

FSWS Service Mapping Report

*Cases worked with at the FSWS
between **January and December**
2024 mapped by town of
residence.*

March 2025

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Foundation for Social Welfare Services, Malta
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Here for you

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Information.

This report indicates the number and rate of cases worked with between January and December 2024 by district and town of residence reported by service users (according to data analysed in January 2025). The term “cases” refers to the total number of service user cases that were new, re-contact or known in the reporting year and cases still on intake at the end of the reporting period. This does not indicate the number of individuals, as some individuals could attend a service more than once in the same reporting year. For example, three cases worked with in the same year may consist of one individual who re-contacted the service three times in the same year. Since individuals can attend more than one unit at the same time, summing up the number of cases worked with will over-estimate the actual number of persons worked with. Furthermore, changes in agency/directorate composition, procedure changes and even changes in policy can influence trends. In 2024, data from Appogg was stratified by individual or family related services (e.g. Domestic Violence Service) and health services (e.g. Mater Dei Hospital Social Work Service). Please refer to the statistical reports for definitions and for information regarding changes which potentially can impact Figures (reports available at: www.fsws.gov.mt).

Within this report, the reader will also find choropleth maps (*created through CMA Mapping*), which are thematic maps in which areas are shaded or patterned in proportion to the measurement of the statistical variable being displayed on the map. The maps within this report are organised according to town of residence as reported by the service users (*data tables can be found in Appendices A to D*). The distribution within each map was determined by taking the maximum value and dividing it by 10 and rounding up the number. Graphs are also provided which indicate the number of cases worked with between January and December 2024 by district of reported residence. The composition of towns within the districts can be found in *Figure 1*. When reporting on towns we exclude cases where service users report residing in temporary situations as these would skew data on town and district of residence. These temporary situations are reported as ‘other residences’, which consists of residential homes, prison, hospitals, mental health facilities, or shelters. Data must be interpreted cautiously when there are many cases where the town of residence was not specified since missing data places doubt on the true distribution of cases throughout the reported towns and districts. When comparing data on towns or districts of reported residence, to account for the difference in population size, rates of cases per 1,000 residents are also calculated on an agency/directorate level. Rates are not calculated on a service level since the number of service users is too small to provide valid rates. The rates within this report were calculated using the population per town obtained from the NSO statDB data (<http://www.nso.gov.mt>) and the 2021 census report (<http://www.nso.gov.mt>). The rate is calculated as follows: the number of cases/NSO population*1,000.

Figure 1: Towns distributed by district.

Southern Harbour District	Northern Harbour District	South Eastern District	Western District	Northern District	Gozo District
<ul style="list-style-type: none"> • Birgu (Vittoriosa) • Bormla (Cospicua) • Fgura • Floriana • Isla (Senglea) • Kalkara • Luqa • Marsa • Paola • Santa Lucija • Tarxien • Valletta • Xghajra (Malta) • Zabbar. 	<ul style="list-style-type: none"> • Birkirkara • Gzira • Hamrun • Msida • Pembroke • Pieta • Qormi • San Giljan • San Gwann • Santa Venera • Sliema • Swieqi • Ta' Xbiex. 	<ul style="list-style-type: none"> • Birzebbugia • Ghaxaq • Gudja • Kirkop • Marsaskala • Marsaxlokk • Mqabba • Qrendi • Safi • Zejtun • Zurrieq. 	<ul style="list-style-type: none"> • Attard • Balzan • Dingli • Iklin • Lija • Mdina • Mtarfa • Rabat (Malta) • Siggiewi • Zebbug (Malta). 	<ul style="list-style-type: none"> • Gharghur • Mellieha • Mgarr • Mosta • Naxxar • San Pawl il-Bahar. 	<ul style="list-style-type: none"> • Rabat • Fontana • Ghajnsielem • Gharb • Ghasri • Kercem • Munxar • Nadur • Qala • San Lawrenz • Sannat • Xaghra • Xewkija • Zebbug (Gozo) • Comino.

Overview.

A total of **25,941** cases were worked with between January and December 2024. The largest number of cases worked with within the Foundation for Social Welfare Services (FSWS) in 2024 reported residing within the **Northern Harbour District** (see Figure 2). On the other hand, when we account for differences in population size, the highest rate (per 1,000 residents) of cases worked with in the FSWS reported residing within the **Southern Harbour District**, with a rate of 64 per 1,000 residents (see Figure 4). We also see slight differences when stratifying by gender whereby most male (25%), female (25%) and service users who identify as X (33%) worked with in 2024 reported residing in the Northern Harbour District (see Figure 3). In terms of town of residence, for the FSWS overall, the highest number of cases resided within **San Pawl il-Bahar** (1,652 cases) (see Figure 5) but the highest rate of cases per 1,000 residents worked with was **Bormla**, with a rate of 142 (see Figure 6). Within the FSWS Gozo Branch the highest number of cases worked with resided within **Rabat Gozo** (287 cases) (see Figure 49) but the highest rate was within **Zebbug Gozo**, with a rate of 56 per 1,000 residents (see Figure 50).

Commentary.

The largest number of cases worked with within the Foundation for Social Welfare Services (FSWS) between January and December 2024 reported residing within the Northern Harbour District (6,542 cases within the FSWS), (see Figure 2).

Figure 2: Number of cases worked with at the Foundation for Social Welfare Services (FSWS) between January and December 2024 by reported district of residence and agency/directorate.

	Appogg Agency	Child Protection Directorate	Directorate for Alternative Care	Sedqa Agency	ACTS	FSWS Gozo Branch	FSWS
Southern Harbour District	2298	1018	596	929	842	46	5729
Northern Harbour District	3025	1089	742	931	705	50	6542
South Eastern District	1598	798	514	416	563	30	3919
Western District	1101	403	355	246	292	14	2411
Northern District	1406	742	513	403	616	30	3710
Gozo District	87	216	89	62	31	1615	2100
Other residence	235	163	293	29	25	10	755
Foreign residence	2	2	0	2	0	0	6
Homeless	146	9	10	25	8	19	217
Not specified	141	154	78	80	42	57	552
TOTAL	10039	4594	3190	3123	3124	1871	25941

Table Key: ACTS = Agency for Community and Therapeutic Services; FSWS = Foundation for Social Welfare Services

Figure note: Other residence refers to residential homes, prison, hospitals, mental health facilities, or shelters.

Most male (25%), female (25%) and service users who identify as X (33%) worked with in 2024 reported residing in the Northern Harbour District. (see Figure 3). Rates per 1,000 residents were calculated to account for the difference in population size between districts (see introduction for method of calculation). In 2024, the FSWS had the highest rate of cases per 1,000 residents within the Southern Harbour District, with a rate of 64 per 1,000 residents (see Figure 4). For the majority of the agencies/directorates, the highest rate of cases per 1,000 residents was found within the Southern Harbour District. The exception was the FSWS Gozo Branch, which predominantly works with cases within Gozo.

Figure 3: Percentage of cases worked with at the Foundation for Social Welfare Services between January and December 2024 by district of residence and gender.

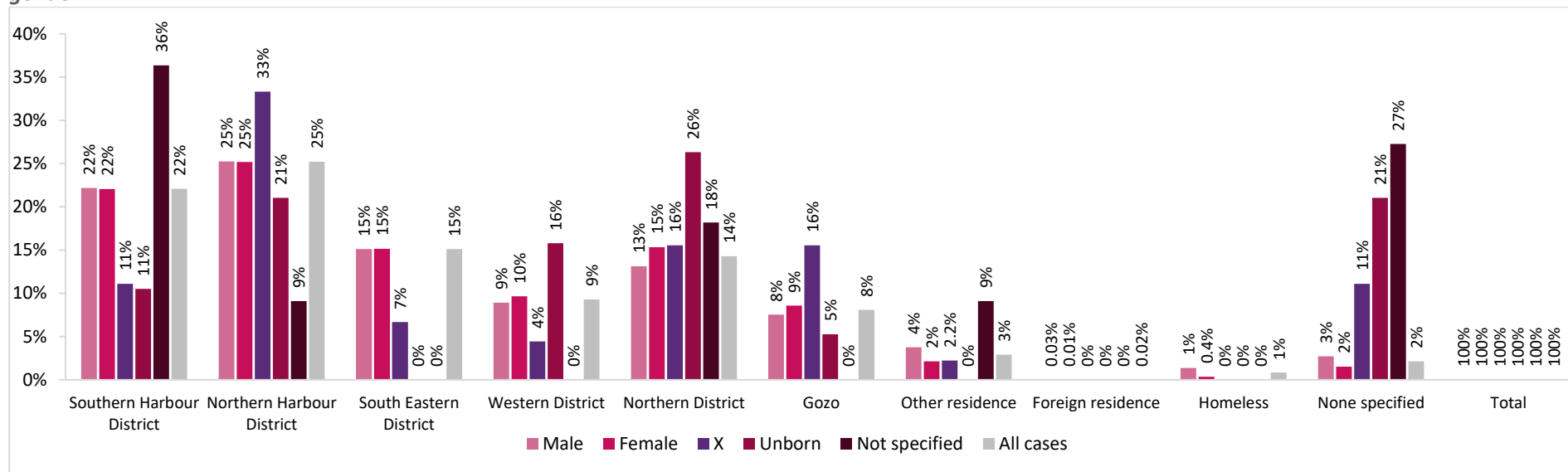
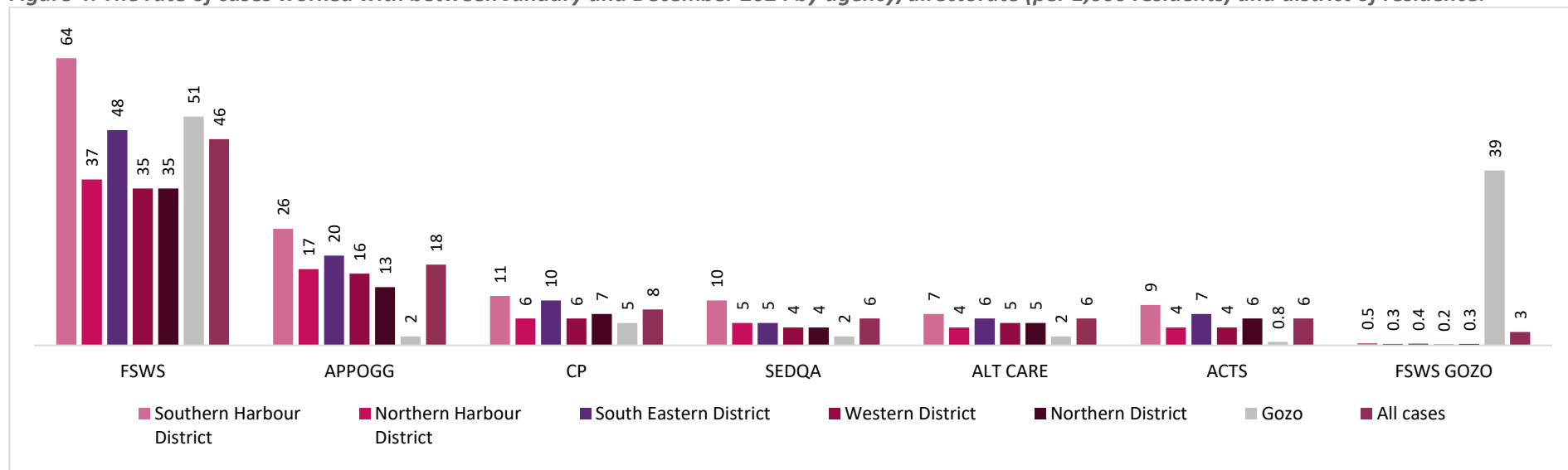


Figure note: Other residence refers to residential homes, prison, hospitals, mental health facilities, shelters, foreign residence, or homeless.

Figure 4: The rate of cases worked with between January and December 2024 by agency/directorate (per 1,000 residents) and district of residence.



Foundation for Social Welfare Services.

Figure 5: The NUMBER of cases worked with at the Foundation for Social Welfare Services (FSWS) between January and December 2024 by town of residence.

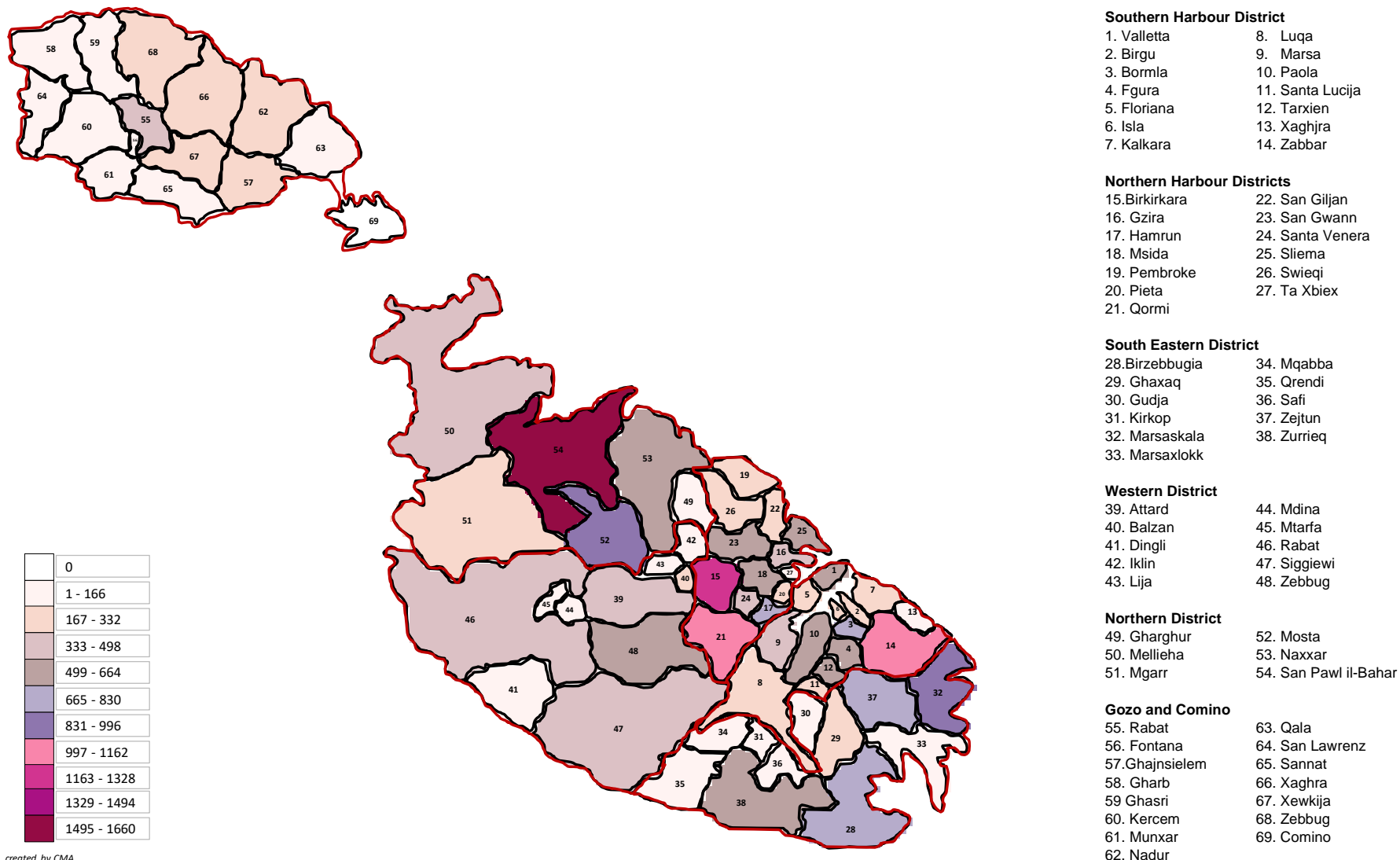


Figure note: On a Foundation level the highest number of cases worked with resided in the town of San Pawl il-Bahar with 1,652 cases worked with (see raw data in Appendix A).

Figure 6: The RATE of cases worked with at FSWS between January and December 2024 by town of residence (per 1,000 residents).

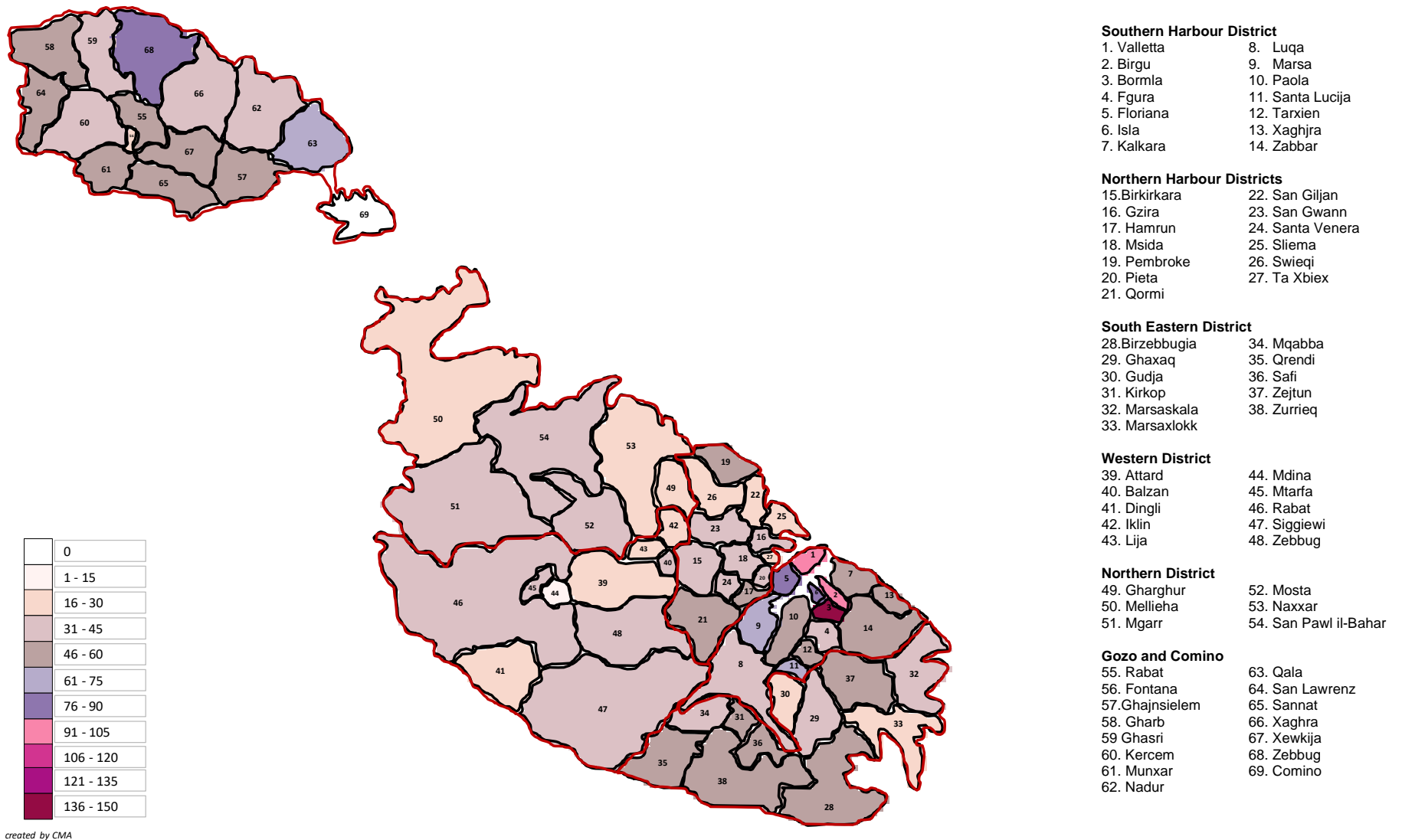
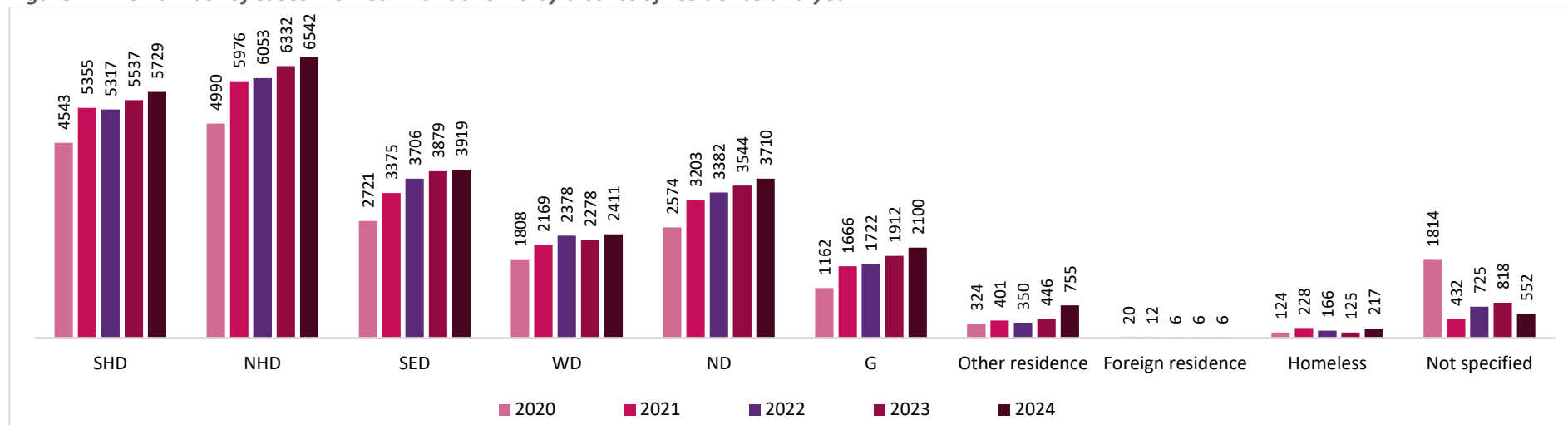


Figure note: When the population of the town is taken into consideration, and we calculate the rate per 1,000 residents, the town with the highest rate of cases worked with was Bormla, with a rate of 142 per 1,000 residents (see Appendix C).

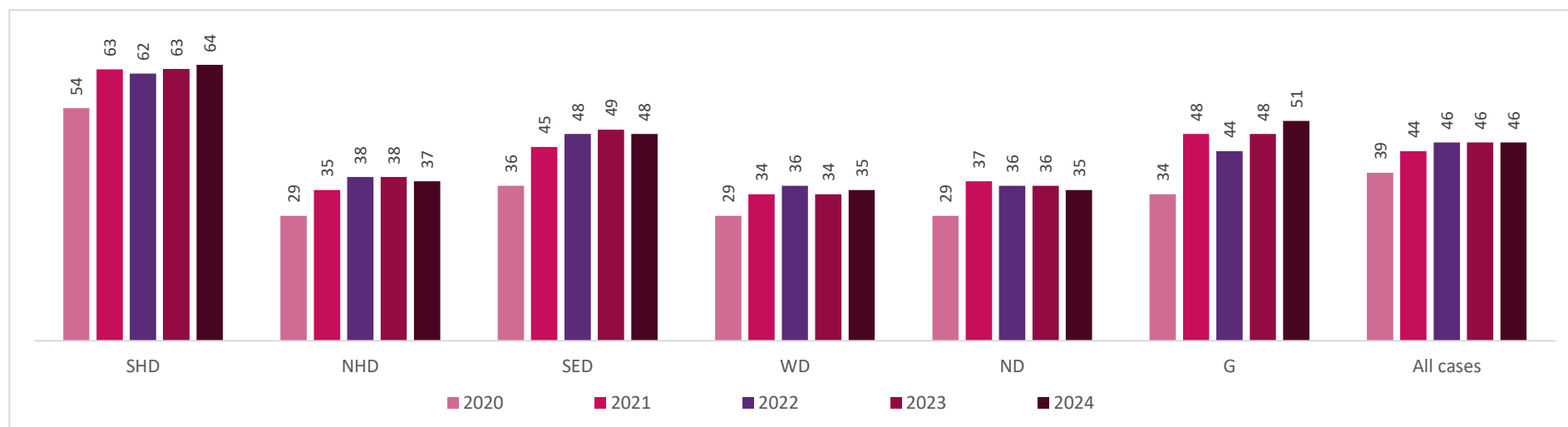
On a FSWS level the highest number of cases worked with resided in the town of San Pawl il-Bahar with 1,652 cases worked with (*see Figure 5*), but the town with the highest rate of cases worked with was Bormla, with a rate of 142 per 1,000 residents (*see Figure 6*). In terms of district, the highest number of cases worked with in 2024 resided in the Northern Harbour District (6,542 cases) (*see Figure 7*) and the highest rate of cases worked with in 2024 was in the Southern Harbour District with a rate of 64 per 1,000 residents (*see Figure 8*).

Figure 7: The number of cases worked with at FSWS by district of residence and year.



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

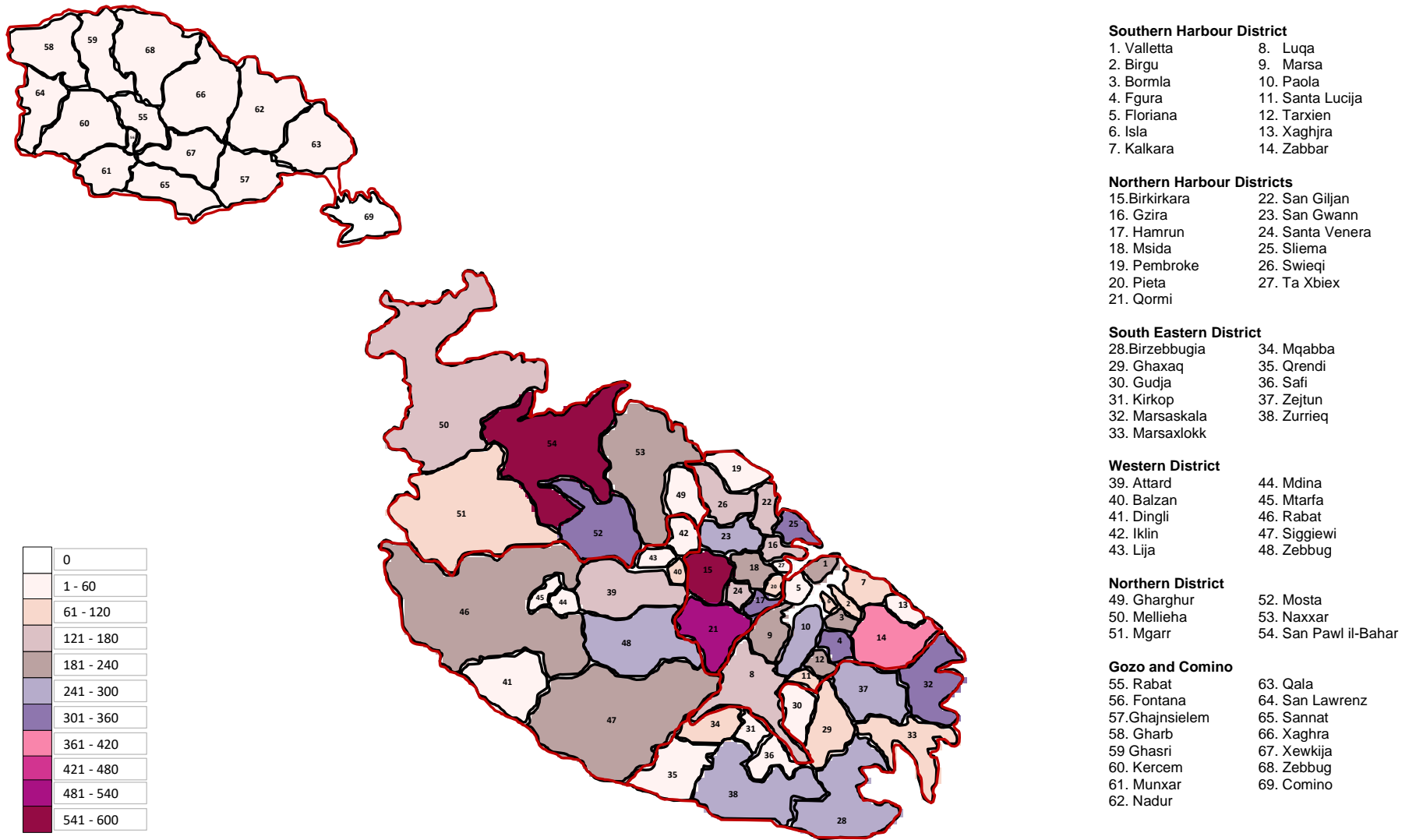
Figure 8: The rate of cases worked with at FSWS by district of residence and year (per 1,000 residents).



