



FSWS Gozo Branch

Interim Half-Yearly Statistical Report

Report period: Jan-Jun 2026

August 2026



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Citation: Foundation for Social Welfare Services (2026). FSWS Gozo Branch Operations Services Interim Half-Yearly Statistical Report 2026. Malta: Foundation for Social Welfare Services.

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Introduction

This report presents statistical information regarding the Gozo Branch Operations (FSWS Gozo), within Foundation for Social Welfare Services (FSWS). It includes Directorate level data, followed by detailed information for each service.

The information presented provides an overview of service use and selected indicators of service performance. In this report, “service users” refers to persons using the service from intake or referral through to case closure. Service descriptions and definitions of key terms are provided in Appendix B. Further information on service aims and activities is available at fsws.gov.mt.

The data are based on information submitted by services to the FSWS Research Team between 10 July and 20 August 2026. Where applicable, figures are provided at the individual level (number of individuals worked with) and case level (number of cases worked with). Individuals may access services multiple times within the reporting period or across multiple services simultaneously, resulting in more than one case per individual. To demonstrate the difference, consider Person A, who started and stopped attending a service twice in the same year, making it equivalent to 2 cases, but 1 individual worked with. As such, the total number of cases is typically higher than the number of individuals.

The report also includes data on, but is not limited to, referrals, cases opened (new and re-contact cases), and cases closed. Data on cases worked with and cases opened are further broken down by key socio-demographic variables, with detailed tables about cases opened provided in Appendix A. Please note that due to rounding, percentages may not always total 100%.

Changes in data collection processes over time, including the introduction of the online data collection system, may affect comparability of data across years. Relevant notes about aspects which may have impacted the data and influence trends are provided throughout the report where applicable.

The data presented are subject to revision as additional information becomes available.

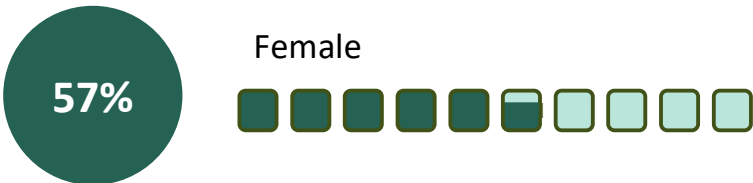
This report would not have been possible without the contribution of staff responsible for data entry and submission across the services.

Executive summary

Cases worked with in Jan-Jun 2026: **1,147**

Out of the 1,147 cases worked with between Jan-Jun 2026:

Gender:



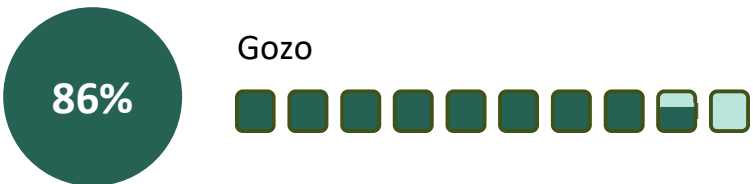
Age category:



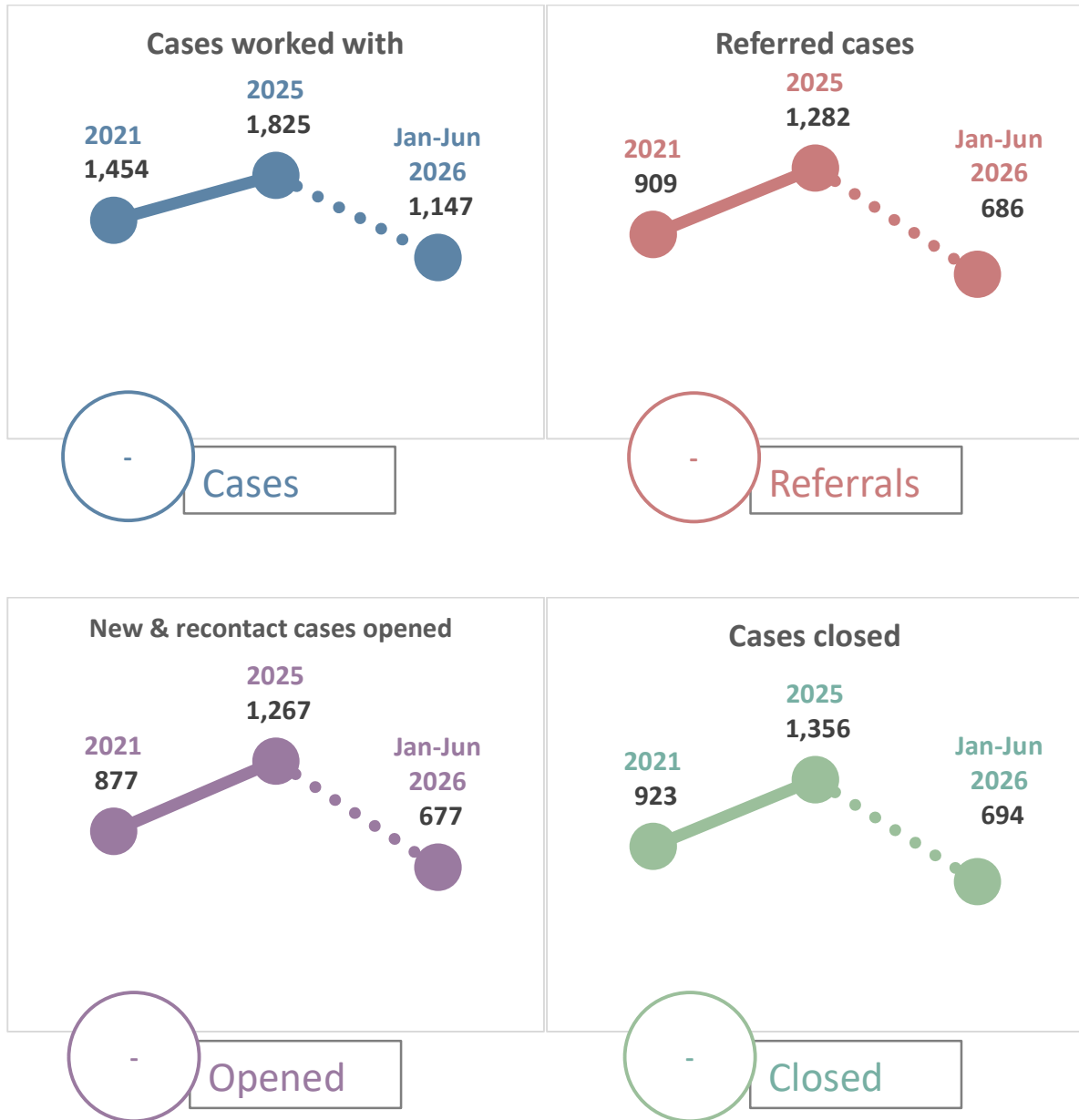
Nationality:



District:



5-year comparison of case activity (2021-2025) and Jan-Jun 2026:



Note: Data on the number of cases in 2021, 2025 and Jan-Jun 2026 is presented to display changes over a complete five-year period.

