



Agency for Community and Therapeutic Services

Interim Half-Yearly Statistical Report

Report period: Jan-Jun 2026

August 2026



Authors:

Christine Marchand-Agius: Senior Research Executive I, Leader
Data analysis, design, and editing.

Melanie Darmanin: Senior Social Worker II - Research
Data analysis and editing.

Foundation for Social Welfare Services, Malta
© Copyright, 2026

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, except as permitted by the Malta Copyright Act (Chapter 415), without the prior permission of the Foundation for Social Welfare Services.

Citation: Foundation for Social Welfare Services. (2026). Agency for Community & Therapeutic Services Interim Half-Yearly Statistical Report 2026. Malta: Foundation for Social Welfare Services.

Foundation for Social Welfare Services
212, Cannon Road, Santa Venera
SVR 9034, Malta

Table of contents

Introduction	5
Executive summary	6
Agency level data	8
Service level data	15
Home Based Therapeutic Services (HBTS).....	15
Psychotherapeutic Services (PSS)	22
Parenting Team (PT).....	28
Community Development (CD).....	35
Community Services (CS)	39
Community Services: Birkirkara (BCS)	47
Community Services: Cottonera (CoCS).....	54
Community Services: Mosta (MoCS)	61
Community Services: Msida (MsCS)	68
Community Services: Northern Harbour (NHCS).....	75
Community Services: Paulo Freire Institute (PFI)	82
Community Services: Qawra (QCS).....	89
Community Services: Southern (SCS)	96
Community Services: Valletta (VCS)	103
Community Services: Western (WCS).....	110
Community Services: Zabbar (ZCS)	117
Appendix A	124
Number of cases opened (new & re-contact) by gender and year	124
Number of cases opened (new & re-contact) by age category and year	127
Number of cases opened (new & re-contact) by nationality and year	132
Number of cases opened (new & re-contact) by district of residence and year	135

Appendix B	140
Service descriptions	140
Glossary of terms	140
Community development initiatives	142
Primary problems.....	142
Maltese district	145

Introduction

This report presents statistical information regarding the Agency for Community and Therapeutic Services (ACTS), within Foundation for Social Welfare Services (FSWS). It includes Agency level data, followed by detailed information for each service.

The information presented provides an overview of service use and selected indicators of service performance. In this report, “service users” refers to persons using the service from intake or referral through to case closure. Service descriptions and definitions of key terms are provided in Appendix B. Further information on service aims and activities is available at fsws.gov.mt.

The data are based on information submitted by services to the FSWS Research Team between 10 July and 20 August 2026. Where applicable, figures are provided at the individual level (number of individuals worked with) and case level (number of cases worked with). Individuals may access services multiple times within the reporting period or across multiple services simultaneously, resulting in more than one case per individual. To demonstrate the difference, consider Person A, who started and stopped attending a service twice in the same year, making it equivalent to 2 cases, but 1 individual worked with. As such, the total number of cases is typically higher than the number of individuals.

The report also includes data on, but is not limited to, referrals, cases opened (new and re-contact cases), and cases closed. Data on cases worked with and cases opened are further broken down by key socio-demographic variables, with detailed tables about cases opened provided in Appendix A. Please note that due to rounding, percentages may not always total 100%.

Changes in data collection processes over time, including the introduction of the online data collection system, may affect comparability of data across years. Relevant notes about aspects which may have impacted the data and influence trends are provided throughout the report where applicable.

The data presented are subject to revision as additional information becomes available.

This report would not have been possible without the contribution of staff responsible for data entry and submission across the services.

Executive summary

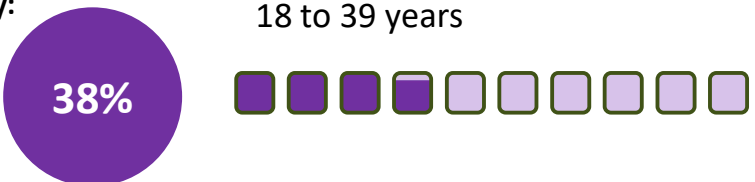
Cases worked with in Jan-Jun 2026: **2,418**

Out of the 2,418 cases worked with between Jan-Jun 2026:

Gender:



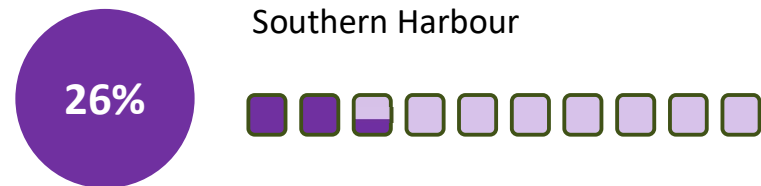
Age category:



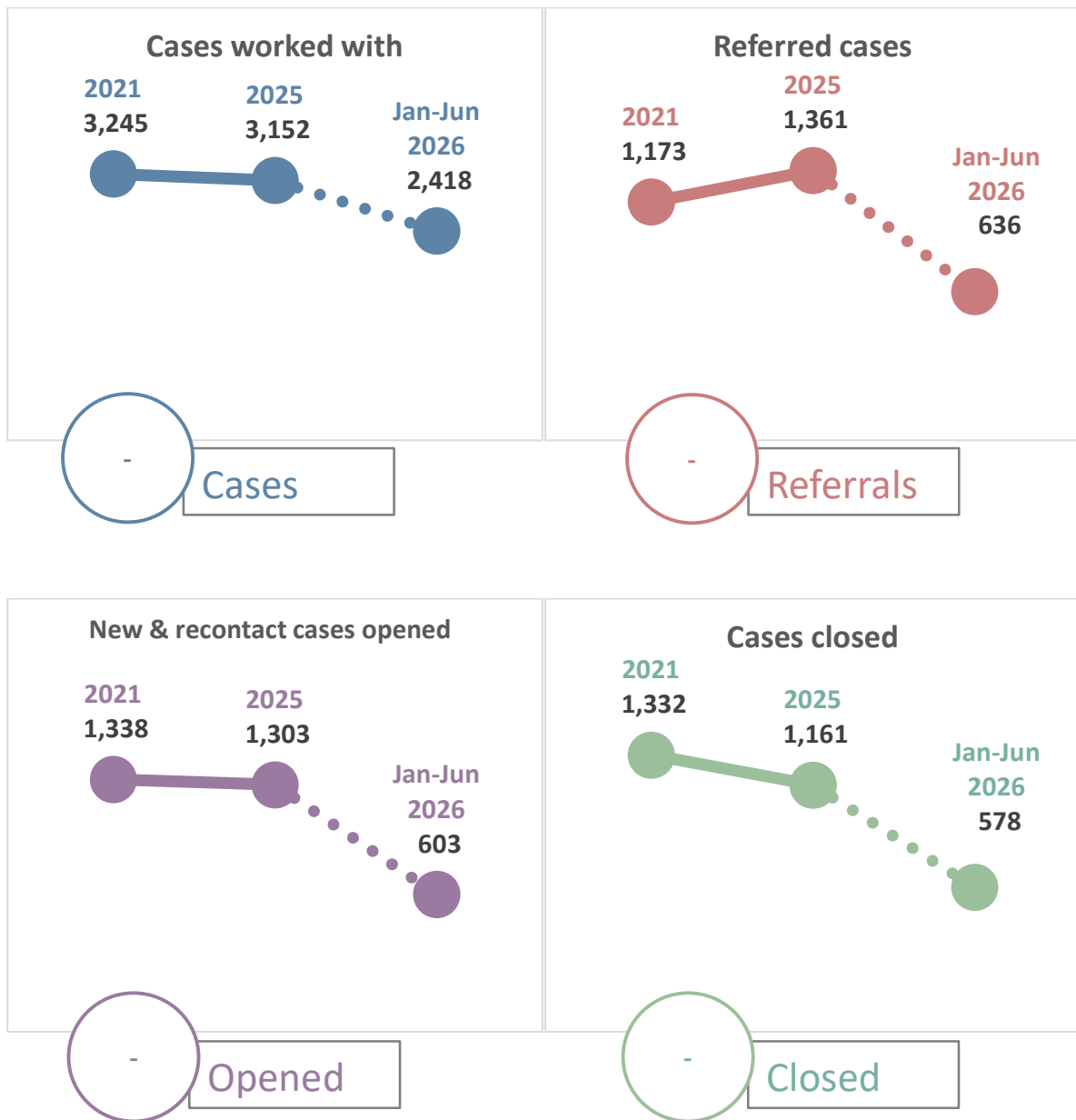
Nationality:



District:



5-year comparison of case activity (2021-2025) and Jan-Jun 2026:



Note: Data on the number of cases in 2021, 2025 and Jan-Jun 2026 is presented to display changes over a complete five-year period.

Agency level data

This section provides information on an Agency level.

ACTS: Cases and individuals worked with, by year



Figure 1: In Jan-Jun 2026, 2418 cases and 2107 individuals were worked with compared to 3152 and 2679 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary). Prior to 2023, the number of individuals is a sum across multiple units and thus can only provide an approximation of the number of individuals overall and the figures provided are therefore higher than the real figures. From 2023 onwards, the number of individuals is the true number of individuals across the entire agency because figures are deduplicated across services.

Case activity, Jan-Jun 2026

	Total cases worked with	Individuals worked with	Waiting list end Jun 2026
Home Based Therapeutic Service	242	241	0
Psychotherapeutic Services	1134	1082	105
Parenting Team	213	213	44
Community Services	829	821	19
Total	2418	-	168

Figure 2: Case activity is concentrated within Psychotherapeutic Services, which accounts for the majority of both cases and individuals worked with during the reporting period. Please note that the total unique individual across services is not provided since aggregating across services would include duplication and not provide the true number across services.

A total of **2,418** cases were worked with between January and June 2026.

ACTS: Cases worked with Jan-Jun 2026 by gender

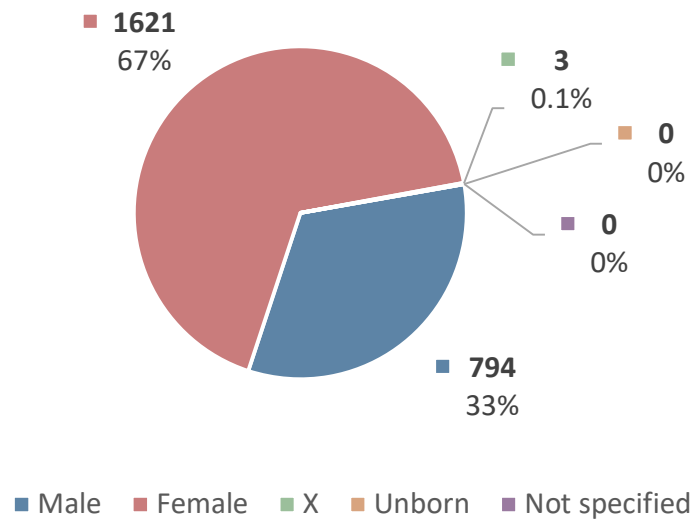


Figure 3: Female service users accounted for the highest proportion of cases worked with (67%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

ACTS: Cases worked with Jan-Jun 2026 by age category

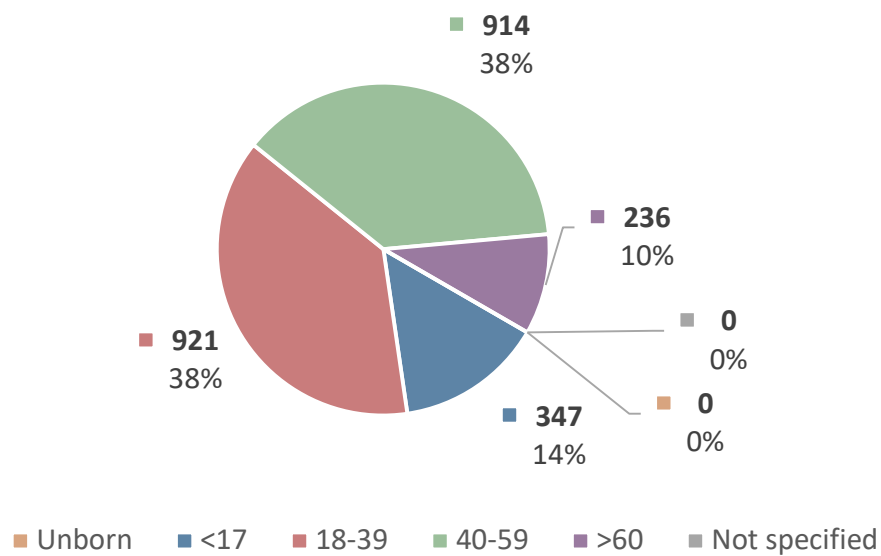


Figure 4: Service users aged 18 to 39 (38%) and 40 to 59 (38%) accounted for the highest proportion of cases worked with.

Note: Age is calculated based on date of birth.

ACTS: Cases worked with Jan-Jun 2026 by nationality

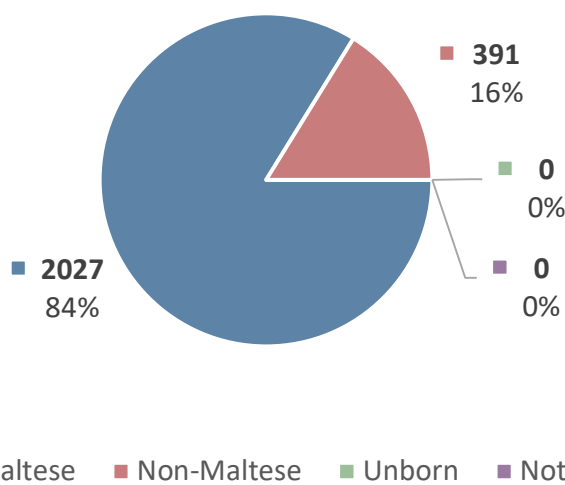
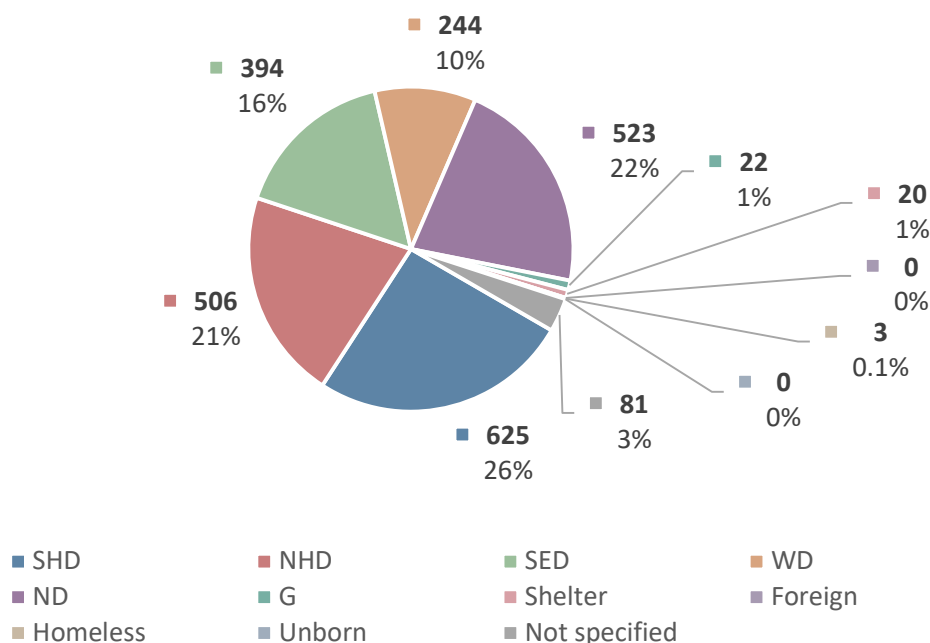


Figure 5: Maltese service users accounted for the highest proportion of cases worked with (84%), while non-Maltese service users accounted for 16%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

ACTS: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 6: Southern Harbour District accounted for the highest proportion of cases worked with (26%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

ACTS: Cases worked with by case type (new, re-contact, known and intake), by year

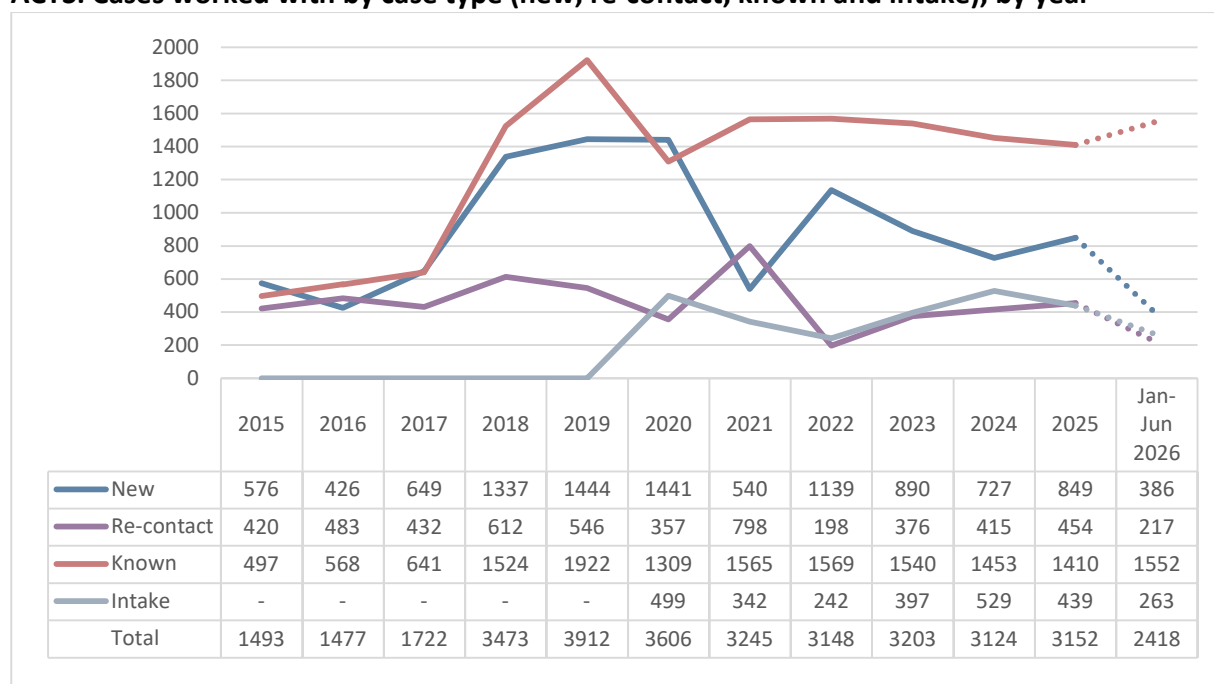


Figure 7: New cases accounted for 16% (386) of cases worked with, while re-contact cases accounted for 9% (217).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2020 following the introduction of the online system. From 2023 onwards, new case figures represent Agency level totals; earlier figures were aggregated from services.

ACTS: Cases worked with by case state at the end of the reporting period

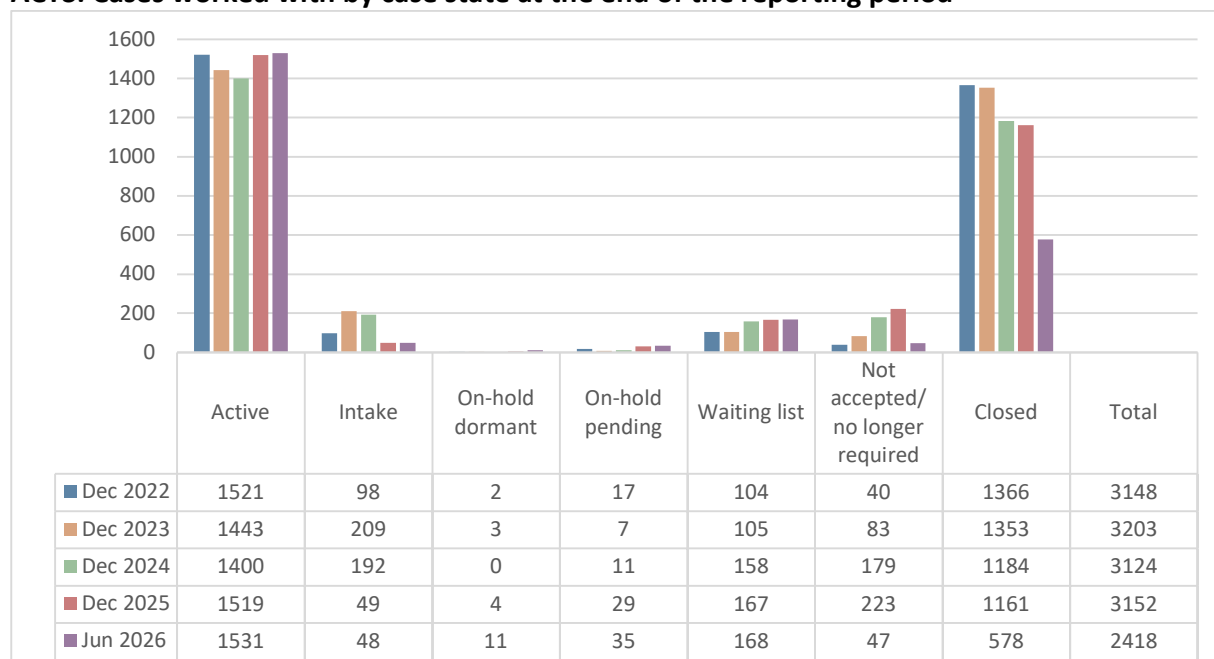


Figure 8: By the end of June 2026, 63% (1531) of the cases worked with remained active, 24% (578) were closed and 2% (48) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

ACTS: Waiting list at the end of the reporting period

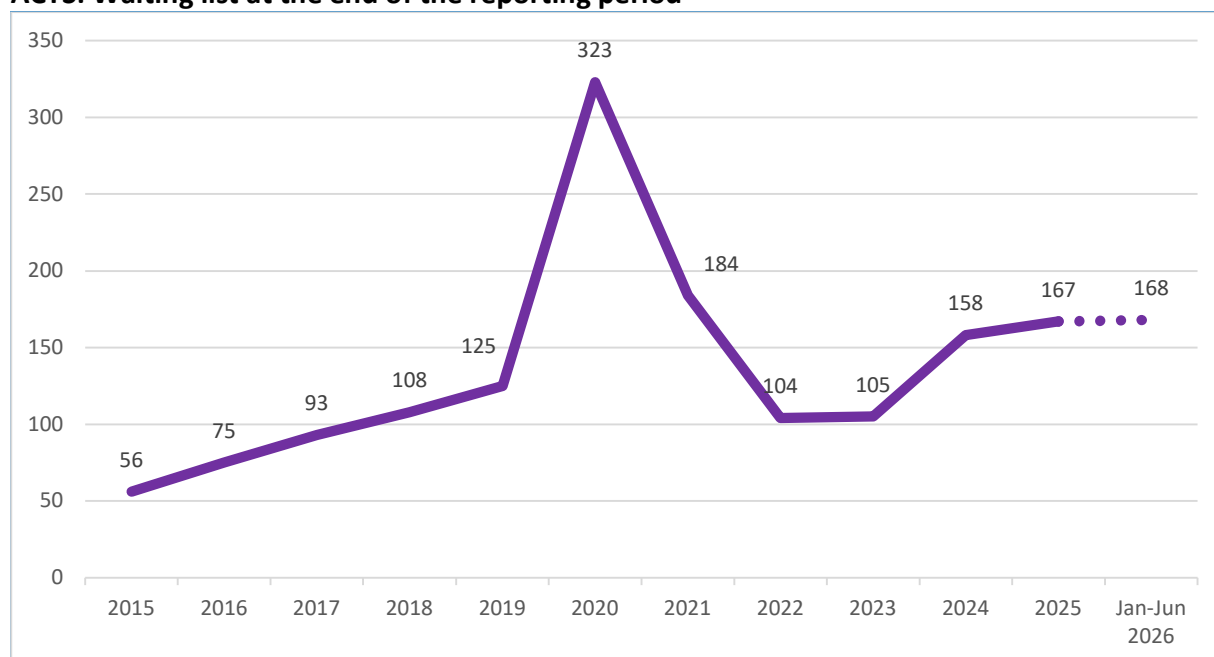


Figure 9: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 168 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

ACTS: Referrals, cases opened (new & re-contact), and cases closed, by year

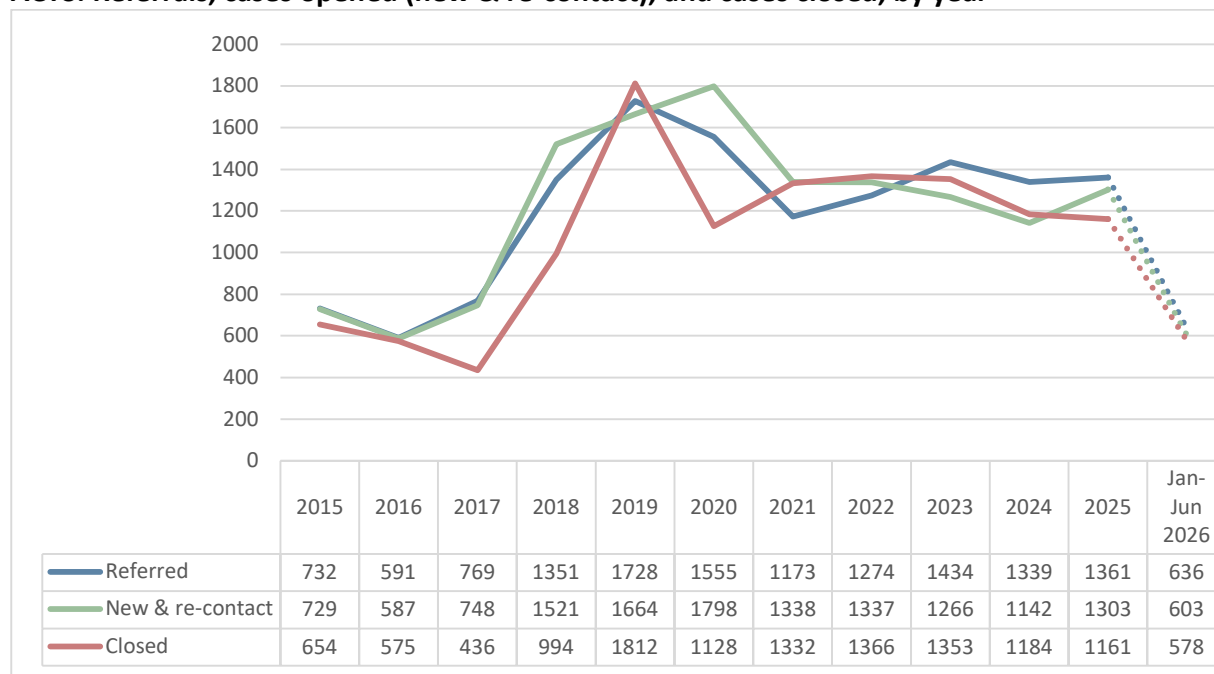


Figure 10: In Jan-Jun 2026, 636 cases were referred, 603 new & recontact cases opened, and 578 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 7 for breakdown).

A total of **603** cases were opened between January and June 2026.

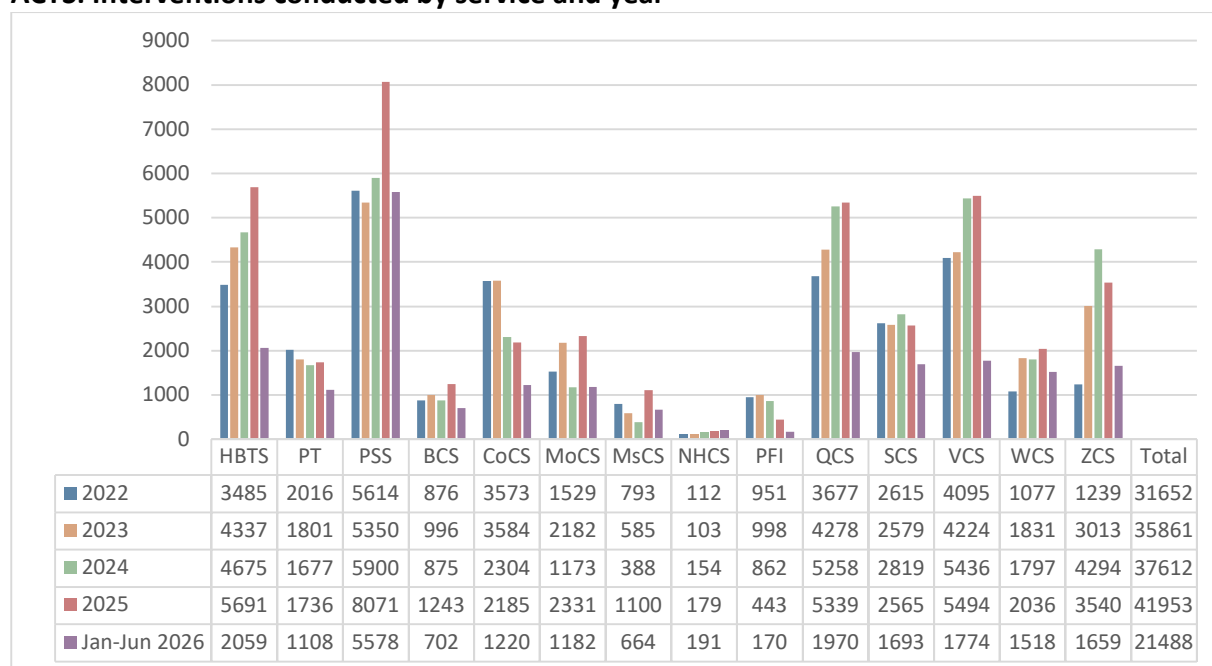
Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

ACTS: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
<1	0	1	0	0	0	1
1-5	2	2	0	0	0	4
6-10	9	14	0	0	0	23
11-15	22	21	0	0	0	43
16-17	2	7	0	0	0	9
18-19	6	13	1	0	0	20
20-24	10	21	0	0	0	31
25-29	13	33	0	0	0	46
30-34	16	55	0	0	0	71
35-39	19	67	0	0	0	86
40-44	17	49	0	0	0	66
45-49	22	41	0	0	0	63
50-54	15	35	0	0	0	50
55-59	14	20	0	0	0	34
≥60	24	32	0	0	0	56
Not specified	0	0	0	0	0	0
Total	191	411	1	0	0	603

Figure 11: Service users aged 35 to 39 accounted for the highest proportion of cases opened (14%; 86).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

ACTS: Interventions conducted by service and year



Graph Key: HBTS = Home-Based Therapeutic Services; PT = Parenting Team; PSS = Psychotherapeutic Services; BCS = Bkara Community Service; CoCS = Cottonera Community Service; MoCS = Mosta Community Service; MsCS = Msida Community Service; NHCS = Northern Harbour Community Service; PFI = Paulo Freire Institute; QCS = Qawra Community Service; SCS = Southern Community Service; VCS = Valletta Community Service; WCS = Western Community Service; ZCS = Zabbar Community Service.

Figure 12: A total of 21,488 interventions were recorded during the reporting period, with most delivered by Community Services combined (59%, 12743) followed by Psychotherapeutic Service (26%; 5578).

Note: Interventions reflect actions recorded in the online data collection system as completed, including activities such as assessments, psychotherapy, and case conferences, aimed at supporting and empowering the service user.

Service level data

Each service under the Agency is presented below, with information on case activity and demographic profiles for cases worked with and new and re-contact cases opened.

Home Based Therapeutic Services (HBTS)

Service data have been available for inclusion since 2017. A new online data collection system and reporting format were introduced in 2020. In 2026, the service was being incorporated into the psychotherapeutic service and cases were being phased out.

HBTS: Cases and individuals worked with, by year

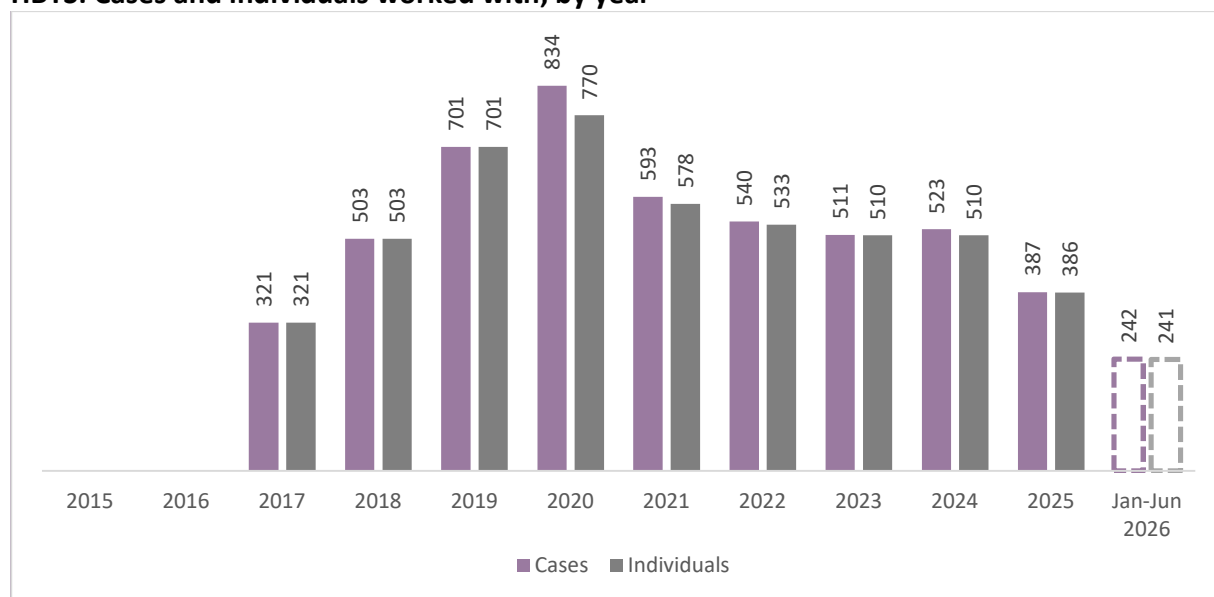


Figure 13: In Jan-Jun 2026, 242 cases and 241 individuals were worked with compared to 387 and 386 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary).

HBTS: Global/family cases worked with, by number of service users attached to the case, by year					
	2022	2023	2024	2025	Jan-Jun 2026
1 service user	68	67	116	86	60
2 or more service users	168	160	146	108	62
Total number of global/family cases	236	227	262	194	125

Figure 14: In Jan-Jun 2026, 60 global cases involved one service user, while 65 global cases involved two or more service users.

Note: Service users' cases may be grouped under a global/family case, particularly when the service works with families (see Glossary). The table was revised in 2025 to present the number of global/family cases rather than total cases worked with by number of service users.

A total of **242** cases were worked with between January and June 2026.

HBTS: Cases worked with Jan-Jun 2026 by gender

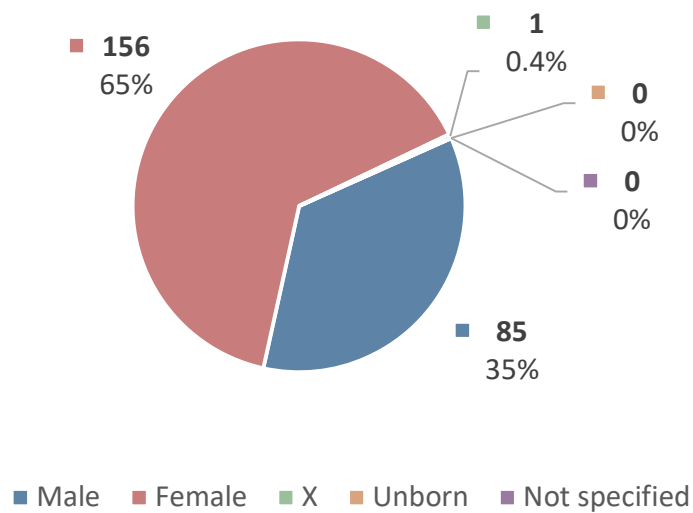


Figure 15: Female service users accounted for the highest proportion of cases worked with (65%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

HBTS: Cases worked with Jan-Jun 2026 by age category

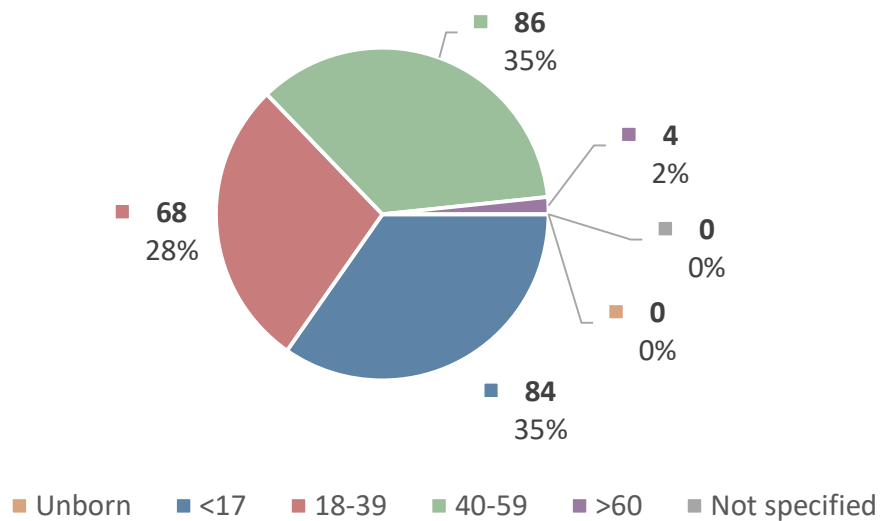


Figure 16: Service users aged 17 or younger accounted for the highest proportion of cases worked with (35%).

Note: Age is calculated based on date of birth.

HBTS: Cases worked with Jan-Jun 2026 by nationality

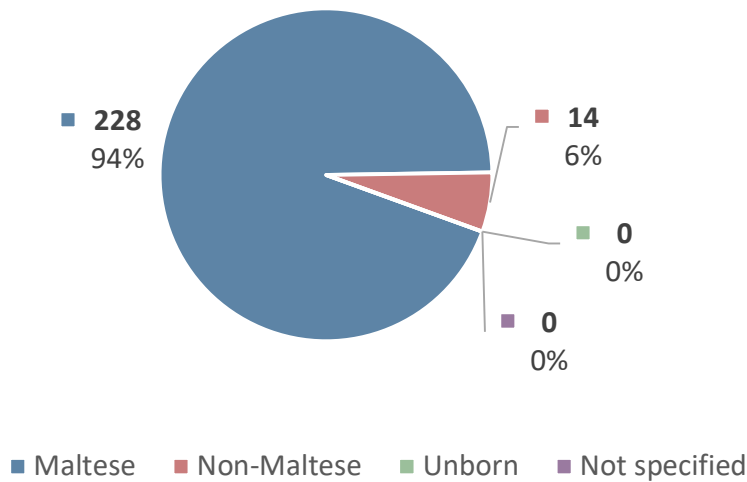
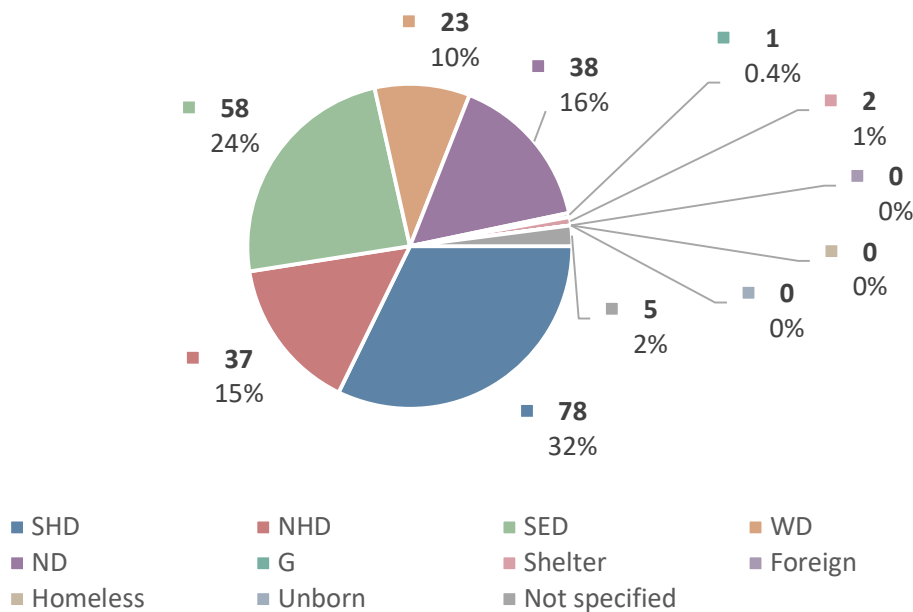


Figure 17: Maltese service users accounted for the highest proportion of cases worked with (94%), while non-Maltese service users accounted for 6%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

HBTS: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 18: Southern Harbour District accounted for the highest proportion of cases worked with (32%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

HBTS: Cases worked with by case type (new, re-contact, known and intake), by year

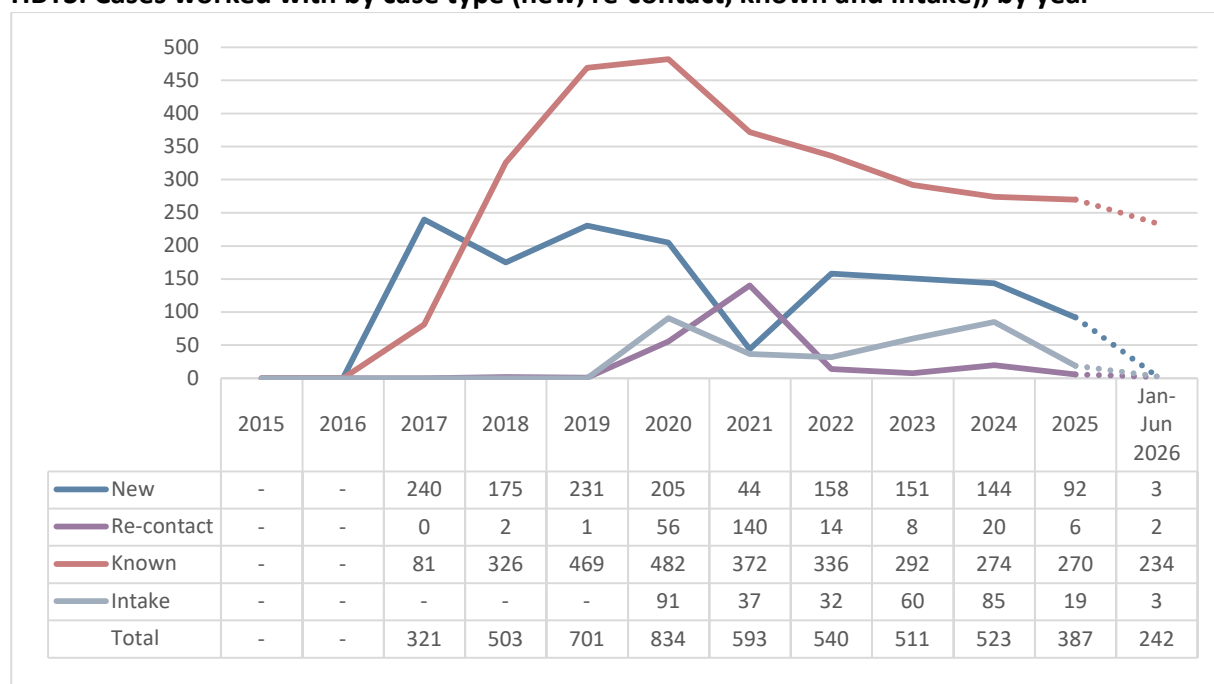


Figure 19: New cases accounted for 1% (3) of cases worked with, while re-contact cases accounted for 1% (2).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2020 following the introduction of the online system.

HBTS: Cases worked with by case state at the end of the reporting period

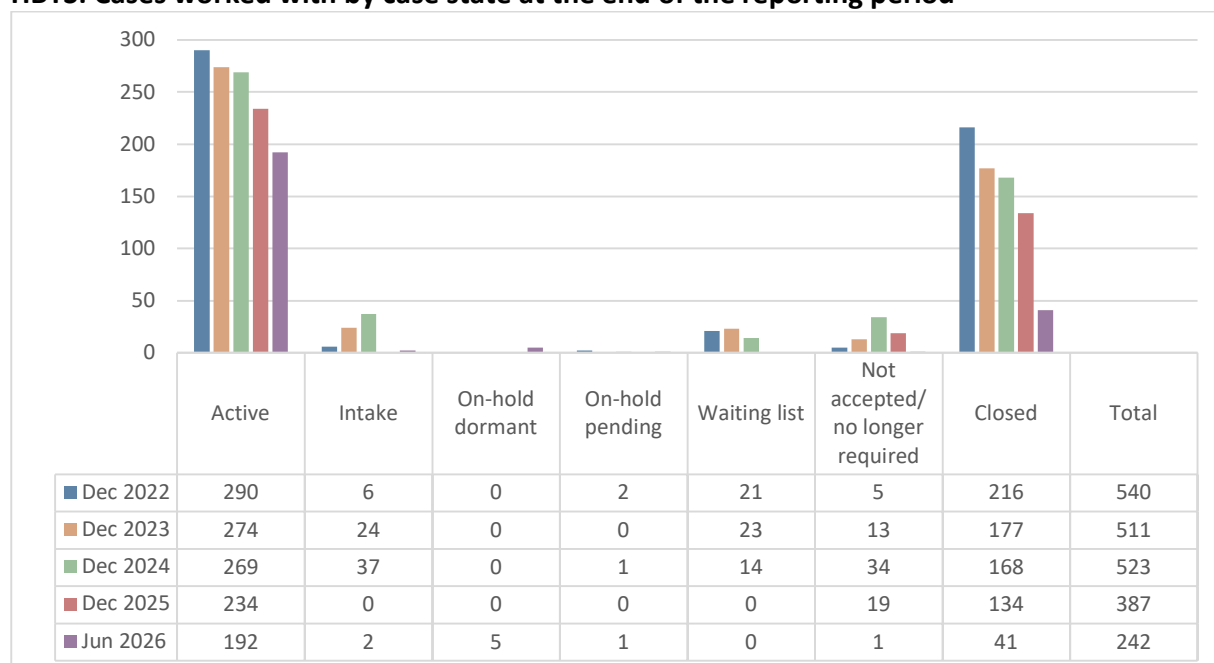


Figure 20: By the end of June 2026, 79% (192) of the cases worked with remained active, 17% (41) were closed and 1% (2) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

HBTS: Waiting list at the end of the reporting period

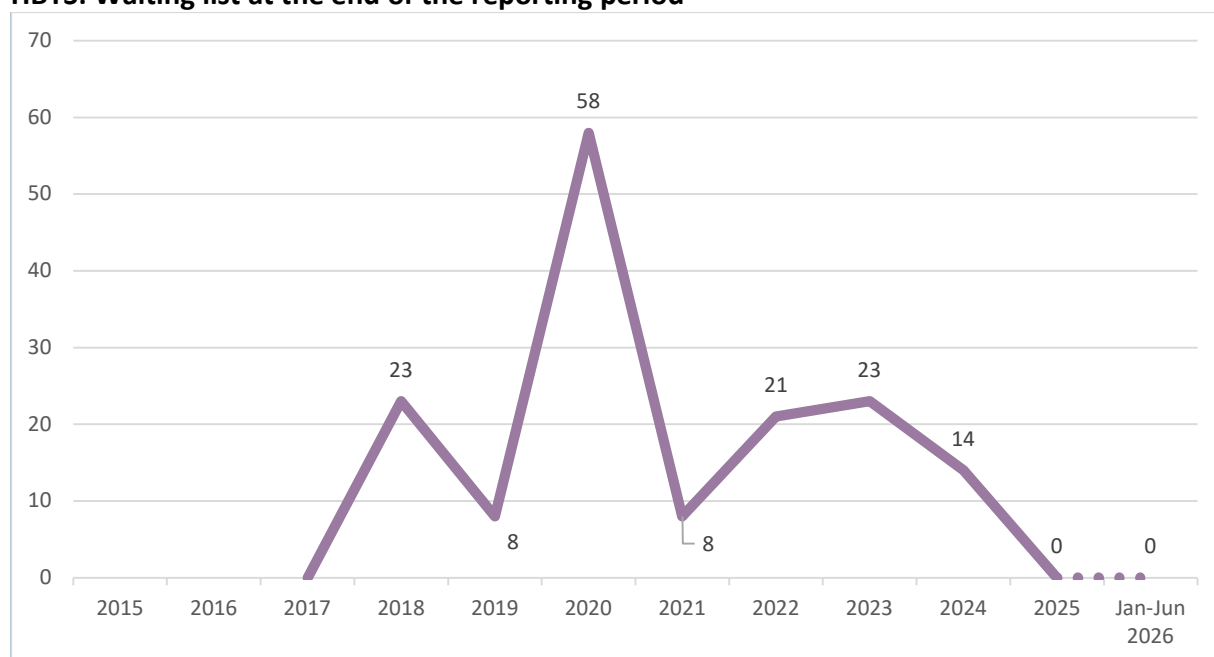


Figure 21: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

HBTS: Referrals, cases opened (new & re-contact), and cases closed, by year

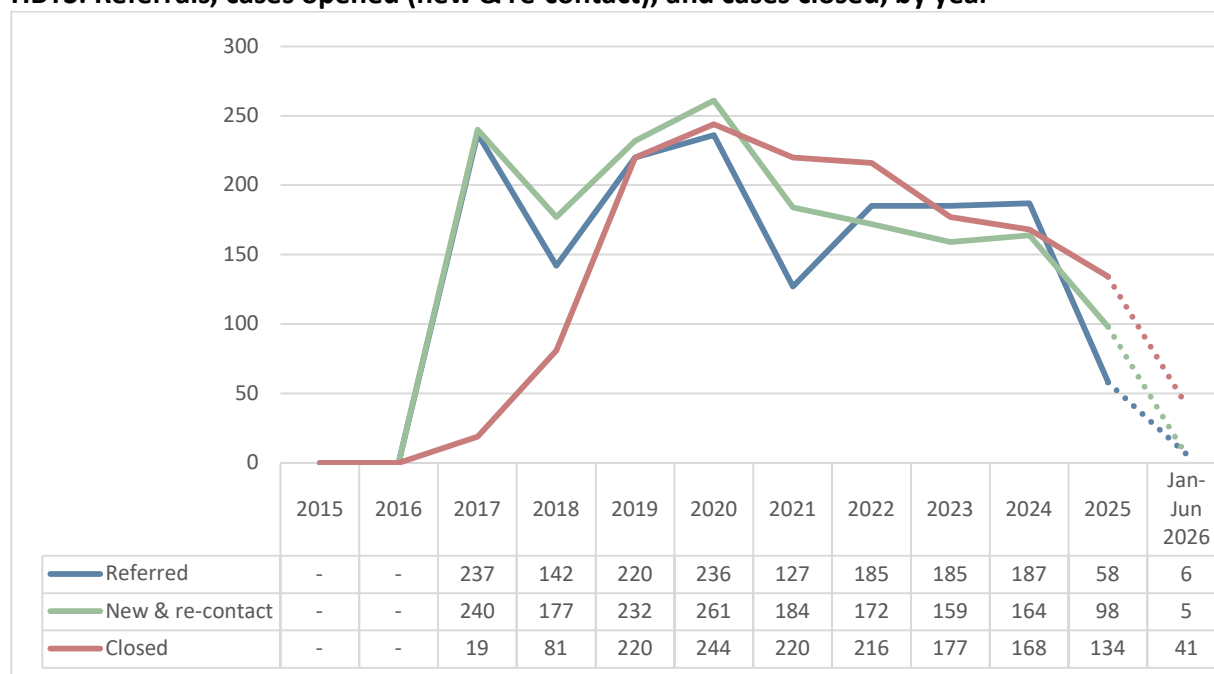


Figure 22: In Jan-Jun 2026, 6 cases were referred, 5 new & recontact cases opened, and 41 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 19 for breakdown).

HBTS: Referral by source and year of referral					
	2022	2023	2024	2025	Jan-Jun 2026
Other ACTS service	48	42	48	23	5
Appogg service	18	11	29	10	0
Self-referred	0	2	20	8	0
Directorate for Alternative Care	20	28	23	5	0
Directorate for Child Protection	78	91	38	5	0
School or education department	12	11	16	4	0
Sedqa service	1	0	7	1	0
Other NGO	0	0	0	1	0
Family	1	0	2	1	1
Agenzija Sapport	6	0	2	0	0
FSWS Gozo branch service	1	0	0	0	0
Hospital, other medical service or GP	0	0	0	0	0
Psychiatric services, MCH	0	0	0	0	0
Courts, CoRRS, police or probation	0	0	0	0	0
Other FSWS service	0	0	0	0	0
Friend or acquaintance	0	0	0	0	0
Parish or other church organisation	0	0	0	0	0
Place of employment	0	0	0	0	0
Other Government entity	0	0	0	0	0
Residential home/ shelter	0	0	0	0	0
Other	0	0	2	0	0
Not specified	0	0	0	0	0
Total	185	185	187	58	6

Figure 23: Referrals to HBTS are received from a range of services and entities. In Jan-Jun 2026, HBTS received 5 referrals through other Agency for Community and Therapeutic Services.