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Appogg Agency.

Figure 9: The NUMBER of cases worked with at Appogg Agency between January and December 2024 by town of residence.



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Figure note: On an Appogg Agency level the highest number of cases worked with resided in the towns of San Pawl il-Bahar (577 cases), Birkirkara (541 cases) and Qormi (495 cases) (see Appendix A).

Figure 10: The RATE of cases worked with at Appogg Agency between January and December 2024 by town of residence (per 1,000 residents).

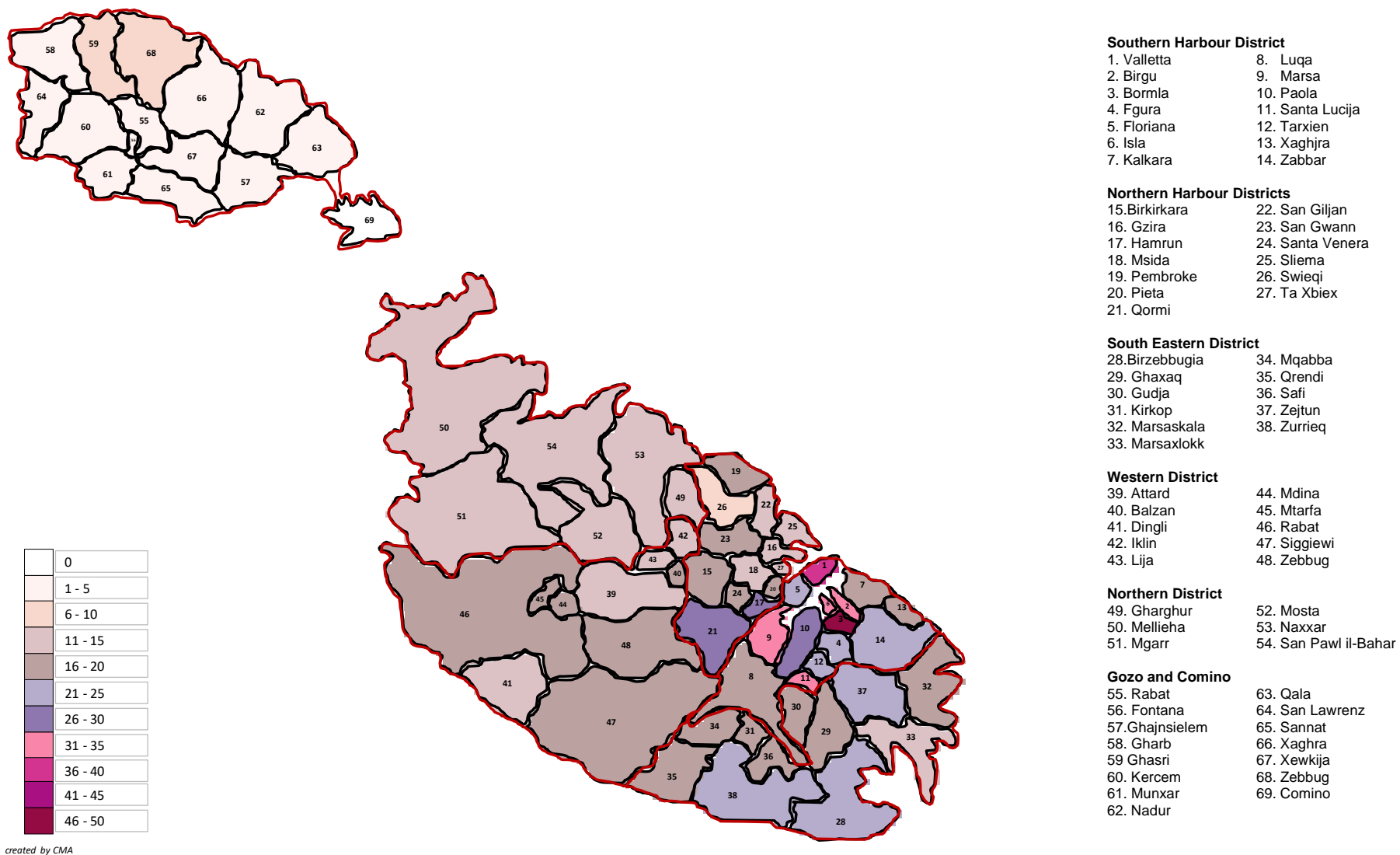
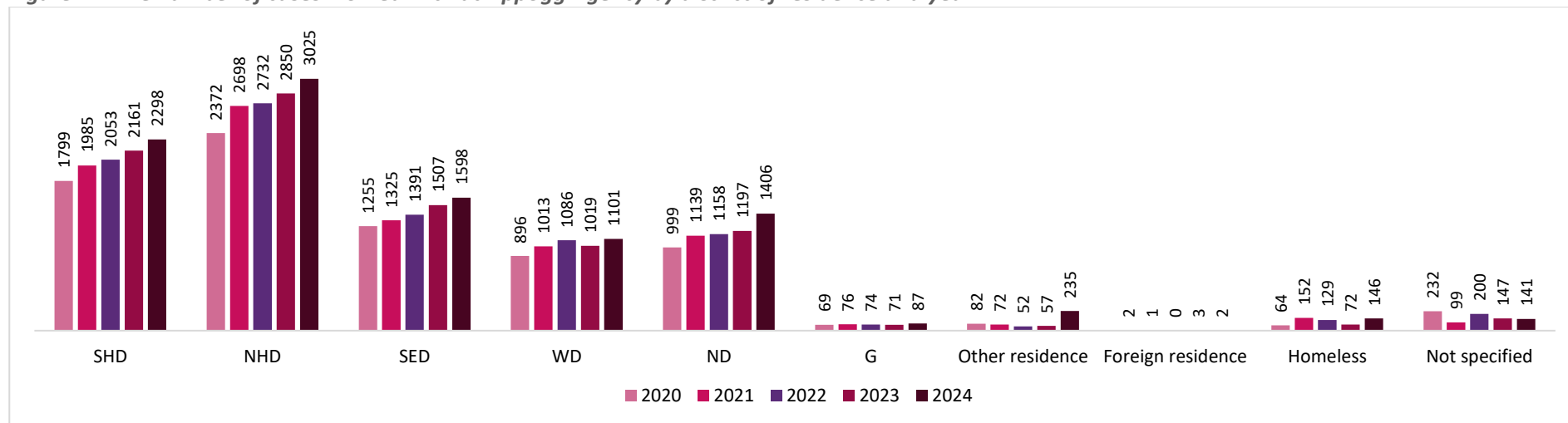


Figure note: When the population of the town is taken into consideration, and we calculate the rate per 1,000 residents, the town with the highest rate of cases worked with was Bormla, with a rate of 49 per 1,000 residents (see Appendix C).

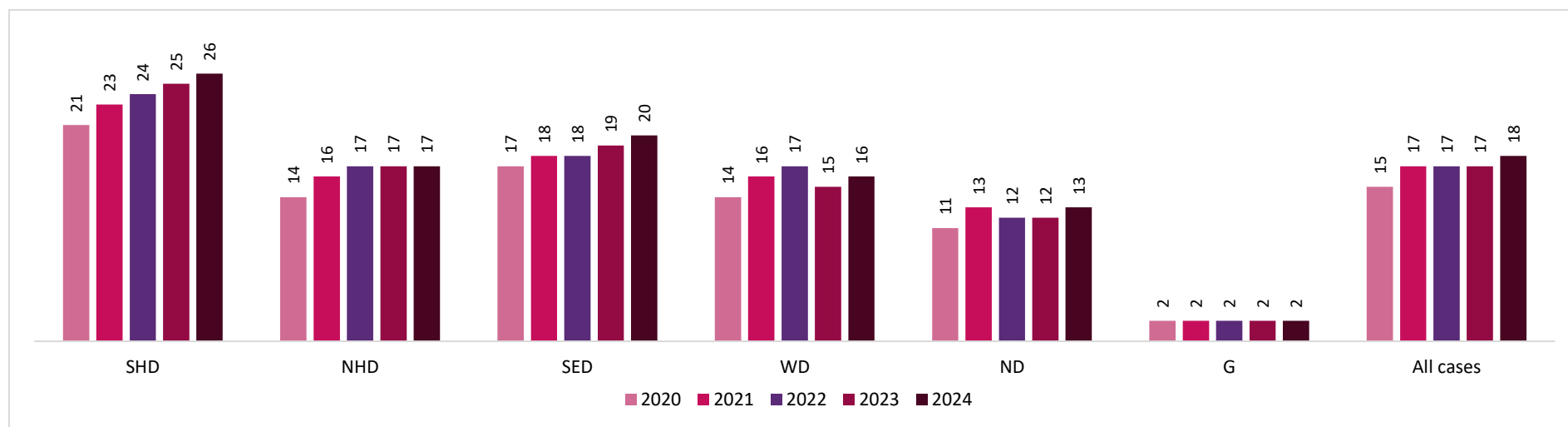
On an Appogg Agency level the highest number of cases worked with resided in the town of San Pawl il-Bahar (577 cases), Birkirkara (541 cases), and Qormi (495 cases) (see Figure 9) but the town with the highest rate of cases worked with was Bormla, with a rate of 49 per 1,000 residents (see Figure 10). In terms of district, the highest number of cases worked with in 2024 resided in the Northern Harbour District (3,025 cases) (see Figure 11) whilst the highest rate was in the Southern Harbour District with a rate of 26 per 1,000 residents (see Figure 12).

Figure 11: The number of cases worked with at Appogg Agency by district of residence and year.



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Figure 12: The rate of cases worked with at Appogg Agency by district of residence and year (per 1,000 residents).



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Figure 13: The NUMBER of cases worked with at Appogg Agency’s individual or family related services between January and December 2024 by town of residence.

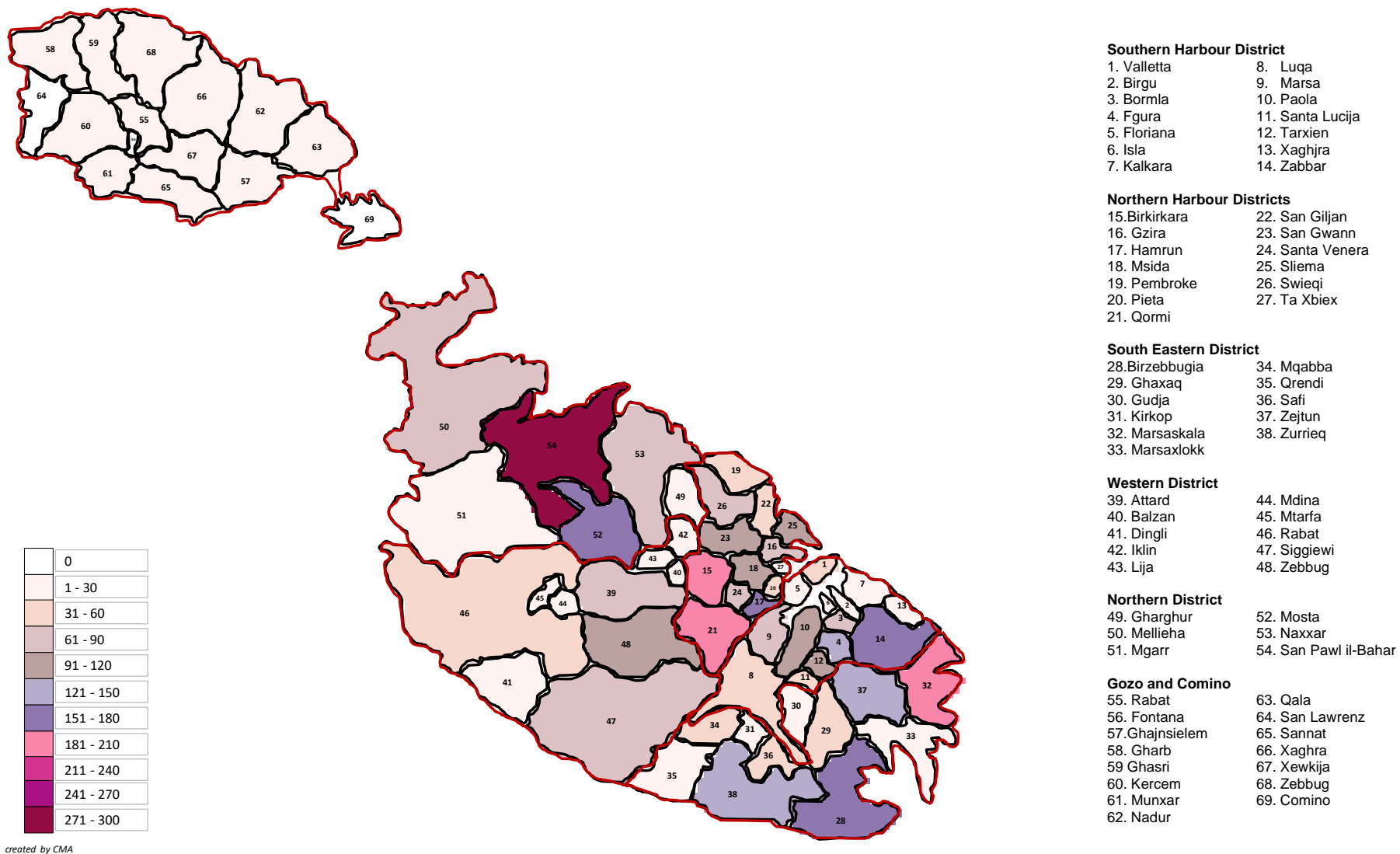


Figure note: On an Appogg Agency’s individual or family related services level the highest number of cases worked with resided in the towns of San Pawl (289 cases), Qormi (194 cases) and Birkirkara (191 cases) (see Appendix A).

Figure 14: The RATE of cases worked with at Appogg Agency’s individual or family related services between January and December 2024 by town of residence (per 1,000 residents).

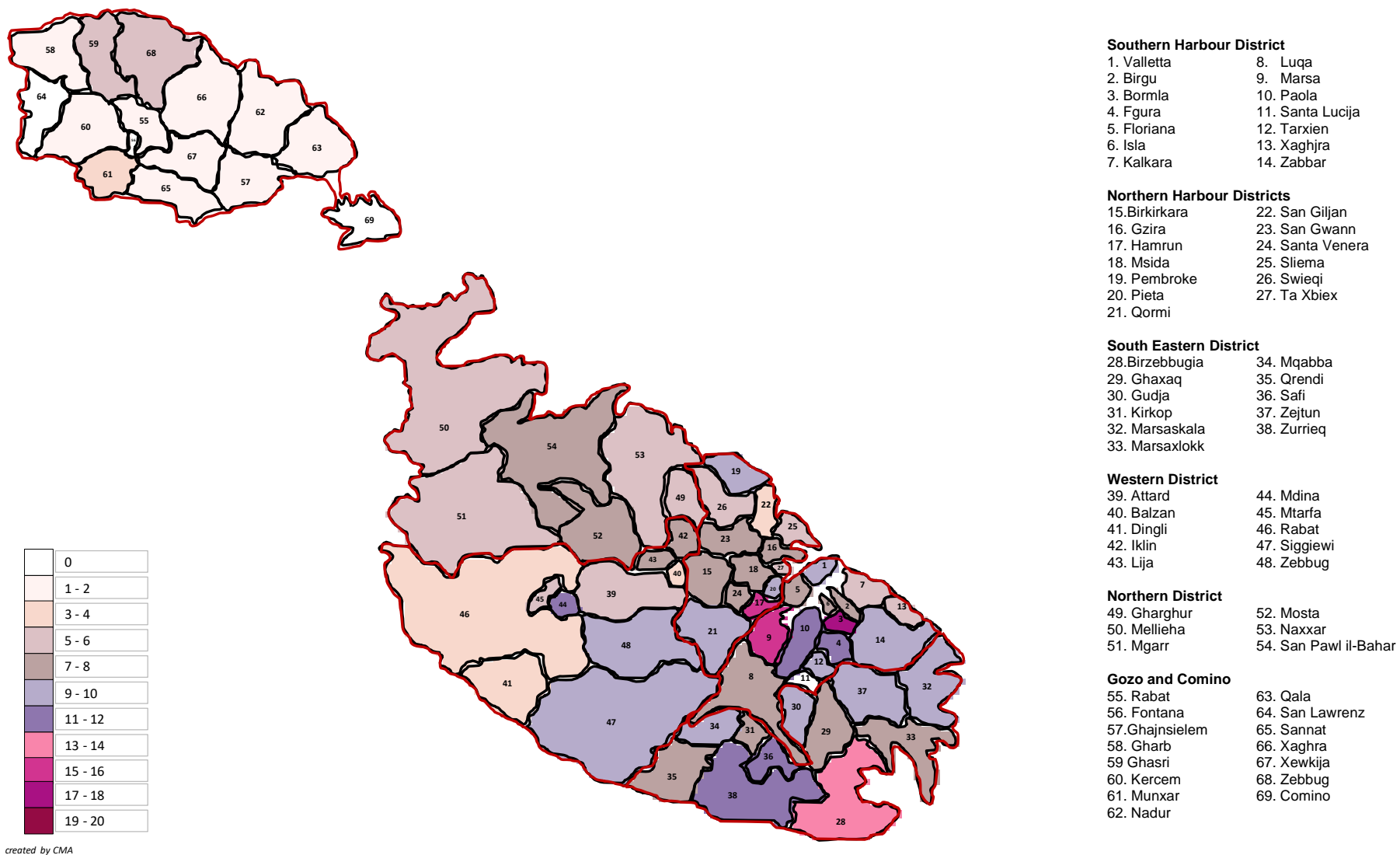


Figure note: When the population of the town is taken into consideration, and we calculate the rate per 1,000 residents, the town with the highest rate of cases worked with was Bormla, with a rate of 18 per 1,000 residents (see Appendix C).

Figure 15: The NUMBER of cases worked with at Appogg Agency’s health related services between January and December 2024 by town of residence.

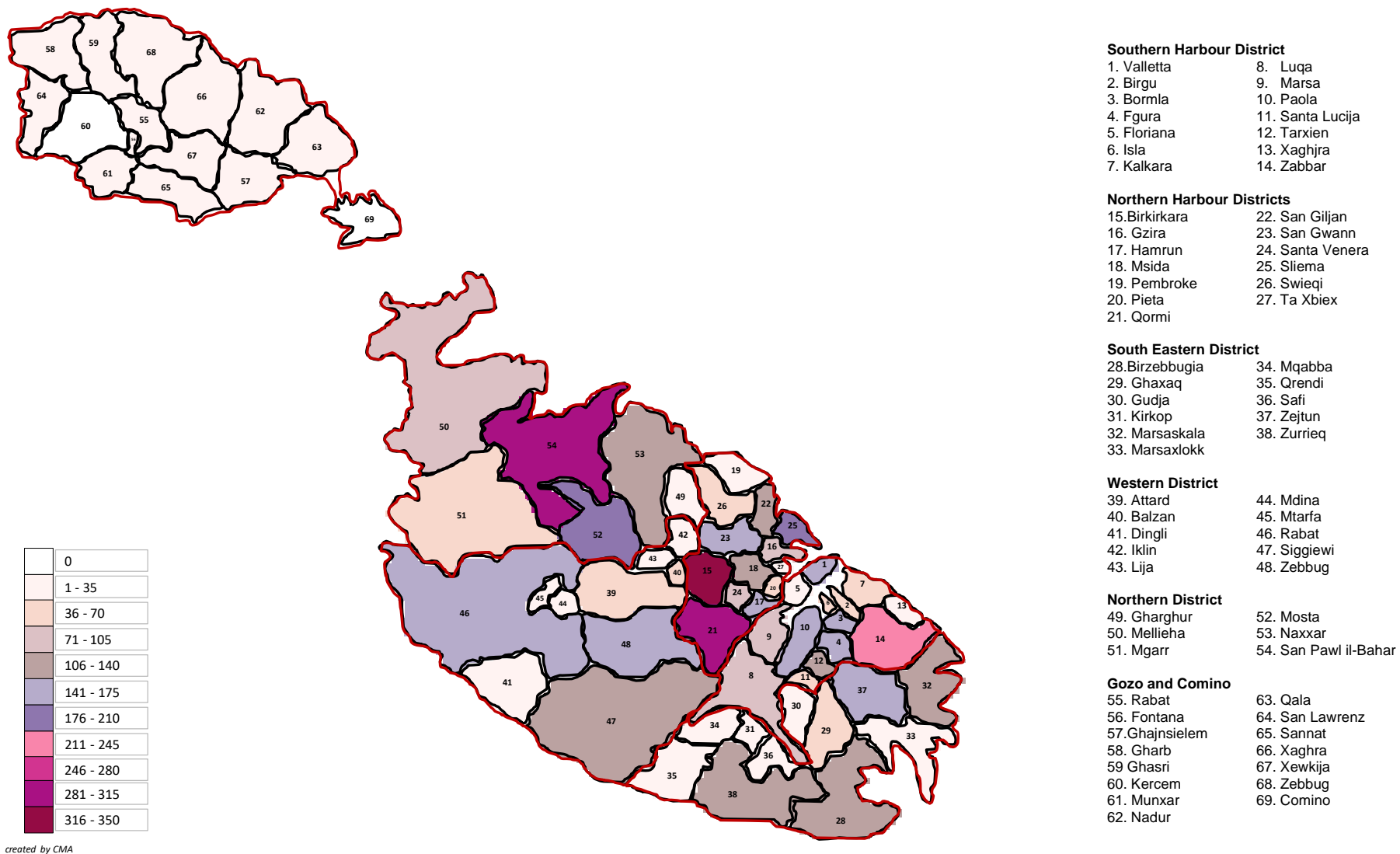


Figure note: On an Appogg Agency’s health related services level the highest number of cases worked with resided in the towns of Birkirkara (350 cases), Qormi (301 cases), and San Pawl il-Bahar (288 cases) (see Appendix A).

Figure 16: The RATE of cases worked with at Appogg Agency’s health related services between January and December 2024 by town of residence (per 1,000 residents).

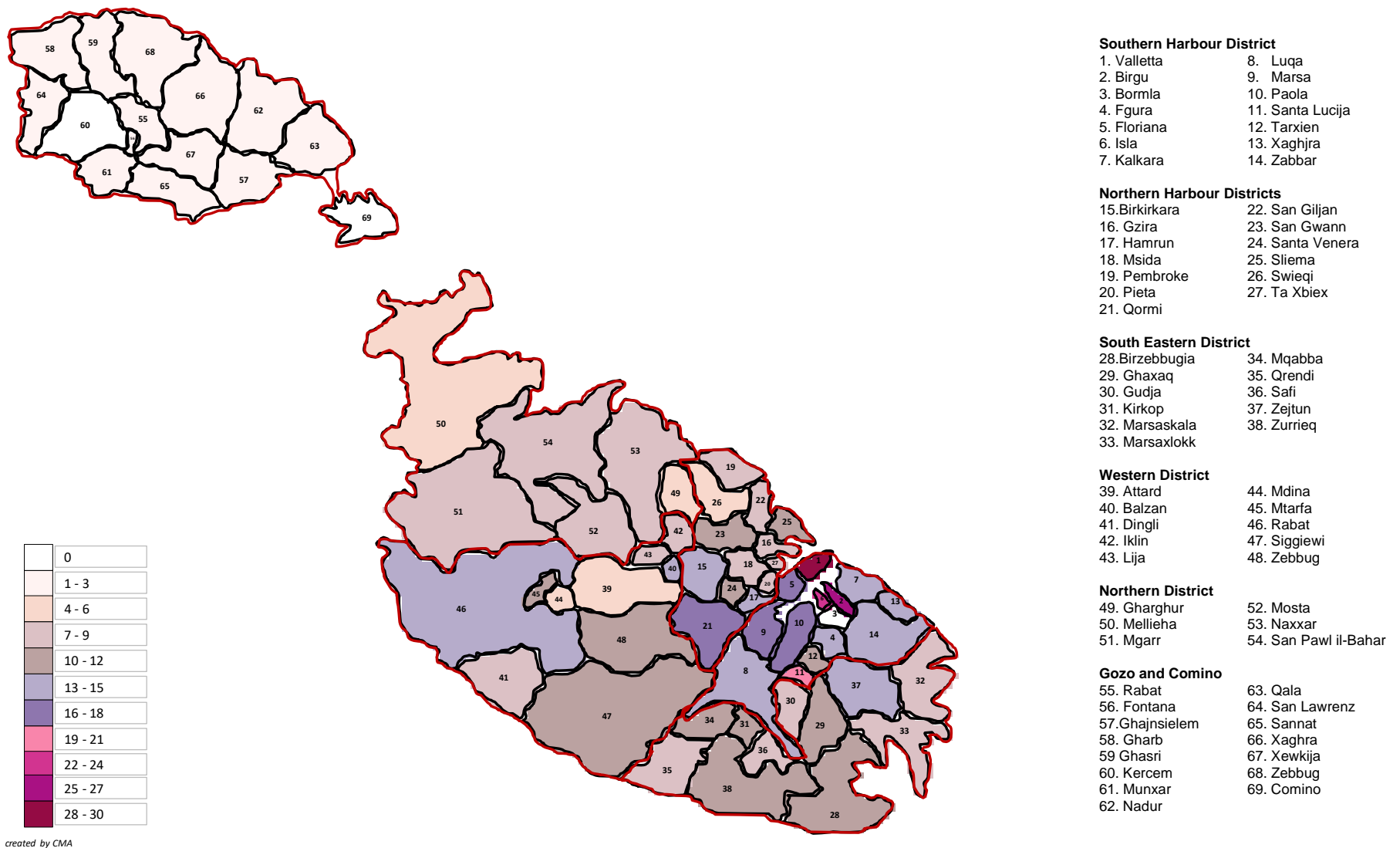


Figure note: When the population of the town is taken into consideration, and we calculate the rate per 1,000 residents, the town with the highest rate of cases worked with was Bormla, with a rate of 31 per 1,000 residents (see Appendix C).

Appogg Agency: service level cases.

Figure 17: The **number** of cases worked with at Domestic Violence Unit (DVU) between January and December 2024 by town of residence.

