

# Foundation for Social Welfare Services

**Appogg**

**Yearly**

**Statistical Report**

**2018**

**April**

**2019**

**Reporting on:**

**January to December**

**2018**



**Report prepared by:**

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*Online version*

# Foundation for Social Welfare Services

## Appogg Yearly Statistical Report 2018

**Foundation for Social Welfare Services, Malta**  
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## Introduction

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This report provides, in tabular format, the statistical information regarding the services within Appogg. The tables include, but are not limited to, the number of cases worked with, individuals worked with, number of referrals, new and re-contact cases, cases closed, and key demographic details. This information provides an indication of service performance and is used to determine the profiles of service users attending the various services.

The data contained in this report is based on information submitted by the services to the Research Team in February 2019. Where applicable, the report provides data on an individual level as well as on a family level. It is important to note that the same individuals may stop and start attending a given service multiple times in the reporting year and/or may be attending one or more services concurrently within the reporting period. As a result, the summing up of services may lead to an over-estimation of the number of individuals attending the agency.

This report would not have been possible without the kind assistance of each worker who diligently provided the data and of the people who keyed in all the data. This report was compiled with the assistance of Stephanie Dimech, Petra Borg, and Ronald Balzan.

*The data contained in this report is subject to revision and modification, as and when the relevant information becomes available.*

## List of Acronyms

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Acronym	Description
ADP	Adolescent Day Programme
BCS	Bkara Community Service
Benniena	Benniena Service
CCS	Cottonera Community Service
Court	Court Service
CPS	Child Protection Service
CYPS	Child and Young People's Service
DVU	Domestic Violence Unit
E4L	Embark for Life
Fostering	Fostering Service
Ghabex	Ghabex Shelter
HSS	High Support Service
IFSS	Intake & Family Support Service
LAC	Looked After Children
MABS	Managing Abusive Behaviour Service
MCS	Msida Community Service
MDH	Mater Dei Hospital Social Work Service
PFI	Paolo Freire Institute
PHCS	Primary Health Care Service
Post-adoption	Post-adoption service
Pre-adoption	Pre-adoption service
PUD	Progett Uljed Darna
PUD – Progett Tereza	Progett Uljed Darna – Progett Tereza
PUD-Generic	Progett Uljed Darna – Generic Programme
QCS	Qawra Community Service
QHC	Qormi Health Centre Social Work Service
RHS	Residential Home Service
SAMOC	Oncology Social Work Service
SAV	Supervised Access Visits
SPL179	Supportline 179
SVDP - community	St Vincent De Paule – Community
SVDP - Residential	St Vincent De Paule – Residential
VCS	Valletta Community Service
YIF	Youth In Focus Service

## Executive Summary

The following tables summarise the main statistics reported by the Appogg services.

	Total cases worked with	Individuals worked with
Child Protection Service	752	746
Intake & Family Support Service	1366	1319
Domestic Violence Unit	1007	983
Ghabex Shelter	55	51
Managing Abusive Behaviour Service	119	118
High Support Service – One to One	41	39
Residential Home Service	12	12
Mater Dei Hospital Social Work Service	3121	2828
Benniena Service	231	223
Oncology Social Work Service	577	567
Qormi Health Centre Social Work Service	165	161
St Vincent De Paule – Residential	288	281
St Vincent De Paule – Community	173	167
Primary Health Care Service	86	86
Child and Young People’s Service	292	292
Cottonera Community Service	240	233
Paolo Freire Institute	86	84
Bkara Community Service	172	172
Msida Community Service	115	114
Qawra Community Service	289	287
Valletta Community Service	150	144
Embark for Life	191	190
Looked After Children	483	483
Court Service	165	-
Supervised Access Visits	266	-
Youth In Focus Service	167	167
Adolescent Day Programme	21	20

Service	Other information
Fostering	<b>244</b> children and <b>244</b> foster carers
Adoption	<b>Pre-adoption: 78</b> new enquiries and <b>346</b> cases worked with <b>Post-adoption: 5</b> new decree, <b>225</b> children and <b>170</b> families
Progett Tereza	<b>Donations: 145</b> received and <b>90</b> tackled, <b>Requests: 43</b> received and <b>33</b> tackled
Hotline	<b>240</b> reports
Helpline	<b>342</b> reports
SPL179	Total of <b>12055</b> calls out of which <b>9010</b> were genuine
Progett Uljed Darna	Average of <b>2</b> new allocations and <b>0</b> known cases per month

## Child Protection Services

Child Protection Services (CPS) deal with cases of abuse and neglect of children, and are also involved when a child seems to be suffering from, or is at risk of, significant harm. Child Protection Services investigate referrals received from the general public, as well as from other professionals working with children or their families. Social workers carry out investigations and assessments whenever there are allegations that a child is suffering, or is at risk of suffering, from significant harm resulting from physical, sexual, emotional abuse and/ or neglect.

CPS: Number of cases worked with in the year January – December 2018	
	2018
New	184
Re-contact	74
Known	494
<b>Total cases worked with</b>	<b>752</b>
Number of individuals worked with	746

<b>CPS: Number of referrals</b>																
<b>Number of cases referred by month and year of referral</b>																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	122	86	54	71	107	82	77	81	84	84	52	89	105	76	51	49
Feb	82	101	56	84	91	75	80	75	80	68	67	72	93	54	77	86
Mar	111	103	73	85	98	47	83	109	61	80	65	51	56	80	77	63
Apr	127	88	117	94	79	87	70	105	64	82	100	84	103	79	75	82
May	174	83	104	104	99	71	105	105	77	82	117	66	91	73	93	55
Jun	159	70	110	81	100	51	116	86	70	78	63	85	83	95	69	36
Jul	134	50	72	89	65	57	101	71	41	59	53	31	64	51	16	34
Aug	91	109	71	105	69	94	64	87	43	52	45	48	67	76	22	22
Sep	129	42	46	65	82	71	47	38	32	60	56	67	51	63	25	10
Oct	113	58	44	100	93	82	112	89	53	51	82	63	69	70	31	26
Nov	74	50	30	106	109	70	106	81	76	40	37	118	43	46	52	55
Dec	67	52	37	86	68	67	92	77	47	50	47	47	49	27	40	31
<b>Total</b>	<b>1383</b>	<b>892</b>	<b>814</b>	<b>1070</b>	<b>1060</b>	<b>854</b>	<b>1053</b>	<b>1004</b>	<b>728</b>	<b>786</b>	<b>784</b>	<b>821</b>	<b>874</b>	<b>790</b>	<b>628</b>	<b>549</b>

<b>CPS: Number of new and re-contact cases</b>																
<b>Number of cases by month of service opened and year of service opened</b>																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	186	62	33	62	96	77	44	54	86	103	18	77	111	32	60	36
Feb	90	122	21	84	70	60	81	63	40	73	19	46	69	98	76	56
Mar	77	87	20	79	78	38	28	66	41	99	12	34	78	97	77	20
Apr	132	57	13	85	74	72	90	89	34	37	108	81	28	40	49	22
May	100	61	17	95	93	41	47	81	31	90	113	17	117	64	56	11
Jun	104	42	24	81	83	26	65	27	24	47	14	105	71	25	30	12
Jul	115	36	16	83	51	50	62	34	36	89	28	51	34	42	36	6
Aug	71	71	45	79	50	50	35	55	20	96	4	142	56	47	100	9
Sep	83	64	27	80	48	30	32	61	4	36	95	81	45	26	31	2
Oct	126	54	21	89	60	26	103	50	14	33	17	21	94	85	18	5
Nov	70	30	19	87	33	17	59	83	19	21	2	87	88	18	29	37
Dec	62	46	22	76	50	14	51	13	8	34	74	13	30	22	18	42
<b>Total</b>	<b>1216</b>	<b>732</b>	<b>278</b>	<b>980</b>	<b>786</b>	<b>501</b>	<b>697</b>	<b>676</b>	<b>357</b>	<b>758</b>	<b>504</b>	<b>755</b>	<b>821</b>	<b>596</b>	<b>580</b>	<b>258</b>

**CPS: Year of referral by type of alleged abuse reported  
January – December 2018**

	2018
Cybercrime	1
Cybercrime, emotional & sexual	0
Cybercrime & sexual	0
Emotional	29
Emotional & neglect	10
Emotional, neglect & sexual	0
Emotional & physical	27
Emotional, physical & neglect	4
Emotional, physical, neglect & sexual	0
Emotional, physical & sexual	0
Emotional & sexual	5
Neglect	85
Neglect & sexual	0
Physical	78
Physical & neglect	16
Physical , neglect & sexual	0
Physical , neglect & cybercrime	0
Physical & sexual	0
At risk	121
At risk & cybercrime	0
At risk & emotional	15
At risk, emotional & neglect	10
At risk, emotional & physical	12
At risk, emotional, physical & neglect	7
At risk, emotional, physical & sexual	0
At risk, emotional, physical, neglect & sexual	1
At risk, emotional & sexual	1
At risk & neglect	50
At risk, neglect & sexual	0
At risk & physical	15
At risk, physical & neglect	5
At risk, physical, neglect & sexual	0
At risk & sexual	6
At risk, physical & sexual	0
Sexual	40
No issues of abuse	11
Not specified	0
<b>Total</b>	<b>549</b>

CPS: Number of new cases																
Number of cases by month opened and year opened																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	139	29	24	59	76	76	28	46	77	83	16	57	89	25	36	26
Feb	65	84	15	84	63	49	30	60	33	56	13	33	57	71	56	38
Mar	51	52	18	78	70	37	22	64	32	77	9	18	59	66	51	14
Apr	92	35	7	84	69	69	12	82	27	25	76	55	23	32	36	15
May	58	32	8	94	80	53	17	72	25	75	94	11	82	36	41	10
Jun	72	12	20	81	66	39	9	25	16	39	12	84	63	16	26	8
Jul	73	22	15	62	51	40	43	28	32	62	25	37	30	27	27	5
Aug	54	37	38	73	53	42	34	49	15	73	1	103	40	33	59	5
Sep	52	21	21	57	44	26	22	59	4	23	74	63	40	16	23	2
Oct	83	11	15	64	66	17	79	45	10	15	14	15	71	58	13	2
Nov	45	15	10	76	28	10	61	78	14	15	1	60	70	11	24	24
Dec	43	11	24	74	50	6	53	10	4	22	52	9	21	12	6	35
<b>Total</b>	<b>827</b>	<b>361</b>	<b>215</b>	<b>886</b>	<b>716</b>	<b>464</b>	<b>410</b>	<b>618</b>	<b>289</b>	<b>565</b>	<b>387</b>	<b>545</b>	<b>645</b>	<b>403</b>	<b>398</b>	<b>184</b>

CPS: Case opened by age and sex					
January – December 2018					
	Male	Female	Unborn	Not specified	Total
<1	6	2	0	0	8
1-5	19	20	0	3	42
6-10	23	27	0	0	50
11-15	18	20	0	0	38
16-17	4	4	0	0	8
≥18	3	1	0	0	4
Not specified	6	9	10	9	34
<b>Total</b>	<b>79</b>	<b>83</b>	<b>10</b>	<b>12</b>	<b>184</b>

\* Sex not specified is generally unborn children

**CPS: Case opened by district  
January – December 2018**

	2018
Northern Harbour District	62
Southern Harbour District	32
South Eastern District	31
Northern District	28
Western District	17
Gozo and Comino	3
Shelter or institution	1
Foreign residence	0
Homeless	1
Not specified	9
<b>Total</b>	<b>184</b>

**CPS: Number of cases closed**

**Number of cases closed by month and year of closure**

	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	198	67	41	87	73	122	104	82	84	76	30	87	70	114	77	30
Feb	65	106	70	41	133	75	96	58	38	101	34	30	98	52	75	21
Mar	77	100	50	80	95	16	50	46	67	81	43	36	28	131	63	54
Apr	41	78	37	50	39	67	55	65	65	75	30	89	51	60	86	40
May	74	27	32	66	51	51	36	55	56	116	46	29	114	99	52	32
Jun	98	56	10	41	22	63	45	69	23	43	57	82	97	43	46	13
Jul	91	43	56	81	88	67	33	37	41	74	47	82	24	52	73	35
Aug	47	76	14	50	64	40	24	37	114	78	48	18	54	67	116	38
Sep	65	66	48	80	85	90	26	23	59	52	79	61	22	28	56	24
Oct	129	70	36	49	48	74	34	67	50	62	47	40	74	32	56	27
Nov	73	30	14	60	21	52	48	68	30	9	60	54	103	44	63	30
Dec	46	26	10	50	24	56	16	35	36	27	60	40	101	51	40	23
<b>Total</b>	<b>1004</b>	<b>745</b>	<b>418</b>	<b>735</b>	<b>743</b>	<b>773</b>	<b>567</b>	<b>642</b>	<b>663</b>	<b>794</b>	<b>581</b>	<b>648</b>	<b>836</b>	<b>773</b>	<b>803</b>	<b>367</b>

## Intake & Family Support Service

The Intake and Family Support Service (IFSS) is an amalgamation of services namely Generic Service, Initial Response Service and Family Workshops. This service provides social work support to referred individuals and families who do not require specialised services. The social work aspects of this service are provided as part of the intake and assessment service. This service is provided to voluntary service users and as a result, they agree to work in partnership with the social worker assigned.

IFSS: Number of cases worked with in the year January – December 2018	
	2018
New	1031
Re-contact	176
Known	159
<b>Total cases worked with</b>	<b>1366</b>
Number of individuals worked with	1319

<b>IFSS: Number of referrals</b>						
<b>Number of cases referred by month and year of referral</b>						
	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	129	138	103	104	87	49
Feb	123	90	116	122	102	109
Mar	113	118	110	118	114	87
Apr	133	149	109	113	85	94
May	126	99	94	131	70	101
Jun	146	111	99	100	75	78
Jul	158	113	101	104	110	93
Aug	163	130	102	159	91	84
Sep	126	111	80	115	90	100
Oct	149	94	94	108	70	94
Nov	89	68	83	95	84	86
Dec	64	77	67	83	67	60
<b>Total</b>	<b>1519</b>	<b>1298</b>	<b>1158</b>	<b>1352</b>	<b>1045</b>	<b>1035</b>

<b>IFSS: Number of new and re-contact cases</b>						
<b>Number of cases by month of service opened and year of service opened</b>						
	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	125	137	109	107	80	79
Feb	121	98	104	127	100	109
Mar	114	117	107	112	125	108
Apr	131	150	118	96	69	133
May	129	98	84	133	62	96
Jun	126	105	88	92	68	77
Jul	154	110	113	101	80	118
Aug	161	138	139	159	83	98
Sep	120	114	85	112	47	88
Oct	131	85	96	111	99	104
Nov	85	65	74	98	70	107
Dec	56	66	60	65	89	90
<b>Total</b>	<b>1453</b>	<b>1283</b>	<b>1177</b>	<b>1313</b>	<b>972</b>	<b>1207</b>

**IFSS: Referrals by primary problem\***  
**January – December 2018**

	<b>2018</b>
Addiction	3
Anger management	0
Behaviour problems	95
Bereavement	0
Child abuse	24
Child care or access	18
Disability related issues	3
Domestic violence	18
Eating disorder	0
Elderly needs	1
Employment issues	9
Family relations/ relationships	175
Financial difficulties	41
Fostering or adoption	8
Health related issues	12
Homeless	235
Housing problems	75
Human trafficking	0
Lack of support or guidance	27
Legal issues	48
Marital problems	50
Mental health issues	91
Migrant related issues	3
Pregnancy related issues	0
Relationship problems	34
School related problems	15
Self-harm or suicide	20
Separation related issues	29
Sexual harassment or abuse	0
Sexuality related issues	1
Multiple issues	0
Other	0
Not specified	0
<b>Total</b>	<b>1035</b>

*\*Clients may have multiple problems but this table only reports the primary issue as reported by the client.*

**IFSS: Case service opened by age and sex  
January – December 2018**

	Male	Female	Unborn child	Not specified	Total
<1	2	2	0	0	4
1-5	24	20	0	0	44
6-10	23	24	0	0	47
11-15	40	34	0	0	74
16-17	13	11	0	0	24
18-19	18	29	0	0	47
20-24	51	52	0	0	103
25-29	43	62	0	0	105
30-34	57	86	0	0	143
35-39	54	95	0	0	149
40-44	51	99	0	0	150
45-49	43	57	0	0	100
50-54	35	34	0	0	69
55-59	27	31	0	0	58
≥60	43	42	0	0	85
Not specified	4	1	0	0	5
<b>Total</b>	<b>528</b>	<b>679</b>	<b>0</b>	<b>0</b>	<b>1207</b>

**IFSS: Case service opened by district and sex  
January – December 2018**

	2018
Northern Harbour District	320
South Eastern District	222
Southern Harbour District	222
Northern District	125
Western District	121
Gozo	20
Homeless	104
Shelter or institution	0
Foreign residence	0
Not specified	73
<b>Total</b>	<b>1207</b>

<b>IFSS: Number of new cases</b>						
<b>Number of cases by month opened and year opened</b>						
	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	97	95	82	105	75	67
Feb	100	80	79	121	90	95
Mar	83	90	75	106	114	94
Apr	105	121	101	84	64	120
May	108	83	71	122	52	79
Jun	91	76	78	85	57	68
Jul	123	91	109	94	73	101
Aug	118	109	133	149	74	81
Sep	90	93	85	106	37	74
Oct	90	78	96	101	88	84
Nov	65	56	72	82	66	90
Dec	51	52	53	59	80	78
<b>Total</b>	<b>1121</b>	<b>1024</b>	<b>1034</b>	<b>1214</b>	<b>870</b>	<b>1031</b>

<b>IFSS: Number of cases closed</b>						
<b>Number of cases closed by month and year of closure</b>						
	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	205	347	111	97	154	82
Feb	65	260	445	100	70	66
Mar	6	28	132	93	99	91
Apr	47	63	82	123	103	96
May	72	75	89	131	127	47
Jun	121	205	66	70	77	62
Jul	210	201	19	120	65	119
Aug	129	164	58	98	165	109
Sep	131	32	87	100	48	34
Oct	101	65	101	136	81	98
Nov	58	77	77	105	56	37
Dec	120	1	66	15	44	63
<b>Total</b>	<b>1265</b>	<b>1518</b>	<b>1333</b>	<b>1188</b>	<b>1089</b>	<b>904</b>

## IFSS – Human Trafficking Service

*This is the first time the data from this service was analysed and included in the report*

All cases reported concern cases of Labour Exploitation.

IFSS - HT: Number of cases worked with in the year January – December 2018	
	2018
New	25
Re-contact	0
Known	23
<b>Total cases worked with</b>	<b>48</b>
Number of individuals worked with	48

IFSS - HT: Number of referrals Number of cases referred by month and year of referral	
	2018
Jan	0
Feb	1
Mar	14
Apr	1
May	1
Jun	3
Jul	1
Aug	0
Sep	0
Oct	2
Nov	2
Dec	0
<b>Total</b>	<b>25</b>

<b>IFSS - HT: Number of new and re-contact cases</b>	
<b>Number of cases by month of service opened and year of service opened</b>	
	<b>2018</b>
Jan	0
Feb	1
Mar	14
Apr	1
May	1
Jun	2
Jul	2
Aug	0
Sep	0
Oct	1
Nov	3
Dec	0
<b>Total</b>	<b>25</b>

<b>IFSS - HT: Number of new cases</b>	
<b>Number of cases by month opened and year opened</b>	
	<b>2018</b>
Jan	0
Feb	1
Mar	14
Apr	1
May	1
Jun	2
Jul	2
Aug	0
Sep	0
Oct	1
Nov	3
Dec	0
<b>Total</b>	<b>25</b>

<b>IFSS - HT: Case service opened by age and sex January – December 2018</b>			
	<b>Male</b>	<b>Female</b>	<b>Total</b>
≤17	0	0	0
18-19	0	0	0
20-24	0	3	3
25-29	0	5	5
30-34	1	4	5
35-39	0	3	3
40-44	4	2	6
45-49	2	0	2
50-54	1	0	1
55-59	0	0	0
≥60	0	0	0
Not specified	0	0	0
<b>Total</b>	<b>8</b>	<b>17</b>	<b>25</b>

<b>IFSS - HT: Case service opened by district and sex January – December 2018</b>			
	<b>Male</b>	<b>Female</b>	<b>Total</b>
Northern District	1	9	10
Northern Harbour District	2	4	6
Southern Harbour District	2	2	4
South Eastern District	0	0	0
Western District	3	1	4
Gozo	0	0	0
Shelter	0	1	1
Not specified	0	0	0
<b>Total</b>	<b>8</b>	<b>17</b>	<b>25</b>

<b>IFSS - HT: Number of cases closed</b>	
<b>Number of cases closed by month and year of closure</b>	
	<b>2018</b>
Jan	4
Feb	0
Mar	0
Apr	3
May	0
Jun	0
Jul	0
Aug	0
Sep	2
Oct	0
Nov	0
Dec	0
<b>Total</b>	<b>9</b>

## Domestic Violence Service

The Domestic Violence Service (DVU) was set up in 1994 to provide a service to adults who suffer abuse in family and intimate relationships.