Directorate level data

This section provides information on a Directorate level.

A new online data collection system and reporting format were introduced in 2020. Various services were added to the portfolio along the years and information on when services included can be found under the Service section. Due to changes in the portfolio, all data prior to 2023 within the directorate was revised. As a result, past data up to 2022 reported will not match past data reported in past FSWS Gozo Branch reports.

FSWS-Gozo: Cases and individuals worked with, by year

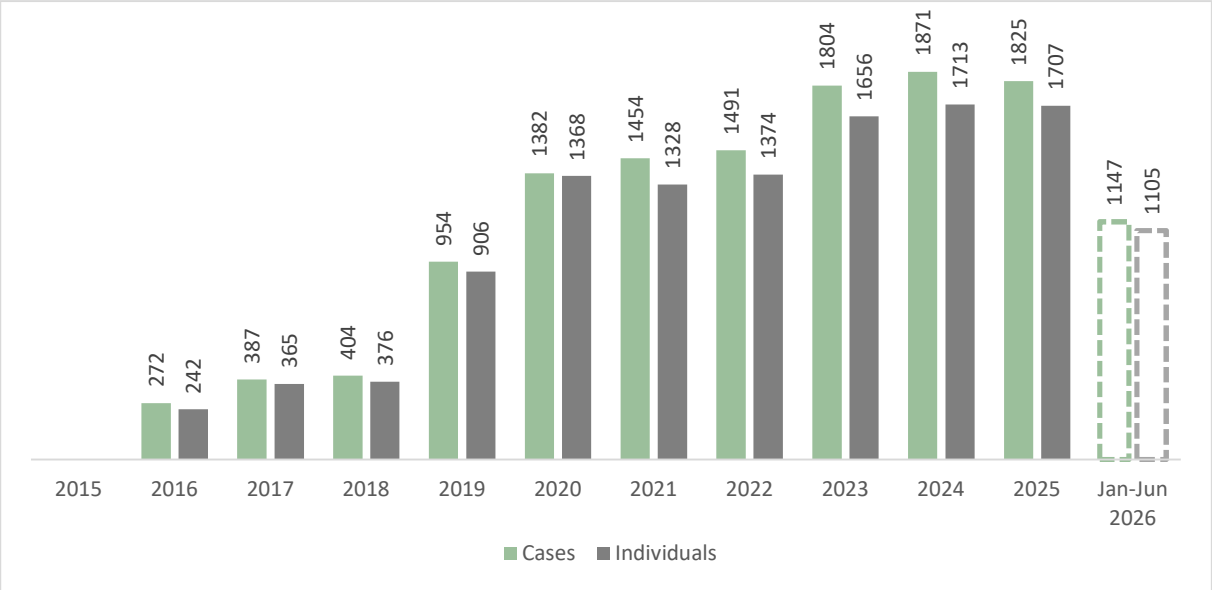


Figure 1: In Jan-Jun 2026, 1147 cases and 1105 individuals were worked with compared to 1825 and 1707 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see glossary). The number of individuals is a sum across multiple units and thus can only provide an approximation of the number of individuals overall and the figures provided are therefore higher than the real figures.

Case activity, Jan-Jun 2026

	Total cases worked with	Individuals worked with	Waiting list end Jun 2026
Generic Social Work Service	113	109	0
Domestic Violence - Gozo	73	71	0
Homelessness Service - Gozo	56	54	0
Marsalforn Community Service	45	45	0
Psychological Services - Gozo	65	65	0
Looked After Children - Gozo	16	16	0
Fostering - Gozo	31	31	0
Home-Start Gozo	61	61	0
Courts - Gozo	3	3	0
Supervised Access Visits - Gozo	24	24	0
Gozo General Hospital Social Work Service	567	534	0
Gozo General Hospital - Psychiatric Unit Social Work Service	93	92	0
Total	1147	1105	0

Service	Additional information
Prevention programmes	TFAL 3: 11 schools and 240 participants. TFAL 5: 11 schools and 278 participants. SkolaSajf: - schools and - participants. Teen Outside the Box: 2 schools and 144 participants. Beyond Alcohol and Substance Highs: 2 schools and 73 participants. Community sessions: 3 sessions and 39 participants.
Emergency On-Call Service	84 interventions and 120.7 hours.

Figure 2: Case activity is concentrated within Gozo General Hospital Social Work Service, which accounts for the majority of both cases and individuals worked with during the reporting period.

Note: Identifying unique individuals across services is not feasible and so total individuals are aggregated across services and may include duplication. Data for Skola Sajf is only reported in the latter half of the year and thus not available within the half-yearly report.

A total of **1,147** cases were worked with between January and June 2026.