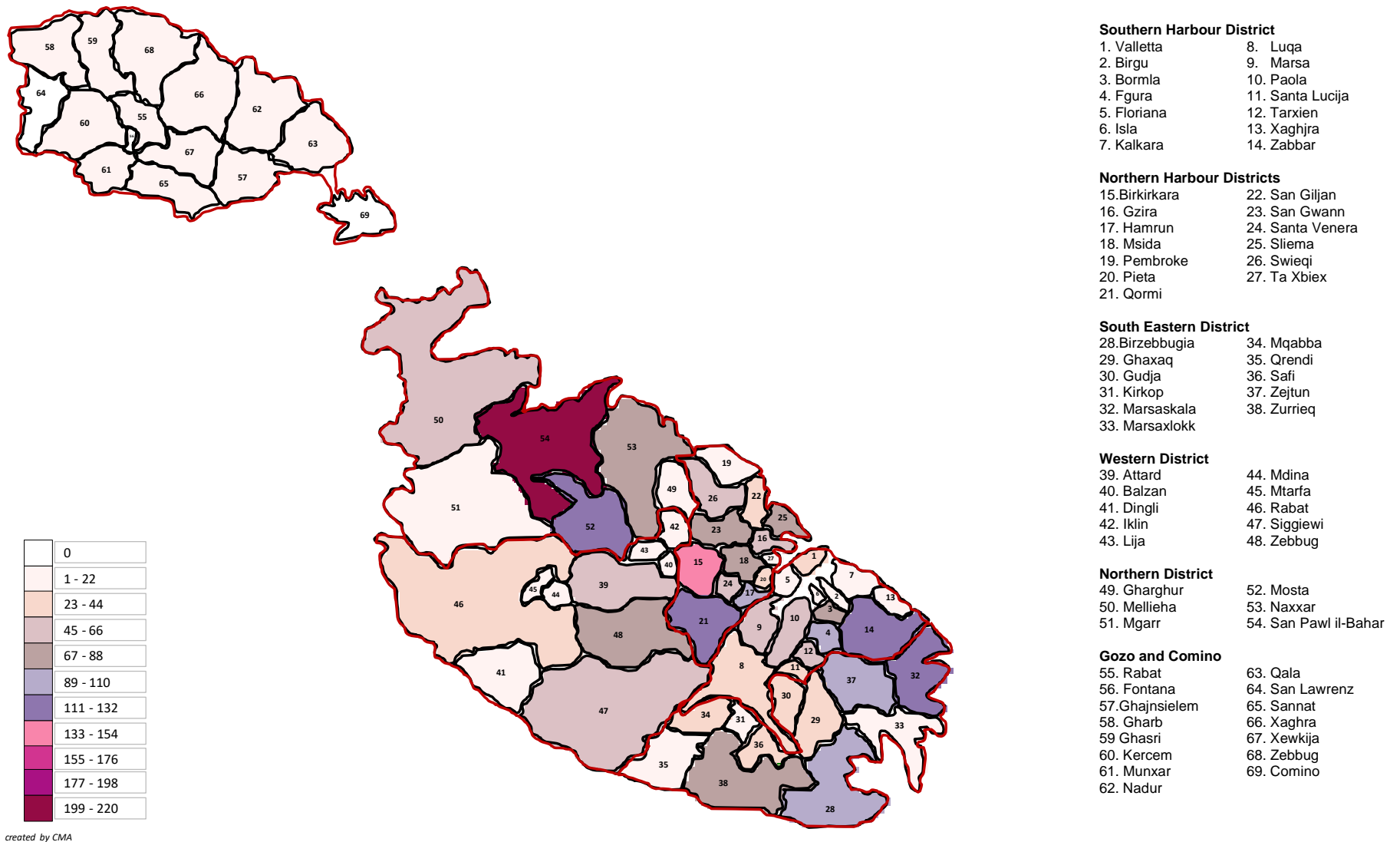


Figure note: On a Domestic Violence Unit (DVU) level the highest number of cases worked with resided in the town of San Pawl il-Bahar with 215 cases worked with (see raw data in Appendix B).

Figure 18: The number of cases worked with at Intake & Family Support Service (IFSS) between January and December 2024 by town of residence.

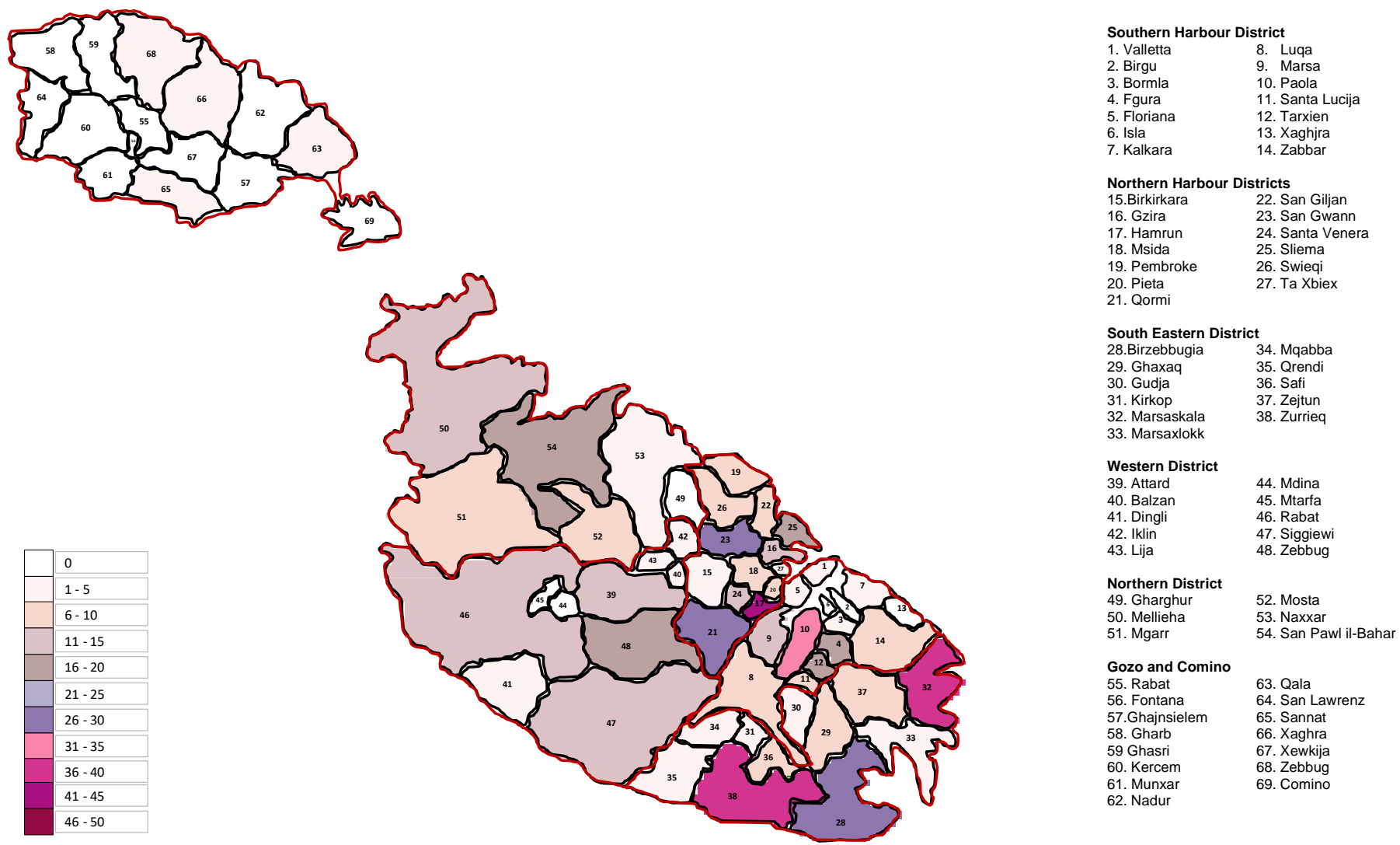
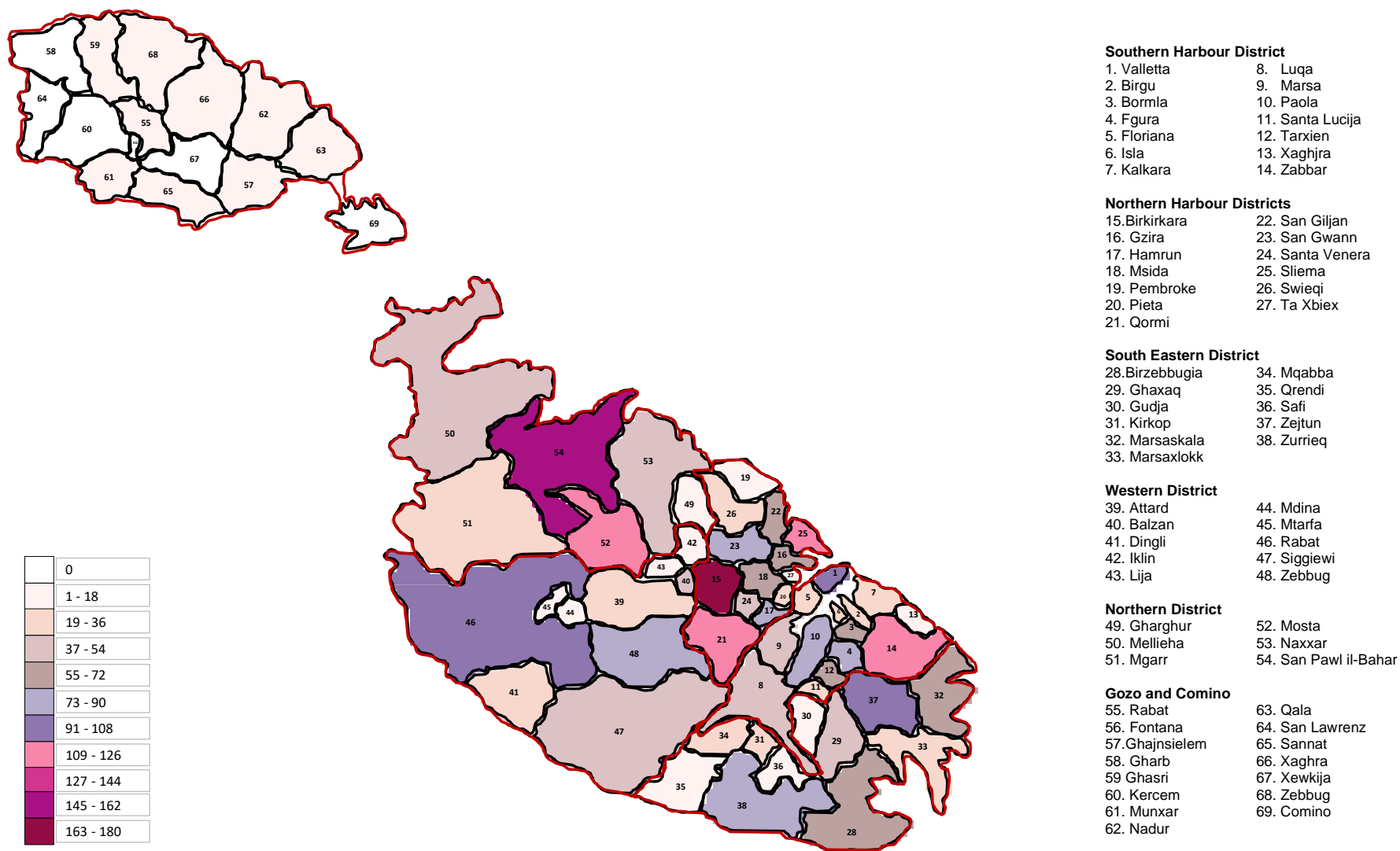


Figure note: On an Intake & Family Support Service (IFSS) level the highest number of cases worked with resided in the town of Hamrun with 45 cases worked with (see raw data in Appendix B).

Figure 19: The number of cases worked with at Mater Dei Hospital (MDH) between January and December 2024 by town of residence.

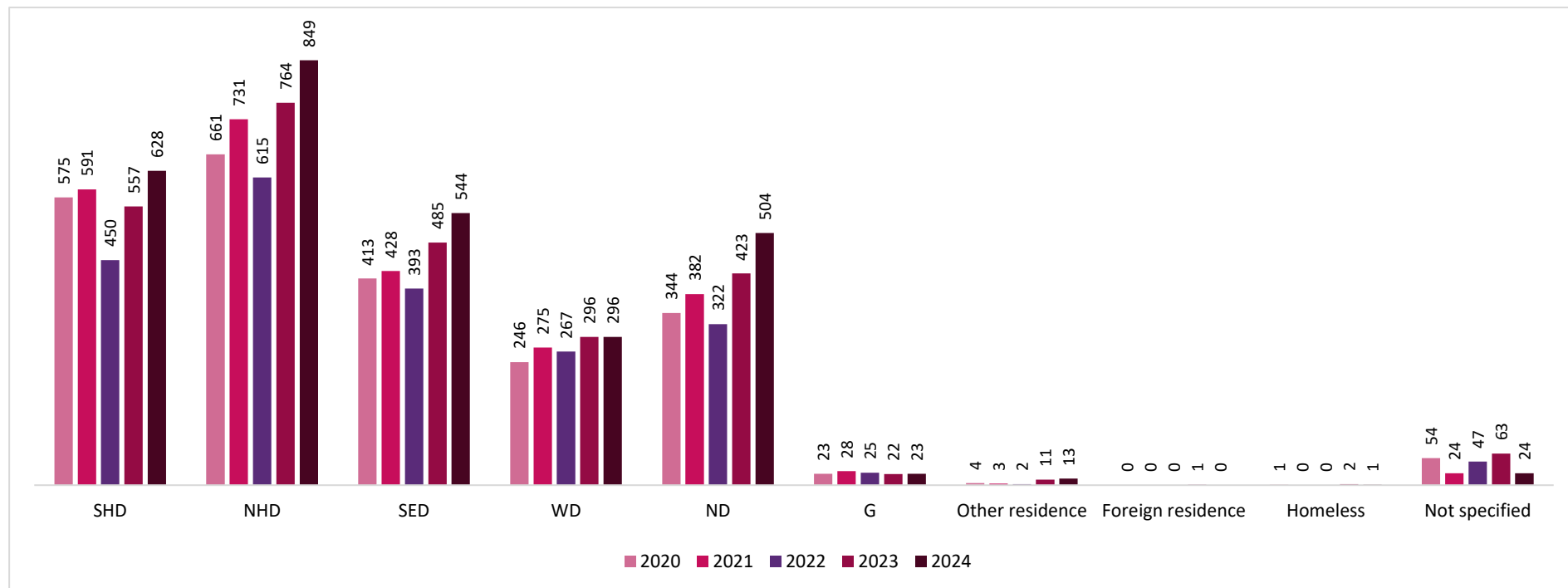


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Figure note: On a Mater Dei Hospital (MDH) level the highest number of cases worked with resided in the town of Birkirkara with 175 cases worked with (see raw data in Appendix B).

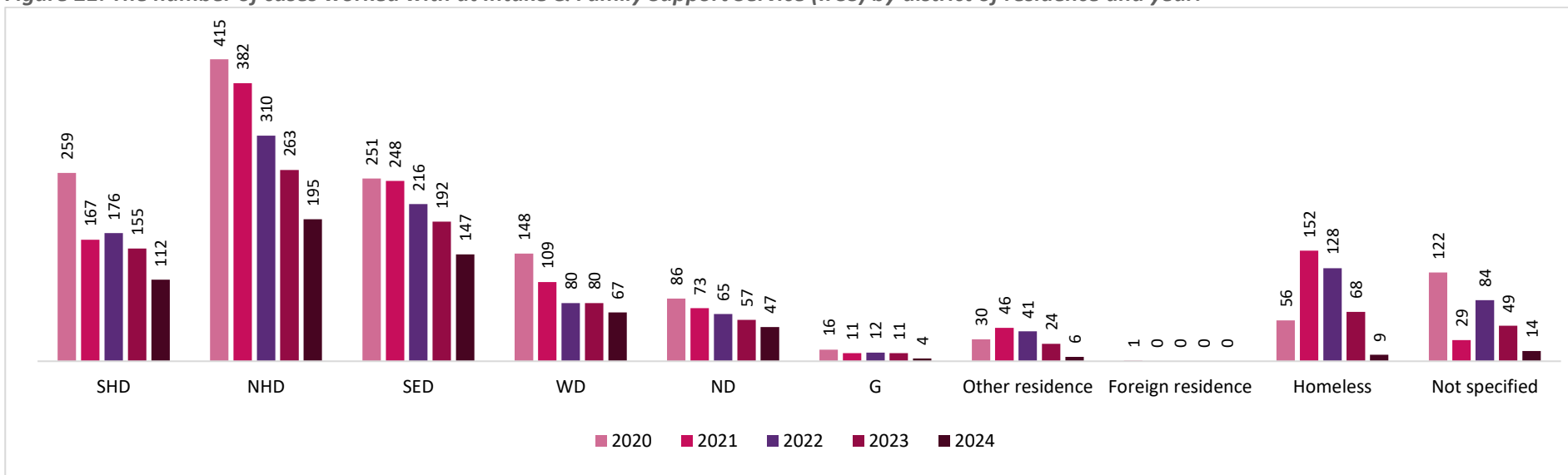
In this section we focused on a few key services in Appogg which are the Domestic Violence Unit (DVU), Intake and Family Support Service (IFSS) and the Mater Dei Hospital Social Work Service (MDH). On a DVU level, the highest number of cases worked with resided in the town of San Pawl il-Bahar with 215 cases worked with (see Figure 17), and within the Northern Harbour District with 849 cases (see Figure 20). On an IFSS level, the highest number of cases worked with resided in the town of Hamrun with 45 cases worked with (see Figure 18), and within the Northern Harbour District with 195 cases (see Figure 21). On an MDH level, the highest number of cases worked with resided in the town of Birkirkara with 175 cases worked with (see Figure 19), and within the Northern Harbour District with 875 cases (see Figure 22).

Figure 20: The number of cases worked with at Domestic Violence Unit (DVU) by district of residence and year.



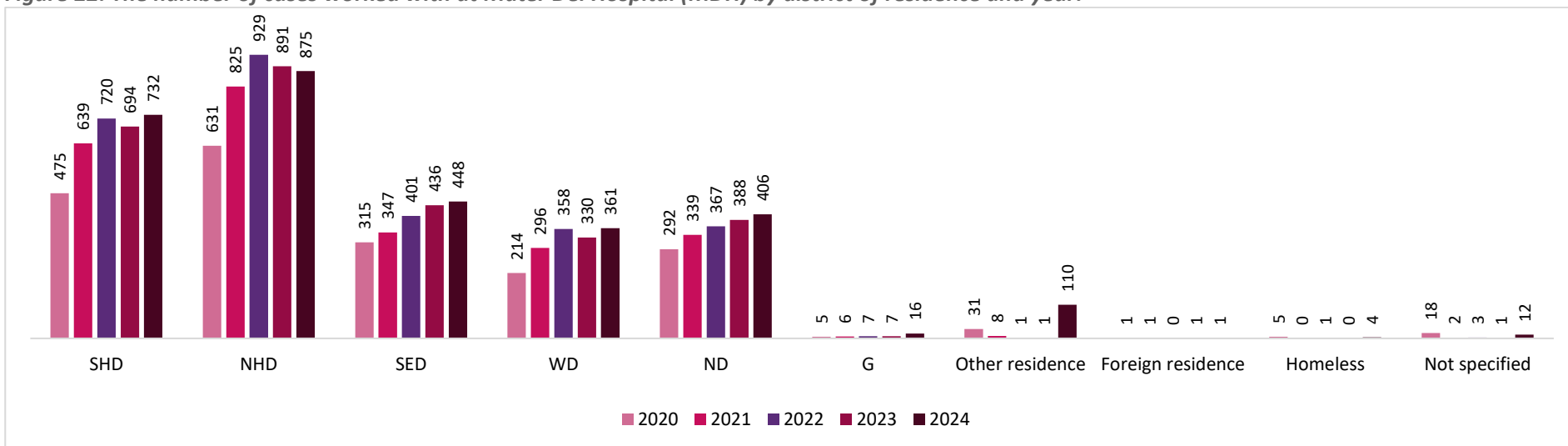
Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Figure 21: The number of cases worked with at Intake & Family Support Service (IFSS) by district of residence and year.



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

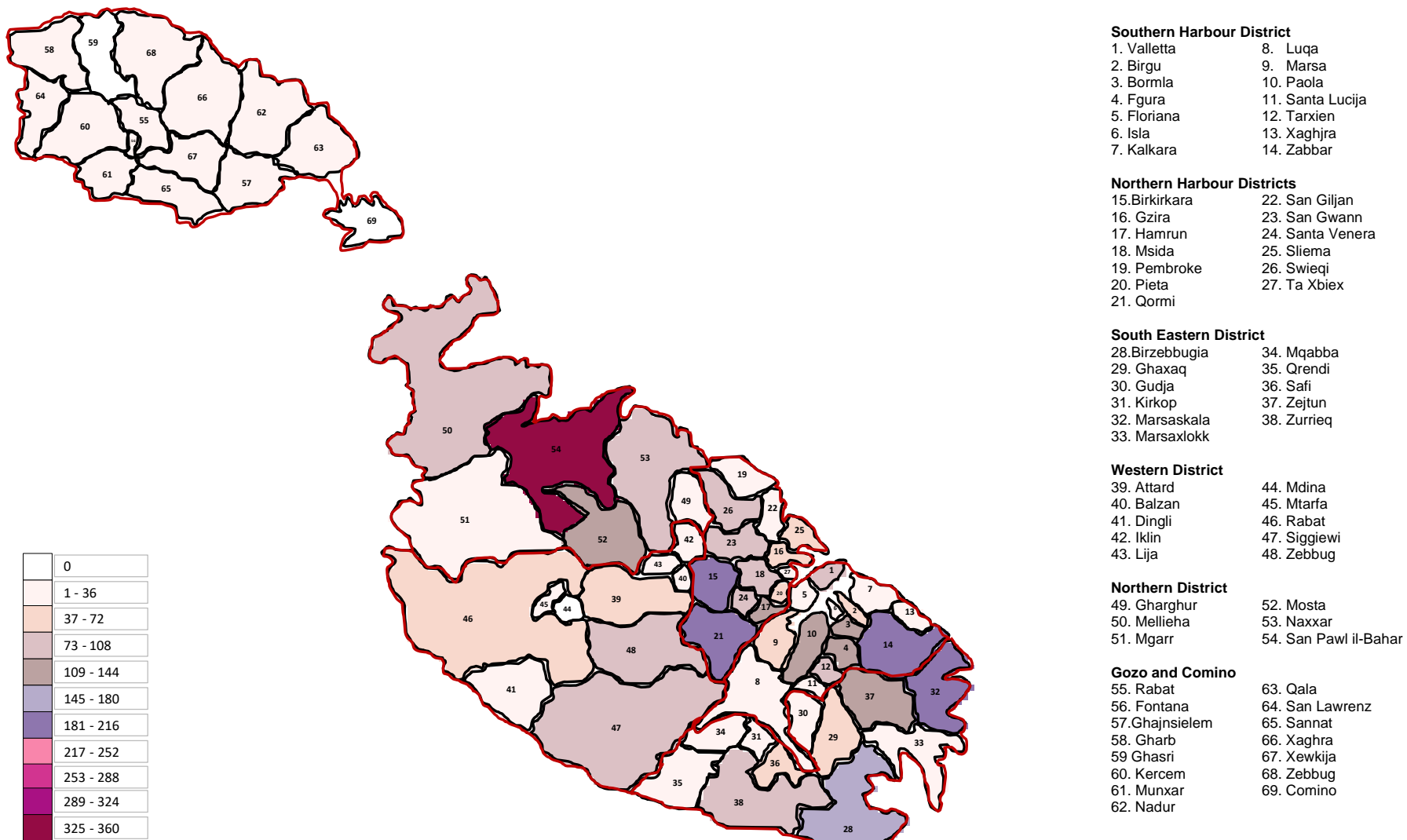
Figure 22: The number of cases worked with at Mater Dei Hospital (MDH) by district of residence and year.



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Child Protection Directorate.

Figure 23: The NUMBER of cases worked with at the Child Protection Directorate (CP) between January and December 2024 by town of residence.



- Southern Harbour District**
 - 1. Valletta
 - 2. Birgu
 - 3. Bormla
 - 4. Fgura
 - 5. Floriana
 - 6. Isla
 - 7. Kalkara
 - 8. Luqa
 - 9. Marsa
 - 10. Paola
 - 11. Santa Lucija
 - 12. Tarxien
 - 13. Xaghjra
 - 14. Zabbar
- Northern Harbour Districts**
 - 15. Birkirkara
 - 16. Gzira
 - 17. Hamrun
 - 18. Msida
 - 19. Pembroke
 - 20. Pieta
 - 21. Qormi
 - 22. San Giljan
 - 23. San Gwann
 - 24. Santa Venera
 - 25. Sliema
 - 26. Swieqi
 - 27. Ta Xbiex
- South Eastern District**
 - 28. Birzebbugia
 - 29. Ghaxaq
 - 30. Gudja
 - 31. Kirkop
 - 32. Marsaskala
 - 33. Marsaxlokk
 - 34. Mqabba
 - 35. Qrendi
 - 36. Safi
 - 37. Zejtun
 - 38. Zurrieq
- Western District**
 - 39. Attard
 - 40. Balzan
 - 41. Dingli
 - 42. Iklin
 - 43. Lija
 - 44. Mdina
 - 45. Mtarfa
 - 46. Rabat
 - 47. Siggiewi
 - 48. Zebbug
- Northern District**
 - 49. Gharghur
 - 50. Mellieha
 - 51. Mgarr
 - 52. Mosta
 - 53. Naxxar
 - 54. San Pawl il-Bahar
- Gozo and Comino**
 - 55. Rabat
 - 56. Fontana
 - 57. Ghajnsielem
 - 58. Gharb
 - 59. Ghasri
 - 60. Kercem
 - 61. Munxar
 - 62. Nadur
 - 63. Qala
 - 64. San Lawrenz
 - 65. Sannat
 - 66. Xaghra
 - 67. Xewkija
 - 68. Zebbug
 - 69. Comino

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Figure note: On a Child Protection Directorate level the highest number of cases worked with resided in the town of San Pawl il-Bahar with 359 cases worked with (see raw data in Appendix A).

Figure 24: The RATE of cases worked with at the Child Protection Directorate between January and December 2024 by town of residence (per 1,000 residents).