DVU: Number of cases worked with in the year January – December 2018	
	<b>2018</b>
New	319
Re-contact	135
Known	553
<b>Total cases worked with</b>	<b>1007</b>
Number of individuals worked with	983

DVU: Number of referrals Number of cases referred by month and year of referral																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	40	52	35	42	52	49	57	42	30	52	42	49	40	34	36	16
Feb	55	37	37	49	46	51	35	38	45	26	46	44	35	41	42	42
Mar	35	44	41	52	56	35	43	42	47	39	36	36	42	39	26	51
Apr	45	42	27	43	43	40	31	40	39	48	48	49	47	42	32	51
May	85	47	41	40	50	32	39	55	52	54	67	42	49	38	51	49
Jun	60	47	36	44	34	29	36	56	29	59	52	46	56	38	63	57
Jul	44	50	36	58	57	46	51	60	49	44	49	63	63	52	43	61
Aug	51	39	35	58	58	53	30	68	64	43	55	51	50	60	41	51
Sep	33	35	39	48	23	55	33	61	43	35	39	45	40	35	47	54
Oct	64	36	39	52	43	33	46	45	55	53	40	42	35	32	52	89
Nov	40	31	39	57	33	34	32	43	58	45	31	36	45	36	40	75
Dec	38	38	26	47	29	22	21	45	46	39	41	32	35	20	34	69
<b>Total</b>	<b>590</b>	<b>498</b>	<b>431</b>	<b>590</b>	<b>524</b>	<b>479</b>	<b>454</b>	<b>595</b>	<b>557</b>	<b>537</b>	<b>546</b>	<b>535</b>	<b>537</b>	<b>467</b>	<b>507</b>	<b>665</b>

<b>DVU: Number of new and re-contact cases</b>																
<b>Number of cases by month of service opened and year of service opened</b>																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	41	52	34	44	51	44	61	35	32	53	27	42	38	28	30	12
Feb	55	36	37	50	46	34	25	35	19	34	31	41	32	40	25	37
Mar	35	44	43	54	57	28	39	36	42	48	26	45	22	36	16	31
Apr	45	42	26	43	42	33	26	33	25	30	27	30	32	43	40	30
May	85	47	41	40	51	29	29	43	39	37	34	30	29	36	52	46
Jun	60	47	35	44	34	22	23	50	19	31	23	29	40	34	55	29
Jul	44	51	36	50	51	27	50	49	23	36	24	67	54	55	34	62
Aug	50	39	37	52	51	41	28	58	38	40	43	34	33	59	35	41
Sep	33	35	38	58	20	42	36	48	30	31	31	27	35	31	42	42
Oct	63	37	38	52	26	29	40	19	19	38	41	44	37	31	42	55
Nov	40	31	37	57	25	44	31	32	43	36	26	24	31	33	36	29
Dec	38	38	26	47	25	20	19	31	26	24	34	20	20	19	23	40
<b>Total</b>	<b>589</b>	<b>499</b>	<b>428</b>	<b>591</b>	<b>479</b>	<b>393</b>	<b>407</b>	<b>469</b>	<b>355</b>	<b>438</b>	<b>367</b>	<b>433</b>	<b>403</b>	<b>445</b>	<b>430</b>	<b>454</b>

<b>DVU: Number of new cases</b>																
<b>Number of cases by month opened and year opened</b>																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	26	36	25	38	21	32	41	20	19	36	18	26	21	19	20	9
Feb	34	24	27	39	28	25	15	17	15	25	20	27	24	25	19	21
Mar	26	27	32	39	34	23	27	23	30	34	16	28	16	26	15	23
Apr	28	28	20	34	21	20	20	22	15	17	21	12	24	33	32	20
May	52	38	32	38	25	22	19	29	19	29	22	20	23	27	40	33
Jun	43	34	29	34	17	13	15	34	14	16	14	21	30	30	39	19
Jul	26	35	29	25	28	17	31	31	13	23	16	45	46	49	29	36
Aug	38	28	25	18	33	27	15	33	28	29	27	22	17	44	27	31
Sep	21	25	22	32	15	31	24	35	21	20	20	19	30	26	33	31
Oct	36	27	33	34	16	19	24	8	13	27	32	30	23	26	37	41
Nov	27	27	23	22	17	33	23	21	28	26	17	13	27	27	29	23
Dec	26	30	20	20	20	16	11	22	21	18	20	13	12	16	18	32
<b>Total</b>	<b>383</b>	<b>359</b>	<b>317</b>	<b>373</b>	<b>275</b>	<b>278</b>	<b>265</b>	<b>295</b>	<b>236</b>	<b>300</b>	<b>243</b>	<b>276</b>	<b>293</b>	<b>348</b>	<b>338</b>	<b>319</b>

DVU: Case opened by age and sex January – December 2018			
	Male	Female	Total
≤17	0	0	0
18-19	1	11	12
20-24	2	18	20
25-29	2	28	30
30-34	3	50	53
35-39	2	43	45
40-44	1	49	50
45-49	1	24	25
50-54	7	22	29
55-59	0	14	14
≥60	7	33	40
Not specified	0	1	1
<b>Total</b>	<b>26</b>	<b>293</b>	<b>319</b>

DVU: Case opened by district January – December 2018	
	2018
Northern Harbour District	90
Southern Harbour District	65
Northern District	55
South Eastern District	49
Western District	47
Gozo and Comino	9
Homeless, shelter or institution	1
Foreign residence	1
Not specified	2
<b>Total</b>	<b>319</b>

## DVU: Case opened by type of abuse and year case opened

January – December 2018

	2011	2012	2013	2014	2015	2016	2017	2018
Emotional	24	32	23	27	42	48	36	48
Emotional & neglect	8	1	4	0	0	0	17	1
Emotional & financial	0	10	14	8	28	20	7	17
Emotional & physical	67	109	74	87	103	123	91	109
Emotional & sexual	1	1	1	5	2	2	2	2
Emotional, physical & sexual	7	5	5	15	20	9	6	12
Emotional, physical & neglect	47	58	0	1	0	0	22	5
Emotional, physical & financial	-	-	52	23	55	54	28	27
Emotional, neglect & financial	-	-	0	14	0	0	0	0
Emotional, neglect & sexual	0	0	2	0	0	0	1	0
Emotional, financial & sexual	-	-	2	3	2	0	2	1
Emotional, physical, neglect & financial	-	-	0	30	0	0	0	0
Emotional, physical, neglect & sexual	7	11	7	0	1	0	7	2
Emotional, physical, financial & sexual	-	-	0	10	12	14	5	14
Emotional, neglect, financial & sexual	-	-	-	3	0	0	0	0
Emotional, physical, neglect, financial & sexual	-	-	13	6	0	0	0	0
Neglect	1	0	0	0	0	0	0	0
Neglect & financial	0	0	1	1	1	0	2	0
Neglect & sexual	0	0	0	0	0	0	0	0
Financial	-	-	0	1	0	3	0	1
Physical	7	6	9	11	16	19	19	12
Physical & neglect	2	1	1	0	0	0	0	0
Physical & financial	-	-	2	4	1	2	0	0
Physical & sexual	1	1	1	0	1	0	1	0
Physical, neglect & sexual	0	0	0	0	0	0	1	0
Physical, neglect & financial	-	-	-	1	0	0	0	0
Physical, financial & sexual	0	0	0	0	0	1	0	0
Prostitution	0	0	0	0	0	0	0	0
Rape	0	0	0	0	0	0	0	0
Sexual	2	3	0	0	0	0	0	0
Sexual harassment	0	0	0	0	0	0	0	0
Stalking	0	0	0	0	0	0	0	0
Human trafficking	-	-	-	1	0	0	3	0
None	-	-	0	2	0	0	1	0
Not specified	62	62	32	23	9	53	87	68
<b>Total</b>	<b>236</b>	<b>300</b>	<b>243</b>	<b>276</b>	<b>293</b>	<b>348</b>	<b>338</b>	<b>319</b>

## DVU: Number of cases closed

### Number of cases closed by month and year of closure

	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	24	40	36	79	25	35	38	36	94	46	32	31	43	29	47	32
Feb	23	37	24	55	33	22	27	20	15	43	33	33	39	24	22	36
Mar	23	22	23	77	59	11	23	21	32	41	12	25	27	22	46	22
Apr	43	8	51	42	45	14	29	44	24	33	36	32	36	31	27	29
May	40	65	22	69	35	22	22	88	39	23	56	35	33	27	30	31
Jun	43	79	7	83	66	4	29	24	27	29	25	26	29	5	37	25
Jul	44	29	5	60	51	68	16	19	23	33	45	50	34	35	18	21
Aug	39	35	16	52	40	34	18	20	40	50	24	49	26	31	27	30
Sep	101	46	23	121	30	33	36	17	33	27	25	40	26	33	5	12
Oct	47	20	36	87	42	50	20	60	22	30	27	32	24	21	8	30
Nov	23	27	46	63	24	42	48	52	64	39	27	23	25	18	8	17
Dec	48	34	7	56	31	14	59	3	33	29	33	25	78	15	1	11
<b>Total</b>	<b>498</b>	<b>442</b>	<b>296</b>	<b>844</b>	<b>481</b>	<b>349</b>	<b>365</b>	<b>404</b>	<b>446</b>	<b>423</b>	<b>375</b>	<b>401</b>	<b>420</b>	<b>291</b>	<b>276</b>	<b>296</b>

## Ghabex Shelter

Ghabex Shelter is a service for victims of Domestic Violence and was set up in 2000 to provide emergency shelter to women and their children by offering them a safe place away from direct personal harm.

Ghabex: Number of cases* worked with in the year January – December 2018	
	2018
New	28
Re-contact	21
Known	6
<b>Total cases worked with</b>	<b>55</b>
Number of individuals worked with	51

\*Cases reflect the primary family member receiving service but they may be accompanied by their children as well, which are not included in this total number of individuals or cases.

Ghabex: Total number of cases worked with* by primary reason attending January – December 2018							
	Domestic violence	Human trafficking	Homeless	Minor	Child protection	Not specified	Total
No.	47	4	1	0	3	0	55

Ghabex: Total number of days and nights stayed by clients* who attended Ghabex January – December 2018		
	Days	Nights
Total number	3483	3428
Average per client	63.3	62.3

\* 51 primary individuals, of which 4 attended more than once (4 re-admission) = 55 admissions

## Ghabex: Number of cases worked with by number of accompanying children

January – December 2018

	New	Re-contact	Known	Total
None	19	16	5	40
1 child	9	3	1	13
2 children	0	1	0	1
3 children	0	1	0	1
4 children	0	0	0	0
5 children	0	0	0	0
Not specified	0	0	0	0
<b>Total</b>	<b>28</b>	<b>21</b>	<b>6</b>	<b>55</b>

## Ghabex: Number of referrals

Number of cases referred by month and year of referral

	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	8	4	0	1	4	4	4	4	3	4	3	7	7	2	4	4
Feb	4	5	0	0	3	5	1	2	2	4	5	3	5	1	1	2
Mar	6	6	0	0	5	3	5	5	2	3	9	6	4	4	3	4
Apr	8	9	3	1	6	3	4	3	7	2	2	3	3	7	3	4
May	5	11	8	5	2	4	5	4	3	3	7	6	4	7	5	4
Jun	4	11	5	5	8	4	9	7	2	0	5	7	7	3	6	5
Jul	13	5	5	6	7	4	6	7	0	2	7	7	0	7	6	5
Aug	15	8	3	10	3	8	7	6	7	5	6	9	6	7	5	5
Sep	5	3	2	9	1	6	2	2	4	2	6	9	9	2	5	6
Oct	6	6	3	5	0	0	3	2	0	4	7	8	1	10	6	2
Nov	11	1	1	8	2	2	4	1	3	5	4	4	1	8	4	5
Dec	12	8	1	5	3	4	3	6	5	4	4	1	1	12	3	3
<b>Total</b>	<b>97</b>	<b>77</b>	<b>31</b>	<b>55</b>	<b>44</b>	<b>47</b>	<b>53</b>	<b>49</b>	<b>38</b>	<b>38</b>	<b>65</b>	<b>70</b>	<b>48</b>	<b>70</b>	<b>51</b>	<b>49</b>

<b>Ghabex: Number of new and re-contact cases</b>																
<b>Number of cases by month of service opened and year of service opened</b>																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	8	4	5	1	4	4	4	4	3	4	3	7	7	2	4	4
Feb	4	5	5	0	5	5	1	2	2	4	5	3	5	1	1	2
Mar	6	6	5	1	5	3	5	5	2	3	9	6	4	4	3	4
Apr	8	9	5	1	7	4	4	3	7	2	2	3	3	7	3	4
May	5	11	8	21	4	4	5	4	3	2	7	6	4	7	5	4
Jun	4	11	7	11	8	4	8	7	2	0	5	7	7	3	6	5
Jul	13	5	10	10	6	4	6	7	0	3	7	7	0	7	6	5
Aug	14	8	5	12	5	8	7	6	7	5	6	8	6	7	5	5
Sep	5	3	5	9	2	6	2	2	4	2	6	10	9	2	5	6
Oct	7	6	4	6	0	0	3	2	0	4	7	8	1	10	6	2
Nov	11	1	3	8	2	2	4	1	3	5	4	4	1	8	4	5
Dec	11	9	10	10	5	4	2	6	5	4	4	1	1	12	3	3
<b>Total</b>	<b>96</b>	<b>78</b>	<b>72</b>	<b>90</b>	<b>53</b>	<b>48</b>	<b>51</b>	<b>49</b>	<b>38</b>	<b>38</b>	<b>65</b>	<b>70</b>	<b>48</b>	<b>70</b>	<b>51</b>	<b>49</b>

<b>Ghabex: Number of new cases</b>																
<b>Number of cases by month opened and year opened</b>																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	7	4	4	0	3	3	4	3	3	3	3	6	5	1	3	3
Feb	3	4	3	0	3	2	1	0	2	3	2	2	4	0	0	2
Mar	6	2	3	0	5	3	5	3	1	2	9	3	1	2	0	1
Apr	8	7	3	1	4	5	3	2	6	1	2	3	2	6	2	2
May	5	3	5	5	2	4	5	3	1	2	5	4	3	5	4	1
Jun	3	4	4	4	5	3	6	6	2	0	5	4	5	2	4	3
Jul	11	4	4	6	5	2	3	6	0	2	7	6	0	4	3	5
Aug	9	7	2	5	4	6	6	6	6	2	6	7	5	6	4	0
Sep	4	4	3	4	1	5	0	1	3	1	2	8	6	1	4	4
Oct	5	3	3	3	0	0	0	1	0	4	6	7	0	8	5	0
Nov	10	1	2	4	2	2	3	1	2	2	3	4	1	6	2	5
Dec	7	5	5	4	3	2	0	4	3	2	3	0	1	12	3	2
<b>Total</b>	<b>78</b>	<b>48</b>	<b>41</b>	<b>36</b>	<b>37</b>	<b>37</b>	<b>36</b>	<b>36</b>	<b>29</b>	<b>24</b>	<b>53</b>	<b>54</b>	<b>33</b>	<b>53</b>	<b>34</b>	<b>28</b>

<b>Ghabex: Case opened by district January – December 2018</b>	
	<b>2018</b>
Southern Harbour District	11
Northern Harbour District	9
Northern District	4
Western District	2
South Eastern District	1
Gozo	0
Shelter or institution	0
Homeless	0
Foreign	0
Not specified	1
<b>Total</b>	<b>28</b>

<b>Ghabex: Case opened by age and type of abuse January – December 2018</b>				
	<b>New</b>	<b>Re-contact</b>	<b>Known</b>	<b>Total</b>
Emotional	4	4	0	8
Emotional & physical	4	7	0	11
Emotional & sexual	1	0	0	1
Emotional and financial neglect	0	0	0	0
Emotional and neglect	0	0	0	0
Emotional, physical & neglect	0	0	0	0
Emotional, physical & sexual	1	4	0	5
Emotional, physical, neglect & sexual	1	0	0	1
Neglect only	0	1	0	1
Physical only	0	1	1	2
Physical and neglect	1	0	0	1
Physical and sexual	0	0	0	0
Human trafficking	1	0	3	4
Not applicable	0	0	0	0
None specified	15	3	2	20
<b>Total</b>	<b>28</b>	<b>21</b>	<b>6</b>	<b>55</b>

**Ghabex: Number of cases closed**  
**Number of cases closed by month and year of closure**

	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	5	6	5	3	6	5	3	2	0	4	3	7	6	1	4	1
Feb	10	3	2	0	6	4	0	2	3	2	3	4	5	1	4	5
Mar	5	8	10	0	5	6	6	4	3	6	6	4	3	5	5	2
Apr	9	10	7	1	4	5	4	6	3	2	7	6	2	7	3	3
May	5	12	10	9	5	3	7	3	5	1	7	5	4	5	3	6
Jun	3	8	10	13	8	3	8	6	3	2	7	6	6	2	3	1
Jul	13	5	5	8	4	6	3	6	2	1	6	8	1	6	8	5
Aug	16	9	6	13	5	5	7	2	5	5	5	8	8	8	3	4
Sep	6	6	3	6	3	5	2	7	6	3	3	9	8	5	6	7
Oct	6	6	3	3	2	3	4	6	0	3	10	4	4	10	4	2
Nov	13	3	3	11	2	3	5	0	1	4	2	5	4	5	6	6
Dec	5	8	7	6	2	4	3	5	6	4	5	2	1	11	6	2
<b>Total</b>	<b>96</b>	<b>84</b>	<b>71</b>	<b>73</b>	<b>52</b>	<b>52</b>	<b>52</b>	<b>49</b>	<b>37</b>	<b>37</b>	<b>64</b>	<b>68</b>	<b>52</b>	<b>66</b>	<b>55</b>	<b>44</b>

## Managing Abusive Behaviour Service

The aim of the Managing Abusive Behaviour Service (MABS) is to provide a structured program to the abusive partner who is willing to work on changing their abusive attitudes and behaviour.

MABS: Number of cases worked with in the year January – December 2018	
	2018
New	32
Re-contact	1
Known	86
<b>Total cases worked with</b>	<b>119</b>
Number of individuals worked with	118

MABS: Number of referrals Number of cases referred by month and year of referral														
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	4	3	2	2	7	4	3	3	4	2	4	2	4	5
Feb	9	1	6	2	8	2	3	1	6	2	0	5	4	1
Mar	4	0	1	1	5	5	3	3	3	2	5	6	1	5
Apr	1	0	8	1	5	7	2	13	7	9	6	5	1	1
May	5	0	6	2	4	4	0	4	5	1	7	7	4	1
Jun	1	0	3	0	6	5	4	7	5	5	3	3	4	5
Jul	0	7	1	4	4	9	0	2	6	4	4	5	5	1
Aug	3	8	4	8	2	4	4	2	1	3	2	2	4	5
Sep	4	5	5	1	4	6	2	3	4	3	4	4	4	2
Oct	2	6	4	2	4	4	1	6	3	6	2	5	4	5
Nov	3	3	5	0	1	7	6	4	4	6	2	0	1	3
Dec	3	3	3	0	3	2	2	2	3	3	4	0	3	0
<b>Total</b>	<b>39</b>	<b>36</b>	<b>48</b>	<b>23</b>	<b>53</b>	<b>59</b>	<b>30</b>	<b>50</b>	<b>51</b>	<b>46</b>	<b>43</b>	<b>44</b>	<b>39</b>	<b>34</b>

<b>MABS: Number of new and re-contact cases</b>														
<b>Number of cases by month of service opened and year of service opened</b>														
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	4	3	2	2	7	3	4	3	2	2	4	2	4	5
Feb	8	2	5	2	9	1	3	1	5	2	0	4	4	0
Mar	4	1	1	1	3	5	3	3	3	2	5	6	1	5
Apr	1	3	8	1	4	4	2	13	6	6	6	5	1	1
May	5	3	6	3	3	3	0	4	3	1	7	8	4	1
Jun	1	1	3	0	4	3	4	7	5	5	3	3	4	5
Jul	0	2	1	4	4	5	0	2	6	4	3	5	5	1
Aug	1	5	4	7	2	6	4	2	1	2	2	2	4	5
Sep	4	4	1	1	3	4	3	3	3	2	4	4	4	2
Oct	2	3	4	2	4	2	1	5	3	5	2	5	4	5
Nov	3	5	5	0	3	7	5	4	3	7	2	0	1	3
Dec	3	4	1	0	3	2	1	2	2	2	4	0	3	0
<b>Total</b>	<b>36</b>	<b>36</b>	<b>41</b>	<b>23</b>	<b>49</b>	<b>45</b>	<b>30</b>	<b>49</b>	<b>42</b>	<b>40</b>	<b>42</b>	<b>44</b>	<b>39</b>	<b>33</b>

<b>MABS: Number of new cases</b>														
<b>Number of cases by month opened and year opened</b>														
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	4	3	2	1	7	3	4	2	1	1	4	2	3	5
Feb	5	2	5	2	8	1	2	1	5	2	0	4	4	0
Mar	4	2	1	1	2	4	3	2	3	0	5	6	1	5
Apr	1	3	7	0	3	4	2	12	4	6	5	5	1	1
May	6	4	5	2	3	3	0	2	2	1	6	6	2	1
Jun	1	1	3	0	3	2	3	6	4	5	3	3	4	5
Jul	0	2	1	3	2	5	0	2	6	3	3	5	4	1
Aug	0	3	3	6	2	5	4	2	1	2	2	2	3	5
Sep	1	2	1	1	4	4	3	3	1	2	3	3	4	1
Oct	2	2	2	2	3	2	1	4	2	5	2	5	3	5
Nov	2	3	4	0	1	6	3	4	2	6	1	0	1	3
Dec	3	0	1	0	3	1	1	2	2	2	4	0	3	0
<b>Total</b>	<b>29</b>	<b>27</b>	<b>35</b>	<b>18</b>	<b>41</b>	<b>40</b>	<b>26</b>	<b>42</b>	<b>33</b>	<b>35</b>	<b>38</b>	<b>41</b>	<b>33</b>	<b>32</b>

MABS: Case opened by district January – December 2018	
	2018
Southern Harbour District	11
Northern Harbour District	7
South Eastern District	5
Northern District	4
Western District	4
Gozo and Comino	0
Foreign residence	0
Shelter	1
Not specified	0
<b>Total</b>	<b>32</b>

MABS: Case opened by age January – December 2018			
	Male	Female	Total
≤17	0	0	0
18-19	1	0	1
20-24	2	0	2
25-29	4	0	4
30-34	4	0	4
35-39	7	0	7
40-44	4	0	4
45-49	6	0	6
50-54	2	0	2
55-59	1	0	1
≥60	1	0	1
Not specified	0	0	0
<b>Total</b>	<b>32</b>	<b>0</b>	<b>32</b>

**MABS: Number of cases closed**  
**Number of cases closed by month and year of closure**

	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	0	0	4	3	1	10	5	9	0	1	14	19	1	1
Feb	0	0	1	3	1	4	0	0	14	25	8	0	1	9
Mar	0	6	0	0	6	2	0	0	5	0	3	3	2	0
Apr	1	0	0	0	3	1	1	1	5	0	2	1	0	2
May	9	0	1	12	0	1	0	2	2	3	0	4	0	2
Jun	1	0	0	2	2	4	0	3	3	3	2	5	4	0
Jul	0	0	3	0	4	1	0	1	0	5	1	0	0	4
Aug	0	17	21	1	11	1	0	2	11	1	2	2	0	0
Sep	0	3	8	2	3	0	4	7	4	0	2	3	1	1
Oct	5	0	3	0	5	2	40	0	2	1	2	0	0	1
Nov	0	0	0	0	22	2	0	2	0	2	1	5	1	1
Dec	0	12	0	0	3	4	2	9	2	2	1	6	1	0
<b>Total</b>	<b>16</b>	<b>38</b>	<b>41</b>	<b>23</b>	<b>61</b>	<b>32</b>	<b>52</b>	<b>36</b>	<b>48</b>	<b>43</b>	<b>38</b>	<b>48</b>	<b>11</b>	<b>21</b>

## High Support Service

The High Support Services (HSS) provide one-to-one support to children living out of home, who require more in-depth intervention due to the challenging behaviour which they present. The service provides One to One Service or Warm Haven Service which help by sustaining the children through a high support programme, and assists them to integrate within the Residential Home or an alternative place of residence. The purpose of the service is to foster the child's independence and to nurture the child physically, emotionally and spiritually, as well as coaching them to develop social and educational skills. The service is offered to children who are under a Care Order and who present challenging behaviour or special needs, and is part of the care plan for the said children.