FSWS-Gozo: Cases worked with Jan-Jun 2026 by gender

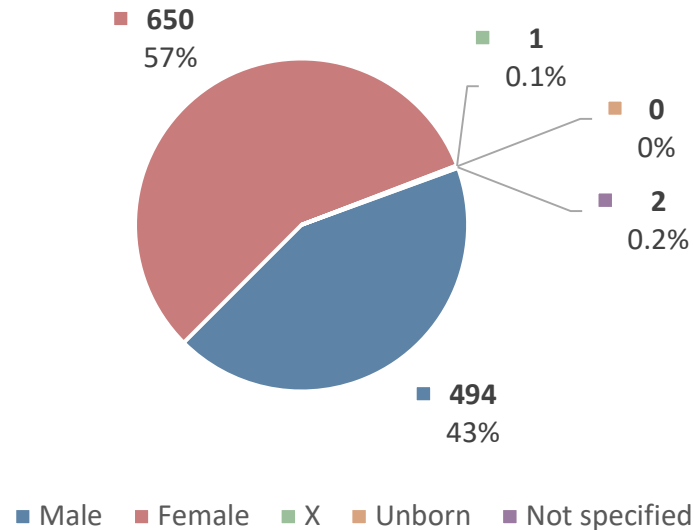


Figure 3: Female service users accounted for the highest proportion of cases worked with (57%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

FSWS-Gozo: Cases worked with Jan-Jun 2026 by age category

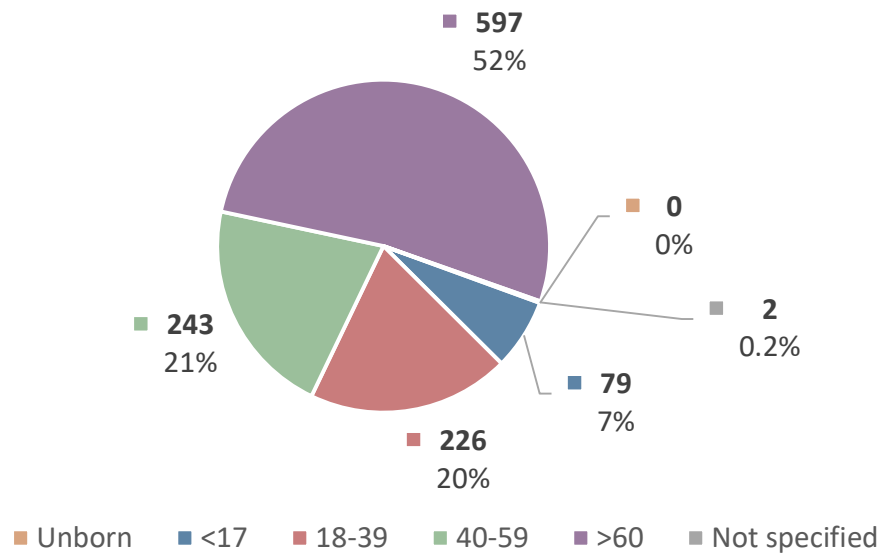


Figure 4: Service users aged 60 or over accounted for the highest proportion of cases worked with (52%).

Note: Age is calculated based on date of birth.

FSWS-Gozo: Cases worked with Jan-Jun 2026 by nationality

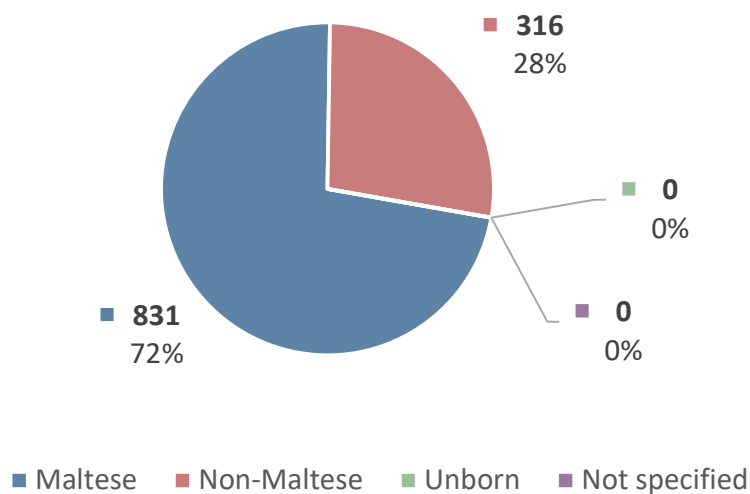
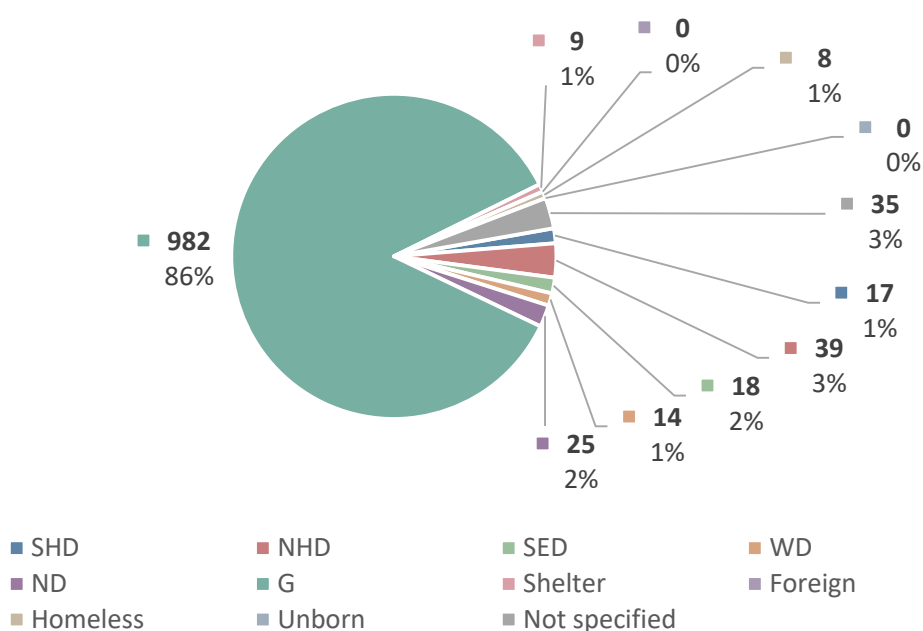


Figure 5: Maltese service users accounted for the highest proportion of cases worked with (72%), while non-Maltese service users accounted for 28%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

FSWS-Gozo: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 6: Gozo District accounted for the highest proportion of cases worked with (86%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

FSWS-Gozo: Cases worked with by case type (new, re-contact, known and intake), by year