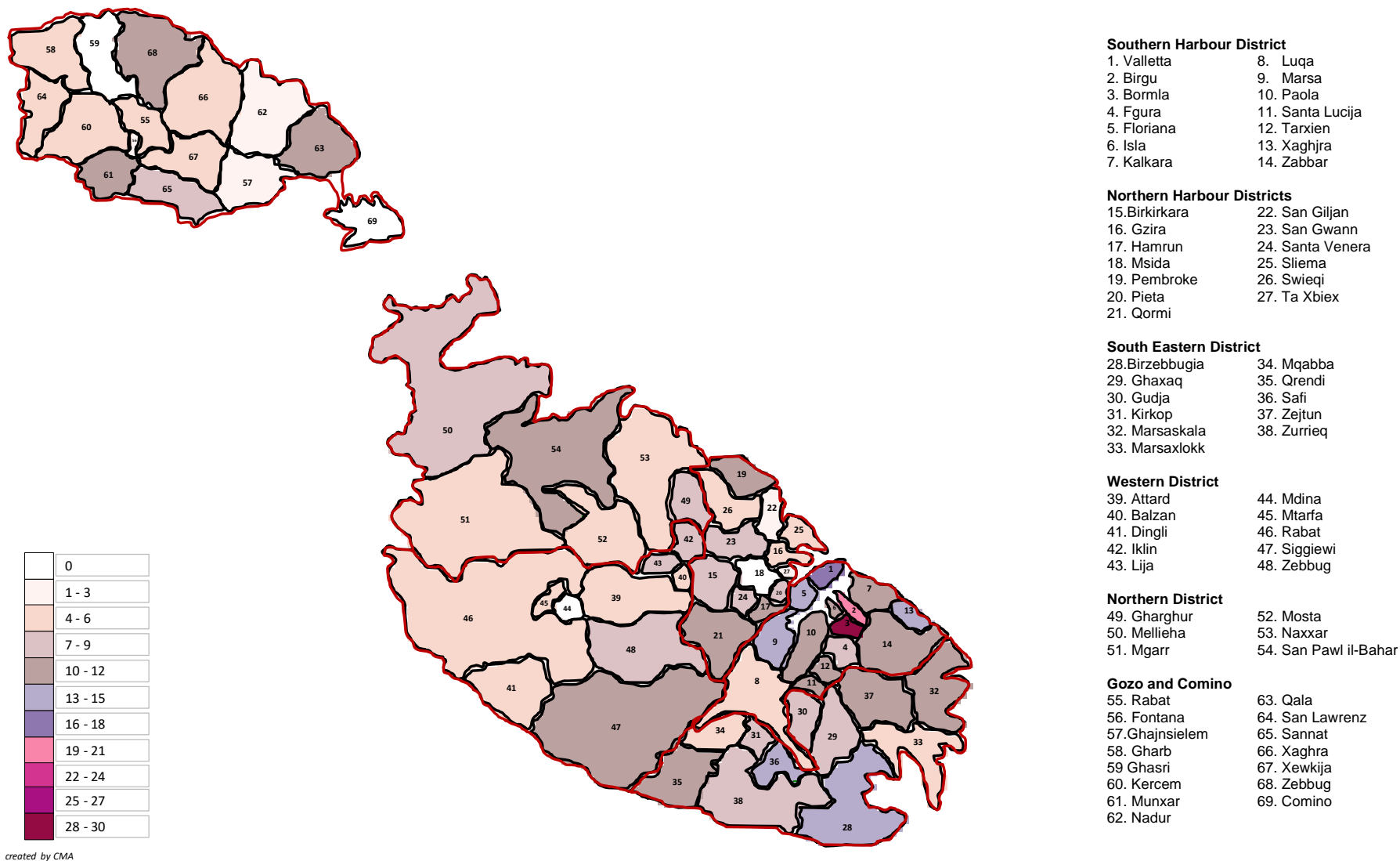
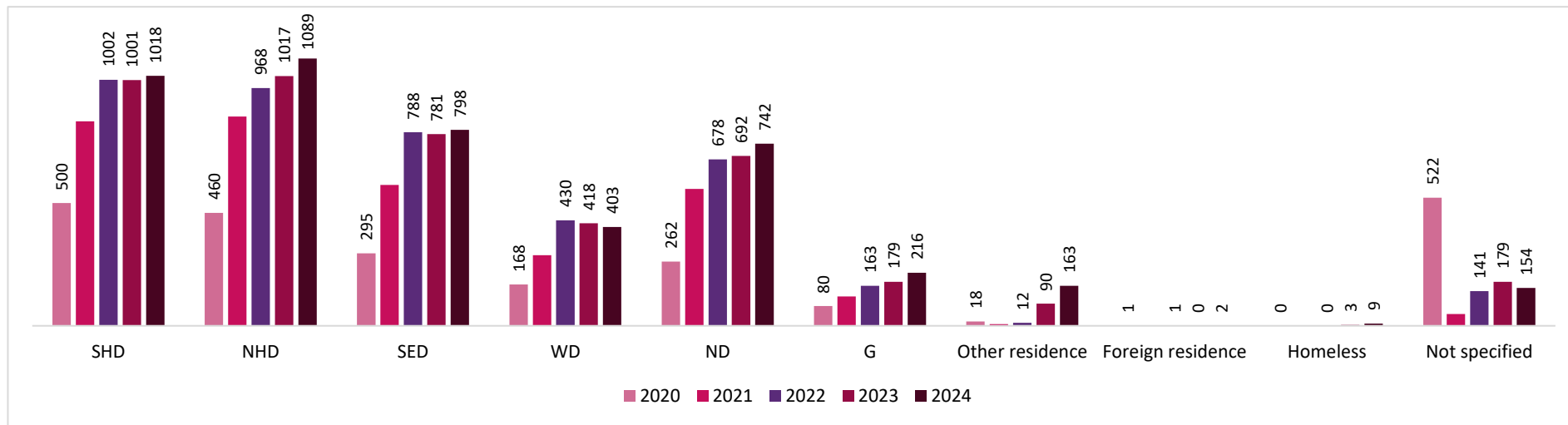


Figure note: When the population of the town is taken into consideration, and we calculate the rate per 1,000 residents, the town with the highest rate of cases worked with was Bormla, with a rate of 28 per 1,000 residents (see Appendix C).

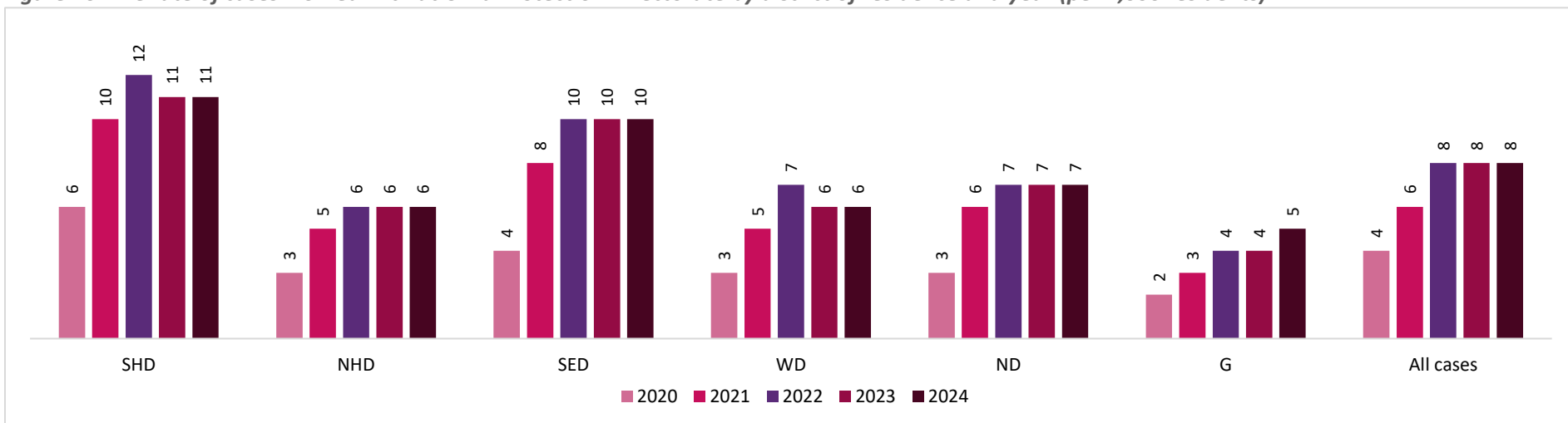
On a Child Protection Directorate level, the highest number of cases worked with resided in the town of San Pawl il-Bahar with 359 cases worked with (see Figure 23) but the town with the highest rate of cases worked with was Bormla, with a rate of 28 per 1,000 residents (see Figure 24). In terms of district, the highest number of cases worked with between January and December 2024 resided in the Northern Harbour District (1,089 cases) (see Figure 25) whilst the highest rate was in the Southern Harbour District with a rate of 11 per 1,000 residents (see Figure 26).

Figure 25: The number of cases worked with at Child Protection Directorate by district of residence and year.



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

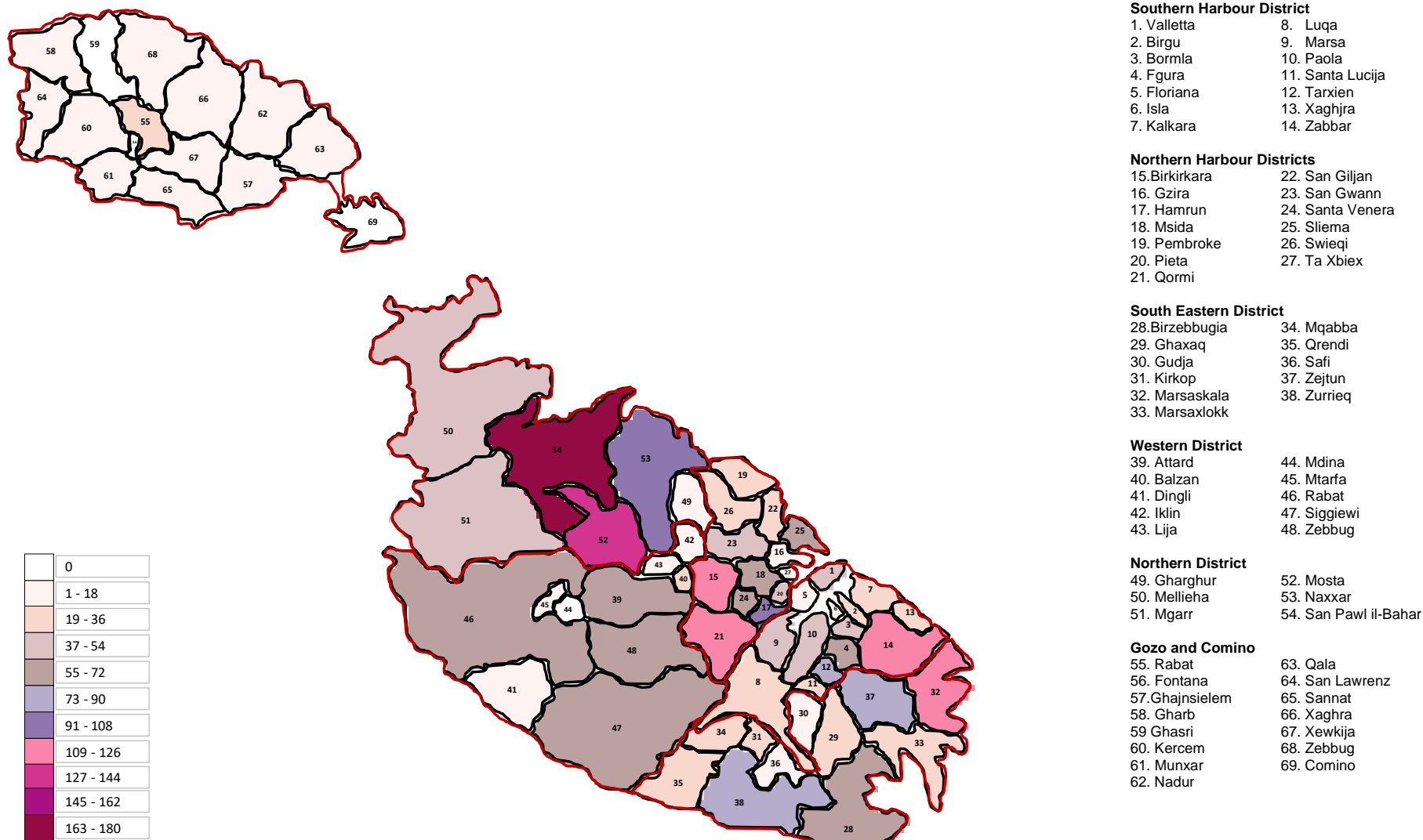
Figure 26: The rate of cases worked with at Child Protection Directorate by district of residence and year (per 1,000 residents).



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Directorate Alternative Care.

Figure 27: The NUMBER of cases worked with at the Directorate Alternative Care between January and December 2024 by town of residence.



created by CMA

Figure note: On a Directorate Alternative Care level the highest number of cases worked with resided in the town of San Pawl il-Bahar with 178 cases worked with (see raw data in Appendix A).

Figure 28: The RATE of cases worked with at the Directorate Alternative Care between January and December 2024 by town of residence (per 1,000 residents).

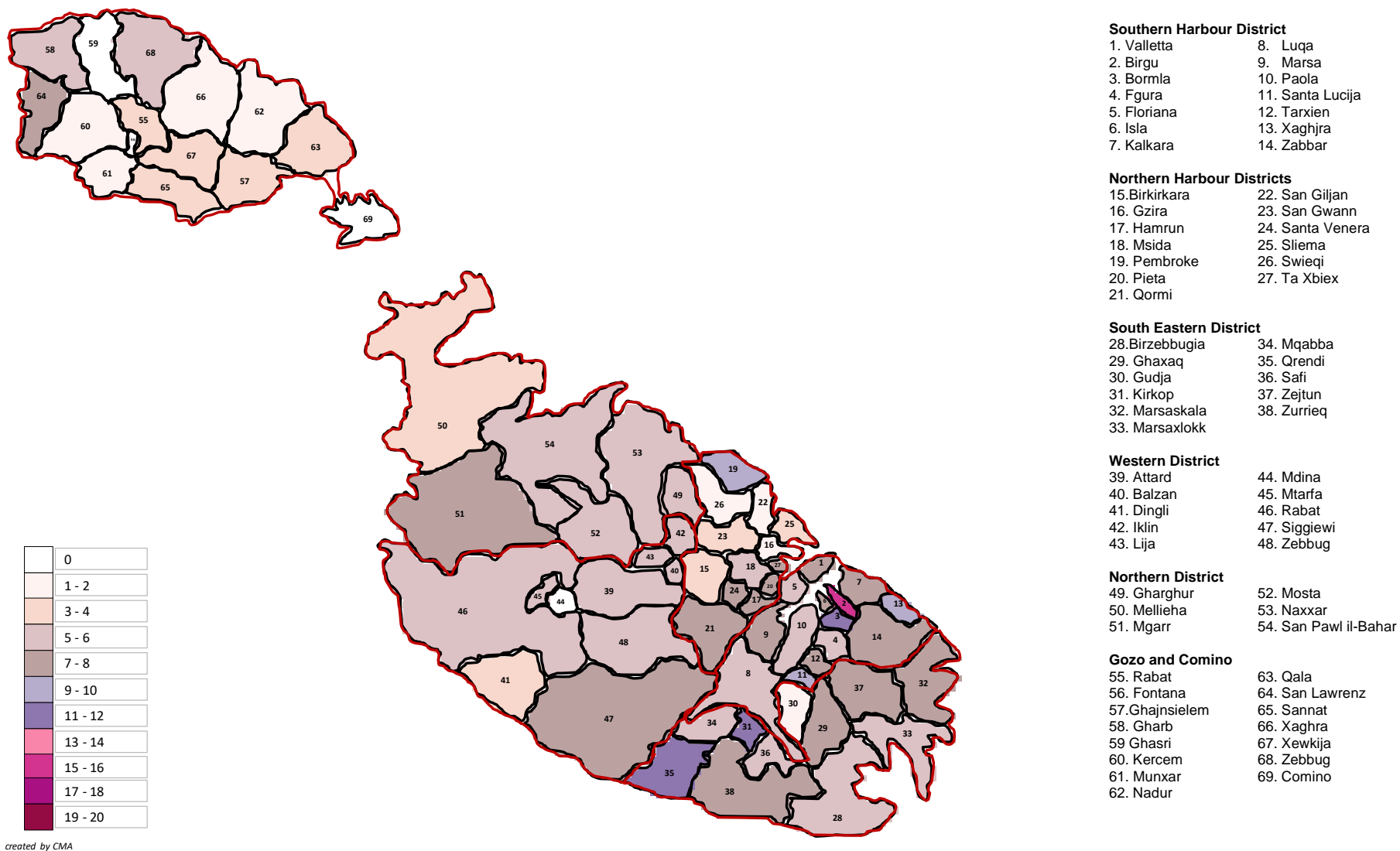
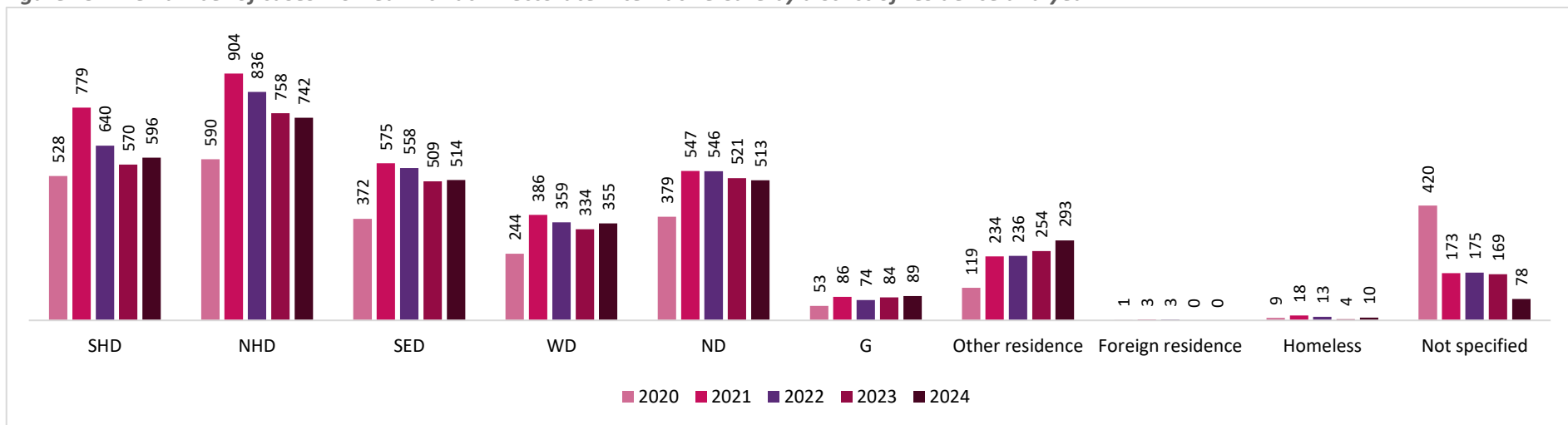


Figure note: When the population of the town is taken into consideration, and we calculate the rate per 1,000 residents, the town with the highest rate of cases worked with was Birgu with a rate of 14 per 1,000 residents each (see Appendix C).

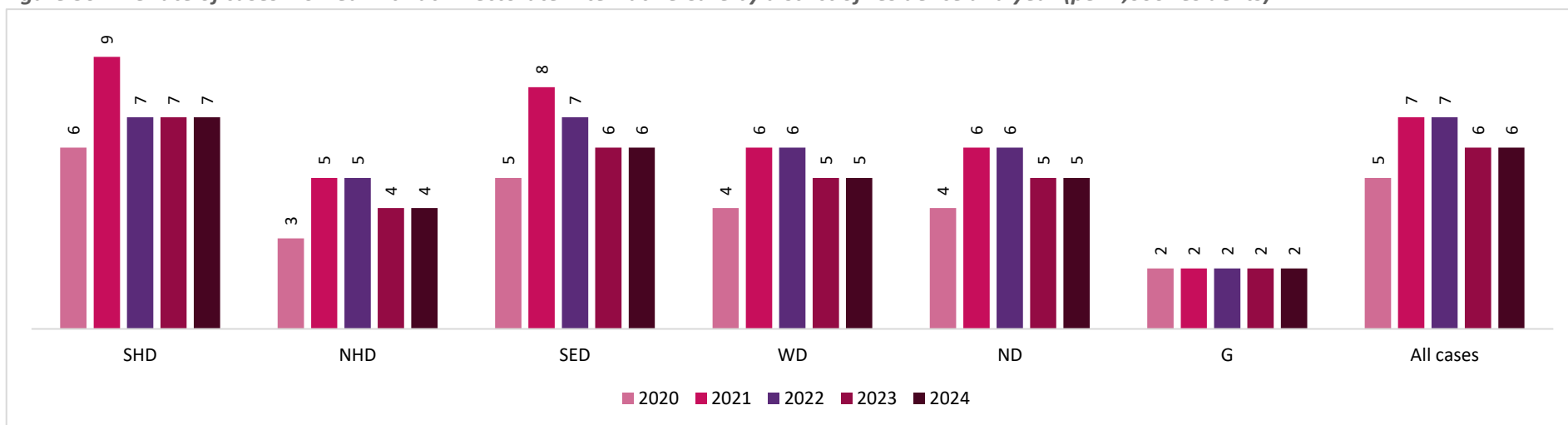
On a Directorate Alternative Care level, the highest number of cases worked with resided in the town of San Pawl il-Bahar with 178 cases worked with (*see Figure 27*) but the town with the highest rate of cases worked with was Birgu with a rate of 14 per 1,000 residents each (*see Figure 28*). In terms of district, the highest number of cases worked with between January and December 2024 resided in the Northern Harbour District (742 cases) (*see Figure 29*) whilst the highest rate was in the Southern Harbour District with a rate of 7 per 1,000 residents (*see Figure 30*).

Figure 29: The number of cases worked with at Directorate Alternative Care by district of residence and year.



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Figure 30: The rate of cases worked with at Directorate Alternative Care by district of residence and year (per 1,000 residents).



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Directorate Alternative Care: service level cases.

Figure 31: The **number** of cases worked with at Looked After Children Service (LAC) between January and December 2024 by town of residence.

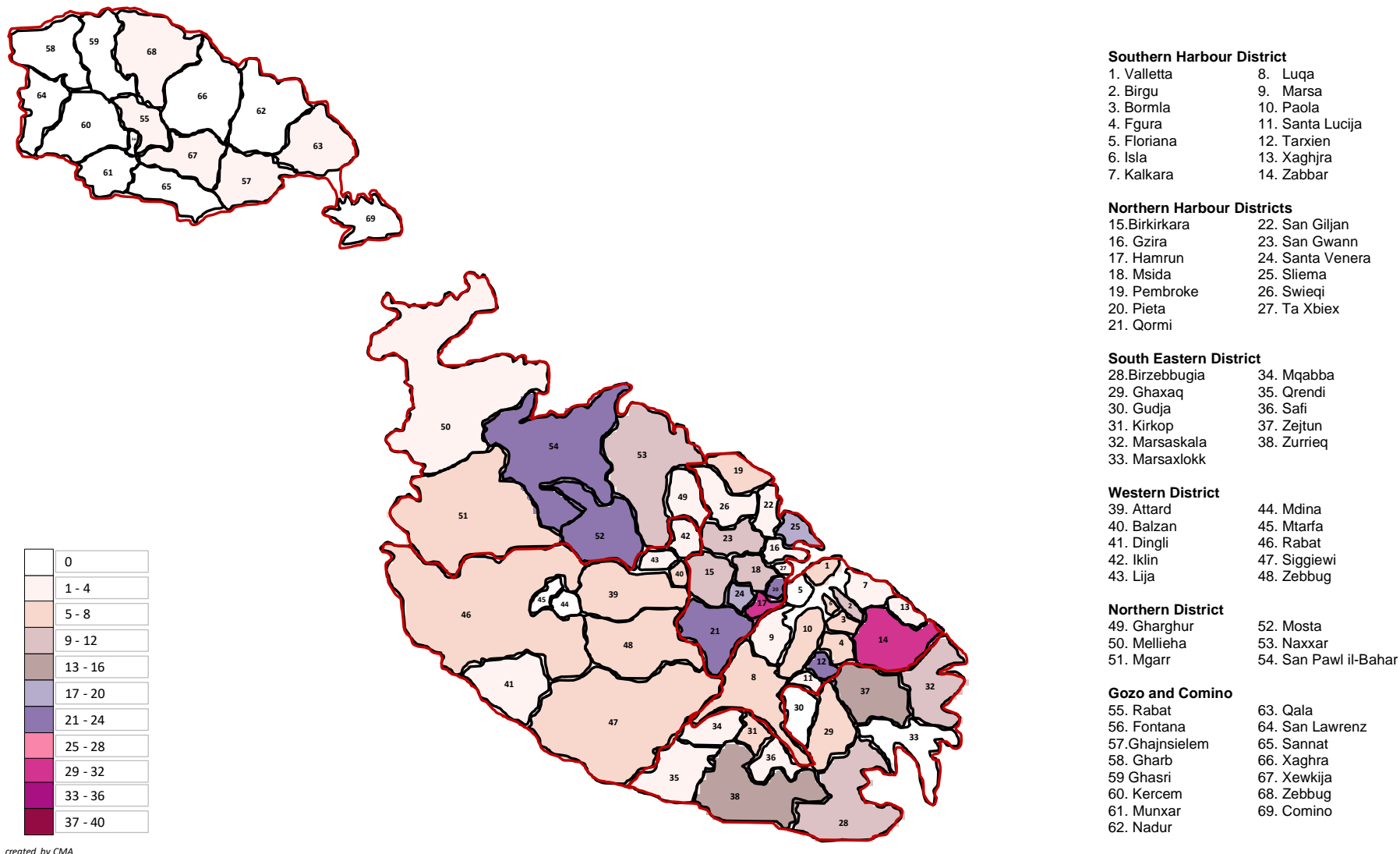
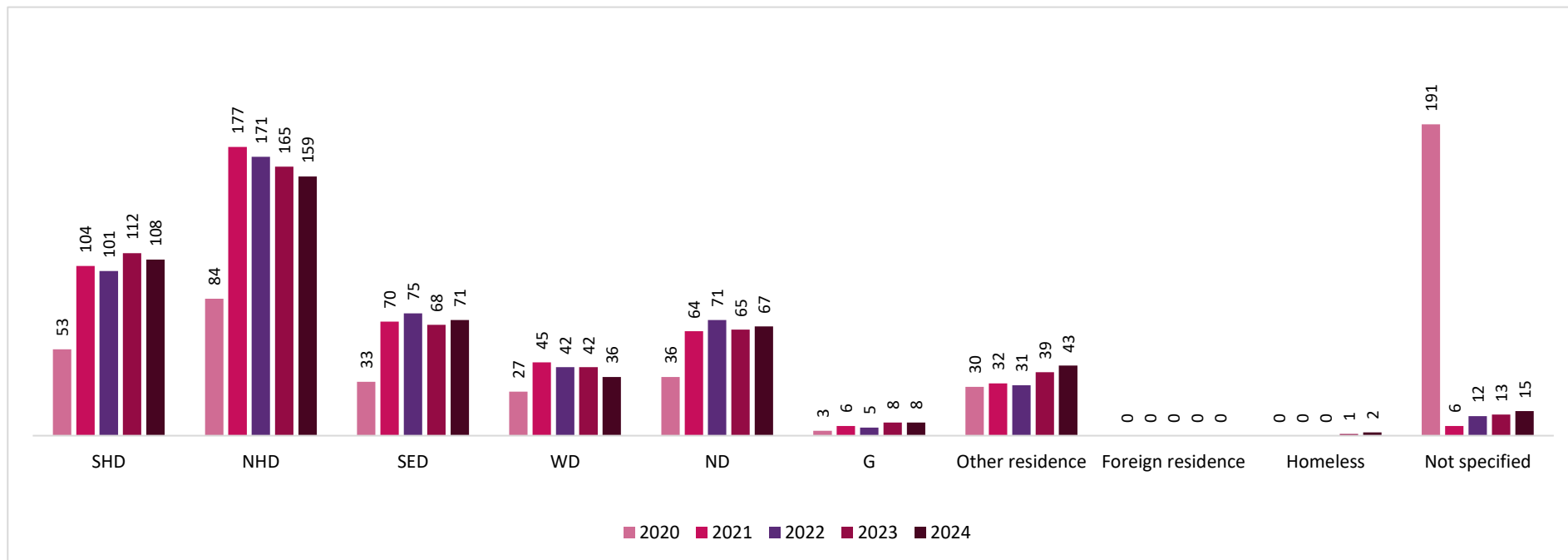


Figure note: On a Looked After Children Service (LAC) level the highest number of cases worked with resided in the town of Zabbar (32 cases) and Hamrun (31 cases) (see Appendix B).