*The format of reporting was changed this reporting period.*

### One to One Service

HSS: Number of cases worked with in the year January – December 2018	
	2018
New	17
Re-contact	3
Known	21
<b>Total cases worked with</b>	<b>41</b>
Number of individuals worked with	39

HSS: Case worked with by Service January – December 2018				
	New case	Re-contact case	Known case	Total
One to One Residential	6	3	11	20
Emergency cases	6	0	0	6
Warm Haven	1	0	4	5
Fostering	0	0	4	4
Safe Haven	4	0	0	4
Community	0	0	2	2
<b>Total</b>	<b>17</b>	<b>3</b>	<b>21</b>	<b>41</b>

<b>HSS: Individual cases worked with by sex and age January – December 2018</b>			
	<b>Male</b>	<b>Female</b>	<b>Total</b>
<1	0	0	0
1-5	4	2	6
6-10	6	6	12
11-15	7	10	17
16-17	2	0	2
≥18	0	1	1
Not specified	1	0	1
<b>Total</b>	<b>20</b>	<b>19</b>	<b>39</b>

<b>HSS: Number of referrals Number of cases referred by month and year of referral</b>	
	<b>2018</b>
Jan	0
Feb	2
Mar	4
Apr	2
May	2
Jun	5
Jul	8
Aug	1
Sep	1
Oct	2
Nov	0
Dec	0
<b>Total</b>	<b>27</b>

<b>HSS: Number of new and re-contact cases</b>	
<b>Number of cases by month of service opened and year of service opened</b>	
	<b>2018</b>
Jan	0
Feb	1
Mar	0
Apr	1
May	0
Jun	2
Jul	8
Aug	1
Sep	5
Oct	2
Nov	0
Dec	0
<b>Total</b>	<b>20</b>

<b>HSS: Number of new cases</b>	
<b>Number of cases by month opened and year opened</b>	
	<b>2018</b>
Jan	0
Feb	1
Mar	0
Apr	1
May	0
Jun	1
Jul	8
Aug	1
Sep	5
Oct	0
Nov	0
Dec	0
<b>Total</b>	<b>17</b>

<b>HSS: Number of cases closed</b>	
<b>Number of cases closed by month and year of closure</b>	
	<b>2018</b>
Jan	1
Feb	2
Mar	1
Apr	1
May	0
Jun	1
Jul	3
Aug	0
Sep	2
Oct	3
Nov	0
Dec	0
<b>Total</b>	<b>14</b>

<b>HSS: Case worked with by Service</b>		
<b>January – December 2018</b>		
	<b>Total number of hours provided</b>	<b>Average hours per Service user</b>
Warm Haven	22113.3	4422.7
One to One Residential	14827.5	741.4
Safe Haven	3678.8	919.7
Emergency cases	1033.8	172.3
Fostering	803.8	200.9
Community	164.8	82.4
<b>Total</b>	<b>42622</b>	<b>1040</b>
Additional hours (support to FSWS-homes)	19029	-



## Residential Home Service

The Residential Home Service (RHS) provides a therapeutic service programme for young persons with childhood traumas who are facing homeless issues and aims to help them gain the necessary life skills to promote independent living.

RHS: Number of cases worked with in the year January – December 2018	
	2018
New	7
Re-contact	0
Known	5
<b>Total cases worked with</b>	<b>12</b>
Number of individuals worked with	12

RHS: Number of referrals Number of cases referred by month and year of referral				
	2015	2016	2017	2018
Jan	0	1	0	0
Feb	2	2	3	0
Mar	8	0	0	1
Apr	1	0	0	0
May	3	0	0	3
Jun	0	1	0	0
Jul	1	0	1	2
Aug	2	0	0	3
Sep	1	1	0	3
Oct	2	0	0	0
Nov	0	1	0	0
Dec	0	0	0	0
<b>Total</b>	<b>20</b>	<b>6</b>	<b>4</b>	<b>12</b>

**RHS: Referral by primary problem  
January – December 2018**

	2018
Behavioural problem	0
Family relationship problems	2
Substance use	0
Residential care issues	0
Mental health issues	0
Child abuse	0
Other	0
Not specified	10
<b>Total</b>	<b>12</b>

**RHS: Number of new and re-contact cases  
Number of cases by month of service opened and year of service opened**

	2015	2016	2017	2018
Jan	0	0	0	0
Feb	1	0	3	0
Mar	8	0	1	1
Apr	0	0	0	0
May	2	0	0	1
Jun	0	0	0	1
Jul	1	0	0	2
Aug	1	0	0	1
Sep	0	0	2	1
Oct	1	0	0	0
Nov	0	0	0	0
Dec	0	0	0	0
<b>Total</b>	<b>14</b>	<b>0</b>	<b>6</b>	<b>7</b>

RHS: Number of new cases				
Number of cases by month opened and year opened				
	2015	2016	2017	2018
Jan	0	0	0	0
Feb	1	0	3	0
Mar	8	0	1	1
Apr	0	0	0	0
May	2	0	0	1
Jun	0	0	0	1
Jul	1	0	0	2
Aug	1	0	0	1
Sep	0	0	1	1
Oct	0	0	0	0
Nov	0	0	0	0
Dec	0	0	0	0
<b>Total</b>	<b>13</b>	<b>0</b>	<b>5</b>	<b>7</b>

RHS: Case opened by district	
January – December 2018	
	2018
Northern Harbour District	5
Northern District	2
Southern Harbour District	0
South Eastern District	0
Western District	0
Gozo	0
Shelter or institution	0
Not specified	0
<b>Total</b>	<b>7</b>

**RHS: Case opened by age and sex  
January – December 2018**

	Male	Female	Not specified	Total
≤1	0	0	0	0
1-5	0	0	0	0
6-10	0	1	0	1
11-15	1	3	0	4
16-17	2	0	0	2
≥18	0	0	0	0
Not specified	0	0	0	0
<b>Total</b>	<b>3</b>	<b>4</b>	<b>0</b>	<b>7</b>

**RHS: Number of cases closed  
Number of cases closed by month and year of closure**

	2015	2016	2017	2018
Jan	0	2	1	0
Feb	0	0	0	0
Mar	0	0	0	1
Apr	0	0	3	1
May	0	0	0	0
Jun	1	0	0	0
Jul	1	0	1	1
Aug	3	0	0	2
Sep	1	0	0	1
Oct	4	0	0	0
Nov	0	0	0	0
Dec	0	0	1	0
<b>Total</b>	<b>10</b>	<b>2</b>	<b>6</b>	<b>6</b>

## Adoption Service

The social workers within the Adoption Service provide training to and assess the prospective adoptive parent/s' suitability and offer them guidance and support through the adoption process. After children are adopted, post-adoption reports are required by law, and their frequency and duration will depend on the law of the country from where the children were adopted, whether this is Malta or another country. The Adoption Service is responsible for the submission of these reports.

### Prospective Adoptive Parents Statistics

Pre-Adoption: Number of new enquiries January – December 2018													
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Single applicant	0	1	1	3	1	0	0	1	1	2	0	0	10
Couple applicant	1	13	10	11	3	2	2	8	7	5	4	2	68
<b>Total</b>	<b>1</b>	<b>14</b>	<b>11</b>	<b>14</b>	<b>4</b>	<b>2</b>	<b>2</b>	<b>9</b>	<b>8</b>	<b>7</b>	<b>4</b>	<b>2</b>	<b>78</b>

Pre-Adoption: Number of cases worked with in the year January – December 2018	
	2018
Total number of pre-adoption cases worked with	346
Number of individual pre-adoption cases worked with	346
Total number of enquiries processed	198
Number of cases closed in year	54

<b>Pre-Adoption: Number of cases worked with by case type and district</b>		
<b>January – December 2018</b>		
	<b>Enquiry case</b>	<b>Pre-adoption case</b>
Northern Harbour District	16	55
Western District	9	42
South Eastern District	5	40
Southern Harbour District	12	30
Northern District	8	32
Gozo and Comino	5	10
Foreign residence	28	0
Not specified	115	137
<b>Total</b>	<b>198</b>	<b>346</b>

## Post-Adoption Statistics

<b>Post-Adoption: Number of cases worked with in the year</b>	
<b>January – December 2018</b>	
	<b>2018</b>
Number of children	225
Number of families	170
Number of cases closed in year	11

**Post-Adoption: Number of cases involving children worked with by age and sex  
January – December 2018**

	Male	Female	Total
<1	0	0	0
1-5	11	10	21
6-10	57	40	97
11-15	33	53	86
16-17	7	10	17
≥18	1	2	3
Not specified	1	0	1
<b>Total</b>	<b>110</b>	<b>115</b>	<b>225</b>

**Post-Adoption: Number of family cases worked with by district of adoptive parents  
January – December 2018**

	2018
Northern Harbour District	50
Northern District	34
Western District	31
South Eastern District	22
Southern Harbour District	20
Gozo and Comino	7
Foreign residence	2
Not specified	4
<b>Total</b>	<b>170</b>

Post-Adoption: Number of decrees issued							
Number of decrees issued by month and year of decree							
	2012	2013	2014	2015	2016	2017	2018
Jan	2	6	1	0	0	1	1
Feb	6	0	0	1	0	2	0
Mar	6	4	1	4	0	0	0
Apr	0	0	2	1	1	0	0
May	1	0	2	0	0	0	1
Jun	2	4	0	7	1	0	0
Jul	5	1	7	3	2	2	0
Aug	5	4	1	5	0	0	2
Sep	1	4	1	1	0	0	0
Oct	1	1	3	3	0	0	0
Nov	0	6	1	0	0	0	0
Dec	2	2	2	3	0	0	1
<b>Total</b>	<b>31</b>	<b>32</b>	<b>21</b>	<b>28</b>	<b>4</b>	<b>5</b>	<b>5</b>

Please note that the decree date is based on the original country decree date recorded in the database. The data is according to decree dates forwarded to the Adoption Service and inputted at time of data analysis. In some cases decree dates may have been forwarded or updated after publication, leading to some discrepancy between later figures and the data in the reports. Furthermore, some of the decrees may not have been issued with the assistance of the Adoption Service since some service users adopt through private agencies and then they are followed by the Adoption Service for post adoption reports.

Post-Adoption: Decree cases opened by country of birth and sex of the child			
January – December 2018			
	Male	Female	Total
Malta	1	1	2
Portugal	2	0	2
India	0	1	1
Albania	0	0	0
Russian Federation	0	0	0
Slovakia	0	0	0
Not specified	0	0	0
<b>Total</b>	<b>3</b>	<b>2</b>	<b>5</b>

<b>Post-Adoption: Post adoption reports due in the reporting year January – December 2018</b>													
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
2013	30	28	19	16	28	17	17	14	9	21	35	25	259
2014	35	24	26	15	21	19	14	11	18	20	32	31	266
2015	32	19	27	13	24	22	17	20	11	22	37	25	269
2016	35	26	26	14	26	22	22	11	11	22	24	24	263
2017	148	10	25	14	22	5	8	0	0	0	0	2	234
2018	23	17	22	10	18	12	9	9	6	18	22	15	181

<b>Post-Adoption: Number of cases closed Number of cases closed by month and year of closure</b>							
	2012	2013	2014	2015	2016	2017	2018
Jan	0	6	0	6	1	0	0
Feb	6	1	1	1	4	2	4
Mar	3	1	2	2	1	0	0
Apr	8	0	5	0	2	1	1
May	3	0	2	2	0	0	2
Jun	0	3	0	3	4	1	1
Jul	1	1	3	1	0	0	1
Aug	6	3	8	4	6	0	0
Sep	1	1	2	2	0	0	0
Oct	1	0	3	0	2	0	0
Nov	0	0	2	0	1	0	2
Dec	0	4	1	4	3	0	0
<b>Total</b>	<b>29</b>	<b>20</b>	<b>29</b>	<b>25</b>	<b>24</b>	<b>4</b>	<b>11</b>

<b>Post-Adoption: Number of cases remaining active at the end of the reporting period</b>		
	Number of children	Number of families
December 2010	276	159
December 2011	297	174
December 2012	221	164
December 2013	240	182
December 2014	232	178
December 2015	235	177
December 2016	214	159
December 2017	225	166
December 2018	214	161

## Mater Dei Hospital Social Work Service

The Mater Dei Hospital Social Work Service (MDH) caters for patients referred from the various wards of the general hospital and aims to enhance the quality of the service user's stay at the hospital, and facilitate the service users' transition from hospital back to their home in the community or other services.

MDH: Number of cases worked with in the year January – December 2018	
	<b>2018</b>
New	1538
Re-contact	533
Known	1050
<b>Total cases worked with</b>	<b>3121</b>
Number of individuals worked with	2828

MDH: Number of referrals Number of cases referred by month and year of referral																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	42	105	83	105	130	93	109	126	117	167	190	175	168	140	222	159
Feb	76	48	71	70	95	83	97	112	110	178	201	133	117	134	176	229
Mar	45	52	85	72	109	75	102	88	126	147	152	152	147	139	165	196
Apr	62	46	84	47	91	70	91	103	117	149	171	134	167	100	145	152
May	78	41	70	50	69	111	87	104	92	146	163	132	124	136	126	160
Jun	84	44	81	49	87	76	82	80	101	111	111	108	124	91	155	147
Jul	83	62	47	41	86	70	29	103	111	127	159	138	159	129	148	168
Aug	79	77	64	39	97	84	26	101	106	137	151	145	134	136	172	218
Sep	58	42	70	28	87	75	6	82	102	117	128	145	123	123	150	148
Oct	66	57	68	44	84	58	1	90	107	163	146	117	114	129	130	189
Nov	63	55	63	44	92	71	0	101	113	108	134	113	104	119	129	175
Dec	67	47	53	18	46	48	2	94	106	143	117	146	128	143	141	131
<b>Total</b>	<b>803</b>	<b>676</b>	<b>839</b>	<b>607</b>	<b>1073</b>	<b>914</b>	<b>632</b>	<b>1184</b>	<b>1308</b>	<b>1693</b>	<b>1823</b>	<b>1638</b>	<b>1609</b>	<b>1519</b>	<b>1859</b>	<b>2072</b>

<b>MDH: Number of new and re-contact cases</b>																
<b>Number of cases by month of service opened and year of service opened</b>																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	26	63	49	105	110	89	105	124	114	168	190	175	168	139	222	159
Feb	46	31	35	70	77	76	98	112	107	177	203	133	117	137	176	228
Mar	27	44	44	72	91	64	100	86	128	147	152	152	147	136	165	196
Apr	31	44	28	47	85	55	87	105	111	149	171	137	167	103	145	152
May	39	37	28	50	62	91	87	102	91	146	163	134	124	136	126	159
Jun	45	43	40	49	75	52	78	80	101	111	110	108	124	91	155	147
Jul	46	45	42	41	81	56	27	103	111	127	160	138	159	129	148	168
Aug	48	51	57	39	81	45	26	102	103	137	151	145	134	136	172	219
Sep	34	41	68	28	75	37	6	86	102	117	128	145	123	123	150	148
Oct	50	46	66	44	79	17	1	89	107	163	146	117	114	129	130	189
Nov	42	49	65	44	81	33	0	101	115	108	135	113	104	119	129	175
Dec	45	45	53	18	32	17	2	95	106	143	117	146	128	143	141	131
<b>Total</b>	<b>479</b>	<b>539</b>	<b>575</b>	<b>607</b>	<b>929</b>	<b>632</b>	<b>617</b>	<b>1185</b>	<b>1296</b>	<b>1693</b>	<b>1826</b>	<b>1643</b>	<b>1609</b>	<b>1521</b>	<b>1859</b>	<b>2071</b>

<b>MDH: Number of new cases</b>																
<b>Number of cases by month opened and year opened</b>																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	32	59	69	115	97	78	99	124	111	150	156	140	131	111	182	127
Feb	54	28	65	74	64	68	86	112	95	155	165	109	92	116	147	177
Mar	27	39	77	98	80	58	88	86	120	124	133	132	125	112	134	154
Apr	39	36	65	65	76	51	77	103	109	128	135	118	124	78	115	127
May	42	36	50	81	50	80	80	97	81	132	122	120	100	108	101	113
Jun	47	35	48	69	62	51	69	80	94	96	99	91	101	70	123	103
Jul	46	43	36	78	68	47	23	96	105	112	136	112	119	102	121	107
Aug	47	47	52	83	69	38	24	95	98	115	125	129	108	107	138	145
Sep	40	36	57	53	70	35	6	80	94	99	112	130	96	99	109	113
Oct	49	44	62	72	72	15	1	85	99	133	124	98	88	98	102	139
Nov	46	42	67	91	72	29	0	96	105	92	115	94	87	76	102	129
Dec	43	40	51	60	27	16	2	90	92	112	109	118	103	119	111	104
<b>Total</b>	<b>512</b>	<b>485</b>	<b>699</b>	<b>939</b>	<b>807</b>	<b>566</b>	<b>555</b>	<b>1144</b>	<b>1203</b>	<b>1448</b>	<b>1531</b>	<b>1391</b>	<b>1274</b>	<b>1196</b>	<b>1485</b>	<b>1538</b>

**MDH: Case opened by age and sex  
January – December 2018**

	Male	Female	Sex not specified	Total
≤17	43	58	0	101
18-19	1	9	0	10
20-24	5	13	0	18
25-29	8	16	0	24
30-34	10	14	0	24
35-39	10	15	0	25
40-44	6	8	0	14
45-49	15	16	0	31
50-54	15	7	0	22
55-59	28	16	0	44
≥60	526	656	0	1182
Not specified	22	21	0	43
<b>Total</b>	<b>689</b>	<b>849</b>	<b>0</b>	<b>1538</b>

**MDH: Case opened by district  
January – December 2018**

	2018
Northern Harbour District	524
Southern Harbour District	406
South Eastern District	200
Northern District	194
Western District	142
Gozo and Comino	4
Shelter or institution	37
Foreign residence	6
Homeless	9
Not specified	16
<b>Total</b>	<b>1538</b>

**MDH: Number of cases closed**  
**Number of cases closed by month and year of closure**

	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	18	76	19	56	29	37	38	6	126	105	186	139	55	115	180	163
Feb	21	13	35	81	49	46	30	22	95	129	127	178	99	153	168	143
Mar	31	13	46	82	50	76	36	106	133	173	221	116	140	165	186	161
Apr	17	61	45	94	40	79	23	62	92	165	160	126	119	109	125	199
May	26	60	15	65	65	55	60	75	104	109	129	126	140	97	124	179
Jun	26	77	26	56	63	50	103	87	80	123	116	130	126	88	125	140
Jul	34	32	36	79	79	84	53	68	71	102	133	108	131	131	185	174
Aug	42	59	46	51	53	54	13	70	131	123	123	76	85	99	127	169
Sep	19	38	38	33	61	32	7	105	87	111	144	116	156	124	145	124
Oct	26	43	78	29	57	37	2	72	65	103	123	184	173	158	142	165
Nov	35	36	43	62	199	37	2	91	144	126	114	96	78	112	181	113
Dec	80	55	60	54	19	9	0	50	106	121	94	63	95	66	102	193
<b>Total</b>	<b>375</b>	<b>563</b>	<b>487</b>	<b>742</b>	<b>764</b>	<b>596</b>	<b>367</b>	<b>814</b>	<b>1234</b>	<b>1490</b>	<b>1670</b>	<b>1458</b>	<b>1397</b>	<b>1417</b>	<b>1790</b>	<b>1923</b>

## Benniena Service

This service provides social work interventions to women and their families to help some deal with unwanted pregnancies, crises during pregnancy or to support others in their concerns about child bearing.

Benniena: Number of cases worked with in the year January – December 2018	
	<b>2018</b>
New	81
Re-contact	27
Known	123
<b>Total cases worked with</b>	<b>231</b>
Number of individuals worked with	223

Benniena: Number of referrals Number of cases referred by month and year of referral																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	43	39	28	13	25	19	1	16	12	14	11	17	17	9	10	8
Feb	28	22	22	19	18	15	0	11	10	19	10	9	8	11	11	15
Mar	24	22	31	33	18	12	0	15	13	19	11	8	21	17	15	12
Apr	27	26	35	24	15	31	1	6	16	22	20	19	21	10	12	9
May	23	24	19	30	24	28	0	6	12	29	33	9	11	6	8	10
Jun	20	33	23	20	32	19	1	9	15	29	7	15	13	5	10	9
Jul	31	34	11	32	28	24	0	16	19	22	12	24	23	9	10	8
Aug	53	29	9	18	12	17	1	17	18	24	14	10	23	7	13	7
Sep	35	38	14	19	16	11	4	12	20	13	9	21	7	9	14	5
Oct	25	27	3	11	20	23	6	8	17	5	11	23	4	13	10	3
Nov	26	15	10	12	15	14	8	14	21	10	16	25	7	9	10	16
Dec	25	19	0	11	8	6	6	11	13	11	5	15	5	8	3	5
<b>Total</b>	<b>360</b>	<b>328</b>	<b>205</b>	<b>242</b>	<b>231</b>	<b>219</b>	<b>28</b>	<b>141</b>	<b>186</b>	<b>217</b>	<b>159</b>	<b>195</b>	<b>160</b>	<b>113</b>	<b>126</b>	<b>107</b>

Benniena: Number of new and re-contact cases
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Number of cases by month of service opened and year of service opened																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	43	20	27	13	22	10	1	17	10	14	11	17	17	9	10	9
Feb	30	43	20	19	17	10	0	11	10	19	10	9	8	11	11	15
Mar	22	23	28	33	18	1	0	15	13	19	11	8	21	17	15	12
Apr	27	24	32	24	15	6	1	6	17	22	20	19	21	10	12	9
May	24	24	18	30	19	6	0	6	12	29	33	9	11	6	8	10
Jun	20	36	22	20	32	7	1	9	14	29	7	15	13	5	10	9
Jul	31	36	20	32	24	2	0	16	19	22	12	24	23	9	10	8
Aug	32	32	27	18	9	2	1	17	17	24	14	10	23	7	13	7
Sep	48	41	37	19	16	3	4	12	21	13	9	21	7	9	14	5
Oct	26	28	28	11	20	6	6	8	16	5	11	23	4	13	10	3
Nov	28	15	27	12	14	9	8	14	21	10	16	25	7	9	10	16
Dec	27	19	17	11	8	2	5	11	13	11	5	15	5	8	3	5
<b>Total</b>	<b>358</b>	<b>341</b>	<b>303</b>	<b>242</b>	<b>214</b>	<b>64</b>	<b>27</b>	<b>142</b>	<b>183</b>	<b>217</b>	<b>159</b>	<b>195</b>	<b>160</b>	<b>113</b>	<b>126</b>	<b>108</b>

Benniena: Number of new cases																
Number of cases by month opened and year opened																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	40	20	27	13	19	6	1	16	10	11	11	12	15	9	9	4
Feb	28	42	20	19	17	8	0	11	10	18	8	6	6	10	11	9
Mar	23	23	28	32	16	1	0	15	12	17	9	6	20	16	14	10
Apr	25	22	32	24	13	5	1	6	16	21	16	15	14	10	10	6
May	23	24	18	29	18	6	0	5	12	27	13	9	10	6	7	9
Jun	20	29	22	21	28	7	1	9	13	27	5	15	10	5	10	9
Jul	31	32	20	32	22	2	0	14	17	20	11	24	12	9	8	5
Aug	31	31	27	18	9	2	1	16	16	24	13	10	11	7	11	7
Sep	48	38	37	20	14	3	4	11	19	10	8	20	5	9	11	5
Oct	24	25	28	11	19	7	6	8	16	5	8	20	3	12	8	3
Nov	27	13	27	12	12	9	8	12	21	9	13	25	5	8	7	11
Dec	27	19	17	10	7	1	5	10	13	10	2	14	2	8	3	3
<b>Total</b>	<b>347</b>	<b>318</b>	<b>303</b>	<b>241</b>	<b>194</b>	<b>57</b>	<b>27</b>	<b>133</b>	<b>175</b>	<b>199</b>	<b>117</b>	<b>176</b>	<b>113</b>	<b>109</b>	<b>109</b>	<b>81</b>

**Benniena: Case opened by age and sex**

January – December 2018			
	Male	Female	Total
≤17	3	23	26
18-19	0	7	7
20-24	1	6	7
25-29	0	8	8
30-34	0	11	11
35-39	1	10	11
40-44	0	0	0
45-49	0	0	0
50-54	0	0	0
55-59	0	0	0
≥60	1	2	3
Not specified	3	5	8
<b>Total</b>	<b>9</b>	<b>72</b>	<b>81</b>

Benniena: Case opened by district January – December 2018	
	2018
Northern Harbour District	28
Southern Harbour District	19
South Eastern District	16
Northern District	10
Western District	2
Gozo and Comino	1
Shelter or institution	4
Foreign residence	0
Not specified	1
<b>Total</b>	<b>81</b>

Benniena: Number of cases closed

### Number of cases closed by month and year of closure

	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	41	40	7	0	10	0	6	10	26	9	11	12	2	2	8	23
Feb	65	50	12	1	19	0	3	9	20	13	15	7	5	7	8	3
Mar	35	30	20	17	16	0	5	7	8	8	11	15	3	9	10	9
Apr	34	24	21	15	7	0	0	0	8	15	27	8	23	3	14	13
May	22	24	21	17	12	0	0	3	4	33	11	11	8	6	11	19
Jun	24	5	24	10	19	0	0	1	4	16	4	8	22	8	4	9
Jul	14	10	15	23	12	0	8	30	13	19	11	1	22	8	6	14
Aug	22	2	25	22	19	1	0	7	25	15	9	19	29	12	11	11
Sep	22	66	17	4	13	0	1	3	11	32	13	20	6	8	9	8
Oct	48	17	26	22	20	0	0	27	15	45	10	2	19	16	7	14
Nov	14	65	40	12	1	0	1	6	33	4	9	27	6	26	15	15
Dec	40	4	16	21	1	0	0	5	10	9	14	3	16	0	1	2
<b>Total</b>	<b>381</b>	<b>337</b>	<b>244</b>	<b>164</b>	<b>149</b>	<b>1</b>	<b>24</b>	<b>108</b>	<b>177</b>	<b>218</b>	<b>145</b>	<b>133</b>	<b>161</b>	<b>105</b>	<b>104</b>	<b>140</b>

## Oncology Social Work Service

The aim of the Oncology Social Work Service is to provide immediate social work support to patients receiving treatment from Sir Antony Mamo Oncology Centre (SAMOC<sup>1</sup>) and to their families.