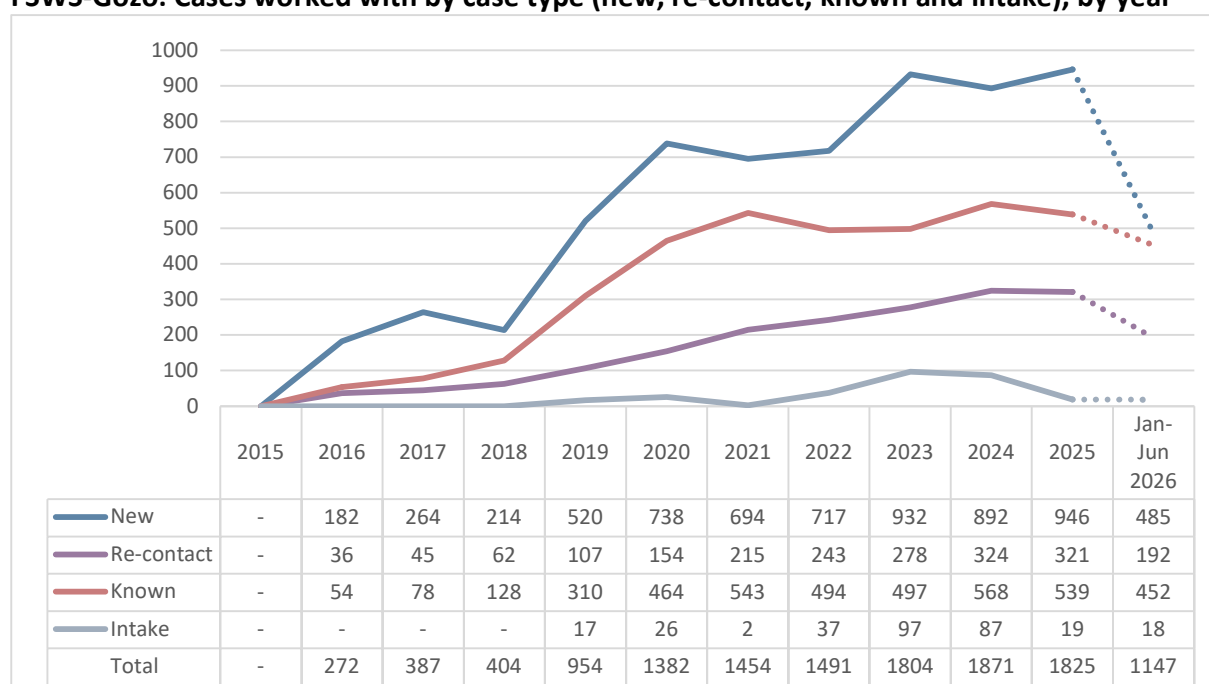


Figure 7: New cases accounted for 42% (485) of cases worked with, while re-contact cases accounted for 17% (192).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see glossary). Intake has been reported since 2019 following the introduction of the online system.

FSWS-Gozo: Cases worked with by case state at the end of the reporting period

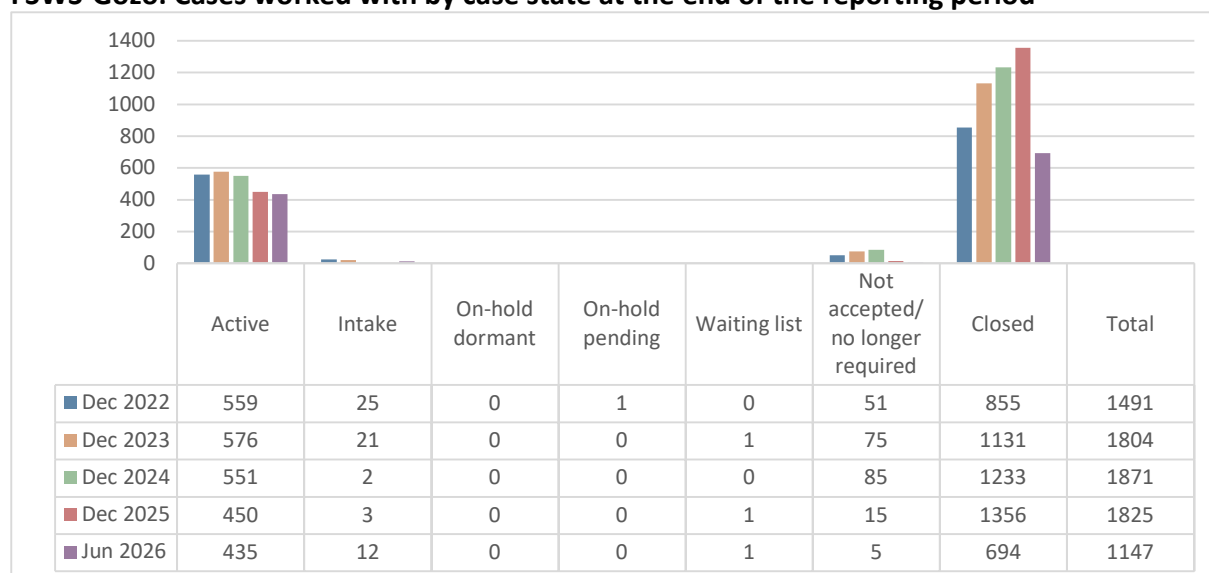


Figure 8: By the end of June 2026, 38% (435) of the cases worked with remained active, 61% (694) were closed and 1% (12) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see glossary). The waiting list in the figure is only reported for cases worked with registered on the online data collection system. The waiting list in the subsequent figure is the full waiting list (sum) of all FSWS Gozo services.