A total of 5 cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

HBTS: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
<1	0	0	0	0	0	0
1-5	0	0	0	0	0	0
6-10	0	1	0	0	0	1
11-15	0	0	0	0	0	0
16-17	1	0	0	0	0	1
18-19	0	0	0	0	0	0
20-24	1	1	0	0	0	2
25-29	1	0	0	0	0	1
30-34	0	0	0	0	0	0
35-39	0	0	0	0	0	0
40-44	0	0	0	0	0	0
45-49	0	0	0	0	0	0
50-54	0	0	0	0	0	0
55-59	0	0	0	0	0	0
≥60	0	0	0	0	0	0
Not specified	0	0	0	0	0	0
Total	3	2	0	0	0	5

Figure 24: Service users aged 20 to 24 accounted for the highest proportion of cases opened (40%; 2).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Psychotherapeutic Services (PSS)

Note: In 2020, the Therapeutic Service was formed through the amalgamation of the Psychological Service and Family Therapy Service. In 2023, Psychological Service (formerly part of Agenzija Sedqa) was transferred to the ACTS portfolio. In 2026, the name was changed to Psychotherapeutic Services.

PSS: Cases and individuals worked with, by year

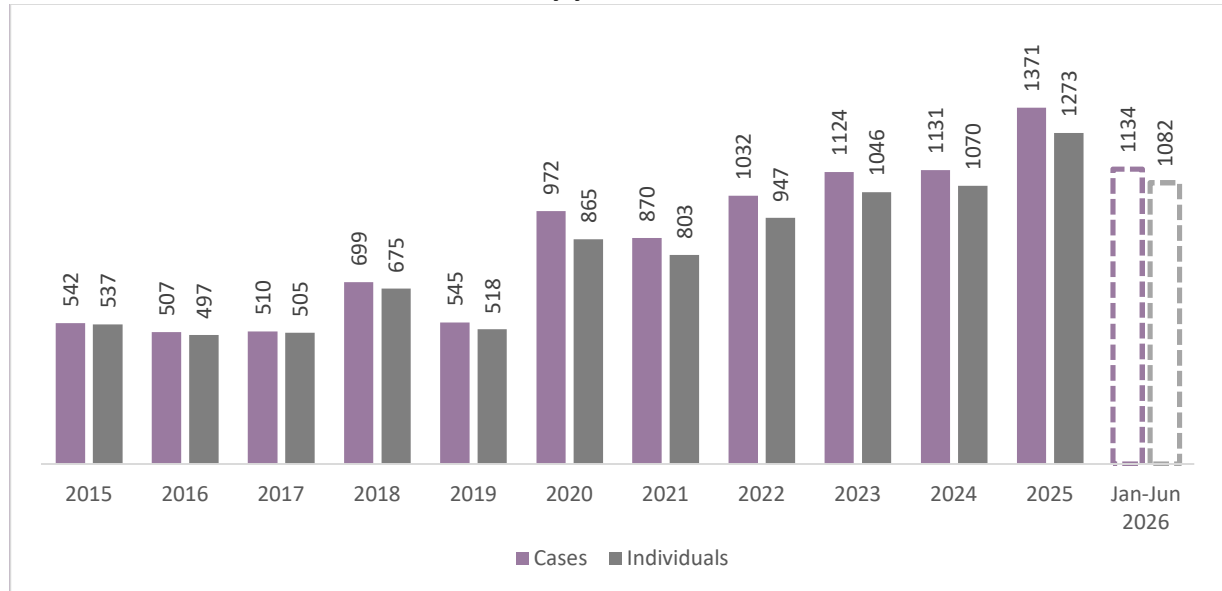


Figure 25: In Jan-Jun 2026, 1134 cases and 1082 individuals were worked with compared to 1371 and 1273 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary).

A total of **1,134** cases were worked with between January and June 2026.

PSS: Cases worked with Jan-Jun 2026 by gender

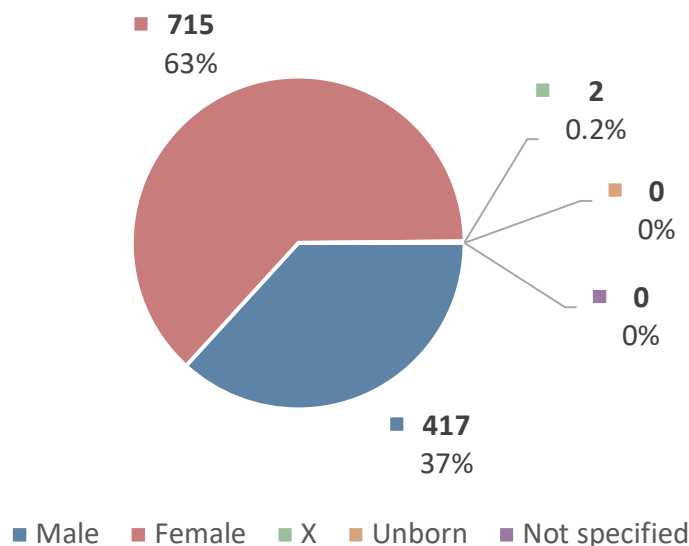


Figure 26: Female service users accounted for the highest proportion of cases worked with (63%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

PSS: Cases worked with Jan-Jun 2026 by age category

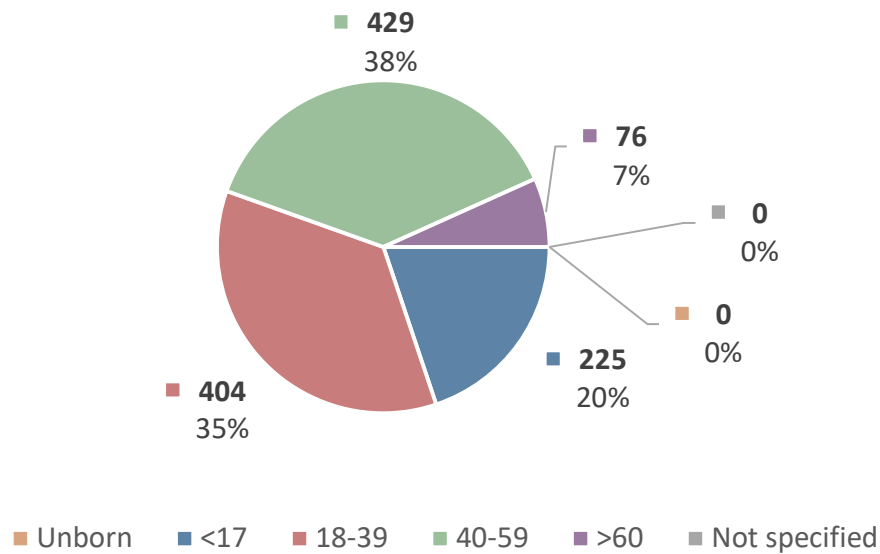


Figure 27: Service users aged 40 to 59 accounted for the highest proportion of cases worked with (38%).

Note: Age is calculated based on date of birth

PSS: Cases worked with Jan-Jun 2026 by nationality

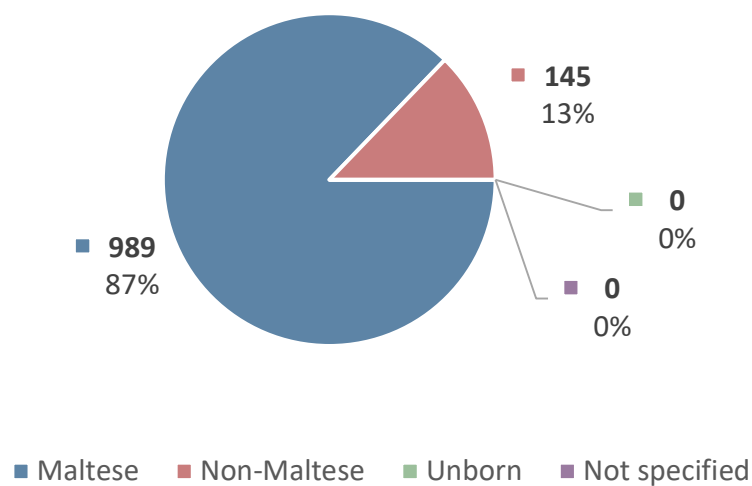
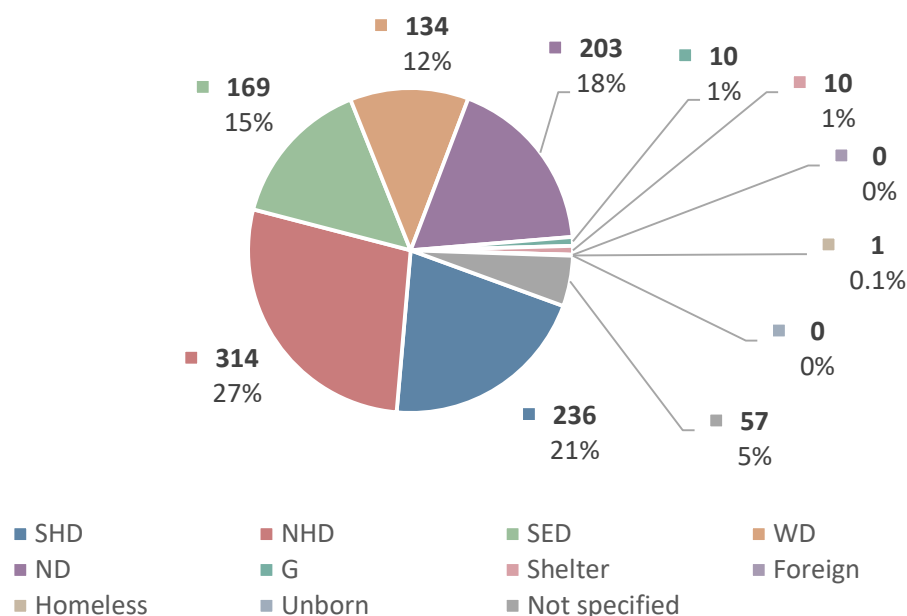


Figure 28: Maltese service users accounted for the highest proportion of cases worked with (87%), while non-Maltese service users accounted for 13%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

PSS: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 29: Northern Harbour District accounted for the highest proportion of cases worked with (27%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

PSS: Cases worked with by case type (new, re-contact, known and intake), by year

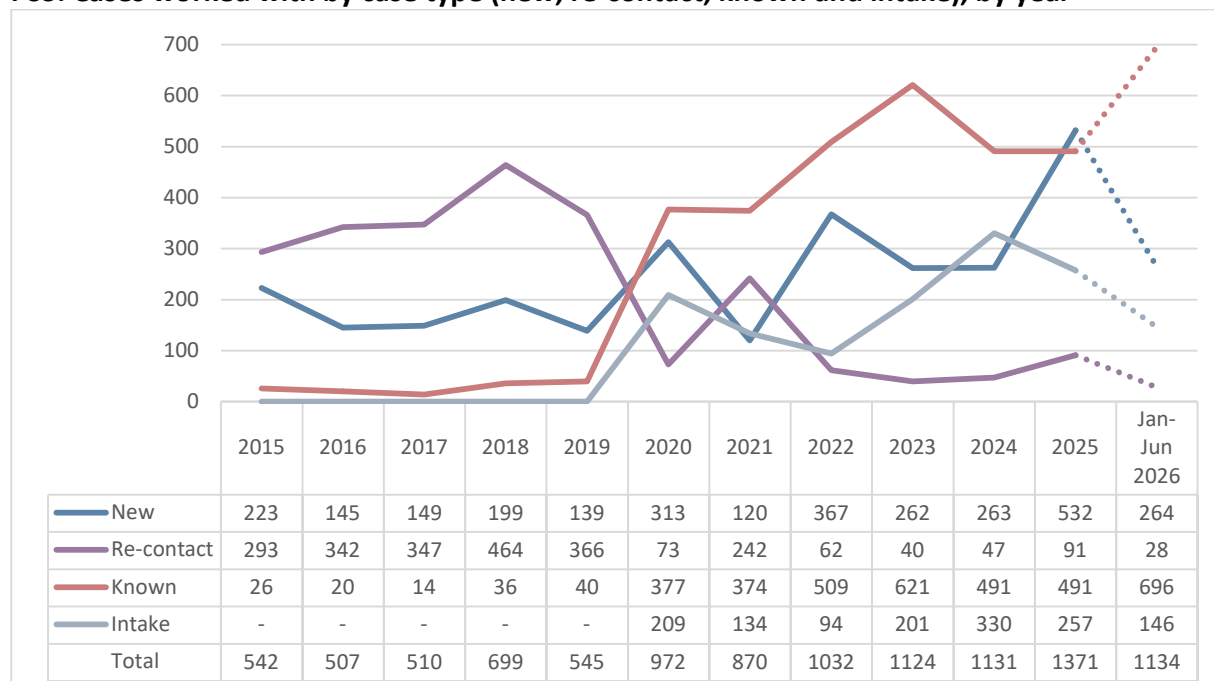


Figure 30: New cases accounted for 23% (264) of cases worked with, while re-contact cases accounted for 2% (28).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2020 following the introduction of the online system.

PSS: Cases worked with by case state at the end of the reporting period

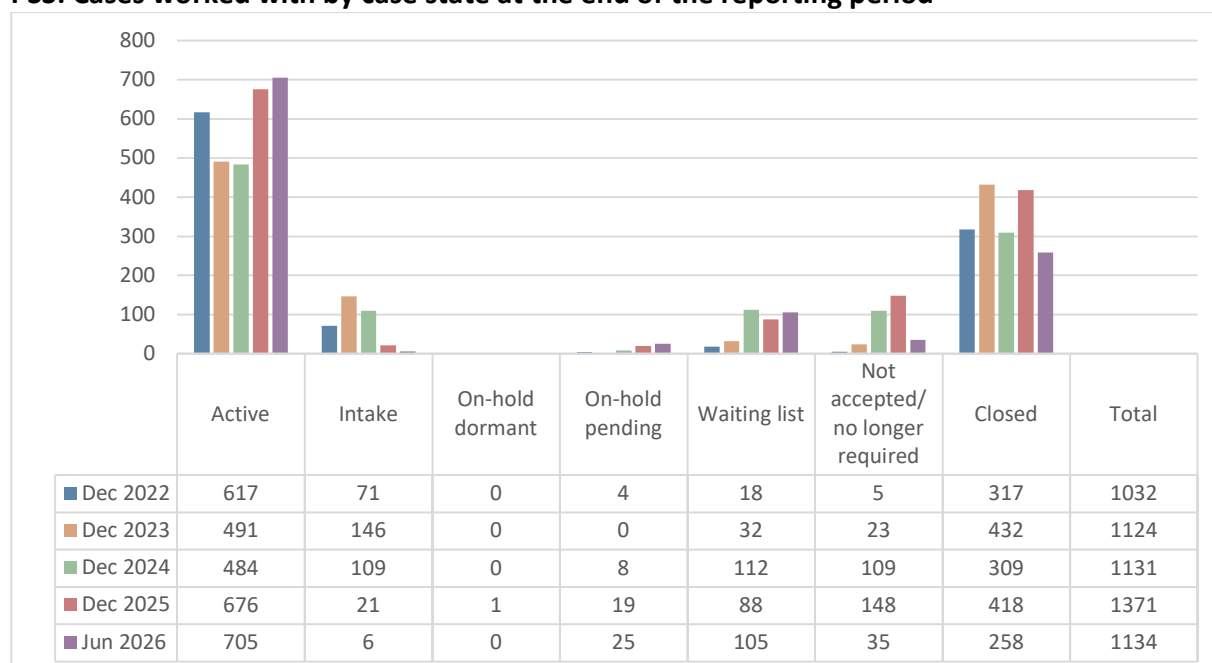


Figure 31: By the end of June 2026, 62% (705) of the cases worked with remained active, 23% (258) were closed and 1% (6) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

PSS: Waiting list at the end of the reporting period

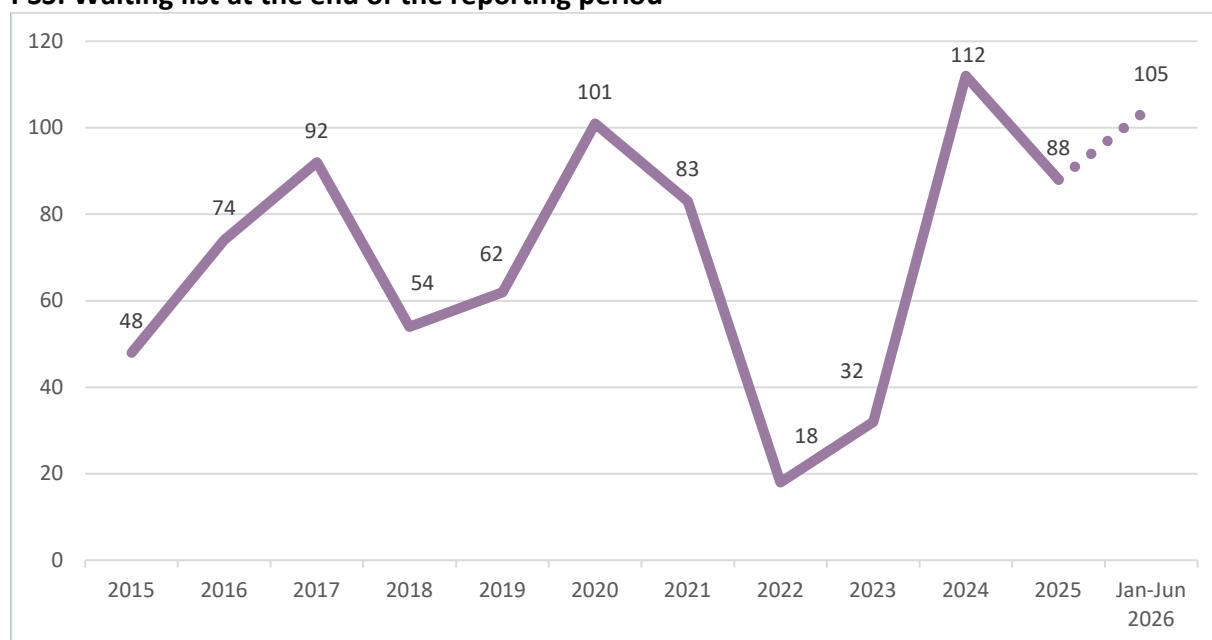


Figure 32: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 105 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity. Prior to 2020, the waiting list was reported as the combined total of the Psychological and Family Therapy Services. From 2021, a unified waiting list for Psychotherapeutic Services was introduced, based on data from the online system at service user level.

PSS: Referrals, cases opened (new & re-contact), and cases closed, by year

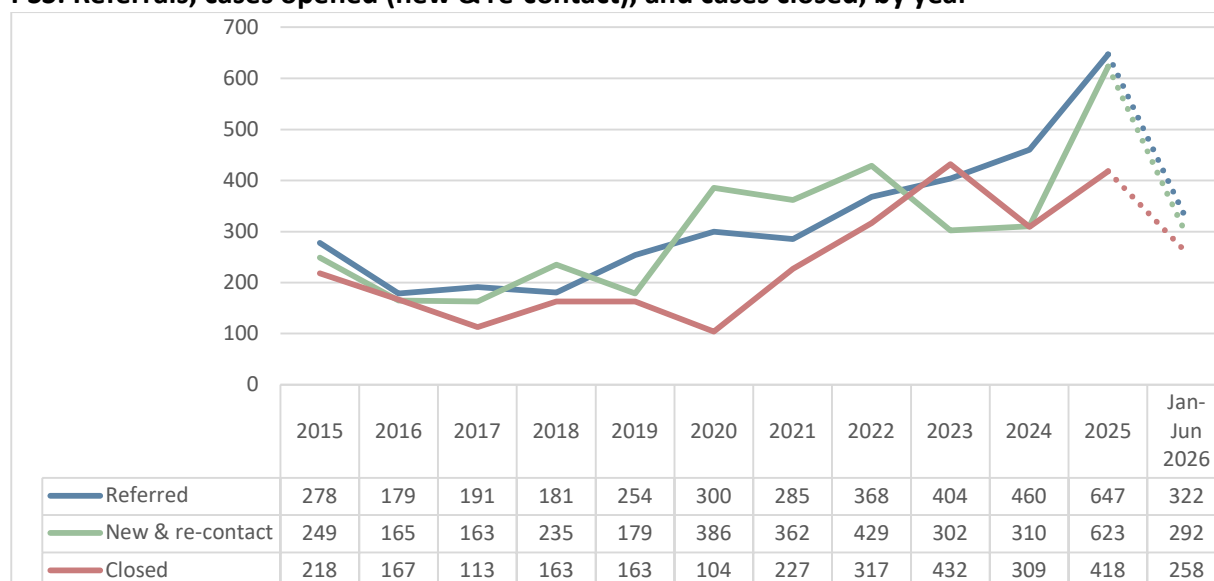


Figure 33: In Jan-Jun 2026, 322 cases were referred, 292 new & recontact cases opened, and 258 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 30 for breakdown).

PSS: Referral by source and year of referral				
	2023	2024	2025	Jan-Jun 2026
Self-referred	87	50	135	46
Other ACTS service	82	93	115	74
Sedqa service	86	84	92	30
Directorate for Child Protection	48	54	92	55
Appogg service	56	69	86	35
Directorate for Alternative Care	24	75	78	48
School or education department	8	18	16	13
Hospital, other medical service or GP	1	2	10	7
Family	0	0	4	4
FSWS Gozo branch service	0	0	2	0
Other NGO	0	9	2	3
Agenzija Sapport	0	0	2	1
Psychiatric services, MCH	0	0	2	0
Parish or other church organisation	0	2	1	0
Place of employment	0	0	1	0
Courts, CoRRS, police or probation	2	0	0	1
Other FSWS service	0	0	0	0
Friend or acquaintance	0	0	0	0
Other Government entity	0	0	0	0
Residential home/ shelter	0	0	0	0
Other	6	4	8	4
Not specified	4	0	1	1
Total	404	460	647	322

Figure 34: Referrals to PS are received from a range of services and entities. For example, in Jan-Jun 2026, PS received 30 referrals through Sedqa.

A total of **292** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

PSS: Cases opened (new & re-contact) by age category and gender						
January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
<1	0	0	0	0	0	0
1-5	1	2	0	0	0	3
6-10	8	11	0	0	0	19
11-15	21	20	0	0	0	41
16-17	1	6	0	0	0	7
18-19	2	5	1	0	0	8
20-24	6	10	0	0	0	16
25-29	5	10	0	0	0	15
30-34	6	22	0	0	0	28
35-39	9	26	0	0	0	35
40-44	12	24	0	0	0	36
45-49	13	21	0	0	0	34
50-54	7	14	0	0	0	21
55-59	6	6	0	0	0	12
≥60	6	11	0	0	0	17
Not specified	0	0	0	0	0	0
Total	103	188	1	0	0	292

Figure 35: Service users aged 11 to 15 accounted for the highest proportion of cases opened (14%; 41).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Parenting Team (PT)

A new online data collection system and reporting format were introduced in 2020. In 2026, the service changed name from Incredible Years Programme to Parenting Team. The Incredible Years Programme is still offered but as part of the wider Parenting Team services.

PT: Cases and individuals worked with, by year

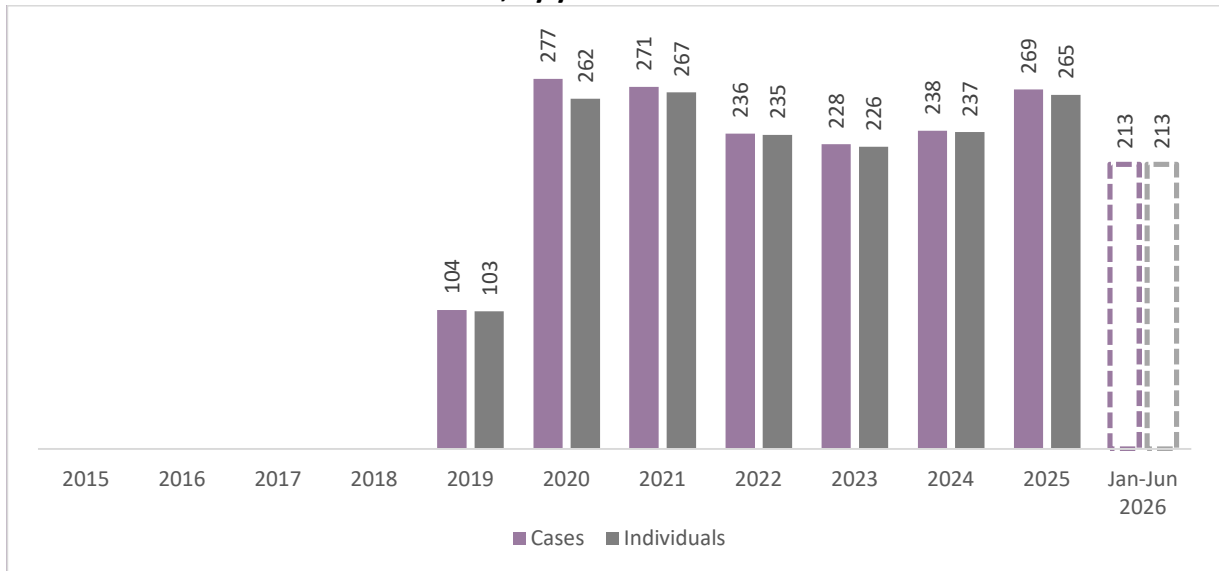


Figure 36: In Jan-Jun 2026, 213 cases and 213 individuals were worked with compared to 269 and 265 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary).

A total of **213** cases were worked with between January and June 2026.

PT: Cases worked with Jan-Jun 2026 by gender

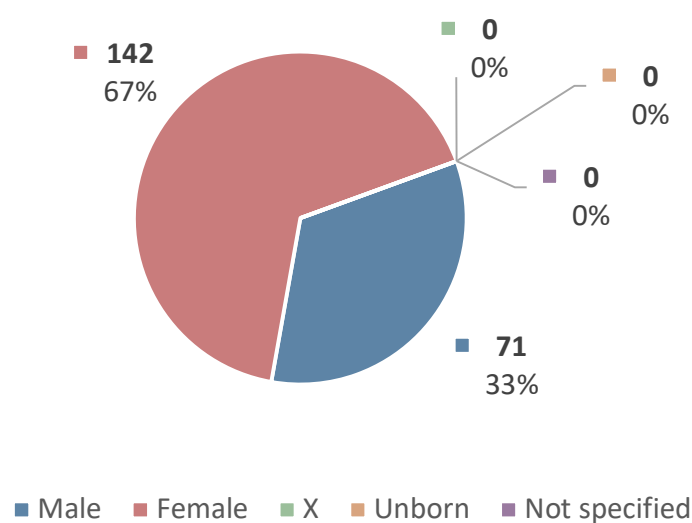


Figure 37: Female service users accounted for the highest proportion of cases worked with (67%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

PT: Cases worked with Jan-Jun 2026 by age category

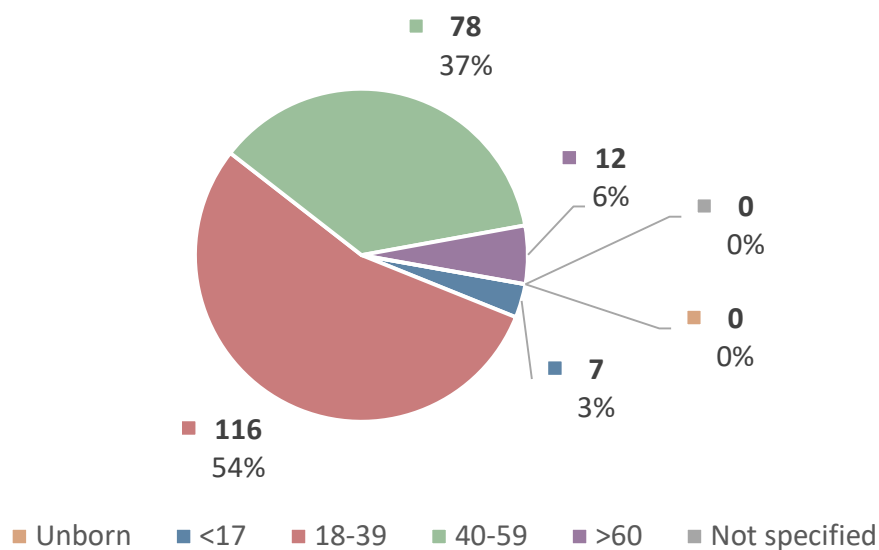


Figure 38: Service users aged 18 to 39 accounted for the highest proportion of cases worked with (54%).

Note: Age is calculated based on date of birth.

PT: Cases worked with Jan-Jun 2026 by nationality

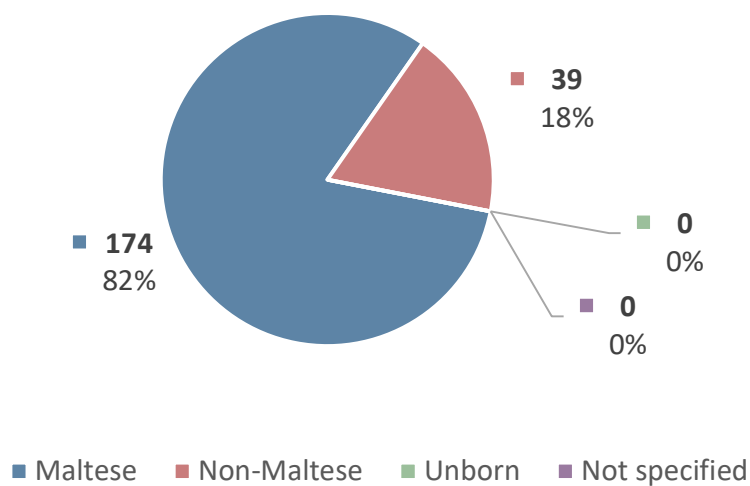
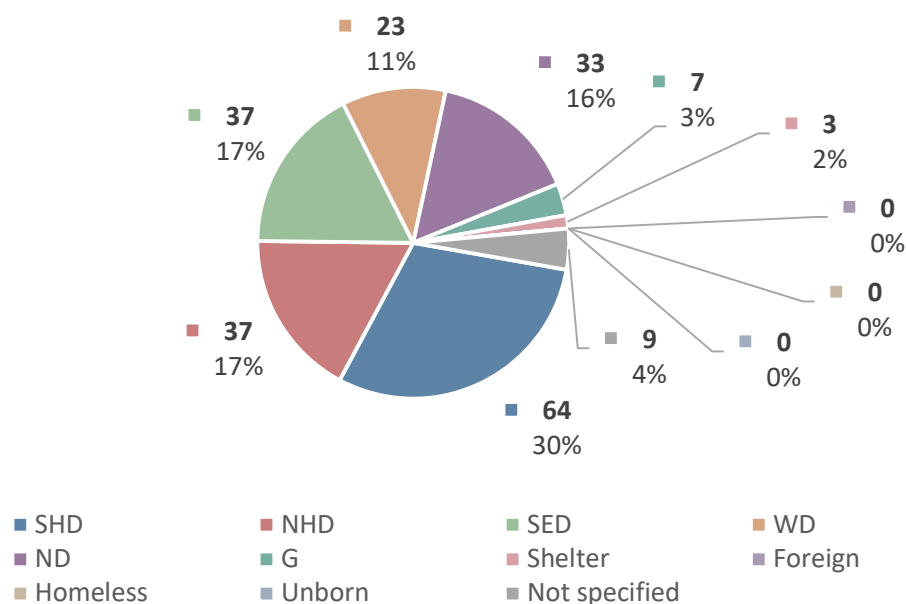


Figure 39: Maltese service users accounted for the highest proportion of cases worked with (82%), while non-Maltese service users accounted for 18%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

PT: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 40: Southern Harbour District accounted for the highest proportion of cases worked with (30%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution

PT: Cases worked with by case type (new, re-contact, known and intake), by year

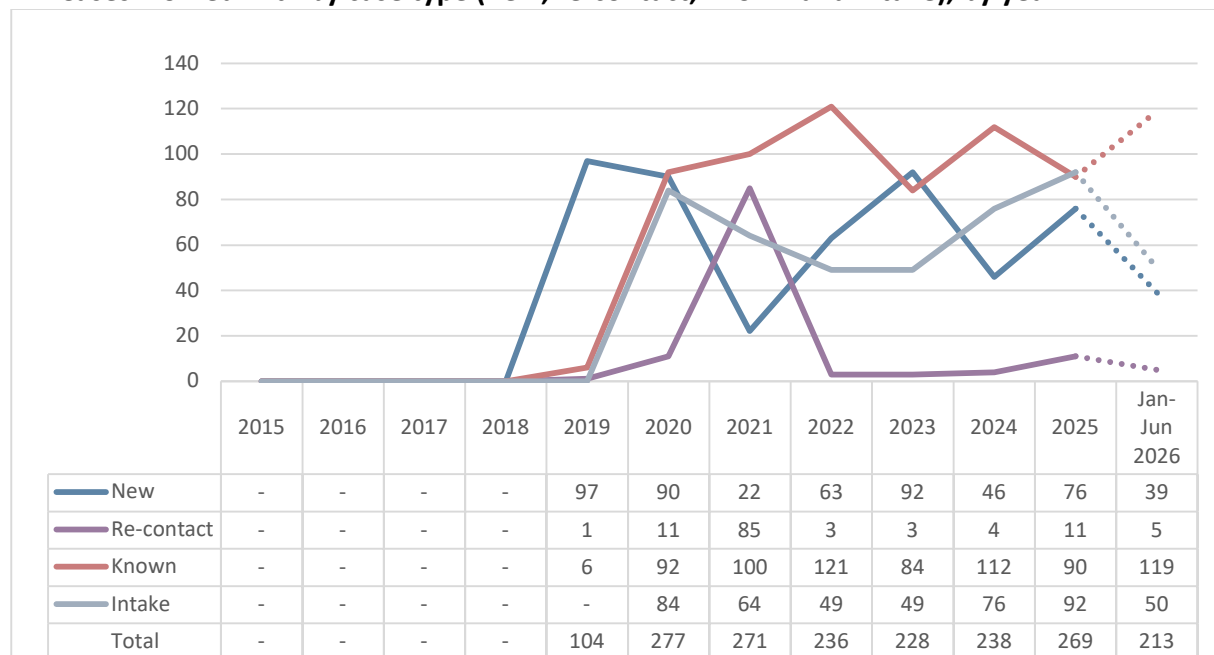


Figure 41: New cases accounted for 18% (39) of cases worked with, while re-contact cases accounted for 2% (5).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2020 following the introduction of the online system.

PT: Cases worked with by case state at the end of the reporting period

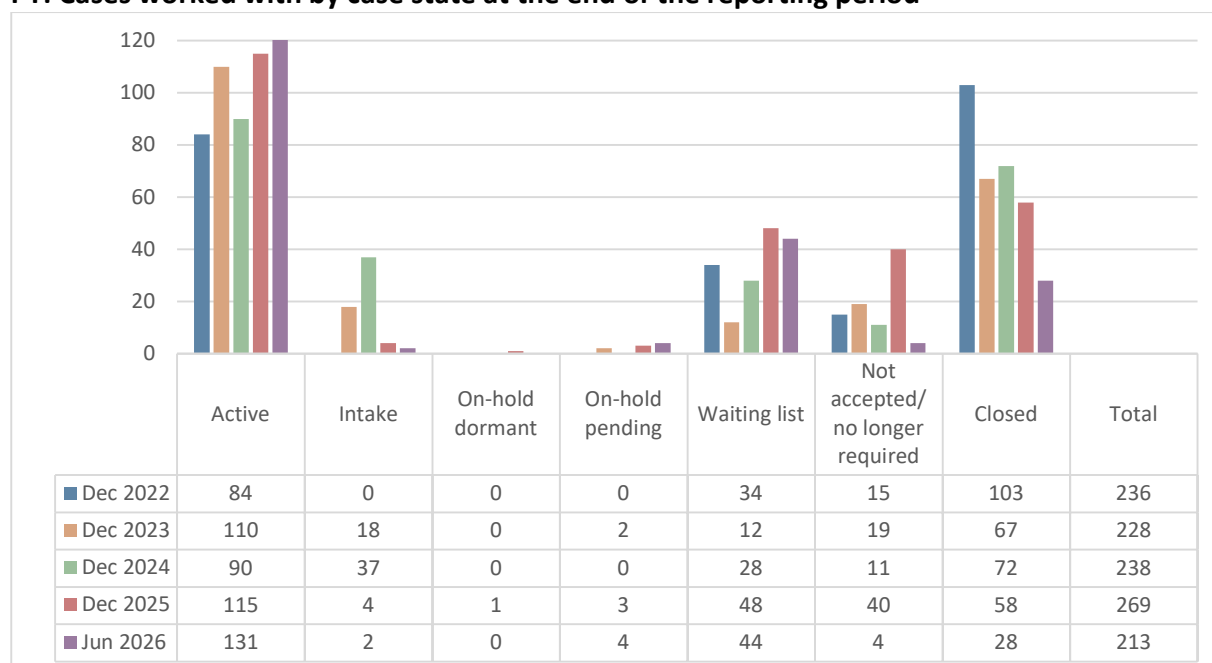


Figure 42: By the end of June 2026, 62% (131) of the cases worked with remained active, 13% (28) were closed and 1% (2) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

PT: Waiting list at the end of the reporting period

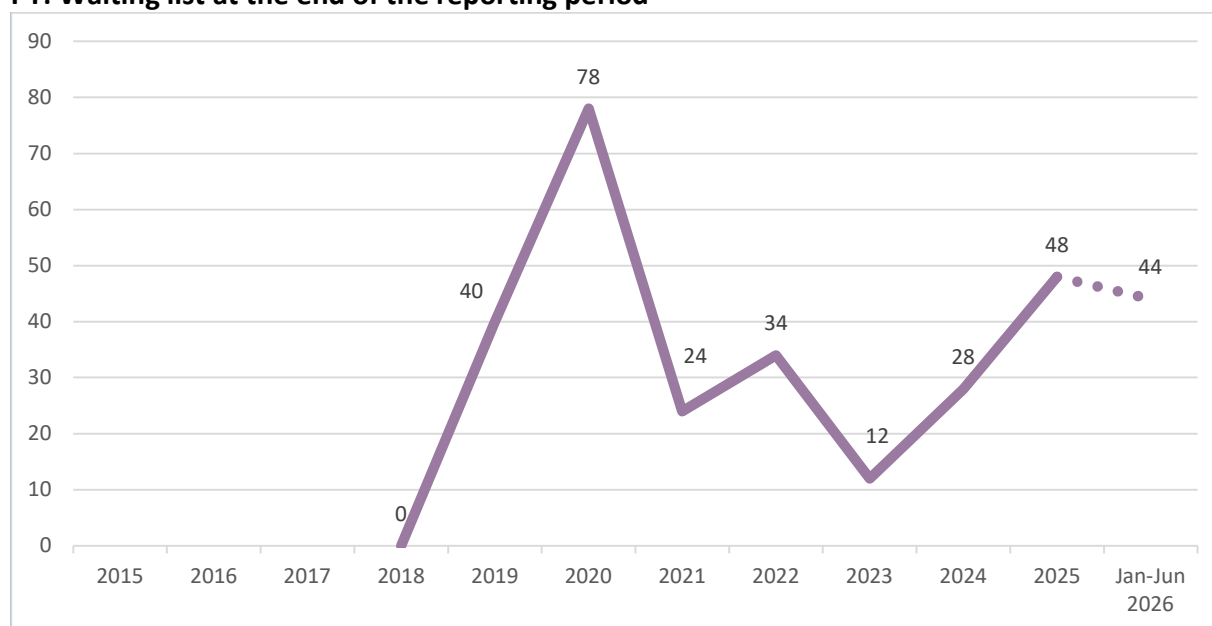


Figure 43: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 44 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

PT: Referrals, cases opened (new & re-contact), and cases closed, by year

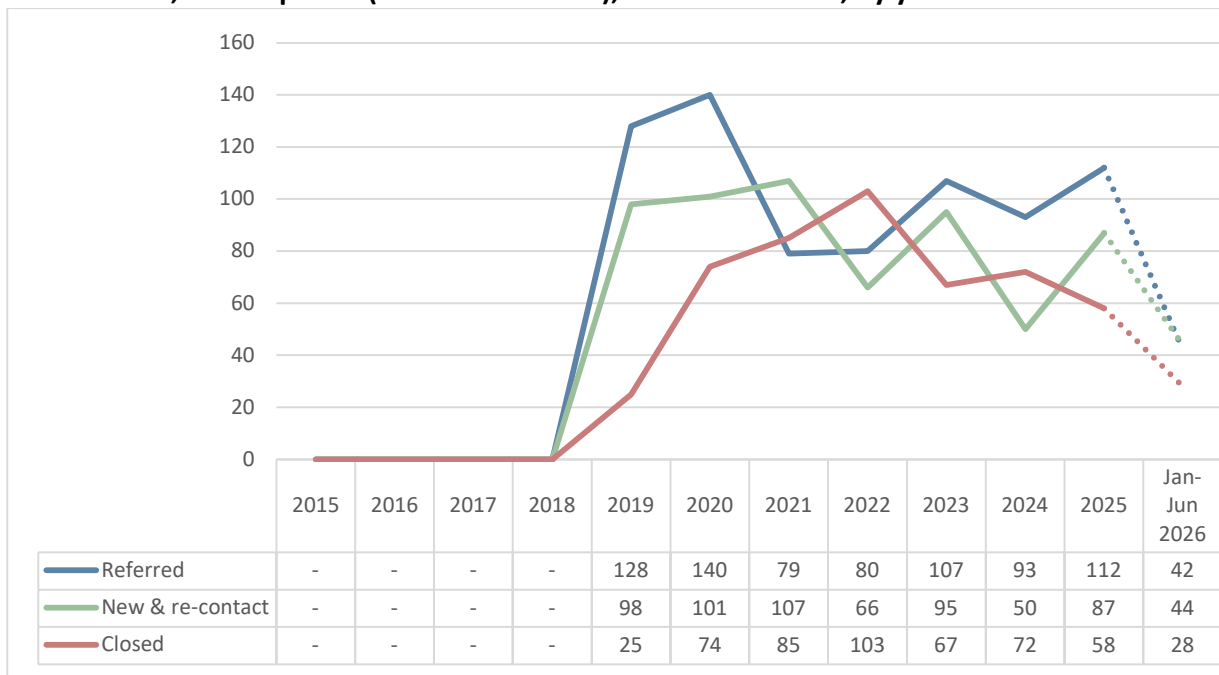


Figure 44: In Jan-Jun 2026, 42 cases were referred, 44 new & recontact cases opened, and 28 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 41 for breakdown).

PT: Referral by source and year of referral					
	2022	2023	2024	2025	Jan-Jun 2026
Other ACTS service	19	18	25	31	5
Directorate for Child Protection	26	53	37	30	11
Directorate for Alternative Care	8	18	13	20	16
Other NGO	0	0	2	9	0
School or education department	7	6	5	7	9
Courts, CoRRS, police or probation	7	0	0	5	0
Appogg service	11	11	10	5	1
FSWS Gozo branch service	0	0	0	2	0
Hospital, other medical service or GP	1	1	0	1	0
Self-referred	1	0	0	1	0
Family	0	0	0	0	0
Friend or acquaintance	0	0	0	0	0
Other FSWS service	0	0	0	0	0
Parish or other church organisation	0	0	0	0	0
Place of employment	0	0	0	0	0
Psychiatric services, MCH	0	0	0	0	0
Sedqa service	0	0	0	0	0
Agenzija Sapport	0	0	0	0	0
Other Government entity	0	0	0	0	0
Residential home/ shelter	0	0	0	0	0
Other	0	0	1	1	0
Not specified	0	0	0	0	0
Total	80	107	93	112	42

Figure 45: Referrals to IY are received from a range of services and entities. For example, in Jan-Jun 2026, IY received 11 referrals through Directorate for Child Protection.

A total of **44** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

PT: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
<1	0	0	0	0	0	0
1-5	0	0	0	0	0	0
6-10	0	0	0	0	0	0
11-15	0	0	0	0	0	0
16-17	0	0	0	0	0	0
18-19	0	0	0	0	0	0
20-24	0	2	0	0	0	2
25-29	0	2	0	0	0	2
30-34	4	6	0	0	0	10
35-39	4	6	0	0	0	10
40-44	2	6	0	0	0	8
45-49	3	2	0	0	0	5
50-54	2	0	0	0	0	2
55-59	0	1	0	0	0	1
≥60	1	3	0	0	0	4
Not specified	0	0	0	0	0	0
Total	16	28	0	0	0	44

Figure 46: Service users aged 30 to 34 and 35 to 39 accounted for the highest proportion of cases opened (23%; 10 each).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Community Development (CD)

Data first reported from July 2022.

CD: Initiatives conducted and hours spent on initiatives, by year

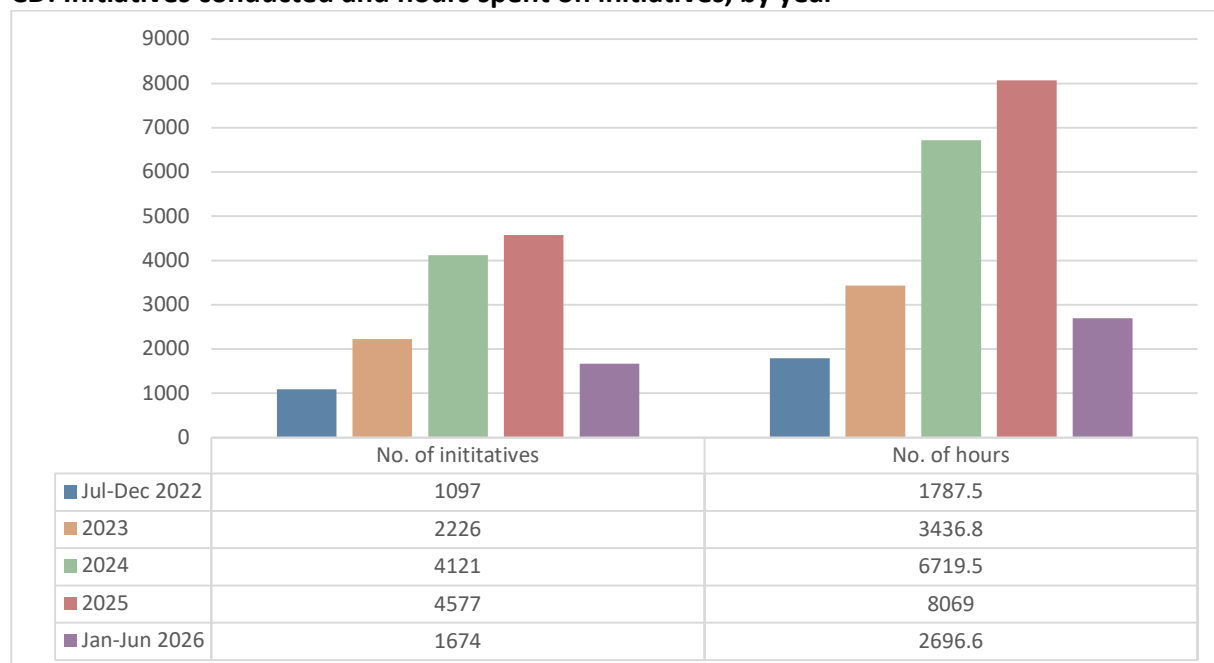


Figure 47: In Jan-Jun 2026, the service conducted 1,674 initiatives, totalling 2,696.6 hours.

CD: Targeted initiatives conducted and type of targeted initiative, by year

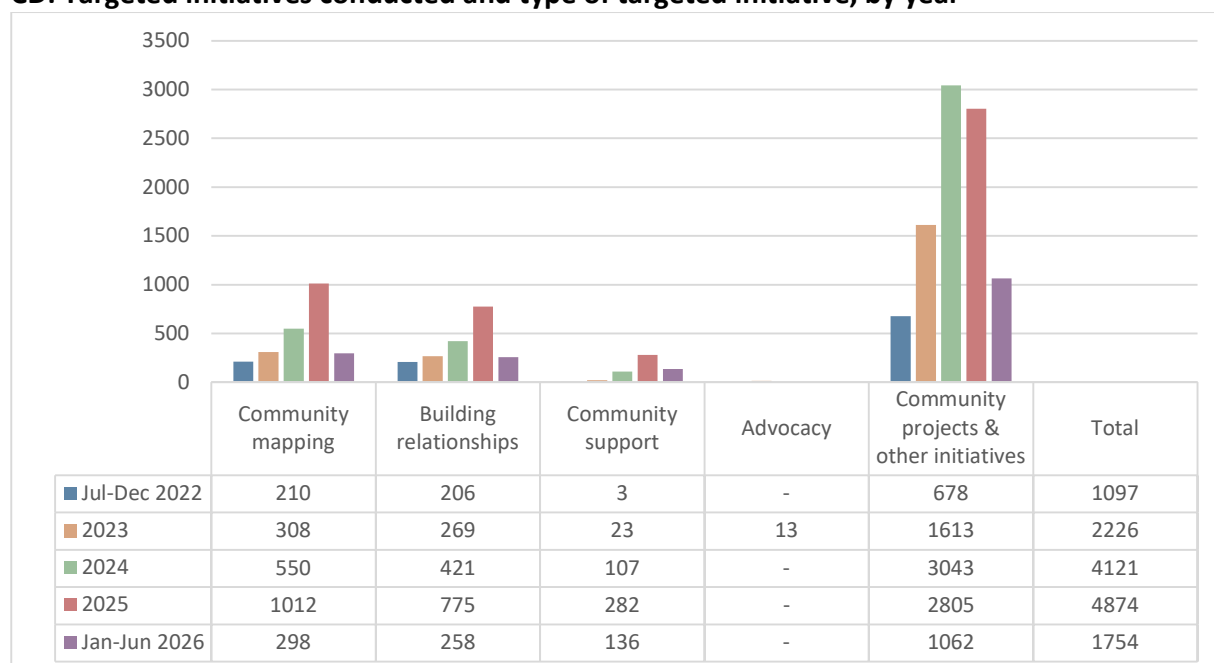


Figure 48: In Jan-Jun 2026, community projects and initiatives accounted for the highest number of targeted initiatives (1062, 61%).

Note: Multiple targeted activities may be conducted within a single initiative. These include community mapping, relationship building, community support (previously referred to as neighbourhood community care), advocacy and community project and other initiative-based work (see Glossary).

CD: Hours spent on targeted initiatives and type of targeted initiative, by year

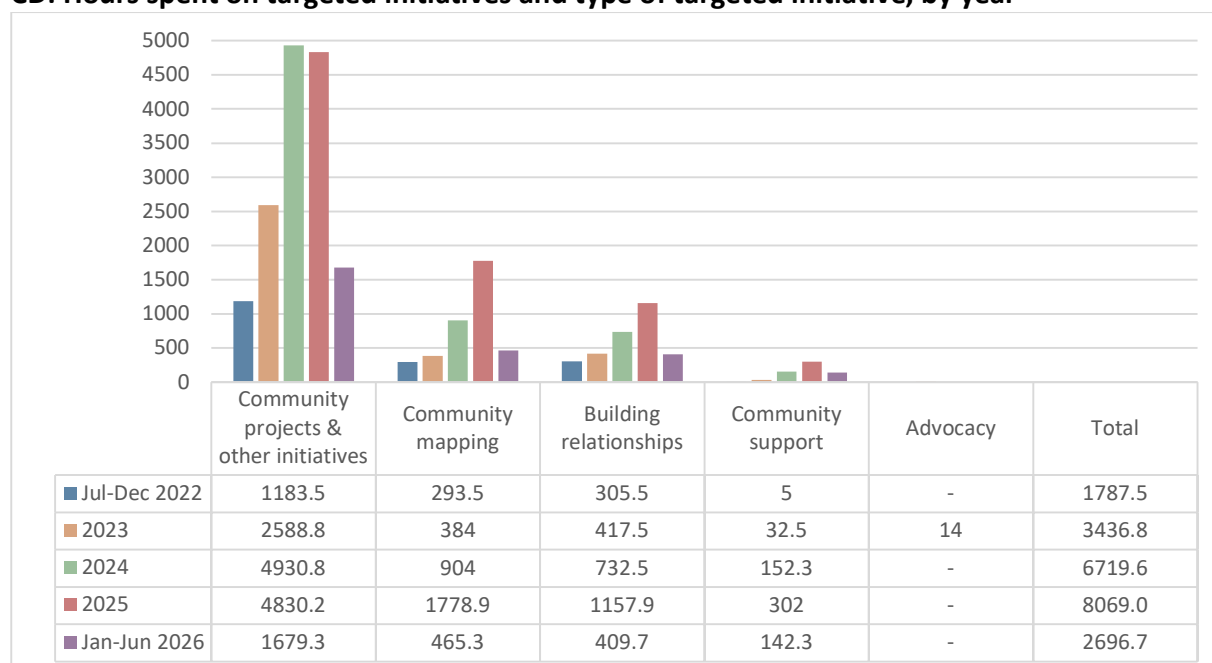


Figure 49: In Jan-Jun 2026, 1679.3 hours (62%) were spent on community projects and other initiatives, out of a total of 2696.7 initiative hours.

