

Foundation for Social Welfare Services

FSWS Gozo

Yearly

Statistical Report

2019

March

2020

Reporting on:

January to December

2019

Online version



Foundation for Social Welfare Services
Here for you

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Foundation for Social Welfare Services

FSWS Gozo Yearly Statistical Report 2019

Foundation for Social Welfare Services, Malta
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Introduction

This report provides, in tabular format, the statistical information regarding the services within the Foundation for Social Welfare Services in Gozo. The tables include, but are not limited to, the number of cases worked with, individuals worked with, number of referrals, new and re-contact cases, cases closed, and key demographic details. This information provides an indication of service performance and is used to determine the profiles of service users attending the various services. For further information regarding the aims and activities of the services, please refer to the website: fsws.gov.mt

The data contained in this report is based on information submitted by the services to the Research Team in March 2020. Where applicable, the report provides data on an individual level as well as on a family level. It is important to note that the same individuals may stop and start attending a given service multiple times in the reporting year and/or may be attending one or more services concurrently within the reporting period. As a result, the summing up of services may lead to an over-estimation of the number of individuals attending the agency.

This report would not have been possible without the kind assistance of each worker who diligently provided the data and of the people who keyed in all the data. This report was compiled with the assistance of Petra Borg.

The data contained in this report is subject to revision and modification, as and when the relevant information becomes available.

List of Acronyms

Acronym	Description
Fostering	Fostering Service
FSWS	Foundation for Social Welfare Services
Generic	Generic Social Work Service
GGH	Gozo General Hospital
LAC	Looked after children
MarCS	Marsalforn Community Service
G LEAP	Gozo LEAP Service
SAV	Supervised Access Visits
GGP	Gozo Prison Project
HBTS	Home Based Therapeutic Service
ACTS	Agency for Community & Therapeutic Services

Executive Summary

The following tables summarise the main statistics reported by the FSWS Gozo

	Total cases worked with	Individuals worked with
Generic Social Work Service	133	128
Looked After Children – Gozo	23	23
Fostering – Gozo	29	-
Home-Start Gozo	90	90
Gozo General Hospital Social Work Service	495	452
Marsalforn Community Service	25	25
Gozo LEAP Service	33	33
Supervised Access Visits - Gozo	11	11
Gozo Prison Project	7	7
Home Based Therapeutic Services - Gozo	60	60

TFAL 3 Program – Gozo	24 schools and 436 participants
Emergency on-Call	234 interventions and 12.23 hours

Please note that FSWS Gozo provides other services not listed above as they are reported within other statistical reports from other FSWS Agencies. For example, Home Based Therapeutic Services provided in Gozo are reported within the Agency for Community and Therapeutic Services reports. The data within this report can be combined with the other FSWS Agencies in order to get totals for the Maltese Islands.

Generic Social Work Service

This service provides social work support to individuals and families on a wide range of issues.

Generic: Number of cases worked with in the year January – December 2019	
	2019
New	98
Re-contact	7
Known	28
Total cases worked with	133
Number of individuals worked with	128

Generic: Number of referrals Number of cases referred by month and year of referral	
	2019
Jan	22
Feb	13
Mar	13
Apr	8
May	12
Jun	6
Jul	10
Aug	5
Sep	7
Oct	3
Nov	2
Dec	4
Total	105

Generic: Referrals by primary problem* January – December 2019	
	2019
Addiction	0
Anger management	0
Behaviour problems	0
Bereavement	0
Child abuse	7
Child care or access	1
Disability related issues	0
Domestic violence	22
Eating disorder	0
Elderly needs	0
Employment issues	5
Family relations/ relationships	15
Financial difficulties	8
Fostering or adoption	0
Health related issues	0
Homeless	22
Housing problems	5
Human trafficking	0
Lack of support or guidance	0
Legal issues	2
Marital problems	0
Mental health issues	3
Migrant related issues	0
Pregnancy related issues	0
Relationship problems	0
School related problems	0
Self-harm or suicide	1
Separation related issues	0
Sexual harassment or abuse	0
Sexuality related issues	0
Multiple issues	0
Other	6
Not specified	8
Total	105

**Clients may have multiple problems but this table only reports the primary issue as reported by the client.*

Generic: Number of new and re-contact cases Number of cases by month and year of service opened	
	2019
Jan	23
Feb	12
Mar	12
Apr	9
May	12
Jun	5
Jul	11
Aug	5
Sep	7
Oct	3
Nov	2
Dec	4
Total	105

