referred but placed on a waiting list or not taken up because the service was not appropriate for the person's needs.
Year Service Opened (or Case Service Opened)	The year in which a case was opened or allocated. This includes new cases and re-opened cases and so the same case may be seen more than once in a year.
Year of Opening (or Case opening)	The year when a case was new to the unit. Cases can only be termed a new case once. If the case is re-opened then it will not be recorded here but it is recorded under Year of Service Opening.
Year Service Closed	The year in which the case was closed or terminated. The same case may be closed more than once in a year if the case was re-opened in the year.
New	A new case which was opened or activated for the first time ever within the reporting year and which was never previously worked with
Re-contact	A case which was worked with and closed in the past and it has been re-activated or re-opened within the current reporting year
Known	Cases which were activated or opened in the previous reporting years and they are still active in the current reporting year. This may also be referred to as cases carried over from previous years.
Index person/ primary person	A person identified as the primary or main person to be provided service to. They may be accompanied by other family members or persons who would be considered as significant others or secondary service users.
Individuals worked with	The total number of individuals whose case was new, re-contact or known at least once in the year. This excludes cases re-opened in the same year and excludes persons who were referred but their case was never opened.
Cases worked with	The number of cases which were new, re-contact or known in the reporting year. This does not indicate the number of individuals as some individuals could attend the service more than once in the same reporting year. For example 1 individual may have re-contacted the service 3 times in the same year and would account for 3 cases worked with in the same year.

Family case	The service works with families. A family case may consist of: <ul style="list-style-type: none"> - One individual who attends in the year on their own without any other family member, or - A number of individuals identified as part of the same family attending in the year.
Primary Problem	Clients often present with a complexity of issues. The primary issue is the only, or main, or first issue recorded.

Maltese Districts

NHD/ Northern Harbour District	Birkirkara, Gzira, Hamrun, Msida, Pembroke, Pieta, Qormi, San Giljan, San Gwann, Santa Venera, Sliema, Swieqi, Ta Xbiex.
SHD/ Southern Harbour District	Birgu, Bormla, Fgura, Floriana, Isla, Kalkara, Luqa, Marsa, Paola, Santa Lucija, Tarxien, Valletta, Xaghjra, Zabbar.
SED/ South Eastern District	Birzebbugia, Ghaxaq, Gudja, Kirkop, Marsaskala, Marsaxlokk, Mqabba, Qrendi, Safi, Zejtun, Zurrieq.
WD/ Western District	Attard, Balzan, Dingli, Iklin, Lija, Mdina, Mtarfa, Rabat, Siggiewi, Zebbug.
ND/ Northern District	Gharghur, Mellieha, Mgarr, Mosta, Naxxar, San Pawl il Bahar.
G/ Gozo and Comino	Rabat, Fontana, Ghajnsielem, Gharb, Ghasri, Kercem, Munxar, Nadur, Qala, San Lawrenz, Sannat, Xaghra, Xewkija, Zebbug, Comino
Homeless	Not residing within any residence
Shelter /institution	Resides in a residential home, shelter e.g. Ghabex or YMCA, in prison or Hospital e.g Mount Carmel Hospital.
Not residing in Malta/ foreign residence	Resides in a foreign country and is in Malta for a short stay.

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