In this section we focused on a key service in the Directorate Alternative Care which is Looked After Children Service (LAC). On a LAC level, the highest number of cases worked with resided in the town of Zabbar (32 cases) and Hamrun (31 cases) (see Figure 31), and within the Northern Harbour District with 159 cases (see Figure 32).

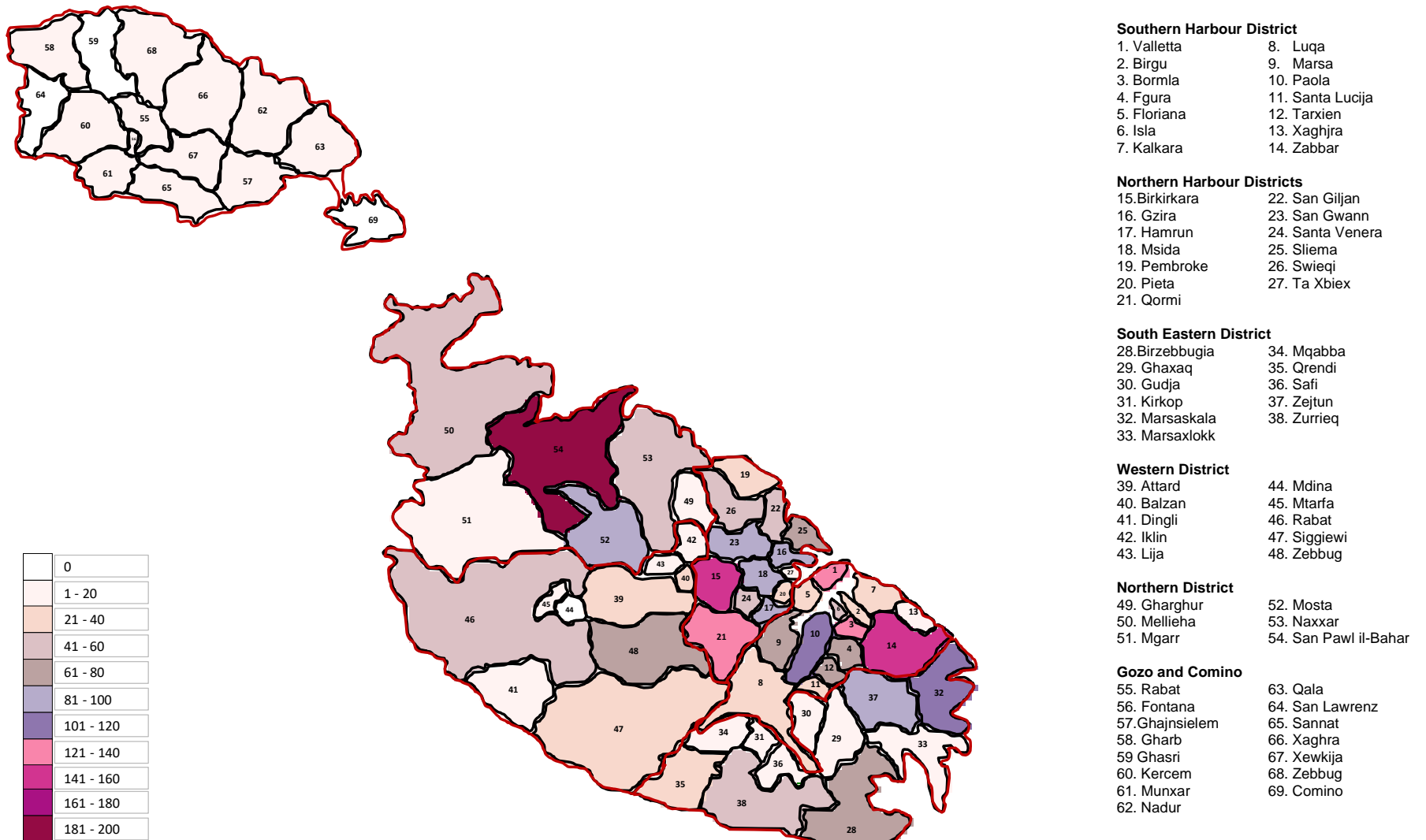
Figure 32: The number of cases worked with at Looked After Children Service (LAC) by district of residence and year.



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Sedqa Agency.

Figure 33: The NUMBER of cases worked with at Sedqa Agency between January and December 2024 by town of residence.



created by CMA

Figure note: On a Sedqa Agency level the highest number of cases worked with resided in the town of San Pawl il-Bahar with 187 cases worked with (see raw data in Appendix A).

Figure 34: The RATE of cases worked with at Sedqa Agency between January and December 2024 by town of residence (per 1,000 residents).

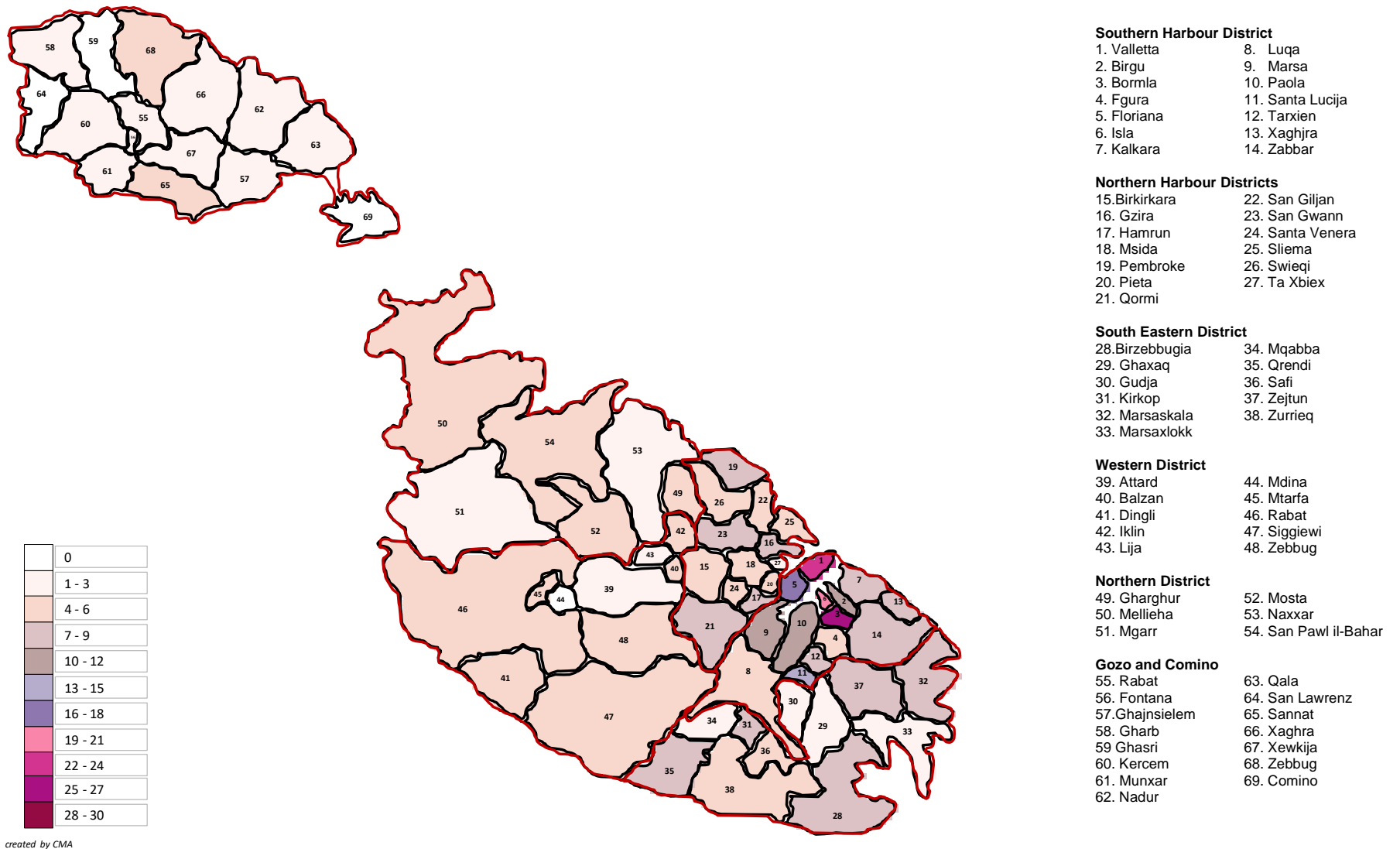
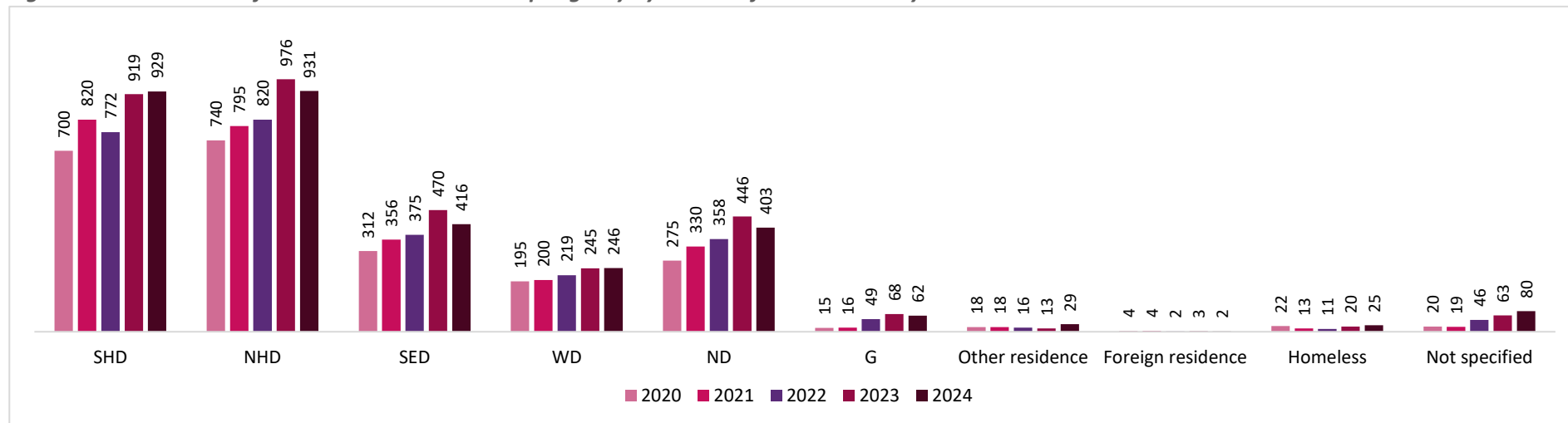


Figure note: When the population of the town is taken into consideration, and we calculate the rate per 1,000 residents, the town with the highest rate of cases worked with was Bormla, with a rate of 26 per 1,000 residents (see Appendix C).

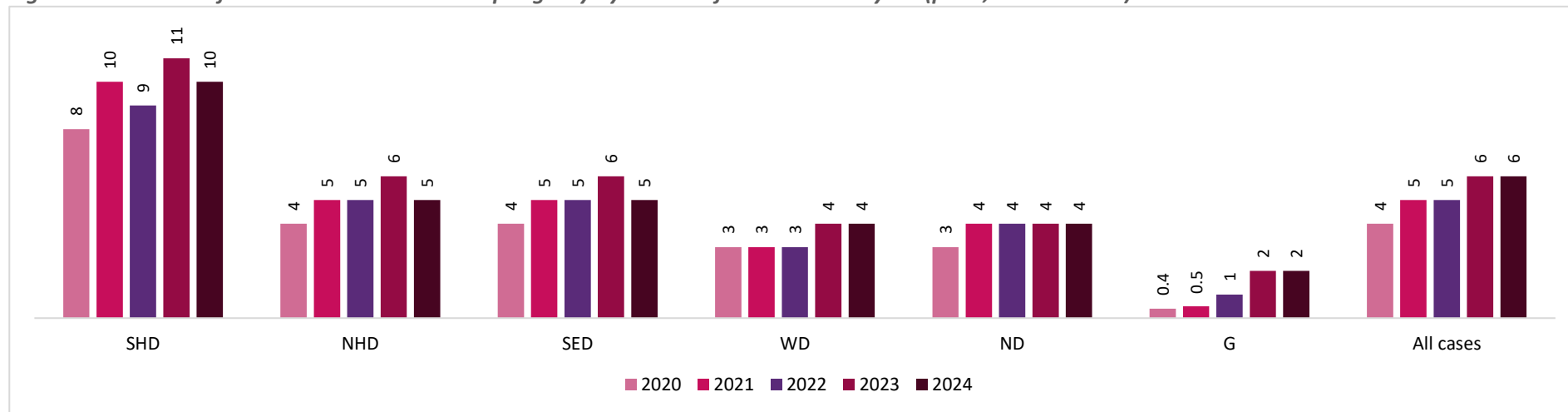
On a Sedqa Agency level the highest number of cases worked with resided in the town of San Pawl il-Bahar with 187 cases worked with (see Figure 33) but the town with the highest rate of cases worked with was Bormla, with a rate of 26 per 1,000 residents (see Figure 34). In terms of district, the highest number of cases worked with between January and December 2024 resided in the Northern Harbour District (931 cases) (see Figure 35) and the highest rate was in the Southern Harbour District with a rate of 10 per 1,000 residents (see Figure 36).

Figure 35: The number of cases worked with at Sedqa Agency by district of residence and year.



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Figure 36: The rate of cases worked with at Sedqa Agency by district of residence and year (per 1,000 residents).



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Sedqa Agency: service level cases.

Figure 37: The **number** of cases worked with at Substance Misuse Out-Patients Unit (SMOPU) between January and December 2024 by town of residence.

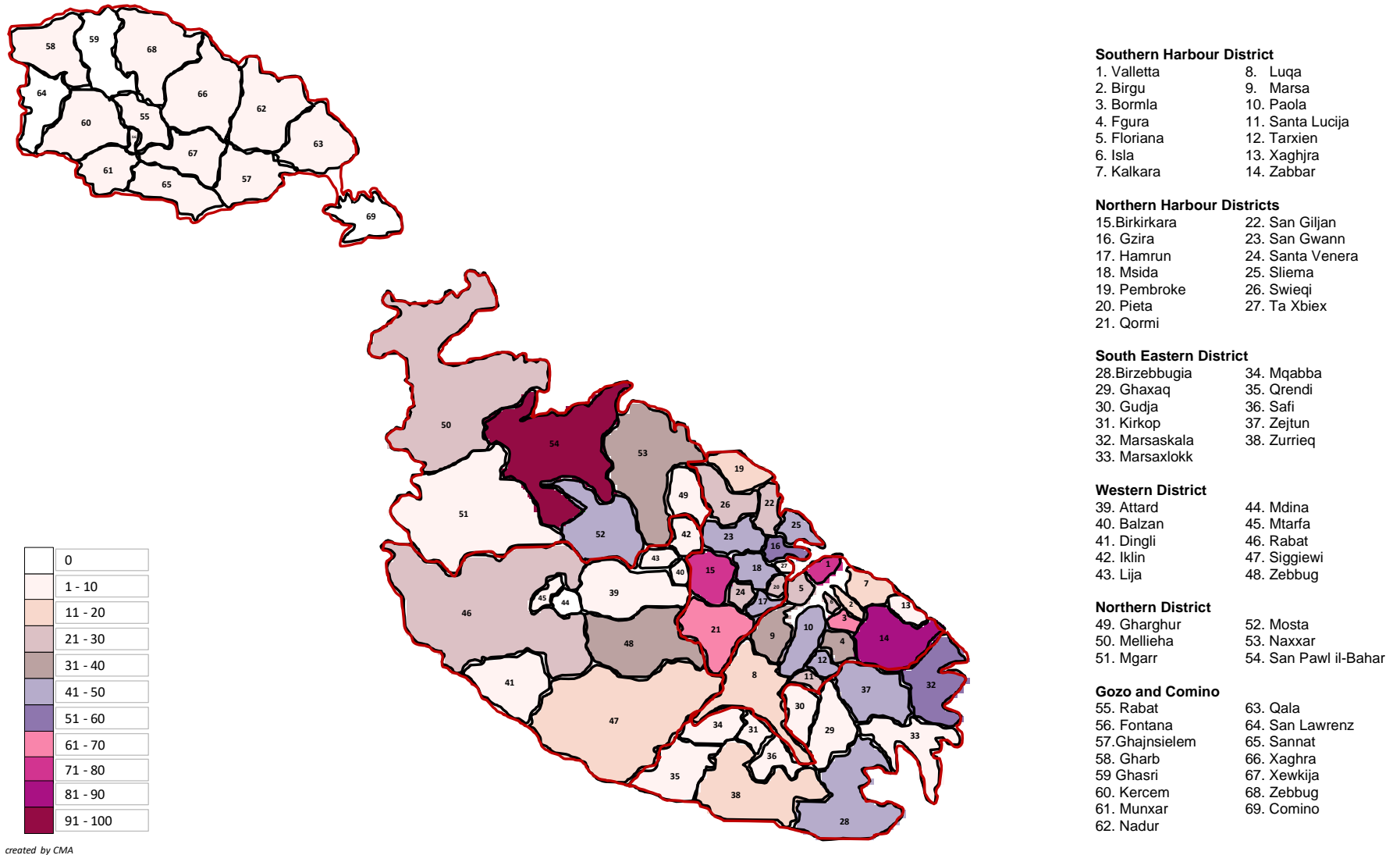


Figure note: On a Substance Misuse Out-Patients Unit (SMOPU) level the highest number of cases worked with resided in the town of San Pawl il-Bahar with 94 cases worked with (see raw data in Appendix B).

Figure 38: The number of cases worked with at Addictions Community Service between January and December 2024 by town of residence.

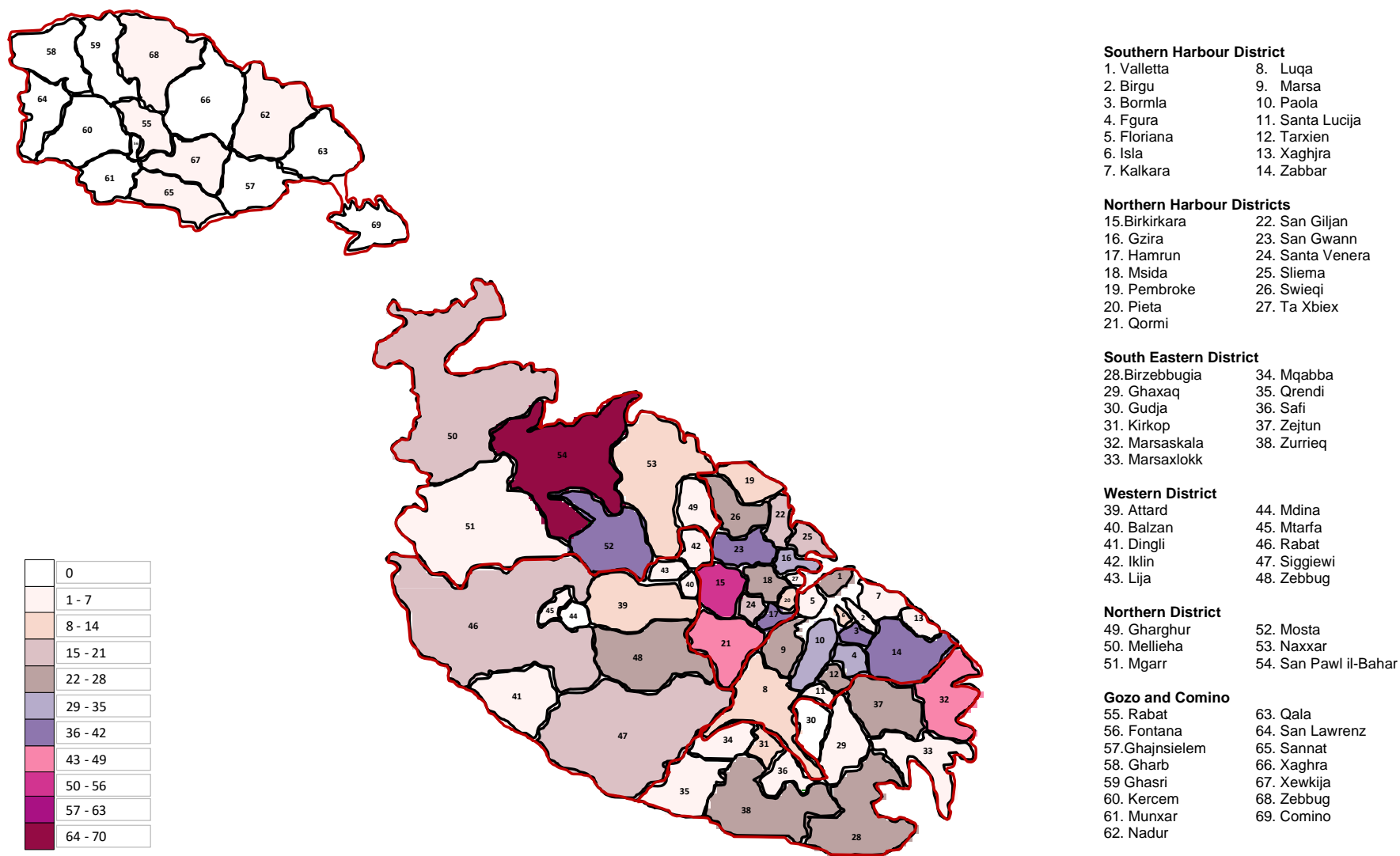
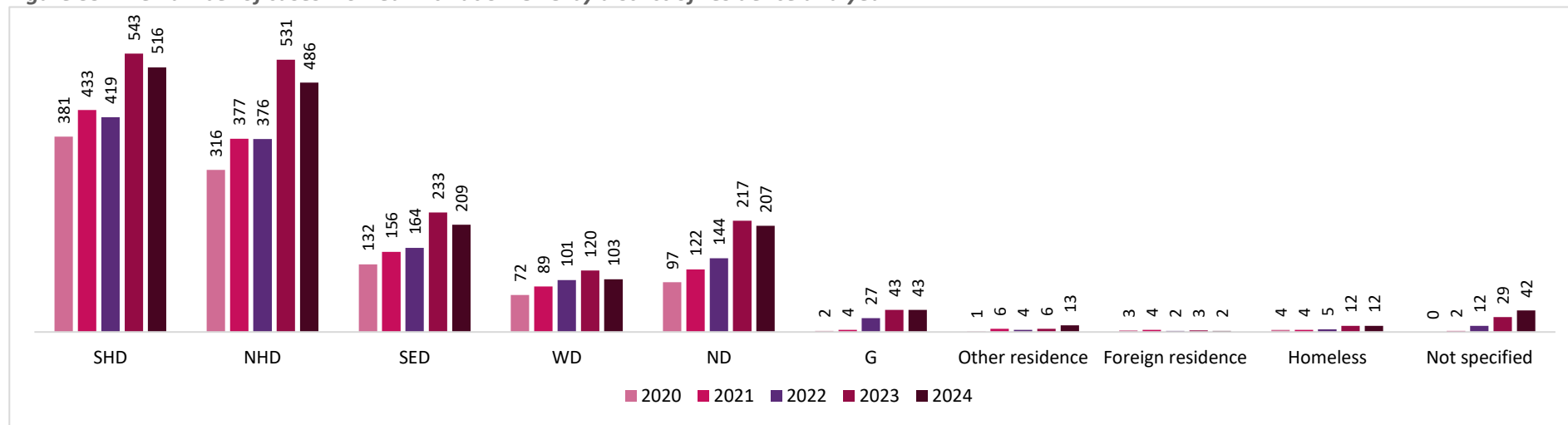


Figure note: On an Addictions Community Service level the highest number of cases worked with resided in the town of San Pawl il-Bahar with 66 cases worked with (see raw data in Appendix B).

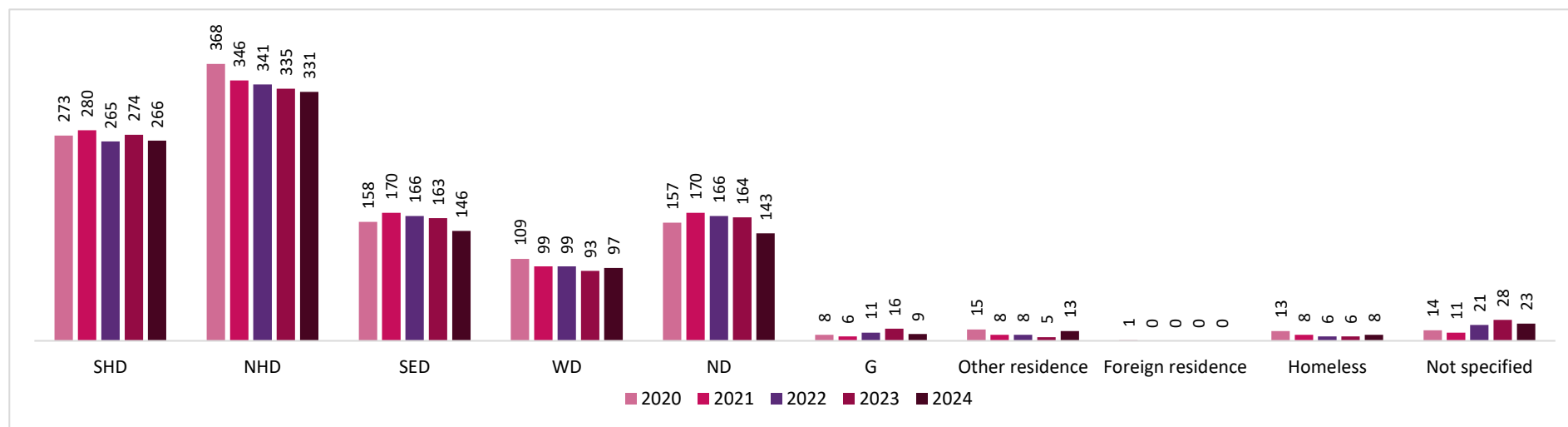
In this section we focused on a few key services in Sedqa Agency which are the Substance Misuse Out-Patients Unit (SMOPU) and the Addictions Community Service. On a SMOPU level, the highest number of cases worked with resided in the town of San Pawl il-Bahar with 94 cases worked with (see Figure 37), and within the Southern Harbour District with 516 cases (see Figure 39). On an Addictions Community Service level, the highest number of cases worked with resided in the town of San Pawl il-Bahar with 66 cases worked with (see Figure 38), and within the Northern Harbour District with 331 cases (see Figure 40).

Figure 39: The number of cases worked with at SMOPU by district of residence and year.