Note: Descriptions regarding the targeted initiative types can be found in the Glossary.

The following figures provide information on the hours spent on the various tasks (i.e., initiative breakdown) required within the targeted initiative type.

CD: Hours spent on community mapping and initiative breakdown, by year

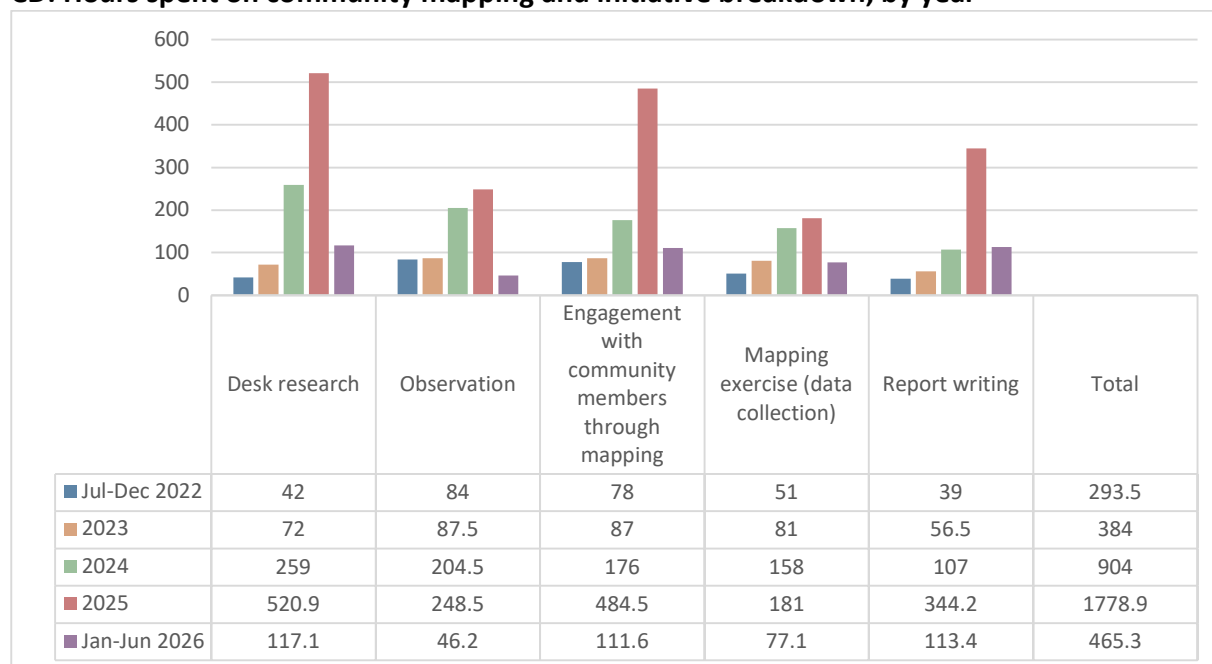


Figure 50: In Jan-Jun 2026, 117.1 hours (25%) were spent on desk research for mapping, out of a total of 465.3 hours.

CD: Hours spent on building relationships and initiative breakdown, by year

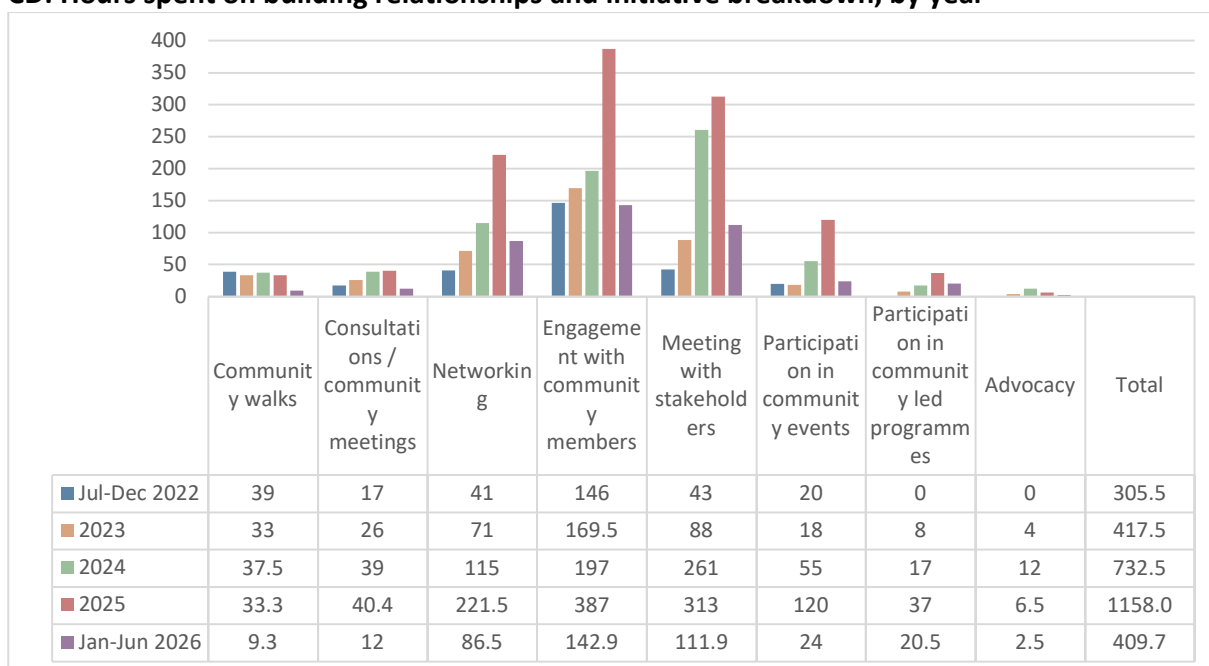


Figure 51: In Jan-Jun 2026, 142.9 hours (35%) were spent on engagement with community members through mapping, out of a total of 409.7 hours.

CD: Hours spent on Community support and initiative breakdown, by year

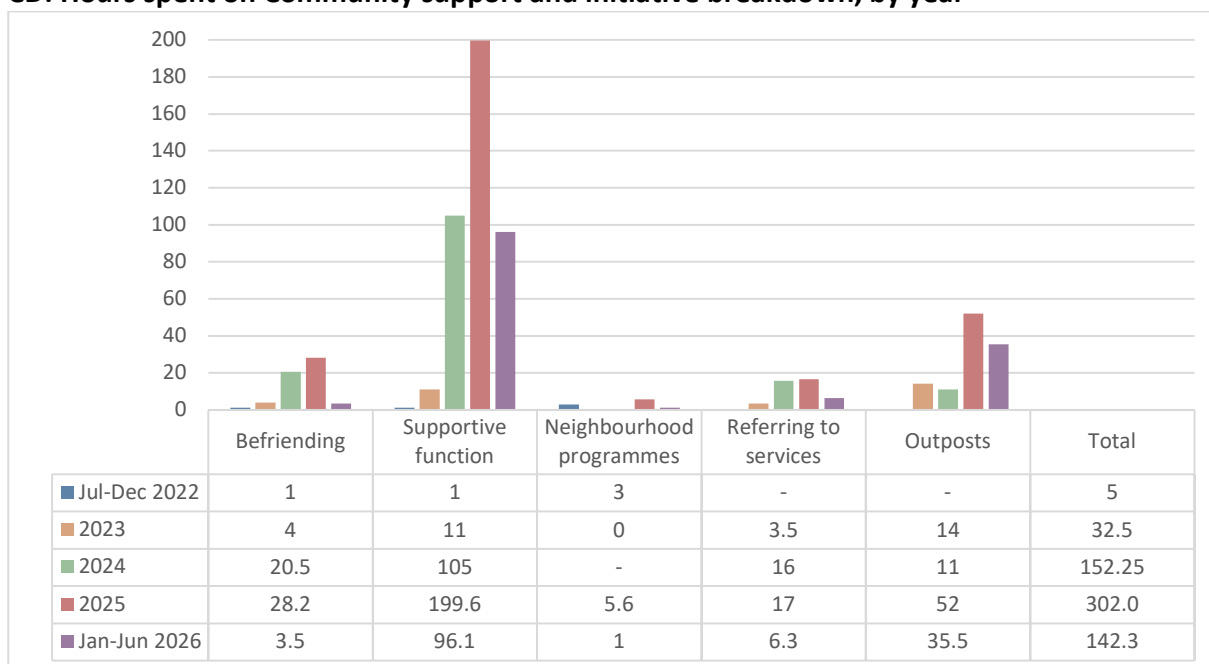


Figure 52: In Jan-Jun 2026, 96.1 hours (68%) were spent on supportive function, out of a total of 142.3 hours.

CD: Hours spent on advocacy and initiative breakdown, by year

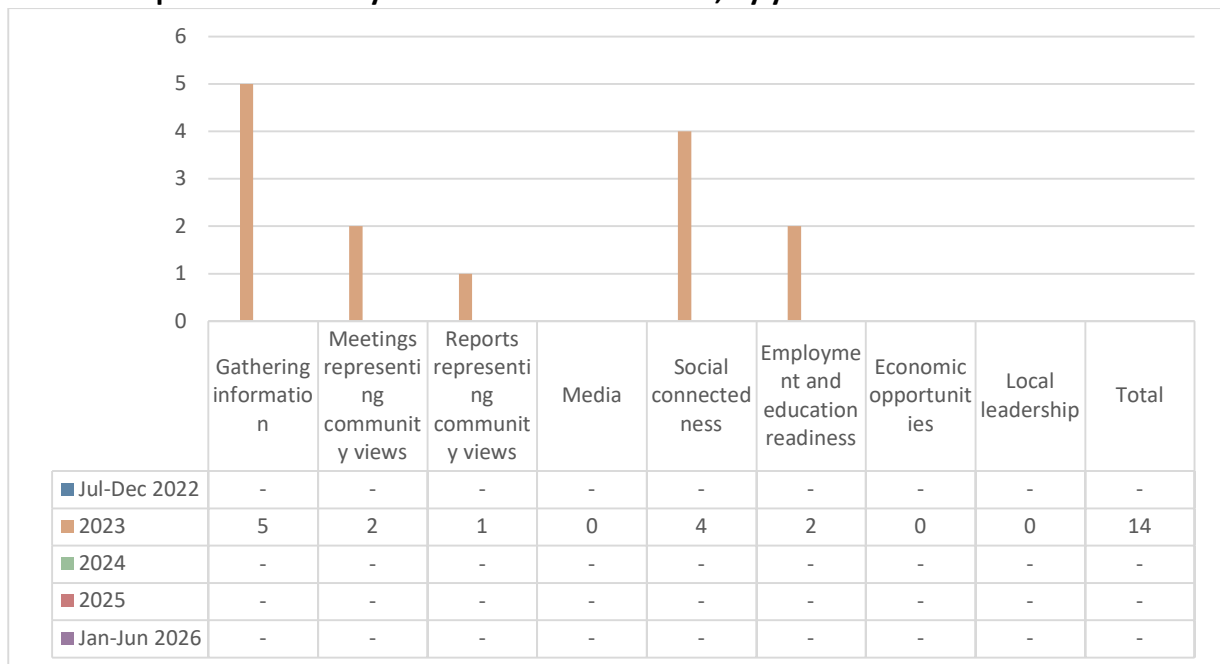


Figure 53: This initiative has not been provided since 2024.

CD: Hours spent on community projects & other initiatives and initiative breakdown, by year

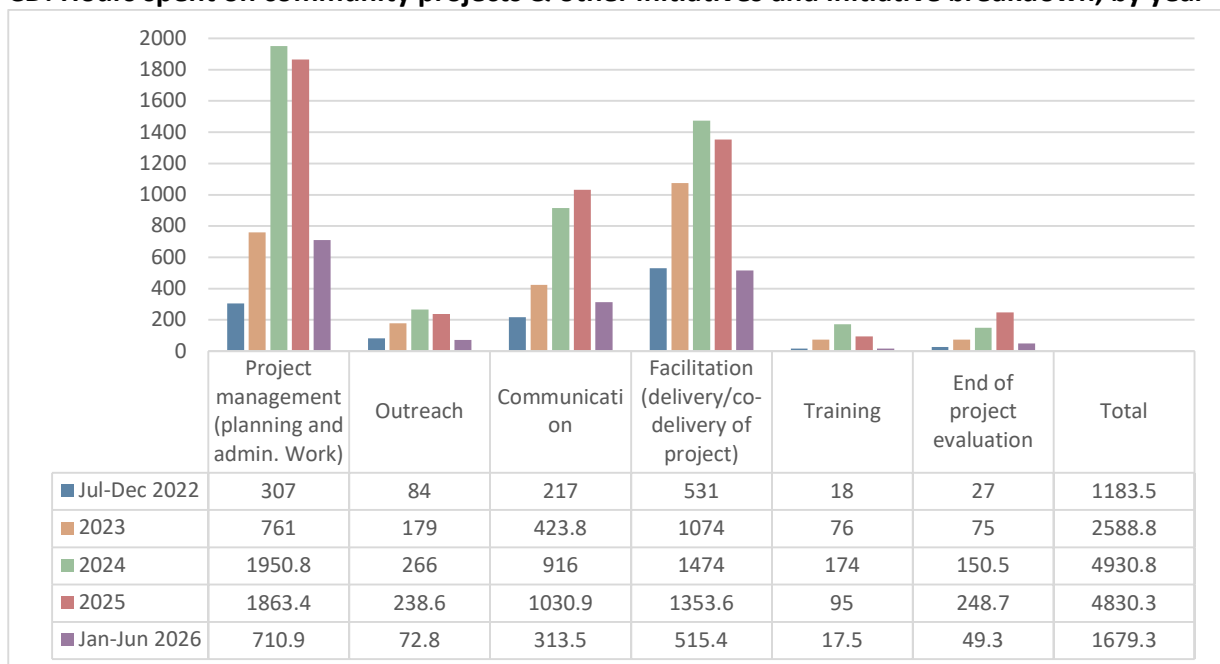


Figure 54: In Jan-Jun 2026, 710.9 hours (42%) were spent on project management, out of a total of 1679.3 hours.

Community Services (CS)

Additional services were introduced to the Community Services portfolio over time, which may influence trends. See individual service sections for details on when services were incorporated.

CS: Cases and individuals worked with, by year

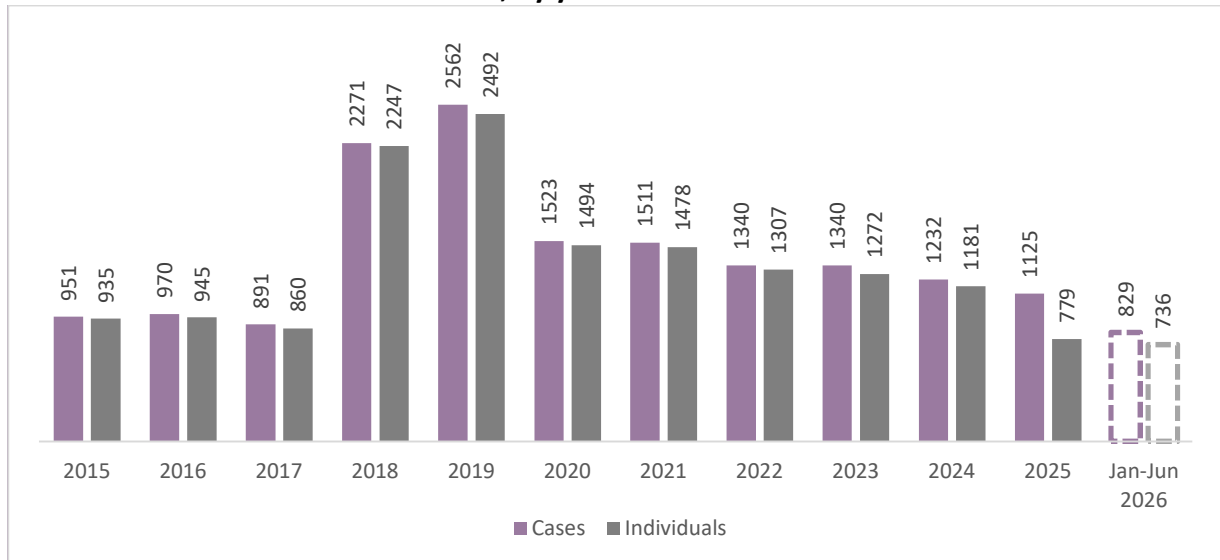


Figure 55: In Jan-Jun 2026, 829 cases and 736 individuals were worked with compared to 1125 and 779 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary). Therefore, the number of individuals across multiple units can only provide an approximation of the number of individuals overall and the figures provided are therefore higher than the real figures. Prior to 2023, only an approximation of individuals is provided but from 2023 onwards, the number of individuals is the true number of individuals across Community Services because figures are deduplicated across services.

CS: Cases worked with (by case type) and waiting list (at end of the reporting period), by Community Service January - June 2026						
	New	Re-contact	Known	Intake	Total cases worked with	Waiting list Jun 2025
Birkirkara	10	3	28	0	41	0
Cottonera	13	17	42	7	79	1
Mosta	25	7	50	1	83	0
Msida	8	0	18	0	26	0
Northern Harbour	2	0	5	1	8	0
Paolo Freire	6	10	24	4	44	0
Qawra	39	12	99	19	169	4
Southern	23	6	54	4	87	0
Valletta	10	2	69	4	85	0
Western	41	7	55	5	108	0
Zabbar	17	4	59	19	99	14
Total	194	68	503	64	829	19

Figure 56: Case activity is concentrated within Qawra, which accounts for the majority of cases worked with during the reporting period.

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary).

A total of **829** cases were worked with between January and June 2026.

CS: Cases worked with Jan-Jun 2026 by gender

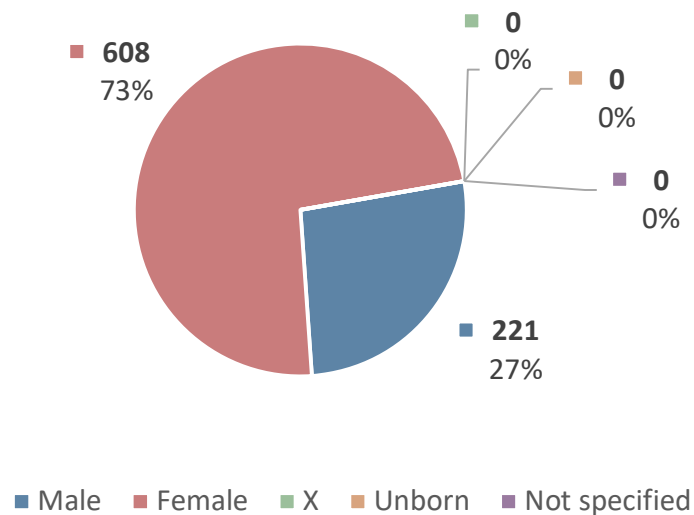


Figure 57: Female service users accounted for the highest proportion of cases worked with (73%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

CS: Cases worked with Jan-Jun 2026 by age category

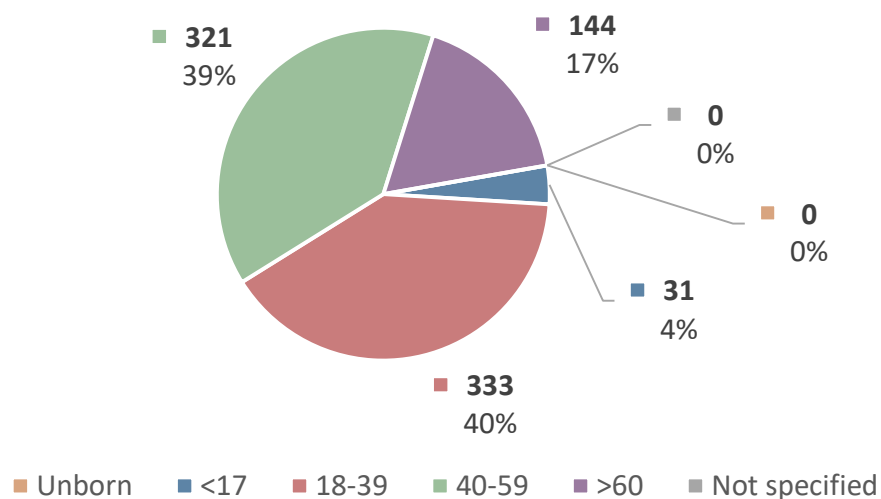


Figure 58: Service users aged 18 to 39 accounted for the highest proportion of cases worked with (40%).

Note: Age is calculated based on date of birth.

CS: Cases worked with Jan-Jun 2026 by nationality

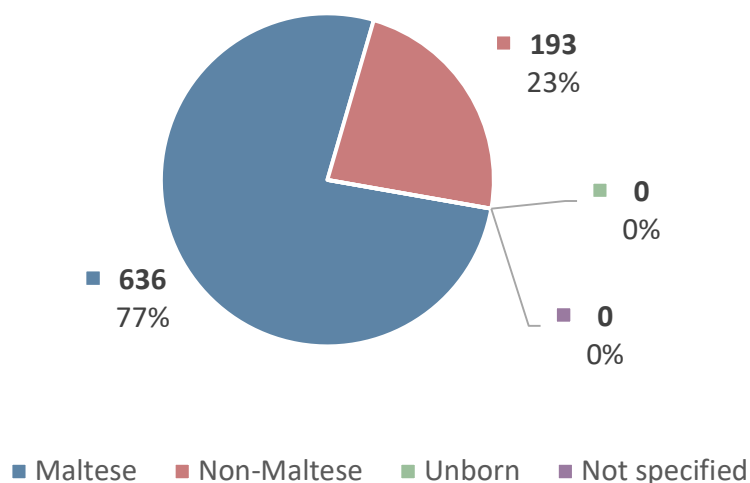
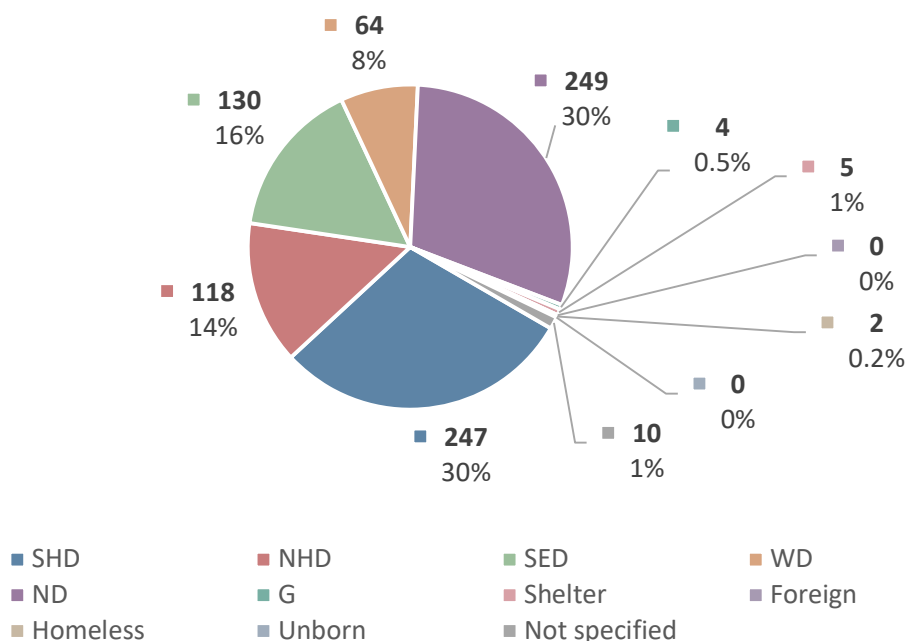


Figure 59: Maltese service users accounted for the highest proportion of cases worked with (77%), while non-Maltese service users accounted for 23%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

CS: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 60: Southern Harbour District accounted for the highest proportion of cases worked with (30%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

CS: Cases worked with by case type (new, re-contact, known and intake), by year

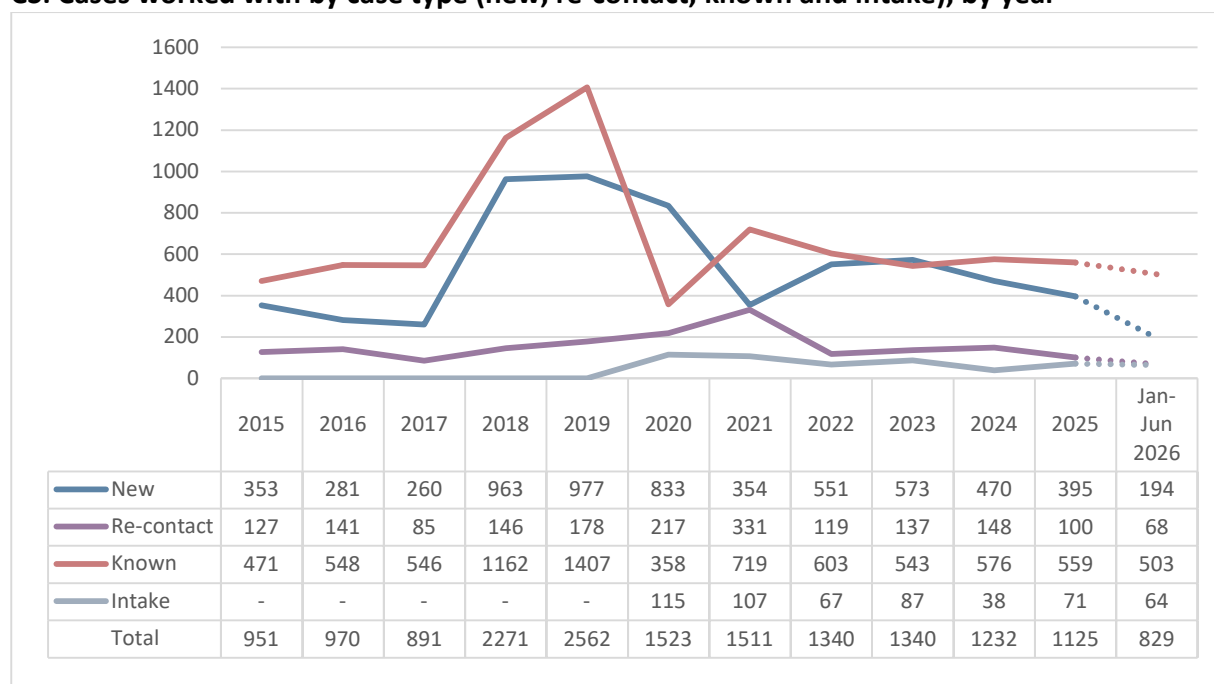


Figure 61: New cases accounted for 23% (194) of cases worked with, while re-contact cases accounted for 8% (68).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2020 following the introduction of the online system.

CS: Cases worked with by case state at the end of the reporting period

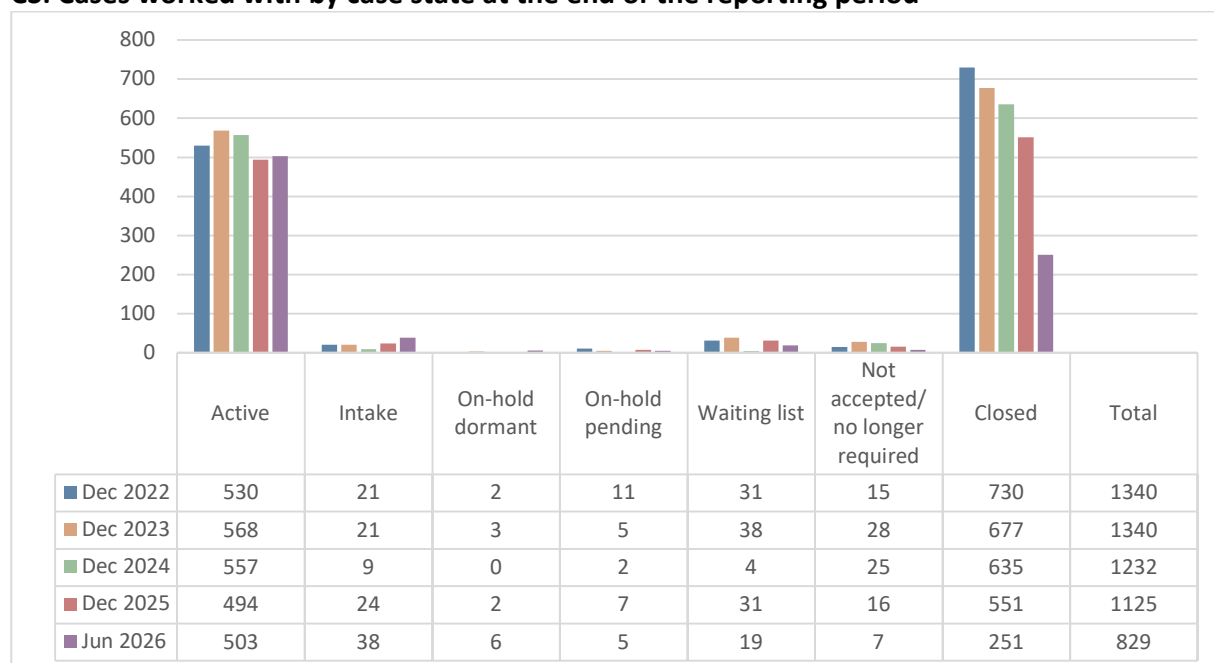


Figure 62: By the end of June 2026, 61% (503) of the cases worked with remained active, 30% (251) were closed and 5% (38) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

CS: Waiting list at the end of the reporting period

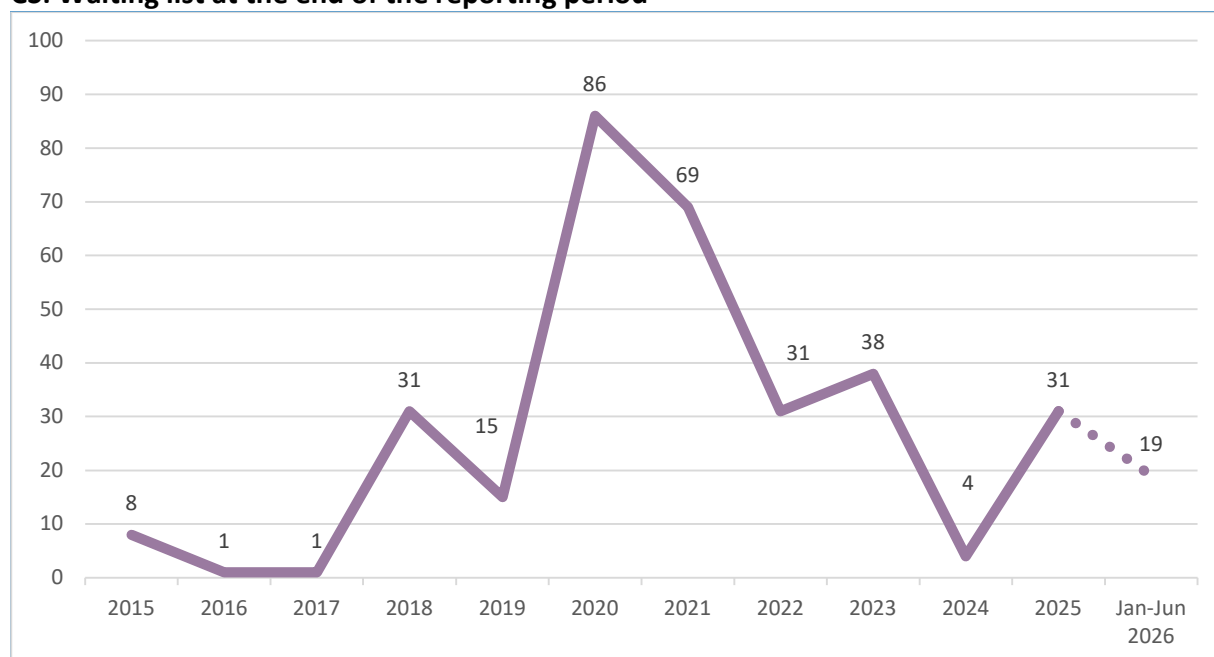


Figure 63: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 19 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

CS: Referrals, cases opened (new & re-contact), and cases closed, by year

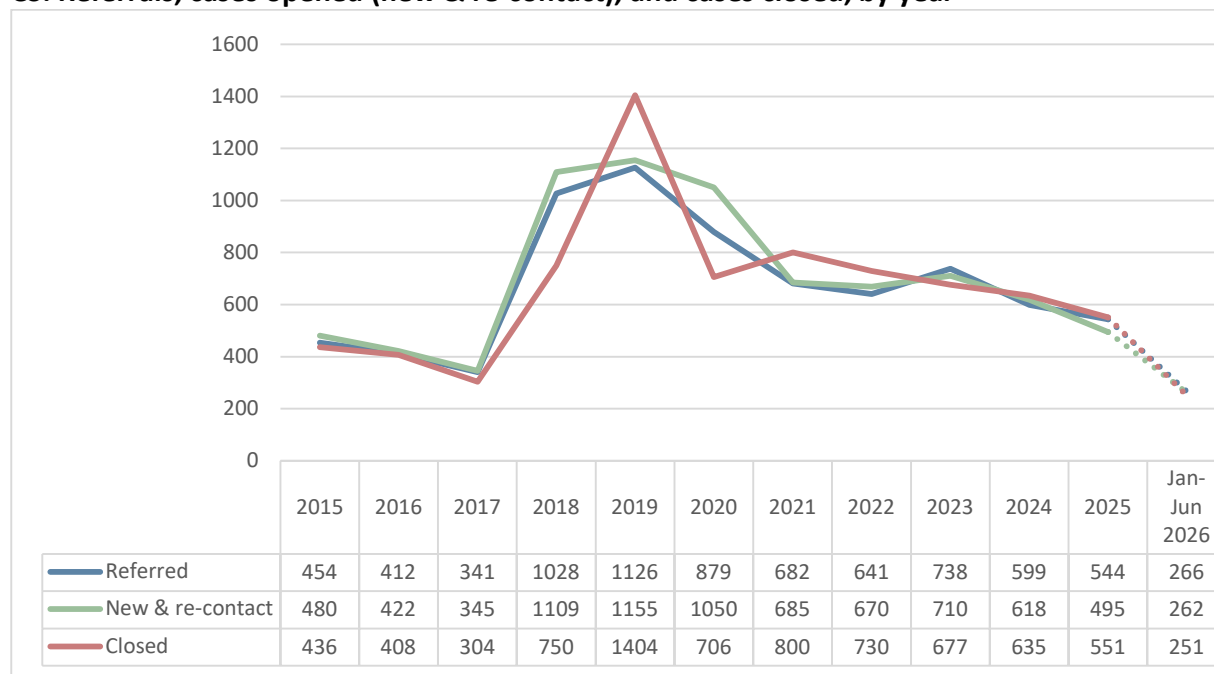


Figure 64: In Jan-Jun 2026, 266 cases were referred, 262 new & recontact cases opened, and 251 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 61 for breakdown).

CS: Referred cases by primary problem and year					
	2022	2023	2024	2025	Jan- Jun 2026
Addictive behaviour problems	2	3	4	3	1
Assault/rape/harassment/sexual abuse	1	4	1	9	0
Bereavement	1	0	1	0	0
Child abuse	11	9	3	3	3
Child care or access	9	1	11	12	3
Delinquency	0	0	0	0	0
Disability related issues	7	4	8	5	7
Domestic violence	7	4	13	2	4
Eating disorder	0	0	0	0	0
Elderly needs	9	20	11	15	5
Employment issues	37	56	54	35	17
Family relations/relationships	22	24	24	24	13
Financial difficulties	166	165	153	121	51
Fostering or adoption	0	2	1	0	0
Health related issues	15	16	15	10	3
Homeless	50	85	45	8	3
Housing problems	74	75	64	72	48
Human trafficking	0	0	0	0	0
Hygiene related issues	0	0	0	0	0
Identity related issues	0	3	0	1	0
Lack of support or guidance	91	83	79	70	46
Legal issues	8	11	6	16	4
Loneliness	11	15	7	3	2
Marital problems	9	13	7	12	0
Mental health issues	34	57	35	54	30
Migrant related issues	10	6	4	4	2
Oppositional defiant behaviours	7	13	3	9	4
Parenting skills/child-parent relationship	24	25	26	17	6
Personality related issues	0	0	0	0	0
Pregnancy related issues	0	0	0	0	1
Relationship problems	10	13	7	7	5
School related problems	9	12	9	10	4
Self-harm or suicide	1	6	1	2	0
Separation related issues	8	8	4	6	3
Sex work related issues	0	0	0	0	0
Other	7	5	3	14	1
None specified	1	0	0	0	0
Total	641	738	599	544	266

Figure 65: Referrals were distributed across several primary problems in Jan-Jun 2026, with financial difficulties (51) among the most frequently reported.

Note: Service users may report multiple issues at referral, with one identified as the primary problem. A standard list is used to record and rank issues; "other" is used where an issue is not listed, and "not specified" where no issue is identified.

CS: Referral by source and service												
January - June 2026												
	BCS	CCS	MoCS	MsCS	NHCS	PFI	QCS	SCS	VCS	WCS	ZCS	T
Self-referred	7	16	18	3	1	12	34	14	11	29	19	164
Other ACTS service	1	1	0	1	0	1	3	2	1	2	1	13
Appogg service	0	2	1	0	0	0	0	0	0	0	0	3
Parish or other church organisation	0	4	3	1	1	1	3	2	1	3	1	20
Hospital, other medical service or GP	1	0	1	2	0	1	4	3	0	1	0	13
School or education department	0	0	4	0	0	0	0	1	0	0	1	6
Other NGO	0	1	2	0	0	0	2	1	2	2	0	10
Other Government entity	0	1	0	0	0	0	1	0	0	0	0	2
Directorate for Child Protection	0	4	1	0	1	0	1	0	0	1	2	10
Courts, CoRRS, police or probation	0	0	0	0	0	0	1	3	1	0	1	6
Family	1	1	0	0	0	0	0	0	0	1	1	4
Agenzija Support	0	0	1	1	0	0	0	1	0	0	0	3
Directorate for Alternative Care	0	0	0	0	0	0	0	0	0	3	0	3
Psychiatric services, MCH	0	0	0	0	0	0	0	0	0	0	0	0
FSWS Gozo branch service	0	0	1	0	0	0	0	0	0	0	0	1
Other FSWS service	0	1	0	0	0	0	0	0	0	0	0	1
Place of employment	0	0	1	0	0	0	0	0	0	0	0	1
Sedqa service	0	0	0	0	0	1	0	1	0	0	0	2
Friend or acquaintance	0	0	0	0	0	0	1	0	0	0	0	1
Residential home/ shelter	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0
Not specified	0	0	0	0	0	1	0	0	0	0	2	3
Total	10	31	33	8	3	17	50	28	16	42	28	266

Graph Key: BCS = Bkara Community Service; CoCS = Cottonera Community Service; MoCS = Mosta Community Service; MsCS = Msida Community Service; NHCS = Northern Harbour Community Service; PFI = Paulo Freire Institute; QCS = Qawra Community Service; SCS = Southern Community Service; VCS = Valletta Community Service; WCS = Western Community Service; ZCS = Zabbar Community Service; T = Total.

Figure 66: Referrals to CS are received from a range of services and entities. For example, in Jan-Jun 2026, CS received 10 referrals through Directorate for Child Protection.

A total of **262** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

CS: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
≤17	3	5	0	0	0	8
18-19	4	8	0	0	0	12
20-24	3	8	0	0	0	11
25-29	7	21	0	0	0	28
30-34	6	27	0	0	0	33
35-39	6	35	0	0	0	41
40-44	3	19	0	0	0	22
45-49	6	18	0	0	0	24
50-54	6	21	0	0	0	27
55-59	8	13	0	0	0	21
≥60	17	18	0	0	0	35
Not specified	0	0	0	0	0	0
Total	69	193	0	0	0	262

Figure 67: Service users aged 35 to 39 accounted for the highest proportion of cases opened (16%; 41).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Community Services: Birkirkara (BCS)

A new online data collection system and reporting format were introduced in 2019.

BCS: Cases and individuals worked with, by year

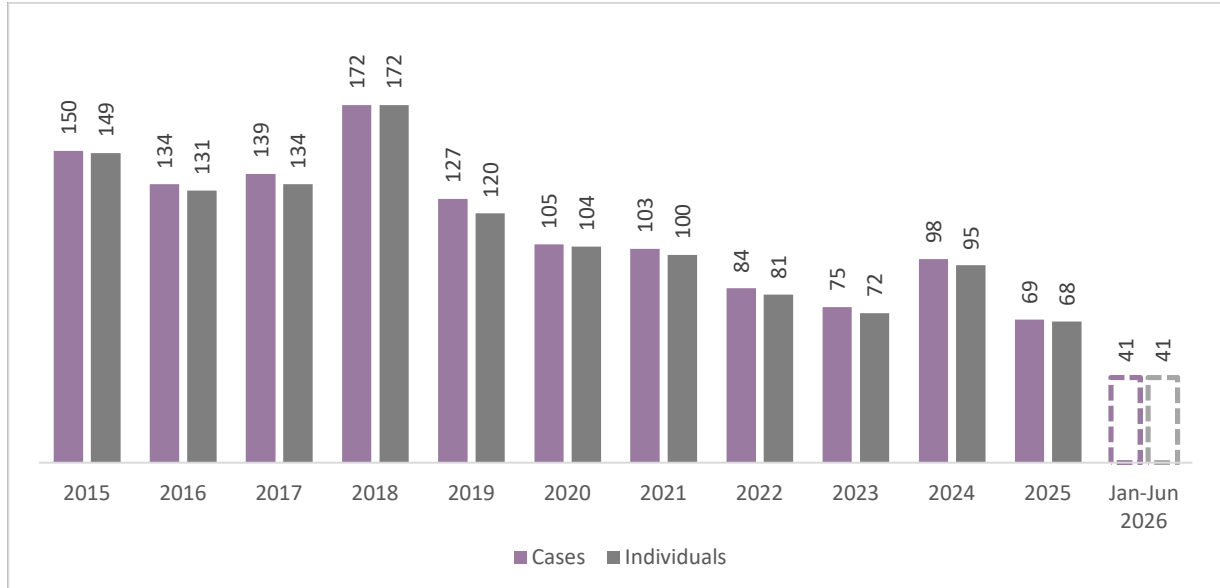


Figure 68: In Jan-Jun 2026, 41 cases and 41 individuals were worked with compared to 69 and 68 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary).

A total of **41** cases were worked with between January and June 2026.

BCS: Cases worked with Jan-Jun 2026 by gender

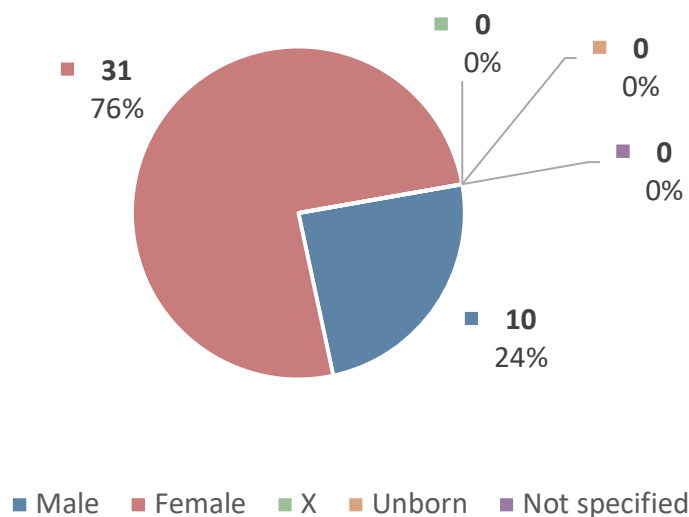


Figure 69: Female service users accounted for the highest proportion of cases worked with (76%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

BCS: Cases worked with Jan-Jun 2026 by age category

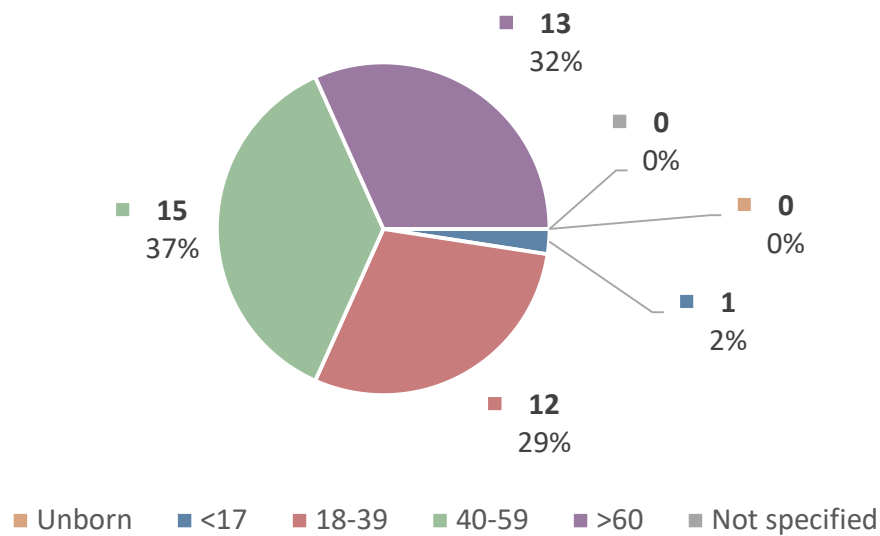


Figure 70: Service users aged 40 to 59 (37%) accounted for the highest proportion of cases worked with.

Note: Age is calculated based on date of birth.

BCS: Cases worked with Jan-Jun 2026 by nationality

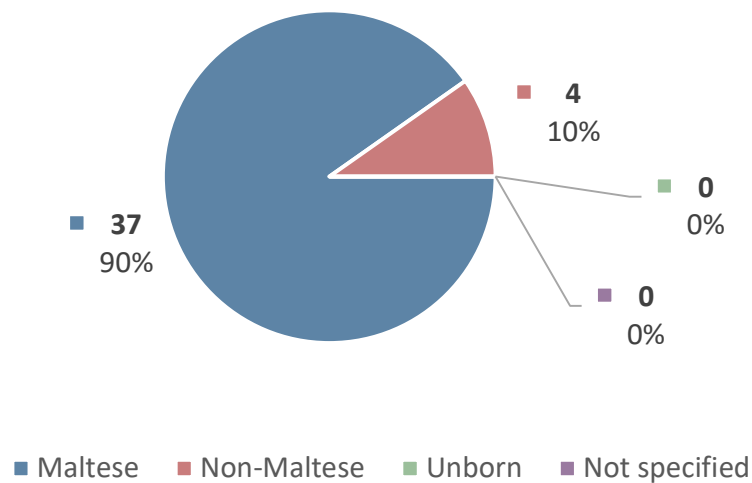
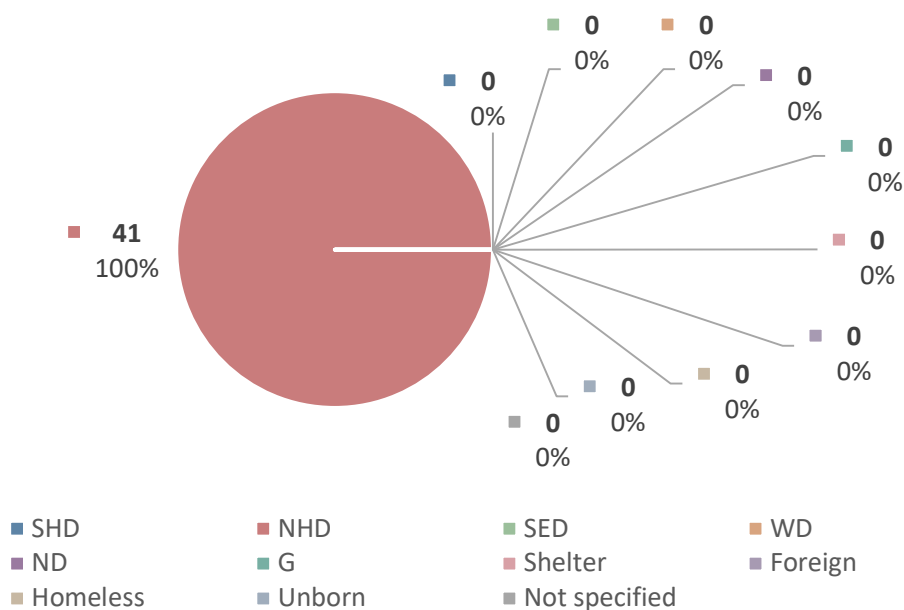


Figure 71: Maltese service users accounted for the highest proportion of cases worked with (90%), while non-Maltese service users accounted for 10%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

BCS: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 72: Northern Harbour District accounted for all cases worked with (100%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

BCS: Cases worked with by case type (new, re-contact, known and intake), by year

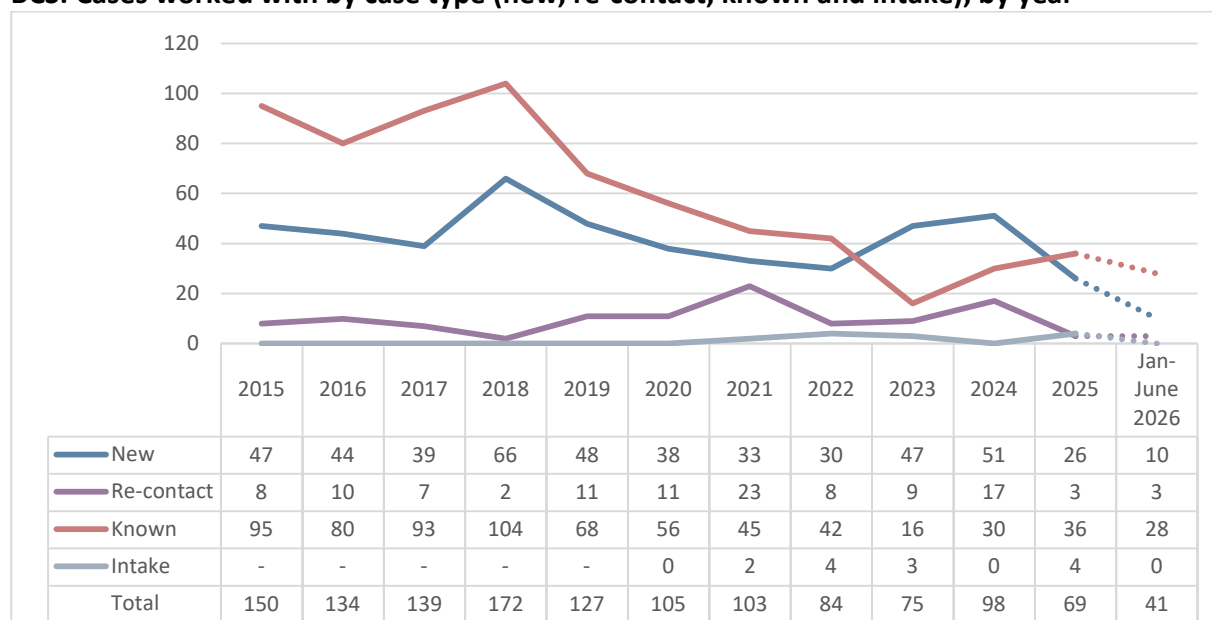


Figure 73: New cases accounted for 24% (10) of cases worked with, while re-contact cases accounted for 7% (3).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2020 following the introduction of the online system.