Generic: Case service opened by age and sex January – December 2019			
	Male	Female	Total
<1	0	0	0
1-5	0	0	0
6-10	0	0	0
11-15	0	0	0
16-17	2	0	2
18-19	2	1	3
20-24	5	3	8
25-29	3	5	8
30-34	3	15	18
35-39	0	9	9
40-44	4	7	11
45-49	2	1	3
50-54	6	3	9
55-59	2	2	4
≥60	3	6	9
Not specified	4	17	21
Total	36	69	105

**Generic: Case service opened by district and sex
January – December 2019**

	2019
Gozo	75
Northern Harbour District	5
Southern Harbour District	1
Western District	1
Northern District	0
South Eastern District	0
Homeless	4
Shelter or institution	11
Foreign residence	0
Not specified	8
Total	105

**Generic: Number of new cases
Number of cases by month and year opened**

	2019
Jan	22
Feb	11
Mar	11
Apr	6
May	11
Jun	5
Jul	11
Aug	5
Sep	7
Oct	3
Nov	2
Dec	4
Total	98

Generic: Number of cases closed	
Number of cases closed by month and year of closure	
	2019
Jan	7
Feb	12
Mar	11
Apr	8
May	6
Jun	16
Jul	5
Aug	4
Sep	5
Oct	5
Nov	8
Dec	2
Total	89

Emergency On-Call Service

The emergency On-Call Service provides assistance to persons requesting emergency assistance after office hours including weekends and public holidays. The Team assists and accompanies individuals facing emergency social situations such as domestic violence, homelessness, family disputes, sexual abuse of minors, child protection, neglect, shortage of food and mental health issues. Action includes but is not limited to, answering phone calls from service users or other entities (such as police), direct interventions with other entities, on site interventions and risk assessments.

This is the first time data for this service is being reported within the statistical report

Emergency: Total number of interventions Number of interventions by month and year	
	2019
Jan	14
Feb	22
Mar	30
Apr	12
May	18
Jun	18
Jul	26
Aug	34
Sep	23
Oct	8
Nov	14
Dec	15
Total	234

A total of 234 interventions were held between January and December 2019, with 69 telephone interventions, 48 onsite interventions and 117 other interventions.

Emergency: Total number of hours provided Total number of hours of interventions provided by year	
	2019
Total	12.23

Looked After Children - Gozo

The main objective of the Looked After Children Service (LAC) is to provide social work intervention to children who are in the out of home care system in Gozo i.e. those in residential and foster care.

LAC: Number of cases worked with in the year January – December 2019	
	2019
New	4
Re-contact	0
Known	19
Total cases worked with	23
Number of individuals worked with	23

LAC: Number of referrals Number of cases referred by month and year of referral	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	0
Jun	0
Jul	0
Aug	0
Sep	0
Oct	1
Nov	1
Dec	2
Total	4

LAC: Number of new and re-contact cases	
Number of cases by month and year of service opened	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	0
Jun	0
Jul	0
Aug	0
Sep	0
Oct	1
Nov	1
Dec	2
Total	4

LAC: Number of new cases	
Number of cases by month and year opened	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	0
Jun	0
Jul	0
Aug	0
Sep	0
Oct	1
Nov	1
Dec	2
Total	4

LAC: Case worked with by sex and legal status					
January – December 2019					
	Voluntary	Care order	Court order	Family custody	Total
Male	1	4	1	1	7
Female	3	10	1	2	16
Total	4	14	2	3	23

LAC: Number of cases closed	
Number of cases closed by month and year of closure	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	0
Jun	0
Jul	0
Aug	0
Sep	0
Oct	0
Nov	0
Dec	0
Total	0

Fostering - Gozo

The aim of this service is to promote fostering, to train and licence potential foster carers and to assist foster carers in their requirements. Their focus is on persons residing in Gozo.

Fostering: Number of foster family cases worked with in the year January – December 2019	
	2019
New	11
Re-contact	0
Known	18
Total cases worked with	29

Fostering: Number of foster family cases worked with in the year by process status January – December 2019	
	2019
Approved foster family	18
In process	6
Terminated process	5
Total cases worked with	29

Fifteen approved foster families actively fostered a child within the reporting period.