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

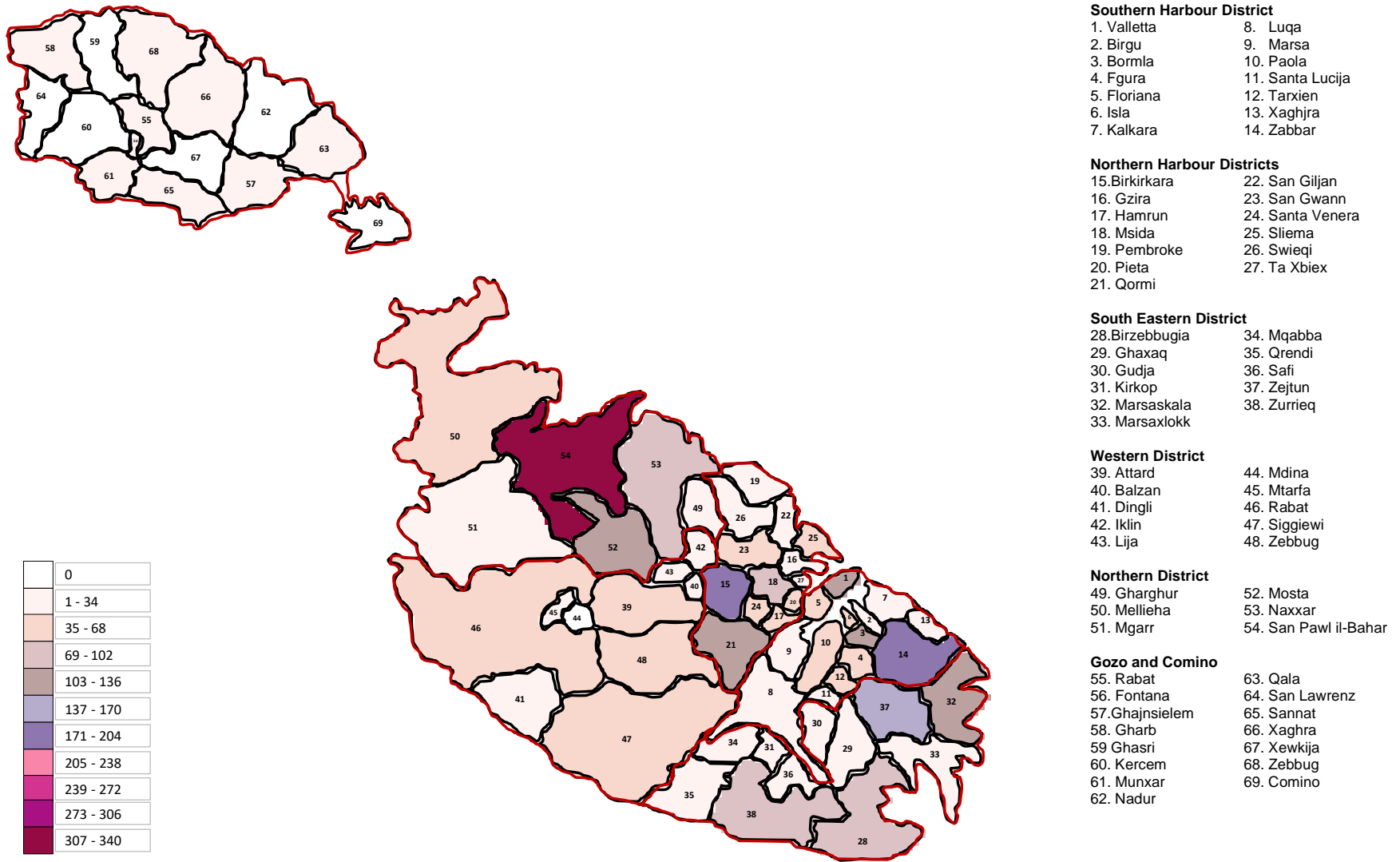
Figure 40: The number of cases worked with at Addictions Community Service by district of residence and year.



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Agency for Community and Therapeutic Services.

Figure 41: The NUMBER of cases worked with at Agency for Community and Therapeutic Services (ACTS) between January and December 2024 by town of residence.



created by CMA

Figure note: On an Agency for Community and Therapeutic Services level the highest number of cases worked with resided in the town of San Pawl il-Bahar with 334 cases worked with (see raw data in Appendix A).

Figure 42: The RATE of cases worked with at Agency for Community and Therapeutic Services (ACTS) between January and December 2024 by town of residence (per 1,000 residents).

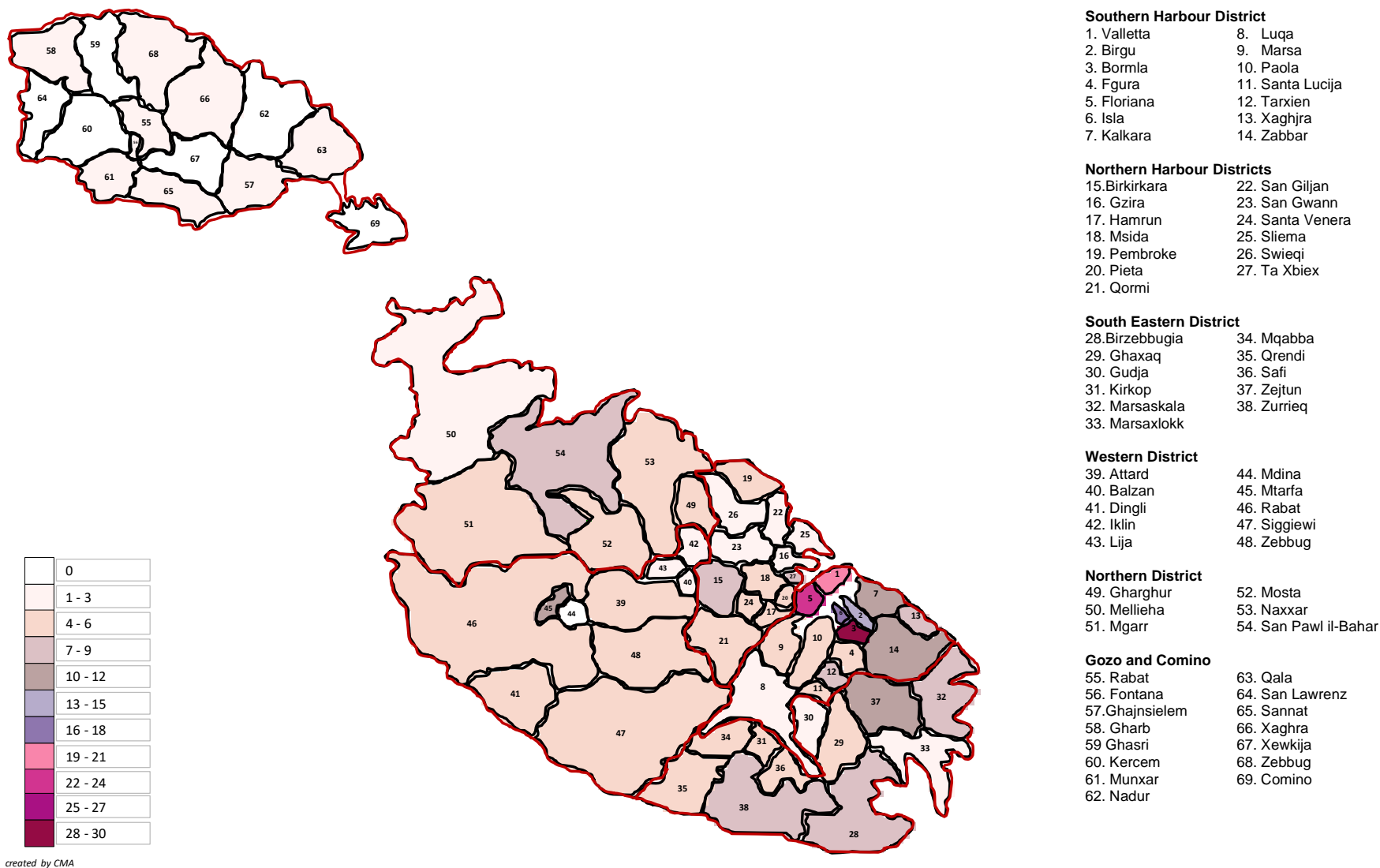
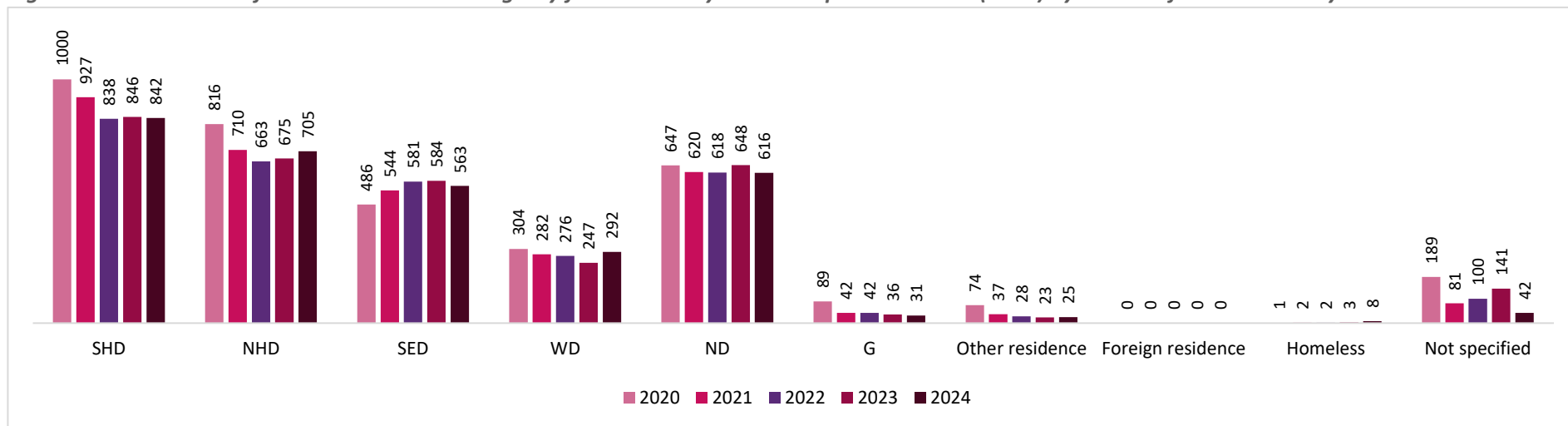


Figure note: When the population of the town is taken into consideration, and we calculate the rate per 1,000 residents, the town with the highest rate of cases worked with was Bormla, with a rate of 28 per 1,000 residents (see Appendix C).

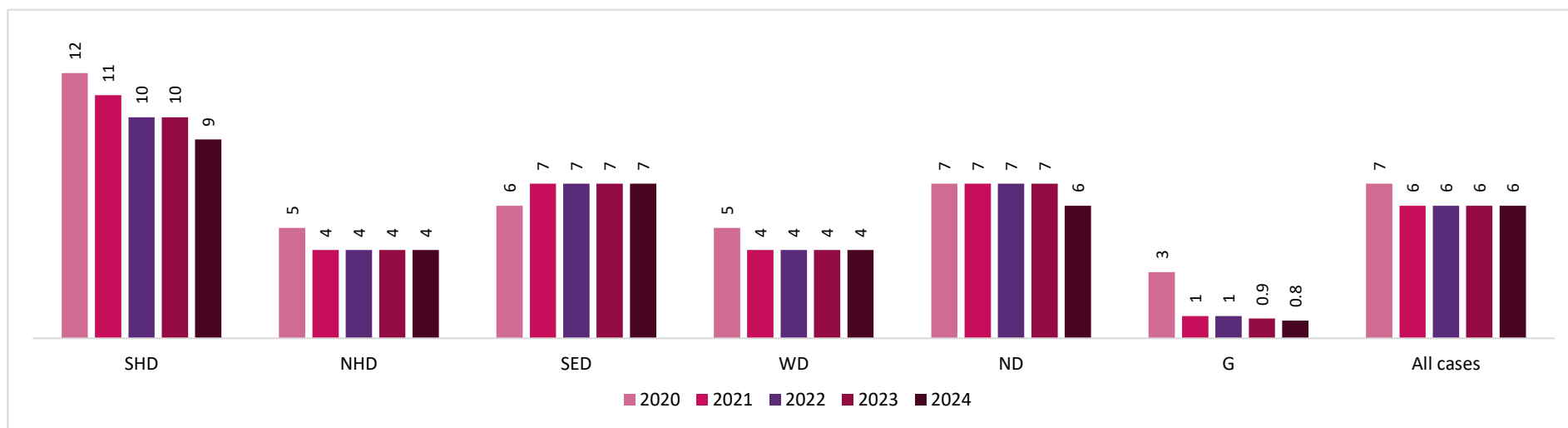
On an Agency for Community and Therapeutic Services (ACTS) level the highest number of cases worked with resided in the town of San Pawl il-Bahar with 334 cases worked with (see Figure 41) but the town with the highest rate of cases worked with was Bormla, with a rate of 28 per 1,000 residents (see Figure 42). In terms of district, the highest number of cases worked with between January and December 2024 resided in the Southern Harbour District (842 cases) (see Figure 43) and the highest rate was in the Southern Harbour District with a rate of 9 per 1,000 residents (see Figure 44).

Figure 43: The number of cases worked with at Agency for Community and Therapeutic Services (ACTS) by district of residence and year.



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

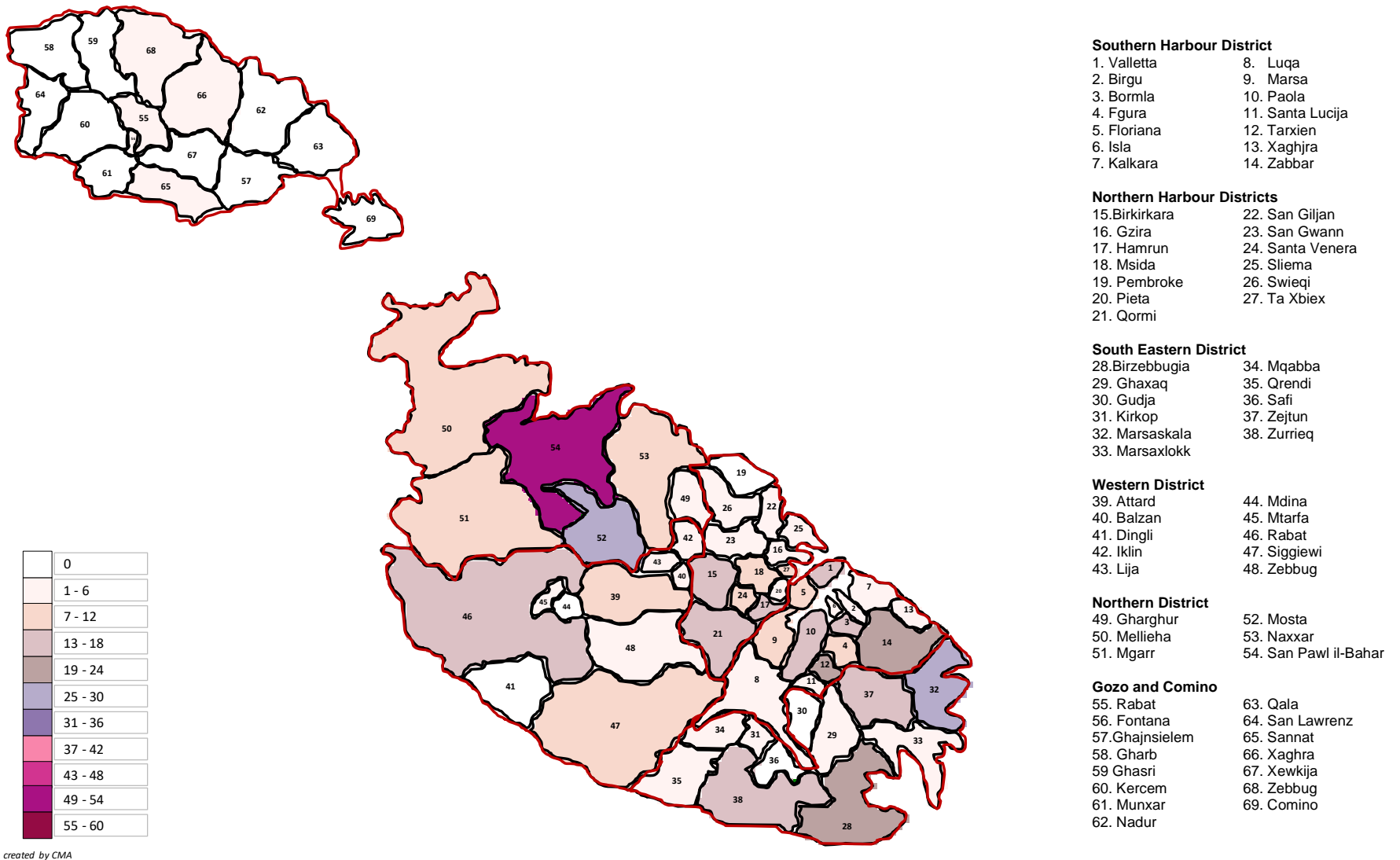
Figure 44: The rate of cases worked with at Agency for Community and Therapeutic Services (ACTS) by district of residence and year (per 1,000 residents).



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Agency for Community and Therapeutic Services: service level cases.

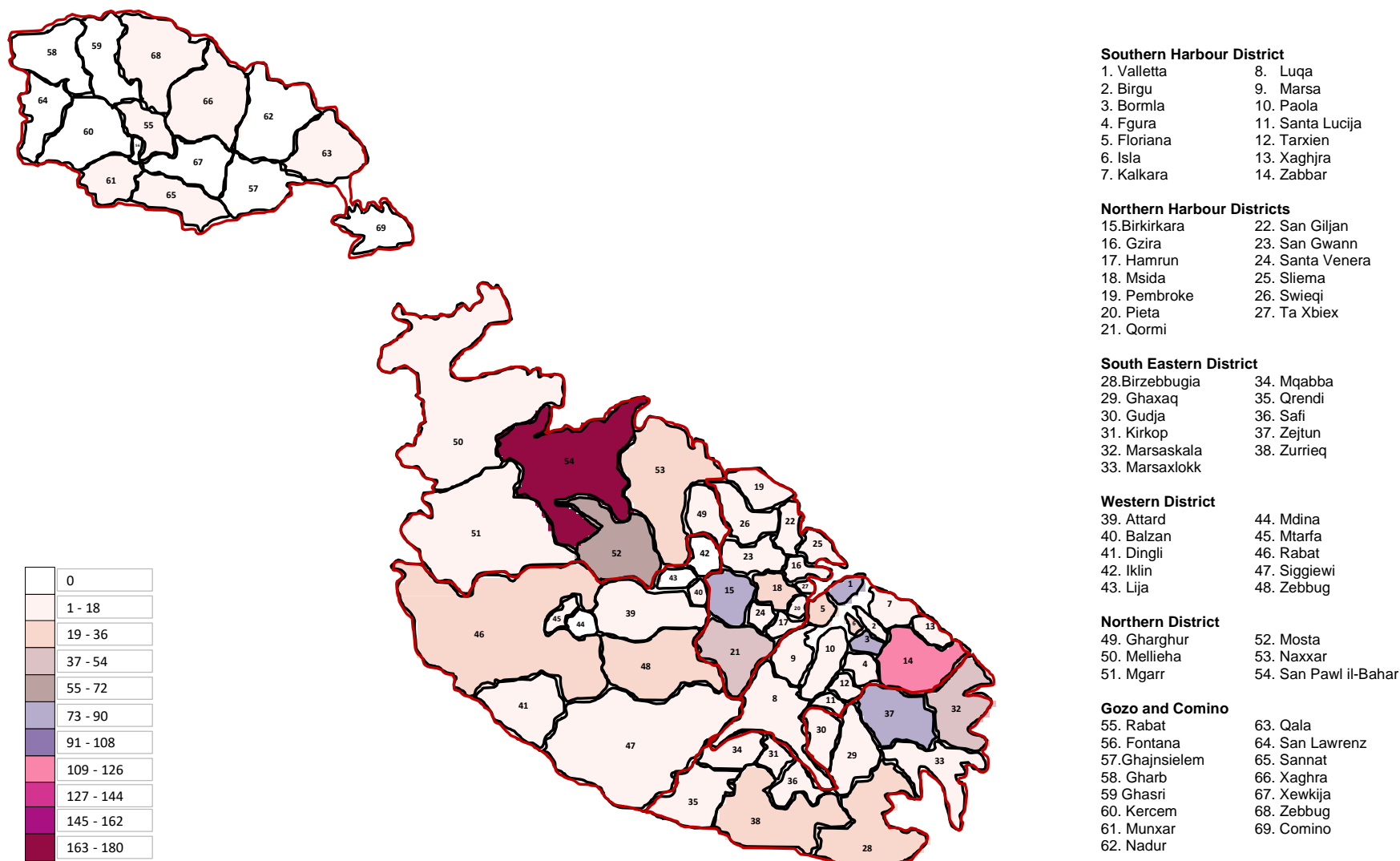
Figure 45: The **number** of cases worked with at Home Based Therapeutic Services (HBTS) between January and December 2024 by town of residence.



created by CMA

Figure note: On a Home Based Therapeutic Services (HBTS) level the highest number of cases worked with resided in the town of San Pawl il-Bahar with 54 cases worked with (see raw data in Appendix B).

Figure 46: The number of cases worked with at Community Services between January and December 2024 by town of residence.

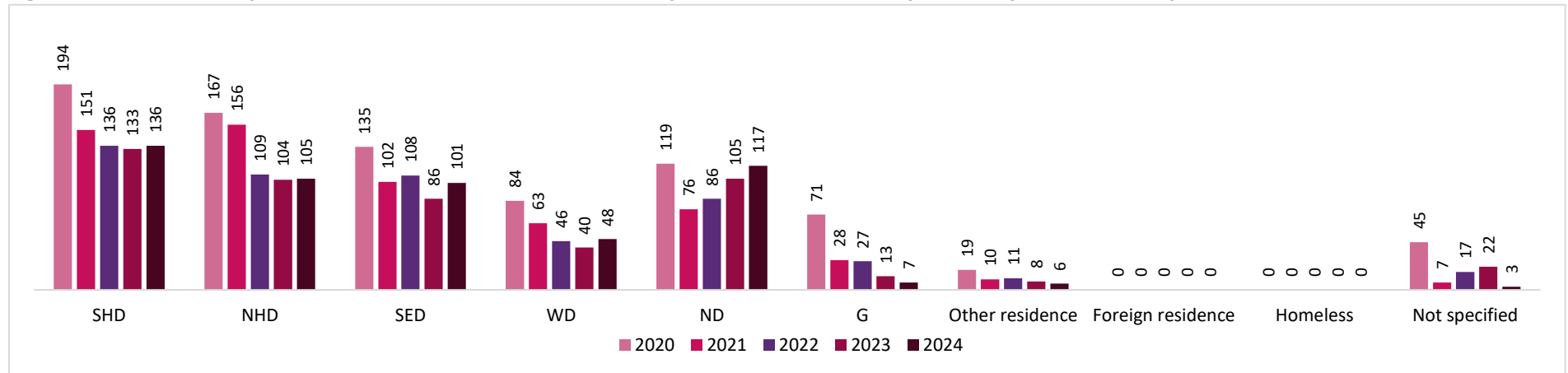


created by CMA

Figure note: On a Community Services level the highest number of cases worked with resided in the town of San Pawl il-Bahar with 176 cases worked with (see raw data in Appendix B). In 2024, the Community Services consisted of Birkirkara, Cottonera, Mosta, Msida, Northern Harbour, Paolo Friere, Qawra, Southern, Valletta, Western, and Zabbar Community Services.

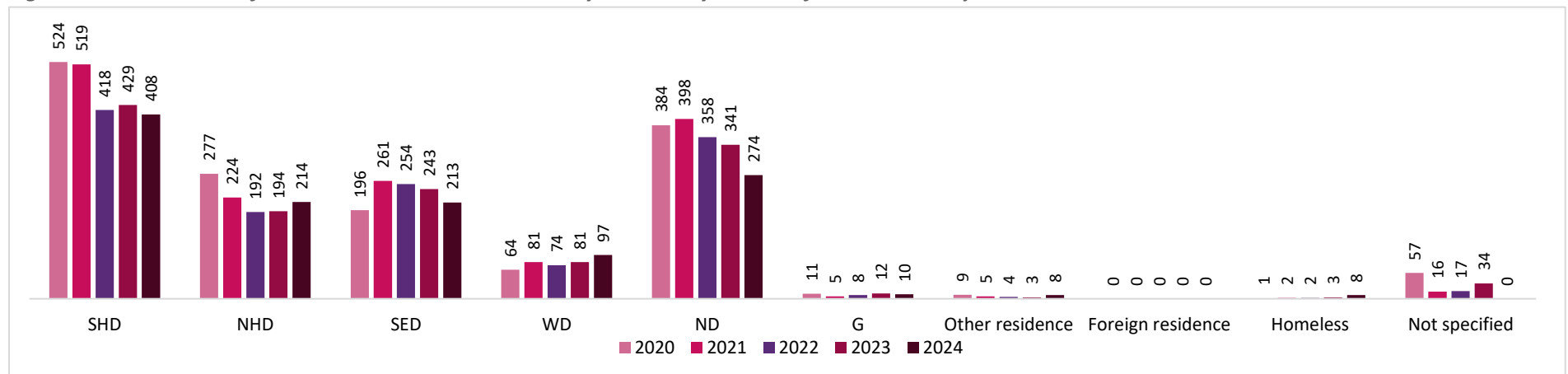
In this section we focused on a few key services in Agency for Community and Therapeutic Services (ACTS) which are the Home Based Therapeutic Services (HBTS) and the Community Services. On an HBTS level, the highest number of cases worked with resided in the town of San Pawl il-Bahar with 54 cases worked with (see Figure 45), and within the Southern Harbour District with 136 cases worked with (see Figure 47). On a Community Services level, the highest number of cases worked with resided in the town of San Pawl il-Bahar with 176 cases worked with (see Figure 46), and within the Southern Harbour District with 408 cases (see Figure 48).

Figure 47: The number of cases worked with at Home Based Therapeutic Services (HBTS) by district of residence and year.



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Figure 48: The number of cases worked with at Community Services by district of residence and year.