BCS: Cases worked with by case state at the end of the reporting period

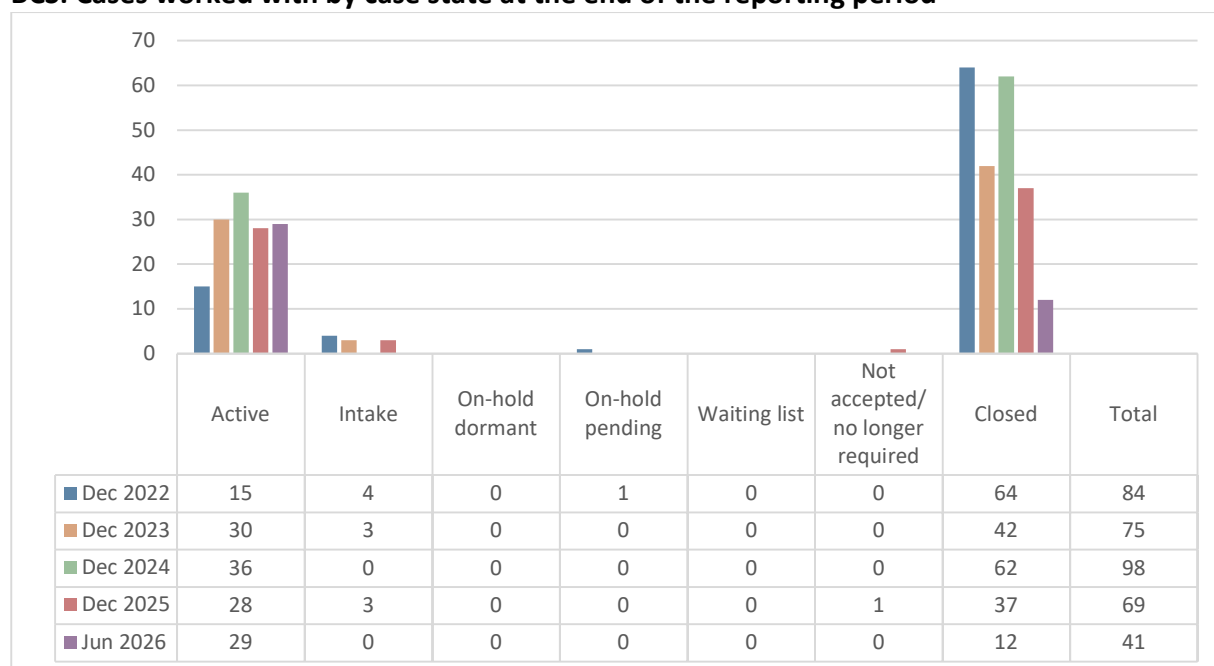


Figure 74: By the end of June 2026, 71% (29) of the cases worked with remained active, and 29% (12) were closed.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

BCS: Waiting list at the end of the reporting period

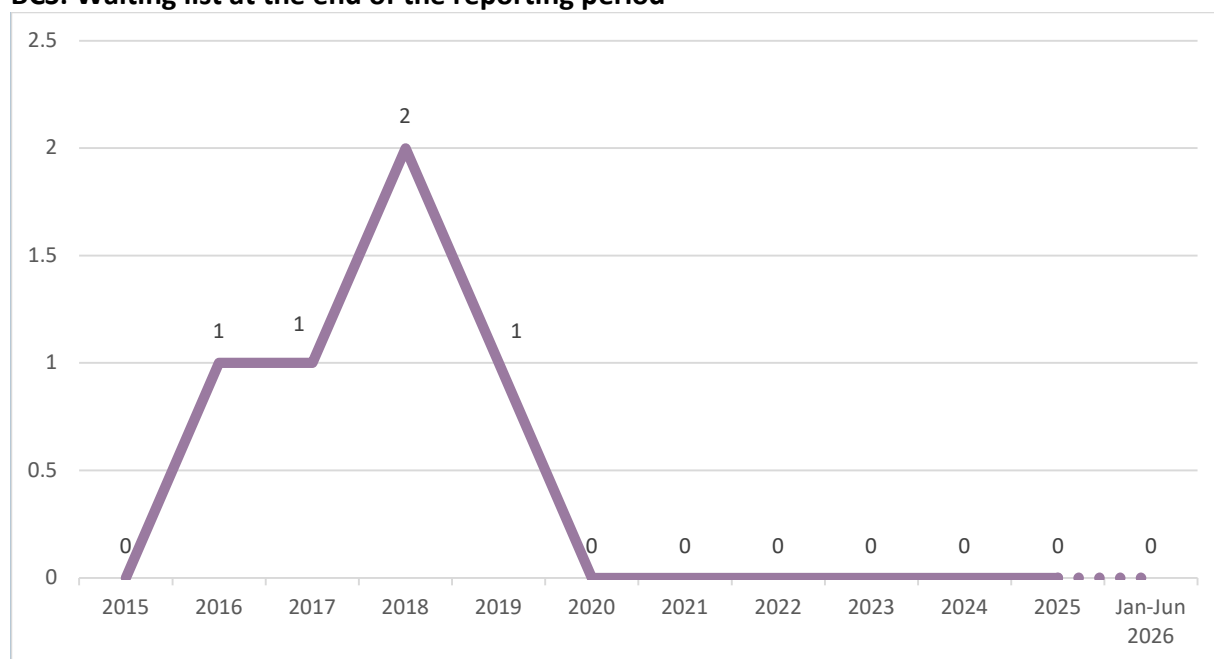


Figure 75: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

BCS: Referrals, cases opened (new & re-contact), and cases closed, by year

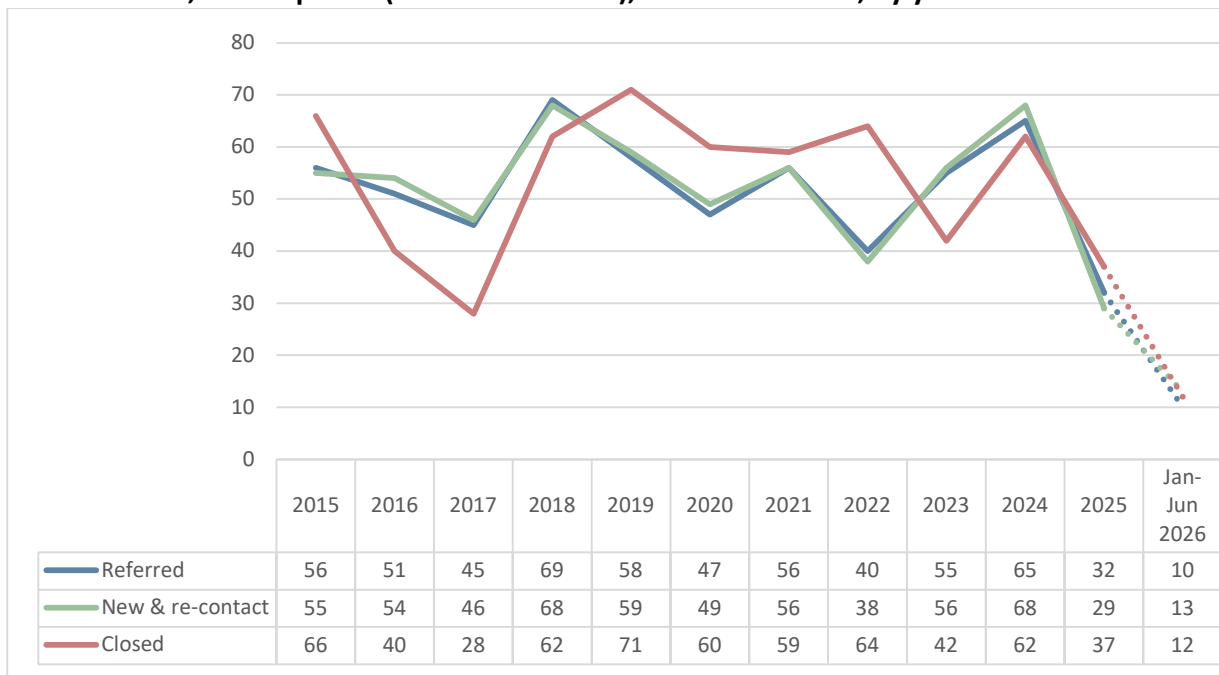


Figure 76: In Jan-Jun 2026, 10 cases were referred, 13 new & recontact cases opened, and 12 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 73 for breakdown).

BCS: Referred cases by primary problem and year					
	2022	2023	2024	2025	Jan-Jun 2026
Addictive behaviour problems	0	2	1	0	0
Assault/rape/harassment/sexual abuse	1	0	0	0	0
Bereavement	0	0	0	0	0
Child abuse	0	0	0	0	0
Child care or access	0	0	0	0	0
Delinquency	0	0	0	0	0
Disability related issues	0	0	0	1	0
Domestic violence	0	0	2	0	1
Eating disorder	0	0	0	0	0
Elderly needs	0	2	0	0	0
Employment issues	4	1	3	3	1
Family relations/relationships	3	3	6	5	1
Financial difficulties	10	8	23	12	1
Fostering or adoption	0	2	0	0	0
Health related issues	0	1	3	0	1
Homeless	8	15	6	0	0
Housing problems	2	5	5	2	1
Human trafficking	0	0	0	0	0
Identity related issues	0	0	0	0	0
Lack of support or guidance	2	1	7	3	0
Legal issues	0	3	0	1	1
Loneliness	0	2	0	0	0
Marital problems	1	1	1	0	0
Mental health issues	4	2	6	5	1
Migrant related issues	0	0	0	0	0
Oppositional defiant behaviours	0	0	0	0	1
Parenting skills/child-parent relationship	4	3	1	0	1
Personality related issues	0	0	0	0	0
Pregnancy related issues	0	0	0	0	0
Relationship problems	1	2	0	0	0
School related problems	0	0	0	0	0
Self-harm or suicide	0	1	0	0	0
Separation related issues	0	1	1	0	0
Sex work related issues	0	0	0	0	0
Other	0	0	0	0	0
None specified	0	0	0	0	0
Total	40	55	65	32	10

Figure 77: Figure 65: Referrals were distributed across several primary problems in Jan-Jun 2026.

Note: Service users may report multiple issues at referral, with one identified as the primary problem. A standard list is used to record and rank issues; "other" is used where an issue is not listed, and "not specified" where no issue is identified.

A total of **13** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

BCS: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
≤17	0	1	0	0	0	1
18-19	0	3	0	0	0	3
20-24	0	0	0	0	0	0
25-29	1	3	0	0	0	4
30-34	0	1	0	0	0	1
35-39	0	0	0	0	0	0
40-44	0	1	0	0	0	1
45-49	1	0	0	0	0	1
50-54	0	0	0	0	0	0
55-59	1	1	0	0	0	2
≥60	0	0	0	0	0	0
Not specified	0	0	0	0	0	0
Total	3	10	0	0	0	13

Figure 78: Service users aged 25 to 29 (31%; 4) accounted for the highest proportion of cases opened.

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Community Services: Cottonera (CoCS)

A new online data collection system and reporting format were introduced in 2019.

CoCS: Cases and individuals worked with, by year

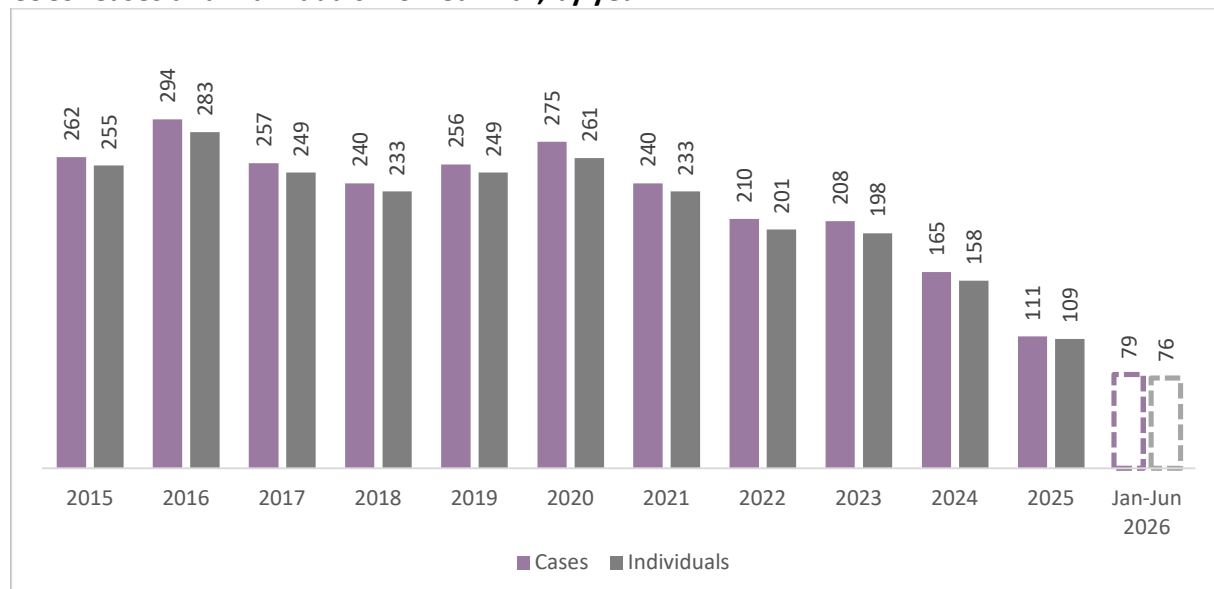


Figure 79: In Jan-Jun 2026, 79 cases and 76 individuals were worked with compared to 111 and 109 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary).

A total of **79** cases were worked with between January and June 2026.

CoCS: Cases worked with Jan-Jun 2026 by gender

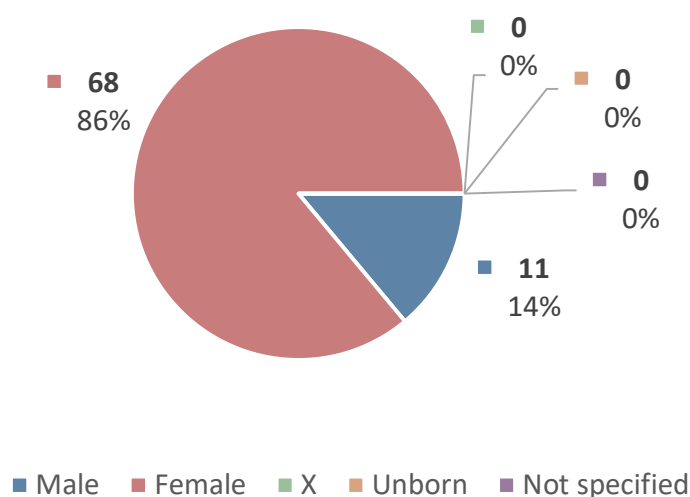


Figure 80: Female service users accounted for the highest proportion of cases worked with (86%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

CoCS: Cases worked with Jan-Jun 2026 by age category

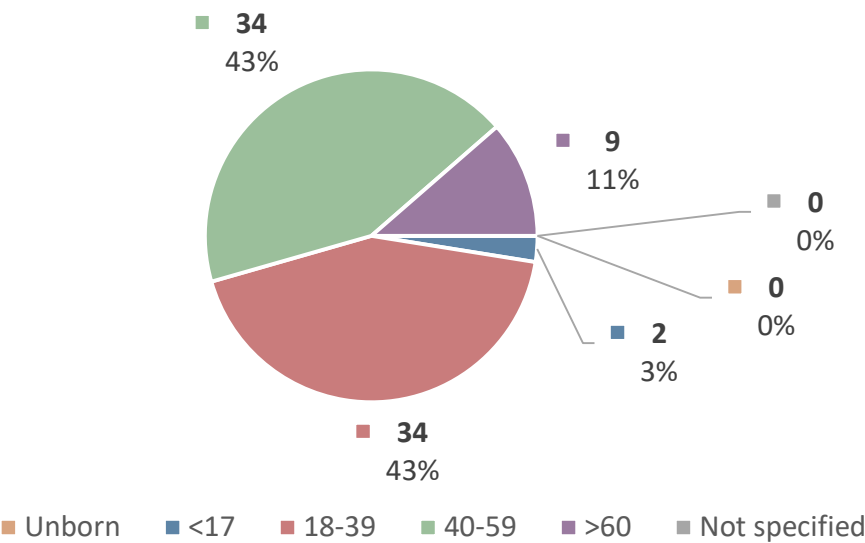


Figure 81: Service users aged 18 to 39 (45%) and 40 to 59 (45%) accounted for the highest proportion of cases worked with.

Note: Age is calculated based on date of birth.

CoCS: Cases worked with Jan-Jun 2026 by nationality

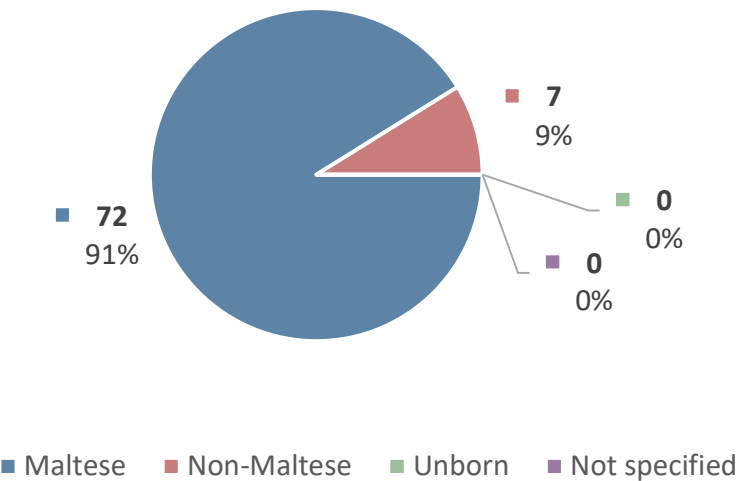
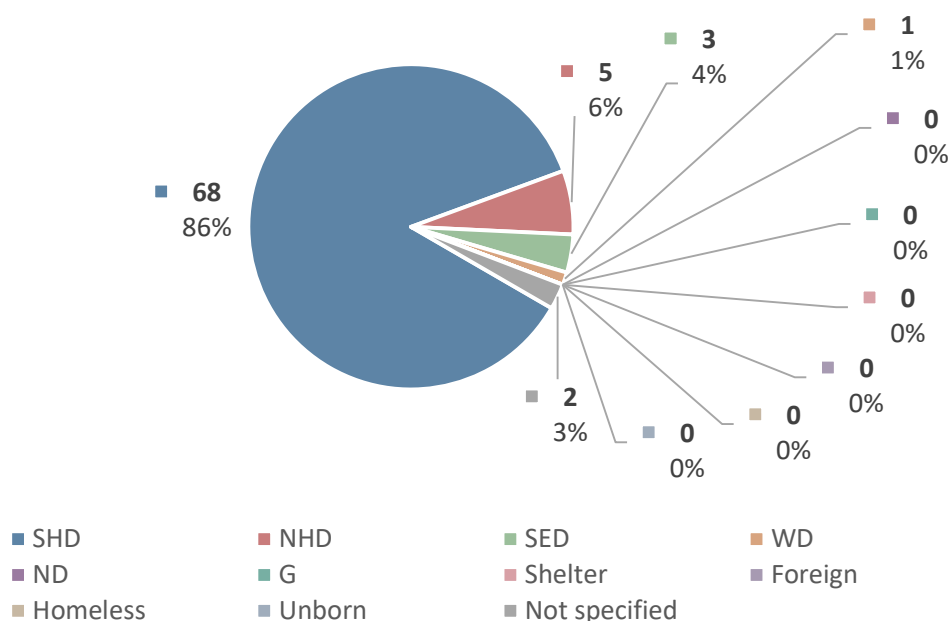


Figure 82: Maltese service users accounted for the highest proportion of cases worked with (91%), while non-Maltese service users accounted for 9%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

CoCS: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 83: Southern Harbour District accounted for the highest proportion of cases worked with (86%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

CoCS: Cases worked with by case type (new, re-contact, known and intake), by year

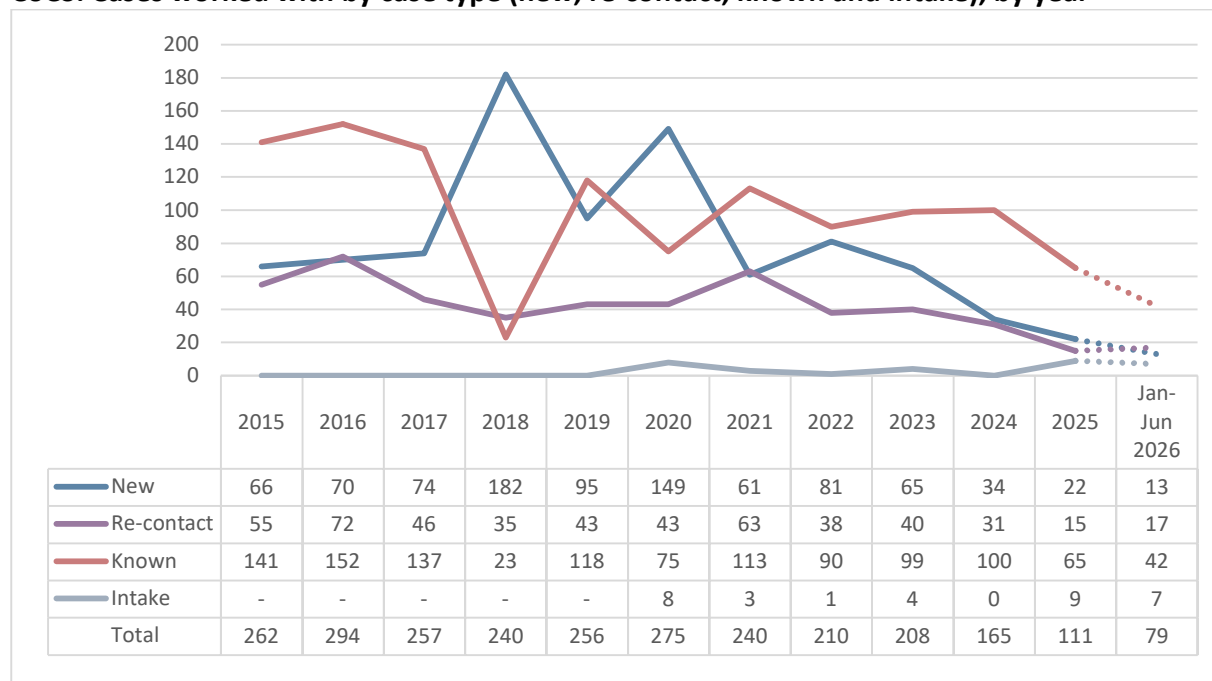


Figure 84: New cases accounted for 16% (13) of cases worked with, while re-contact cases accounted for 22% (17).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2020 following the introduction of the online system.

CoCS: Cases worked with by case state at the end of the reporting period

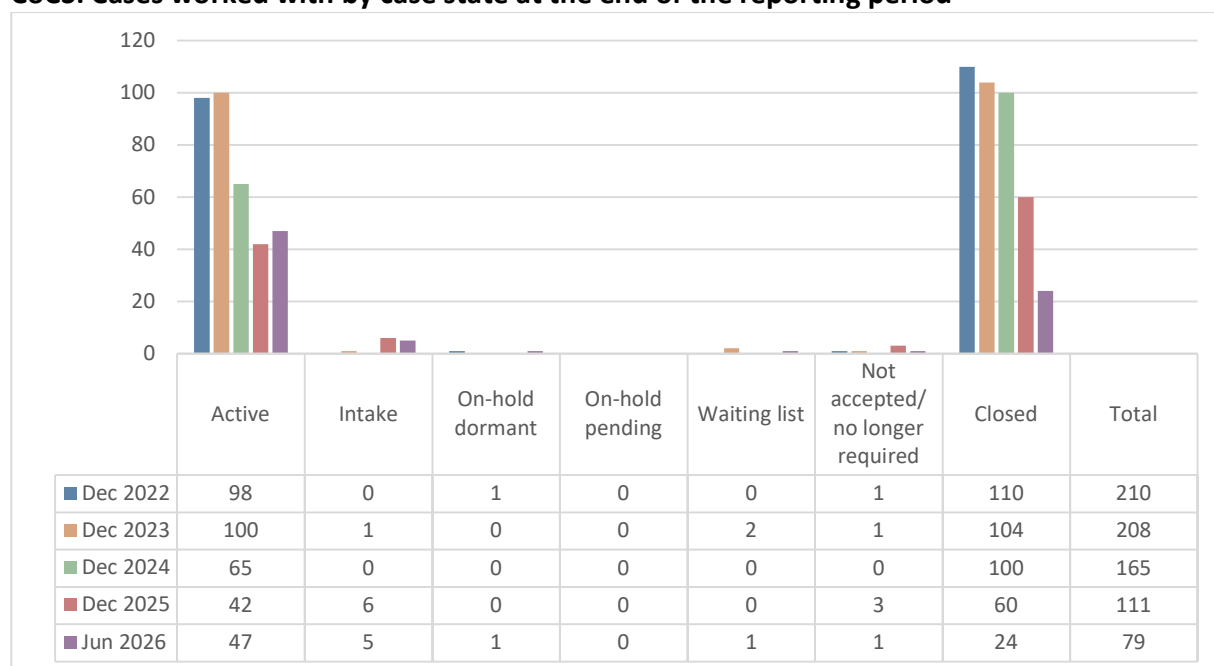


Figure 85: By the end of June 2026, 59% (47) of the cases worked with remained active, 30% (24) were closed and 6% (5) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

CoCS: Waiting list at the end of the reporting period

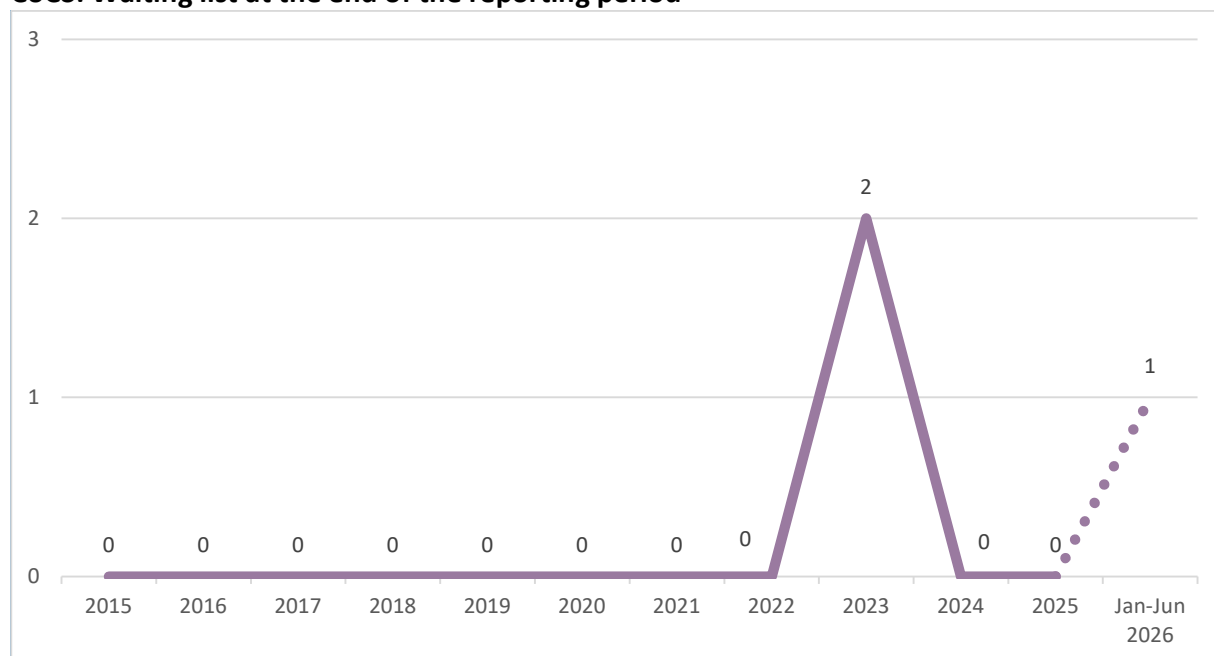


Figure 86: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 1 case remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

CoCS: Referrals, cases opened (new & re-contact), and cases closed, by year

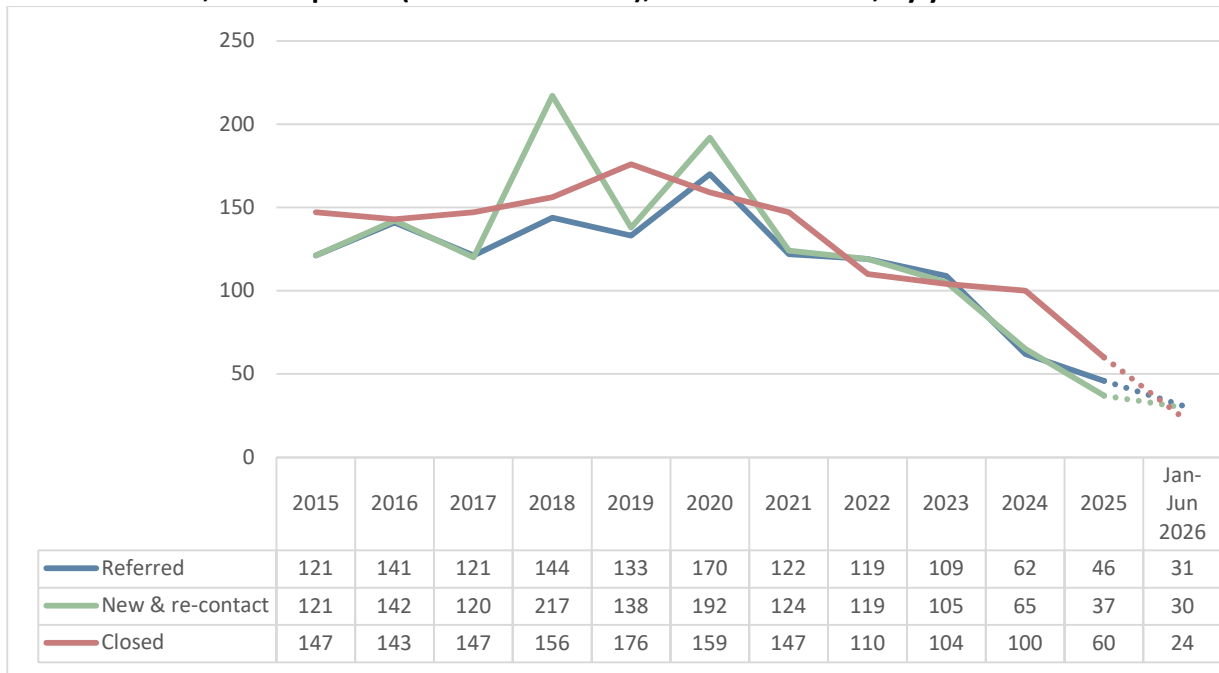


Figure 87: In Jan-Jun 2026, 31 cases were referred, 30 new & recontact cases opened, and 24 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 84 for breakdown).

CoCS: Referred cases by primary problem and year					
	2022	2023	2024	2025	Jan-Jun 2026
Addictive behaviour problems	0	0	0	0	0
Assault/rape/harassment/sexual abuse	0	2	0	2	0
Bereavement	0	0	0	0	0
Child abuse	3	4	0	1	1
Child care or access	2	0	3	1	0
Delinquency	0	0	0	0	0
Disability related issues	0	1	0	1	0
Domestic violence	1	2	2	0	1
Eating disorder	0	0	0	0	0
Elderly needs	0	0	0	0	0
Employment issues	8	8	5	1	3
Family relations/relationships	3	4	0	1	2
Financial difficulties	28	17	14	7	3
Fostering or adoption	0	0	0	0	0
Health related issues	3	4	2	1	0
Homeless	5	5	1	0	0
Housing problems	27	22	11	11	12
Human trafficking	0	0	0	0	0
Identity related issues	0	0	0	0	0
Lack of support or guidance	22	21	14	12	5
Legal issues	2	0	0	1	1
Loneliness	0	2	0	0	0
Marital problems	0	3	1	1	0
Mental health issues	5	6	3	3	0
Migrant related issues	0	0	0	0	1
Oppositional defiant behaviours	1	4	1	1	0
Parenting skills/child-parent relationship	1	1	3	1	0
Personality related issues	0	0	0	0	0
Pregnancy related issues	0	0	0	0	0
Relationship problems	3	2	1	1	2
School related problems	1	0	0	0	0
Self-harm or suicide	0	0	0	0	0
Separation related issues	2	1	0	0	0
Sex work related issues	0	0	0	0	0
Other	1	0	1	0	0
None specified	1	0	0	0	0
Total	119	109	62	46	31

Figure 88: Referrals were distributed across several primary problems in Jan-Jun 2026, with housing problems (12) among the most frequently reported.

Note: Service users may report multiple issues at referral, with one identified as the primary problem. A standard list is used to record and rank issues; "other" is used where an issue is not listed, and "not specified" where no issue is identified.

A total of **30** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

CoCS: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
≤17	0	0	0	0	0	0
18-19	0	1	0	0	0	1
20-24	0	2	0	0	0	2
25-29	0	2	0	0	0	2
30-34	2	2	0	0	0	4
35-39	1	2	0	0	0	3
40-44	2	1	0	0	0	3
45-49	0	2	0	0	0	2
50-54	0	4	0	0	0	4
55-59	3	4	0	0	0	7
≥60	0	2	0	0	0	2
Not specified	0	0	0	0	0	0
Total	8	22	0	0	0	30

Figure 89: Service users aged 55 to 59 (23%; 7) accounted for the highest proportion of cases opened.

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Community Services: Mosta (MoCS)

Service data have been available for inclusion since 2019. A new online data collection system and reporting format were introduced in 2020.

MoCS: Cases and individuals worked with, by year

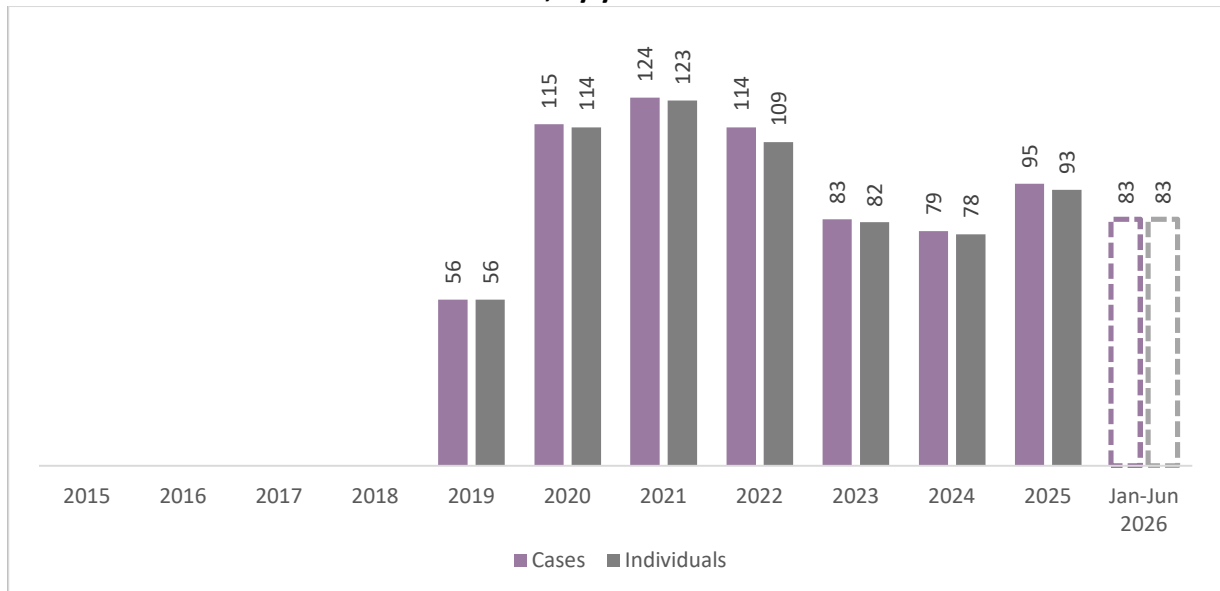


Figure 90: In Jan-Jun 2026, 83 cases and 83 individuals were worked with compared to 95 and 93 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary).

A total of **83** cases were worked with between January and June 2026.

MoCS: Cases worked with Jan-Jun 2026 by gender

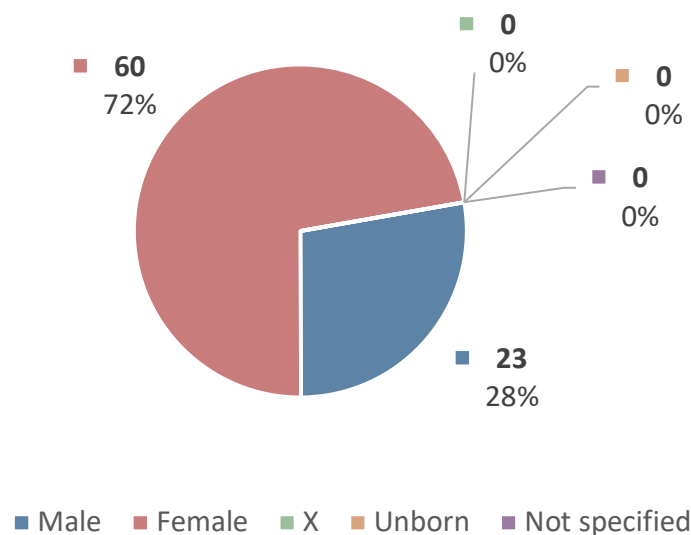


Figure 91: Female service users accounted for the highest proportion of cases worked with (72%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

MoCS: Cases worked with Jan-Jun 2026 by age category

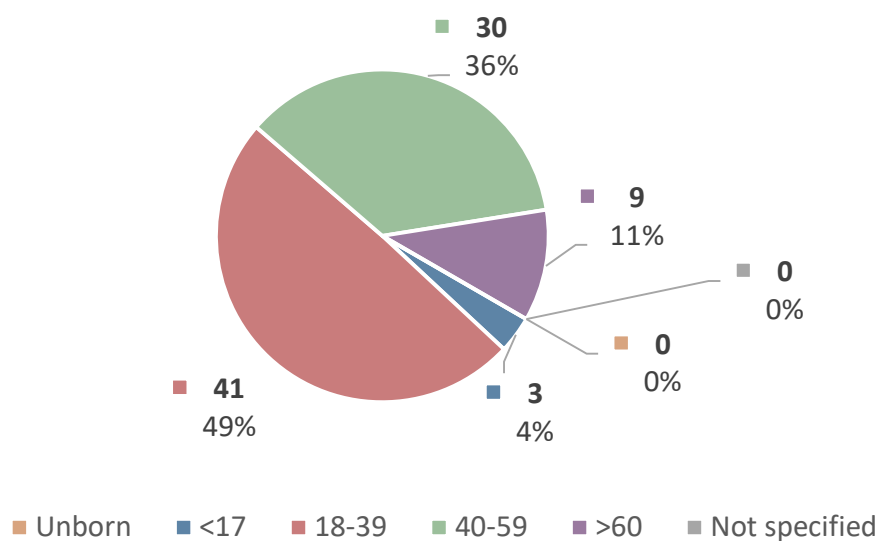


Figure 92: Service users aged 18 to 39 accounted for the highest proportion of cases worked with (49%).

Note: Age is calculated based on date of birth.

MoCS: Cases worked with Jan-Jun 2026 by nationality

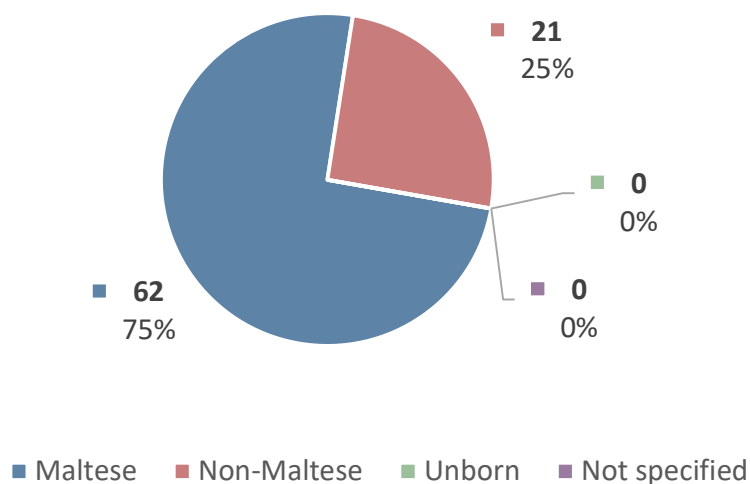
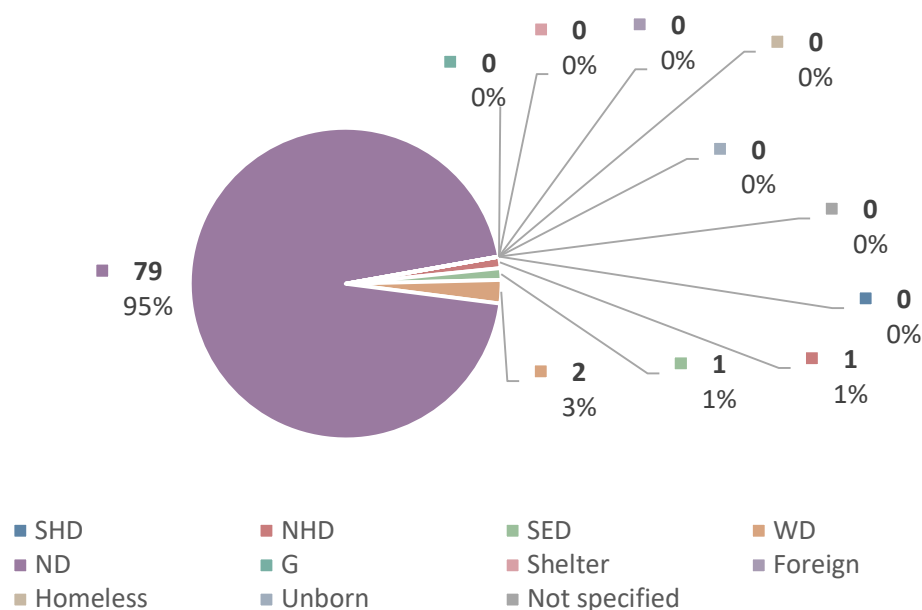


Figure 93: Maltese service users accounted for the highest proportion of cases worked with (75%), while non-Maltese service users accounted for 25%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period

MoCS: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 94: Northern District accounted for the highest proportion of cases worked with (95%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

MoCS: Cases worked with by case type (new, re-contact, known and intake), by year

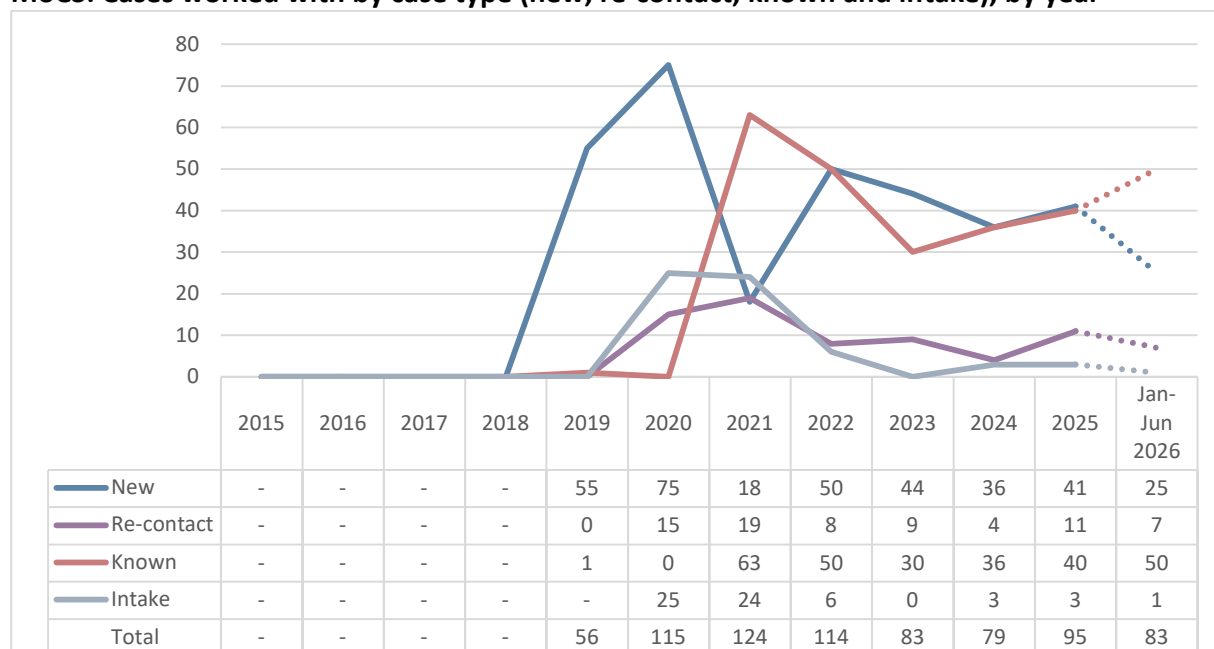


Figure 95: New cases accounted for 30% (25) of cases worked with, while re-contact cases accounted for 8% (7).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2020 following the introduction of the online system. With the introduction of the online data collection system, all known cases were re-entered into the system in 2020 and automatically recorded as new.

MoCS: Cases worked with by case state at the end of the reporting period

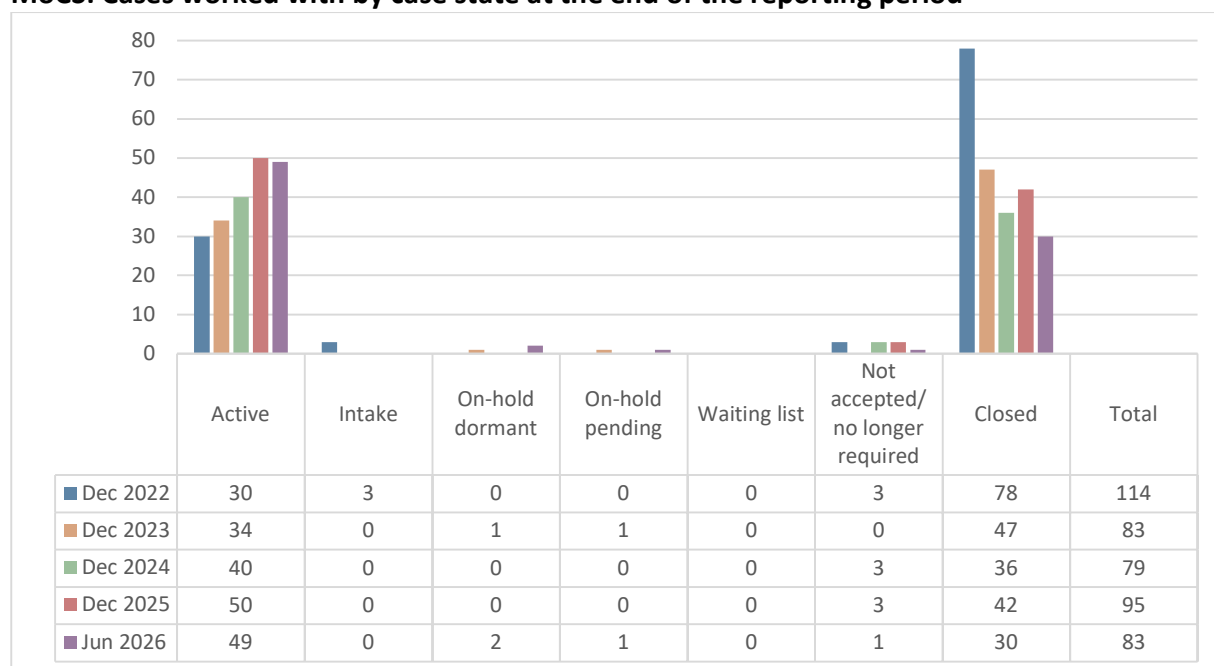


Figure 96: By the end of June 2026, 59% (49) of the cases worked with remained active, and 36% (30) were closed.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

MoCS: Waiting list at the end of the reporting period

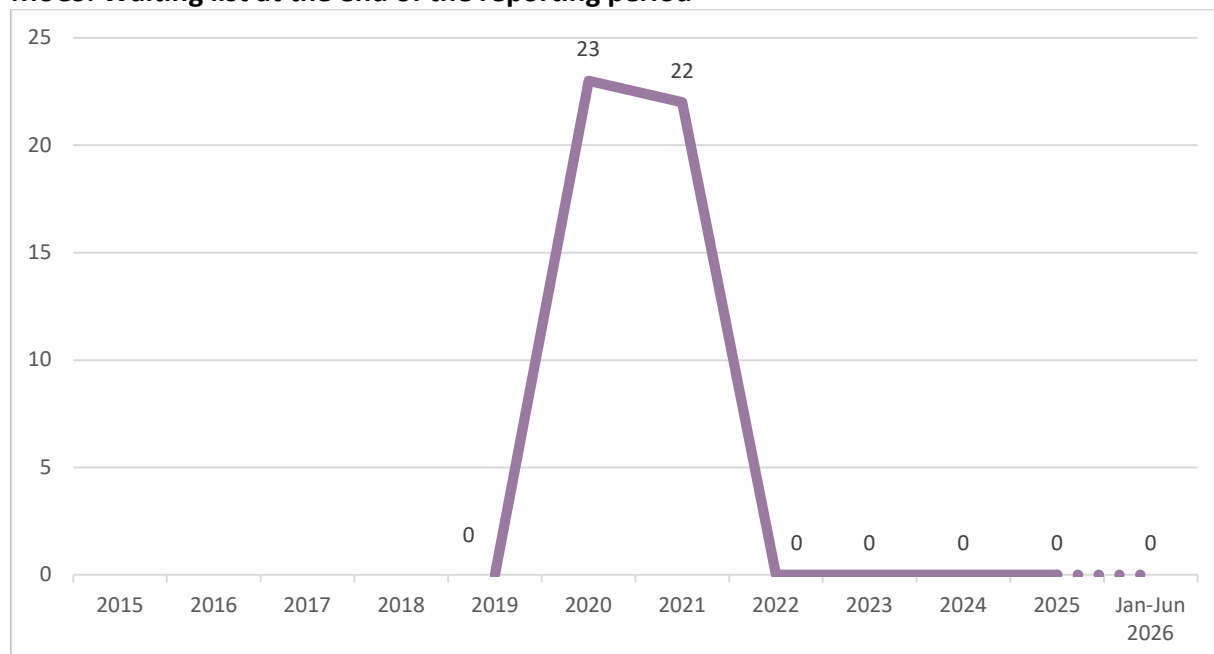


Figure 97: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

MoCS: Referrals, cases opened (new & re-contact), and cases closed, by year

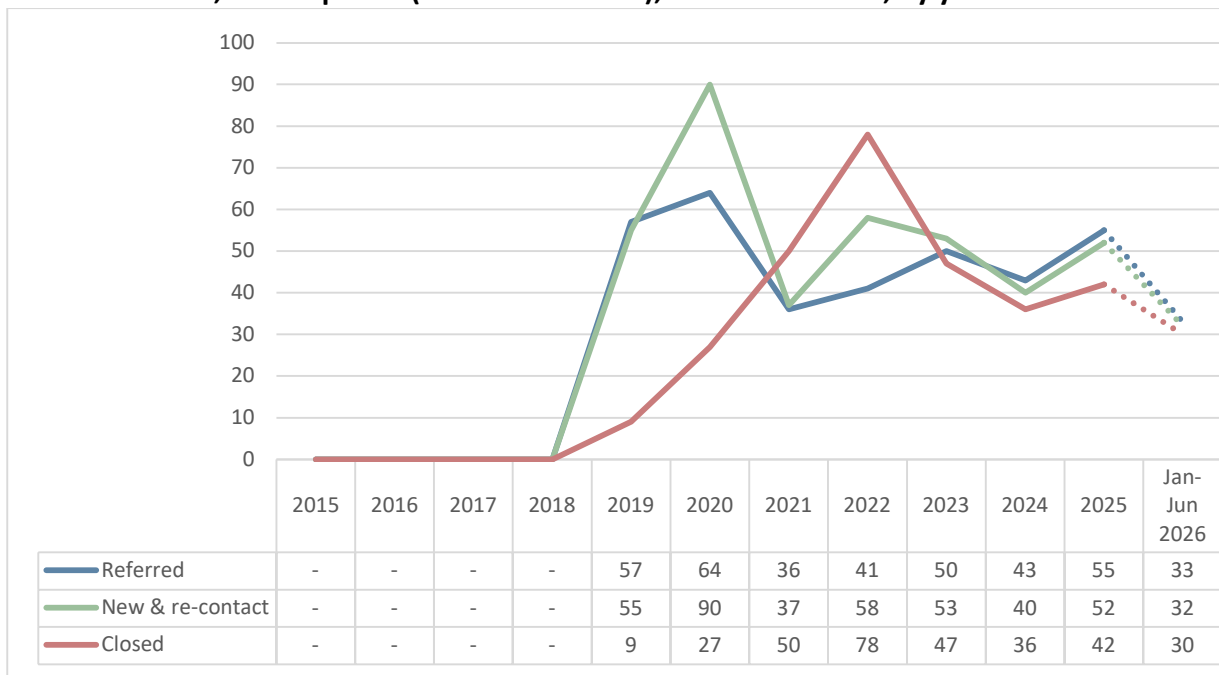


Figure 98: In Jan-Jun 2026, 33 cases were referred, 32 new & recontact cases opened, and 30 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 95 for breakdown).

MoCS: Referred cases by primary problem and year					
	2022	2023	2024	2025	Jan-Jun 2026
Addictive behaviour problems	0	1	1	0	0
Assault/rape/harassment/sexual abuse	0	1	0	0	0
Bereavement	0	0	0	0	0
Child abuse	1	1	1	0	2
Child care or access	0	0	1	1	1
Delinquency	0	0	0	0	0
Disability related issues	0	0	0	1	1
Domestic violence	1	0	2	0	0
Eating disorder	0	0	0	0	0
Elderly needs	0	0	0	0	2
Employment issues	1	0	1	2	2
Family relations/relationships	1	1	2	5	2
Financial difficulties	10	12	10	5	4
Fostering or adoption	0	0	0	0	0
Health related issues	2	1	2	1	0
Homeless	2	7	3	0	0
Housing problems	2	2	4	7	3
Human trafficking	0	0	0	0	0
Identity related issues	0	0	0	1	0
Lack of support or guidance	4	11	6	9	8
Legal issues	1	0	0	2	1
Loneliness	1	1	0	0	0
Marital problems	2	0	1	2	0
Mental health issues	4	6	3	7	2
Migrant related issues	0	0	0	0	0
Oppositional defiant behaviours	2	1	0	3	1
Parenting skills/child-parent relationship	4	1	6	5	3
Personality related issues	0	0	0	0	0
Pregnancy related issues	0	0	0	0	1
Relationship problems	1	1	0	1	0
School related problems	1	1	0	0	0
Self-harm or suicide	0	1	0	0	0
Separation related issues	1	1	0	3	0
Sex work related issues	0	0	0	0	0
Other	0	0	0	0	0
None specified	0	0	0	0	0
Total	41	50	43	55	33

Figure 99: Referrals were distributed across several primary problems in Jan-Jun 2026, with lack of support or guidance (8) among the most frequently reported.