Fostering: Number of referrals	
Number of cases referred by month and year of referral	
	2019
Jan	1
Feb	0
Mar	0
Apr	0
May	2
Jun	0
Jul	1
Aug	0
Sep	6
Oct	0
Nov	0
Dec	1
Total	11

Fostering: Number of newly approved cases	
Number of cases by month and year of approval	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	0
Jun	0
Jul	0
Aug	0
Sep	0
Oct	0
Nov	0
Dec	0
Total	0

Fostering: Number of cases closed	
Number of cases closed by month and year of closure	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	1
Jun	2
Jul	0
Aug	0
Sep	0
Oct	0
Nov	1
Dec	1
Total	5

Approved Foster Carers

Fostering: Number of approved foster families by number of foster carers in the family	
January – December 2019	
	2019
1 Foster carer (single)	3
2 Foster carers (couple)	15
Total cases worked with	18

Within the reporting period there were **18** approved foster families consisting of **33** foster carers.

**Fostering: Approved foster carers by age and sex
January – December 2019**

	Male	Female	Total
<17	0	0	0
18-19	0	0	0
20-24	0	0	0
25-29	0	0	0
30-34	0	2	2
35-39	2	1	3
40-44	1	1	2
45-49	2	4	6
50-54	3	1	4
55-59	5	2	7
60+	3	6	9
Not specified	0	0	0
Total	16	17	33

**Fostering: Approved foster carers by nationality and sex
January – December 2019**

	Male	Female	Total
Maltese	13	16	29
Other	3	1	4
Not specified	0	0	0
Total	16	17	33

Children placed with approved Foster Carers

Fifteen approved foster families actively fostered 21 children within the reporting period.

Fostering: Children placed with approved foster carers by legal status and sex January – December 2019			
	Male	Female	Total
Voluntary care	2	4	6
Care Order	3	8	11
Court Order	0	3	3
Parental custody	0	1	1
Total	5	16	21

Fostering: Children placed with approved foster carers by age and sex January – December 2019			
	Male	Female	Total
<1	0	0	0
1-5	0	2	2
6-10	0	9	9
11-15	1	4	5
16-17	3	1	4
18+	1	0	1
Not specified	0	0	0
Total	5	16	21

Fostering: Children placed with approved foster carers by nationality and sex January – December 2019			
	Male	Female	Total
Maltese	4	16	20
Other	1	0	1
Not specified	0	0	0
Total	5	16	21

Home-Start Gozo

Home-Start Gozo offers support, friendship and practical help to families with young children under 5 years of age. To help give children the best possible start in life, Home-Start Gozo supports parents as they grow in confidence, strengthen their relationships with their children and widen their links within the local community.

Home-Start: Number of cases worked with in the year January – December 2019	
	2019
New	39
Re-contact	0
Known	51
Total cases worked with	90
Number of individuals worked with	90

Between January and December 2019, a total of **25** families consisting of **90** individuals were worked with

Home-Start: Number of referrals Number of cases referred by month and year of referral	
	2019
Jan	2
Feb	6
Mar	6
Apr	6
May	5
Jun	0
Jul	3
Aug	3
Sep	3
Oct	0
Nov	0
Dec	5
Total	39

Home-Start: Number of new and re-contact cases Number of cases by month and year of service opened	
	2019
Jan	2
Feb	6
Mar	6
Apr	6
May	5
Jun	0
Jul	3
Aug	3
Sep	0
Oct	3
Nov	0
Dec	5
Total	39

Home-Start: Case service opened by age and sex January – December 2019			
	Male	Female	Total
<1	1	4	5
1-5	6	3	9
6-10	4	1	5
11-15	2	2	4
16-17	0	0	0
18-19	0	0	0
20-24	0	0	0
25-29	0	3	3
30-34	1	1	2
35-39	2	3	5
40-44	1	3	4
45-49	1	0	1
50-54	0	0	0
55-59	0	0	0
≥60	0	1	1
Not specified	0	0	0
Total	18	21	39

Home-Start: Number of new cases	
Number of cases by month and year opened	
	2019
Jan	2
Feb	6
Mar	6
Apr	6
May	5
Jun	0
Jul	3
Aug	3
Sep	0
Oct	3
Nov	0
Dec	5
Total	39

Home-Start: Number of cases closed	
Number of cases closed by month and year of closure	
	2019
Jan	0
Feb	9
Mar	0
Apr	6
May	3
Jun	0
Jul	0
Aug	0
Sep	3
Oct	0
Nov	5
Dec	0
Total	26