SAMOC: Number of cases worked with in the year January – December 2018	
	2018
New	261
Re-contact	23
Known	293
<b>Total cases worked with</b>	<b>577</b>
Number of individuals worked with	
	567

SAMOC: Number of referrals																
Number of cases referred by month and year of referral																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	9	7	8	8	13	18	15	18	19	19	8	3	15	23	23	22
Feb	9	11	11	10	17	22	15	11	21	13	10	9	14	37	24	20
Mar	3	8	16	10	15	13	12	15	26	24	14	2	16	21	28	33
Apr	4	4	7	9	14	18	10	19	11	17	12	4	15	25	25	30
May	10	10	2	6	19	17	7	14	19	11	5	6	12	21	34	27
Jun	6	7	0	16	10	14	12	17	19	17	6	6	23	21	28	29
Jul	6	7	6	7	5	11	11	15	15	16	7	22	14	22	30	28
Aug	5	15	0	11	5	13	17	10	10	14	4	10	15	15	35	40
Sep	3	8	7	8	3	8	11	9	8	8	3	3	26	18	24	20
Oct	5	2	10	7	6	16	17	7	2	6	7	8	22	20	27	35
Nov	3	10	8	8	5	6	9	14	3	9	7	10	19	16	19	29
Dec	1	10	5	3	4	15	4	13	2	4	7	1	15	18	20	17
<b>Total</b>	<b>64</b>	<b>99</b>	<b>80</b>	<b>103</b>	<b>116</b>	<b>171</b>	<b>140</b>	<b>162</b>	<b>155</b>	<b>158</b>	<b>90</b>	<b>84</b>	<b>206</b>	<b>257</b>	<b>317</b>	<b>330</b>

### SAMOC: Number of new and re-contact cases

<sup>1</sup> In the past statistical reports it was listed as Boffa Service

Number of cases by month of service opened and year of service opened																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	18	7	9	14	13	17	14	13	19	19	7	2	8	16	31	12
Feb	16	11	12	32	17	21	13	14	10	13	11	9	5	31	25	22
Mar	4	8	16	37	15	13	13	15	30	22	13	2	12	24	25	29
Apr	9	4	7	30	13	18	10	19	12	18	14	4	15	23	28	23
May	18	11	2	20	19	17	7	13	17	14	5	6	7	19	30	23
Jun	13	7	0	13	10	14	11	18	17	14	6	6	25	25	15	18
Jul	10	9	5	5	6	10	12	12	14	19	6	22	15	19	33	32
Aug	10	18	0	11	5	13	17	11	12	9	5	10	11	14	29	35
Sep	4	8	7	6	2	8	10	9	7	9	3	4	14	17	13	18
Oct	7	2	10	8	6	15	18	7	3	11	7	8	21	20	22	33
Nov	11	9	9	9	6	5	9	13	2	9	7	10	16	23	17	26
Dec	4	9	5	3	4	14	4	12	2	4	6	2	15	16	13	13
<b>Total</b>	<b>124</b>	<b>103</b>	<b>82</b>	<b>188</b>	<b>116</b>	<b>165</b>	<b>138</b>	<b>156</b>	<b>145</b>	<b>161</b>	<b>90</b>	<b>85</b>	<b>164</b>	<b>247</b>	<b>281</b>	<b>284</b>

SAMOC: Number of new cases																
Number of cases by month opened and year opened																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	7	7	8	22	13	17	12	12	19	18	7	3	6	13	28	10
Feb	9	11	11	42	17	21	15	11	10	11	11	7	5	27	24	21
Mar	4	8	17	47	15	12	11	15	29	19	11	2	12	23	25	26
Apr	9	5	7	39	13	19	11	19	11	18	13	4	15	23	27	21
May	8	11	2	26	19	18	7	12	15	14	5	5	7	19	28	21
Jun	7	7	0	29	10	12	9	17	17	12	6	5	23	24	12	17
Jul	6	8	5	6	6	10	12	10	13	19	6	22	15	18	32	31
Aug	7	16	0	11	5	12	15	11	12	8	5	9	11	13	27	32
Sep	4	8	7	8	2	9	10	7	6	9	1	4	13	16	11	16
Oct	6	2	10	8	6	15	18	10	3	11	7	8	20	20	21	31
Nov	7	9	8	8	6	5	9	11	2	9	7	10	16	22	16	24
Dec	2	9	5	3	4	13	4	11	2	3	5	0	14	16	12	11
<b>Total</b>	<b>76</b>	<b>101</b>	<b>80</b>	<b>249</b>	<b>116</b>	<b>163</b>	<b>133</b>	<b>146</b>	<b>139</b>	<b>151</b>	<b>84</b>	<b>79</b>	<b>157</b>	<b>234</b>	<b>263</b>	<b>261</b>

SAMOC: Case opened by district January – December 2018	
	2018
Northern Harbour District	84
Southern Harbour District	61
Northern District	42
South Eastern District	40
Western District	28
Gozo and Comino	6
Shelter or institution	0
Homeless	0
Not specified	0
<b>Total</b>	<b>261</b>

SAMOC: Case opened by age and sex January – December 2018			
	Male	Female	Total
≤17	10	8	18
18-19	1	0	1
20-24	0	2	2
25-29	4	2	6
30-34	1	3	4
35-39	2	3	5
40-44	3	5	8
45-49	8	3	11
50-54	10	9	19
55-59	13	8	21
≥60	82	72	154
Not specified	6	6	12
<b>Total</b>	<b>140</b>	<b>121</b>	<b>261</b>

**SAMOC: Number of cases closed**

### Number of cases closed by month and year of closure

	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	3	1	9	9	4	10	15	6	0	4	21	2	11	11	40	89
Feb	5	9	3	3	1	14	2	5	3	7	9	14	13	12	10	32
Mar	2	1	18	18	5	12	4	17	15	5	10	7	3	3	24	18
Apr	11	2	7	7	6	28	8	0	1	8	7	0	8	12	21	19
May	3	1	5	5	5	7	0	0	6	2	17	1	6	17	17	49
Jun	6	19	0	0	14	6	4	10	2	26	5	8	9	79	27	10
Jul	8	7	0	2	8	14	2	1	6	12	14	2	4	8	22	15
Aug	5	0	0	2	1	12	10	1	2	7	4	4	1	9	38	69
Sep	2	0	0	0	8	8	4	5	5	12	14	5	32	16	23	16
Oct	2	13	0	3	6	10	9	1	19	7	2	10	1	15	12	20
Nov	2	2	11	0	4	11	6	0	0	11	9	7	8	21	17	16
Dec	5	1	0	1	2	11	11	0	1	22	16	0	17	21	19	9
<b>Total</b>	<b>54</b>	<b>56</b>	<b>53</b>	<b>50</b>	<b>64</b>	<b>143</b>	<b>75</b>	<b>46</b>	<b>60</b>	<b>123</b>	<b>128</b>	<b>60</b>	<b>113</b>	<b>224</b>	<b>270</b>	<b>362</b>

## Qormi Health Centre Social Work Service

The aim of the Qormi Health Centre Social Work Service (QHC) is to provide community social work support to persons within the Qormi, Zebbug and Siggiewi localities.

QHC: Number of cases worked with in the year January – December 2018	
	<b>2018</b>
New	46
Re-contact	17
Known	102
<b>Total cases worked with</b>	<b>165</b>
Number of individuals worked with	161

QHC: Number of referrals Number of cases referred by month and year of referral																	
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	4	0	4	4	8	5	3	2	1	8	6	3	9	4	8	15	6
Feb	8	3	6	5	10	4	3	2	3	4	3	3	5	8	5	3	13
Mar	4	1	3	5	1	10	2	2	7	4	3	4	6	3	2	4	5
Apr	13	1	6	4	3	4	2	3	2	8	4	5	6	5	5	3	4
May	3	3	8	5	4	1	3	1	2	2	2	4	4	4	4	5	3
Jun	8	6	7	5	1	1	3	4	4	4	2	2	3	5	6	7	6
Jul	4	3	6	2	5	2	4	0	5	6	4	1	3	3	6	8	3
Aug	1	3	6	3	7	4	3	0	3	11	4	3	2	4	5	3	2
Sep	6	4	6	3	4	1	1	3	4	4	2	5	4	4	4	7	3
Oct	5	3	6	7	6	2	2	1	0	3	2	12	3	3	4	5	5
Nov	4	4	4	4	4	2	3	1	4	6	2	9	3	3	6	4	7
Dec	7	4	5	5	8	0	2	2	2	0	2	0	0	0	1	2	2
<b>Total</b>	<b>67</b>	<b>35</b>	<b>67</b>	<b>52</b>	<b>61</b>	<b>36</b>	<b>31</b>	<b>21</b>	<b>37</b>	<b>60</b>	<b>36</b>	<b>51</b>	<b>48</b>	<b>46</b>	<b>56</b>	<b>66</b>	<b>59</b>

QHC: Number of new and re-contact cases																	
Number of cases by month of service opened and year of service opened																	
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	4	1	8	11	8	7	3	2	1	8	6	3	10	2	5	14	4
Feb	10	4	11	8	9	2	1	3	3	4	3	3	4	5	11	3	16
Mar	4	1	5	12	4	8	9	2	7	4	3	3	2	3	4	3	9
Apr	13	5	11	11	5	3	2	2	2	8	1	5	8	8	0	4	3
May	4	3	16	8	4	1	3	1	2	2	4	4	5	2	8	5	4
Jun	7	11	12	9	1	1	1	4	4	3	3	1	3	7	7	6	4
Jul	5	7	7	5	6	1	2	0	5	8	2	1	1	0	7	8	3
Aug	1	6	9	8	10	4	0	0	3	13	7	3	3	4	5	4	3
Sep	4	5	6	10	5	1	1	3	4	4	2	7	5	4	3	6	3
Oct	2	6	9	14	7	2	1	1	0	3	3	12	8	6	5	5	4
Nov	7	6	6	6	4	3	3	1	4	6	3	8	3	7	3	6	8
Dec	5	7	7	10	8	0	4	2	2	0	2	2	0	1	5	1	2
<b>Total</b>	<b>66</b>	<b>62</b>	<b>107</b>	<b>112</b>	<b>71</b>	<b>33</b>	<b>30</b>	<b>21</b>	<b>37</b>	<b>63</b>	<b>39</b>	<b>52</b>	<b>52</b>	<b>49</b>	<b>63</b>	<b>65</b>	<b>63</b>

QHC: Number of new cases																	
Number of cases by month opened and year opened																	
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	3	1	4	4	5	6	1	0	1	6	4	3	7	2	3	11	2
Feb	9	2	5	5	5	4	1	1	2	3	3	2	3	2	9	2	10
Mar	4	1	3	5	1	5	7	1	5	1	0	1	0	1	3	2	7
Apr	11	1	6	4	3	4	1	2	1	5	0	3	6	5	0	3	3
May	2	2	8	5	4	0	2	1	1	2	3	3	3	0	4	3	3
Jun	6	6	7	5	0	1	1	3	3	1	1	0	0	4	5	4	4
Jul	3	3	6	2	6	1	2	0	5	5	2	1	1	0	1	4	1
Aug	1	3	7	3	6	3	0	0	2	12	3	3	0	2	4	3	3
Sep	4	4	3	3	3	1	1	2	4	3	2	3	3	1	1	2	3
Oct	2	3	6	7	6	2	1	1	0	3	1	5	6	4	3	3	3
Nov	4	4	3	3	3	2	3	0	2	3	1	1	3	4	3	6	6
Dec	5	4	7	6	7	0	3	1	2	0	0	2	0	1	4	1	1
<b>Total</b>	<b>54</b>	<b>34</b>	<b>65</b>	<b>52</b>	<b>49</b>	<b>29</b>	<b>23</b>	<b>12</b>	<b>28</b>	<b>44</b>	<b>20</b>	<b>27</b>	<b>32</b>	<b>26</b>	<b>40</b>	<b>44</b>	<b>46</b>

**QHC: Case service opened by district and sex  
January – December 2018**

	Male	Female	Total
Qormi	12	22	34
Zebbug (Malta)	7	6	13
Siggiewi	6	4	10
Other	1	4	5
Not specified	0	1	1
<b>Total</b>	<b>26</b>	<b>37</b>	<b>63</b>

**QHC: Number of cases closed**

**Number of cases closed by month and year of closure**

	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	10	2	4	19	2	12	1	2	5	10	8	8	2	3	2	1	3
Feb	7	9	2	14	4	0	1	0	4	3	3	10	1	10	2	13	8
Mar	5	6	6	6	8	9	2	2	1	4	1	3	10	1	5	4	3
Apr	6	10	7	8	4	2	3	1	3	3	2	1	23	2	5	0	9
May	7	4	13	17	3	2	10	0	1	5	4	4	6	1	1	3	4
Jun	6	4	3	13	1	3	6	1	8	2	4	4	2	1	6	11	0
Jul	7	4	9	4	8	2	9	8	6	5	0	0	7	7	1	3	1
Aug	4	10	5	7	5	3	3	4	2	8	4	3	2	1	6	9	0
Sep	2	2	19	1	2	3	3	7	1	3	7	4	0	6	3	0	2
Oct	6	7	16	5	7	5	0	0	1	3	2	7	1	7	1	10	4
Nov	10	1	13	5	4	2	2	1	3	8	7	4	6	13	3	1	5
Dec	2	3	10	7	7	5	2	2	1	3	4	1	0	11	4	2	0
<b>Total</b>	<b>72</b>	<b>62</b>	<b>107</b>	<b>106</b>	<b>55</b>	<b>48</b>	<b>42</b>	<b>28</b>	<b>36</b>	<b>57</b>	<b>46</b>	<b>49</b>	<b>60</b>	<b>63</b>	<b>39</b>	<b>57</b>	<b>39</b>

## St. Vincent De Paul Social Work Service

This social work service was set up in August 2000 to cater for the psycho-social needs of residents at St. Vincent de Paul residence (SVDP). The service also carries out assessments of elderly persons living in the community with the aim of referring them to other appropriate services.

### Residential Services

SVDP-Residential: Number of cases worked with in the year January – December 2018	
	2018
New	82
Re-contact	28
Known	178
<b>Total cases worked with</b>	<b>288</b>
Number of individuals worked with	281

SVDP-Residential: Number of referrals																
Number of cases referred by month and year of referral																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	17	18	17	22	29	11	17	13	34	30	27	30	15	15	17	12
Feb	24	24	22	21	8	9	12	8	12	38	16	24	20	9	15	10
Mar	31	29	20	18	12	6	7	12	16	22	48	16	18	7	10	9
Apr	13	20	23	20	16	8	1	12	20	39	23	20	7	20	6	6
May	16	22	18	14	31	15	1	9	35	17	21	20	10	15	12	12
Jun	21	23	22	17	20	9	2	9	40	12	22	25	12	10	3	12
Jul	25	19	23	20	19	9	14	15	22	22	23	21	18	9	6	5
Aug	23	8	12	18	19	19	10	15	16	22	24	20	9	16	7	8
Sep	11	14	10	10	18	15	17	7	30	30	28	35	13	13	8	6
Oct	17	20	13	11	14	20	21	21	34	25	13	19	13	11	7	6
Nov	7	17	13	12	22	16	23	12	28	11	17	18	6	6	5	11
Dec	6	18	19	13	13	16	15	19	1	19	12	14	8	2	8	12
<b>Total</b>	<b>211</b>	<b>232</b>	<b>212</b>	<b>196</b>	<b>221</b>	<b>153</b>	<b>140</b>	<b>152</b>	<b>288</b>	<b>287</b>	<b>274</b>	<b>262</b>	<b>149</b>	<b>133</b>	<b>104</b>	<b>109</b>

<b>SVDP-Residential: Number of new and re-contact cases</b>																
<b>Number of cases by month of service opened and year of service opened</b>																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	23	30	17	23	26	11	17	13	36	30	25	29	15	14	17	10
Feb	25	22	22	21	8	8	12	8	13	38	18	24	20	10	15	12
Mar	32	30	21	18	11	7	7	12	16	22	48	16	18	7	10	9
Apr	12	21	25	21	16	8	1	12	21	39	23	21	6	20	6	6
May	17	24	18	16	41	15	1	9	37	17	21	20	11	15	12	13
Jun	20	27	26	16	39	19	2	9	40	12	22	24	12	10	3	11
Jul	27	17	24	21	24	20	14	15	23	22	23	21	18	9	6	6
Aug	24	8	12	17	20	18	10	14	15	22	24	21	9	16	7	8
Sep	14	12	11	7	20	22	17	7	31	30	28	35	13	13	8	6
Oct	20	19	13	6	18	20	20	20	34	25	13	19	13	11	7	5
Nov	7	17	14	6	22	25	22	12	27	11	17	18	6	6	5	11
Dec	20	18	19	14	19	26	15	19	1	19	12	14	8	2	8	13
<b>Total</b>	<b>241</b>	<b>245</b>	<b>222</b>	<b>186</b>	<b>264</b>	<b>199</b>	<b>138</b>	<b>150</b>	<b>294</b>	<b>287</b>	<b>274</b>	<b>262</b>	<b>149</b>	<b>133</b>	<b>104</b>	<b>110</b>

<b>SVDP-Residential: Number of new cases</b>																
<b>Number of cases by month opened and year opened</b>																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	20	27	17	21	27	11	16	13	29	19	13	14	14	6	11	8
Feb	24	22	22	20	8	7	11	8	11	28	12	18	18	5	11	10
Mar	31	28	19	18	11	7	7	12	14	14	41	13	12	4	6	6
Apr	12	22	22	21	16	6	1	12	18	34	13	14	3	14	4	4
May	15	21	19	15	30	13	1	8	23	8	11	15	7	5	10	10
Jun	21	24	22	16	19	9	1	9	26	6	16	14	10	6	1	7
Jul	23	17	25	20	19	9	14	12	16	9	9	6	10	5	6	5
Aug	22	9	14	18	19	19	10	12	13	13	16	10	7	10	5	4
Sep	12	11	10	9	18	15	16	7	19	8	20	13	7	6	4	6
Oct	15	20	10	11	14	20	20	17	26	16	7	12	7	7	4	4
Nov	6	17	15	12	22	16	22	8	21	4	12	11	1	1	3	9
Dec	15	14	20	14	13	16	15	16	0	9	9	6	4	1	5	9
<b>Total</b>	<b>216</b>	<b>232</b>	<b>215</b>	<b>195</b>	<b>216</b>	<b>148</b>	<b>134</b>	<b>134</b>	<b>216</b>	<b>168</b>	<b>179</b>	<b>146</b>	<b>100</b>	<b>70</b>	<b>70</b>	<b>82</b>

SVDP-Residential: Case opened by district and sex January – December 2018			
	Male	Female	Total
Northern Harbour District	11	10	21
Southern Harbour District	6	15	21
Western District	5	8	13
South Eastern District	7	5	12
Northern District	8	3	11
Gozo	0	0	0
Not specified	0	4	4
<b>Total</b>	<b>37</b>	<b>45</b>	<b>82</b>

SVDP-Residential: Number of cases closed Number of cases closed by month and year of closure																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	19	32	14	0	0	9	17	8	32	25	22	24	10	5	21	5
Feb	24	22	20	15	0	12	12	5	21	35	18	19	17	9	9	6
Mar	32	29	15	18	1	5	7	10	18	12	18	14	17	11	6	5
Apr	11	23	20	21	0	4	1	8	14	22	46	15	5	8	5	8
May	14	22	18	15	0	20	1	8	31	1	21	23	20	8	10	6
Jun	21	19	17	16	0	16	2	4	42	4	17	18	6	21	5	8
Jul	22	17	22	0	26	11	10	1	30	9	21	15	11	8	8	10
Aug	22	10	11	0	25	15	0	0	17	16	23	21	10	12	5	7
Sep	12	12	8	0	28	17	3	0	28	35	23	36	8	11	1	4
Oct	14	15	9	0	24	15	8	0	31	16	26	16	11	1	11	1
Nov	11	10	9	0	25	15	0	0	17	21	15	21	6	6	3	3
Dec	14	15	16	0	27	16	0	0	9	13	10	14	3	8	9	4
<b>Total</b>	<b>216</b>	<b>226</b>	<b>179</b>	<b>85</b>	<b>156</b>	<b>155</b>	<b>61</b>	<b>44</b>	<b>290</b>	<b>209</b>	<b>260</b>	<b>236</b>	<b>124</b>	<b>108</b>	<b>93</b>	<b>67</b>