FSWS-Gozo: Waiting list at the end of the reporting period

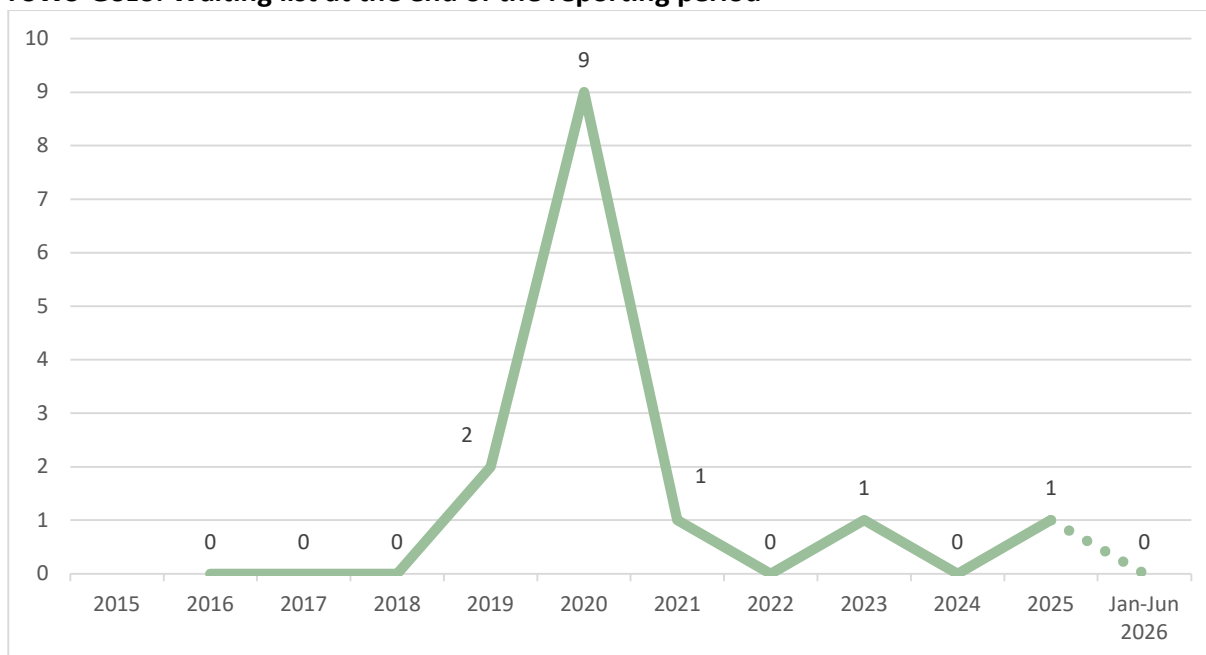


Figure 9: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity. On a directorate level, the waiting list is a sum of the respective service's waiting list.

FSWS-Gozo: Referrals, cases opened (new & re-contact), and cases closed, by year

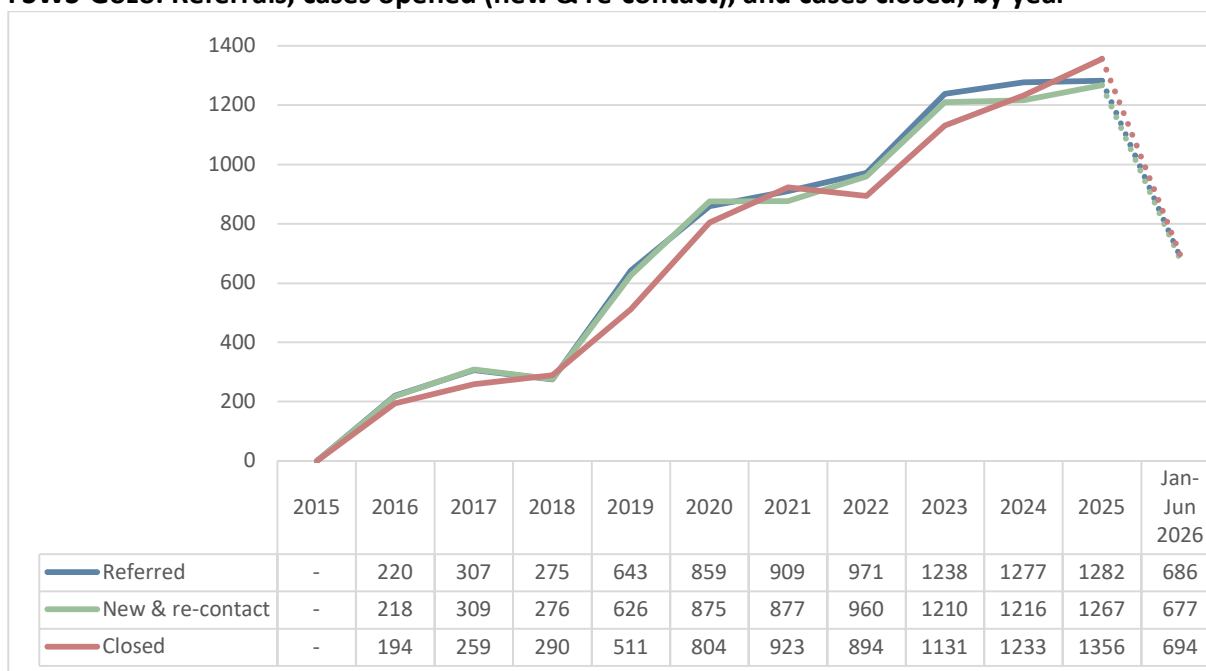


Figure 10: In Jan-Jun 2026, 686 cases were referred, 677 new & recontact cases opened, and 694 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see glossary). Opened cases include both new and re-contact cases (see Figure 7 for breakdown).

A total of **677** cases were opened between January and June 2026.

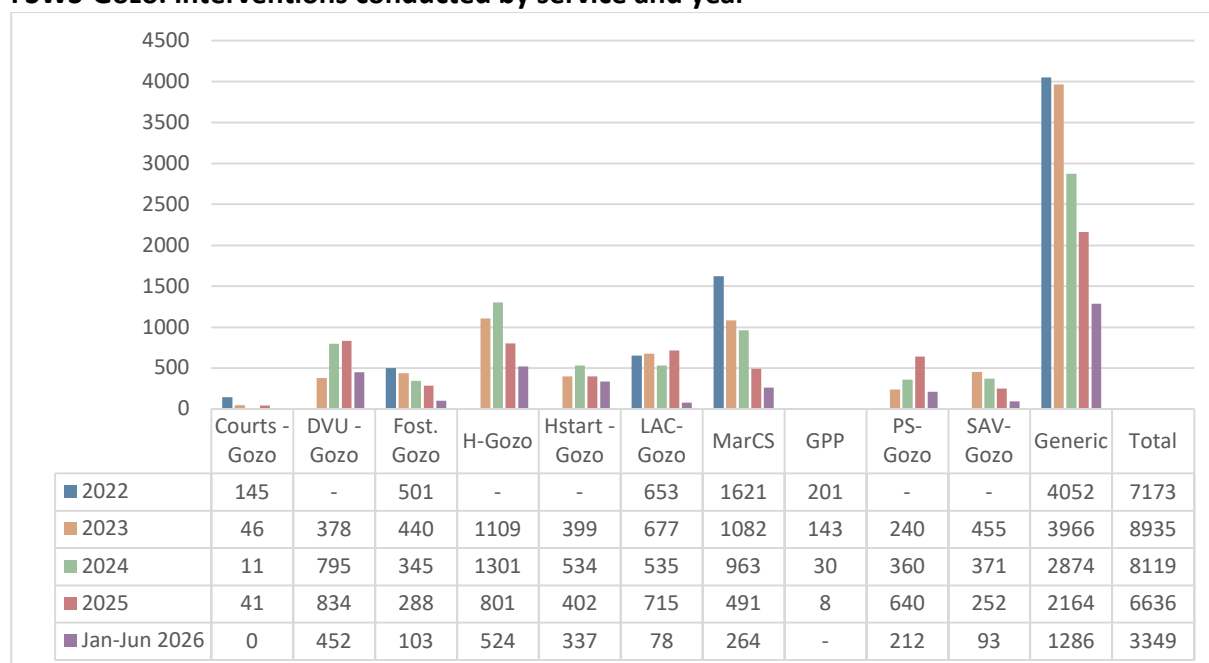
Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