Gozo General Hospital Social Work Service

The Gozo General Hospital Social Work Service (GGH) caters for patients referred from the various wards of the general hospital and aims to enhance the quality of the service user's stay at the hospital, and facilitate the service users' transition from hospital back to their home in the community or other services

GGH: Number of cases worked with in the year January – December 2019	
	2019
New	280
Re-contact	97
Known	118
Total cases worked with	495
Number of individuals worked with	452

GGH: Number of referrals Number of cases referred by month and year of referral				
	2016	2017	2018	2019
Jan	17	38	30	42
Feb	25	21	32	24
Mar	15	32	30	35
Apr	21	20	22	30
May	21	22	16	34
Jun	12	21	21	19
Jul	14	26	28	45
Aug	20	34	23	36
Sep	18	25	18	31
Oct	23	29	16	28
Nov	22	18	26	27
Dec	12	21	13	26
Total	220	307	275	377

GGH: Number of new and re-contact cases				
Number of cases by month and year of service opened				
	2016	2017	2018	2019
Jan	17	40	29	42
Feb	25	21	34	24
Mar	14	32	30	35
Apr	22	20	22	30
May	21	22	16	33
Jun	12	20	21	20
Jul	14	26	27	44
Aug	20	35	24	36
Sep	17	26	18	32
Oct	22	29	16	28
Nov	23	18	26	27
Dec	11	20	13	26
Total	218	309	276	377

GGH: Number of new cases				
Number of cases by month and year opened				
	2016	2017	2018	2019
Jan	12	35	25	34
Feb	23	20	20	17
Mar	11	28	26	31
Apr	20	17	15	25
May	18	18	12	25
Jun	10	19	15	13
Jul	12	20	24	32
Aug	16	28	21	23
Sep	16	24	12	23
Oct	19	21	15	19
Nov	16	17	20	20
Dec	9	17	9	18
Total	182	264	214	280

GGH: Case opened by age and sex January – December 2019			
	Male	Female	Total
≤17	4	5	9
18-19	0	0	0
20-24	0	3	3
25-29	2	2	4
30-34	1	0	1
35-39	1	3	4
40-44	4	2	6
45-49	1	2	3
50-54	2	10	12
55-59	5	4	9
≥60	83	146	229
Not specified	0	0	0
Total	103	177	280

GGH: Case opened by district January – December 2019	
	2019
Gozo and Comino	265
Northern District	5
Southern Harbour District	4
Northern Harbour District	2
South Eastern District	2
Western District	0
Shelter or institution	1
Foreign residence	0
Homeless	0
Not specified	1
Total	280

GGH: Number of cases closed
Number of cases closed by month and year of closure

	2016	2017	2018	2019
Jan	21	29	34	14
Feb	14	25	22	38
Mar	13	12	3	28
Apr	10	16	2	14
May	19	7	43	27
Jun	18	2	1	35
Jul	14	34	52	35
Aug	16	61	66	19
Sep	26	32	0	52
Oct	17	17	19	38
Nov	14	9	30	43
Dec	12	15	18	6
Total	194	259	290	349



Marsalforn Community Service

The aim of the Marsalforn Community Services (MarCS) is to provide generic social work interventions to the Marsalforn communities.

This is the first time data from this service is being reported in the statistical reports

MarCS: Number of cases worked with in the year January – December 2019	
	2019
New	25
Re-contact	0
Known	0
Total cases worked with	25
Number of individuals worked with	25

MarCS: Number of family cases worked with in the year by type of attendee January – December 2019	
	2019
Individual	6
Family	7
Total number of family cases	13

A total of 13 family cases were worked with in 2019, which consisted of 25 individuals.

MarCS: Number of referrals
Number of cases referred by month and year of referral

	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	0
Jun	1
Jul	7
Aug	1
Sep	2
Oct	3
Nov	8
Dec	3
Total	25

**MarCS: Referrals by primary problem* and Service
January – December 2019**

	Total
Addiction	0
Assault/Harassment	0
Behaviour problems	0
Bereavement	0
Child abuse	5
Child care or access	1
Disability related issues	1
Domestic violence	1
Eating disorder	0
Elderly needs	2
Employment issues	2
Family relations	0
Financial difficulties	1
Fostering or adoption	0
Gender related issues	0
Health related issues	0
Homeless	0
Housing problems	7
Human trafficking	0
Lack of support or guidance	1
Legal issues	0
Marital problems	1
Mental health issues	0
Migrant related issues	0
Pregnancy related issues	1
Relationship problems	0
School related problems	2
Self-harm or suicide	0
Separation related issues	0
Sexual harassment or abuse	0
Other	0
Not specified	0
Total	25