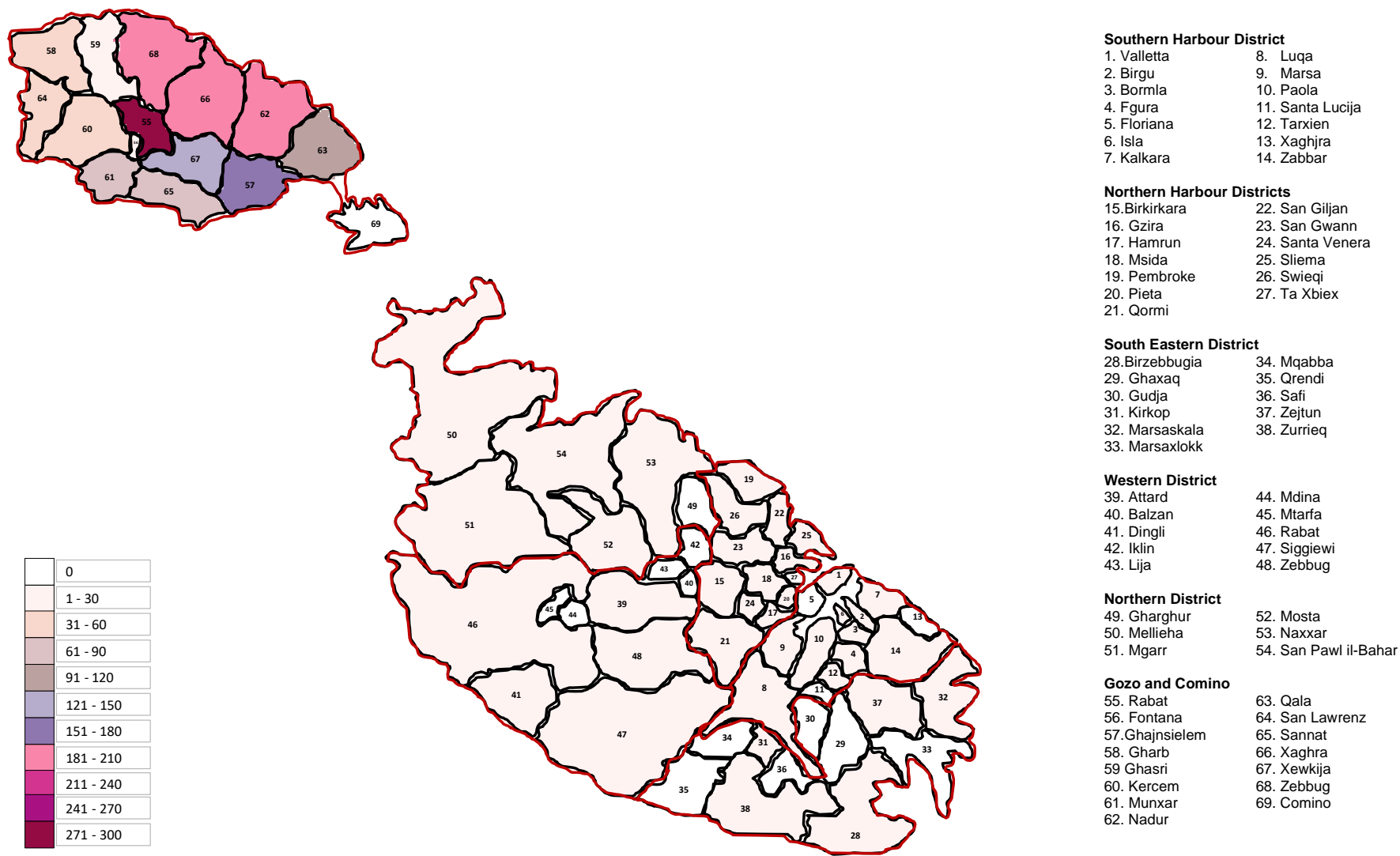


Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Figure note: Community Services in 2016-2019 consisted of Paolo Friere Institute, Birkirkara, Cottonera, Msida, Qawra, and Valletta. Since 2020 the Community Services consisted of Birkirkara, Cottonera, Msida, Mosta, Northern Harbour, Paolo Friere, Qawra, Southern, Valletta, Western, and Zabbar.

FSWS Gozo Branch Operations.

Figure 49: The NUMBER of cases worked with at FSWS Gozo Branch Operations between January and December 2024 by town of residence.



created by CMA

Figure note: On a FSWS Gozo Branch Operations level the highest number of cases worked with resided in the town of Rabat Gozo with 287 cases worked with (see raw data in Appendix A).

Figure 50: The RATE of cases worked with at FSWS Gozo Branch Operations between January and December 2024 by town of residence (per 1,000 residents).

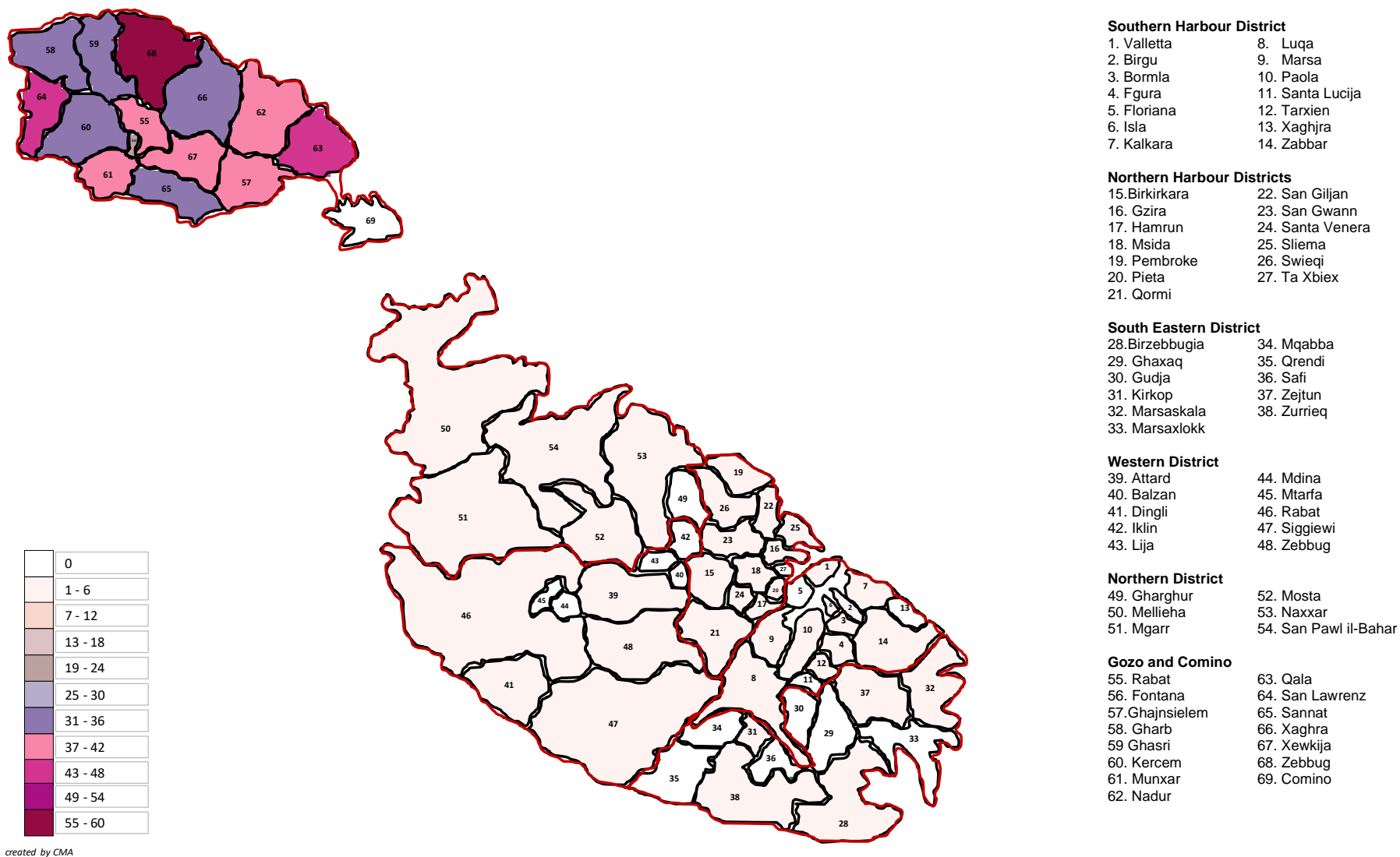
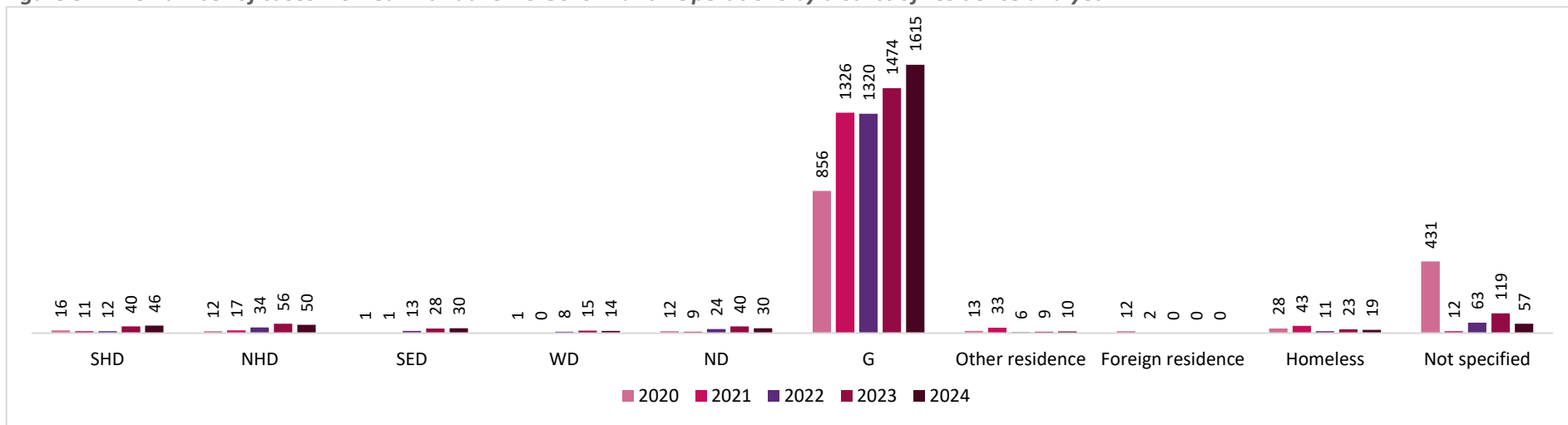


Figure note: When the population of the town is taken into consideration, and we calculate the rate per 1,000 residents, the town with the highest rate of cases worked with was Zebbug Gozo, with a rate of 56 per 1,000 residents (see Appendix C).

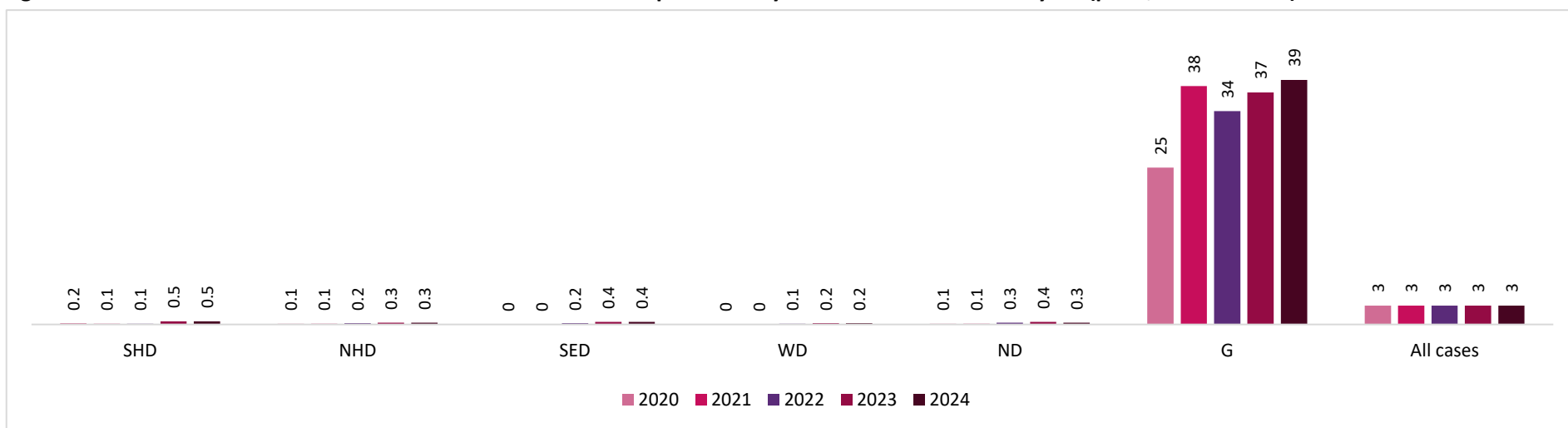
On an FSWS Gozo Branch Operations level the highest number of cases worked with resided in the town of Rabat Gozo with 287 cases worked with (see Figure 49) but the town with the highest rate of cases worked with was Zebbug Gozo, with a rate of 56 per 1,000 residents (see Figure 50). In terms of district, the highest number of cases worked with between January and December 2024 resided in the Gozo District with 1,615 cases (see Figure 51) and the highest rate was in the Gozo District with a rate of 39 per 1,000 residents (see Figure 52).

Figure 51: The number of cases worked with at FSWS Gozo Branch Operations by district of residence and year.



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Figure 52: The rate of cases worked with at FSWS Gozo Branch Operations by district of residence and year (per 1,000 residents).



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

FSWS Gozo Branch Operations: service level cases.

Figure 53: The **number** of cases worked with at Gozo Generic Service between January and December 2024 by town of residence.

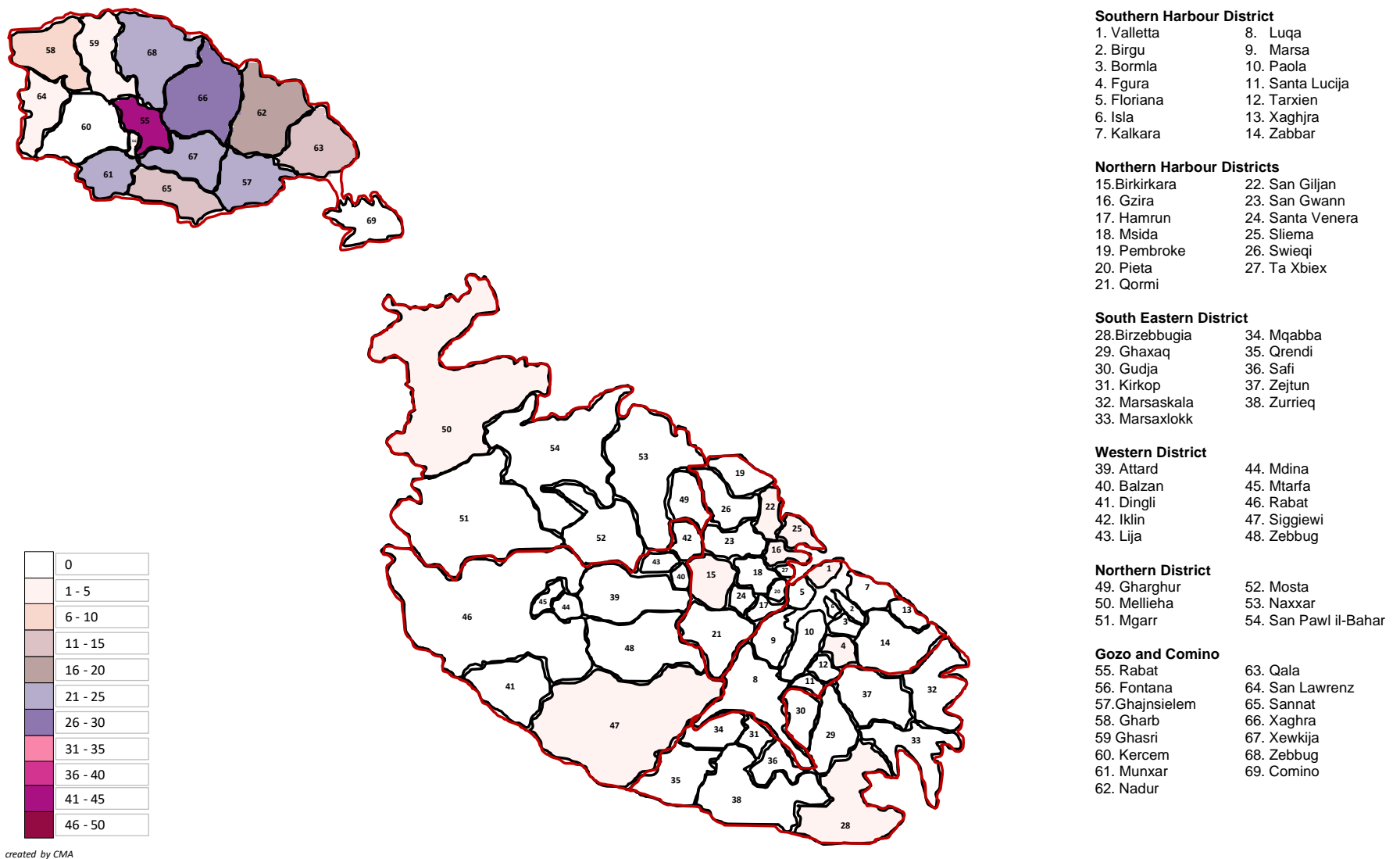
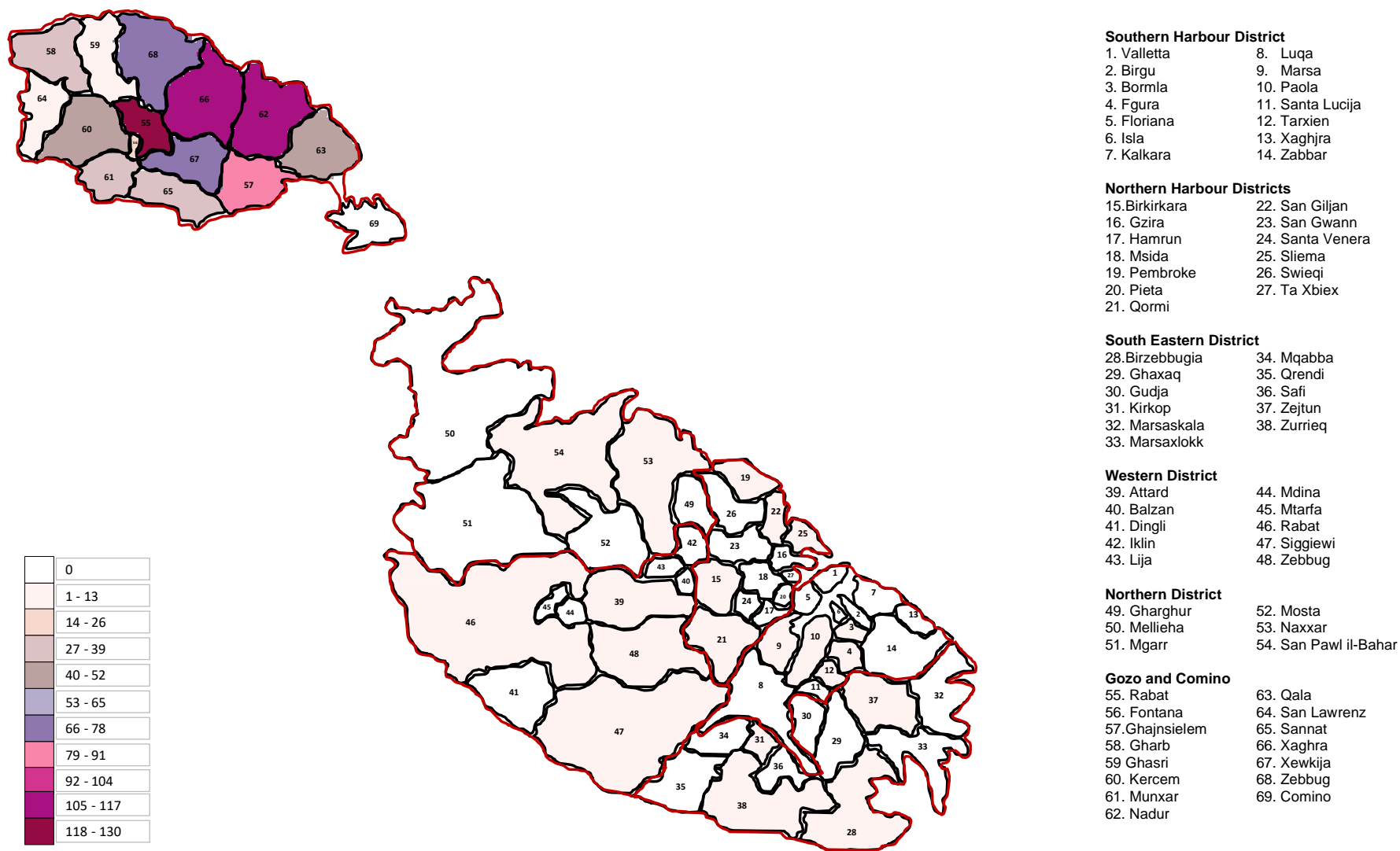


Figure note: On a Gozo Generic Service level the highest number of cases worked with resided in the town of Rabat Gozo with 43 cases worked with (see raw data in Appendix B).

Figure 54: The number of cases worked with at Gozo General Hospital Service between January and December 2024 by town of residence.

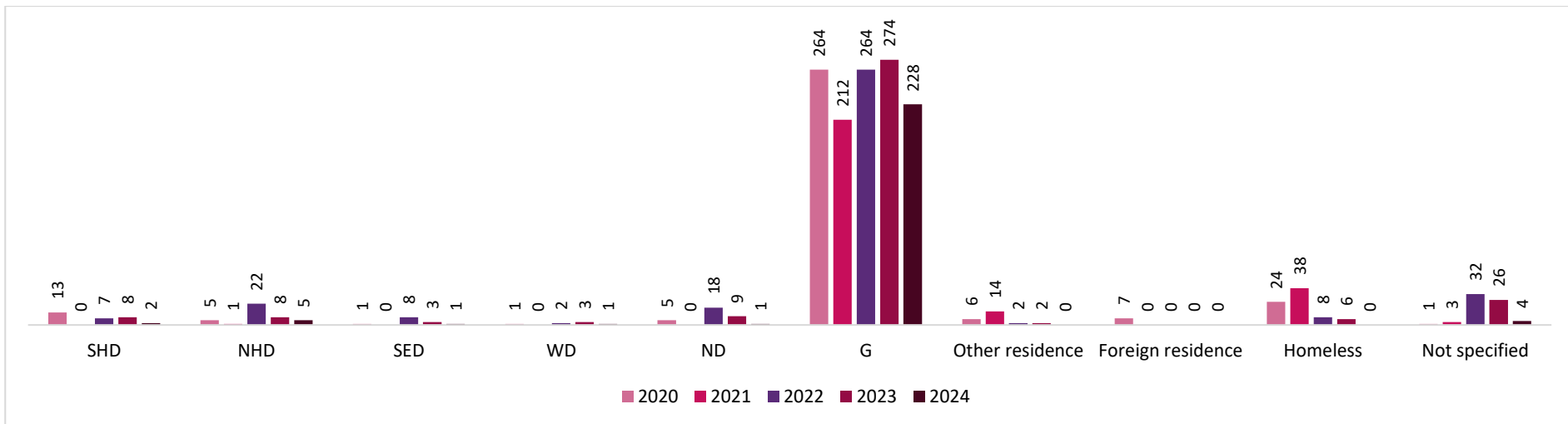


created by CMA

Figure note: On a Gozo General Hospital Service level the highest number of cases worked with resided in the town of Rabat Gozo with 130 cases worked with (see raw data in Appendix B).

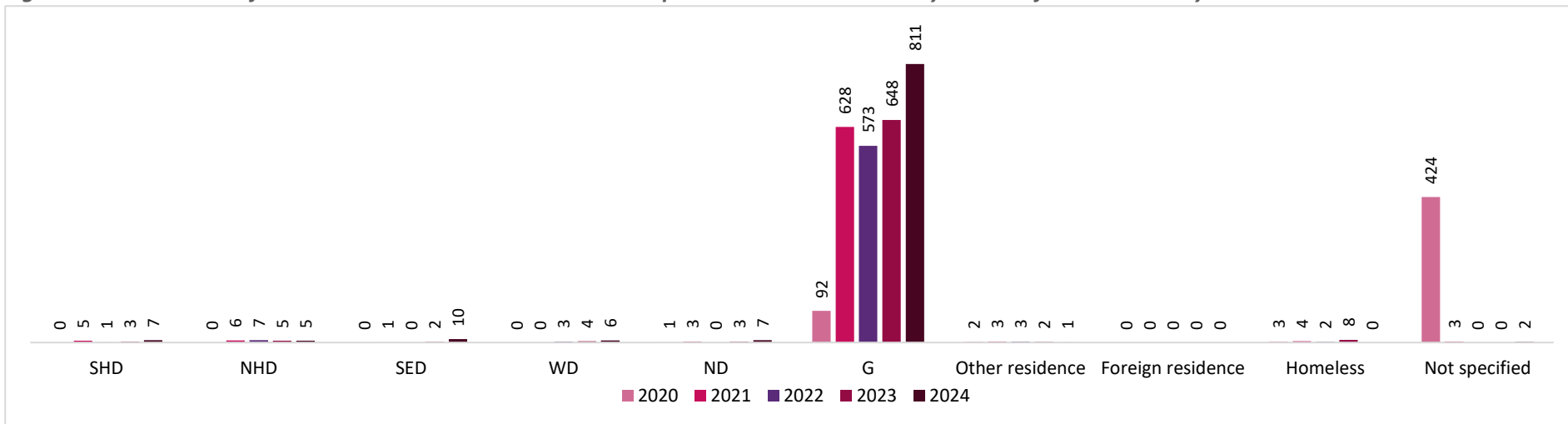
In this section we focused on a few key services in FSWS Gozo Branch Operations which are Gozo Generic Service and the Gozo General Hospital Social Work Service. On a Generic Service level, the highest number of cases worked with resided in the town of Rabat Gozo with 43 cases worked with (see Figure 53), and within the Gozo District with 228 cases (see Figure 55). On a Gozo General Hospital level, the highest number of cases worked with resided in the town of Rabat Gozo with 130 cases worked with (see Figure 54), and within the Gozo District with 811 cases (see Figure 56).

Figure 55: The number of cases worked with at Gozo Generic Service by district of residence and year.



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Figure 56: The number of cases worked with at Gozo General Hospital Social Work Service by district of residence and year.



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = South Eastern District; WD = Western District; ND = Northern District; G = Gozo District.

Highlights.

The largest number of cases worked with within the Foundation for Social Welfare Services (FSWS) between January and December 2024 reported residing within the **Northern Harbour District** (with 6,542 cases) (see *Figure 2*). On the other hand, when we account for differences in population size, the highest rate of cases (per 1,000 residents) worked with within the FSWS reported residing within the **Southern Harbour District** (with a rate of 64 per 1,000 residents) (see *Figure 4*).

The towns with the highest rate per 1,000 residents of cases worked with in the FSWS between January and December 2024 were **Bormla** (rate of 142 per 1,000 residents), followed by **Valletta** (rate of 103 per 1,000 residents) (see *Figure 57*). The towns with the highest rate per 1,000 residents remained stable over time (see *Figure 58*), with the data of 2024 indicating a similar pattern as the past two reporting years.

Figure 57: Top 5 towns with the highest rate of cases worked with at FSWS between January and December 2024 by yearly rate (per 1,000 residents).