FSWS Gozo: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
<1	4	1	0	0	0	5
1-5	5	2	0	0	0	7
6-10	1	0	0	0	0	1
11-15	2	4	0	0	0	6
16-17	0	3	0	0	0	3
18-19	1	4	0	0	0	5
20-24	7	8	0	0	0	15
25-29	11	9	0	0	0	20
30-34	11	19	0	0	0	30
35-39	14	28	0	0	0	42
40-44	17	12	0	0	0	29
45-49	13	7	0	0	0	20
50-54	11	16	0	0	0	27
55-59	17	16	0	0	0	33
≥60	195	238	0	0	0	433
Not specified	0	0	0	0	1	1
Total	309	367	0	0	1	677

Figure 11: Service users aged 60 or over accounted for the highest proportion of cases opened (64%; 433).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

FSWS-Gozo: Interventions conducted by service and year



Graph Key: Courts-Gozo = Court Services Gozo; DVU-Gozo = Domestic Violence Unit Gozo; Fost. Gozo = Fostering Gozo; H-Gozo = Homeless Gozo; Hstart-Gozo = Homestart Gozo; LAC-Gozo = Looked After Children Gozo; MarCS = Marsalforn Community Service; GPP = Gozo Prison Project; PS-Gozo = Psychological Services Gozo; SAV-Gozo = Supervised Access Visits Gozo; Generic = Generic Social Work Service.

Figure 12: A total of 3349 interventions were recorded during the reporting period, with most delivered by Generic Social Work Service (38%).

Note: Interventions reflect actions recorded in the online data collection system as completed, including activities such as assessments, psychotherapy, and case conferences, aimed at supporting and empowering the service user. Note that the Gozo Prison Project was phased out by December 2025.

Service level data

Each service under the Directorate is presented below, with information on case activity and demographic profiles for cases worked with and new and re-contact cases opened.

Prevention Services - Gozo

Prevention service data for the Maltese Islands are reported within the Sedqa Statistical Report. To obtain total figures, the Sedqa report should be used, rather than combining data from the FSWS Gozo Branch report with Sedqa data.

The Prevention Service provides a range of programmes targeting different cohorts of the general population. These include the TFAL 3 Programme (6 sessions), TFAL 5 Programme (5 sessions), Skola Sajf (4 sessions), Beyond Alcohol and Substance Highs - B.A.S.H. (3 exhibitions), and Teen Outside the Box (3 sessions). Further information is available at www.fsws.gov.mt.

Prevention: Number of schools reached by programme, by year

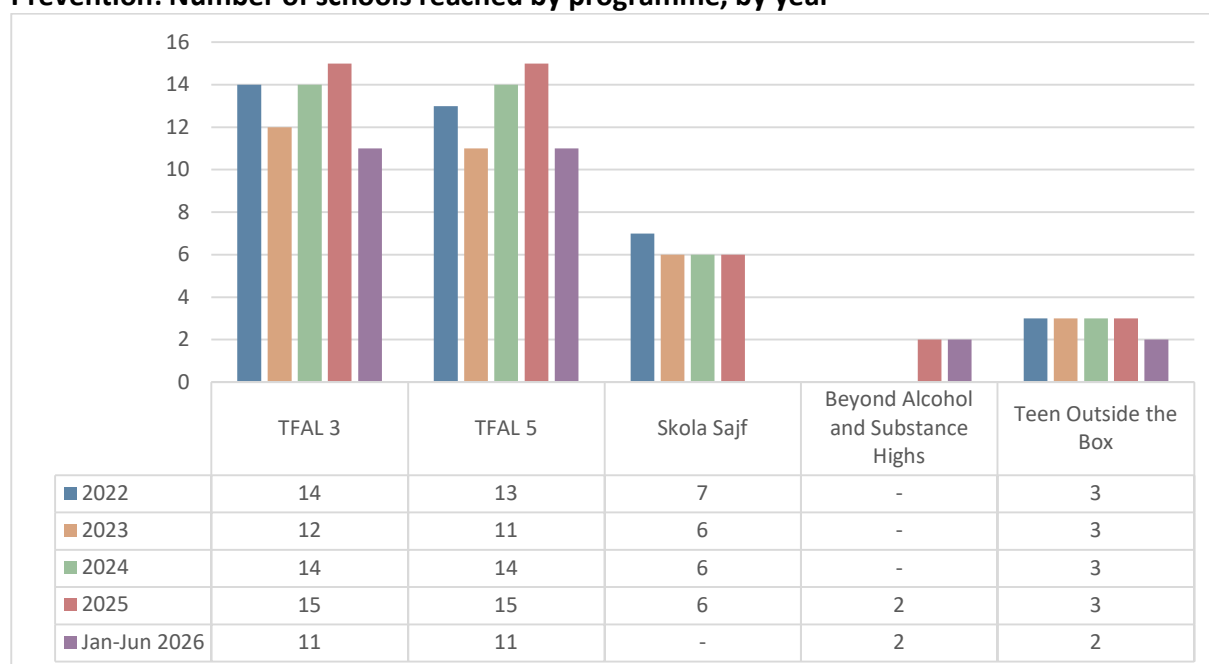


Figure 13: In Jan-Jun 2026, TFAL 3 and TFAL 5 reached the highest number of schools (11 each).

Note: The Skola Sajf programme is only provided between July and September. TFAL 3, TFAL 5, B.A.S.H and Teen Outside the Box programmes are provided in schools.