**Clients may have multiple problems but this table only reports the primary issue as reported by the client.*

MarCS: Number of new and re-contact cases	
Number of cases by month and year of service opened	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	0
Jun	0
Jul	3
Aug	6
Sep	2
Oct	3
Nov	5
Dec	6
Total	25

MarCS: Number of new cases	
Number of cases by month and year opened	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	0
Jun	0
Jul	3
Aug	6
Sep	2
Oct	3
Nov	5
Dec	6
Total	25

MarCS: Case opened by age and sex January – December 2019			
	Male	Female	Total
≤17	6	4	10
18-19	0	0	0
20-24	0	1	1
25-29	1	2	3
30-34	0	1	1
35-39	2	2	4
40-44	0	0	0
45-49	0	1	1
50-54	0	0	0
55-59	1	0	1
≥60	1	2	3
Not specified	1	0	1
Total	12	13	25

MarCS: Case service opened by town of residence and sex January – December 2019			
	Male	Female	Total
Zebbug (Gozo)	12	13	25
Other	0	0	0
Not specified	0	0	0
Total	12	13	25

MarCS: Case service opened by nationality and sex January – December 2019			
	Male	Female	Total
Maltese	5	8	13
Other	7	5	12
Not specified	0	0	0
Total	12	13	25

MarCS: Number of cases closed
Number of cases closed by month and year of closure

	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	0
Jun	0
Jul	0
Aug	0
Sep	0
Oct	0
Nov	0
Dec	1
Total	1



Gozo LEAP Service

The LEAP Project began as an EU project regarding ‘Building the future together, promoting social mobility’. The Project’s main aim was “Building Regional Networks to empower social cohesion and the setting up of Social Development Centres and Family Resource Centres” to establish local partnerships and create better policy implementation structures.

This is the first time data from this service is being reported in the statistical reports

G LEAP: Number of cases worked with in the year January – December	
	2019
New	32
Re-contact	0
Known	1
Total cases worked with	33
Number of individuals worked with	33

G LEAP: Number of referrals Number of cases referred by month and year of referral	
	2019
Jan	2
Feb	4
Mar	2
Apr	5
May	1
Jun	3
Jul	2
Aug	1
Sep	5
Oct	1
Nov	1
Dec	5
Total	32

G LEAP: Referrals by primary problem* and Service January – December	
	2019
Addiction	0
Assault/Harassment	0
Behaviour problems	0
Bereavement	0
Child abuse	0
Child care or access	0
Delinquency	0
Disability related issues	0
Domestic violence	1
Eating disorder	0
Elderly needs	0
Employment issues	7
Family relations	1
Financial difficulties	19
Fostering or adoption	0
Gender related issues	0
Health related issues	1
Homeless	1
Housing problems	0
Human trafficking	0
Lack of support or guidance	1
Legal issues	0
Marital problems	0
Mental health issues	0
Migrant related issues	0
Pregnancy related issues	0
Relationship problems	0
School related problems	1
Self-harm or suicide	0
Separation related issues	0
Sexual harassment or abuse	0
Other	0
Not specified	0
Total	32

**Clients may have multiple problems but this table only reports the primary issue as reported by the client.*

G LEAP: Number of new and re-contact cases	
Number of cases by month and year of service opened	
	2019
Jan	1
Feb	5
Mar	2
Apr	5
May	1
Jun	3
Jul	2
Aug	1
Sep	5
Oct	1
Nov	0
Dec	6
Total	32

G LEAP: Number of new cases	
Number of cases by month and year opened	
	2019
Jan	1
Feb	5
Mar	2
Apr	5
May	1
Jun	3
Jul	2
Aug	1
Sep	5
Oct	1
Nov	0
Dec	6
Total	32

**G LEAP: Case service opened by age and sex
January – December 2019**

	Male	Female	Total
≤17	0	0	0
18-19	0	0	0
20-24	1	1	2
25-29	1	6	7
30-34	1	0	1
35-39	0	1	1
40-44	2	1	3
45-49	1	1	2
50-54	1	1	2
55-59	0	0	0
≥60	3	3	6
Not specified	2	6	8
Total	12	20	32