Note: Service users may report multiple issues at referral, with one identified as the primary problem. A standard list is used to record and rank issues; "other" is used where an issue is not listed, and "not specified" where no issue is identified.

A total of **32** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

MoCS: Cases opened (new & re-contact) by age category and gender						
January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
≤17	2	0	0	0	0	2
18-19	0	0	0	0	0	0
20-24	0	1	0	0	0	1
25-29	0	2	0	0	0	2
30-34	1	5	0	0	0	6
35-39	1	6	0	0	0	7
40-44	0	0	0	0	0	0
45-49	2	3	0	0	0	5
50-54	0	2	0	0	0	2
55-59	1	0	0	0	0	1
≥60	2	4	0	0	0	6
Not specified	0	0	0	0	0	0
Total	9	23	0	0	0	32

Figure 100: Service users aged 35 to 39 (22%; 7) accounted for the highest proportion of cases opened.

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Community Services: Msida (MsCS)

A new online data collection system and reporting format were introduced in 2019.

MsCS: Cases and individuals worked with, by year

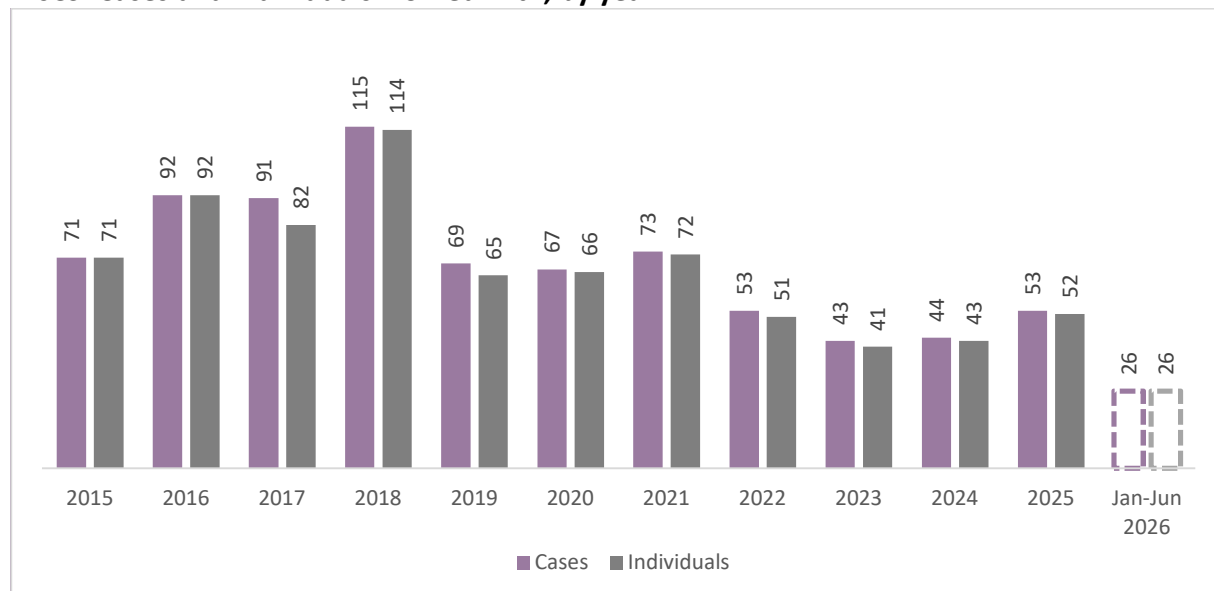


Figure 101: In Jan-Jun 2026, 26 cases and 26 individuals were worked with compared to 53 and 52 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary).

A total of **26** cases were worked with between January and June 2026.

MsCS: Cases worked with Jan-Jun 2026 by gender

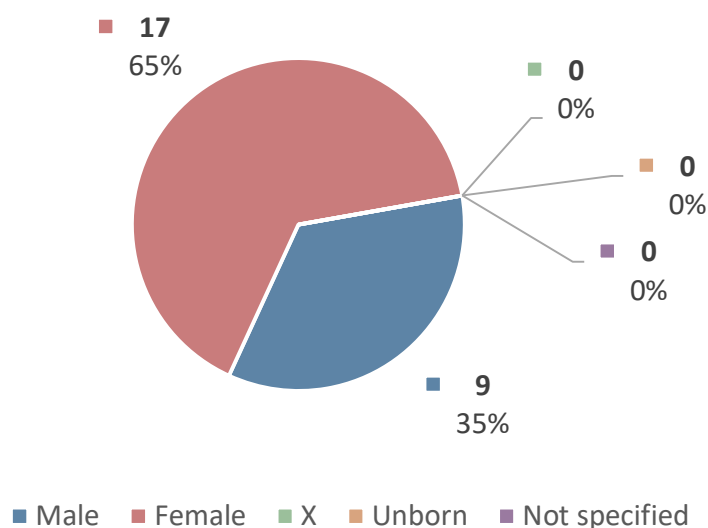


Figure 102: Female service users accounted for the highest proportion of cases worked with (65%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

MsCS: Cases worked with Jan-Jun 2026 by age category

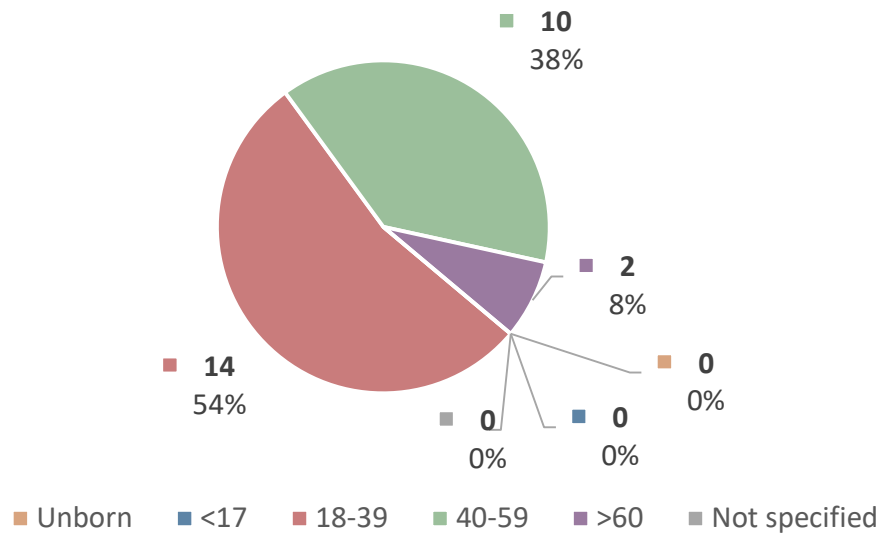


Figure 103: Service users aged 18 to 39 accounted for the highest proportion of cases worked with (54%).

Note: Age is calculated based on date of birth.

MsCS: Cases worked with Jan-Jun 2026 by nationality

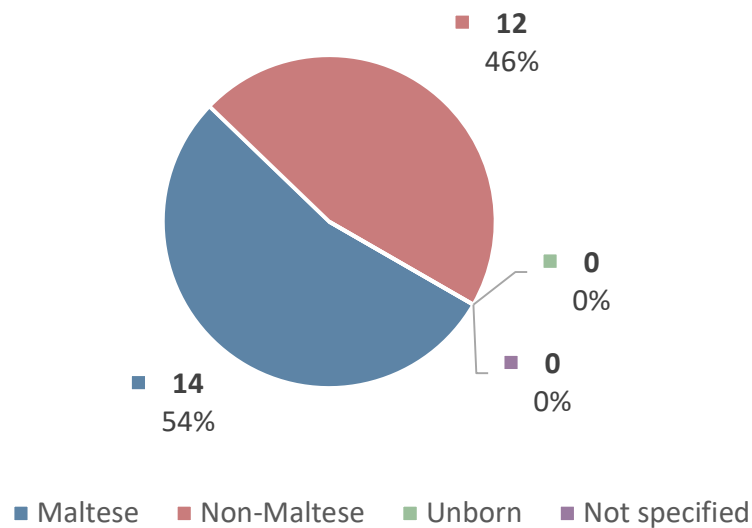
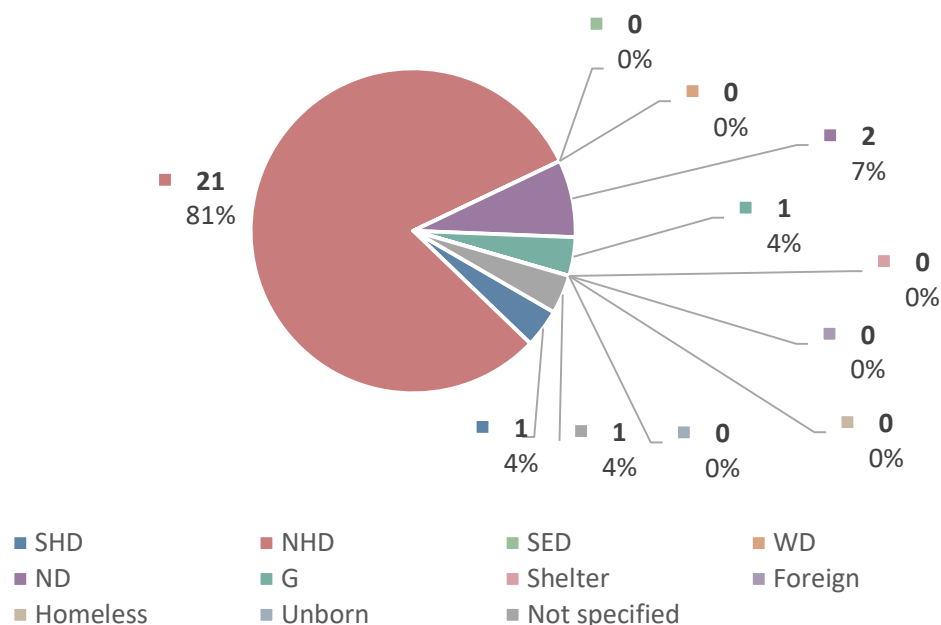


Figure 104: Maltese service users accounted for the highest proportion of cases worked with (54%), while non-Maltese service users accounted for 46%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

MsCS: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 105: Northern Harbour District accounted for the highest proportion of cases worked with (81%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

MsCS: Cases worked with by case type (new, re-contact, known and intake), by year

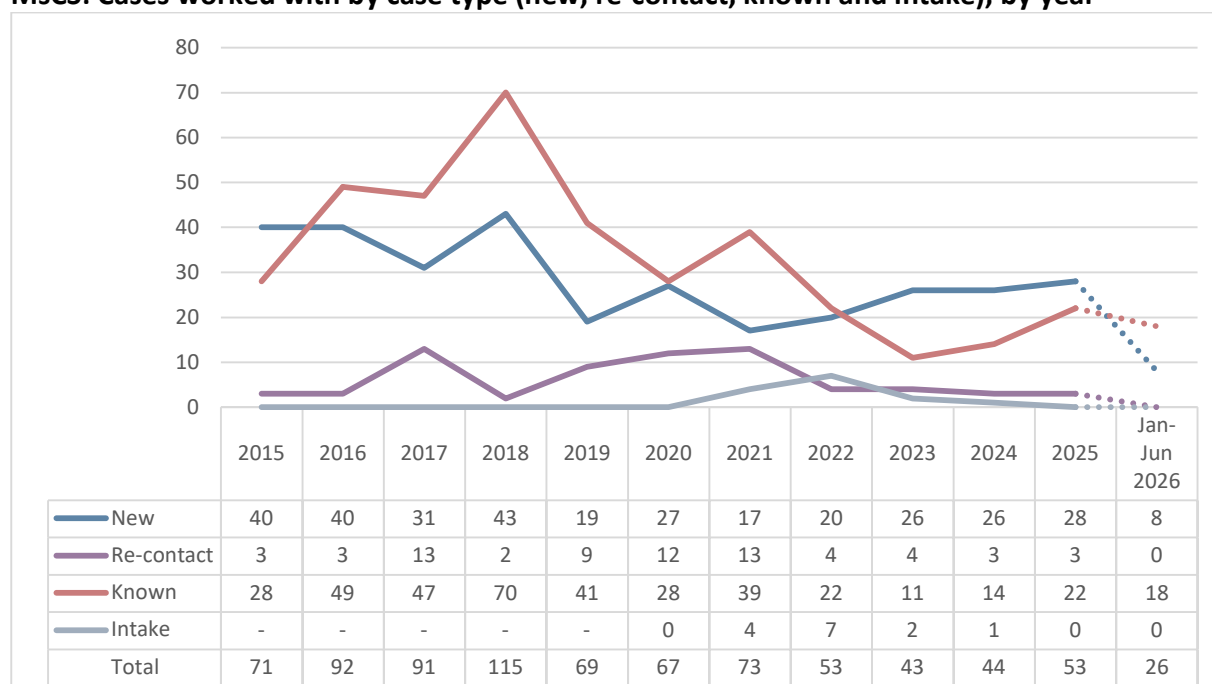


Figure 106: New cases accounted for 31% (8) of cases worked with, while re-contact cases accounted for 0% (0).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2020 following the introduction of the online system.

MsCS: Cases worked with by case state at the end of the reporting period

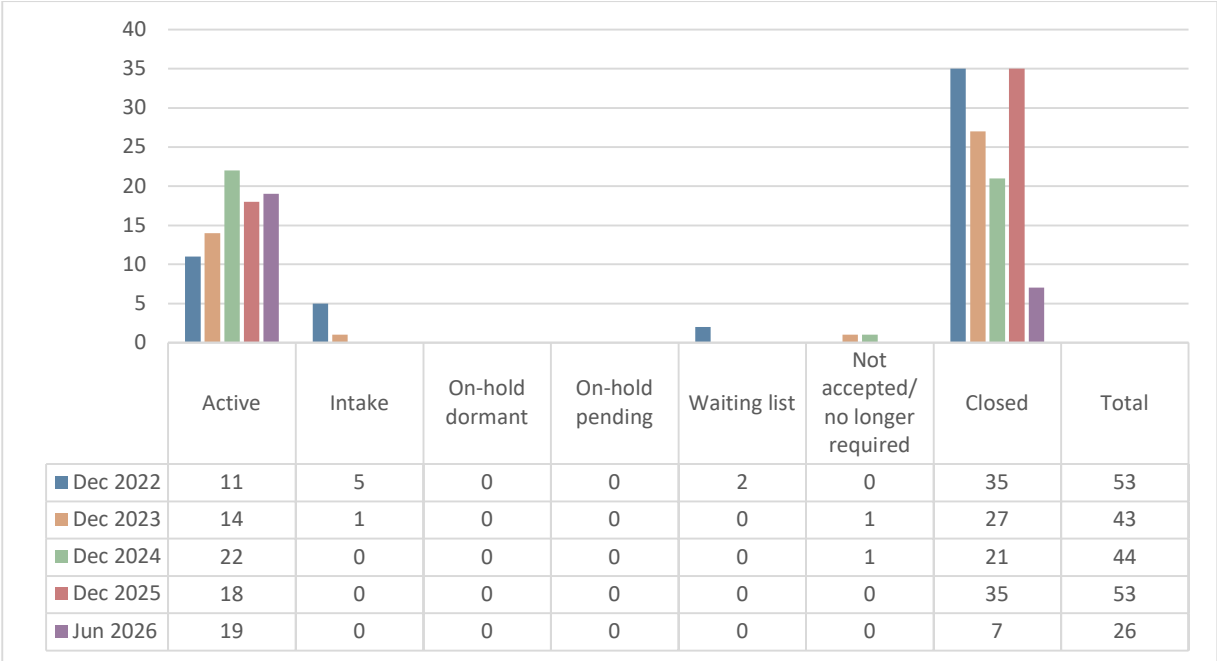


Figure 107: By the end of June 2026, 73% (19) of the cases worked with remained active, 27% (7) were closed and 0% (0) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

MsCS: Waiting list at the end of the reporting period

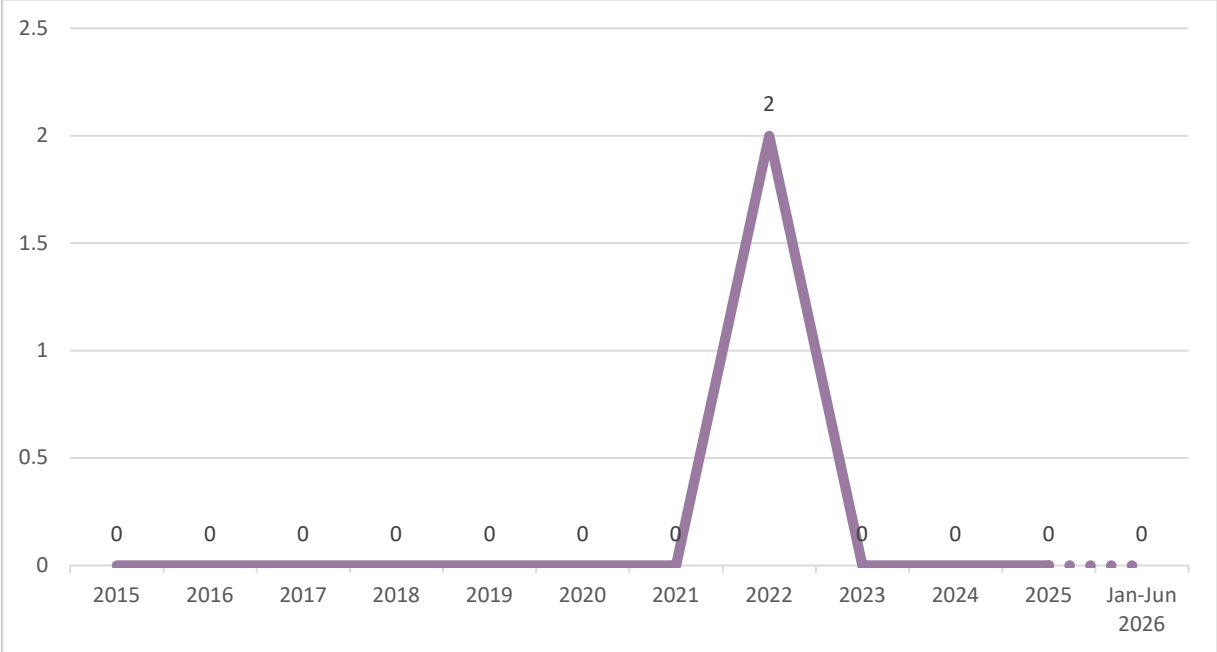


Figure 108: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

MsCS: Cases worked with by case type (new, re-contact, known and intake), by year

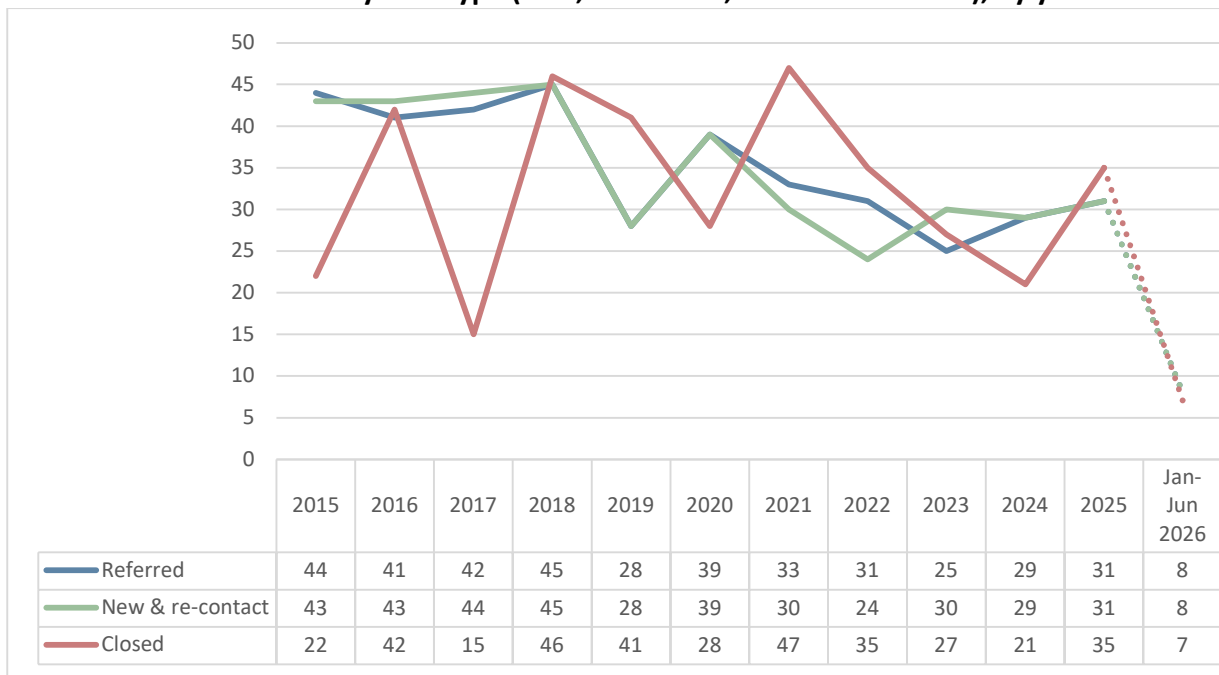


Figure 109: In Jan-Jun 2026, 8 cases were referred, 8 new & recontact cases opened, and 7 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 106 for breakdown).

MsCS: Referred cases by primary problem and year					
	2022	2023	2024	2025	Jan-Jun 2026
Addictive behaviour problems	0	0	1	0	0
Assault/rape/harassment/sexual abuse	0	0	0	0	0
Bereavement	0	0	0	0	0
Child abuse	0	0	0	0	0
Child care or access	1	0	0	2	0
Delinquency	0	0	0	0	0
Disability related issues	0	0	0	1	0
Domestic violence	0	0	0	0	0
Eating disorder	0	0	0	0	0
Elderly needs	0	1	0	0	0
Employment issues	2	5	4	5	1
Family relations/relationships	2	1	0	1	0
Financial difficulties	8	6	5	6	4
Fostering or adoption	0	0	0	0	0
Health related issues	0	0	0	1	0
Homeless	8	2	7	0	0
Housing problems	3	3	5	3	0
Human trafficking	0	0	0	0	0
Identity related issues	0	0	0	0	0
Lack of support or guidance	2	1	2	3	1
Legal issues	0	2	0	1	0
Loneliness	0	0	0	0	0
Marital problems	1	0	0	1	0
Mental health issues	0	2	3	4	2
Migrant related issues	1	0	0	1	0
Oppositional defiant behaviours	0	0	0	0	0
Parenting skills/child-parent relationship	0	0	1	1	0
Personality related issues	0	0	0	0	0
Pregnancy related issues	0	0	0	0	0
Relationship problems	1	1	0	0	0
School related problems	2	0	0	0	0
Self-harm or suicide	0	0	1	0	0
Separation related issues	0	1	0	0	0
Sex work related issues	0	0	0	0	0
Other	0	0	0	1	0
None specified	0	0	0	0	0
Total	31	25	29	31	8

Figure 110: Referrals were distributed across several primary problems in Jan-Jun 2026, with financial difficulties (4) among the most frequently reported.

Note: Service users may report multiple issues at referral, with one identified as the primary problem. A standard list is used to record and rank issues; "other" is used where an issue is not listed, and "not specified" where no issue is identified.

A total of **8** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

MsCS: Cases opened (new & re-contact) by age category and gender						
January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
≤17	0	0	0	0	0	0
18-19	1	1	0	0	0	2
20-24	0	0	0	0	0	0
25-29	0	1	0	0	0	1
30-34	0	0	0	0	0	0
35-39	1	1	0	0	0	2
40-44	0	1	0	0	0	1
45-49	0	1	0	0	0	1
50-54	0	0	0	0	0	0
55-59	0	1	0	0	0	1
≥60	0	0	0	0	0	0
Not specified	0	0	0	0	0	0
Total	2	6	0	0	0	8

Figure 111: Service users aged 18 to 19 (25%; 2) and 35 to 39 (25%; 2) accounted for the highest proportion of cases opened.

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Community Services: Northern Harbour (NHCS)

Service data have been available for inclusion since 2020.

NHCS: Cases and individuals worked with, by year

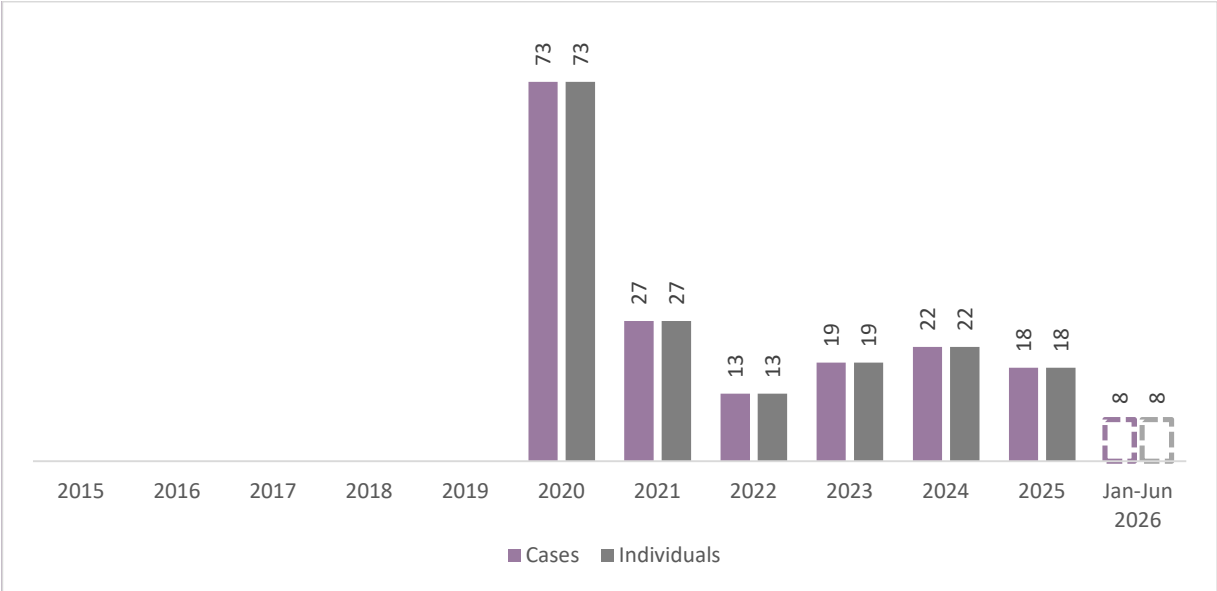


Figure 112: In Jan-Jun 2026, 8 cases and 8 individuals were worked with compared to 18 and 18 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary).

A total of 8 cases were worked with between January and June 2026.

NHCS: Cases worked with Jan-Jun 2026 by gender

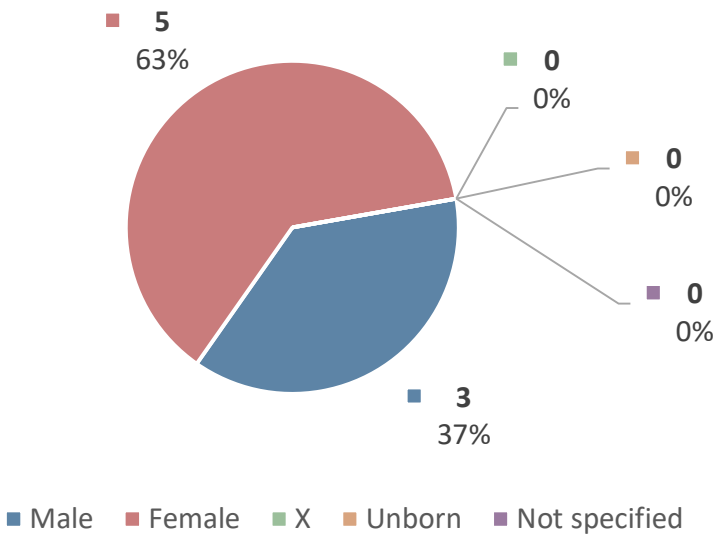


Figure 113: Female service users accounted for the highest proportion of cases worked with (63%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

NHCS: Cases worked with Jan-Jun 2026 by age category

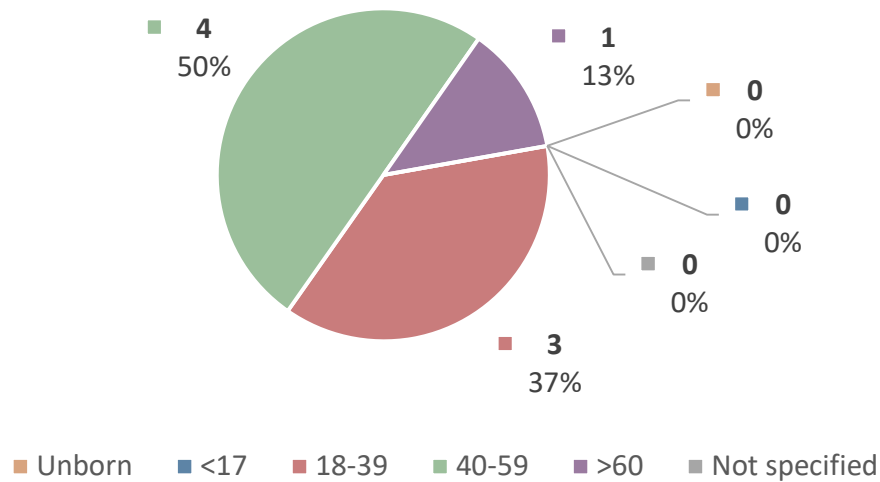


Figure 114: Service users aged 40 to 59 accounted for the highest proportion of cases worked with (50%).

Note: Age is calculated based on date of birth.

NHCS: Cases worked with Jan-Jun 2026 by nationality

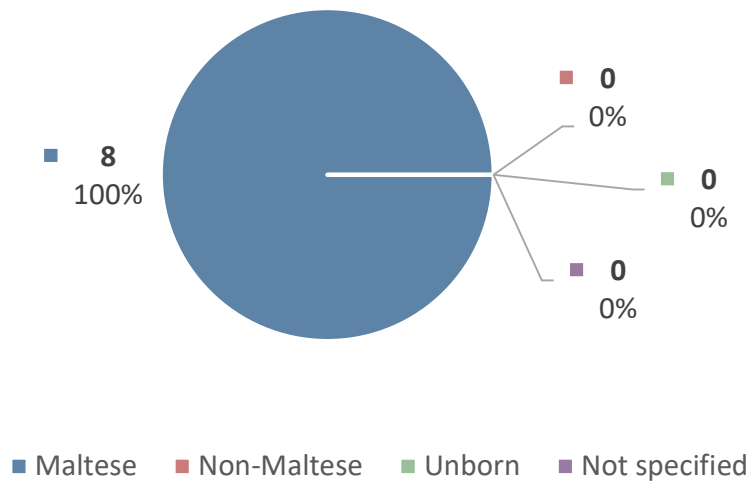
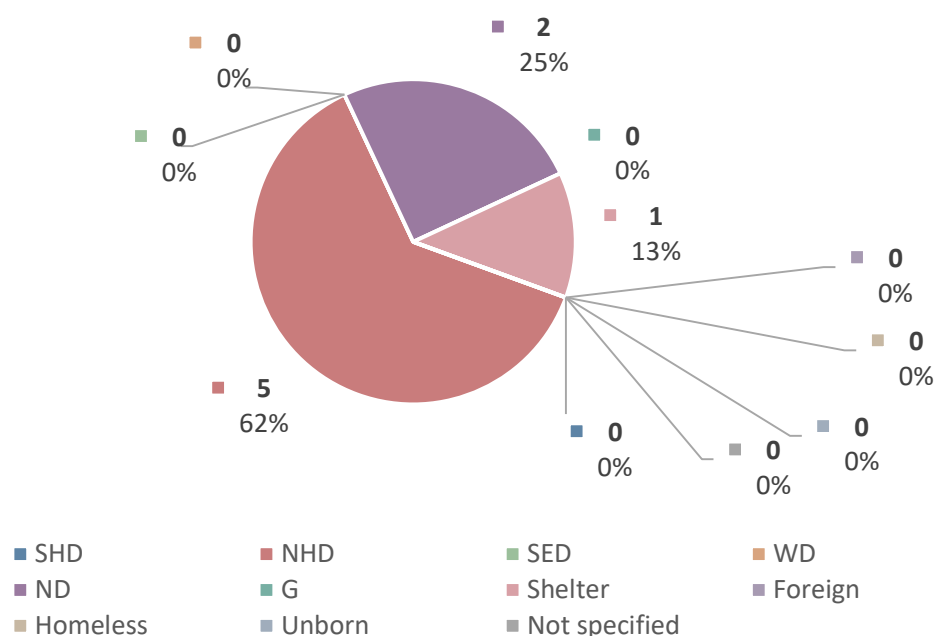


Figure 115: Maltese service users accounted for all cases worked with (100%).

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

NHCS: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 116: Northern Harbour District accounted for the highest proportion of cases worked with (62%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

NHCS: Cases worked with by case type (new, re-contact, known and intake), by year

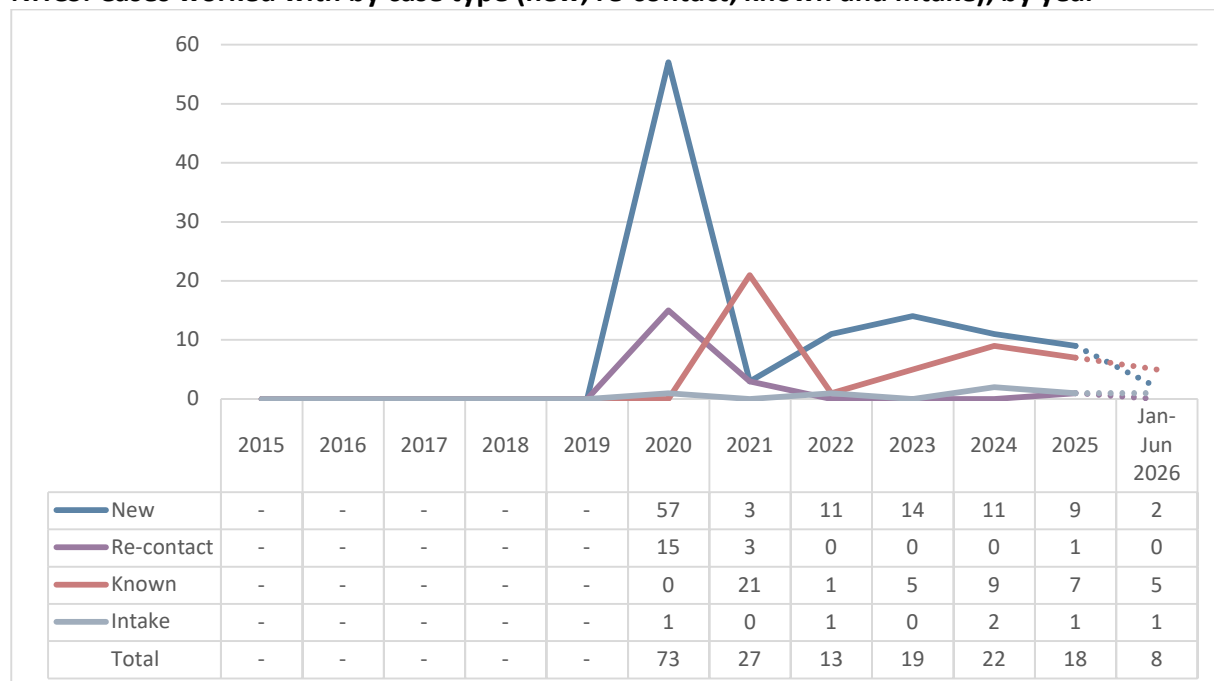


Figure 117: New cases accounted for 25% (2) of cases worked with, while re-contact cases accounted for 0% (0).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2020 following the introduction of the online system.

NHCS: Cases worked with by case state at the end of the reporting period

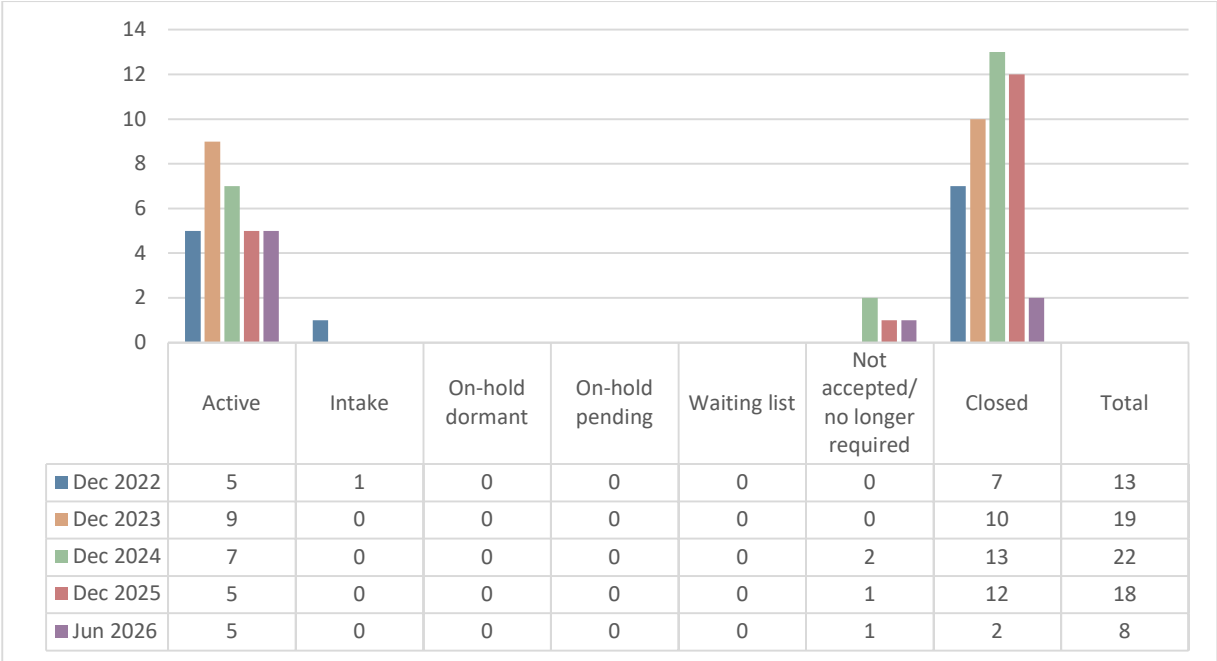


Figure 118: By the end of June 2026, 63% (5) of the cases worked with remained active, and 25% (2) were closed.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

NHCS: Waiting list at the end of the reporting period

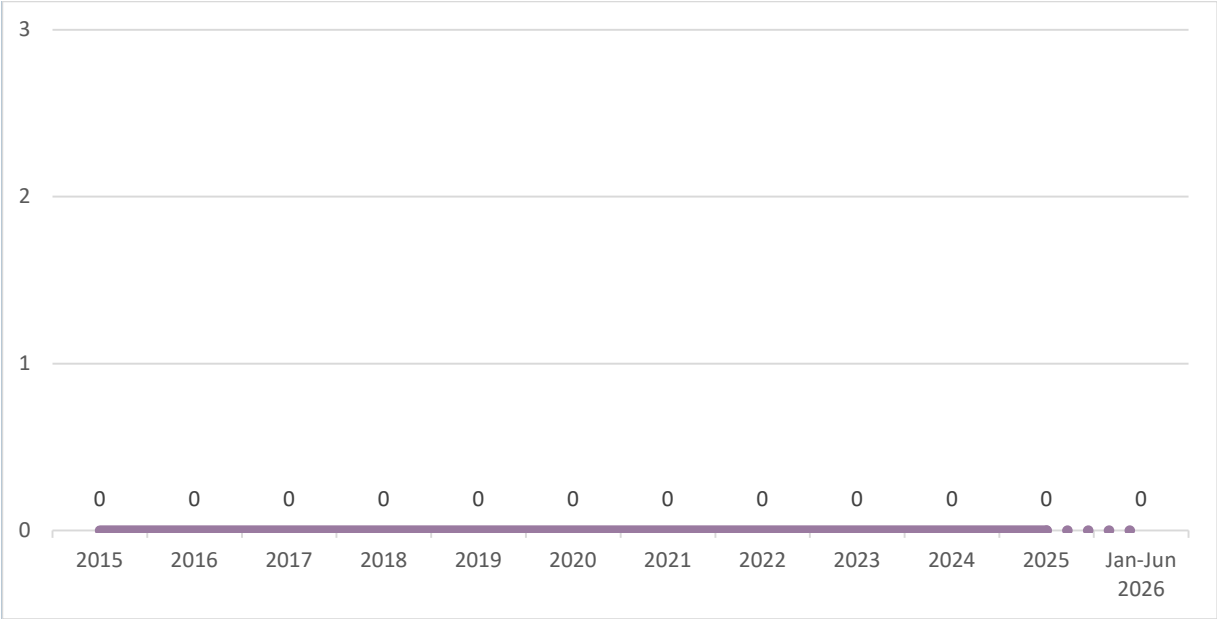


Figure 119: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

NHCS: Referrals, cases opened (new & re-contact), and cases closed, by year

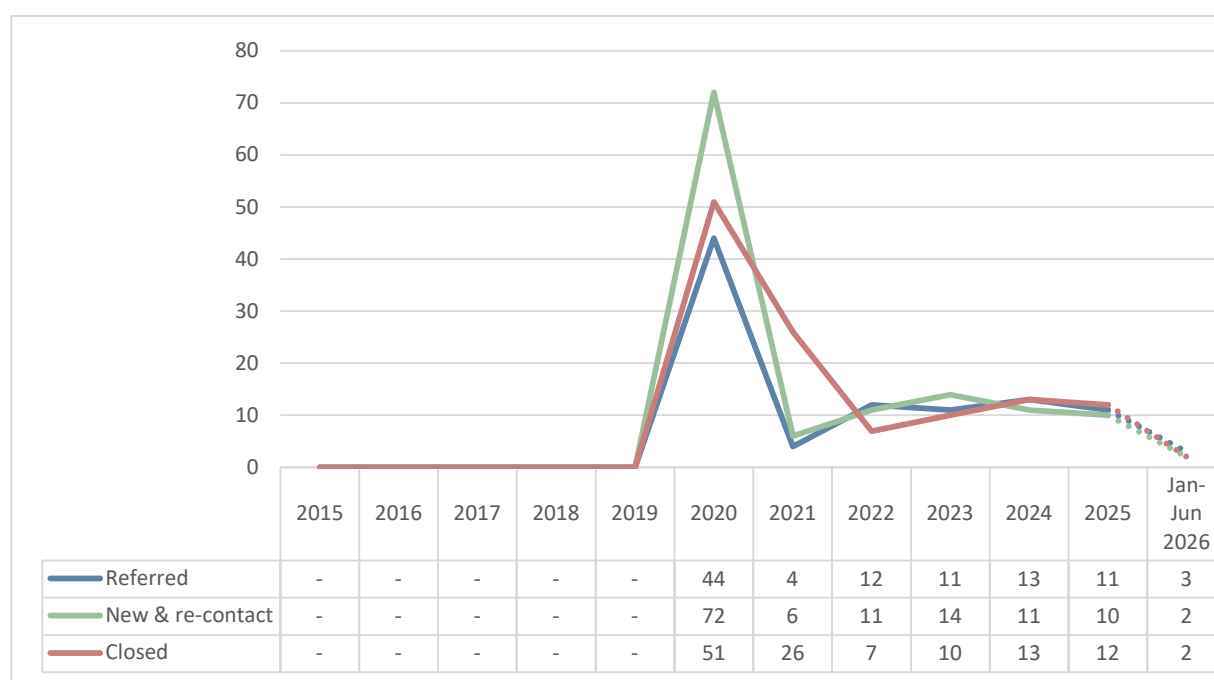


Figure 120: In Jan-Jun 2026, 3 cases were referred, 2 new & recontact cases opened, and 2 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 117 for breakdown).

NHCS: Referred cases by primary problem and year					
	2022	2023	2024	2025	Jan-Jun 2026
Addictive behaviour problems	0	0	1	0	0
Assault/rape/harassment/sexual abuse	0	0	0	0	0
Bereavement	0	0	0	0	0
Child abuse	0	0	0	0	0
Child care or access	0	0	0	0	0
Delinquency	0	0	0	0	0
Disability related issues	0	0	0	0	0
Domestic violence	0	0	1	0	0
Eating disorder	0	0	0	0	0
Elderly needs	0	0	0	0	0
Employment issues	2	0	4	2	0
Family relations/relationships	0	0	0	2	0
Financial difficulties	6	4	4	2	1
Fostering or adoption	0	0	0	0	0
Health related issues	0	0	0	0	0
Homeless	0	3	0	2	0
Housing problems	3	3	1	2	2
Human trafficking	0	0	0	0	0
Identity related issues	0	0	0	0	0
Lack of support or guidance	0	0	0	1	0
Legal issues	0	0	0	0	0
Loneliness	0	0	0	0	0
Marital problems	0	0	0	0	0
Mental health issues	1	0	2	0	0
Migrant related issues	0	0	0	0	0
Oppositional defiant behaviours	0	0	0	0	0
Parenting skills/child-parent relationship	0	0	0	0	0
Personality related issues	0	0	0	0	0
Pregnancy related issues	0	0	0	0	0
Relationship problems	0	0	0	0	0
School related problems	0	1	0	0	0
Self-harm or suicide	0	0	0	0	0
Separation related issues	0	0	0	0	0
Sex work related issues	0	0	0	0	0
Other	0	0	0	0	0
None specified	0	0	0	0	0
Total	12	11	13	11	3

Figure 121: Referrals were distributed across several primary problems in Jan-Jun 2026, with housing problems (2) among the most frequently reported.

Note: Service users may report multiple issues at referral, with one identified as the primary problem. A standard list is used to record and rank issues; "other" is used where an issue is not listed, and "not specified" where no issue is identified.

A total of **2** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

NHCS: Cases opened (new & re-contact) by age category and gender						
January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
≤17	0	0	0	0	0	0
18-19	0	0	0	0	0	0
20-24	0	0	0	0	0	0
25-29	0	0	0	0	0	0
30-34	0	0	0	0	0	0
35-39	0	0	0	0	0	0
40-44	0	2	0	0	0	2
45-49	0	0	0	0	0	0
50-54	0	0	0	0	0	0
55-59	0	0	0	0	0	0
≥60	0	0	0	0	0	0
Not specified	0	0	0	0	0	0
Total	0	2	0	0	0	2

Figure 122: Service users aged 40 to 44 accounted for all cases opened (100%; 2).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Community Services: Paulo Freire Institute (PFI)

A new online data collection system and reporting format were introduced in 2019.

PFI: Cases and individuals worked with, by year

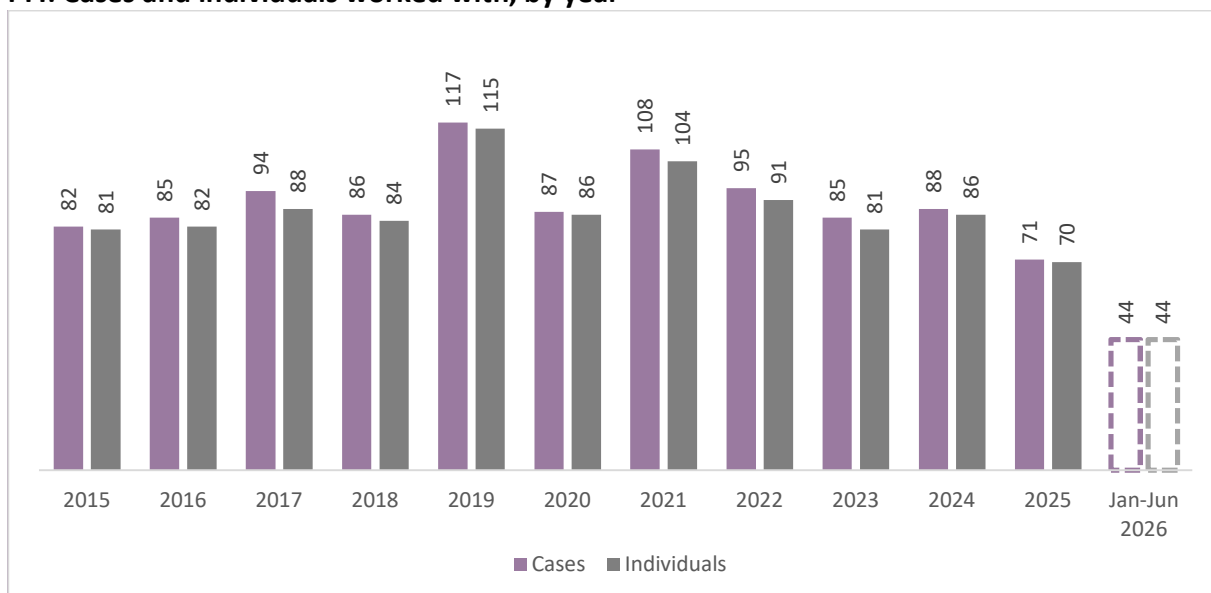


Figure 123: In Jan-Jun 2026, 44 cases and 44 individuals were worked with compared to 71 and 70 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary).

A total of **44** cases were worked with between January and June 2026.

PFI: Cases worked with Jan-Jun 2026 by gender

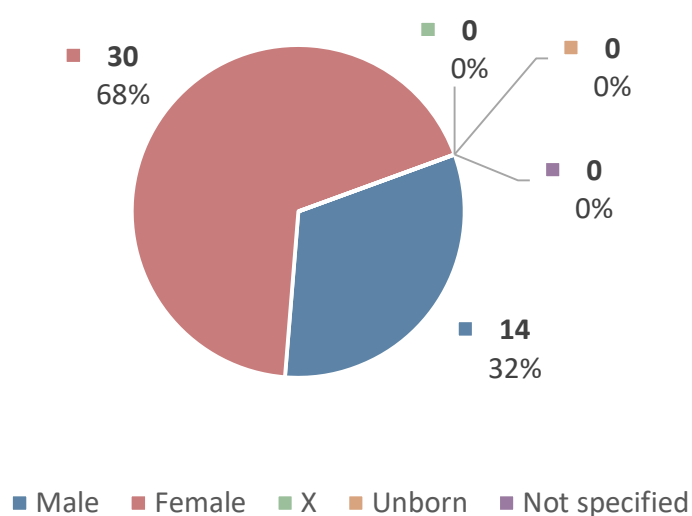


Figure 124: Female service users accounted for the highest proportion of cases worked with (68%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

PFI: Cases worked with Jan-Jun 2026 by age category

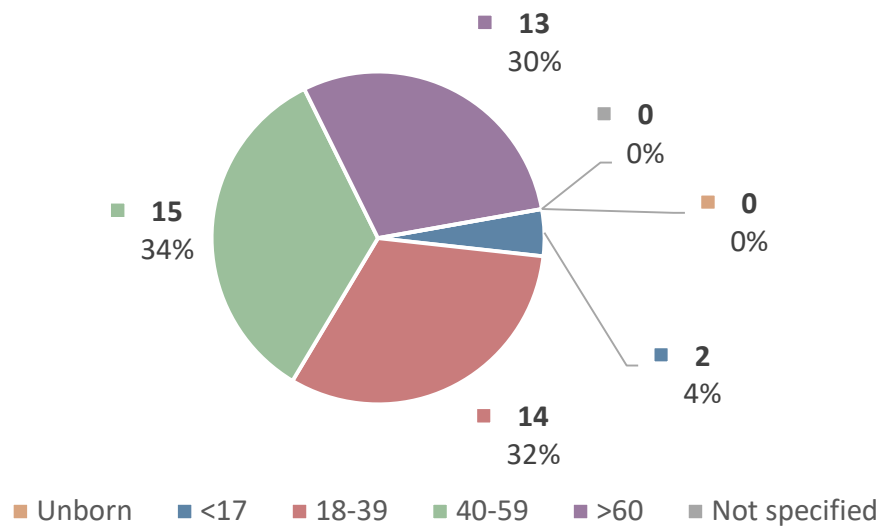


Figure 125: Service users aged 40 to 59 accounted for the highest proportion of cases worked with (34%).

Note: Age is calculated based on date of birth.