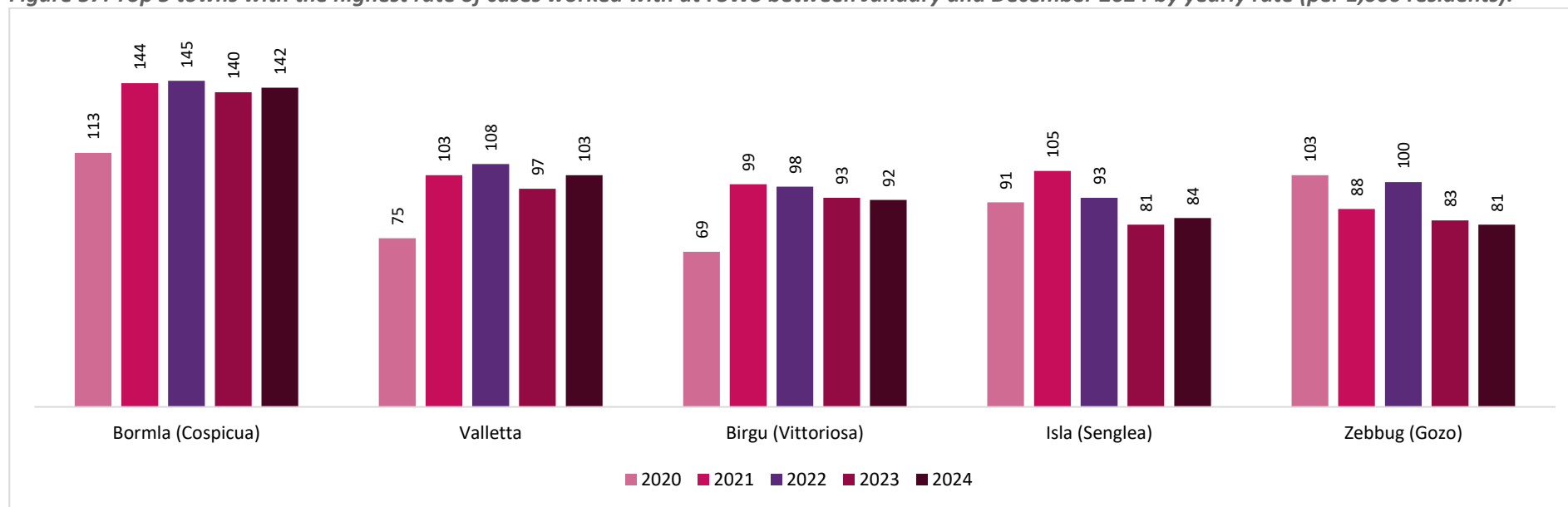


Figure 58: The rate of cases worked with at FSWS 2022, 2023 & Jan-Jun 2024 by town of residence (per 1,000 residents).

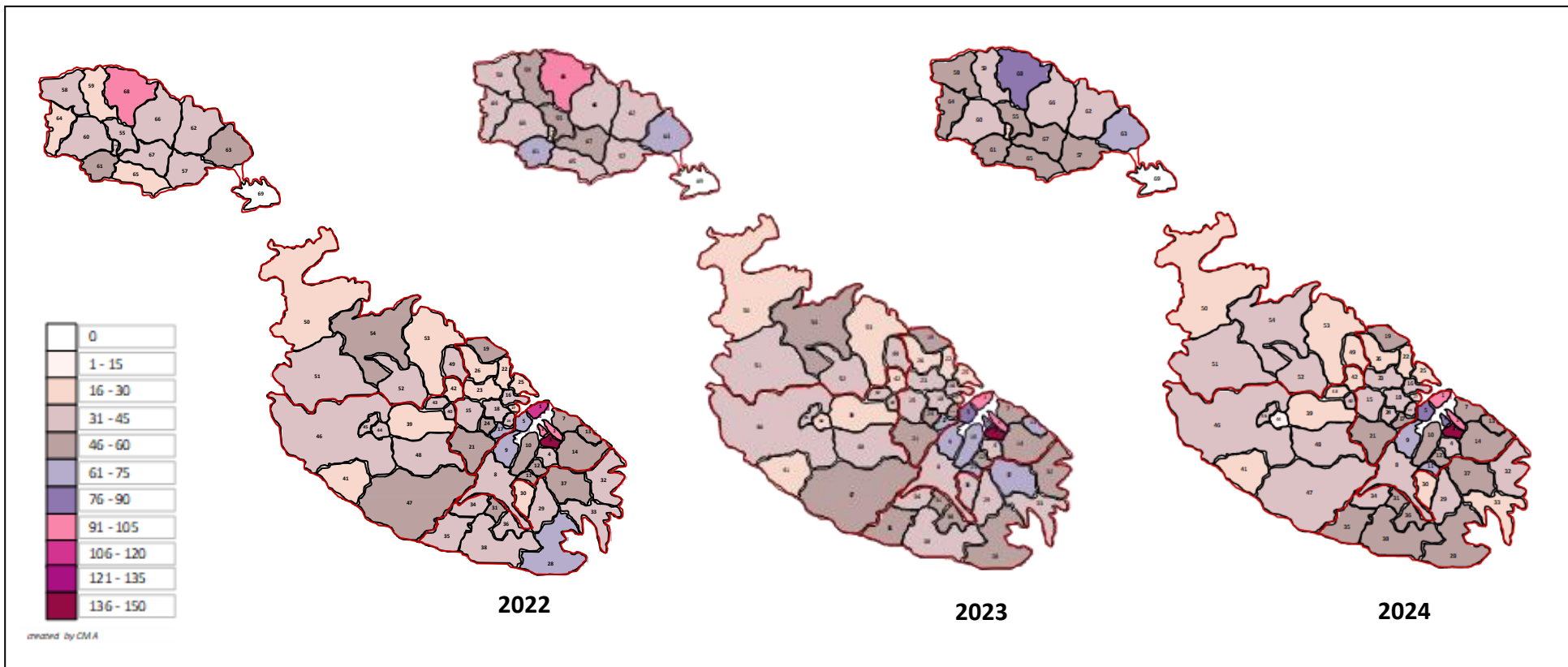


Figure note: see Appendix D for town and number.

Appendix A: Number of cases worked with between January and December 2024 by town and agency.

District	Town	Appogg (all)	Appogg (indiv/fam)	Appogg (health)	Child Protection	Alternative Care	ACTS	Sedqa	Gozo Branch	FSWS
WD	Attard	136	71	65	58	72	44	24	2	336
WD	Balzan	84	16	68	23	25	14	25	0	171
SHD	Birgu (Vittoriosa)	76	17	59	46	32	29	23	3	209
NHD	Birkirkara	541	191	350	191	112	181	146	7	1178
SED	Birzebbugia	284	159	125	169	70	89	80	9	701
SHD	Bormla (Cospicua)	233	85	148	132	54	132	123	6	680
WD	Dingli	47	14	33	15	12	15	12	1	102
SHD	Fgura	312	143	169	109	58	67	78	9	633
SHD	Floriana	49	14	35	27	9	45	37	0	167
G	Fontana (Gozo)	1	0	1	1	0	2	2	23	29
G	Ghajnsielem (Gozo)	5	3	2	7	9	3	3	156	183
G	Gharb (Gozo)	4	2	2	5	7	1	1	56	74
ND	Gharghur	40	21	19	26	18	19	15	0	118
G	Ghasri	4	3	1	0	0	0	0	18	22
SED	Ghaxaq	105	44	61	41	36	31	16	0	229
SED	Gudja	57	30	27	25	4	6	2	0	94
NHD	Gzira	179	83	96	54	18	30	94	4	379
NHD	Hamrun	340	176	164	114	91	68	96	7	716
WD	Iklin	51	25	26	27	15	6	12	0	111
SHD	Isla (Senglea)	74	19	55	28	16	36	45	2	201
SHD	Kalkara	61	19	42	31	25	34	28	1	180
G	Kercem (Gozo)	1	1	0	8	1	0	1	58	69
SED	Kirkop	43	18	25	23	28	15	17	3	129
WD	Lija	51	23	28	28	16	4	11	0	110
SHD	Luqa	137	47	90	33	35	21	34	1	261
SHD	Marsa	182	90	92	71	38	31	69	10	401
SED	Marsaskala	306	181	125	181	110	124	112	5	838
SED	Marsaxlokk	62	27	35	22	24	11	9	0	128
WD	Mdina	3	2	1	0	0	0	0	0	3

ND	Mellieha	160	76	84	90	44	40	44	3	381
ND	Mgarr	67	26	41	29	40	17	13	1	167
ND	Mosta	358	153	205	143	138	135	95	4	873
SED	Mqabba	68	35	33	16	21	21	9	0	135
NHD	Msida	228	105	123	95	70	73	86	11	563
WD	Mtarfa	39	12	27	15	13	28	12	0	107
G	Munxar (Gozo)	8	6	2	21	1	2	3	77	112
G	Nadur (Gozo)	7	4	3	10	4	0	4	187	212
ND	Naxxar	204	89	115	95	95	71	49	5	519
SHD	Paola	268	102	166	111	41	48	103	3	574
NHD	Pembroke	57	33	24	36	36	19	28	1	177
NHD	Pieta	115	59	56	51	53	35	37	2	293
G	Qala (Gozo)	7	3	4	26	7	3	1	110	154
NHD	Qormi	495	194	301	188	119	114	121	3	1040
SED	Qrendi	51	23	28	32	33	17	22	0	155
G	Rabat (Gozo)	15	7	8	30	19	4	11	287	366
WD	Rabat (Malta)	214	47	167	58	65	67	50	6	460
SED	Safi	54	33	21	44	15	17	16	0	146
NHD	San Giljan	164	55	109	27	19	11	55	2	278
NHD	San Gwann	262	118	144	102	52	47	96	3	562
G	San Lawrenz (Gozo)	1	0	1	4	5	0	0	35	45
ND	San Pawl il-Bahar	577	289	288	359	178	334	187	17	1652
G	Sannat (Gozo)	4	3	1	17	5	4	8	69	107
SHD	Santa Lucija	85	37	48	30	22	14	34	0	185
NHD	Santa Venera	161	72	89	81	70	45	49	3	409
WD	Siggiewi	190	81	109	90	68	54	36	4	442
NHD	Sliema	319	112	207	72	63	39	70	5	568
NHD	Swieqi	135	75	60	73	24	27	51	2	312
NHD	Ta Xbiex	29	13	16	5	15	16	2	0	67
SHD	Tarxien	201	95	106	101	78	67	66	2	515
SHD	Valetta	185	44	141	82	41	106	122	1	537
G	Xaghra (Gozo)	6	4	2	31	1	3	11	191	243
G	Xewkija (Gozo)	4	1	3	22	13	0	3	143	185

SHD	Xghajra (Malta)	45	13	32	34	21	16	17	0	133
SHD	Zabbar	390	161	229	183	126	196	150	8	1053
G	Zebbug (Gozo)	20	15	5	34	17	9	14	205	299
WD	Zebbug (Malta)	286	119	167	89	69	60	64	1	569
SED	Zejtun	295	121	174	140	86	151	83	7	762
SED	Zurrieq	273	140	133	105	87	81	50	6	602
G	Comino	0	0	0	0	0	0	0	0	0
	Other residence	383	253	130	174	303	33	56	29	978
	Not specified	141	122	19	154	78	42	80	57	552
	Total cases	10039	4474	5565	4594	3190	3124	3123	1871	25941

Appendix B: Number of cases worked with between January and December 2024 by town and service.

District	Town	DVU	IFSS	LAC	SMOPU	ACT	HBTS	CS	Gen.	MDH	GGH
WD	Attard	52	13	5	9	12	7	10	0	28	2
WD	Balzan	9	4	6	10	7	1	5	0	37	0
SHD	Birgu (Vittoriosa)	16	0	10	16	4	6	14	0	31	0
NHD	Birkirkara	152	1	10	79	53	16	90	2	175	1
SED	Birzebbugia	97	28	12	47	23	19	23	1	65	3
SHD	Bormla (Cospicua)	74	1	7	67	39	15	84	0	64	1
WD	Dingli	10	1	2	3	6	0	5	0	19	0
SHD	Fgura	98	18	5	36	32	8	12	1	87	2
SHD	Floriana	12	1	0	23	7	10	23	0	23	0
G	Fontana (Gozo)	0	0	0	2	0	1	0	2	0	19
G	Ghajnsielem (Gozo)	2	0	1	3	0	0	0	24	1	89
G	Gharb (Gozo)	1	0	0	1	0	0	0	8	0	33
ND	Gharghur	18	0	2	7	5	6	5	0	13	0
G	Ghasri	1	0	0	0	0	0	0	2	1	12

SED	Ghaxaq	33	9	6	9	5	6	15	0	41	0
SED	Gudja	24	5	0	2	0	0	2	0	17	0
NHD	Gzira	47	14	1	53	29	3	7	1	59	0
NHD	Hamrun	95	45	31	44	37	17	8	0	87	0
WD	Iklin	19	3	3	3	6	5	0	0	10	0
SHD	Isla (Senglea)	17	0	5	22	10	2	26	0	28	0
SHD	Kalkara	17	1	2	18	5	2	18	0	20	0
G	Kercem (Gozo)	1	0	0	1	0	0	0	0	0	44
SED	Kirkop	13	3	7	6	10	3	7	0	19	2
WD	Lija	14	3	2	6	2	1	0	0	15	0
SHD	Luqa	31	9	7	16	10	6	3	0	37	0
SHD	Marsa	47	13	2	36	22	8	7	0	54	1
SED	Marsaskala	119	37	10	53	43	26	43	0	64	0
SED	Marsaxlokk	16	4	0	5	3	3	4	0	25	0
WD	Mdina	2	0	0	0	0	0	0	0	1	0
ND	Mellieha	55	13	3	22	17	10	8	1	49	0
ND	Mgarr	16	6	6	9	4	8	3	0	21	0
ND	Mosta	124	8	22	44	37	28	56	0	125	0
SED	Mqabba	23	5	2	6	2	5	7	0	21	0
NHD	Msida	71	10	12	50	26	12	33	0	56	0
WD	Mtarfa	11	0	0	5	6	5	8	0	10	0
G	Munxar (Gozo)	4	0	0	3	0	0	1	22	2	29
G	Nadur (Gozo)	3	0	0	2	1	0	0	18	1	111
ND	Naxxar	76	3	12	31	14	11	26	0	51	1
SHD	Paola	55	32	7	50	35	14	6	0	85	1
NHD	Pembroke	22	9	7	12	11	0	1	0	8	1
NHD	Pieta	37	10	24	24	12	6	2	0	29	0
G	Qala (Gozo)	1	1	1	1	0	0	3	15	2	48

NHD	Qormi	131	29	22	63	46	17	44	0	117	1
SED	Qrendi	15	4	4	9	6	6	6	0	14	0
G	Rabat (Gozo)	3	0	1	8	2	2	1	43	4	130
WD	Rabat (Malta)	32	11	5	23	20	15	27	0	102	2
SED	Safi	23	7	2	6	7	0	5	0	9	0
NHD	San Giljan	39	9	1	30	18	6	1	1	55	1
NHD	San Gwann	70	28	9	44	38	5	9	0	85	0
G	San Lawrenz (Gozo)	0	0	0	0	0	0	0	4	0	10
ND	San Pawl il-Bahar	215	17	22	94	66	54	176	0	147	6
G	Sannat (Gozo)	2	1	0	3	2	1	2	14	1	38
SHD	Santa Lucija	25	8	2	25	7	6	2	0	31	0
NHD	Santa Venera	47	14	17	23	19	9	6	0	39	0
WD	Siggiewi	59	15	6	13	16	11	17	1	54	1
NHD	Sliema	74	17	20	41	19	4	7	1	121	1
NHD	Swieqi	54	8	2	22	22	3	5	0	33	0
NHD	Ta Xbiex	10	1	3	1	1	7	1	0	11	0
SHD	Tarxien	63	20	21	41	23	21	7	0	55	2
SHD	Valletta	36	3	7	76	28	13	79	1	93	0
G	Xaghra (Gozo)	1	1	0	9	0	1	1	30	1	105
G	Xewkija (Gozo)	1	0	3	2	1	0	0	24	0	67
SHD	Xghajra (Malta)	13	0	1	8	4	2	9	0	6	0
SHD	Zabbar	124	6	32	82	40	23	118	0	118	0
G	Zebbug (Gozo)	3	1	2	8	3	2	2	22	3	76
WD	Zebbug (Malta)	88	17	7	31	22	3	25	0	85	1
SED	Zejtun	97	6	14	48	25	15	79	0	93	4
SED	Zurrieq	84	39	14	18	22	18	22	0	80	1
G	Comino	0	0	0	0	0	0	0	0	0	0
	Other residence	14	15	45	27	21	6	16	0	115	1

	Not specified	24	14	15	42	23	3	0	4	12	2
	Total cases	2882	601	509	1633	1036	523	1232	242	2965	849

Table Key: DVU = Domestic Violence Service; IFSS = Intake & Family Support Service; LAC = Looked After Children; SMOPU = Substance Misuse Out-Patients Unit; ACT = Addictions Community Service; HBTS = Home Based Therapeutic Service; CS = Community Service; Gen. = Gozo Generic Service; MDH = Mater Dei Hospital Social Work Service; GGH = Gozo General Hospital Social Work Service.

Appendix C: Rate of cases worked with between January and December 2024 by town and agency (per 1,000 residents).

District	Town	Appogg (all)	Appogg (indiv/fam)	Appogg (health)	Child Protection	Alternative Care	ACTS	Sedqa	Gozo Branch	FSWS
WD	Attard	11	5	5	4	6	3	2	0.2	26
WD	Balzan	17	3	14	5	5	3	5	0	34
SHD	Birgu (Vittoriosa)	34	8	26	20	14	13	10	1	92
NHD	Birkirkara	19	7	12	7	4	6	5	0.2	41
SED	Birzebbugia	23	13	10	14	6	7	6	1	57
SHD	Bormla (Cospicua)	49	18	31	28	11	28	26	1	142
WD	Dingli	12	4	8	4	3	4	3	0.3	26
SHD	Fgura	23	10	12	8	4	5	6	1	46
SHD	Floriana	24	7	17	13	4	22	18	0	81
G	Fontana (Gozo)	1	0	0.9	1	0	2	2	20	25
G	Ghajnsielem (Gozo)	1	0.8	0.5	2	2	1	1	42	49
G	Gharb (Gozo)	3	1	1	3	4	1	1	35	47
ND	Gharghur	10	5	5	7	5	5	4	0	30
G	Ghasri	8	6	2	0	0	0	0	35	42
SED	Ghaxaq	18	8	11	7	6	5	3	0	40
SED	Gudja	17	9	8	7	1	2	1	0	27
NHD	Gzira	15	7	8	4	1	2	8	0.3	31
NHD	Hamrun	29	15	14	10	8	6	8	1	61
WD	Iklin	14	7	7	7	4	2	3	0	30
SHD	Isla (Senglea)	31	8	23	12	7	15	19	1	84

SHD	Kalkara	19	6	13	10	8	11	9	0.3	56
G	Kercem (Gozo)	1	0.5	0	4	1	0	1	30	36
SED	Kirkop	17	7	10	9	11	6	7	1	50
WD	Lija	14	6	7	7	4	1	3	0	29
SHD	Luqa	19	6	12	4	5	3	5	0.1	36
SHD	Marsa	31	15	16	12	6	5	12	2	68
SED	Marsaskala	17	10	7	10	6	7	6	0.3	46
SED	Marsaxlokk	15	7	8	5	6	3	2	0	31
WD	Mdina	15	10	5	0	0	0	0	0	15
ND	Mellieha	11	5	6	6	3	3	3	0.2	27
ND	Mgarr	13	5	8	6	8	3	3	0.2	33
ND	Mosta	14	6	8	6	5	5	4	0.2	35
SED	Mqabba	19	10	9	4	6	6	2	0	37
NHD	Msida	14	7	8	6	4	5	5	1	36
WD	Mtarfa	15	5	11	6	5	11	5	0	42
G	Munxar (Gozo)	4	3	1	11	1	1	2	41	60
G	Nadur (Gozo)	2	0.9	0.7	2	1	0	1	41	46
ND	Naxxar	11	5	6	5	5	4	3	0.3	29
SHD	Paola	27	10	17	11	4	5	11	0.3	59
NHD	Pembroke	15	9	6	10	10	5	8	0.3	48
NHD	Pieta	17	9	8	7	8	5	5	0.3	42
G	Qala (Gozo)	3	1	2	11	3	1	0.4	47	66
NHD	Qormi	25	10	15	10	6	6	6	0.2	53
SED	Qrendi	16	7	9	10	10	5	7	0	48
G	Rabat (Gozo)	2	0.9	1.1	4	3	1	1	38	49
WD	Rabat (Malta)	17	4	14	5	5	5	4	0.5	37
SED	Safi	18	11	7	15	5	6	5	0	50
NHD	San Giljan	11	4	8	2	1	1	4	0.1	19
NHD	San Gwann	17	8	9	6	3	3	6	0.2	36
G	San Lawrenz (Gozo)	1	0	1	5	6	0	0	44	56

ND	San Pawl il-Bahar	15	7	7	9	5	9	5	0.4	43
G	Sannat (Gozo)	2	1	0	8	2	2	4	31	47
SHD	Santa Lucija	32	14	18	11	8	5	13	0	70
NHD	Santa Venera	17	8	9	8	7	5	5	0.3	43
WD	Siggiewi	20	8	11	9	7	6	4	0.4	46
NHD	Sliema	14	5	9	3	3	2	3	0.2	26
NHD	Swieqi	9	5	4	5	2	2	3	0.1	21
NHD	Ta Xbiex	12	5	7	2	6	7	1	0	27
SHD	Tarxien	20	10	11	10	8	7	7	0.2	52
SHD	Valletta	36	8	27	16	8	20	23	0.2	103
G	Xaghra (Gozo)	1	0.7	0.4	6	0.2	1	2	36	46
G	Xewkija (Gozo)	1	0.3	0.8	6	4	0	1	39	50
SHD	Xghajra (Malta)	19	5	13	14	9	7	7	0	55
SHD	Zabbar	22	9	13	10	7	11	8	0.5	59
G	Zebbug (Gozo)	5	4	1	9	5	2	4	56	81
WD	Zebbug (Malta)	19	8	11	6	5	4	4	0.1	39
SED	Zejtun	23	10	14	11	7	12	7	1	60
SED	Zurrieq	22	11	10	8	7	6	4	0.5	48
G	Comino	0	0	0	0	0	0	0	0	0
	Total cases	18	8	10	8	6	6	6	3	46

Appendix D: Rate of cases worked with at FSWS in January 2020 to December 2024 by town of residence and year (per 1,000 residents).

District	Town	2020	2021	2022	2023	2024
WD	Attard	18	22	27	23	25
WD	Balzan	26	36	38	30	34
SHD	Birgu (Vittoriosa)	69	99	98	93	92
NHD	Birkirkara	35	38	40	39	40
SED	Birzebbugia	37	52	62	57	56
SHD	Bormla (Cospicua)	113	144	145	140	142
WD	Dingli	21	27	30	26	26
SHD	Fgura	32	42	44	43	45
SHD	Floriana	69	79	68	78	80
G	Fontana (Gozo)	22	30	42	19	25
G	Ghajnsielem (Gozo)	29	37	31	35	49
G	Gharb (Gozo)	19	29	39	38	46
ND	Gharghur	24	25	31	33	29
G	Ghasri	21	15	28	48	42
SED	Ghaxaq	30	37	34	42	39
SED	Gudja	21	23	28	30	27
NHD	Gzira	24	35	34	31	31
NHD	Hamrun	61	68	62	61	60
WD	Iklin	17	23	27	29	30
SHD	Isla (Senglea)	91	105	93	81	84
SHD	Kalkara	41	49	47	48	55
G	Kercem (Gozo)	23	32	34	34	35
SED	Kirkop	37	47	55	49	49

WD	Lija	24	24	31	29	29
SHD	Luqa	30	34	34	33	35
SHD	Marsa	59	74	65	65	68
SED	Marsaskala	34	40	44	43	45
SED	Marsaxlokk	30	27	35	33	30
WD	Mdina	32	41	31	25	15
ND	Mellieha	20	23	27	24	27
ND	Mgarr	27	32	32	33	32
ND	Mosta	28	32	32	30	34
SED	Mqabba	24	28	34	35	36
NHD	Msida	24	38	37	30	35
WD	Mtarfa	24	35	43	36	41
G	Munxar (Gozo)	42	43	47	60	60
G	Nadur (Gozo)	17	35	35	40	45
ND	Naxxar	21	27	25	27	29
SHD	Paola	45	49	53	59	58
NHD	Pembroke	38	51	47	44	47
NHD	Pieta	39	40	45	40	42
G	Qala (Gozo)	29	37	48	61	65
NHD	Qormi	49	55	53	55	53
SED	Qrendi	43	40	44	55	47
G	Rabat (Gozo)	28	44	40	46	48
WD	Rabat (Malta)	30	33	36	36	37
SED	Safi	35	37	38	49	49
NHD	San Giljan	13	20	21	18	19
NHD	San Gwann	21	28	30	32	35
G	San Lawrenz (Gozo)	23	25	28	35	56
ND	San Pawl il-Bahar	37	44	48	43	42
G	Sannat (Gozo)	31	29	29	37	47
SHD	Santa Lucija	54	59	57	69	70

NHD	Santa Venera	48	50	50	46	42
WD	Siggiewi	38	45	48	45	45
NHD	Sliema	16	26	28	27	25
NHD	Swieqi	12	17	21	19	21
NHD	Ta Xbiex	21	32	29	24	27
SHD	Tarxien	47	47	48	53	52
SHD	Valletta	75	103	108	97	103
G	Xaghra (Gozo)	23	30	38	42	45
G	Xewkija (Gozo)	29	39	42	50	50
SHD	Xghajra (Malta)	55	52	51	56	55
SHD	Zabbar	48	55	53	56	59
G	Zebbug (Gozo)	103	88	100	83	81
WD	Zebbug (Malta)	37	36	38	36	38
SED	Zejtun	47	56	57	60	59
SED	Zurrieq	37	42	45	44	47
G	Comino	0	0	0	0	0
	Total cases	39	44	46	46	46

Appendix E: List of services within each agency/directorate which provided data included in the mapping report.

Appogg Agency	Individual /family related	Intake & Family Support Service
		Human Trafficking Service
		Appogg Homeless Service
		Domestic Violence Service
		Għabex Shelter
		Stop! The Violence and Abuse Service
		Child to Parent Violence Service
	Health related	Mater Dei Hospital Social Work Service
		Benniena Service
		Oncology Social Work Service
		Qormi Health Centre Social Work Service
		St. Vincent de Paule Social Work Service
		Primary Health Care Service
		Bormla Mental Health Care Service
		Floriana Mental Health Care Service
		Mtarfa Mental Health Care Service
Child and Young People's Service		
Child Protection Directorate	Child Protection Service	
	Court Service	
Directorate for Alternative Care	Looked After Children Service	
	Aftercare Service	
	Fostering Service	
	Adoption Service	
	High Support Service	
	Community Homes Service	
	Home-Start Malta	
	Youth in Focus Service	
	Embark for Life Service	
	Supervised Access Visits Service	

Sedqa Agency	Addictions Community Service
	Court Services
	Substance Misuse Out-Patients Unit
	Substance Misuse In-Patients Unit
	Sedqa Residential Rehabilitation Program
Agency for Community and Therapeutic Services	Home Based Therapeutic Services
	Psychological Services
	Incredible Years Programme
Gozo Branch	Community Services
	Generic Social Work Service
	Domestic Violence Service - Gozo
	Homeless Service - Gozo
	Marsalforn Community Service
	Psychological Service - Gozo
	Looked After Children - Gozo
	Fostering Service – Gozo
	Home-Start – Gozo
	Court Service - Gozo
	Supervised Access Visits Service - Gozo
	Gozo Prison Project
	Gozo General Hospital Social Work Service
	Gozo General Hospital – Psychiatric Unit Social Work Service



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