**G LEAP: Case service opened by locality
January – December 2019**

	2019
Ghajnsielem (Gozo)	5
Kercem (Gozo)	4
Munxar (Gozo)	1
Nadur (Gozo)	2
Qala (Gozo)	1
Rabat (Gozo)	6
Xaghra (Gozo)	1
Xewkija (Gozo)	2
Zebbug (Gozo)	10
Not specified	0
Total	32

G LEAP: Number of cases closed	
Number of cases closed by month and year of closure	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	1
Jun	1
Jul	0
Aug	2
Sep	0
Oct	1
Nov	5
Dec	3
Total	13



Supervised Access Visits - Gozo

The aim of the Supervised Access Visits Service (SAV) is to provide supervised access visits to non-custodial parents and relatives. These visits are held on a regular basis and are very often regulated by a Court decree or requested by the Children and Young Persons Advisory Board.

Please note that some of the cases reported within SAV Gozo were worked with concurrently within the SAV Malta. As a result, there is some overlap with the numbers reported within the Alternative Care Report.

SAV: Number of cases worked with in the year January – December 2019	
	2019
New	4
Re-contact	0
Known	7
Total cases worked with	11
Number of individuals worked with	11

SAV: Number of referrals	
Number of cases referred by month and year of referral	
	2019
Jan	0
Feb	0
Mar	2
Apr	0
May	0
Jun	0
Jul	0
Aug	0
Sep	0
Oct	0
Nov	0
Dec	1
Total	3

SAV: Number of new and re-contact cases	
Number of cases by month and year of service opened	
	2019
Jan	0
Feb	1
Mar	1
Apr	0
May	2
Jun	0
Jul	0
Aug	0
Sep	0
Oct	0
Nov	0
Dec	0
Total	4

SAV: Number of new cases	
Number of cases by month and year opened	
	2019
Jan	0
Feb	1
Mar	1
Apr	0
May	2
Jun	0
Jul	0
Aug	0
Sep	0
Oct	0
Nov	0
Dec	0
Total	4

SAV: Number of cases closed	
Number of cases closed by month and year of closure	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	0
Jun	0
Jul	0
Aug	0
Sep	0
Oct	0
Nov	0
Dec	1
Total	1



Gozo Prison Project

The Prison Project Service aims to support Gozitian inmate to be integrated back to society, to function better within the community, to build support networks and to make use of services available. The service also aims to support and guide the Gozitian inmate’s family when facing difficulties in society.

This is the first time data from this service is being reported in the statistical reports

GPP: Number of cases worked with in the year January – December 2019	
	2019
New	6
Re-contact	0
Known	1
Total cases worked with	7
Number of individuals worked with	7

GPP: Number of referrals Number of cases referred by month and year of referral	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	1
Jun	0
Jul	0
Aug	0
Sep	3
Oct	0
Nov	2
Dec	0
Total	6

**GPP: Referrals by primary problem* and Service
January – December 2019**

	Total
Addiction	0
Assault/Harassment	0
Behaviour problems	2
Bereavement	0
Child abuse	0
Child care or access	0
Disability related issues	0
Domestic violence	0
Eating disorder	0
Elderly needs	0
Employment issues	0
Family relations	0
Financial difficulties	1
Fostering or adoption	0
Gender related issues	0
Health related issues	1
Homeless	2
Housing problems	0
Human trafficking	0
Lack of support or guidance	0
Legal issues	0
Marital problems	0
Mental health issues	0
Migrant related issues	0
Pregnancy related issues	0
Relationship problems	0
School related problems	0
Self-harm or suicide	0
Separation related issues	0
Sexual harassment or abuse	0
Other	0
Not specified	0
Total	6

**Clients may have multiple problems but this table only reports the primary issue as reported by the client.*

GPP: Number of new and re-contact cases	
Number of cases by month and year of service opened	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	1
Jun	0
Jul	0
Aug	1
Sep	2
Oct	0
Nov	2
Dec	0
Total	6

GPP: Number of new cases	
Number of cases by month and year opened	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	1
Jun	0
Jul	0
Aug	1
Sep	2
Oct	0
Nov	2
Dec	0
Total	6

GPP: Case opened by age and sex			
January – December 2019			
	Male	Female	Total
≤17	0	1	1
18-19	0	0	0
20-24	1	0	1
25-29	2	0	2
30-34	0	0	0
35-39	1	0	1
40-44	0	0	0
45-49	0	0	0
50-54	1	0	1
55-59	0	0	0
≥60	0	0	0
Not specified	0	0	0
Total	5	1	6

GPP: Number of cases closed	
Number of cases closed by month and year of closure	
	2019
Jan	0
Feb	0
Mar	0
Apr	0
May	0
Jun	0
Jul	0
Aug	0
Sep	0
Oct	1
Nov	1
Dec	0
Total	2



TFAL 3 Program – Gozo

The aim of the TFAL 3 program is offered to children in Year 3 (7 to 8 years old), and is aimed to help them develop positive life skills. This six-lesson programme is delivered by trained Sedqa facilitators during which children learn about their self image and feelings, decision making, peer pressure, coping skills, alcohol, tobacco, wise use of medicinals and getting help.