Further books and materials distributed:

- TFAL 3 Programme: **240** books and materials distributed within **11** schools (January and June 2026).
- TFAL 5 Programme: **278** books and materials distributed within **11** schools (January and June 2026).
- Teen Outside the Box Programme: **144** books and materials distributed within **2** schools (January and June 2026).

Prevention: Number of participants (non-unique) by programme, by year

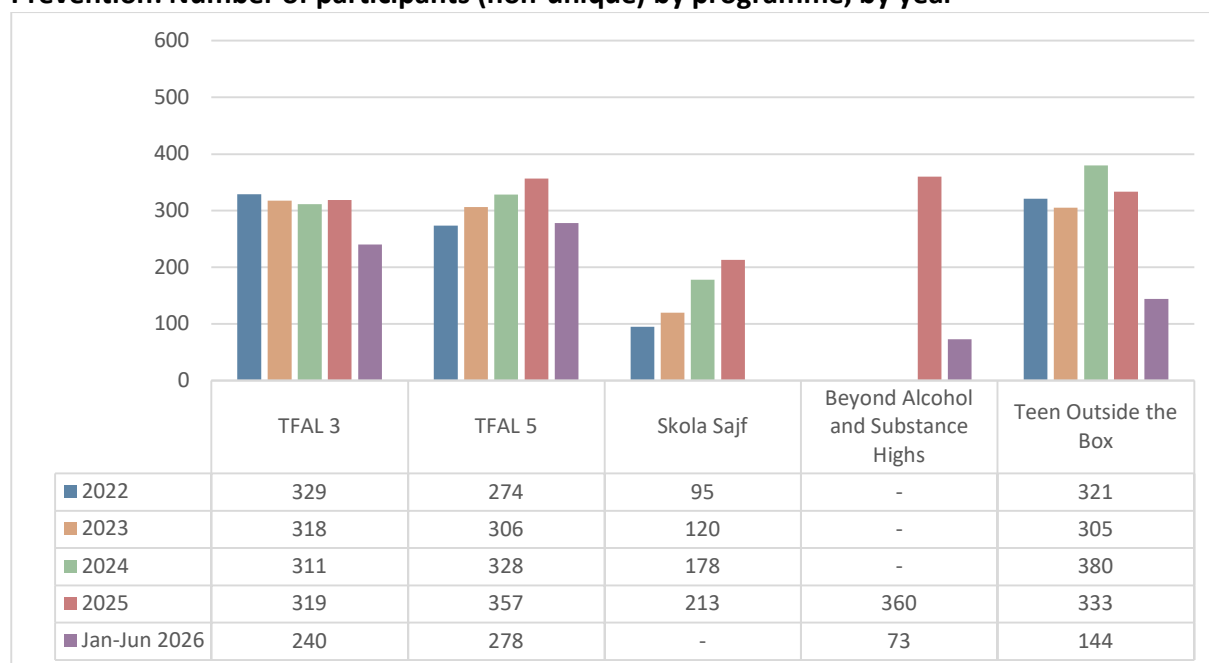


Figure 14: In Jan-Jun 2026, TFAL 5 reached the highest number of participants (278).

Note: Figures represent the total number of participants attending (attendances) rather than unique individuals, as the same individual may attend multiple sessions.

Prevention: Number of sessions by other programme, by year

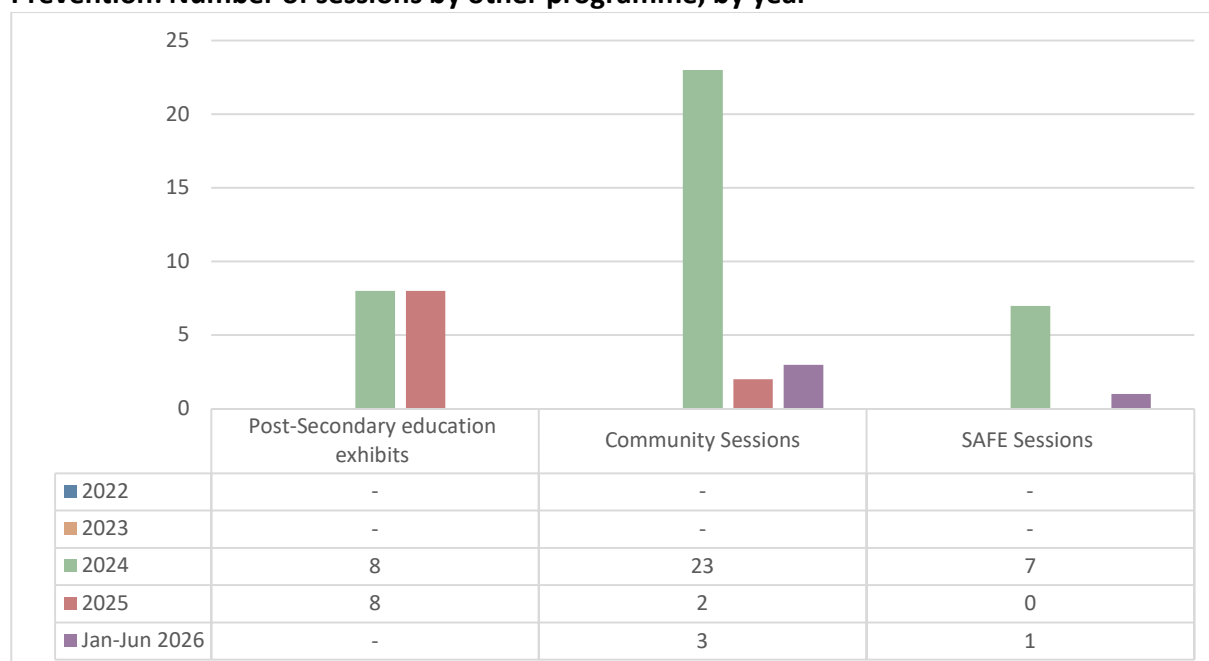


Figure 15: In Jan-Jun 2026, 3 Community Sessions were provided.

Note: Data have been available for inclusion since 2024.