PFI: Cases worked with Jan-Jun 2026 by nationality

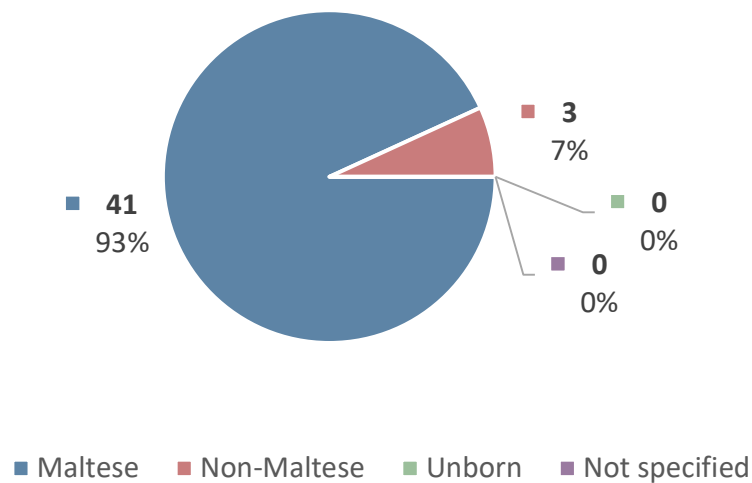
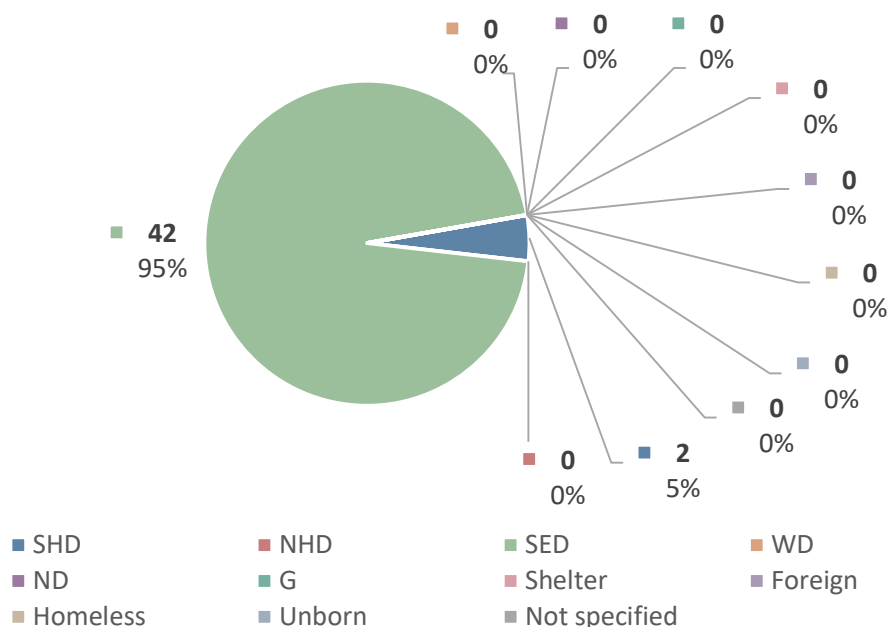


Figure 126: Maltese service users accounted for the highest proportion of cases worked with (93%), while non-Maltese service users accounted for 7%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

PFI: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 127: Southeastern District accounted for the highest proportion of cases worked with (95%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

PFI: Cases worked with by case type (new, re-contact, known and intake), by year

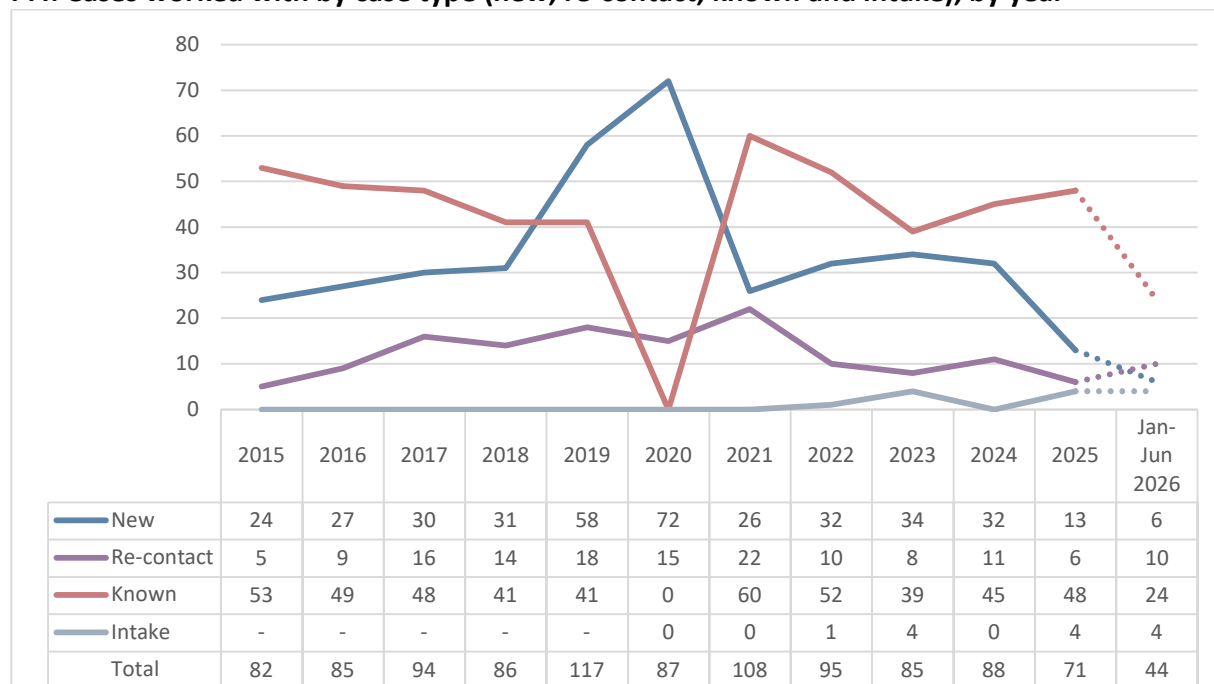


Figure 128: New cases accounted for 14% (6) of cases worked with, while re-contact cases accounted for 23% (10).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2020 following the introduction of the online system. With the introduction of the online data collection system, all known cases were re-entered into the system in 2020 and automatically recorded as new

PFI: Cases worked with by case state at the end of the reporting period

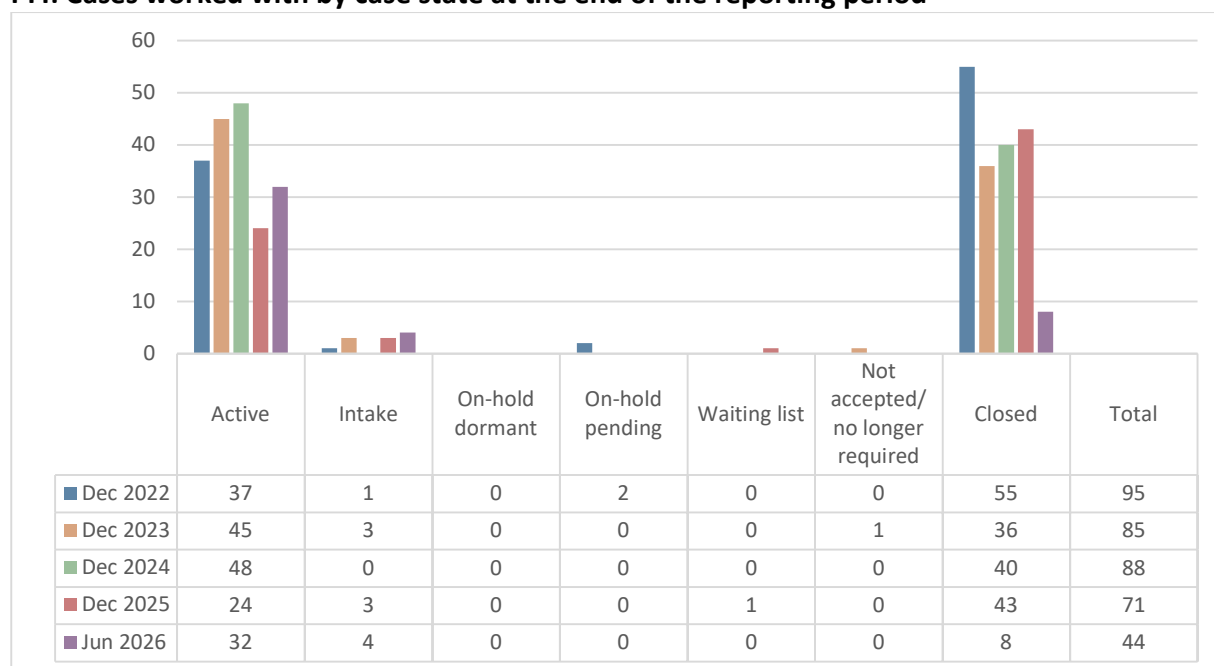


Figure 129: By the end of June 2026, 73% (32) of the cases worked with remained active, 18% (8) were closed and 9% (4) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

PFI: Waiting list at the end of the reporting period

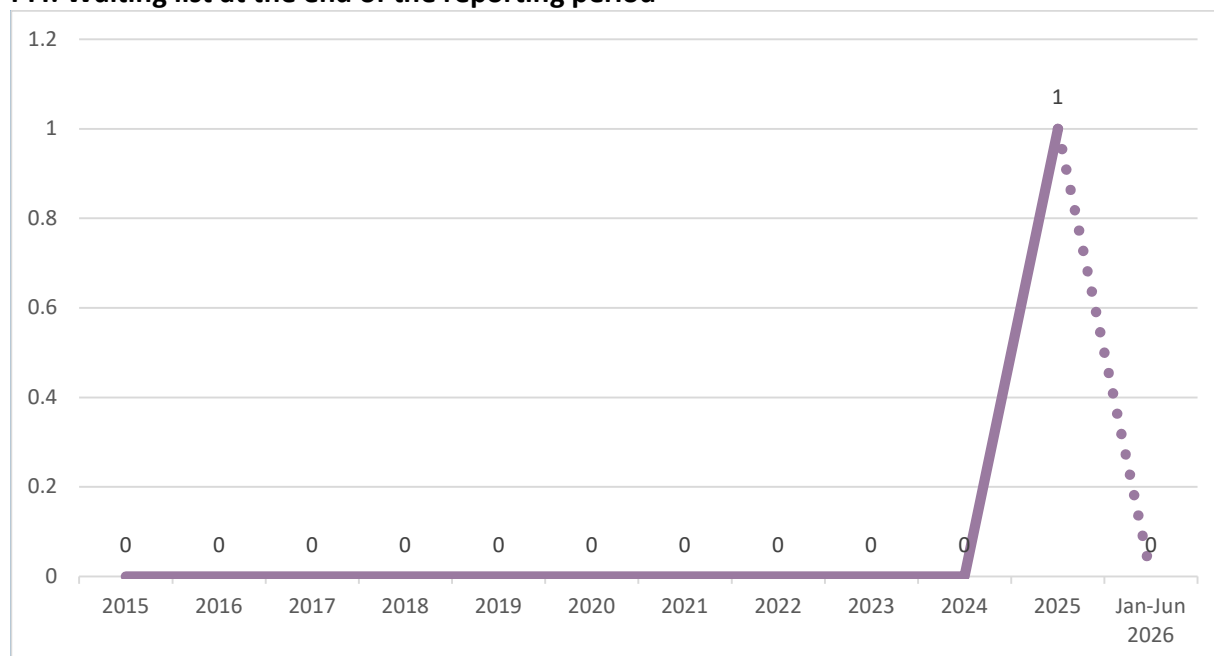


Figure 130: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

PFI: Referrals, cases opened (new & re-contact), and cases closed, by year

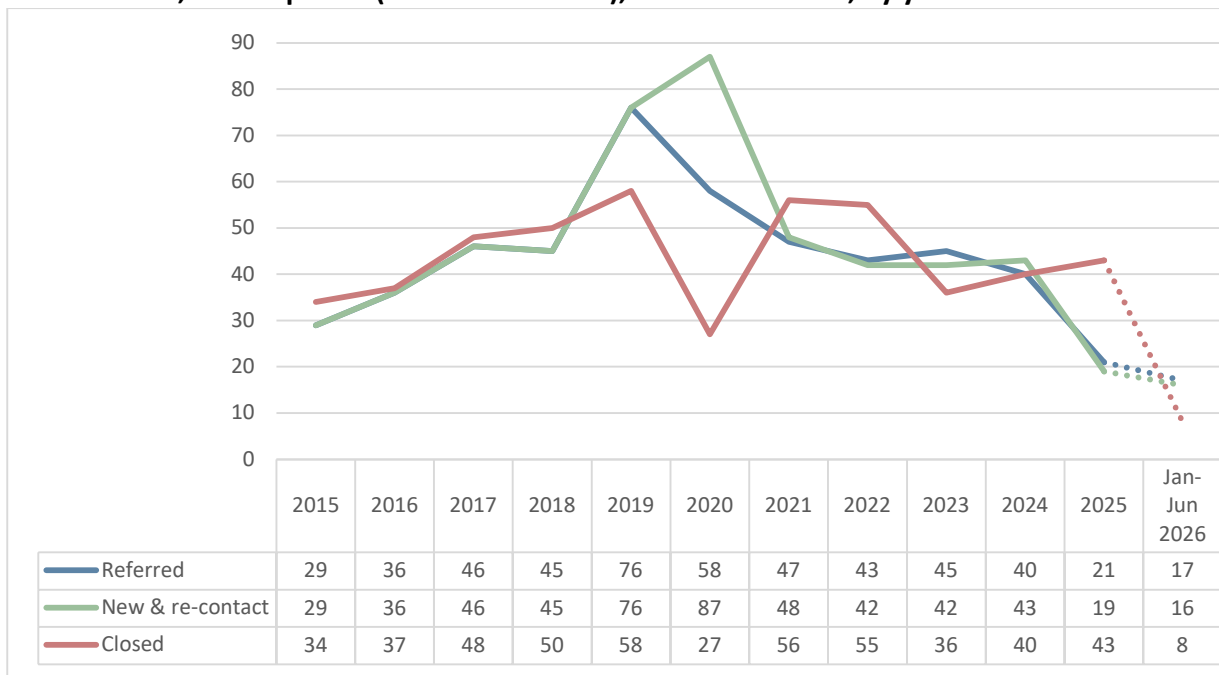


Figure 131: In Jan-Jun 2026, 17 cases were referred, 16 new & recontact cases opened, and 8 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 128 for breakdown).

PFI: Referred cases by primary problem and year					
	2022	2023	2024	2025	Jan-Jun 2026
Addictive behaviour problems	0	0	0	2	0
Assault/rape/harassment/sexual abuse	0	1	0	3	0
Bereavement	0	0	0	0	0
Child abuse	2	2	0	1	0
Child care or access	0	0	0	0	1
Delinquency	0	0	0	0	0
Disability related issues	0	0	4	0	1
Domestic violence	2	0	0	0	0
Eating disorder	0	0	0	0	0
Elderly needs	1	1	3	0	0
Employment issues	1	1	1	0	0
Family relations/relationships	4	4	5	0	2
Financial difficulties	5	6	5	6	2
Fostering or adoption	0	0	1	0	0
Health related issues	1	0	2	4	1
Homeless	1	3	4	0	0
Housing problems	7	6	4	0	3
Human trafficking	0	0	0	0	0
Identity related issues	0	1	0	0	0
Lack of support or guidance	7	6	6	2	5
Legal issues	1	0	0	0	0
Loneliness	4	0	0	0	0
Marital problems	2	3	1	2	0
Mental health issues	1	2	0	1	1
Migrant related issues	0	0	0	0	0
Oppositional defiant behaviours	1	0	0	0	0
Parenting skills/child-parent relationship	0	6	1	0	0
Personality related issues	0	0	0	0	0
Pregnancy related issues	0	0	0	0	0
Relationship problems	2	3	2	0	0
School related problems	1	0	1	0	1
Self-harm or suicide	0	0	0	0	0
Separation related issues	0	0	0	0	0
Sex work related issues	0	0	0	0	0
Other	0	0	0	0	0
None specified	0	0	0	0	0
Total	43	45	40	21	17

Figure 132: Referrals were distributed across several primary problems in Jan-Jun 2026, with lack of support or guidance (5) among the most frequently reported.

Note: Service users may report multiple issues at referral, with one identified as the primary problem. A standard list is used to record and rank issues; "other" is used where an issue is not listed, and "not specified" where no issue is identified.

A total of **16** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

PFI: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
≤17	0	0	0	0	0	0
18-19	0	2	0	0	0	2
20-24	0	0	0	0	0	0
25-29	1	3	0	0	0	4
30-34	0	0	0	0	0	0
35-39	0	2	0	0	0	2
40-44	0	0	0	0	0	0
45-49	1	0	0	0	0	1
50-54	0	3	0	0	0	3
55-59	0	1	0	0	0	1
≥60	2	1	0	0	0	3
Not specified	0	0	0	0	0	0
Total	4	12	0	0	0	16

Figure 133: Service users aged 25 to 29 accounted for the highest proportion of cases opened (25%; 4).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Community Services: Qawra (QCS)

A new online data collection system and reporting format were introduced in 2019.

QCS: Cases and individuals worked with, by year



Figure 134: In Jan-Jun 2026, 169 cases and 168 individuals were worked with compared to 222 and 217 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary).

A total of **169** cases were worked with between January and June 2026.

QCS: Cases worked with Jan-Jun 2026 by gender

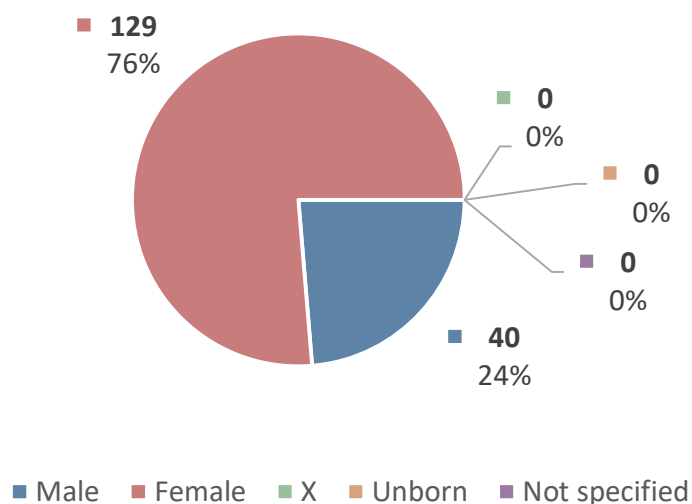


Figure 135: Female service users accounted for the highest proportion of cases worked with (76%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

QCS: Cases worked with Jan-Jun 2026 by age category

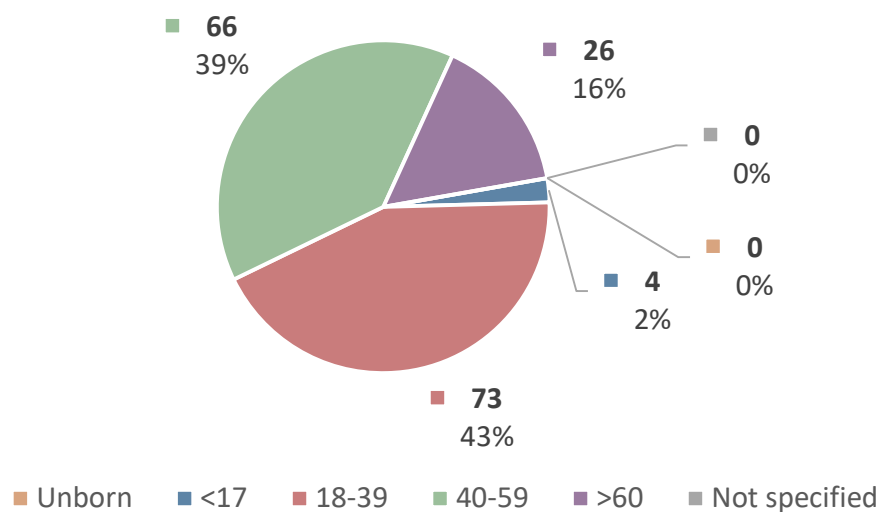


Figure 136: Service users aged 18 to 39 accounted for the highest proportion of cases worked with (43%).

Note: Age is calculated based on date of birth.

QCS: Cases worked with Jan-Jun 2026 by nationality

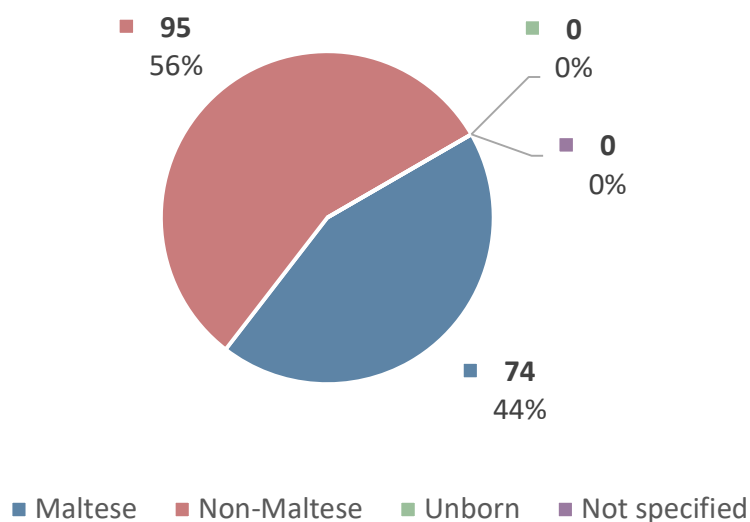
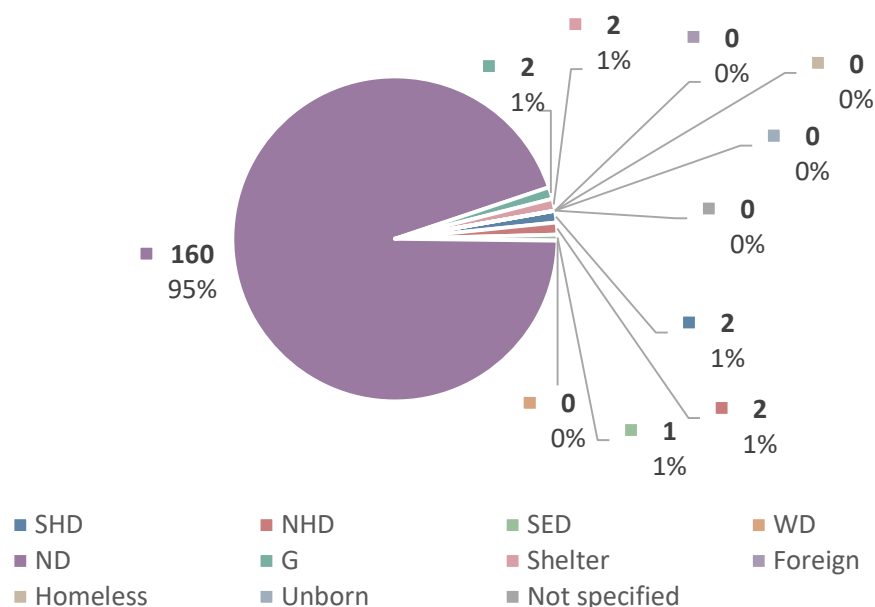


Figure 137: Non-Maltese service users accounted for the highest proportion of cases worked with (56%), while Maltese service users accounted for 44%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

QCS: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 138: Northern District accounted for the highest proportion of cases worked with (95%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

QCS: Cases worked with by case type (new, re-contact, known and intake), by year

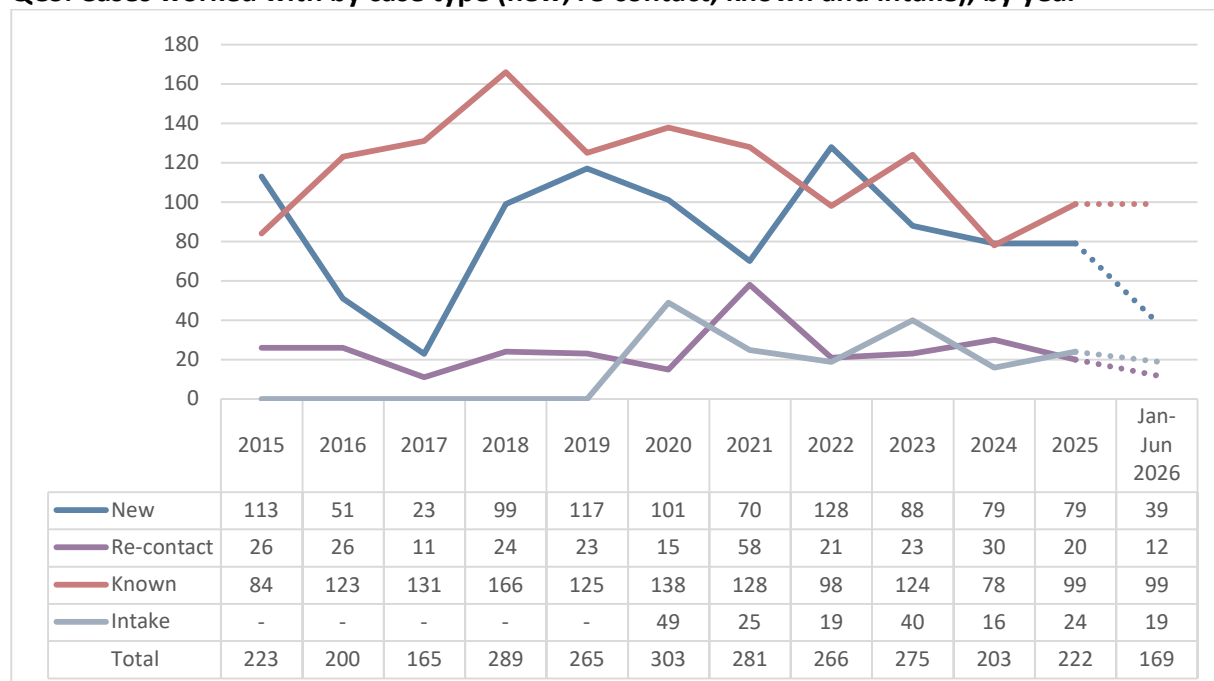


Figure 139: New cases accounted for 23% (39) of cases worked with, while re-contact cases accounted for 7% (12).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2020 following the introduction of the online system.

QSC: Cases worked with by case state at the end of the reporting period

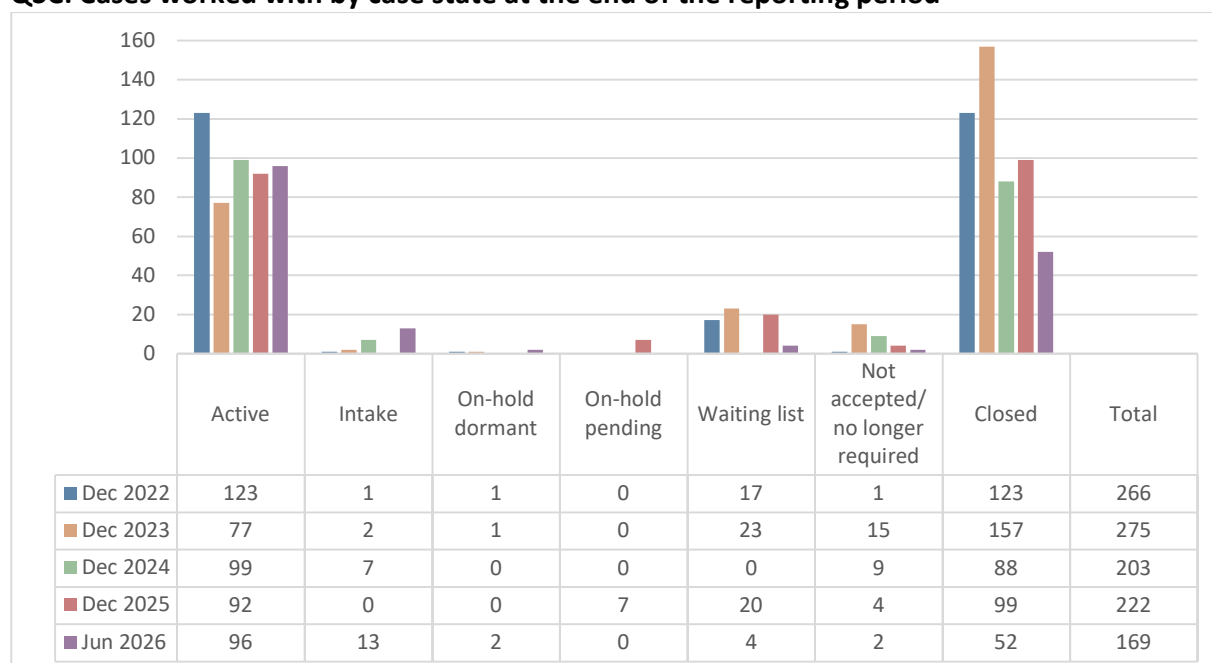


Figure 140: By the end of June 2026, 57% (96) of the cases worked with remained active, 31% (52) were closed and 8% (13) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

QCS: Waiting list at the end of the reporting period

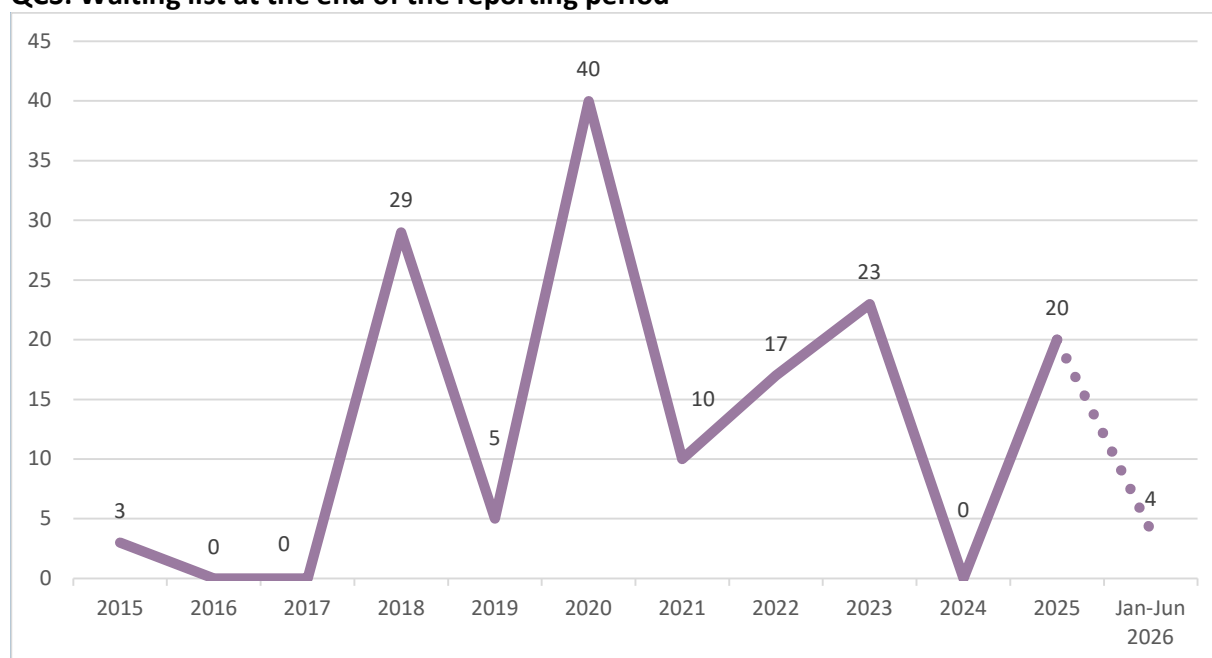


Figure 141: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 4 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

QCS: Referrals, cases opened (new & re-contact), and cases closed, by year

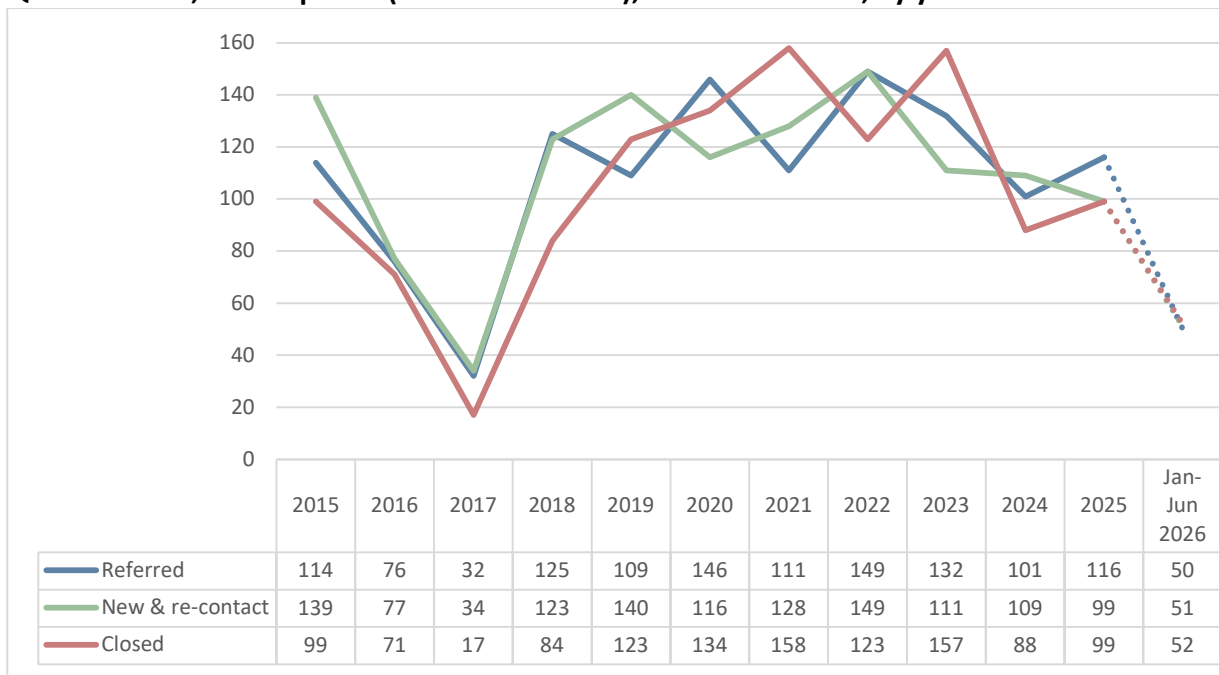


Figure 142: In Jan-Jun 2026, 50 cases were referred, 51 new & recontact cases opened, and 52 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 139 for breakdown).

QCS: Referred cases by primary problem and year					
	2022	2023	2024	2025	Jan-Jun 2026
Addictive behaviour problems	1	0	0	0	0
Assault/rape/harassment/sexual abuse	0	0	0	0	0
Bereavement	0	0	0	0	0
Child abuse	4	0	2	0	0
Child care or access	1	0	3	7	1
Delinquency	0	0	0	0	0
Disability related issues	4	0	0	1	2
Domestic violence	2	2	1	1	2
Eating disorder	0	0	0	0	0
Elderly needs	2	0	1	3	0
Employment issues	7	14	14	7	5
Family relations/relationships	3	0	3	4	1
Financial difficulties	35	41	24	30	13
Fostering or adoption	0	0	0	0	0
Health related issues	3	3	1	3	0
Homeless	17	20	9	4	1
Housing problems	5	7	8	14	4
Human trafficking	0	0	0	0	0
Identity related issues	0	1	0	0	0
Lack of support or guidance	24	9	15	7	9
Legal issues	3	3	3	9	0
Loneliness	1	1	0	1	0
Marital problems	2	0	0	0	0
Mental health issues	10	12	5	8	7
Migrant related issues	8	4	0	3	1
Oppositional defiant behaviours	1	6	1	1	0
Parenting skills/child-parent relationship	8	3	4	0	2
Personality related issues	0	0	0	0	0
Pregnancy related issues	0	0	0	0	0
Relationship problems	1	0	0	0	0
School related problems	3	3	4	7	1
Self-harm or suicide	1	0	0	2	0
Separation related issues	1	0	1	2	0
Sex work related issues	0	0	0	0	0
Other	2	3	2	2	1
None specified	0	0	0	0	0
Total	149	132	101	116	50

Figure 143: Referrals were distributed across several primary problems in Jan-Jun 2026, with financial difficulties (13) among the most frequently reported.

Note: Service users may report multiple issues at referral, with one identified as the primary problem. A standard list is used to record and rank issues; "other" is used where an issue is not listed, and "not specified" where no issue is identified.

A total of **51** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

QCS: Cases opened (new & re-contact) by age category and gender						
January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
≤17	0	1	0	0	0	1
18-19	1	1	0	0	0	2
20-24	0	1	0	0	0	1
25-29	2	4	0	0	0	6
30-34	1	7	0	0	0	8
35-39	2	9	0	0	0	11
40-44	0	6	0	0	0	6
45-49	0	0	0	0	0	0
50-54	1	3	0	0	0	4
55-59	1	3	0	0	0	4
≥60	5	3	0	0	0	8
Not specified	0	0	0	0	0	0
Total	13	38	0	0	0	51

Figure 144: Service users aged 35 to 39 accounted for the highest proportion of cases opened (22%; 11).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Community Services: Southern (SCS)

Service data have been available for inclusion since 2020.

SCS: Cases and individuals worked with, by year

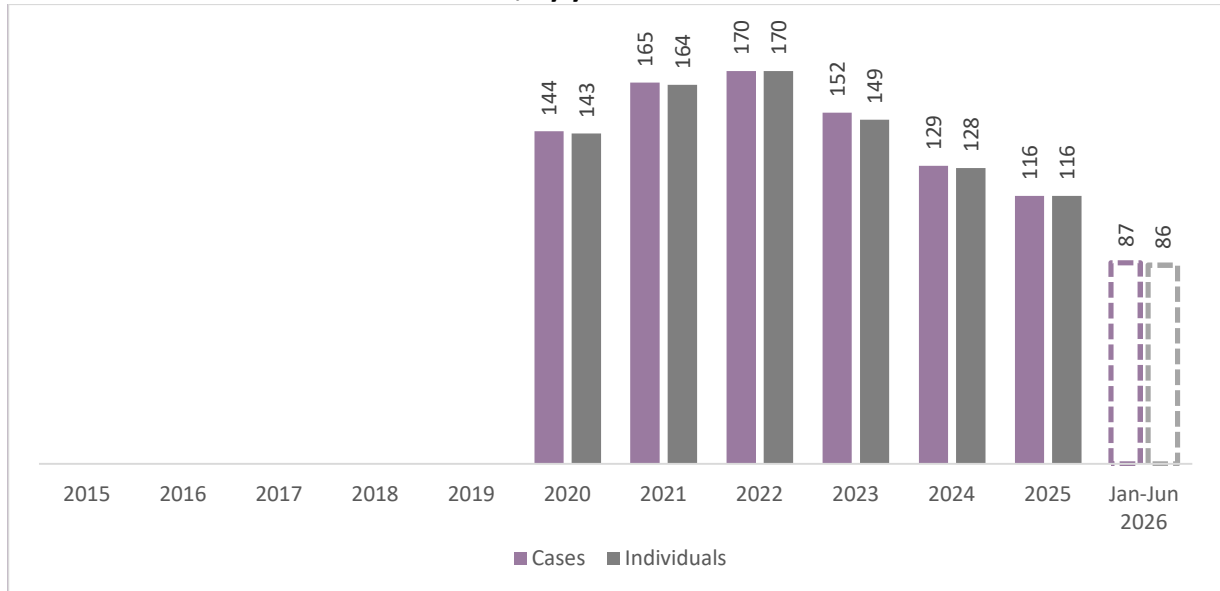


Figure 145: In Jan-Jun 2026, 87 cases and 86 individuals were worked with compared to 116 and 116 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary).

A total of **87** cases were worked with between January and June 2026.

SCS: Cases worked with Jan-Jun 2026 by gender

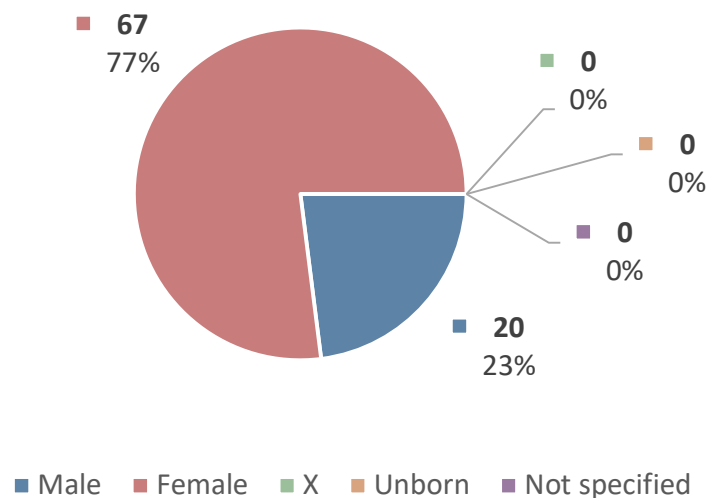


Figure 146: Female service users accounted for the highest proportion of cases worked with (77%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

SCS: Cases worked with Jan-Jun 2026 by age category

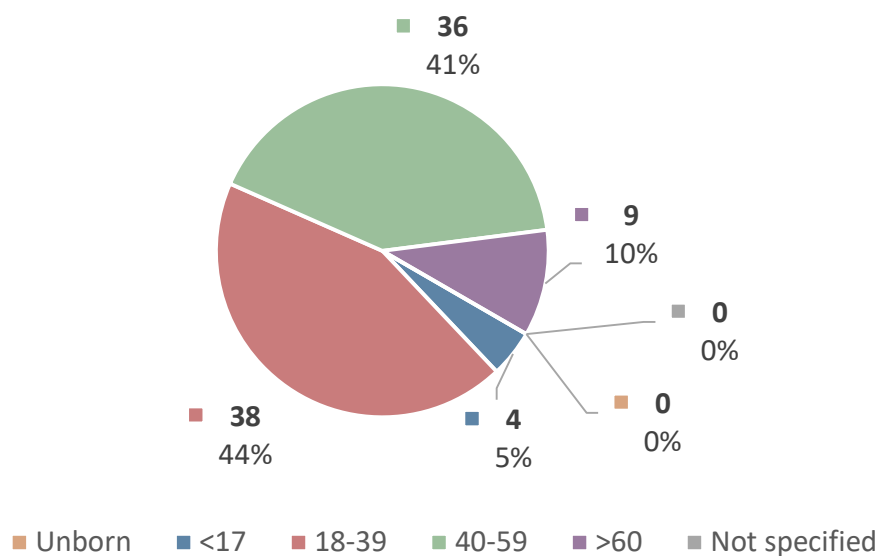


Figure 147: Service users aged 18 to 39 accounted for the highest proportion of cases worked with (44%).

Note: Age is calculated based on date of birth.

SCS: Cases worked with Jan-Jun 2026 by nationality

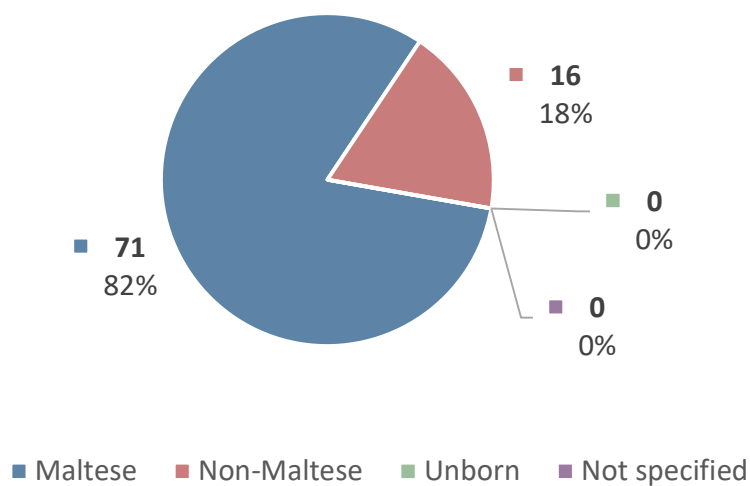
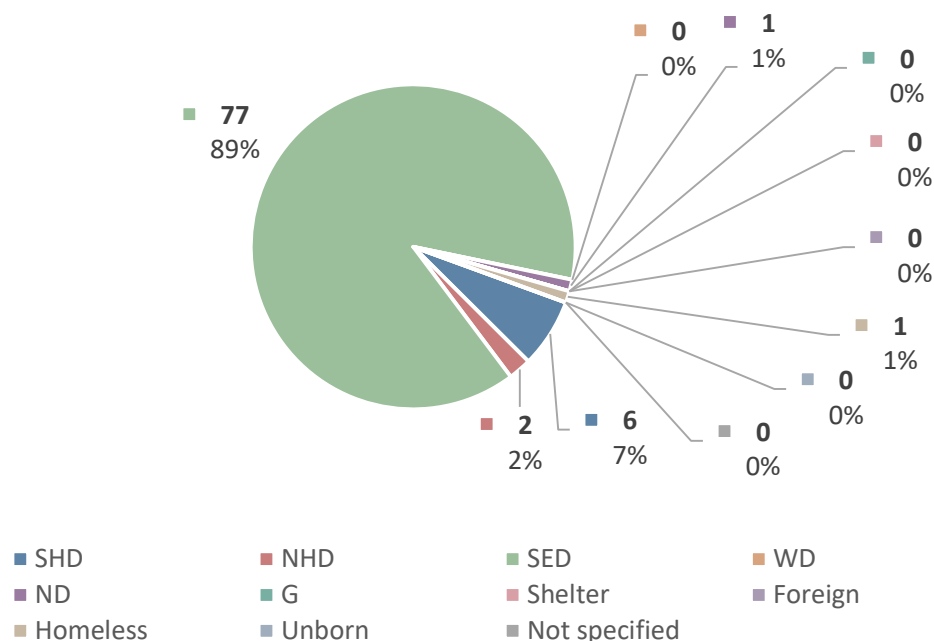


Figure 148: Maltese service users accounted for the highest proportion of cases worked with (82%), while non-Maltese service users accounted for 18%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

SCS: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 149: Southeastern District accounted for the highest proportion of cases worked with (89%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

SCS: Cases worked with by case type (new, re-contact, known and intake), by year

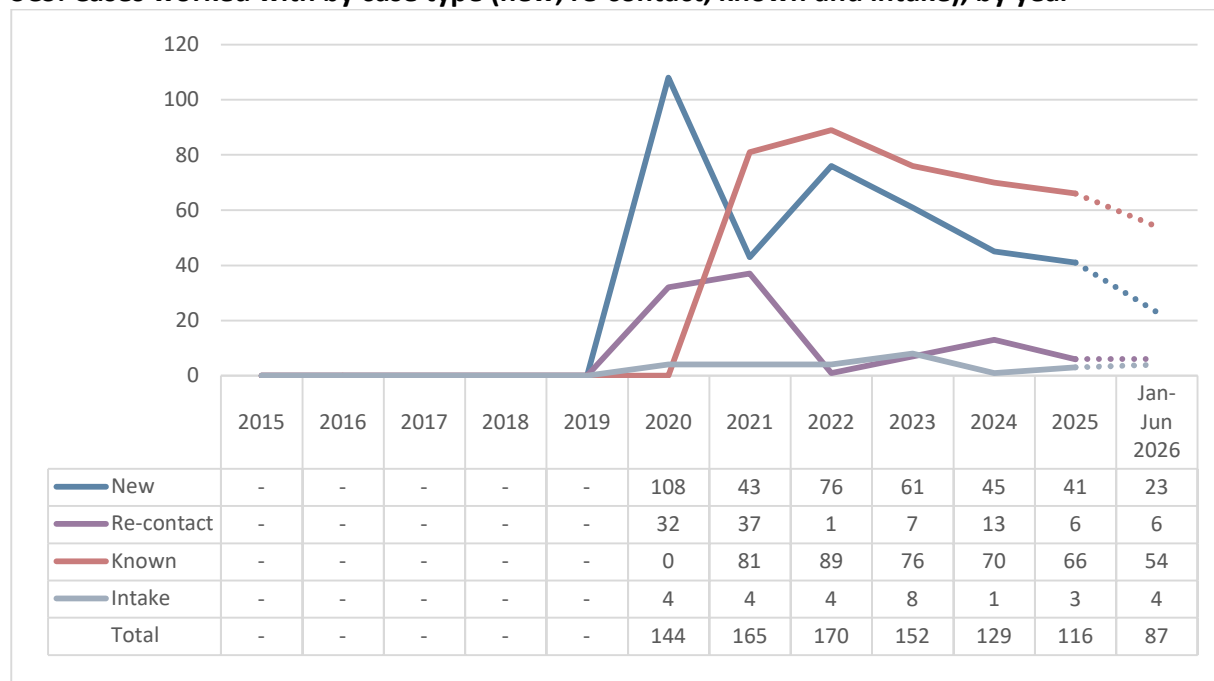


Figure 150: New cases accounted for 26% (23) of cases worked with, while re-contact cases accounted for 7% (6).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2020 following the introduction of the online system.

SCS: Cases worked with by case state at the end of the reporting period

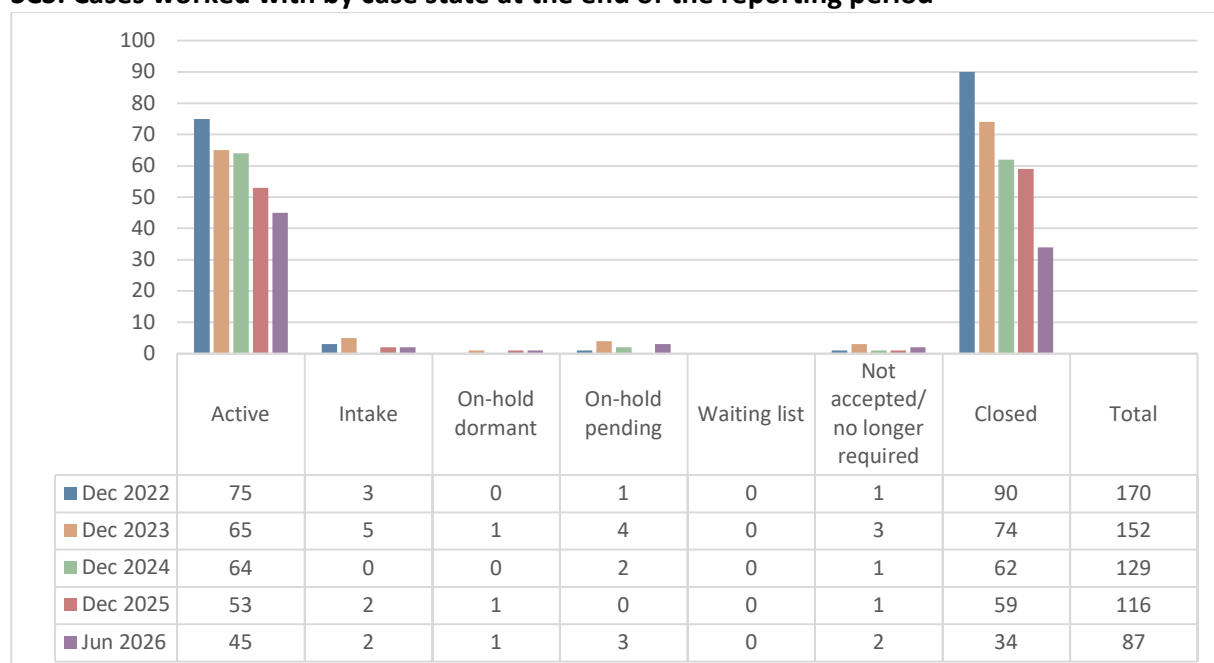


Figure 151: By the end of June 2026, 52% (45) of the cases worked with remained active, 39% (34) were closed and 2% (2) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

SCS: Waiting list at the end of the reporting period

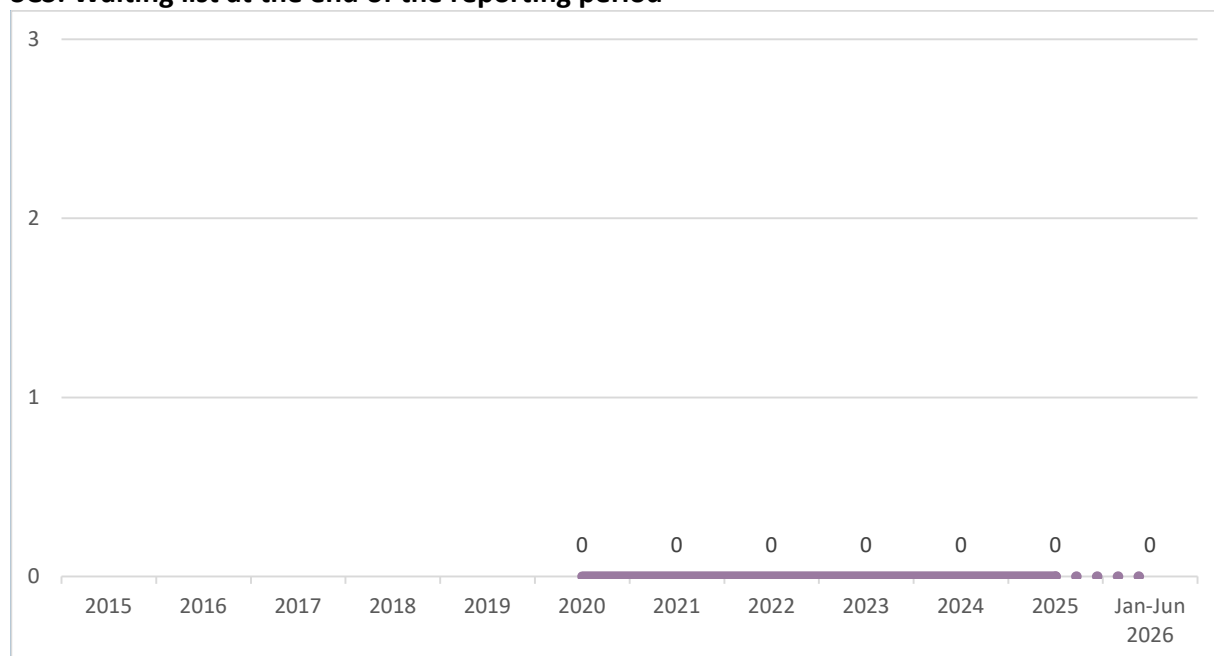


Figure 152: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

SCS: Referrals, cases opened (new & re-contact), and cases closed, by year

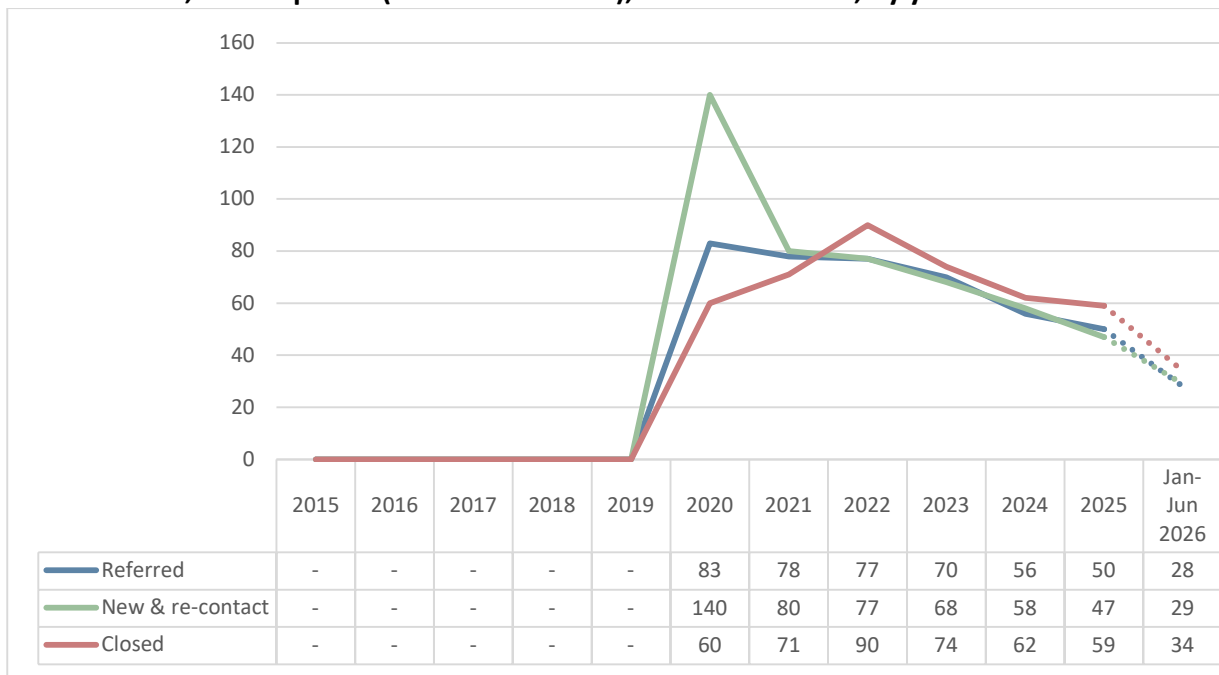


Figure 153: In Jan-Jun 2026, 28 cases were referred, 29 new & recontact cases opened, and 34 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 150 for breakdown).