NOTE: The TFAL 3 service data for the Maltese Islands is reported within the Sedqa Statistical report. In order to obtain the total number of interventions for the Maltese Islands one should refer to the Sedqa report and not sum up the figures from the FSWS Gozo with the Sedqa report.

TFAL3-Gozo: Number of schools and participants January – December 2019	
	2019
Schools	24
Participants	436

Please note that since the same individuals may attend more than one talk/ session, the number of participants does not indicate the actual number of individuals attending and only provides an approximate number.



Home Based Therapeutic Services – Gozo cases

Home Based Therapeutic Services (HBTS) is an outreach service offering therapeutic support and parenting to multi-stressed families within their communities.

NOTE: The HBTS service data for the Maltese Islands is reported within the Agency for Community & Therapeutic Services (ACTS) Statistical report. The ACTS HBTS cases from Gozo were extracted from the ACTS report and again provided within the FSWS Gozo report for ease of reference. In order to obtain the total number of HBTS cases for the Maltese Islands one should refer to the ACTS report and not sum up the figures from the FSWS Gozo with the ACTS report.

HBTS service worked with **701** cases between January and December 2019, which consisted of **701** individuals. Out of these 701 cases, **60** cases and **60** individuals, which were worked with, reported residing within Gozo.

HBTS-Gozo: Number of cases worked with in the year January – December 2019	
	2019
New	28
Re-contact	0
Known	32
Total cases worked with	60
Number of individuals worked with	60

HBTS-Gozo: Number of family cases worked with in the year by type of attendee January – December 2019	
	2019
Individual	14
Family	14
Total number of family cases	28

A total of 28 family cases were worked with in 2019, which consisted of 60 individuals.

HBTS-Gozo: Number of referrals	
Number of cases referred by month and year of referral	
	2019
Jan	2
Feb	5
Mar	1
Apr	12
May	3
Jun	0
Jul	4
Aug	1
Sep	0
Oct	4
Nov	0
Dec	1
Total	33

HBTS-Gozo: Number of family cases referred in the year by type of attendee	
January – December 2019	
	2019
Individual	12
Family	7
Total number of family cases	19

A total of **19** family cases were referred in 2019 which consisted of **33** individuals.

HBTS-Gozo: Number of new and re-contact cases Number of cases by month and year of service opened	
	2019
Jan	0
Feb	0
Mar	0
Apr	2
May	5
Jun	6
Jul	6
Aug	7
Sep	0
Oct	0
Nov	0
Dec	2
Total	28

HBTS-Gozo: Year of referral by source of referral January – December 2019	
	2019
Appogg service	9
School	7
Other ACTS service	1
FSWS Gozo	11
Psychiatric services, MCH	5
Sedqa service	0
Courts, CCF, police or probation	0
Other FSWS service	0
Self-referred	0
Family	0
Friend or acquaintance	0
Hospital, other medical service or GP	0
Parish or other church organisation	0
Place of employment	0
Other NGO	0
Other	0
Total	33

HBTS-Gozo: Case service opened by age and sex January – December 2019					
	Male	Female	Unborn	Not specified	Total
<1	0	0	0	0	0
1-5	0	1	0	0	1
6-10	1	1	0	0	2
11-15	0	4	0	0	4
16-17	2	0	0	0	2
18-19	0	0	0	0	0
20-24	1	0	0	0	1
25-29	0	1	0	0	1
30-34	0	3	0	0	3
35-39	1	0	0	0	1
40-44	3	3	0	0	6
45-49	0	1	0	0	1
50-54	1	0	0	0	1
55-59	0	0	0	0	0
60+	0	1	0	0	1
Not specified	1	3	0	0	4
Total	10	18	0	0	28