## Community Services

Service discontinued after September 2019

SVDP-Community: Number of cases worked with in the year January – December 2018	
	2018
New	82
Re-contact	23
Known	68
<b>Total cases worked with</b>	<b>173</b>
Number of individuals worked with	167

SVDP-Community: Cases worked with in the year by reason January – December 2018				
	New case	Re-contact case	Known case	Total
Home help	67	12	21	100
Social case	15	11	44	70
Long term care	0	0	3	3
Discharge	0	0	0	0
<b>Total</b>	<b>82</b>	<b>23</b>	<b>68</b>	<b>173</b>

SVDP-Community: Number of referrals Number of cases referred by month and year of referral						
	2013	2014	2015	2016	2017	2018
Jan	13	22	22	16	16	9
Feb	42	20	14	3	6	13
Mar	13	28	14	4	10	14
Apr	35	15	25	1	14	8
May	43	26	30	3	16	16
Jun	55	22	21	3	13	11
Jul	19	33	37	19	9	9
Aug	41	18	24	21	14	2
Sep	28	11	14	15	4	0
Oct	30	20	41	8	20	-
Nov	7	55	33	8	12	-
Dec	14	13	1	4	10	-

<b>Total</b>	<b>340</b>	<b>283</b>	<b>276</b>	<b>105</b>	<b>144</b>	<b>82</b>
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<b>SVDP-Community: Number of new and re-contact cases</b>						
<b>Number of cases by month of service opened and year of service opened</b>						
	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	26	24	23	14	24	5
Feb	36	18	13	9	10	12
Mar	13	30	14	4	7	19
Apr	32	11	24	1	16	11
May	39	29	27	3	9	24
Jun	55	22	24	3	10	11
Jul	17	34	36	19	14	15
Aug	41	18	25	21	14	7
Sep	24	10	14	11	8	1
Oct	30	18	41	12	11	-
Nov	7	57	32	8	24	-
Dec	14	14	2	4	10	-
<b>Total</b>	<b>334</b>	<b>285</b>	<b>275</b>	<b>109</b>	<b>157</b>	<b>105</b>

<b>SVDP-Community: Number of new cases</b>						
<b>Number of cases by month opened and year opened</b>						
	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	22	22	17	12	19	5
Feb	31	14	11	5	12	12
Mar	10	29	13	2	6	15
Apr	24	10	19	1	15	9
May	35	27	18	1	7	17
Jun	49	21	19	1	11	9
Jul	14	26	32	15	13	11
Aug	34	14	18	17	10	3
Sep	21	5	11	5	6	1
Oct	28	16	36	11	8	-
Nov	6	46	23	6	15	-
Dec	14	9	2	4	8	-
<b>Total</b>	<b>288</b>	<b>239</b>	<b>219</b>	<b>80</b>	<b>130</b>	<b>82</b>

<b>SVDP-Community: Case opened by district January – December 2018</b>			
	<b>Male</b>	<b>Female</b>	<b>Total</b>
Northern Harbour District	27	50	77
Southern Harbour District	0	0	0
Western District	0	0	0
Northern District	0	0	0
Gozo District	0	0	0
South Eastern District	0	0	0
Shelter	0	0	0
Not specified	4	1	5
<b>Total</b>	<b>31</b>	<b>51</b>	<b>82</b>

<b>SVDP-Community: Number of cases closed Number of cases closed by month and year of closure</b>						
	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	22	18	40	16	7	7
Feb	33	26	13	29	10	0
Mar	17	24	7	2	12	14
Apr	20	14	23	5	8	17
May	40	22	25	1	6	15
Jun	42	26	28	4	7	15
Jul	25	20	26	13	10	8
Aug	36	29	20	21	11	43
Sep	26	14	2	18	2	5
Oct	43	30	48	6	16	-
Nov	4	46	38	13	15	-
Dec	15	15	10	13	8	-
<b>Total</b>	<b>323</b>	<b>284</b>	<b>280</b>	<b>141</b>	<b>112</b>	<b>124</b>

## Primary Health Care Service

Primary Health social work services (PHCS) are offered from Bormla (Cospicua) and Birkirkara Health Centres. The social work service is voluntary and service users are not obliged to accept referrals to the Social Worker Clinic.

*This service started in August 2015.*

PHCS: Number of cases worked with in the year January – December 2018	
	2018
New	29
Re-contact	0
Known	57
<b>Total cases worked with</b>	<b>86</b>
Number of individuals worked with	86

PHCS: Number of referrals Number of cases referred by month and year of referral				
	2015	2016	2017	2018
Jan	-	6	3	4
Feb	-	7	4	3
Mar	-	1	1	1
Apr	-	4	3	1
May	-	1	1	3
Jun	-	1	4	2
Jul	-	3	3	4
Aug	2	3	3	3
Sep	2	4	3	2
Oct	2	2	8	2
Nov	1	2	0	3
Dec	0	4	0	0
<b>Total</b>	<b>7</b>	<b>38</b>	<b>33</b>	<b>28</b>

<b>PHCS: Source of referral</b>	
<b>Number of cases referred and source of referral</b>	
	<b>2018</b>
Birkirkara health centre	17
Bormla (Cospicua) health centre	5
Mosta health centre	3
Rabat (Malta) health centre	2
Floriana health centre	1
Paola health centre	0
Gzira health centre	0
Qormi health centre	0
<b>Total</b>	<b>28</b>

<b>PHCS: Number of new and re-contact cases</b>				
<b>Number of cases by month of service opened and year of service opened</b>				
	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	-	6	3	3
Feb	-	6	4	2
Mar	-	1	1	4
Apr	-	4	1	0
May	-	1	1	3
Jun	-	1	4	3
Jul	-	3	4	3
Aug	2	2	2	4
Sep	2	4	2	1
Oct	2	2	4	2
Nov	1	2	1	2
Dec	0	4	0	2
<b>Total</b>	<b>7</b>	<b>36</b>	<b>27</b>	<b>29</b>

<b>PHCS: Case service opened by age and sex</b>			
<b>January – December 2018</b>			
	<b>Male</b>	<b>Female</b>	<b>Total</b>
≤17	0	1	1
18-19	0	0	0
20-24	0	0	0
25-29	0	4	4
30-34	0	0	0
35-39	0	2	2
40-44	1	0	1
45-49	0	0	0
50-54	0	2	2
55-59	0	0	0
≥60	8	11	19
Not specified	0	0	0
<b>Total</b>	<b>9</b>	<b>20</b>	<b>29</b>

<b>PHCS: Case service opened by district</b>			
<b>January – December 2018</b>			
	<b>Male</b>	<b>Female</b>	<b>Total</b>
Northern Harbour District	6	7	13
Southern Harbour District	1	6	7
Western District	1	4	5
Northern District	1	2	3
South Eastern District	0	1	1
Gozo	0	0	0
Not specified	0	0	0
<b>Total</b>	<b>9</b>	<b>20</b>	<b>29</b>

<b>PHCS: Number of new cases</b>				
<b>Number of cases by month opened and year opened</b>				
	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	-	6	3	3
Feb	-	6	4	2
Mar	-	1	1	4
Apr	-	4	1	0
May	-	1	1	3
Jun	-	1	4	3
Jul	-	3	4	3
Aug	2	2	2	4
Sep	2	4	2	1
Oct	2	2	4	2
Nov	1	2	1	2
Dec	0	4	0	2
<b>Total</b>	<b>7</b>	<b>36</b>	<b>27</b>	<b>29</b>

<b>PHCS: Number of cases closed</b>				
<b>Number of cases closed by month and year of closure</b>				
	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	-	0	0	0
Feb	-	0	5	0
Mar	-	0	5	0
Apr	-	0	0	0
May	-	0	0	0
Jun	-	0	0	0
Jul	-	0	7	0
Aug	0	0	0	0
Sep	0	0	0	5
Oct	1	0	0	0
Nov	0	0	0	11
Dec	1	0	0	0
<b>Total</b>	<b>2</b>	<b>0</b>	<b>17</b>	<b>16</b>

## Child and Young People's Service

Child and Young People's Service (CYPS) was previously known as Child Guidance Clinic. Social Workers form part of an inter-disciplinary team and focus on supporting children with behavioural and or mental health difficulties such as ADHD, autism, among others, as well as supporting their families.

*This service started reporting data in 2017.*

CYPS: Number of cases worked with in the year January – December 2018	
	2018
New	155
Re-contact	0
Known	137
<b>Total cases worked with</b>	<b>292</b>
Number of individuals worked with	292

CYPS: Number of referrals Number of cases referred by month and year of referral		
	2017	2018
Jan	9	10
Feb	9	7
Mar	16	14
Apr	13	13
May	24	22
Jun	11	11
Jul	18	11
Aug	12	11
Sep	12	13
Oct	6	13
Nov	4	17
Dec	4	13
<b>Total</b>	<b>138</b>	<b>155</b>

<b>CYPS: Number of new and re-contact cases</b>		
<b>Number of cases by month of service opened and year of service opened</b>		
	<b>2017</b>	<b>2018</b>
Jan	8	10
Feb	8	7
Mar	17	14
Apr	13	12
May	21	20
Jun	11	14
Jul	13	11
Aug	12	11
Sep	21	13
Oct	5	13
Nov	5	17
Dec	4	13
<b>Total</b>	<b>138</b>	<b>155</b>

<b>CYPS: Case service opened by age and sex</b>			
<b>January – December 2018</b>			
	<b>Male</b>	<b>Female</b>	<b>Total</b>
<1	1	0	1
1-5	15	3	18
6-10	49	26	75
11-15	21	25	46
16-17	5	8	13
≥18	1	1	2
Not specified	0	0	0
<b>Total</b>	<b>92</b>	<b>63</b>	<b>155</b>

<b>CYPS: Case service opened by district January – December 2018</b>			
	<b>Male</b>	<b>Female</b>	<b>Total</b>
Southern Harbour District	28	21	49
Northern Harbour District	34	8	42
Northern District	8	19	27
Western District	14	7	21
South Eastern District	8	8	16
Gozo	0	0	0
Not specified	0	0	0
<b>Total</b>	<b>92</b>	<b>63</b>	<b>155</b>

<b>CYPS: Number of new cases Number of cases by month opened and year opened</b>		
	<b>2017</b>	<b>2018</b>
Jan	8	10
Feb	8	7
Mar	17	14
Apr	13	12
May	21	20
Jun	11	14
Jul	13	11
Aug	12	11
Sep	21	13
Oct	5	13
Nov	5	17
Dec	4	13
<b>Total</b>	<b>138</b>	<b>155</b>

**CYPS: Number of cases closed**  
**Number of cases closed by month and year of closure**

	<b>2017</b>	<b>2018</b>
Jan	0	0
Feb	0	0
Mar	0	0
Apr	0	0
May	0	0
Jun	0	0
Jul	1	0
Aug	0	0
Sep	0	0
Oct	0	0
Nov	0	0
Dec	0	0
<b>Total</b>	<b>1</b>	<b>0</b>

## Fostering Service

The aim of this service is to promote fostering, to train and licence potential foster carers and to assist foster carers in their requirements.

### Fostering: The number of children in foster care by year and sex

	Period	Male	Female	Total
2009	Jan-Dec	92	103	195
2010	Jan-Dec	106	106	212
2011	Jan-Dec	132	127	259
2012	Jan-Dec	140	141	281
2013	Jan-Dec	117	122	239
2014	Jan-Dec	112	127	239
2015	Jan-Dec	95	121	216
2016	Jan-Dec	132	111	243
2017	Jan-Dec	107	123	230
2018	Jan-Dec	115	129	244

### Fostering: The number of foster carers by year and foster care type

	Non-related foster carers	Kinship foster care	Total
2006	92	67	159
2007	98	57	155
2008	95	65	160
2009	133	54	187
2010	135	63	198
2011	164	64	228
2012	152	80	232
2013	163	80	243
2014	163	76	239
2015	145	71	216
2016	134	59	193
2017	161	69	230
2018	169	75	244

## Fostering: Case activities by month

January – December 2018

	Inquiry calls	Home study Assessment	Initial training	Awaiting approval	Terminated
Jan	4	20	0	0	0
Feb	23	21	5	0	4
Mar	9	23	13	0	0
Apr	12	17	12	0	2
May	12	27	10	0	6
Jun	14	23	6	0	0
Jul	8	24	0	0	8
Aug	12	22	3	0	3
Sept	9	21	11	0	6
Oct	20	21	17	0	2
Nov	6	20	0	0	2
Dec	4	20	0	0	3

## Cottonera Community Service – Social Work Service

The aim of the Cottonera Community Service (CCS) is to provide generic social work interventions to the Cottonera and Kalkara communities.

CCS: Number of cases worked with in the year January – December 2018	
	2018
New	182
Re-contact	35
Known	23
<b>Total cases worked with</b>	<b>240</b>
Number of individuals worked with	233

CCS: Number of referrals Number of cases referred by month and year of referral																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	15	12	4	17	10	8	16	20	17	8	9	7	8	9	14	6
Feb	21	7	6	11	15	16	18	19	24	12	11	16	20	12	7	18
Mar	10	11	8	14	12	12	17	15	20	8	3	13	10	25	10	6
Apr	12	7	16	12	20	28	15	15	24	12	9	10	11	10	19	14
May	11	8	9	11	9	16	16	17	34	2	19	5	7	10	6	13
Jun	15	10	6	14	11	14	10	10	17	7	6	6	11	8	13	12
Jul	3	9	8	8	16	8	13	18	9	8	8	12	11	16	8	15
Aug	8	7	5	4	12	15	11	18	20	16	14	5	11	11	15	14
Sep	10	16	4	13	6	11	35	11	21	6	7	7	11	11	6	9
Oct	17	9	4	13	24	9	66	17	13	4	16	27	5	14	6	11
Nov	8	6	4	13	11	18	13	22	11	6	5	20	10	8	3	15
Dec	9	5	6	7	2	9	7	11	7	11	10	7	6	7	14	11
<b>Total</b>	<b>139</b>	<b>107</b>	<b>80</b>	<b>137</b>	<b>148</b>	<b>164</b>	<b>237</b>	<b>193</b>	<b>217</b>	<b>100</b>	<b>117</b>	<b>135</b>	<b>121</b>	<b>141</b>	<b>121</b>	<b>144</b>

**CCS: Referrals by primary problem\***  
**January – December 2018**

	<b>2018</b>
Addiction	4
Anger management	0
Behaviour problems	5
Bereavement	0
Child abuse	2
Child care or access	0
Disability related issues	0
Domestic violence	4
Eating disorder	0
Elderly needs	3
Employment issues	6
Family relations/ relationships	27
Financial difficulties	14
Fostering or adoption	0
Health related issues	3
Homeless	6
Housing problems	33
Human trafficking	0
Lack of support or guidance	7
Legal issues	12
Marital problems	1
Mental health issues	10
Migrant related issues	1
Pregnancy related issues	0
Relationship problems	4
School related problems	0
Self-harm or suicide	0
Separation related issues	2
Sexual harassment or abuse	0
Sexuality related issues	0
Multiple issues	0
Other	0
Not specified	0
<b>Total</b>	<b>144</b>

*\*Clients may have multiple problems but this table only reports the primary issue as reported by the client.*

<b>CCS: Number of new and re-contact cases</b>																
<b>Number of cases by month of service opened and year of service opened</b>																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	32	31	17	7	7	10	19	21	17	8	9	7	8	9	14	22
Feb	19	14	13	10	18	26	25	19	24	12	12	16	20	12	7	10
Mar	7	27	10	11	11	15	12	14	20	8	3	13	10	25	10	14
Apr	8	5	27	9	13	22	15	14	23	12	9	10	11	10	19	10
May	6	11	13	8	9	16	11	16	35	2	19	5	7	11	6	12
Jun	16	12	7	8	11	9	7	9	17	7	6	6	11	8	13	22
Jul	2	13	18	6	17	10	16	14	9	8	8	12	11	16	8	34
Aug	8	6	6	6	13	17	9	17	20	16	14	5	11	11	15	17
Sep	9	21	7	14	14	8	30	11	21	6	7	7	11	11	6	27
Oct	14	12	4	10	14	7	80	15	11	4	16	26	5	14	6	8
Nov	6	13	5	9	11	17	24	19	9	6	5	20	10	8	3	25
Dec	8	6	4	6	3	9	10	10	7	11	10	7	6	7	13	16
<b>Total</b>	<b>135</b>	<b>171</b>	<b>131</b>	<b>104</b>	<b>141</b>	<b>166</b>	<b>258</b>	<b>179</b>	<b>213</b>	<b>100</b>	<b>118</b>	<b>134</b>	<b>121</b>	<b>142</b>	<b>120</b>	<b>217</b>

<b>CCS: Number of new cases</b>																
<b>Number of cases by month opened and year opened</b>																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	20	28	9	7	7	7	9	11	7	6	5	7	5	7	9	18
Feb	13	12	6	6	19	22	18	10	8	8	2	3	11	5	4	7
Mar	6	21	9	7	8	14	7	7	8	5	1	6	4	12	5	13
Apr	6	7	17	4	13	22	10	8	11	6	3	5	8	7	16	6
May	6	9	8	7	9	15	5	9	20	0	11	2	5	8	3	11
Jun	13	10	2	3	12	7	3	6	8	4	5	3	5	2	7	19
Jul	6	10	12	11	12	11	9	12	6	3	2	8	4	5	3	32
Aug	11	5	4	8	5	16	3	10	9	10	10	2	8	4	11	17
Sep	8	17	4	14	9	6	7	7	12	0	2	4	6	7	5	21
Oct	15	12	3	11	2	7	19	8	5	3	8	15	1	8	2	8
Nov	6	12	5	6	5	15	9	10	6	3	2	17	6	1	3	15
Dec	6	4	3	5	2	6	2	5	6	8	6	6	3	4	6	15
<b>Total</b>	<b>116</b>	<b>147</b>	<b>82</b>	<b>89</b>	<b>103</b>	<b>148</b>	<b>101</b>	<b>103</b>	<b>106</b>	<b>56</b>	<b>57</b>	<b>78</b>	<b>66</b>	<b>70</b>	<b>74</b>	<b>182</b>

**CCS: Case service opened by age and sex  
January – December 2018**

	Male	Female	Unborn child	Not specified	Total
<1	0	0	0	0	0
1-5	8	7	0	0	15
6-10	4	6	0	0	10
11-15	8	7	0	0	15
16-17	5	2	0	0	7
18-19	6	3	0	0	9
20-24	6	11	0	0	17
25-29	1	15	0	0	16
30-34	6	15	0	0	21
35-39	6	13	0	0	19
40-44	8	19	0	0	27
45-49	8	10	0	0	18
50-54	5	11	0	0	16
55-59	4	4	0	0	8
≥60	7	12	0	0	19
Not specified	0	0	0	0	0
<b>Total</b>	<b>82</b>	<b>135</b>	<b>0</b>	<b>0</b>	<b>217</b>

**CCS: Case service opened by town of residence and sex  
January – December 2018**

	Male	Female	Not specified	Total
Bormla (Cospicua)	22	50	0	72
Birgu (Vittoriosa)	10	12	0	22
Isla (Senglea)	8	12	0	20
Kalkara	0	5	0	5
Other town	14	8	0	22
Homeless	0	1	0	1
Shelter or institution	0	0	0	0
Not specified	0	2	0	2
<b>Total</b>	<b>54</b>	<b>90</b>	<b>0</b>	<b>144</b>

## CCS: Number of cases closed

### Number of cases closed by month and year of closure

	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	31	25	21	6	4	13	22	13	25	18	27	14	14	18	11	14
Feb	7	3	10	3	13	8	25	18	14	11	7	8	9	8	9	0
Mar	6	20	3	10	6	7	21	9	18	9	9	5	11	3	9	9
Apr	3	10	26	2	8	9	12	20	13	5	8	10	8	12	6	15
May	3	12	12	3	7	9	9	27	22	24	10	6	10	20	20	18
Jun	1	23	5	24	11	8	12	14	1	11	7	10	13	9	7	8
Jul	7	27	18	3	21	10	18	11	22	7	8	6	17	24	15	16
Aug	4	14	12	2	11	5	13	37	16	29	4	8	9	7	24	17
Sep	15	19	4	5	5	8	24	5	12	9	8	5	15	14	6	20
Oct	8	17	6	3	25	7	45	13	24	20	16	16	28	13	10	16
Nov	3	3	8	3	29	14	13	7	9	18	6	11	9	13	8	16
Dec	2	20	6	2	7	7	9	8	14	20	10	4	4	2	22	7
<b>Total</b>	<b>90</b>	<b>193</b>	<b>131</b>	<b>66</b>	<b>147</b>	<b>105</b>	<b>223</b>	<b>182</b>	<b>190</b>	<b>181</b>	<b>120</b>	<b>103</b>	<b>147</b>	<b>143</b>	<b>147</b>	<b>156</b>

## Paulo Freire Institute

The Paulo Freire Institute (PFI) which is based in Zejtun, was set up by the Maltese Jesuits. As part of its work within the community, Agenzija Appogg offers supervision and support to the social workers providing a service within the PFI. Paulo Freire Institute has developed into a holistic service for members of the community of Zejtun and the neighbouring communities, providing literacy classes for adults and children, educational and recreational activities for children as well as a social work service in the community.