SCS: Referred cases by primary problem and year					
	2022	2023	2024	2025	Jan- Jun 2026
Addictive behaviour problems	0	0	0	0	0
Assault/rape/harassment/sexual abuse	0	0	1	0	0
Bereavement	0	0	0	0	0
Child abuse	0	0	0	0	0
Child care or access	1	0	0	0	0
Delinquency	0	0	0	0	0
Disability related issues	1	0	0	0	1
Domestic violence	0	0	2	0	0
Eating disorder	0	0	0	0	0
Elderly needs	1	0	0	0	0
Employment issues	2	11	7	2	1
Family relations/relationships	2	0	1	0	1
Financial difficulties	34	28	28	26	12
Fostering or adoption	0	0	0	0	0
Health related issues	3	2	0	0	0
Homeless	0	0	0	1	0
Housing problems	11	7	5	9	5
Human trafficking	0	0	0	0	0
Identity related issues	0	1	0	0	0
Lack of support or guidance	14	2	4	5	5
Legal issues	0	3	2	0	0
Loneliness	4	7	4	0	0
Marital problems	0	1	0	1	0
Mental health issues	0	2	1	2	0
Migrant related issues	0	0	0	0	0
Oppositional defiant behaviours	1	0	0	0	0
Parenting skills/child-parent relationship	0	0	0	2	0
Personality related issues	0	0	0	0	0
Pregnancy related issues	0	0	0	0	0
Relationship problems	0	0	0	0	0
School related problems	0	0	1	0	1
Self-harm or suicide	0	3	0	0	0
Separation related issues	3	3	0	0	2
Sex work related issues	0	0	0	0	0
Other	0	0	0	2	0
None specified	0	0	0	0	0
Total	77	70	56	50	28

Figure 154: Referrals were distributed across several primary problems in Jan-Jun 2026, with financial difficulties (12) among the most frequently reported.

Note: Service users may report multiple issues at referral, with one identified as the primary problem. A standard list is used to record and rank issues; "other" is used where an issue is not listed, and "not specified" where no issue is identified.

A total of **29** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

SCS: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
≤17	0	2	0	0	0	2
18-19	0	0	0	0	0	0
20-24	1	1	0	0	0	2
25-29	1	2	0	0	0	3
30-34	0	4	0	0	0	4
35-39	0	3	0	0	0	3
40-44	0	3	0	0	0	3
45-49	0	5	0	0	0	5
50-54	0	4	0	0	0	4
55-59	0	1	0	0	0	1
≥60	0	2	0	0	0	2
Not specified	0	0	0	0	0	0
Total	2	27	0	0	0	29

Figure 155: Service users aged 45 to 49 (17%; 5) accounted for the highest proportion of cases opened.

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Community Services: Valletta (VCS)

A new online data collection system and reporting format were introduced in 2019.

VCS: Cases and individuals worked with, by year



Figure 156: In Jan-Jun 2026, 85 cases and 82 individuals were worked with compared to 107 and 104 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary).

A total of **85** cases were worked with between January and June 2026.

VCS: Cases worked with Jan-Jun 2026 by gender

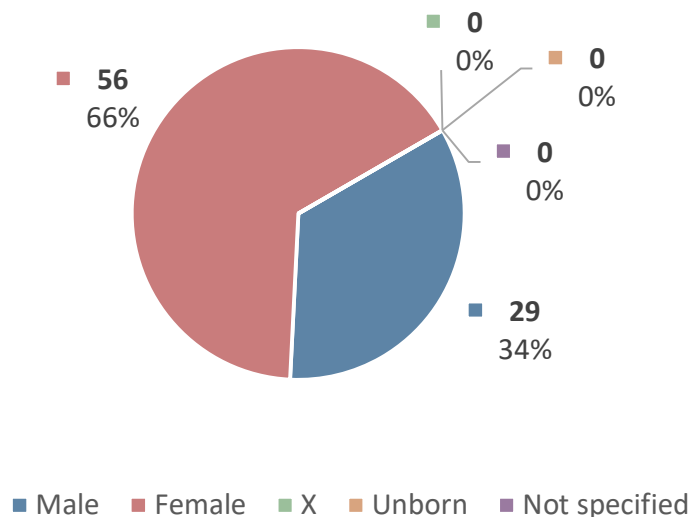


Figure 157: Female service users accounted for the highest proportion of cases worked with (66%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

VCS: Cases worked with Jan-Jun 2026 by age category

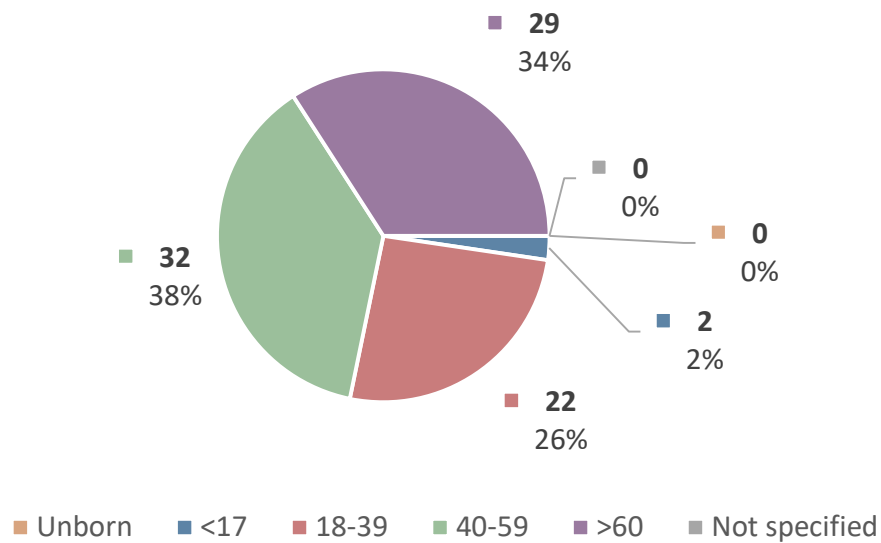


Figure 158: Service users aged 40 to 59 accounted for the highest proportion of cases worked with (38%).

Note: Age is calculated based on date of birth

VCS: Cases worked with Jan-Jun 2026 by nationality

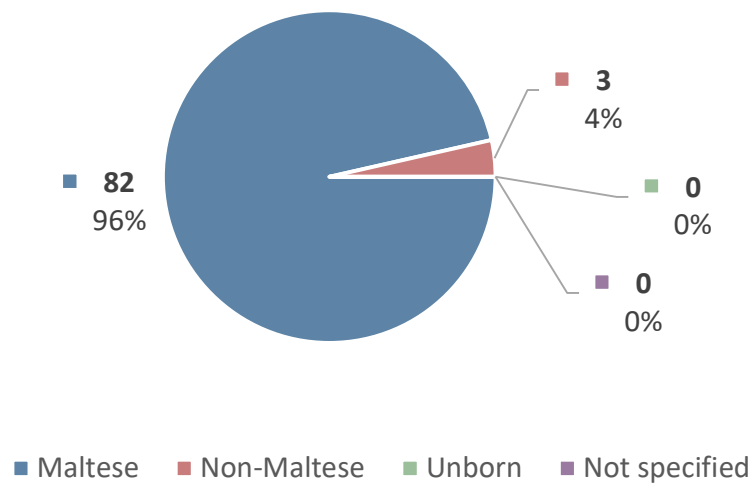
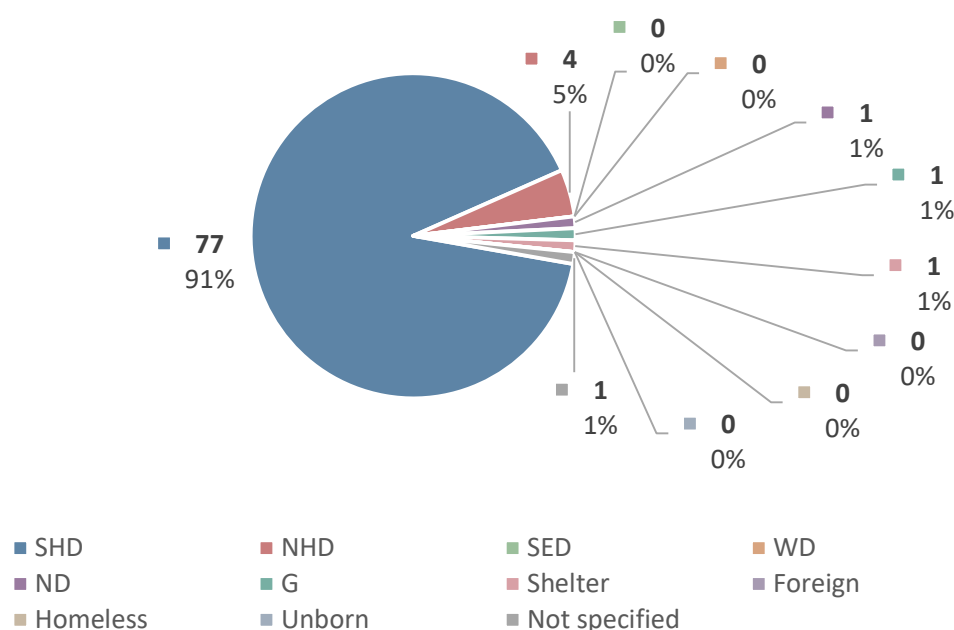


Figure 159: Maltese service users accounted for the highest proportion of cases worked with (96%), while non-Maltese service users accounted for 4%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

VCS: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 160: Southern Harbour District accounted for the highest proportion of cases worked with (91%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

VCS: Cases worked with by case type (new, re-contact, known and intake), by year

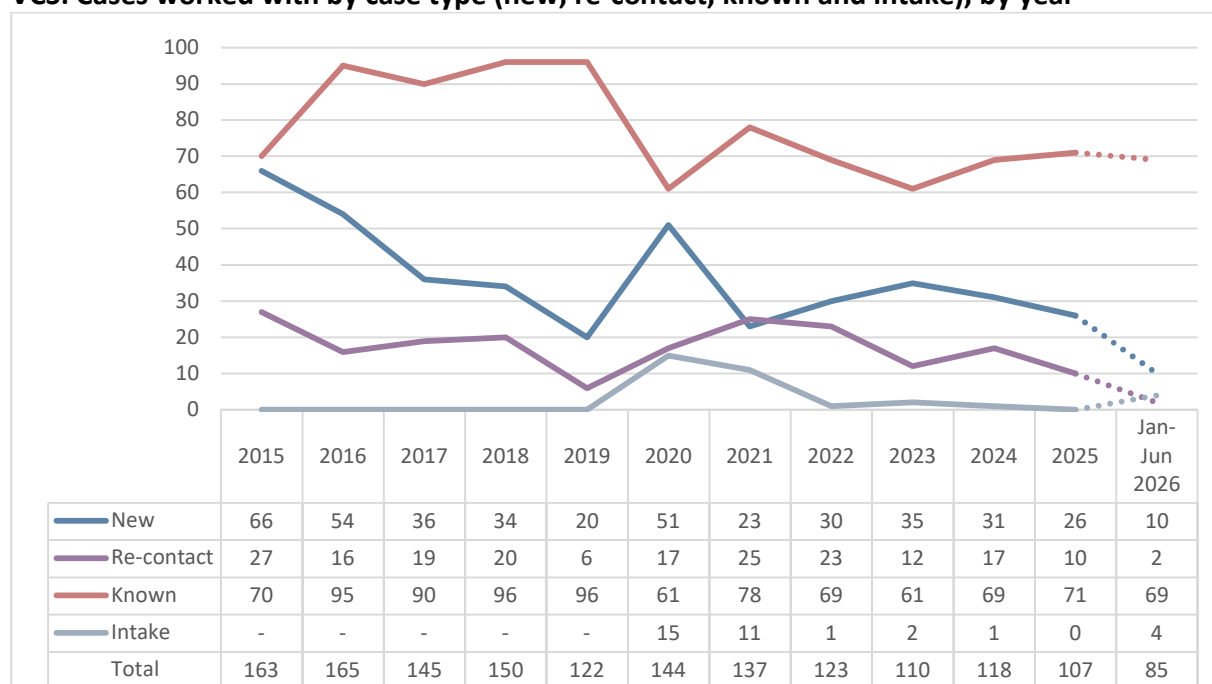


Figure 161: New cases accounted for 12% (10) of cases worked with, while re-contact cases accounted for 2% (2).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2020 following the introduction of the online system.

VCS: Cases worked with by case state at the end of the reporting period

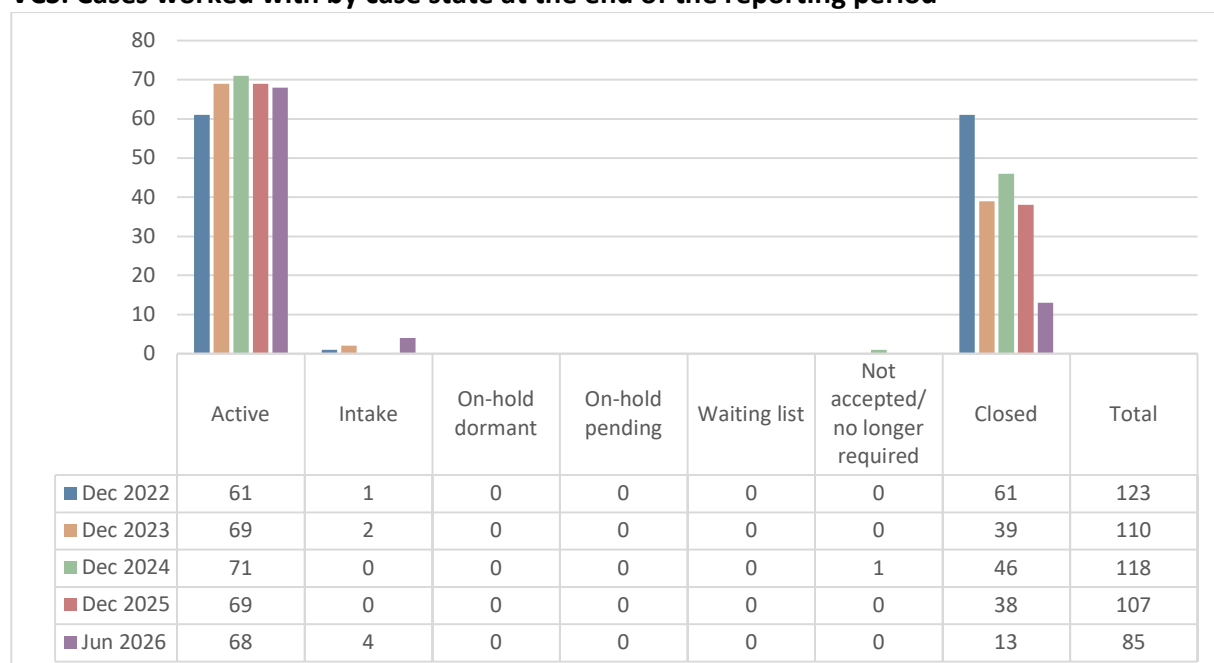


Figure 162: By the end of June 2026, 80% (68) of the cases worked with remained active, 15% (13) were closed and 5% (4) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

VCS: Waiting list at the end of the reporting period

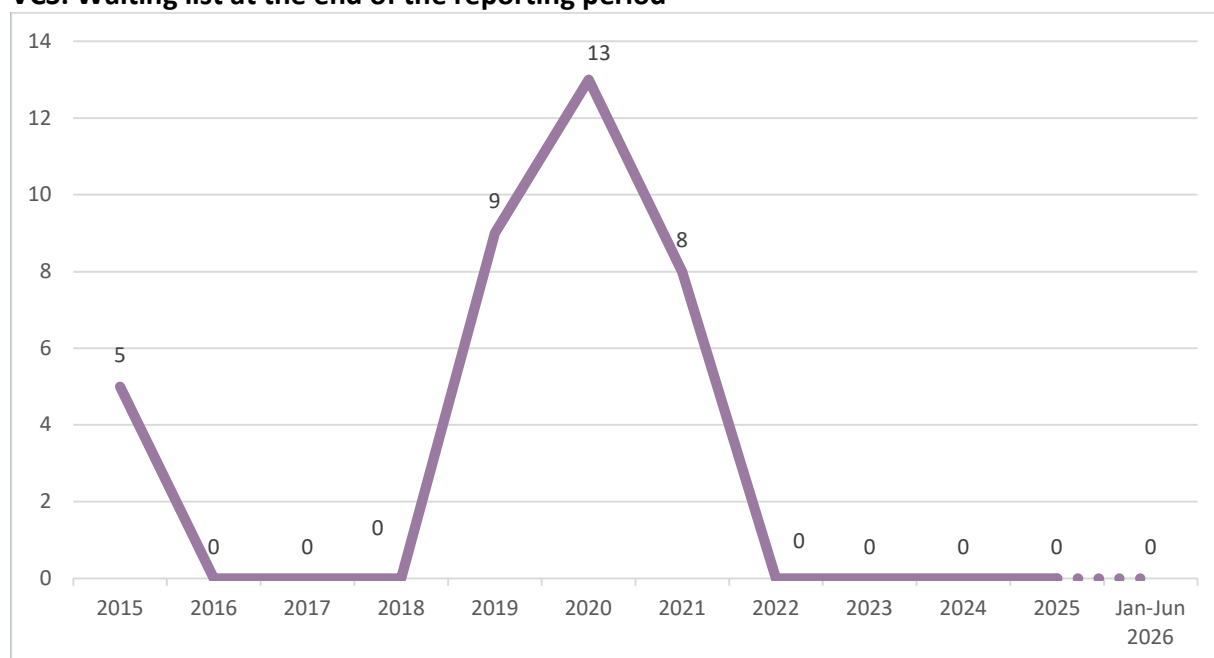


Figure 163: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

VCS: Referrals, cases opened (new & re-contact), and cases closed, by year

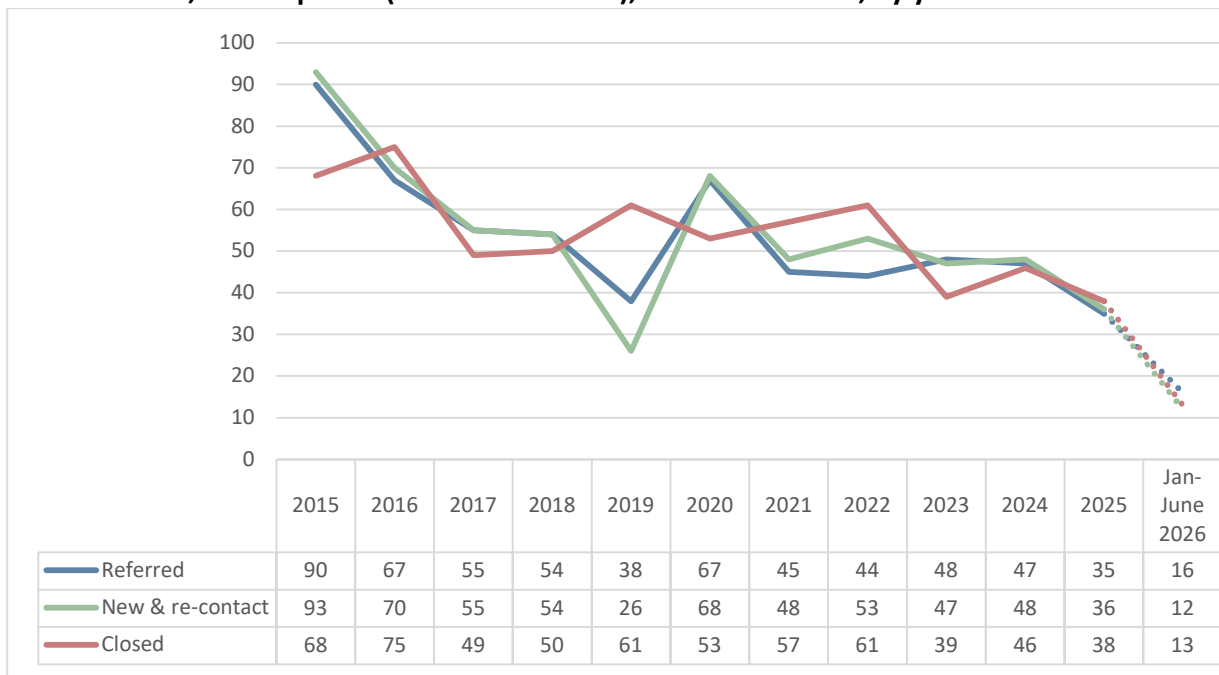


Figure 164: In Jan-Jun 2026, 16 cases were referred, 12 new & recontact cases opened, and 13 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 161 for breakdown).

VCS: Referred cases by primary problem and year					
	2022	2023	2024	2025	Jan-Jun 2026
Addictive behaviour problems	0	0	0	0	0
Assault/rape/harassment/sexual abuse	0	0	0	0	0
Bereavement	0	0	0	0	0
Child abuse	0	0	0	0	0
Child care or access	1	1	0	0	0
Delinquency	0	0	0	0	0
Disability related issues	2	1	0	0	0
Domestic violence	0	0	1	1	0
Eating disorder	0	0	0	0	0
Elderly needs	1	1	1	2	3
Employment issues	3	4	3	0	1
Family relations/relationships	1	0	0	3	0
Financial difficulties	10	9	12	7	0
Fostering or adoption	0	0	0	0	0
Health related issues	1	2	2	0	0
Homeless	7	9	4	0	0
Housing problems	6	9	8	13	5
Human trafficking	0	0	0	0	0
Identity related issues	0	0	0	0	0
Lack of support or guidance	5	5	10	6	5
Legal issues	1	0	0	0	0
Loneliness	1	0	0	0	0
Marital problems	0	1	1	0	0
Mental health issues	0	4	2	0	2
Migrant related issues	0	0	0	0	0
Oppositional defiant behaviours	0	1	1	1	0
Parenting skills/child-parent relationship	2	1	0	1	0
Personality related issues	0	0	0	0	0
Pregnancy related issues	0	0	0	0	0
Relationship problems	0	0	1	0	0
School related problems	1	0	1	0	0
Self-harm or suicide	0	0	0	0	0
Separation related issues	0	0	0	1	0
Sex work related issues	0	0	0	0	0
Other	2	0	0	0	0
None specified	0	0	0	0	0
Total	44	48	47	35	16

Figure 165: Referrals were distributed across several primary problems in Jan-Jun 2026, with housing problems (5), and lack of support and guidance (5) among the most frequently reported.

Note: Service users may report multiple issues at referral, with one identified as the primary problem. A standard list is used to record and rank issues; "other" is used where an issue is not listed, and "not specified" where no issue is identified

A total of **12** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

VCS: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
≤17	0	0	0	0	0	0
18-19	0	0	0	0	0	0
20-24	0	0	0	0	0	0
25-29	0	3	0	0	0	3
30-34	0	0	0	0	0	0
35-39	0	0	0	0	0	0
40-44	0	1	0	0	0	1
45-49	0	0	0	0	0	0
50-54	0	0	0	0	0	0
55-59	1	1	0	0	0	2
≥60	4	2	0	0	0	6
Not specified	0	0	0	0	0	0
Total	5	7	0	0	0	12

Figure 166: Service users aged 60 or over accounted for the highest proportion of cases opened (50%; 6).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Community Services: Western (WCS)

Service data have been available for inclusion since 2020.

WCS: Cases and individuals worked with, by year

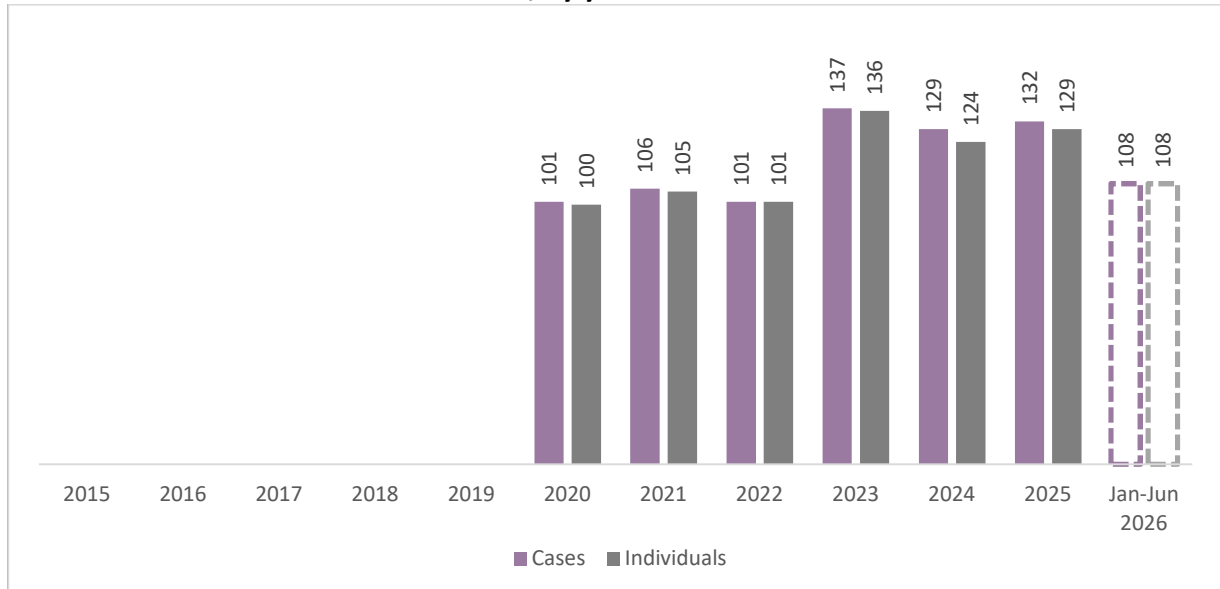


Figure 167: In Jan-Jun 2026, 108 cases and 108 individuals were worked with compared to 132 and 129 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary).

A total of **108** cases were worked with between January and June 2026.

WCS: Cases worked with Jan-Jun 2026 by gender

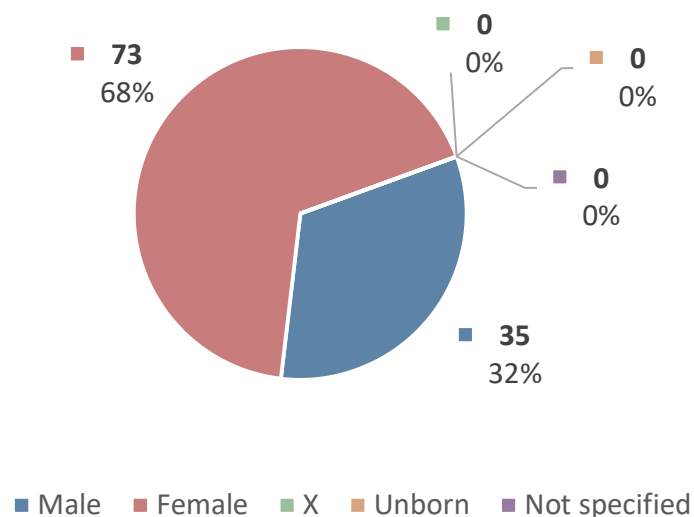


Figure 168: Female service users accounted for the highest proportion of cases worked with (68%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

WCS: Cases worked with Jan-Jun 2026 by age category

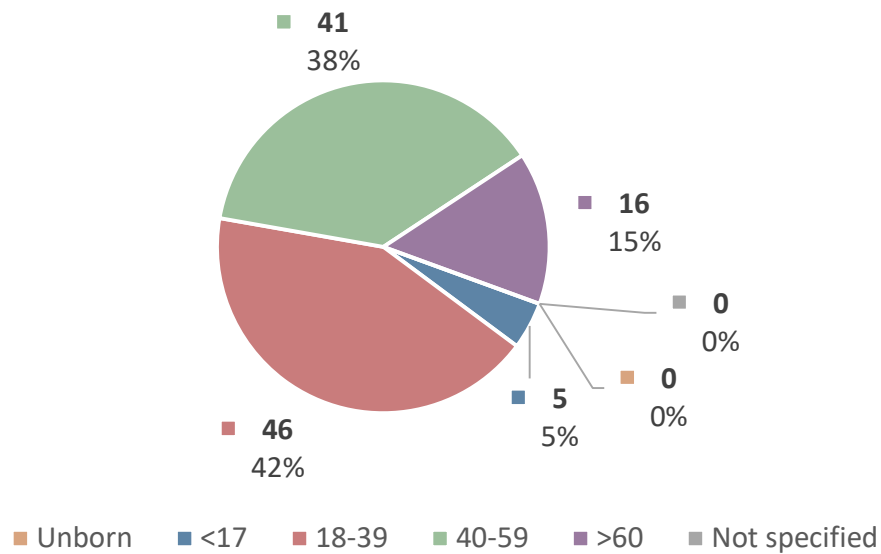


Figure 169: Service users aged 18 to 39 accounted for the highest proportion of cases worked with (42%).

Note: Age is calculated based on date of birth.

WCS: Cases worked with Jan-Jun 2026 by nationality

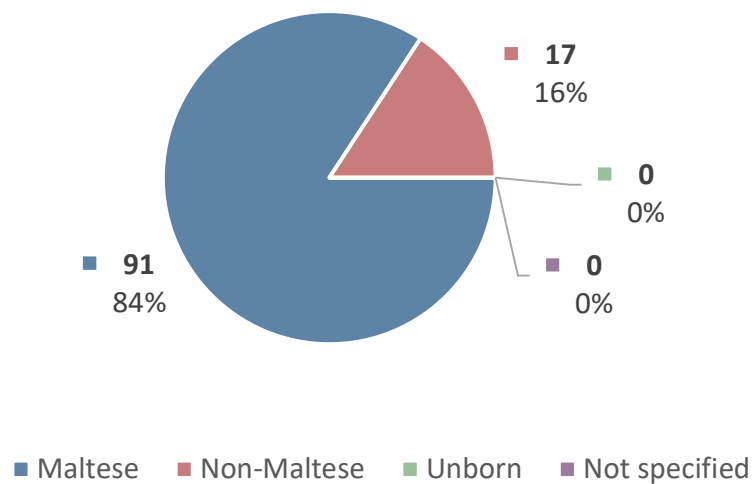
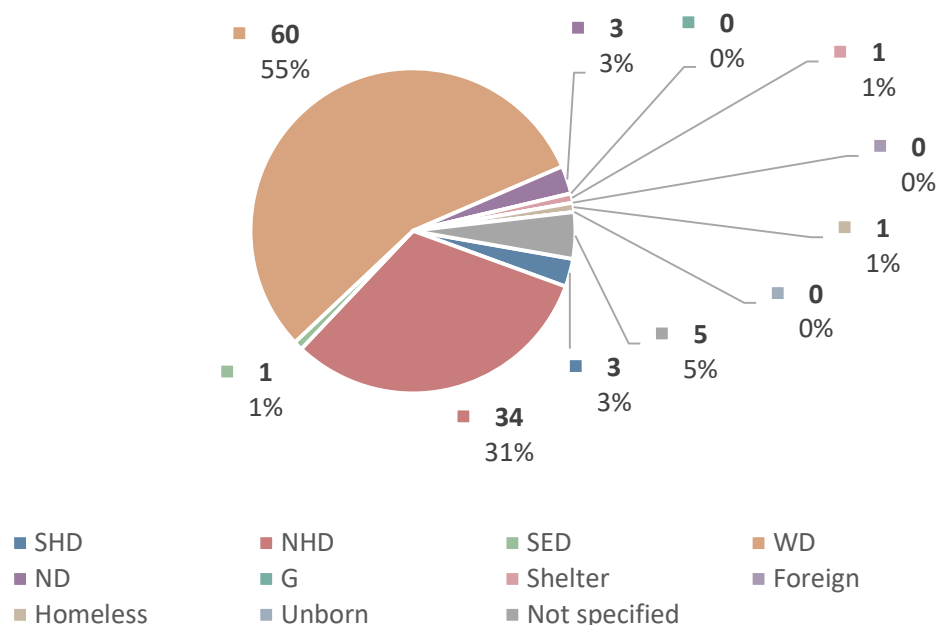


Figure 170: Maltese service users accounted for the highest proportion of cases worked with (84%), while non-Maltese service users accounted for 16%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

WCS: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 171: Western District accounted for the highest proportion of cases worked with (55%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

WCS: Cases worked with by case type (new, re-contact, known and intake), by year

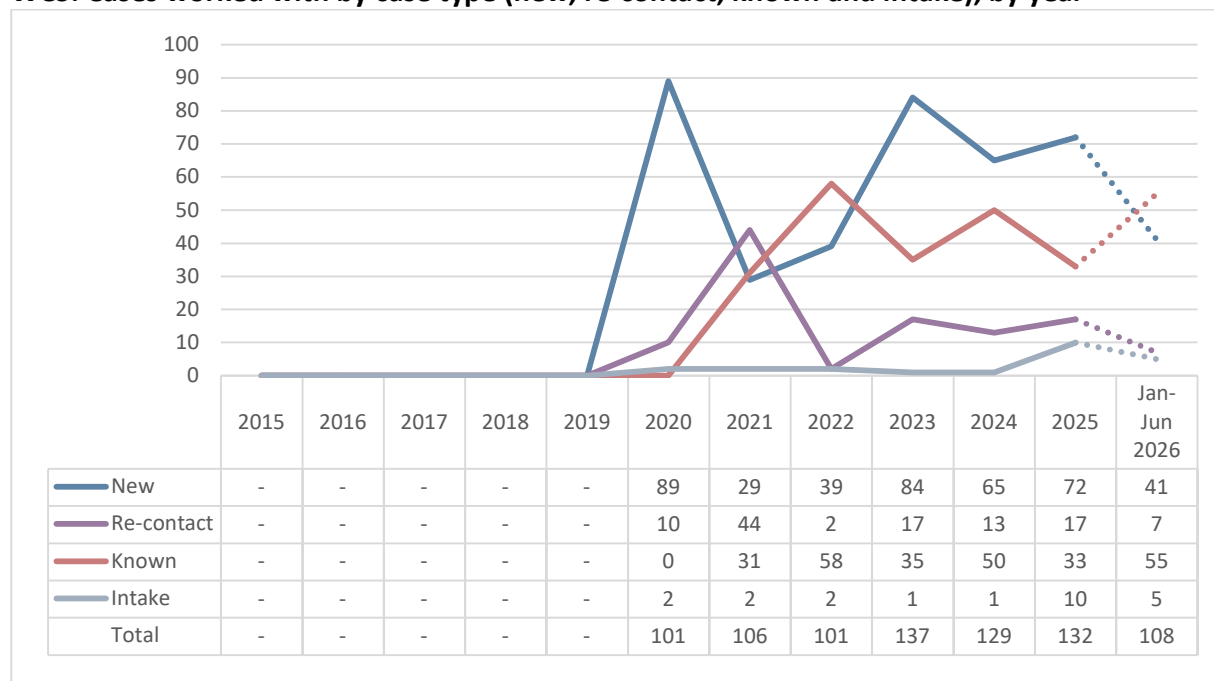


Figure 172: New cases accounted for 38% (41) of cases worked with, while re-contact cases accounted for 6% (7).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2020 following the introduction of the online system.

WCS: Cases worked with by case state at the end of the reporting period

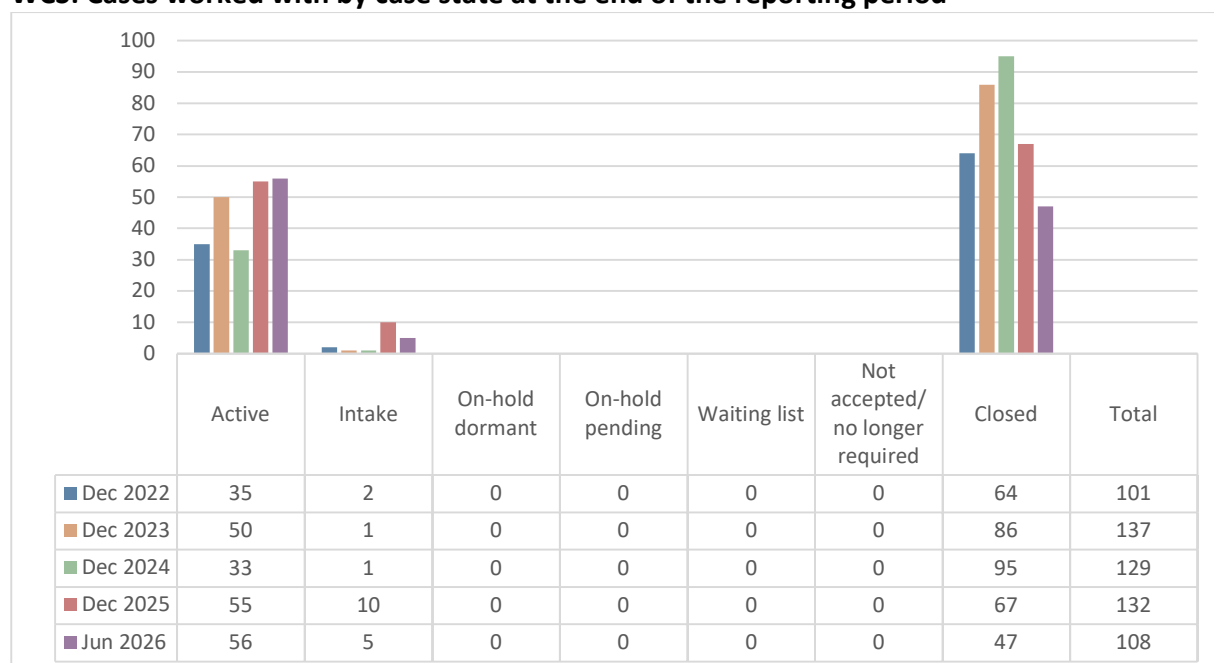


Figure 173: By the end of June 2026, 52% (56) of the cases worked with remained active, 44% (47) were closed and 5% (5) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

WCS: Waiting list at the end of the reporting period

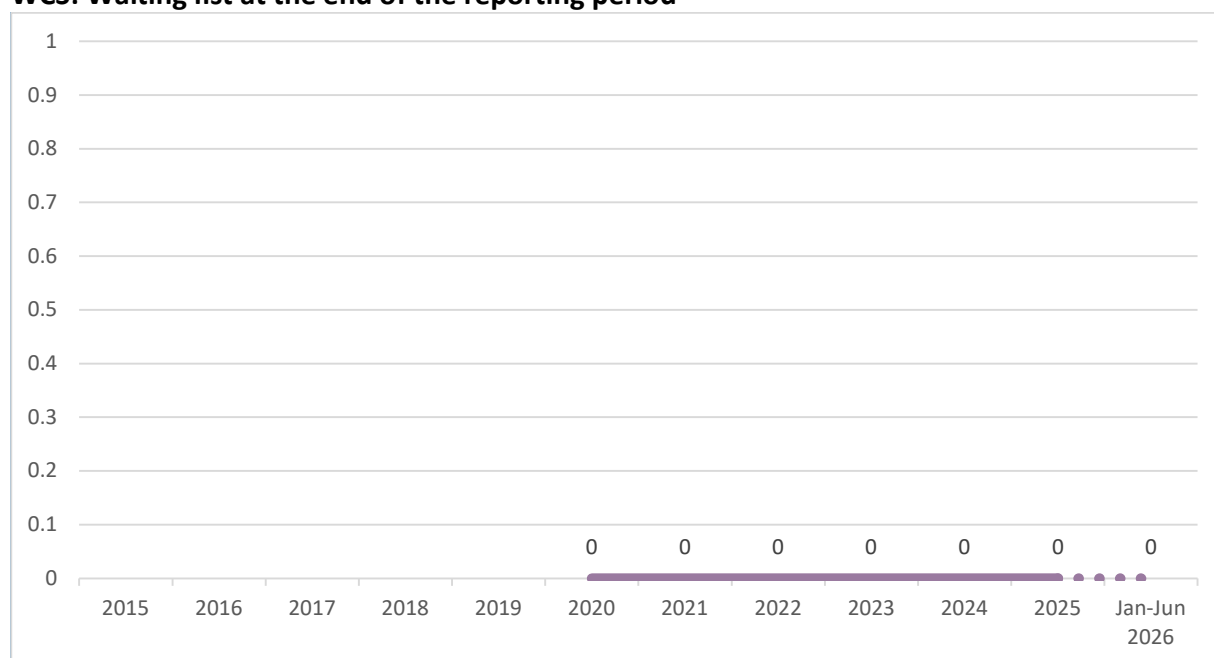


Figure 174: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

WCS: Referrals, cases opened (new & re-contact), and cases closed, by year

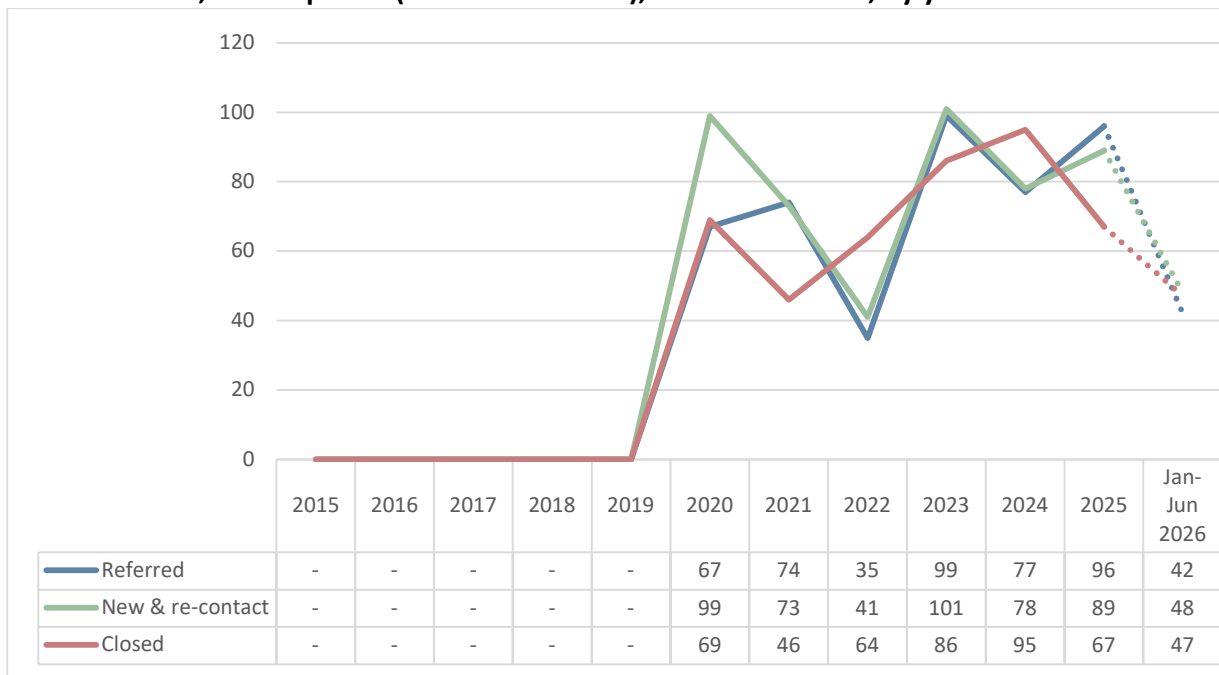


Figure 175: In Jan-Jun 2026, 42 cases were referred, 48 new & recontact cases opened, and 47 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 172 for breakdown).

WCS: Referred cases by primary problem and year					
	2022	2023	2024	2025	Jan-Jun 2026
Addictive behaviour problems	0	0	0	1	1
Assault/rape/harassment/sexual abuse	0	0	0	4	0
Bereavement	0	0	1	0	0
Child abuse	1	1	0	0	0
Child care or access	1	0	2	1	0
Delinquency	0	0	0	0	0
Disability related issues	0	2	3	0	1
Domestic violence	0	0	1	0	0
Eating disorder	0	0	0	0	0
Elderly needs	3	15	6	9	0
Employment issues	3	7	6	9	3
Family relations/relationships	0	4	1	1	1
Financial difficulties	11	17	16	8	5
Fostering or adoption	0	0	0	0	0
Health related issues	1	0	3	0	1
Homeless	0	0	1	1	0
Housing problems	2	8	8	9	7
Human trafficking	0	0	0	0	0
Identity related issues	0	0	0	0	0
Lack of support or guidance	6	15	6	17	6
Legal issues	0	0	1	0	0
Loneliness	0	0	3	0	2
Marital problems	0	1	1	2	0
Mental health issues	3	14	5	13	12
Migrant related issues	1	1	2	0	0
Oppositional defiant behaviours	1	1	0	3	1
Parenting skills/child-parent relationship	0	3	6	3	0
Personality related issues	0	0	0	0	0
Pregnancy related issues	0	0	0	0	0
Relationship problems	0	1	1	3	1
School related problems	0	7	2	3	0
Self-harm or suicide	0	0	0	0	0
Separation related issues	0	0	2	0	1
Sex work related issues	0	0	0	0	0
Other	2	2	0	9	0
None specified	0	0	0	0	0
Total	35	99	77	96	42

Figure 176: Referrals were distributed across several primary problems in Jan-Jun 2026, with mental health issues (12) among the most frequently reported.

Note: Service users may report multiple issues at referral, with one identified as the primary problem. A standard list is used to record and rank issues; "other" is used where an issue is not listed, and "not specified" where no issue is identified.

A total of **48** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

WCS: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
≤17	0	1	0	0	0	1
18-19	2	0	0	0	0	2
20-24	2	3	0	0	0	5
25-29	2	1	0	0	0	3
30-34	0	6	0	0	0	6
35-39	1	8	0	0	0	9
40-44	0	4	0	0	0	4
45-49	1	4	0	0	0	5
50-54	2	4	0	0	0	6
55-59	1	0	0	0	0	1
≥60	2	4	0	0	0	6
Not specified	0	0	0	0	0	0
Total	13	35	0	0	0	48

Figure 177: Service users aged 35 to 39 accounted for the highest proportion of cases opened (19%; 9).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Community Services: Zabbar (ZCS)

Service data have been available for inclusion since 2019. A new online data collection system and reporting format were introduced in 2020.

ZCS: Cases and individuals worked with, by year

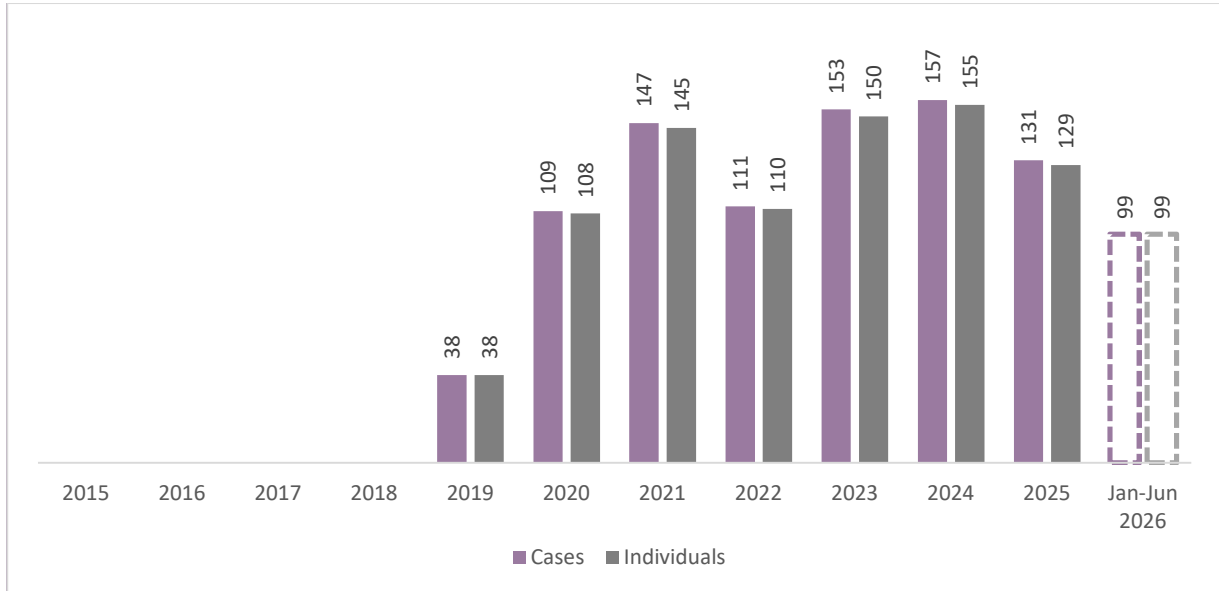


Figure 178: In Jan-Jun 2026, 99 cases and 99 individuals were worked with compared to 131 and 129 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary).

A total of **99** cases were worked with between January and June 2026.