* Sex not specified is generally unborn children

HBTS-Gozo: Case service opened by district January – December 2019	
	2019
Gozo and Comino	28
Southern Harbour District	0
Northern Harbour District	0
Northern District	0
South Eastern District	0
Western District	0
Shelter or institution	0
Foreign residence	0
Homeless	0
Not specified	0
Total	28

HBTS-Gozo: Number of new cases	
Number of cases by month and year opened	
	2019
Jan	0
Feb	0
Mar	0
Apr	2
May	5
Jun	6
Jul	6
Aug	7
Sep	0
Oct	0
Nov	0
Dec	2
Total	28

HBTS-Gozo: Number of cases closed	
Number of cases closed by month and year of closure	
	2019
Jan	0
Feb	7
Mar	0
Apr	2
May	0
Jun	8
Jul	2
Aug	1
Sep	4
Oct	0
Nov	0
Dec	0
Total	24

Glossary of Terms

Variable	Definition
Referral	The period when a case was referred to the unit. A referral is when an individual's details has been given to the services by another person or the person themselves to request assistance. A case may be referred more than once in a year. Some cases may be referred but placed on a waiting list or not taken up because the service was not appropriate for the person's needs. Contact is then made either by phone or through a visit.
Case Service Opened	The period when a case was opened or allocated. This includes new cases and re-opened cases and so the same individual may be seen more than once in a year.
Case opening	The period when a case was new to the unit. Cases can only be termed a new case once. If the case is re-opened then it will not be recorded here but it is recorded under Service Opening.
Case Closed	The period in which the case was closed or terminated. The same case may be closed more than once in a year if the case was re-opened in the year.
New	A new case which was opened or activated for the first time ever within the reporting year and which was never previously worked with
Re-contact	A case which was worked with and closed in the past and it has been re-activated or re-opened within the current reporting year
Known	Cases which were activated or opened in the previous reporting years and they are still active in the current reporting year. This may also be referred to as cases carried over from previous years.
Individuals worked with	The total number of individuals whose case was new, re-contact or known at least once in the year. This excludes cases re-opened in the same year for the same person and excludes persons who were referred but their case was never opened.
Cases worked with	The total number of cases which were new, re-contact or known in the reporting year. This does not indicate the number of individuals as some individuals could attend the service more than once in the same reporting year. For example 1 individual may have re-contacted the service 3 times in the same year and would account for 3 cases worked with in the same year. This excludes persons who were referred but their case was never opened.
Family case	The service works with families. A family case may consist of: - Individuals: One individual who attends in the year on their own

	without any other family member, or - Family: A number of individuals identified as part of the same family attending in the year.
Primary Problem	Clients often present with a complexity of issues. The primary issue is the only, main, or first issue recorded as identified by the client or the professional.
Nationality:	An individual is classified as Maltese if they either: (1) were born in Malta; (2) possess a Maltese passport; or (3) have resided in Malta more than 6 months. An individual is classified as Non-Maltese if they do not fulfil any of the above criteria.
Not Specified (NS)	A variable that cannot be specified because of a lack of information.
Other	Treatment, issue or location not elsewhere specified.

Maltese Districts

Northern Harbour District	Birkirkara, Gzira, Hamrun, Msida, Pembroke, Pieta, Qormi, San Giljan, San Gwann, Santa Venera, Sliema, Swieqi, Ta Xbiex.
Southern Harbour District	Birgu, Bormla, Fgura, Floriana, Isla, Kalkara, Luqa, Marsa, Paola, Santa Lucija, Tarxien, Valletta, Xaghjra, Zabbar.
South Eastern District	Birzebbugia, Ghaxaq, Gudja, Kirkop, Marsaskala, Marsaxlokk, Mqabba, Qrendi, Safi, Zejtun, Zurrieq.
Western District	Attard, Balzan, Dingli, Iklin, Lija, Mdina, Mtarfa, Rabat, Siggiewi, Zebbug.
Northern District	Gharghur, Mellieha, Mgarr, Mosta, Naxxar, San Pawl il Bahar.
Gozo and Comino	Rabat, Fontana, Ghajnsielem, Gharb, Ghasri, Kercem, Munxar, Nadur, Qala, San Lawrenz, Sannat, Xaghra, Xewkija, Zebbug, Comino
Homeless	Not residing within any residence
Shelter /institution	Resides in a residential home, shelter e.g. Ghabex or YMCA, in prison or Hospital e.g Mount Carmel Hospital.
Not residing in Malta/ foreign residence	Resides in a foreign country and is in Malta for a short stay.

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