PFI: Number of cases worked with in the year January – December 2018	
	2018
New	31
Re-contact	14
Known	41
<b>Total cases worked with</b>	<b>86</b>
Number of individuals worked with	84

PFI: Number of referrals Number of cases referred by month and year of referral							
	2012	2013	2014	2015	2016	2017	2018
Jan	1	0	1	1	11	4	8
Feb	5	2	6	2	1	2	4
Mar	0	2	5	4	3	1	1
Apr	0	4	1	3	5	5	0
May	2	1	0	4	6	0	1
Jun	5	6	10	5	2	3	5
Jul	2	1	0	4	4	6	6
Aug	1	0	2	2	2	2	4
Sep	3	0	3	3	1	2	3
Oct	4	3	3	0	1	5	4
Nov	0	6	1	1	0	11	7
Dec	1	2	1	0	0	5	2
<b>Total</b>	<b>24</b>	<b>27</b>	<b>33</b>	<b>29</b>	<b>36</b>	<b>46</b>	<b>45</b>

<b>PFI: Number of new and re-contact cases</b>							
<b>Number of cases by month of service opened and year of service opened</b>							
	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	1	0	1	1	11	4	8
Feb	5	2	6	2	1	2	4
Mar	0	2	5	4	3	1	1
Apr	0	4	1	3	5	5	0
May	2	0	0	4	6	0	1
Jun	5	6	10	5	2	3	5
Jul	2	1	0	4	4	6	6
Aug	1	0	2	2	2	2	4
Sep	3	0	3	3	1	2	3
Oct	4	3	3	0	1	5	4
Nov	0	6	1	1	0	11	7
Dec	1	2	1	0	0	5	2
<b>Total</b>	<b>24</b>	<b>26</b>	<b>33</b>	<b>29</b>	<b>36</b>	<b>46</b>	<b>45</b>

<b>PFI: Number of new cases</b>							
<b>Number of cases by month opened and year opened</b>							
	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	1	0	1	1	8	1	3
Feb	2	2	4	2	1	2	3
Mar	0	1	3	4	2	1	1
Apr	0	3	1	3	4	3	0
May	2	0	0	2	3	0	1
Jun	4	6	5	4	2	3	3
Jul	2	1	0	4	4	4	4
Aug	1	0	2	2	1	2	2
Sep	2	0	2	1	1	2	2
Oct	2	1	2	0	1	4	3
Nov	0	3	1	1	0	3	7
Dec	1	2	1	0	0	5	2
<b>Total</b>	<b>17</b>	<b>19</b>	<b>22</b>	<b>24</b>	<b>27</b>	<b>30</b>	<b>31</b>

PFI: Case opened by age and sex January – December 2018			
	Male	Female	Total
≤17	0	2	2
18-19	0	0	0
20-24	0	0	0
25-29	1	1	2
30-34	0	0	0
35-39	2	3	5
40-44	0	3	3
45-49	0	2	2
50-54	1	0	1
55-59	0	0	0
≥60	1	1	2
Not specified	1	13	14
<b>Total</b>	<b>6</b>	<b>25</b>	<b>31</b>

PFI: Case service opened by town of residence and sex January – December 2018			
	Male	Female	Total
Zejtun	1	20	21
Fgura	0	1	1
Marsaskala	0	0	0
Birzebbugia	0	0	0
Other	5	4	9
Not specified	0	0	0
<b>Total</b>	<b>6</b>	<b>25</b>	<b>31</b>

**PFI: Number of cases closed**  
**Number of cases closed by month and year of closure**

	2012	2013	2014	2015	2016	2017	2018
Jan	0	0	1	3	1	2	4
Feb	0	0	0	0	0	3	1
Mar	0	2	4	0	5	2	6
Apr	0	0	13	4	10	0	15
May	1	1	2	0	0	0	0
Jun	0	1	0	9	6	4	2
Jul	12	5	0	0	2	4	8
Aug	0	2	1	0	0	4	3
Sep	3	2	4	13	4	0	3
Oct	2	1	1	0	9	19	5
Nov	0	3	1	4	0	1	3
Dec	1	0	0	1	0	9	0
<b>Total</b>	<b>19</b>	<b>17</b>	<b>27</b>	<b>34</b>	<b>37</b>	<b>48</b>	<b>50</b>

## Birkirkara Community Service

The aim of the Birkirkara Community Service (BCS) is to provide generic social work interventions to the Birkirkara community.

BCS: Number of cases worked with in the year January – December 2018	
	<b>2018</b>
New	66
Re-contact	2
Known	104
<b>Total cases worked with</b>	<b>172</b>
Number of individuals worked with	172

BCS: Number of referrals Number of cases referred by month and year of referral								
	2011	2012	2013	2014	2015	2016	2017	2018
Jan	9	9	12	8	5	4	7	3
Feb	13	5	9	10	7	5	14	6
Mar	7	6	8	7	4	6	6	7
Apr	2	9	5	6	5	3	7	7
May	4	5	10	3	7	2	2	6
Jun	4	4	9	7	2	4	0	6
Jul	6	9	3	9	5	5	2	7
Aug	7	12	5	10	4	3	1	11
Sep	7	2	7	3	4	4	4	3
Oct	6	10	4	5	4	8	1	9
Nov	2	9	1	2	4	3	0	1
Dec	3	5	5	6	5	4	1	3
<b>Total</b>	<b>70</b>	<b>85</b>	<b>78</b>	<b>76</b>	<b>56</b>	<b>51</b>	<b>45</b>	<b>69</b>

<b>BCS: Number of new and re-contact cases</b>								
<b>Number of cases by month of service opened and year of service opened</b>								
	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	9	7	9	8	2	6	6	3
Feb	9	11	12	9	9	3	10	5
Mar	6	11	6	8	7	6	5	6
Apr	1	6	7	4	5	3	3	7
May	2	9	7	6	4	2	3	6
Jun	2	6	10	7	5	4	4	4
Jul	5	9	4	6	3	4	2	11
Aug	9	12	6	4	4	5	2	9
Sep	5	3	7	12	6	3	3	5
Oct	1	8	4	5	4	8	5	9
Nov	2	20	1	2	4	6	2	1
Dec	4	11	5	4	2	4	1	2
<b>Total</b>	<b>55</b>	<b>113</b>	<b>78</b>	<b>75</b>	<b>55</b>	<b>54</b>	<b>46</b>	<b>68</b>

<b>BCS: Number of new cases</b>						
<b>Number of cases by month opened and year opened</b>						
	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	10	6	2	5	6	3
Feb	10	6	6	2	8	4
Mar	6	6	6	4	5	6
Apr	7	4	5	3	2	6
May	7	4	4	2	3	6
Jun	10	7	5	3	3	4
Jul	4	6	1	3	2	11
Aug	6	4	4	5	2	9
Sep	6	9	5	3	2	5
Oct	4	4	4	8	4	9
Nov	2	2	3	3	2	1
Dec	3	4	2	3	0	2
<b>Total</b>	<b>75</b>	<b>62</b>	<b>47</b>	<b>44</b>	<b>39</b>	<b>66</b>

**BCS: Case service opened by age and sex  
January – December 2018**

	Male	Female	Not specified	Total
≤17	0	0	0	0
18-19	0	0	0	0
20-24	0	0	0	0
25-29	0	0	0	0
30-34	0	0	0	0
35-39	0	0	0	0
40-44	0	0	0	0
45-49	0	0	0	0
50-54	0	0	0	0
55-59	0	0	0	0
≥60	0	0	0	0
Not specified	0	0	68	68
<b>Total</b>	<b>0</b>	<b>0</b>	<b>68</b>	<b>68</b>

**BCS: Case service opened by town of residence and sex  
January – December 2018**

	Male	Female	Not specified	Total
Birkirkara	0	0	0	0
Other town	0	0	0	0
Shelter or institution	0	0	0	0
Not specified	0	0	68	68
<b>Total</b>	<b>0</b>	<b>0</b>	<b>68</b>	<b>68</b>

**BCS: Case service opened by presenting problem\***  
**January – December 2018**

	2013	2014	2015	2016	2017	2018
Addiction	2	0	2	0	0	0
Behavioural problems	12	4	6	6	1	1
Child abuse	2	1	0	1	2	1
Child care or child access	4	3	4	3	0	0
Domestic violence	1	2	0	2	1	5
Disability related issue	0	0	0	0	0	0
Elderly needs	2	0	0	0	0	0
Employment issues	2	1	2	1	0	0
Family relations	12	14	7	3	1	4
Financial difficulties	7	4	3	6	1	11
Health issues	1	0	1	1	0	1
Homeless	5	3	0	0	6	11
Housing problem	1	6	4	7	0	3
Legal matters	6	8	3	7	1	2
Marital problems	4	2	1	3	0	5
Mental health issues	4	6	3	2	3	6
Pregnancy related issue	0	1	0	0	0	0
Relationship problems	1	2	5	1	1	4
Lack of support and guidance	10	7	1	3	1	2
School related issues	0	2	0	1	0	1
Suicide/ self-harm	-	1	0	3	0	1
Other	0	5	0	3	0	0
Not specified	2	3	13	1	28	10
<b>Total</b>	<b>78</b>	<b>75</b>	<b>55</b>	<b>54</b>	<b>46</b>	<b>68</b>

*\*Clients may have multiple problems but this table only reports the primary issue as reported by the client.*

**BCS: Number of cases closed**  
**Number of cases closed by month and year of closure**

	2012	2013	2014	2015	2016	2017	2018
Jan	2	1	12	8	3	4	8
Feb	5	2	4	4	0	2	6
Mar	10	4	7	7	2	0	0
Apr	7	5	8	7	3	3	4
May	6	2	2	3	6	4	5
Jun	5	12	2	5	4	1	5
Jul	3	11	5	7	3	1	8
Aug	2	6	2	5	4	2	19
Sep	12	6	9	8	0	1	0
Oct	1	7	9	3	6	2	2
Nov	17	5	6	3	9	3	4
Dec	3	2	5	6	0	5	1
<b>Total</b>	<b>73</b>	<b>63</b>	<b>71</b>	<b>66</b>	<b>40</b>	<b>28</b>	<b>62</b>

## Msida Community Service

The aim of the Msida Community Service (MCS) is to provide generic social work interventions to the Msida community. The facility began to provide service to clients in the latter half of 2012.

MCS: Number of cases worked with in the year January – December 2018	
	<b>2018</b>
New	43
Re-contact	2
Known	70
<b>Total cases worked with</b>	<b>115</b>
Number of individuals worked with	114

MCS: Number of referrals Number of cases referred by month and year of referral							
	2012	2013	2014	2015	2016	2017	2018
Jan	-	4	4	1	3	2	2
Feb	-	6	3	1	3	5	6
Mar	-	6	1	2	4	6	5
Apr	-	0	2	3	5	3	4
May	-	4	2	9	2	7	7
Jun	-	1	4	2	10	1	2
Jul	1	3	4	5	2	3	2
Aug	0	10	3	6	6	1	3
Sep	0	2	6	5	1	5	0
Oct	6	3	2	2	3	9	7
Nov	4	3	3	5	1	0	4
Dec	4	2	1	3	1	0	3
<b>Total</b>	<b>15</b>	<b>44</b>	<b>35</b>	<b>44</b>	<b>41</b>	<b>42</b>	<b>45</b>

<b>MCS: Number of new and re-contact cases</b>							
<b>Number of cases by month of service opened and year of service opened</b>							
	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	-	6	4	1	4	1	2
Feb	-	5	1	2	1	3	6
Mar	-	5	2	2	3	4	4
Apr	-	2	2	3	3	6	5
May	-	4	3	5	4	6	6
Jun	-	0	4	5	8	0	2
Jul	0	3	4	5	2	3	2
Aug	0	9	3	3	4	3	2
Sep	0	4	3	9	8	3	2
Oct	7	2	6	1	1	13	6
Nov	3	4	3	3	3	1	5
Dec	2	2	1	4	2	1	3
<b>Total</b>	<b>12</b>	<b>46</b>	<b>36</b>	<b>43</b>	<b>43</b>	<b>44</b>	<b>45</b>

<b>MCS: Number of new cases</b>						
<b>Number of cases by month opened and year opened</b>						
	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	6	4	1	4	0	2
Feb	5	1	2	1	3	5
Mar	4	1	2	3	4	4
Apr	2	1	3	3	2	5
May	4	3	4	4	3	6
Jun	0	4	5	7	0	2
Jul	3	4	5	2	3	1
Aug	7	3	3	4	2	2
Sep	4	3	7	7	3	2
Oct	2	6	1	1	9	6
Nov	3	2	3	2	1	5
Dec	2	1	4	2	1	3
<b>Total</b>	<b>42</b>	<b>33</b>	<b>40</b>	<b>40</b>	<b>31</b>	<b>43</b>

<b>MCS: Case service opened by town of residence and sex January – December 2018</b>			
	<b>Male</b>	<b>Female</b>	<b>Total</b>
Msida	19	14	33
Other town	4	1	5
Shelter or institution	4	2	6
Homeless	1	0	1
Foreign residence	0	0	0
Not specified	0	0	0
<b>Total</b>	<b>28</b>	<b>17</b>	<b>45</b>

<b>MCS: Case service opened by age and sex January – December 2018</b>			
	<b>Male</b>	<b>Female</b>	<b>Total</b>
≤17	1	2	3
18-19	0	0	0
20-24	10	5	15
25-29	1	1	2
30-34	2	1	3
35-39	3	0	3
40-44	2	2	4
45-49	0	0	0
50-54	3	0	3
55-59	1	3	4
≥60	0	3	3
Not specified	5	0	5
<b>Total</b>	<b>28</b>	<b>17</b>	<b>45</b>

**MCS: Case service opened by presenting problem\***  
**January – December 2018**

	2014	2015	2016	2017	2018
Addiction	0	0	1	0	1
Behavioural problems	2	0	3	0	1
Child abuse	3	1	1	0	1
Child care or child access	4	9	3	1	2
Domestic violence	3	0	1	0	3
Disability related issue	0	0	1	0	0
Elderly needs	0	0	0	0	0
Employment issues	1	3	1	1	1
Family relations	3	6	2	0	4
Financial difficulties	3	4	3	1	1
Fostering or adoption	0	0	0	0	0
Health issues	0	0	1	0	0
Homeless	3	6	9	4	15
Housing problem	4	4	5	0	1
Legal matters	2	3	3	2	3
Marital problems	1	1	0	0	0
Mental health issues	2	3	4	1	1
Pregnancy related issue	1	0	0	0	0
Relationship problems	0	0	0	0	1
Lack of support and guidance	3	0	0	0	2
School related issues	0	0	1	0	0
Suicide/ self-harm	0	0	1	0	0
Other	1	0	0	0	0
Not specified	0	3	3	34	8
<b>Total</b>	<b>36</b>	<b>43</b>	<b>43</b>	<b>44</b>	<b>45</b>

*\*Clients may have multiple problems but this table only reports the primary issue as reported by the client.*

<b>MCS: Number of cases closed</b>							
<b>Number of cases closed by month and year of closure</b>							
	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	-	0	2	4	6	1	4
Feb	-	3	4	1	1	0	3
Mar	-	1	1	1	0	0	3
Apr	-	1	1	1	1	2	5
May	-	3	3	1	5	2	3
Jun	-	3	2	1	8	0	5
Jul	0	3	3	2	4	0	10
Aug	0	4	4	3	5	1	9
Sep	0	0	4	4	4	0	0
Oct	0	2	9	1	4	6	0
Nov	4	1	4	2	3	2	4
Dec	0	1	2	1	1	1	0
<b>Total</b>	<b>4</b>	<b>22</b>	<b>39</b>	<b>22</b>	<b>42</b>	<b>15</b>	<b>46</b>

## Qawra Community Service

The aim of the Qawra Community Service (QCS) is to provide generic social work interventions to the San Pawl il-Bahar Community.

QCS: Number of cases worked with in the year January – December 2018	
	<b>2018</b>
New	99
Re-contact	24
Known	166
<b>Total cases worked with</b>	<b>289</b>
Number of individuals worked with	287

QCS: Number of referrals Number of cases referred by month and year of referral								
	2011	2012	2013	2014	2015	2016	2017	2018
Jan	8	8	11	4	11	7	6	12
Feb	9	5	5	12	6	12	5	14
Mar	6	11	8	14	10	6	8	13
Apr	15	13	10	14	8	12	3	8
May	12	15	10	9	10	4	0	6
Jun	10	9	9	9	9	6	0	7
Jul	13	15	7	8	13	5	0	12
Aug	10	11	13	8	9	3	0	16
Sep	7	7	7	9	6	2	0	8
Oct	9	10	14	9	14	16	3	11
Nov	9	10	9	12	14	1	3	8
Dec	6	6	4	8	4	2	4	10
<b>Total</b>	<b>114</b>	<b>120</b>	<b>107</b>	<b>116</b>	<b>114</b>	<b>76</b>	<b>32</b>	<b>125</b>

<b>QCS: Number of new and re-contact cases</b>								
<b>Number of cases by month of service opened and year of service opened</b>								
	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	9	6	9	6	6	8	8	12
Feb	10	8	5	14	7	12	4	14
Mar	7	13	10	11	9	7	9	14
Apr	15	13	12	13	10	11	3	9
May	10	15	9	9	20	4	0	4
Jun	9	9	10	10	11	6	0	7
Jul	14	10	6	10	12	4	0	9
Aug	9	8	12	7	6	3	0	13
Sep	5	7	7	7	14	1	0	8
Oct	6	8	10	7	17	16	2	14
Nov	10	8	8	11	21	1	3	9
Dec	6	7	3	10	6	4	5	10
<b>Total</b>	<b>110</b>	<b>112</b>	<b>101</b>	<b>115</b>	<b>139</b>	<b>77</b>	<b>34</b>	<b>123</b>

<b>QCS: Number of new cases</b>						
<b>Number of cases by month opened and year opened</b>						
	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	9	4	5	6	6	8
Feb	4	11	5	8	2	14
Mar	10	10	7	5	3	12
Apr	12	9	10	8	3	6
May	9	6	16	1	0	4
Jun	8	6	7	4	0	5
Jul	5	7	10	2	0	4
Aug	11	7	4	3	0	10
Sep	6	6	13	0	0	6
Oct	5	5	14	10	2	13
Nov	7	9	16	1	3	8
Dec	3	8	6	3	4	9
<b>Total</b>	<b>89</b>	<b>88</b>	<b>113</b>	<b>51</b>	<b>23</b>	<b>99</b>

<b>QCS: Case service opened by age and sex</b>			
<b>January – December 2018</b>			
	<b>Male</b>	<b>Female</b>	<b>Total</b>
≤17	3	3	6
18-19	2	2	4
20-24	2	6	8
25-29	0	11	11
30-34	2	14	16
35-39	6	10	16
40-44	5	9	14
45-49	1	10	11
50-54	3	3	6
55-59	4	2	6
≥60	8	9	17
Not specified	3	5	8
<b>Total</b>	<b>39</b>	<b>84</b>	<b>123</b>

<b>QCS: Case service opened by town of residence and sex</b>			
<b>January – December 2018</b>			
	<b>Male</b>	<b>Female</b>	<b>Total</b>
San Pawl il Bahar	33	82	115
Qawra	0	0	0
Bugibba	0	0	0
Xemxija	0	0	0
Pwales	0	0	0
Burmarrad	0	0	0
Other town	2	0	2
Homeless	1	0	1
Shelter or institution	1	0	1
Not residing in Malta	0	0	0
Not specified	2	2	4
<b>Total</b>	<b>39</b>	<b>84</b>	<b>123</b>

**QCS: Case service opened by presenting problem\***  
**January – December 2018**

	2014	2015	2016	2017	2018
Addiction	1	2	1	0	1
Behavioural problems	3	1	0	0	4
Bereavement	0	4	0	0	1
Child abuse	5	4	0	0	1
Child care or child access	5	8	0	2	2
Disability related issue	1	0	1	0	2
Domestic violence	2	2	3	0	3
Elderly needs or abuse	2	1	1	1	5
Employment issues	4	4	2	1	3
Family relations	14	15	5	4	11
Financial difficulties	23	17	15	10	32
Health issues	1	4	1	2	1
Homeless	13	15	13	5	13
Housing problem	5	8	8	1	9
Legal matters	12	6	4	2	5
Marital problems	1	5	0	0	6
Mental health issues	8	9	4	0	11
Pregnancy related issue	2	4	1	0	0
Relationship problems	3	0	0	0	0
Residential care issues	0	0	1	0	0
School related problems	0	7	1	1	1
Sexuality related issue	0	0	0	0	0
Suicide	0	0	0	0	0
Lack of support and guidance	0	0	0	0	1
Other	4	4	1	1	3
Not specified	6	19	15	4	8
<b>Total</b>	<b>115</b>	<b>139</b>	<b>77</b>	<b>34</b>	<b>123</b>

*\*Clients may have multiple problems but this table only reports the primary issue as reported by the client.*

**QCS: Number of cases closed**  
**Number of cases closed by month and year of closure**

	2011	2012	2013	2014	2015	2016	2017	2018
Jan	7	5	3	9	6	3	9	9
Feb	10	14	5	8	6	6	4	5
Mar	15	7	12	17	10	6	0	2
Apr	4	4	13	6	4	8	4	7
May	1	7	11	19	12	10	0	3
Jun	4	4	7	11	6	5	0	4
Jul	6	14	9	14	12	8	0	6
Aug	4	3	6	14	6	3	0	15
Sep	31	7	7	21	15	2	0	4
Oct	6	10	16	8	12	4	0	11
Nov	5	3	6	12	5	5	0	14
Dec	1	8	3	2	5	11	0	4
<b>Total</b>	<b>94</b>	<b>86</b>	<b>98</b>	<b>141</b>	<b>99</b>	<b>71</b>	<b>17</b>	<b>84</b>

## Valetta Community Service

The aim of the Valetta Community Service (VCS) is to provide generic social work interventions to the Valetta community.

<b>VCS: Number of cases worked with in the year January – December 2018</b>	
	<b>2018</b>
New	34
Re-contact	20
Known	96
<b>Total cases worked with</b>	<b>150</b>
Number of individuals worked with	144

<b>VCS: Number of referrals Number of cases referred by month and year of referral</b>							
	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	11	5	4	19	10	5	2
Feb	3	3	10	9	5	4	3
Mar	4	4	6	8	3	4	9
Apr	11	10	13	4	9	4	5
May	11	7	6	6	3	4	3
Jun	6	2	13	7	3	7	8
Jul	2	8	18	5	6	1	4
Aug	5	12	15	7	8	2	4
Sep	4	9	9	6	6	4	4
Oct	9	17	12	8	7	10	4
Nov	6	7	10	9	4	6	4
Dec	4	6	2	2	3	4	4
<b>Total</b>	<b>76</b>	<b>90</b>	<b>118</b>	<b>90</b>	<b>67</b>	<b>55</b>	<b>54</b>

<b>VCS: Number of new and re-contact cases</b>							
<b>Number of cases by month of service opened and year of service opened</b>							
	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	3	4	3	30	5	5	1
Feb	2	3	5	9	0	4	4
Mar	2	9	9	6	1	4	9
Apr	4	7	8	3	10	4	4
May	5	2	5	6	0	4	4
Jun	5	1	19	8	12	7	8
Jul	1	27	15	3	14	1	4
Aug	4	12	12	6	8	2	4
Sep	3	40	6	4	5	4	4
Oct	7	15	6	9	8	10	4
Nov	5	6	7	6	4	5	4
Dec	2	1	5	3	3	5	4
<b>Total</b>	<b>43</b>	<b>127</b>	<b>100</b>	<b>93</b>	<b>70</b>	<b>55</b>	<b>54</b>

<b>VCS: Number of new cases</b>						
<b>Number of cases by month opened and year opened</b>						
	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	2	3	15	2	4	1
Feb	3	5	8	1	3	2
Mar	8	8	3	0	3	7
Apr	5	7	3	8	3	2
May	2	4	6	0	2	2
Jun	1	15	8	10	6	5
Jul	22	12	1	11	0	3
Aug	8	7	5	6	0	4
Sep	32	4	2	3	3	2
Oct	13	5	8	8	5	3
Nov	5	6	4	3	4	1
Dec	1	1	3	2	3	2
<b>Total</b>	<b>102</b>	<b>77</b>	<b>66</b>	<b>54</b>	<b>36</b>	<b>34</b>

<b>VCS: Case service opened by age and sex January – December 2018</b>			
	<b>Male</b>	<b>Female</b>	<b>Total</b>
≤17	1	0	1
18-19	1	1	2
20-24	3	1	4
25-29	3	6	9
30-34	1	7	8
35-39	3	6	9
40-44	2	0	2
45-49	1	3	4
50-54	4	1	5
55-59	0	2	2
≥60	4	4	8
Not specified	0	0	0
<b>Total</b>	<b>23</b>	<b>31</b>	<b>54</b>

<b>VCS: Case service opened by town of residence and sex January – December 2018</b>			
	<b>Male</b>	<b>Female</b>	<b>Total</b>
Valletta	13	21	34
Floriana	8	10	18
Homeless	1	0	1
Other	1	0	1
Shelter or institution	0	0	0
Not specified	0	0	0
<b>Total</b>	<b>23</b>	<b>31</b>	<b>54</b>

**VCS: Case service opened by presenting problem\***  
**January – December 2018**

	<b>2018</b>
Addiction	1
Behavioural problems	0
Bereavement	0
Child abuse	2
Child care or child access	4
Disability related issue	2
Domestic violence	2
Elderly needs or abuse	0
Employment issues	1
Family relations	1
Financial difficulties	11
Health issues	0
Homeless	3
Housing problem	10
Legal matters	4
Marital problems	1
Mental health issues	2
Pregnancy related issue	0
Relationship problems	1
School related problems	2
Sexuality related issue	0
Suicide	0
Lack of support and guidance	7
Other	0
Not specified	0
<b>Total</b>	<b>54</b>

*\*Clients may have multiple problems but this table only reports the primary issue as reported by the client.*

**VCS: Number of cases closed**  
**Number of cases closed by month and year of closure**

	2012	2013	2014	2015	2016	2017	2018
Jan	9	13	5	9	14	7	1
Feb	1	7	3	9	3	2	4
Mar	1	4	10	4	8	2	7
Apr	4	9	9	2	14	7	10
May	7	9	7	9	5	2	4
Jun	5	8	16	4	2	4	5
Jul	2	6	16	3	4	5	5
Aug	1	4	15	2	3	7	1
Sep	2	15	21	10	6	2	4
Oct	5	19	8	6	5	4	7
Nov	1	10	16	7	9	0	1
Dec	2	8	4	3	2	7	1
<b>Total</b>	<b>40</b>	<b>112</b>	<b>130</b>	<b>68</b>	<b>75</b>	<b>49</b>	<b>50</b>

## Programm Uljed Darna

Programm Uljed Darna (PUD) offers time, skills, guidance, assistance, information and practical help to facilitate the life of families who are under stress. Families may face many situations which threaten to disrupt the stability of the family. In such cases, social workers or other professionals who are already working with the family and with their consent refer them to Programm Uljed Darna.