ZCS: Cases worked with Jan-Jun 2026 by gender

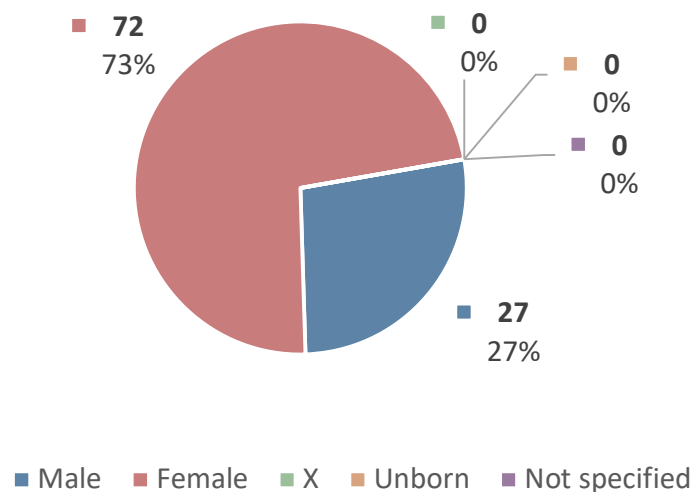


Figure 179: Female service users accounted for the highest proportion of cases worked with (73%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

ZCS: Cases worked with Jan-Jun 2026 by age category

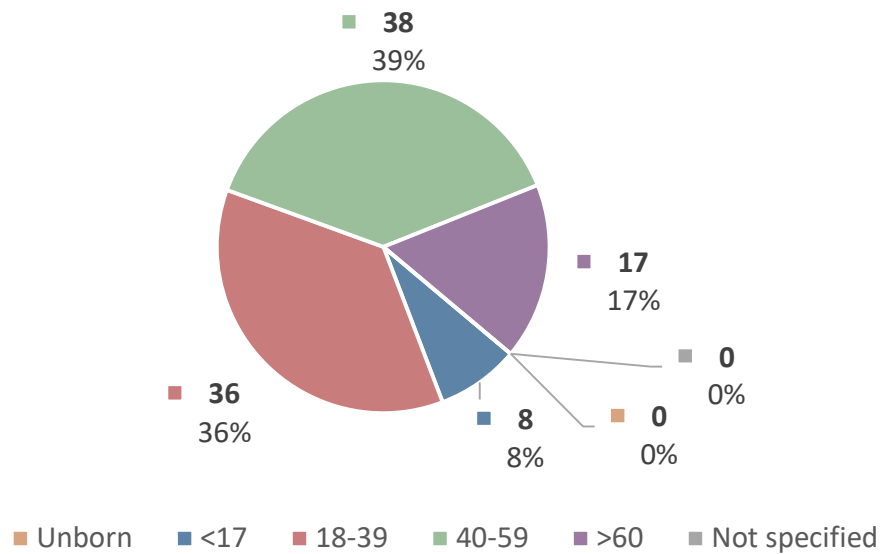


Figure 180: Service users aged 40 to 59 accounted for the highest proportion of cases worked with (39%).

Note: Age is calculated based on date of birth

ZCS: Cases worked with Jan-Jun 2026 by nationality

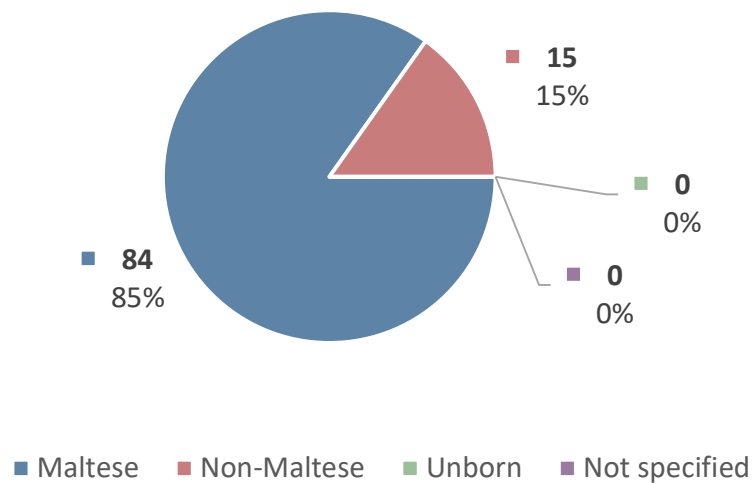
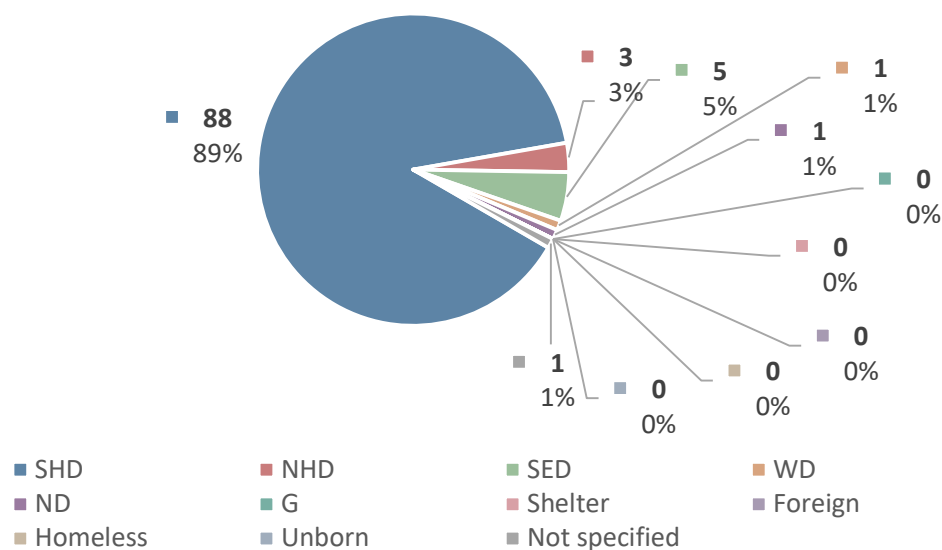


Figure 181: Maltese service users accounted for the highest proportion of cases worked with (85%), while non-Maltese service users accounted for 15%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

ZCS: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 182: Southern Harbour District accounted for the highest proportion of cases worked with (89%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

ZCS: Cases worked with by case type (new, re-contact, known and intake), by year

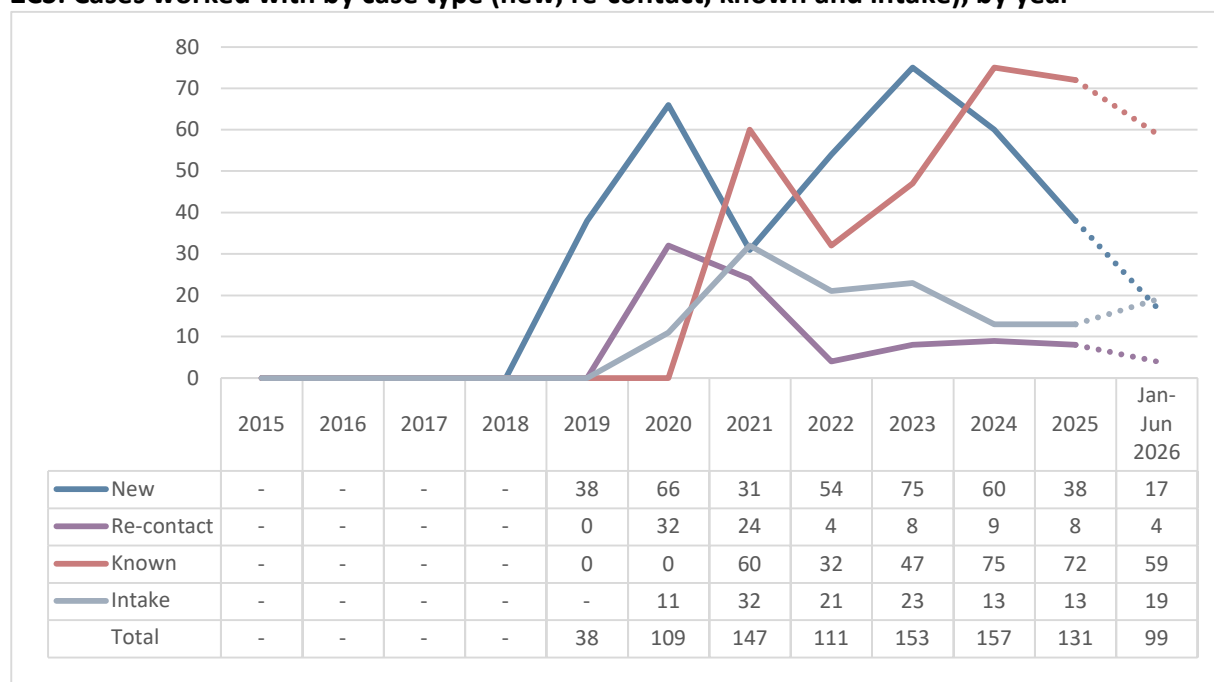


Figure 183: New cases accounted for 17% (17) of cases worked with, while re-contact cases accounted for 4% (4).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2020 following the introduction of the online system. With the introduction of the online data collection system, all known cases were re-entered into the system in 2020 and automatically recorded as new.

ZCS: Cases worked with by case state at the end of the reporting period

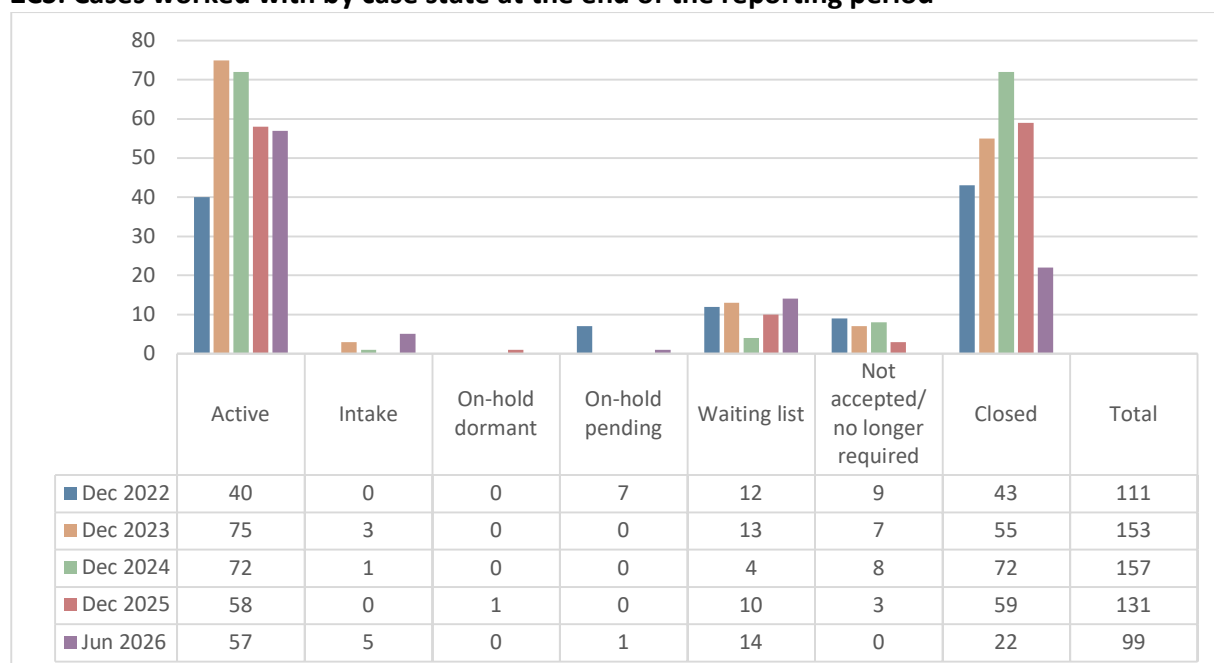


Figure 184: By the end of June 2026, 58% (57) of the cases worked with remained active, 22% (22) were closed and 5% (5) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

ZCS: Waiting list at the end of the reporting period



Figure 185: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 14 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

ZCS: Referrals, cases opened (new & re-contact), and cases closed, by year

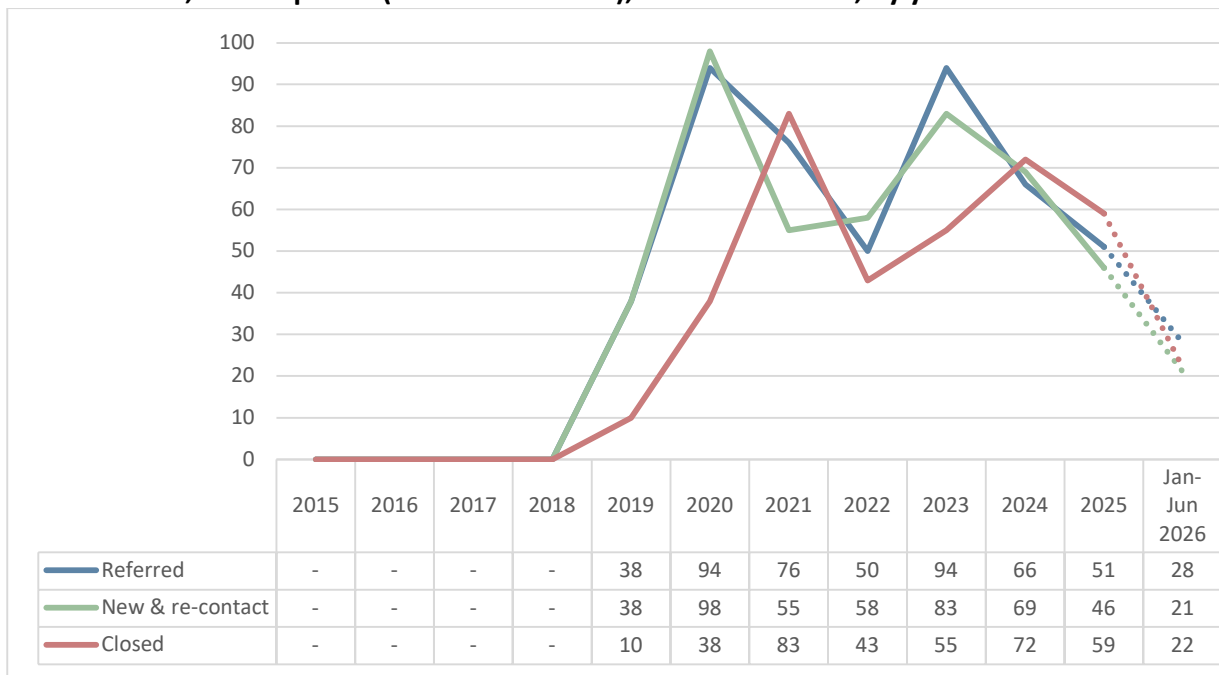


Figure 186: In Jan-Jun 2026, 28 cases were referred, 21 new & recontact cases opened, and 22 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 183 for breakdown).

ZCS: Referred cases by primary problem and year					
	2022	2023	2024	2025	Jan-Jun 2026
Addictive behaviour problems	1	0	0	0	0
Assault/rape/harassment/sexual abuse	0	0	0	0	0
Bereavement	1	0	0	0	0
Child abuse	0	1	0	1	0
Child care or access	2	0	2	0	0
Delinquency	0	0	0	0	0
Disability related issues	0	0	1	0	1
Domestic violence	1	0	1	0	0
Eating disorder	0	0	0	0	0
Elderly needs	1	0	0	1	0
Employment issues	4	5	6	4	0
Family relations/relationships	3	7	6	2	3
Financial difficulties	9	17	12	12	6
Fostering or adoption	0	0	0	0	0
Health related issues	1	3	0	0	0
Homeless	2	21	10	0	2
Housing problems	6	3	5	2	6
Human trafficking	0	0	0	0	0
Identity related issues	0	0	0	0	0
Lack of support or guidance	5	12	9	5	2
Legal issues	0	0	0	2	1
Loneliness	0	2	0	2	0
Marital problems	1	3	1	3	0
Mental health issues	6	7	5	11	3
Migrant related issues	0	1	2	0	0
Oppositional defiant behaviours	0	0	0	0	1
Parenting skills/child-parent relationship	5	7	4	4	0
Personality related issues	0	0	0	0	0
Pregnancy related issues	0	0	0	0	0
Relationship problems	1	3	2	2	2
School related problems	0	0	0	0	1
Self-harm or suicide	0	1	0	0	0
Separation related issues	1	1	0	0	0
Sex work related issues	0	0	0	0	0
Other	0	0	0	0	0
None specified	0	0	0	0	0
Total	50	94	66	51	28

Figure 187: Referrals were distributed across several primary problems in Jan-Jun 2026, with financial difficulties (6) and housing problems (6) among the most frequently reported.

Note: Service users may report multiple issues at referral, with one identified as the primary problem. A standard list is used to record and rank issues; "other" is used where an issue is not listed, and "not specified" where no issue is identified.

A total of **21** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

ZCS: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
≤17	1	0	0	0	0	1
18-19	0	0	0	0	0	0
20-24	0	0	0	0	0	0
25-29	0	0	0	0	0	0
30-34	2	2	0	0	0	4
35-39	0	4	0	0	0	4
40-44	1	0	0	0	0	1
45-49	1	3	0	0	0	4
50-54	3	1	0	0	0	4
55-59	0	1	0	0	0	1
≥60	2	0	0	0	0	2
Not specified	0	0	0	0	0	0
Total	10	11	0	0	0	21

Figure 188: Service users aged 30 to 34 (19%; 4), 35 to 39 (19%; 4), 45 to 49 (19%; 4), and 50 to 54 (19%; 4), accounted for the highest proportion of cases opened.

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Appendix A

To compare yearly trends, new and re-contact cases opened are used, as they exclude cases carried over from previous years and provide an indication of incidence.

Number of cases opened (new & re-contact) by gender and year

Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

Home Based Therapeutic Services	2022	2023	2024	2025	Jan-Jun 2026
Male	61	69	57	32	3
Female	111	90	106	66	2
X	0	0	1	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	172	159	164	98	5

Parenting Team	2022	2023	2024	2025	Jan-Jun 2026
Male	16	28	13	28	16
Female	50	67	37	59	28
X	0	0	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	66	95	50	87	44

*Note: Between 2022-2025 the service was known as Incredible Years Programme

Psychotherapeutic Services	2022	2023	2024	2025	Jan-Jun 2026
Male	206	136	137	252	103
Female	222	165	173	371	188
X	1	1	0	0	1
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	429	302	310	623	292

Community Services (All)	2022	2023	2024	2025	Jan-Jun 2026
Male	192	228	190	146	69
Female	478	480	427	349	193
X	0	2	0	0	0
Unborn	0	0	1	0	0
Not specified	0	0	0	0	0
Total	670	710	618	495	262

Community Services: Birkirkara	2022	2023	2024	2025	Jan-Jun 2026
Male	13	30	23	7	3
Female	25	26	44	22	10
X	0	0	0	0	0
Unborn	0	0	1	0	0

Not specified	0	0	0	0	0
Total	38	56	68	29	13

Community Services: Cottonera	2022	2023	2024	2025	Jan-Jun 2026
Male	23	31	17	6	8
Female	96	74	48	31	22
X	0	0	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	119	105	65	37	30

Community Services: Mosta	2022	2023	2024	2025	Jan-Jun 2026
Male	14	16	11	14	9
Female	44	37	29	38	23
X	0	0	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	58	53	40	52	32

Community Services: Msida	2022	2023	2024	2025	Jan-Jun 2026
Male	7	14	13	15	2
Female	17	16	16	16	6
X	0	0	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	24	30	29	31	8

Community Services: Northern Harbour	2022	2023	2024	2025	Jan-Jun 2026
Male	3	9	7	3	0
Female	8	5	4	7	2
X	0	0	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	11	14	11	10	2

Community Services: Paulo Freire Institute	2022	2023	2024	2025	Jan-Jun 2026
Male	12	8	14	6	4
Female	30	34	29	13	12
X	0	0	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	42	42	43	19	16

Community Services: Qawra	2022	2023	2024	2025	Jan-Jun 2026
Male	48	39	23	29	13

Female	101	71	86	70	38
X	0	1	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	149	111	109	99	51

Community Services: Southern	2022	2023	2024	2025	Jan-Jun 2026
Male	22	18	12	16	2
Female	55	49	46	31	27
X	0	1	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	77	68	58	47	29

Community Services: Valletta	2022	2023	2024	2025	Jan-Jun 2026
Male	20	19	27	10	5
Female	33	28	21	26	7
X	0	0	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	53	47	48	36	12

Community Services: Western	2022	2023	2024	2025	Jan-Jun 2026
Male	9	20	24	26	13
Female	32	81	54	63	35
X	0	0	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	41	101	78	89	48

Community Services: Zabbar	2022	2023	2024	2025	Jan-Jun 2026
Male	21	24	19	14	10
Female	37	59	50	32	11
X	0	0	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	58	83	69	46	21

Agency for Community and Therapeutic Services	2022	2023	2024	2025	Jan-Jun 2026
Male	475	461	397	458	191
Female	861	802	743	845	411
X	1	3	1	0	1
Unborn	0	0	1	0	0
Not specified	0	0	0	0	0
Total	1337	1266	1142	1303	603

Number of cases opened (new & re-contact) by age category and year

Age is calculated based on date of birth.

Home Based Therapeutic Services	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	75	54	61	40	2
18-19	0	0	4	2	0
20-24	3	4	6	4	2
25-29	7	5	2	1	1
30-34	17	11	12	8	0
35-39	25	20	21	12	0
40-44	13	28	19	6	0
45-49	13	20	20	12	0
50-54	9	10	12	7	0
55-59	4	4	4	3	0
60+	6	3	3	3	0
Not specified	0	0	0	0	0
Total	172	159	164	98	5

Parenting Team	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	0	1	0	3	0
18-19	0	4	0	0	0
20-24	6	6	1	5	2
25-29	5	7	6	17	2
30-34	12	17	16	15	10
35-39	11	22	7	17	10
40-44	13	11	9	24	8
45-49	9	7	4	3	5
50-54	1	9	1	2	2
55-59	3	3	3	0	1
60+	6	8	3	1	4
Not specified	0	0	0	0	0
Total	66	95	50	87	44

*Note: Between 2022-2025 the service was known as Incredible Years Programme

Psychotherapeutic Services	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	67	71	47	94	70
18-19	14	13	10	14	8
20-24	26	16	17	35	16
25-29	22	22	20	41	15
30-34	69	36	48	59	28
35-39	82	30	32	93	35
40-44	54	34	46	103	36
45-49	42	38	32	64	34
50-54	25	22	22	54	21

55-59	12	6	19	24	12
60+	16	14	17	42	17
Not specified	0	0	0	0	0
Total	429	302	310	623	292

Community Services (All)	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	1	0	0
<17	18	15	16	19	8
18-19	9	20	23	7	12
20-24	56	56	39	27	11
25-29	70	60	49	38	28
30-34	78	92	65	59	33
35-39	83	78	90	66	41
40-44	81	95	58	62	22
45-49	66	76	77	44	24
50-54	53	60	61	41	27
55-59	61	47	44	34	21
60+	95	111	95	98	35
Not specified	0	0	0	0	0
Total	670	710	618	495	262

Community Services: Birkirkara	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	1	0	0
<17	1	1	2	1	1
18-19	0	0	1	1	3
20-24	3	9	1	3	0
25-29	4	6	5	2	4
30-34	4	4	4	2	1
35-39	3	6	6	3	0
40-44	3	4	3	5	1
45-49	6	5	11	4	1
50-54	3	5	8	2	0
55-59	4	3	7	1	2
60+	7	13	19	5	0
Not specified	0	0	0	0	0
Total	38	56	68	29	13

Community Services: Cottonera	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	4	2	1	0	0
18-19	0	2	0	1	1
20-24	13	8	6	3	2
25-29	11	16	7	4	2
30-34	24	12	8	4	4
35-39	12	12	6	5	3
40-44	10	14	6	3	3
45-49	10	8	6	4	2

50-54	9	11	8	4	4
55-59	9	6	6	4	7
60+	17	14	11	5	2
Not specified	0	0	0	0	0
Total	119	105	65	37	30

Community Services: Mosta	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	1	0	0	2	2
18-19	3	0	3	2	0
20-24	3	2	3	3	1
25-29	6	5	1	5	2
30-34	7	9	4	9	6
35-39	9	6	9	8	7
40-44	5	9	4	9	0
45-49	4	6	2	3	5
50-54	3	4	5	4	2
55-59	6	7	3	3	1
60+	11	5	6	4	6
Not specified	0	0	0	0	0
Total	58	53	40	52	32

Community Services: Msida	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	0	1	0	0	0
18-19	1	0	0	0	2
20-24	2	3	2	5	0
25-29	5	5	4	4	1
30-34	3	1	2	3	0
35-39	4	2	8	3	2
40-44	3	2	1	4	1
45-49	2	7	4	5	1
50-54	2	5	6	1	0
55-59	1	2	0	2	1
60+	1	2	2	4	0
Not specified	0	0	0	0	0
Total	24	30	29	31	8

Community Services: Northern Harbour	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	0	0	0	0	0
18-19	0	0	0	0	0
20-24	1	0	0	1	0
25-29	2	0	2	0	0
30-34	0	3	1	2	0
35-39	1	4	1	3	0

40-44	4	4	1	2	2
45-49	0	1	0	0	0
50-54	3	0	1	0	0
55-59	0	1	3	1	0
60+	0	1	2	1	0
Not specified	0	0	0	0	0
Total	11	14	11	10	2

Community Services: Paulo Freire Institute	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	1	2	3	0	0
18-19	1	1	1	0	2
20-24	7	6	5	2	0
25-29	4	1	4	1	4
30-34	3	5	4	0	0
35-39	1	5	5	1	2
40-44	5	6	4	1	0
45-49	5	1	6	4	1
50-54	4	5	3	1	3
55-59	5	1	4	1	1
60+	6	9	4	8	3
Not specified	0	0	0	0	0
Total	42	42	43	19	16

Community Services: Qawra	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	2	5	4	5	1
18-19	1	4	8	2	2
20-24	8	5	3	2	1
25-29	16	7	10	10	6
30-34	18	19	14	13	8
35-39	28	18	22	18	11
40-44	20	16	11	14	6
45-49	13	17	18	4	0
50-54	15	7	9	5	4
55-59	18	8	4	7	4
60+	10	5	6	19	8
Not specified	0	0	0	0	0
Total	149	111	109	99	51

Community Services: Southern	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	3	2	0	0	2
18-19	0	5	2	1	0
20-24	5	8	5	2	2
25-29	6	4	3	6	3

30-34	7	10	12	7	4
35-39	6	5	6	4	3
40-44	14	9	10	6	3
45-49	8	12	6	7	5
50-54	5	4	4	7	4
55-59	8	2	2	1	1
60+	15	7	8	6	2
Not specified	0	0	0	0	0
Total	77	68	58	47	29

Community Services: Valletta	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	1	0	0	3	0
18-19	1	1	5	0	0
20-24	2	2	6	2	0
25-29	6	2	2	1	3
30-34	2	5	3	2	0
35-39	6	4	6	2	0
40-44	3	6	2	4	1
45-49	7	5	4	4	0
50-54	4	3	6	2	0
55-59	6	6	5	4	2
60+	15	13	9	12	6
Not specified	0	0	0	0	0
Total	53	47	48	36	12

Community Services: Western	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	1	0	2	3	1
18-19	1	3	1	0	2
20-24	1	6	2	2	5
25-29	6	9	3	2	3
30-34	6	14	5	10	6
35-39	9	7	9	15	9
40-44	3	16	10	10	4
45-49	4	7	11	7	5
50-54	2	7	7	6	6
55-59	1	4	6	9	1
60+	7	28	22	25	6
Not specified	0	0	0	0	0
Total	41	101	78	89	48

Community Services: Zabbar	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	4	2	4	5	1
18-19	1	4	2	0	0
20-24	11	7	6	2	0

25-29	4	5	8	3	0
30-34	4	10	8	7	4
35-39	4	9	12	4	4
40-44	11	9	6	4	1
45-49	7	7	9	2	4
50-54	3	9	4	9	4
55-59	3	7	4	1	1
60+	6	14	6	9	2
Not specified	0	0	0	0	0
Total	58	83	69	46	21

Agency for Community and Therapeutic Services	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	1	0	0
<17	160	141	124	156	80
18-19	23	37	37	23	20
20-24	91	82	63	71	31
25-29	104	94	77	97	46
30-34	176	156	141	141	71
35-39	201	150	150	188	86
40-44	161	168	132	195	66
45-49	130	141	133	123	63
50-54	88	101	96	104	50
55-59	80	60	70	61	34
60+	123	136	118	144	56
Not specified	0	0	0	0	0
Total	1337	1266	1142	1303	603

Number of cases opened (new & re-contact) by nationality and year

Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

Home Based Therapeutic Services	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	158	142	148	91	5
Non-Maltese	14	17	16	7	0
Not specified	0	0	0	0	0
Total	172	159	164	98	5

Parenting Team	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	63	88	44	69	5
Non-Maltese	3	7	6	18	0
Not specified	0	0	0	0	0
Total	66	95	50	87	5

**Note: Between 2022-2025 the service was known as Incredible Years Programme*

Psychotherapeutic Services	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	392	266	276	550	5
Non-Maltese	37	36	34	73	0
Not specified	0	0	0	0	0
Total	429	302	310	623	5

Community Services (All)	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	1	0	0
Maltese	519	533	496	385	187
Non-Maltese	151	177	121	110	75
Not specified	0	0	0	0	0
Total	670	710	618	495	262

Community Services: Birkirkara	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	1	0	0
Maltese	35	38	59	24	11
Non-Maltese	3	18	8	5	2
Not specified	0	0	0	0	0
Total	38	56	68	29	13

Community Services: Cottonera	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	113	98	63	36	25
Non-Maltese	6	7	2	1	5
Not specified	0	0	0	0	0
Total	119	105	65	37	30

Community Services: Mosta	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	46	40	32	39	24
Non-Maltese	12	13	8	13	8
Not specified	0	0	0	0	0
Total	58	53	40	52	32

Community Services: Msida	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	12	15	14	21	3
Non-Maltese	12	15	15	10	5
Not specified	0	0	0	0	0
Total	24	30	29	31	8

Community Services: Northern Harbour	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	8	8	10	5	2
Non-Maltese	3	6	1	5	0

Not specified	0	0	0	0	0
Total	11	14	11	10	2

Community Services: Paulo Freire Institute	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	39	39	41	18	14
Non-Maltese	3	3	2	1	2
Not specified	0	0	0	0	0
Total	42	42	43	19	16

Community Services: Qawra	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	68	45	60	45	19
Non-Maltese	81	66	49	54	32
Not specified	0	0	0	0	0
Total	149	111	109	99	51

Community Services: Southern	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	62	53	46	37	22
Non-Maltese	15	15	12	10	7
Not specified	0	0	0	0	0
Total	77	68	58	47	29

Community Services: Valletta	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	49	42	46	36	12
Non-Maltese	4	5	2	0	0
Not specified	0	0	0	0	0
Total	53	47	48	36	12

Community Services: Western	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	33	81	70	83	38
Non-Maltese	8	20	8	6	10
Not specified	0	0	0	0	0
Total	41	101	78	89	48

Community Services: Zabbar	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	54	74	55	41	17
Non-Maltese	4	9	14	5	4
Not specified	0	0	0	0	0
Total	58	83	69	46	21

Agency for Community and Therapeutic Services	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	1	0	0
Maltese	1132	1029	964	1095	202
Non-Maltese	205	237	177	208	75
Not specified	0	0	0	0	0
Total	1337	1266	1142	1303	277

Number of cases opened (new & re-contact) by district of residence and year

District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

Home Based Therapeutic Services	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	23	17	31	17	1
Southern Harbour District	40	45	35	32	1
Northern District	48	48	45	13	0
Southeastern District	31	20	28	19	3
Western District	14	12	20	11	0
Gozo district	6	3	3	0	0
Shelter/ institution/ other residence	3	2	1	0	0
Foreign residence	0	0	0	0	0
Homeless	0	0	0	0	0
Unborn	-	-	-	0	0
Not specified	7	12	1	6	0
Total	172	159	164	98	5

Parenting Team	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	14	22	6	20	7
Southern Harbour District	20	23	24	25	8
Northern District	6	15	7	10	11
Southeastern District	13	25	7	15	4
Western District	12	5	5	10	4
Gozo district	0	1	0	3	4
Shelter/ institution/ other residence	0	1	1	1	2
Foreign residence	0	0	0	0	0
Homeless	0	0	0	0	0
Unborn	-	-	-	0	0
Not specified	1	3	0	3	4
Total	66	95	50	87	44

**Note: Between 2022-2025 the service was known as Incredible Years Programme*

Psychotherapeutic Services	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	114	93	88	176	68
Southern Harbour District	95	55	70	132	64
Northern District	57	45	43	127	53
Southeastern District	80	59	55	92	40
Western District	54	18	34	59	49

Gozo district	2	1	2	4	1
Shelter/ institution/ other residence	2	2	5	2	2
Foreign residence	0	0	0	0	0
Homeless	0	0	0	3	0
Unborn	-	-	-	0	0
Not specified	25	29	13	28	15
Total	429	302	310	623	292

Community Services (All)	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	97	139	127	95	44
Southern Harbour District	218	208	176	115	59
Northern District	193	155	143	148	81
Southeastern District	119	118	93	65	40
Western District	28	53	65	56	27
Gozo district	4	8	4	3	2
Shelter/ institution/ other residence	2	2	6	3	2
Foreign residence	0	0	0	0	0
Homeless	1	2	4	3	1
Unborn	-	-	-	0	0
Not specified	8	25	0	7	6
Total	670	710	618	495	262

Community Services: Birkirkara	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	35	43	64	27	13
Southern Harbour District	0	2	1	0	0
Northern District	1	2	2	0	0
Southeastern District	0	1	0	1	0
Western District	0	3	1	0	0
Gozo district	1	1	0	0	0
Shelter/ institution/ other residence	0	0	0	0	0
Foreign residence	0	0	0	0	0
Homeless	0	0	0	1	0
Unborn	-	-	-	0	0
Not specified	1	4	0	0	0
Total	38	56	68	29	13

Community Services: Cottonera	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	1	3	1	0	4
Southern Harbour District	107	92	58	36	23
Northern District	0	1	1	0	0
Southeastern District	5	5	4	0	1
Western District	1	0	0	0	1
Gozo district	2	2	1	0	0
Shelter/ institution/ other residence	0	1	0	0	0
Foreign residence	0	0	0	0	0
Homeless	0	0	0	0	0
Unborn	-	-	-	0	0

Not specified	3	1	0	1	1
Total	119	105	65	37	30

Community Services: Mosta	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	2	0	0	0	1
Southern Harbour District	0	1	1	0	0
Northern District	54	50	39	52	30
Southeastern District	0	1	0	0	0
Western District	2	1	0	0	1
Gozo district	0	0	0	0	0
Shelter/ institution/ other residence	0	0	0	0	0
Foreign residence	0	0	0	0	0
Homeless	0	0	0	0	0
Unborn	-	-	-	0	0
Not specified	0	0	0	0	0
Total	58	53	40	52	32

Community Services: Msida	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	21	24	25	29	6
Southern Harbour District	1	1	0	0	1
Northern District	1	1	1	1	1
Southeastern District	0	1	0	0	0
Western District	0	0	3	0	0
Gozo district	1	1	0	1	0
Shelter/ institution/ other residence	0	0	0	0	0
Foreign residence	0	0	0	0	0
Homeless	0	0	0	0	0
Unborn	-	-	-	0	0
Not specified	0	2	0	0	0
Total	24	30	29	31	8

Community Services: Northern Harbour	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	11	9	10	8	1
Southern Harbour District	0	0	0	0	0
Northern District	0	1	1	1	1
Southeastern District	0	0	0	0	0
Western District	0	0	0	0	0
Gozo district	0	1	0	1	0
Shelter/ institution/ other residence	0	0	0	0	0
Foreign residence	0	0	0	0	0
Homeless	0	0	0	0	0
Unborn	-	-	-	0	0
Not specified	0	3	0	0	0
Total	11	14	11	10	2

Community Services: Paulo Freire Institute	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	0	3	1	0	0
Southern Harbour District	2	0	4	1	1
Northern District	0	0	0	2	0
Southeastern District	40	38	35	16	15
Western District	0	0	0	0	0
Gozo district	0	0	1	0	0
Shelter/ institution/ other residence	0	0	1	0	0
Foreign residence	0	0	0	0	0
Homeless	0	0	1	0	0
Unborn	-	-	-	0	0
Not specified	0	1	0	0	0
Total	42	42	43	19	16

Community Services: Qawra	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	6	4	3	0	1
Southern Harbour District	2	1	1	2	0
Northern District	135	97	96	90	47
Southeastern District	1	2	1	3	0
Western District	1	0	1	1	0
Gozo district	0	2	2	0	2
Shelter/ institution/ other residence	0	1	3	1	1
Foreign residence	0	0	0	0	0
Homeless	1	0	2	1	0
Unborn	-	-	-	0	0
Not specified	3	4	0	1	0
Total	149	111	109	99	51

Community Services: Southern	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	1	2	0	0	1
Southern Harbour District	9	2	5	2	3
Northern District	0	0	1	0	0
Southeastern District	67	64	52	43	24
Western District	0	0	0	0	0
Gozo district	0	0	0	0	0
Shelter/ institution/ other residence	0	0	0	1	0
Foreign residence	0	0	0	0	0
Homeless	0	0	0	0	1
Unborn	-	-	-	0	0
Not specified	0	0	0	1	0
Total	77	68	58	47	29

Community Services: Valletta	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	4	4	2	3	1
Southern Harbour District	46	37	42	31	11
Northern District	1	1	0	1	0

Southeastern District	0	0	0	0	0
Western District	0	2	1	0	0
Gozo district	0	0	0	0	0
Shelter/ institution/ other residence	1	0	2	0	0
Foreign residence	0	0	0	0	0
Homeless	0	2	1	0	0
Unborn	-	-	-	0	0
Not specified	1	1	0	1	0
Total	53	47	48	36	12

Community Services: Western	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	15	44	17	24	15
Southern Harbour District	1	3	4	3	1
Northern District	1	2	0	1	2
Southeastern District	0	0	0	2	0
Western District	24	47	57	54	24
Gozo district	0	0	0	0	0
Shelter/ institution/ other residence	0	0	0	1	1
Foreign residence	0	0	0	0	0
Homeless	0	0	0	1	0
Unborn	-	-	-	0	0
Not specified	0	5	0	3	5
Total	41	101	78	89	48

Community Services: Zabbar	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	1	3	4	4	1
Southern Harbour District	50	69	60	40	19
Northern District	0	0	2	0	0
Southeastern District	6	6	1	0	0
Western District	0	0	2	1	1
Gozo district	0	1	0	1	0
Shelter/ institution/ other residence	1	0	0	0	0
Foreign residence	0	0	0	0	0
Homeless	0	0	0	0	0
Unborn	-	-	-	0	0
Not specified	0	4	0	0	0
Total	58	83	69	46	21

Agency for Community and Therapeutic Services	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	248	271	252	308	120
Southern Harbour District	373	331	305	304	132
Northern District	304	263	238	298	145
Southeastern District	243	222	183	191	87
Western District	108	88	124	136	80
Gozo district	12	13	9	10	7
Shelter/ institution/ other residence	7	7	13	6	6

Foreign residence	0	0	0	0	0
Homeless	1	2	4	6	1
Unborn	-	-	-	0	0
Not specified	41	69	14	44	25
Total	1337	1266	1142	1303	603

Appendix B

Service descriptions

Service	Description
Home Based Therapeutic Services (HBTS)	An outreach service providing therapeutic support and parenting to multi-stressed families within their communities.
Psychotherapeutic Services (PSS)	Provides psychotherapeutic interventions, family therapy, consultation, and professional supervision.
Parenting Team (PT)	A parenting programme designed to strengthen parent-child relationships and address behavioural and emotional difficulties in children. The programme is only offered in Malta and is not offered in Gozo. The service also incorporates the Incredible Years Programme.
Community Services (CS)	Provides generic social work, community-based interventions, and community mentoring services through a community development approach. Services are generally limited to the community a centre serves.
Community Development	Empowers communities by building local capacity, fostering participation, and supporting initiatives that strengthen community wellbeing and connectedness.

Glossary of terms

Variable	Definition
Cases worked with	Total number of service user cases that were new, re-contact, or known during the reporting period, including cases remaining on intake at period end. This does not represent the number of individuals, as one individual may have multiple cases in the same reporting period. For example, 1 individual may have re-contacts a service 3 times in the same year and this would mean 3 cases worked with in the same year.
Individuals worked with	Number of unique service users with at least one case worked with during the reporting period. Cases re-opened or re-referred for the same individual in the same reporting period are excluded. To demonstrate the difference, consider Person A, who started and stopped attending a service twice in the same year, making it equivalent to 2 cases, but 1 individual worked with.
Case type	Classification of cases worked with based on how the case starts the reporting period, including new, re-contact, known, or intake case.
New case	A case opened for the first time during the reporting period with no prior history with the service.
Re-contact case	A previously worked with case that is reopened during the reporting period. This also applies if it is re-opened after a new case was closed in the current reporting year.

Known case	A case that was opened in a previous reporting period and remains active during the current reporting period. This is also referred to as cases carried over from previous years.
Intake case	Cases referred to a service are initially placed on intake, where information is gathered to address immediate needs and determine next steps (e.g. assignment to a professional, placement on the waiting list, opening, or closure). A case is classified as intake if it remains at this stage at the end of the reporting period.
Waiting list	Cases moved from intake to waiting list where it is determined that the service user would benefit from the service, but it cannot be provided immediately. This may be due to capacity constraints, further assessment, or awaiting additional information from the service user. Cases on the waiting list continue to be monitored and receive support at reduced intensity.
Referred case	A case reported to the service by an external party or the service user themselves. A case may be referred for support more than once in a year. Some cases may be referred and placed on a waiting list or not taken up because the service was not appropriate for the person's needs.
Cases opened (new & re-contact case)	Cases that have been formally opened and allocated, including both new and re-contact cases.
Closed case	A case that has been formally terminated during the reporting period.
Case state	State of a case at the end of the reporting period (e.g. active, intake, on-hold, waiting list, not accepted/no longer required or closed). For example, a case may start the reporting period as a known active case but by the end of the reporting period, the case is closed so the case state is now reported as closed.
Active state	A case that is open and remains active at the end of the reporting period.
Closed state	A case that is open but has been closed by the end of the reporting period.
Intake state	A case that remains at the intake stage at the end of the reporting period.
On-hold state	An open case that remains on hold at the end of the reporting period. An on-hold case is an open case that is temporarily paused by either being pending or in a dormant state: - Pending: where activity is temporarily paused pending input or action from another service - Dormant: cases that must remain open but require little or no active intervention. This generally occurs when a case is awaiting uptake by another service.
Waiting list state	A case that was on the waiting list in the year and still on the waiting list at the end of the reporting period.
Not accepted/no longer required state	A case that was on intake or the waiting list during the reporting period but was closed by the end of the reporting period. Such cases are typically closed following assessment which indicated that the service is not appropriate, the alleged issues were not confirmed, or the service user no longer requires or declines the service.
Intervention	An action undertaken with or on behalf of a service user, including activities such as assessments, psychotherapy, and case conferences, aimed at supporting and empowering the service user.
Global/family cases	A grouping of one or more service user cases worked with under a single global case, particularly when work is carried out with families. A global/family case may consist of a single service user case or multiple service user cases identified as part of the same family. - 1 service user case: One individual who attends in the year on their own without any other family member, or - 2 or more service users' cases: Several individuals identified as part of the same family attending in the year.

Gender	Recorded at referral or first contact and may be updated over time based on formal documentation and/or the individual's self-identified pronouns.
Age	Calculated based on the service user's date of birth.
Nationality	Based on self-reported or official documentation (e.g. identity card) of the service user during the reporting period.
District of residence	Based on reported residence. Non-standard categories (e.g. shelter, foreign residence, homelessness) are recorded separately.
Ghost cases	Cases recorded as active or at intake but are actually inactive with no contact or recorded activity for a set period of time and therefore are not actively worked with. These cases may remain open in the system and can lead to an overestimation of service activity until identified and closed administratively as per individuals service policy.
Primary problem	Service users may present a complex range of issues, but the main issue is recorded, as identified by the service user or the professional.
Not specified	A variable that cannot be specified since the information is not available or the service user was unwilling to provide the information.
Other	Treatment, issue or location not elsewhere specified.

Community development initiatives

Variable	Definition
Advocacy	Actions taken to influence decisions, policies, services, or systems on behalf of individuals, groups, or communities.
Community mapping	Identification and assessment of community assets, needs, resources, stakeholders, and opportunities.
Community project and other initiative	Planned activities or interventions aimed at addressing community needs or promoting community wellbeing and participation.
Community support (previously referred to as neighbourhood community care)	Assistance provided to communities or residents to improve wellbeing, access resources, address concerns, or strengthen local capacity.
Relationship building	Engagement with stakeholders to establish and maintain collaborative partnerships, trust, and community networks.

Primary problems

Variable	Definition
Addictive behaviour problems	Behaviours which involve compulsive seeking and taking of a substance or performing of an activity despite negative or harmful consequences. The most common forms of addictive behaviours are drug or alcohol use, gambling, and technology use.
Assault/rape/harassment/sexual abuse	Forms of abuse suffered by an adult which consists of assault, rape and/or sexual abuse as well as forms of harassment (which is unwelcome conduct that is based on race, colour, religion, sex, national origin, age, disability, or genetic information).
Behaviour problems	Symptomatic expression of emotional or interpersonal maladjustment especially in children which often manifests in non-person directed behaviours (e.g. damage to property, hyperactivity, stealing, inappropriate sexualised behaviour, destruction of clothing, incontinence, lack of awareness of danger, and withdrawal), aggressive or violent behaviours

	(e.g. biting and scratching, hitting, pinching, grabbing, hair pulling, throwing objects, verbal abuse, screaming, spitting) and stereotyped behaviours (e.g. repetitive movements, rocking, repetitive speech and repetitive manipulation of objects.)
Bereavement	Bereavement is the period of grief and mourning after a death. Persons may experience grief as a mental, physical, social or emotional reaction.
Child abuse	Child abuse is emotional and/or psychological maltreatment, physical, sexual, or neglect of a child, especially by a parent or a caregiver. This also includes cases where there was abuse in the past and there is a risk of abuse re-occurring.
Child care or access	Involves issues with the current care of a child (e.g. due to admission to hospital, need for care during working hours etc) and also restricted access to a child (e.g. SAV, separation cases, children in state care). Issues can also relate to care during placements or even potential placement breakdown including the need for placement/admission or the quality of the placement provided.
Delinquency	Delinquency is a minor crime, especially one committed by a youth
Disability related issues	A person with a disability is someone who has a physical, visual, intellectual, hearing or psychological impairment that substantially impacts one or more major life activity.
Domestic violence	Domestic abuse violence (also referred to as "intimate partner violence"), can be defined as a pattern of behaviour in any relationship that is used to gain or maintain power and control over an intimate partner. Abuse is physical, sexual, financial, neglect of needs, emotional or psychological actions (e.g. threats, humiliations and blaming). This also includes cases where there was abuse in the past and there is a risk of abuse re-occurring. The abuse also includes gender-based violence and honour-based violence.
Eating disorder	Abnormal or disturbed eating habits such as anorexia nervosa and bulimia, to the extent that it is causing impairment to one's own or significant other's life.
Elderly needs	Needs of an elderly person such as care and equipment.
Employment issues	Issues concerning employment (including unemployment) such as harassment, working on black market, discrimination, wage abuse, safety issues etc.
Family relations/relationships	Problems are situations and difficulties that have a negative effect on the short- and long-term success of a relationships and the family relationships include nuclear, extended and reconstituted (also known as a blended family) families.
Financial difficulties	Issues concerning finances, either lack of (e.g. debt, or insufficient funds) or risk of losing financial security (e.g. lack of social security benefits or risk of losing such benefits).
Fostering or adoption	Fostering is the time when a child is placed under the care of a foster parent. Adoption is a process whereby a person assumes rights and responsibilities of another through legal means. Issues may arise relating to queries about the processes (e.g. how to become a foster parent), or issues regarding the process of becoming an adoptive parent/foster carer or even breakdowns during the fostering or adoption placements.
Health related issues	Issues which arise as a result of having health related concerns (e.g. long-term illness) but it excludes disability and mental health issues. These could be access to medication/medical equipment, access to appropriate carers, hygiene related issues etc.
Homeless	Homelessness is the condition of people without a regular dwelling. The Homeless Service primarily works with individuals experiencing one of the following forms of homelessness: • Rooflessness (people living rough - in the streets, abandoned buildings etc);

	• Houselessness (people in accommodation for the homeless, in accommodation for migrants, people due to be released from institutions and people receiving long-term support due to homelessness); • Couch surfing: (people living temporarily with friends, sharing accommodation with others which is not secure); and • At risk of homelessness/Inadequate housing (people living in insecure tenancies, under threat of eviction or violence, living in unfit housing, non-conventional dwellings or in situations of extreme overcrowding).
Housing problems	Concerns regarding safety issues in the home or else difficulty finding alternative appropriate dwellings.
Human trafficking	The unlawful act of transporting or coercing people in order to benefit from their work or service, typically in the form of forced labour or sexual exploitation.
Identity related issues	Queries or concerns about identity or gender e.g. sexual feelings or attractions and even gender dysphoria (i.e. experiencing of discomfort or distress because there is a mismatch between one's biological sex and one's gender identity).
Lack of support or guidance	Persons who express a general lack of support or guidance with non-specific needs (e.g. lack of significant others to emotionally support the person in day to day stressors)
Legal issues	Issues concerning legal aspects such as finding legal advice, pending court cases, legal fees etc.
Loneliness	Loneliness is the state of distress or discomfort that results when one perceives a gap between one's desires for social connection and actual experiences of it.
Marital problems	Marital problems such as poor communication, lack of intimacy, lack of trust, infidelity issues and growing apart.
Mental health issues	Mental health conditions include mental disorders and psychosocial disabilities as well as other mental states associated with significant distress, impairment in functioning. Issues may arise when these mental health conditions (both diagnosed and undiagnosed) may substantially impact one or more major life activity.
Migrant related issues	Challenges migrants may face such as language/cultural barriers, discrimination, access to services, documentation issues etc.
Oppositional defiant behaviours	Consists of severe disobedient behaviours. They are behaviour problems consisting of severe tantrums, argumentativeness, easily angered, severely critical, impulsiveness, severe disobedience, and hostile behaviour towards authority figures.
Parenting skills/child-parent relationship	Issues or concerns about one's parenting style, parenting techniques, attachment/ bonding and fears or concerns regarding current parent skills, disciplinary methods and the need to improve current skills.
Personality related issues	People with personality related issues often have a hard time understanding emotions and tolerating distress, or act impulsively and this makes it hard for them to relate to others, causing serious issues, and affecting their family life, social activities, work and school performance, and overall quality of life.
Pregnancy related issues	Difficulties accessing appropriate care, teenage pregnancy, fears relating to the pregnancy, and lack of preparation for the future child.
Relationship problems	Issues within the romantic relationship such as poor communication, lack of intimacy, lack of trust, or infidelity issues. It may also include conflict and issues between friends.
School related problems	Issues such as poor academic performance, lack of motivation for school, boredom with school work, school absenteeism, loss of interest in school work, or poor relationships with peers or teachers.

Self-harm or suicide	Self-injury behaviours such as cutting, headbanging, scratching, pulling, eye poking, picking, grinding teeth, eating things that aren't food and suicide or attempted suicide
Separation related issues	Separation occurs when couples or married partners stop living together and either put their marriage or relationship on hold or it is a stepping stone for marriage dissolution. A separation can be initiated informally, or there can be a legal separation with a formal separation agreement. Issues (e.g. animosity, conflict, anger, communication issues etc) concerning separation may be at initiation, during and even after the process.
Sex work related issues	Issues raised in relation to the sex work such as safety issues, health concerns, and longevity of career.

Maltese district

District	Towns
Northern Harbour District	Birkirkara, Gzira, Hamrun, Msida, Pembroke, Pieta, Qormi, San Giljan, San Gwann, Santa Venera, Sliema, Swieqi, Ta Xbiex.
Southern Harbour District	Birgu, Bormla, Fgura, Floriana, Isla, Kalkara, Luqa, Marsa, Paola, Santa Lucija, Tarxien, Valletta, Xghajra, Zabbar.
Southeastern District	Birzebbugia, Ghaxaq, Gudja, Kirkop, Marsaskala, Marsaxlokk, Mqabba, Qrendi, Safi, Zejtun, Zurrieq.
Western District	Attard, Balzan, Dingli, Iklin, Lija, Mdina, Mtarfa, Rabat, Siggiewi, Zebbug.
Northern District	Gharghur, Mellieha, Mgarr, Mosta, Naxxar, San Pawl il Bahar.
Gozo and Comino	Rabat, Fontana, Ghajnsielem, Gharb, Ghasri, Kercem, Munxar, Nadur, Qala, San Lawrenz, Sannat, Xaghra, Xewkija, Zebbug, Comino.
Homeless	Not residing within any residence.
Shelter/institution	Resides in a residential home (e.g., elderly home), shelter (e.g., Ghabex or YMCA), centre for residential restorative services (CoRRS) or medical facility (e.g., Mount Carmel Hospital).
Foreign residence	Resides in a foreign country and is in Malta for a short stay.



FSWS Research Team

Vision Statement

Research that educates, inspires, and informs quality responses to improve the wellbeing of children, families, and communities.

Mission Statement

To contribute to a knowledge base that informs responses to social needs through high quality research.

Report designed by Christine Marchand-Agius

FSWS

212, Cannon Road, Santa Venera, SVR 9034

Tel: 356 2258 8900

www.fsws.gov.mt

E-mail: research.fsws-headoffice@gov.mt