### Generic Programme

PUD-Generic: Cases worked with January – December 2018												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Referrals	2	1	3	1	0	2	3	2	0	2	1	1
New cases	2	1	3	1	0	2	3	2	0	2	1	1
Known cases	0	0	0	0	0	0	0	0	0	0	0	0
Pending cases*	3	3	3	0	0	0	0	0	0	0	0	0
Closed cases	0	0	0	3	1	0	0	2	2	0	0	3

\*Pending cases are cases that were active but either the volunteer left or a change in situation meant that cases fell back to the waiting list for a volunteer

PUD-Generic: Child minding service January – December 2018												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Number of requests	3	6	3	4	10	9	8	7	17	20	14	6
Number of hours	6	8	8.5	10.5	15	25.5	12	8	25	25	32	15
Number of families	2	5	2	5	6	6	5	2	6	8	14	6
Number of children	3	7	2	5	7	10	12	4	9	8	21	9
Number of requests not fulfilled*	0	0	1	0	0	1	1	1	2	4	1	1

\*requests may be not fulfilled because of the availability of volunteers e.g. none available at the time

**PUD-Generic: Child minding service  
January – December 2018**

	<b>2018</b>
Number of requests	107
Number of hours	190.5
Number of families	67
Number of children	97
Number of requests not fulfilled*	12

*\*requests may be not fulfilled because of the availability of volunteers e.g. none available at the time*

**PUD-Generic: Transport service  
January – December 2018**

	<b>2018</b>
Total number of requests	49
Number of requests not fulfilled*	3

*\*requests may be not fulfilled because of the availability of volunteers or vehicles e.g. none available at the time*

**PUD-Generic: Volunteers registered  
January – December 2018**

	<b>2018</b>
Total number of volunteers registered	21

## Progett Tereza

Progett Tereza forms part of Programm Uljed Darna, and was officially launched in 2003. It seeks to provide families in need with goods in kind and donations received by the Service.

PUD – Progett Tereza: Number of donations and requests received, tackled, pending or no longer available by year January – December 2018												
	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Donations received	146	116	105	62	99	71	65	52	60	75	154	145
Donations tackled	107	90	81	38	63	69	36	22	25	40	45	90
Donations pending (at end of period)	59	24	13	17	30	13	7	2	10	7	12	10
Donations no longer available	16	32	32	23	6	30	33	28	25	28	97	45
Requests received	138	97	144	83	95	59	53	36	33	39	46	43
Requests tackled	113	108	120	53	66	51	27	22	11	25	30	33
Requests pending (at end of period)	6	31	47	61	25	6	7	10	20	6	6	8
Requests no longer required	26	45	39	13	4	15	21	4	12	8	10	2

## Embark for Life

The aim of the Embark for Life (E4L) project is to provide support to young people, aged between 16 and 24 years, who need assistance to integrate better within the workforce and society.

E4L: Number of cases worked with in the year January – December 2018	
	2018
New	42
Re-contact	4
Known	145
<b>Total cases worked with</b>	<b>191</b>
Number of individuals worked with	190

E4L: Number of referrals Number of cases referred by month and year of referral					
	2014	2015	2016	2017	2018
Jan	19	7	3	9	2
Feb	9	17	3	3	3
Mar	13	10	10	2	6
Apr	5	1	11	5	2
May	17	14	17	2	8
Jun	11	5	8	8	11
Jul	9	7	2	5	16
Aug	4	3	3	7	15
Sep	3	16	0	2	6
Oct	4	8	3	3	3
Nov	11	7	7	4	2
Dec	9	4	3	2	4
<b>Total</b>	<b>114</b>	<b>99</b>	<b>70</b>	<b>52</b>	<b>78</b>

<b>E4L: Number of new and re-contact cases</b>					
<b>Number of cases by month of service opened and year of service opened</b>					
	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	2	3	6	15	8
Feb	3	5	1	8	0
Mar	3	2	1	1	0
Apr	0	0	16	6	0
May	0	25	7	1	0
Jun	1	4	0	1	1
Jul	0	23	0	1	3
Aug	0	19	0	4	12
Sep	1	9	4	6	7
Oct	26	2	4	1	3
Nov	15	10	3	0	0
Dec	9	15	4	0	12
<b>Total</b>	<b>60</b>	<b>117</b>	<b>46</b>	<b>44</b>	<b>46</b>

<b>E4L: Number of new cases</b>					
<b>Number of cases by month opened and year opened</b>					
	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	2	3	4	12	7
Feb	3	4	1	7	0
Mar	2	1	1	1	0
Apr	0	0	13	6	0
May	0	21	6	1	0
Jun	1	3	0	0	1
Jul	0	20	0	0	3
Aug	0	19	0	4	10
Sep	1	8	4	6	6
Oct	26	2	4	1	3
Nov	15	10	2	0	0
Dec	9	14	4	0	12
<b>Total</b>	<b>59</b>	<b>105</b>	<b>39</b>	<b>38</b>	<b>42</b>

**E4L: Case opened by district and sex  
January – December 2018**

	Male	Female	Total
Southern Harbour District	10	7	17
Northern Harbour District	7	4	11
Northern District	3	1	4
Western District	3	0	3
South Eastern District	1	1	2
Gozo and Comino	0	0	0
Shelter or institution	1	0	1
Homeless	1	0	1
Not specified	1	2	3
<b>Total</b>	<b>27</b>	<b>15</b>	<b>42</b>

**E4L: Number of cases closed  
Number of cases closed by month and year of closure**

	2014	2015	2016	2017	2018
Jan	5	11	5	3	3
Feb	0	2	3	1	11
Mar	4	6	2	0	0
Apr	0	17	4	0	7
May	15	12	1	0	5
Jun	0	4	2	1	3
Jul	0	2	14	0	0
Aug	0	8	5	2	10
Sep	0	4	3	0	8
Oct	0	3	0	15	3
Nov	7	12	5	0	4
Dec	0	2	0	1	2
<b>Total</b>	<b>31</b>	<b>83</b>	<b>44</b>	<b>23</b>	<b>56</b>

## Looked After Children

The Looked After Children Service (LAC) was established at the beginning of 2001. Its main objective is to provide social work intervention to children who are in the out of home care system i.e. those in residential and foster care.

LAC: Number of cases worked with in the year January – December 2018	
	<b>2018</b>
New	81
Re-contact	2
Known	400
<b>Total cases worked with</b>	<b>483</b>
Number of individuals worked with	483

LAC: Number of referrals Number of cases referred by month and year of referral															
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	3	33	23	43	12	0	4	4	12	5	4	11	0	1	7
Feb	3	2	2	0	15	4	4	0	3	3	3	3	5	10	6
Mar	27	58	30	32	0	4	10	8	2	2	0	5	5	2	10
Apr	3	5	4	0	6	5	7	4	8	12	2	1	3	4	8
May	4	19	45	11	5	2	12	4	8	0	1	0	9	9	3
Jun	14	38	0	5	3	0	0	12	14	6	0	10	12	1	11
Jul	11	30	15	39	12	7	5	2	2	6	2	4	5	3	6
Aug	69	60	13	29	9	0	0	14	6	1	12	1	5	3	10
Sep	18	36	21	4	11	18	14	1	2	3	3	5	2	6	3
Oct	39	8	17	41	21	0	17	4	1	7	4	8	0	1	15
Nov	17	54	0	23	6	1	0	15	3	8	2	3	2	0	5
Dec	14	2	2	14	7	0	0	8	0	4	9	1	1	2	3
<b>Total</b>	<b>222</b>	<b>345</b>	<b>172</b>	<b>241</b>	<b>107</b>	<b>41</b>	<b>73</b>	<b>76</b>	<b>61</b>	<b>57</b>	<b>42</b>	<b>52</b>	<b>49</b>	<b>42</b>	<b>87</b>

<b>LAC: Number of new and re-contact cases</b>															
<b>Number of cases by month of service opened and year of service opened</b>															
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	3	5	10	22	13	0	4	4	12	0	0	2	0	0	0
Feb	0	3	1	0	15	4	4	3	3	0	1	0	16	5	17
Mar	27	24	11	5	0	4	10	0	3	8	0	10	0	0	3
Apr	3	3	1	0	7	5	7	4	1	1	0	9	1	9	20
May	4	1	13	0	4	2	12	0	11	0	1	0	2	2	0
Jun	0	19	1	1	3	0	0	1	0	2	0	0	0	2	4
Jul	3	7	3	2	12	0	5	1	0	12	13	0	0	11	4
Aug	30	21	12	3	9	0	0	0	2	0	0	0	0	0	13
Sep	8	1	1	0	11	2	14	6	0	0	0	0	29	0	6
Oct	11	3	21	0	21	0	17	10	0	0	32	4	1	8	12
Nov	11	26	1	0	6	1	0	2	0	22	0	0	0	0	4
Dec	11	0	1	0	7	0	0	4	0	1	2	0	0	17	0
<b>Total</b>	<b>111</b>	<b>113</b>	<b>76</b>	<b>33</b>	<b>108</b>	<b>18</b>	<b>73</b>	<b>35</b>	<b>32</b>	<b>46</b>	<b>49</b>	<b>25</b>	<b>49</b>	<b>54</b>	<b>83</b>

<b>LAC: Number of new cases</b>															
<b>Number of cases by month opened and year opened</b>															
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	3	2	9	16	4	0	4	4	12	0	0	2	0	0	0
Feb	0	3	1	0	1	4	4	3	3	0	1	0	16	5	15
Mar	4	24	12	5	0	4	9	0	3	8	0	6	0	0	3
Apr	3	3	1	0	0	4	7	4	1	1	0	8	1	9	20
May	4	1	13	0	5	2	12	0	11	0	1	0	2	2	0
Jun	0	20	0	1	3	0	0	1	0	2	0	0	0	2	4
Jul	2	8	3	2	12	0	5	1	0	12	13	0	0	11	4
Aug	32	22	12	12	0	0	0	0	2	0	0	0	0	0	13
Sep	8	1	1	2	5	2	12	6	0	0	0	0	29	0	6
Oct	11	3	20	0	16	0	15	10	0	0	30	4	1	8	12
Nov	11	25	1	0	6	1	0	2	0	22	0	0	0	0	4
Dec	9	0	2	0	7	0	0	4	0	1	2	0	0	17	0
<b>Total</b>	<b>87</b>	<b>112</b>	<b>75</b>	<b>38</b>	<b>59</b>	<b>17</b>	<b>68</b>	<b>35</b>	<b>32</b>	<b>46</b>	<b>47</b>	<b>20</b>	<b>49</b>	<b>54</b>	<b>81</b>

**LAC: Case opened by district and sex  
January – December 2018**

	Male	Female	Total
Northern Harbour District	4	4	8
Southern Harbour District	4	3	7
Northern District	1	5	6
South Eastern District	0	2	2
Western District	2	0	2
Gozo and Comino	0	0	0
Shelter or institution	30	25	55
Not specified	1	0	1
<b>Total</b>	<b>42</b>	<b>39</b>	<b>81</b>

**LAC: Case opened by sex and legal status  
January – December 2018**

	Voluntary	Care order	Court order	Not specified	Total
Male	18	22	2	0	42
Female	13	22	4	0	39
<b>Total</b>	<b>31</b>	<b>44</b>	<b>6</b>	<b>0</b>	<b>81</b>

**LAC: Number of cases closed  
Number of cases closed by month and year of closure**

	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	10	5	2	4	3	2	4	0	9	25	8	2	0	4	5
Feb	5	1	3	2	2	6	2	0	4	0	1	0	24	2	0
Mar	25	5	6	2	4	0	2	0	5	6	0	13	0	7	2
Apr	3	1	4	3	0	0	0	0	0	1	1	25	4	1	0
May	3	9	8	3	0	0	0	1	3	3	7	1	0	6	0
Jun	6	2	6	1	0	0	0	0	0	1	1	0	0	1	4
Jul	5	11	5	7	1	0	0	0	1	3	1	0	4	3	3
Aug	23	6	10	10	10	0	0	0	0	3	6	1	1	3	1
Sep	2	5	6	3	0	0	0	0	2	0	0	1	6	1	2
Oct	3	5	7	5	1	0	0	1	0	1	0	0	0	16	2
Nov	10	7	6	0	0	0	0	1	0	3	3	0	5	3	14
Dec	0	5	9	3	2	0	0	5	0	0	0	1	1	5	2
<b>Total</b>	<b>95</b>	<b>62</b>	<b>72</b>	<b>43</b>	<b>23</b>	<b>8</b>	<b>8</b>	<b>8</b>	<b>24</b>	<b>46</b>	<b>28</b>	<b>44</b>	<b>45</b>	<b>52</b>	<b>35</b>

## Court Services

The Court Service was developed during the year 2002. It focuses mostly in presenting social work court reports as requested by the Courts of Malta.

Court: Number of cases worked with in the year January – December 2018	
	2018
New or re-contact	26
Known	139
<b>Total cases worked with</b>	<b>165</b>

Court: Number of referrals Number of cases referred by month and year of referral													
	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	1	1	8	9	2	6	3	2	5	0	1	6	2
Feb	2	9	11	4	8	5	1	1	4	4	2	5	8
Mar	1	1	7	4	5	3	0	2	7	5	3	4	4
Apr	4	3	10	3	3	8	3	6	4	1	5	3	3
May	3	4	5	2	5	7	2	1	2	8	3	2	4
Jun	1	7	8	3	1	4	4	2	4	5	3	0	0
Jul	1	6	5	1	2	3	2	1	2	5	0	0	0
Aug	1	10	6	6	3	6	1	0	3	1	0	0	0
Sep	6	14	0	3	3	2	0	3	1	6	0	0	0
Oct	1	18	0	8	4	2	4	1	0	4	0	0	0
Nov	5	4	0	5	7	4	0	1	1	3	0	0	2
Dec	1	7	0	1	4	2	0	0	6	0	0	0	3
<b>Total</b>	<b>27</b>	<b>84</b>	<b>60</b>	<b>49</b>	<b>47</b>	<b>52</b>	<b>20</b>	<b>20</b>	<b>39</b>	<b>42</b>	<b>17</b>	<b>20</b>	<b>26</b>

Court: Number of new and re-contact cases													
Number of cases by month of service opened and year of service opened													
	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	6	1	8	10	1	4	3	2	8	7	1	6	2
Feb	7	11	9	4	4	3	1	1	3	4	2	5	7
Mar	1	3	7	4	9	6	0	2	9	6	3	4	6
Apr	3	4	10	4	3	8	1	4	2	2	4	3	1
May	4	3	5	2	6	6	3	3	4	4	3	2	4
Jun	11	7	8	4	1	5	0	1	2	3	3	0	1
Jul	4	6	5	1	0	1	5	0	1	4	0	0	0
Aug	6	10	6	6	2	6	1	0	3	0	0	0	0
Sep	8	14	0	2	3	4	0	2	1	1	0	0	0
Oct	8	18	0	8	6	2	1	1	2	2	0	0	0
Nov	5	8	0	9	5	3	4	1	2	4	0	0	2
Dec	8	7	0	3	7	4	0	0	2	2	0	0	3
<b>Total</b>	<b>71</b>	<b>92</b>	<b>58</b>	<b>57</b>	<b>47</b>	<b>52</b>	<b>19</b>	<b>17</b>	<b>39</b>	<b>39</b>	<b>16</b>	<b>20</b>	<b>26</b>

Court: Number of cases closed													
Number of cases closed by month and year of closure													
	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	1	0	0	3	0	0	0	0	0	0	0	0	3
Feb	22	25	0	1	0	0	0	0	0	7	0	0	3
Mar	14	1	0	0	1	0	0	0	0	0	0	0	2
Apr	0	0	20	0	8	0	0	0	0	2	0	0	0
May	0	0	0	0	0	0	0	0	0	1	0	0	0
Jun	1	4	0	0	0	0	0	0	0	0	0	0	0
Jul	0	3	0	2	0	0	0	0	0	1	0	0	0
Aug	0	2	0	0	0	0	0	0	211	0	0	0	0
Sep	5	0	0	6	0	0	0	0	0	1	0	0	0
Oct	16	7	0	3	0	0	0	1	3	2	0	0	0
Nov	16	10	0	1	0	0	0	0	0	0	0	0	3
Dec	4	0	0	5	1	0	0	0	0	7	0	0	0
<b>Total</b>	<b>79</b>	<b>52</b>	<b>20</b>	<b>21</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>214</b>	<b>21</b>	<b>0</b>	<b>0</b>	<b>11</b>

*Note: In August 2014, the service underwent an administrative exercise whereby a large number of ghost cases were removed from the database and as a result, a large number of closures were registered in August 2014.*

## Supervised Access Visits

The aim of the Supervised Access Visits Service (SAV) is to provide supervised access visits to non-custodial parents and relatives. These visits are held on a regular basis and are very often regulated by a Court decree or requested by the Children and Young Persons Advisory Board.

SAV: Number of cases worked with in the year January – December 2018	
	<b>2018</b>
New	69
Re-contact	15
Known	182
<b>Total cases worked with</b>	<b>266</b>

SAV: Number of new and re-contact cases Number of cases by month of service opened and year of service opened																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	2	6	9	4	0	2	2	5	10	4	6	8	12	4	6	4
Feb	7	4	1	1	1	1	5	6	5	6	2	2	11	8	8	9
Mar	4	4	0	0	2	1	3	5	2	8	6	4	7	7	3	0
Apr	13	8	1	0	0	7	3	2	2	3	5	6	13	9	6	13
May	4	3	6	2	0	1	1	6	6	1	0	4	7	6	18	6
Jun	11	5	2	3	2	1	0	7	8	6	0	7	4	6	8	4
Jul	7	3	3	0	2	1	4	3	9	4	4	5	9	7	0	2
Aug	6	1	0	0	1	0	0	5	2	2	7	2	8	6	13	20
Sep	2	2	0	0	0	4	2	1	12	3	1	5	0	14	5	2
Oct	4	1	1	2	1	5	4	2	0	1	7	1	4	7	4	10
Nov	6	1	2	2	0	1	9	5	2	5	4	5	7	1	11	7
Dec	2	1	0	1	0	1	3	5	4	5	1	6	5	2	7	7
<b>Total</b>	<b>68</b>	<b>39</b>	<b>25</b>	<b>15</b>	<b>9</b>	<b>25</b>	<b>36</b>	<b>52</b>	<b>62</b>	<b>48</b>	<b>43</b>	<b>55</b>	<b>87</b>	<b>77</b>	<b>89</b>	<b>84</b>

SAV: Number of new cases
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Number of cases by month opened and year opened																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	15	12	9	4	6	1	1	5	10	4	6	8	9	3	5	4
Feb	9	4	1	1	4	1	4	6	4	6	2	2	8	9	6	7
Mar	3	3	0	1	9	1	3	5	2	7	6	4	5	5	3	0
Apr	11	3	1	0	3	7	3	2	2	3	5	6	10	8	5	9
May	2	3	7	3	3	1	1	6	6	1	0	3	7	5	16	6
Jun	10	1	3	3	6	1	0	6	8	6	0	6	4	4	8	3
Jul	2	1	6	1	3	1	3	3	9	4	4	5	9	7	0	2
Aug	5	3	8	2	2	0	0	4	2	2	7	2	6	5	5	18
Sep	3	1	5	2	6	4	2	1	12	2	1	5	0	11	3	2
Oct	4	4	4	4	0	5	3	2	0	1	7	2	4	5	3	9
Nov	3	1	4	4	2	1	7	5	2	5	2	4	7	1	10	4
Dec	0	0	2	4	3	1	3	5	4	5	1	5	3	0	5	5
<b>Total</b>	<b>67</b>	<b>36</b>	<b>50</b>	<b>29</b>	<b>47</b>	<b>24</b>	<b>30</b>	<b>50</b>	<b>61</b>	<b>46</b>	<b>41</b>	<b>52</b>	<b>72</b>	<b>63</b>	<b>69</b>	<b>69</b>

SAV: Number of cases closed																
Number of cases closed by month and year of closure																
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	3	7	2	7	3	4	0	3	3	1	0	4	3	6	13	5
Feb	1	2	0	4	1	0	4	3	1	0	0	0	47	9	21	4
Mar	4	2	2	4	9	1	4	1	1	0	4	0	2	5	6	0
Apr	6	2	0	0	4	7	3	4	1	1	2	0	9	8	9	6
May	8	3	2	5	3	0	5	1	0	0	0	5	6	11	9	0
Jun	5	3	1	3	3	1	0	0	0	0	0	3	2	7	12	5
Jul	5	7	1	4	0	0	1	0	1	0	0	15	6	5	0	6
Aug	2	4	0	2	0	1	1	1	0	0	1	2	1	3	22	8
Sep	6	9	0	2	7	0	0	2	1	0	7	7	0	9	6	3
Oct	2	4	1	5	0	2	5	1	0	0	0	5	0	7	5	14
Nov	3	1	0	3	8	1	2	1	0	0	2	4	14	4	1	2
Dec	3	0	1	23	5	1	2	1	0	8	8	1	7	3	3	1
<b>Total</b>	<b>48</b>	<b>44</b>	<b>10</b>	<b>62</b>	<b>43</b>	<b>18</b>	<b>27</b>	<b>18</b>	<b>8</b>	<b>10</b>	<b>24</b>	<b>46</b>	<b>97</b>	<b>77</b>	<b>107</b>	<b>54</b>

## Youth in Focus Service

The Youth in Focus Service (YIF) was set up with the aims to deliver a comprehensive service to promote the physical, emotional and social well-being of adolescents.

YIF: Number of cases worked with in the year January – December 2018	
	<b>2018</b>
New	14
Re-contact	0
Known	153
<b>Total cases worked with</b>	<b>167</b>
Number of individuals worked with	167

YIF: Number of referrals Number of cases referred by month and year of referral									
	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	15	13	10	12	3	8	4	13	2
Feb	4	19	10	15	8	11	9	3	0
Mar	12	13	6	7	6	6	6	4	2
Apr	13	9	9	11	8	8	6	3	4
May	4	10	6	9	6	6	0	4	3
Jun	6	11	12	8	18	5	7	5	12
Jul	8	11	4	9	10	8	9	5	9
Aug	9	13	5	4	9	7	3	8	1
Sep	10	8	6	5	6	4	3	5	1
Oct	8	9	5	13	4	7	6	4	1
Nov	17	6	7	4	4	7	7	9	1
Dec	11	12	3	6	5	5	0	4	3
<b>Total</b>	<b>117</b>	<b>134</b>	<b>83</b>	<b>103</b>	<b>87</b>	<b>82</b>	<b>60</b>	<b>67</b>	<b>39</b>

<b>YIF: Number of new and re-contact cases</b>									
<b>Number of cases by month of service opened and year of service opened</b>									
	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	17	12	7	0	3	7	5	22	0
Feb	3	24	7	4	18	4	7	4	0
Mar	10	14	3	2	1	15	14	7	0
Apr	8	3	10	20	4	4	0	11	5
May	2	15	2	5	13	1	0	5	2
Jun	2	14	10	4	20	5	0	2	2
Jul	11	5	2	1	16	15	3	9	1
Aug	6	3	3	7	2	6	5	2	1
Sep	15	1	4	8	0	10	0	2	0
Oct	3	0	5	2	0	5	0	1	2
Nov	5	3	2	1	8	23	0	3	1
Dec	0	3	1	1	9	7	4	2	0
<b>Total</b>	<b>82</b>	<b>97</b>	<b>56</b>	<b>55</b>	<b>94</b>	<b>102</b>	<b>38</b>	<b>70</b>	<b>14</b>

<b>YIF: Number of new cases</b>									
<b>Number of cases by month opened and year opened</b>									
	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	13	11	5	0	3	8	5	22	0
Feb	3	23	4	4	15	3	7	4	0
Mar	6	13	3	2	1	14	14	7	0
Apr	5	2	9	20	4	4	0	11	5
May	1	14	2	2	13	1	0	5	2
Jun	1	12	7	3	10	5	0	2	2
Jul	9	4	2	0	14	14	3	9	1
Aug	5	3	3	7	2	6	5	1	1
Sep	12	1	3	8	0	8	0	2	0
Oct	3	0	5	1	0	5	0	1	2
Nov	5	3	2	0	7	22	0	2	1
Dec	0	3	1	1	9	7	4	2	0
<b>Total</b>	<b>63</b>	<b>89</b>	<b>46</b>	<b>48</b>	<b>78</b>	<b>97</b>	<b>38</b>	<b>68</b>	<b>14</b>

<b>YIF: Case opened by district January – December 2018</b>	
	<b>2018</b>
Northern Harbour District	5
Northern District	3
Southern Harbour District	3
South Eastern District	2
Western District	0
Gozo	0
Shelter or institution	0
Not specified	1
<b>Total</b>	<b>14</b>

<b>YIF: Case opened by age and sex January – December 2018</b>				
	<b>Male</b>	<b>Female</b>	<b>Not specified</b>	<b>Total</b>
≤1	0	0	0	0
1-5	0	0	0	0
6-10	0	0	0	0
11-15	1	2	0	3
16-17	3	3	0	6
≥18	3	1	0	4
Not specified	0	0	0	0
<b>Total</b>	<b>7</b>	<b>7</b>	<b>0</b>	<b>14</b>

<b>YIF: Case opened by primary problem January – December 2018</b>	
	<b>2018</b>
Substance use	5
Challenging behaviour	4
Computer addiction	1
Self harm/ suicide attempts	1
Support issues	1
Behavioural problem	0
Aggressive behaviour	0
Other	1
Not specified	1
<b>Total</b>	<b>14</b>

**YIF: Case opened by primary problematic substance and sex  
January – December 2018**

	Male	Female	Not specified	Total
Cannabis	2	2	0	4
Cigarettes	1	0	0	1
Synthetic substance	0	0	0	0
Cocaine	0	0	0	0
Ecstasy	0	0	0	0
None reported	4	5	0	9
<b>Total</b>	<b>7</b>	<b>7</b>	<b>0</b>	<b>14</b>

**YIF: Number of cases closed**

**Number of cases closed by month and year of closure**

	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	8	9	7	7	3	10	3	3	3
Feb	7	3	10	12	9	24	2	5	8
Mar	17	0	10	8	10	10	14	9	3
Apr	10	1	2	17	2	6	12	0	6
May	4	11	2	16	7	5	1	4	5
Jun	7	3	80	2	27	4	2	2	1
Jul	7	4	17	9	15	5	3	20	0
Aug	10	4	9	6	3	4	3	18	1
Sep	8	7	7	10	6	4	5	1	1
Oct	4	2	14	2	5	6	0	5	12
Nov	9	3	4	2	7	1	1	9	3
Dec	2	2	3	1	12	3	0	3	0
<b>Total</b>	<b>93</b>	<b>49</b>	<b>165</b>	<b>92</b>	<b>106</b>	<b>82</b>	<b>46</b>	<b>79</b>	<b>43</b>

## Adolescent Day Programme

The Adolescent Day Programme Service (ADP) is for vulnerable adolescents aged between 14 and 18. The Day Programme runs for three to four months and can cater for 8 young people at a time. The ultimate aim of the programme is to provide participants skills, learning experiences and opportunities for them to eventually enter employment.

ADP: Number of cases worked with in the year January – December 2018	
	2018
New	11
Re-contact	1
Known	9
<b>Total cases worked with</b>	<b>21</b>
Number of individuals worked with	20

ADP: Number of referrals Number of cases referred by month and year of referral				
	2015	2016	2017	2018
Jan	-	0	6	3
Feb	-	2	2	3
Mar	-	7	1	3
Apr	-	2	1	1
May	6	6	1	1
Jun	3	4	2	1
Jul	9	3	4	1
Aug	0	2	4	1
Sep	0	1	1	0
Oct	6	4	3	1
Nov	0	2	0	0
Dec	0	3	0	5

<b>Total</b>	<b>24</b>	<b>36</b>	<b>25</b>	<b>20</b>
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<b>ADP: Number of new and re-contact cases</b>				
<b>Number of cases by month of service opened and year of service opened</b>				
	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	-	0	2	3
Feb	-	0	2	2
Mar	-	0	0	0
Apr	-	8	1	1
May	-	0	0	0
Jun	-	0	0	0
Jul	6	0	0	0
Aug	0	0	1	1
Sep	0	0	1	0
Oct	3	1	3	1
Nov	4	0	0	0
Dec	0	0	0	4
<b>Total</b>	<b>13</b>	<b>9</b>	<b>10</b>	<b>12</b>

<b>ADP: Number of new cases</b>				
<b>Number of cases by month opened and year opened</b>				
	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	-	0	2	3
Feb	-	0	2	2
Mar	-	0	0	0
Apr	-	8	1	0
May	-	0	0	0
Jun	-	0	0	0
Jul	6	0	0	0
Aug	0	0	1	1
Sep	0	0	1	0
Oct	3	1	3	1
Nov	4	0	0	0
Dec	0	0	0	4
<b>Total</b>	<b>13</b>	<b>9</b>	<b>10</b>	<b>11</b>

ADP: Case service opened by age and sex January – December 2018				
	Male	Female	Not specified	Total
≤1	0	0	0	0
1-5	0	0	0	0
6-10	0	0	0	0
11-15	5	4	0	9
16-17	2	0	0	2
≥18	1	0	0	1
Not specified	0	0	0	0
<b>Total</b>	<b>8</b>	<b>4</b>	<b>0</b>	<b>12</b>

ADP: Case service opened by district and sex January – December 2018			
	Male	Female	Total
Northern Harbour District	4	1	5
Southern Harbour District	1	1	2
Northern District	1	1	2
South Eastern District	1	0	1
Western District	1	1	2
Gozo	0	0	0
Not specified	0	0	0
<b>Total</b>	<b>8</b>	<b>4</b>	<b>12</b>

ADP: Presenting problem Case service opened by presenting problem*				
	2015	2016	2017	2018
Behavioural problems	2	3	0	0
Challenging behaviours	0	2	0	0
Child abuse	1	0	0	0
Lack of skills	1	0	0	0
Lack of structure	3	1	10	12
Mental health issues	1	0	0	0
Probation issues	0	1	0	0
School related issues	0	1	0	0
Substance misuse	1	1	0	0

Other	0	0	0	0
Not specified	0	0	0	0
<b>Total</b>	<b>9</b>	<b>9</b>	<b>10</b>	<b>12</b>

*\*Clients may have multiple problems but this table only reports the primary issue as reported by the client.*

<b>ADP: Number of cases closed</b>				
<b>Number of cases closed by month and year of closure</b>				
	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
Jan	-	0	0	0
Feb	-	7	1	0
Mar	-	0	0	0
Apr	-	0	0	1
May	-	0	0	0
Jun	-	4	0	0
Jul	0	4	0	0
Aug	1	0	0	0
Sep	5	0	0	0
Oct	0	0	0	0
Nov	1	0	0	0
Dec	0	0	0	9
<b>Total</b>	<b>7</b>	<b>15</b>	<b>1</b>	<b>10</b>

## Supportline 179

Supportline 179 (SPL179) is a national helpline providing immediate help to those seeking information, support and referrals to social welfare entities.

### SPL 179: Total number of calls received by month of call January – December 2018

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Totals
2010	490	1259	1425	1497	754	1688	1539	1717	1447	1678	1809	1143	16446
2011	1334	1294	1389	1133	1396	1508	1310	1532	1685	1576	1453	1929	17539
2012	956	1227	1365	1348	1423	1806	1232	1555	1536	1412	1526	1291	16677
2013	864	1106	1347	1381	1410	1345	982	1455	1446	1392	1509	1255	15492
2014	1352	1109	1352	1310	1423	1476	1462	1383	1251	978	1309	1332	15737
2015	1152	1272	1318	1029	1173	1097	1126	1321	1026	1091	1012	924	13541
2016	990	988	1040	1016	1057	989	975	1002	1048	921	959	1013	11998
2017	925	873	1056	883	873	1178	1013	863	1060	626	1109	929	11388
2018	885	660	895	875	921	1160	868	967	903	1247	1267	1407	12055

### SPL 179: Type of call by month of call January – December 2018

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Totals
Genuine	684	503	669	680	693	841	645	743	716	898	955	983	9010
Hang up	116	91	126	122	113	156	91	99	77	172	125	192	1480
Hoax	14	4	3	4	3	4	7	4	0	0	6	5	54
Unspecified	12	7	9	9	8	13	0	5	9	9	12	7	100
Wrong number	59	55	88	60	104	146	125	116	101	168	169	220	1411
<b>Total</b>	<b>885</b>	<b>660</b>	<b>895</b>	<b>875</b>	<b>921</b>	<b>1160</b>	<b>868</b>	<b>967</b>	<b>903</b>	<b>1247</b>	<b>1267</b>	<b>1407</b>	<b>12055</b>

### SPL 179: Sex of caller by month of genuine calls January – December 2018

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Totals
Male	282	189	264	271	253	281	218	261	253	334	338	333	3277
Female	402	314	405	409	440	560	427	482	463	564	617	650	5733
<b>Total</b>	<b>684</b>	<b>503</b>	<b>669</b>	<b>680</b>	<b>693</b>	<b>841</b>	<b>645</b>	<b>743</b>	<b>716</b>	<b>898</b>	<b>955</b>	<b>983</b>	<b>9010</b>

### SPL 179: Age category of caller by month of genuine calls January – December 2018

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Totals
Adult	678	500	664	672	685	835	636	736	713	891	939	977	8926
Child	6	3	5	8	8	6	9	9	3	6	16	5	84
<b>Total</b>	<b>684</b>	<b>503</b>	<b>669</b>	<b>680</b>	<b>693</b>	<b>841</b>	<b>645</b>	<b>745</b>	<b>716</b>	<b>897</b>	<b>955</b>	<b>982</b>	<b>9010</b>

## SPL 179: Presenting problem\* by month of genuine call

January – December 2018

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Totals
Aids or HIV	0	0	0	0	0	0	0	0	0	0	0	0	0
Alcohol	6	6	5	10	6	3	4	6	11	7	5	6	75
Anxiety	10	8	7	5	11	8	9	7	6	5	2	4	82
Behavioural problems	9	9	21	16	22	20	14	21	8	23	14	29	206
Bereavement	1	3	1	0	0	4	1	1	0	1	5	3	20
Bullying	0	2	4	5	8	4	3	2	3	9	7	2	49
Child abuse – emotional	3	8	5	10	5	6	1	10	2	4	3	5	62
Child abuse – internet	2	0	0	1	2	0	0	0	1	0	1	1	8
Child abuse – neglect	12	6	4	11	15	16	9	15	13	15	7	14	137
Child abuse – physical	10	8	8	7	6	9	17	11	9	19	23	3	130
Child abuse – sexual	0	0	0	1	1	3	0	1	1	1	1	0	9
Depression	33	27	34	48	45	47	16	32	19	29	18	37	385
Disability related issues	10	7	2	4	2	0	5	1	5	7	5	4	52
Domestic Abuse – emotional	18	17	28	14	23	19	16	26	36	42	35	35	309
Domestic Abuse – neglect	0	0	0	1	0	0	0	1	0	0	0	2	4
Domestic Abuse – physical	31	9	9	12	15	16	25	28	29	49	46	18	287
Domestic Abuse – sexual	0	0	1	0	0	0	0	0	0	0	2	0	3
Drugs	13	10	10	8	8	5	10	9	6	21	12	22	134
Elderly	13	18	28	8	15	9	7	25	28	29	37	23	240
Financial	2	1	4	4	1	5	2	2	1	4	2	8	36
Fostering	1	0	1	2	2	0	0	2	6	3	6	4	27
Gambling	0	3	2	0	2	1	3	1	4	0	1	1	18
Homeless	26	10	11	28	22	19	27	41	26	39	30	29	308
Housing related issues	1	3	6	2	2	4	5	0	2	4	6	11	46
Information – internet	0	2	0	1	6	7	1	0	2	5	9	5	38
Information – services	59	45	54	76	56	98	64	60	64	97	110	99	882
Legal issues	9	4	4	6	5	5	3	6	16	5	8	14	85
Listening	164	137	173	167	156	167	176	183	172	193	198	322	2208
Loneliness	40	12	39	34	45	87	61	75	69	69	46	62	639
Marital or partners	3	3	17	9	8	18	7	12	11	17	25	6	136
Medical or terminal illnesses	20	17	19	12	12	5	5	9	7	7	4	8	125
Mental health	71	58	79	94	93	100	46	61	81	83	126	60	952
Others	31	15	23	12	11	21	42	35	27	30	52	55	354
Parent-child relationship	21	13	15	28	20	23	23	21	17	18	37	19	255
Persons in separation process	11	8	12	16	21	25	5	6	8	6	5	15	138
Pregnancy related issues	0	0	0	1	0	1	0	0	0	0	0	0	2
Rape	0	1	0	0	0	0	0	0	0	1	0	1	3
Refugees	0	0	3	0	0	0	0	0	0	0	0	0	3
Relationship problems and family problems	34	18	31	24	36	59	24	23	16	37	33	45	380
Residential homes	1	1	0	0	0	0	1	2	2	0	0	0	7
School related issues	0	0	1	1	0	0	1	0	2	1	4	0	10
Sexuality related issues	3	4	3	0	0	8	3	1	1	2	5	1	31
Single parents	4	1	2	2	3	8	0	0	0	2	9	2	33
Single persons	2	0	1	0	0	4	0	0	0	0	2	0	9
Suicide	6	6	2	0	7	5	7	5	2	11	13	8	72
Unemployment	0	1	0	0	0	0	0	0	0	0	1	0	2
Usury	0	0	0	0	1	0	0	0	0	0	0	0	1
Volunteer called	4	2	0	0	0	2	2	2	3	3	0	0	18
<b>Totals</b>	<b>684</b>	<b>503</b>	<b>669</b>	<b>680</b>	<b>693</b>	<b>841</b>	<b>645</b>	<b>743</b>	<b>716</b>	<b>898</b>	<b>955</b>	<b>983</b>	<b>9010</b>

\*Multiple problems may exist but this table only reports the primary problem as reported by the caller.

## Hotline & Helpline

The Hotline and Helpline provides information regarding internet safety and investigates reports of harmful websites that host child sexual abuse material.

Hotline: Number of reports							
Number of reports received by month and year of report							
	2012	2013	2014	2015	2016	2017	2018
Jan	9	27	6	28	16	105	18
Feb	20	11	20	22	17	3	24
Mar	15	27	18	10	25	37	25
Apr	12	18	21	15	14	22	23
May	20	14	11	20	17	25	23
Jun	18	18	19	16	35	22	22
Jul	11	16	15	15	25	21	24
Aug	7	14	13	21	17	20	15
Sep	3	17	21	32	15	22	12
Oct	5	21	12	17	0	9	18
Nov	5	28	19	14	26	16	22
Dec	3	19	8	13	53	11	14
<b>Total</b>	<b>128</b>	<b>230</b>	<b>183</b>	<b>223</b>	<b>260</b>	<b>313</b>	<b>240</b>

Helpline: Number of reports							
Number of reports received by month and year of report							
	2012	2013	2014	2015	2016	2017	2018
Jan	9	8	7	18	22	22	18
Feb	20	7	5	16	27	28	22
Mar	15	6	8	18	45	47	23
Apr	12	4	5	30	18	4	50
May	20	12	11	19	31	70	38
Jun	18	7	6	36	20	79	26
Jul	11	7	12	18	22	38	36
Aug	7	16	7	12	22	22	24
Sep	3	19	18	12	18	15	22
Oct	5	22	22	16	22	21	32
Nov	5	24	16	13	12	37	28
Dec	3	18	14	15	14	20	23
<b>Total</b>	<b>128</b>	<b>150</b>	<b>131</b>	<b>223</b>	<b>273</b>	<b>403</b>	<b>342</b>

# Glossary of Terms

Variable	Definition
Year of referral	The year when a case was referred to the unit. A case may be referred more than once in a year. Some cases may be referred but placed on a waiting list or not taken up because the service was not appropriate for the person's needs.
Year Service Opened (or Case Service Opened)	The year in which a case was opened or allocated. This includes new cases and re-opened cases and so the same case may be seen more than once in a year.
Year Service Closed	The year in which the case was closed or terminated. The same case may be closed more than once in a year if the case was re-opened in the year.
Year of Opening (or Case opening)	The year when a case was new to the unit. Cases can only be termed a new case once. If the case is re-opened then it will not be recorded here but it is recorded under Year of Service Opening.
New	A new case which was opened or activated for the first time ever within the reporting year and which was never previously worked with
Re-contact	A case which was worked with and closed in the past and it has been re-activated or re-opened within the current reporting year
Known	Cases which were activated or opened in the previous reporting years and are still active in the current reporting year. This may also be referred to as cases carried over from previous years.
Index person/ primary person	A person identified as the primary or main person to be provided service to. They may be accompanied by other family members or persons who would be considered as significant others or secondary service users.
Individuals worked with	The total number of individuals whose case was new, re-contact or known at least once in the year. This excludes cases re-opened in the same year and excludes persons who were referred but their case was never opened.
Cases worked with	The number of cases which were new, re-contact or known

	<p>in the reporting year. This does not indicate the number of individuals as some individuals could attend the service more than once in the same reporting year. For example 1 individual may have re-contacted the service 3 times in the same year and would account for 3 cases worked with in the same year.</p>
Primary Problem/ Primary Abuse	<p>Clients often present with a complexity of issues. The primary issue is the only, or main, or first issue recorded.</p>
At Risk	<p>Situations where there is risk of any form of abuse. This is most commonly found in re-contact situations where the family is monitored so that abuse does not re-occur. It can be found in combination with another form of abuse e.g. "At risk &amp; Emotional" which means that there is the indicated abuse, in this case emotional abuse, and risk of another form of abuse.</p>
Emotional Abuse	<p>This is also referred to as psychological abuse/ violence and involves insults, put-downs, injuring or harming the victim's pets, harming the victim's objects, ignoring the victim, refraining from communicating with the victim, verbal threats, humiliation, etc.</p>
Physical Abuse	<p>Any unwanted physical abuse e.g. pushing, punching, burns and bruises, fractures, throwing of objects, stabbing, use of weapons, etc.</p>
Neglect	<p>Refers to neglecting basic needs of the victim e.g. financial neglect, neglecting to feed the person, neglecting basic hygiene requirements etc.</p>
Sexual abuse	<p>Refers to unwanted sexual activity ranging from forcing the individual to watch pornography to rape. Example, forcing the victim to participate in sexual activities against their will, forcing them to watch the perpetrator engage in sexual activity with another person, etc.</p>

## Maltese Districts

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<b>NHD/ Northern Harbour District</b>	Birkirkara, Gzira, Hamrun, Msida, Pembroke, Pieta, Qormi, San Giljan, San Gwann, Santa Venera, Sliema, Swieqi, Ta Xbiex.
<b>SHD/ Southern Harbour District</b>	Birgu, Bormla, Fgura, Floriana, Isla, Kalkara, Luqa, Marsa, Paola, Santa Lucija, Tarxien, Valletta, Xaghjra, Zabbar.
<b>SED/ South Eastern District</b>	Birzebbugia, Ghaxaq, Gudja, Kirkop, Marsaskala, Marsaxlokk, Mqabba, Qrendi, Safi, Zejtun, Zurrieq.
<b>WD/ Western District</b>	Attard, Balzan, Dingli, Iklin, Lija, Mdina, Mtarfa, Rabat, Siggiewi, Zebbug.
<b>ND/ Northern District</b>	Gharghur, Mellieha, Mgarr, Mosta, Naxxar, San Pawl il Bahar.
<b>G/ Gozo and Comino</b>	Rabat, Fontana, Ghajnsielem, Gharb, Ghasri, Kercem, Munxar, Nadur, Qala, San Lawrenz, Sannat, Xaghra, Xewkija, Zebbug, Comino
<b>Homeless</b>	Not residing within any residence
<b>Shelter /institution</b>	Resides in a residential home, shelter e.g. Ghabex or YMCA, in prison or Hospital e.g. Mount Carmel Hospital.
<b>Not residing in Malta/ foreign residence</b>	Resides in a foreign country and is in Malta for a short stay.

# FSWS

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