Prevention: Number of participants (non-unique) by other programme, by year

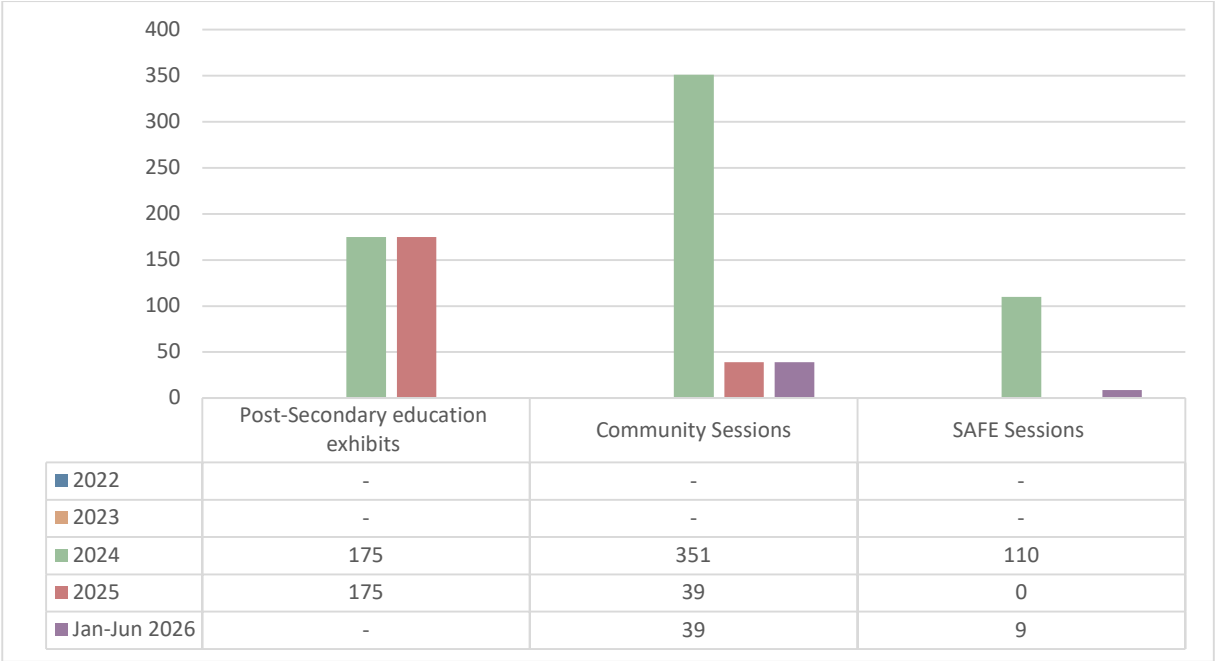


Figure 16: In Jan-Jun 2026, 39 participants attended Community Sessions.

Note: Figures represent the total number of participants attending (attendances) rather than unique individuals, as the same individual may attend multiple sessions. Data have been available for inclusion since 2024.

Generic Social Work Service

Service data have been available for inclusion since 2019. A new online data collection system and reporting format were introduced in 2020.

Generic: Cases and individuals worked with, by year

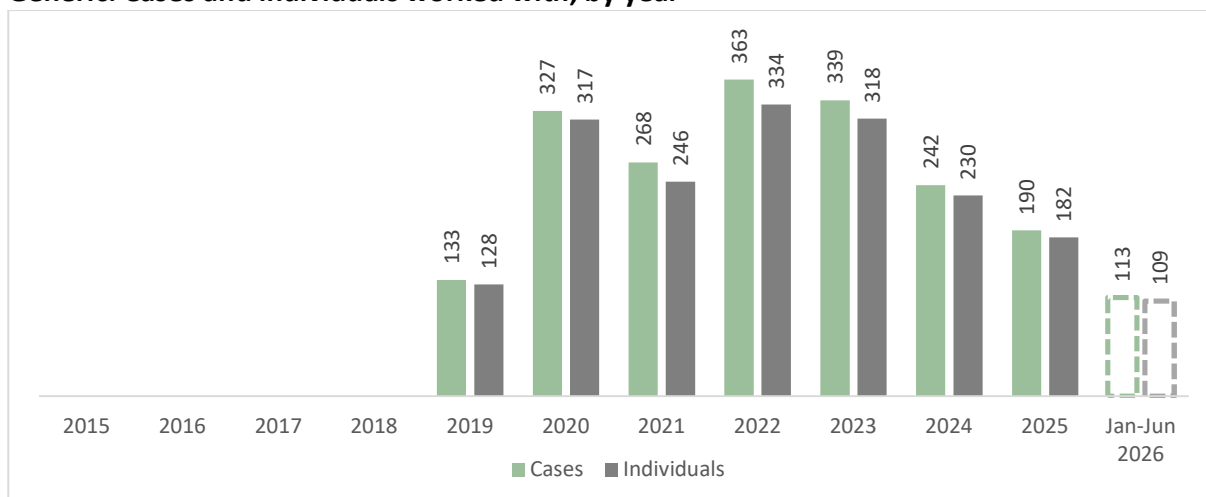


Figure 17: In Jan-Jun 2026, 113 cases and 109 individuals were worked with compared to 190 and 182 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see glossary).

A total of **113** cases were worked with between January and June 2026.

Generic: Cases worked with Jan-Jun 2026 by gender

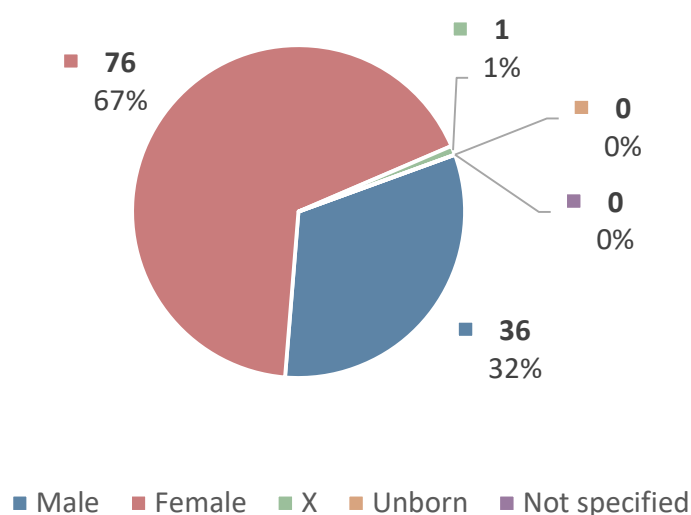


Figure 18: Female service users accounted for the highest proportion of cases worked with (67%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

Generic: Cases worked with Jan-Jun 2026 by age category

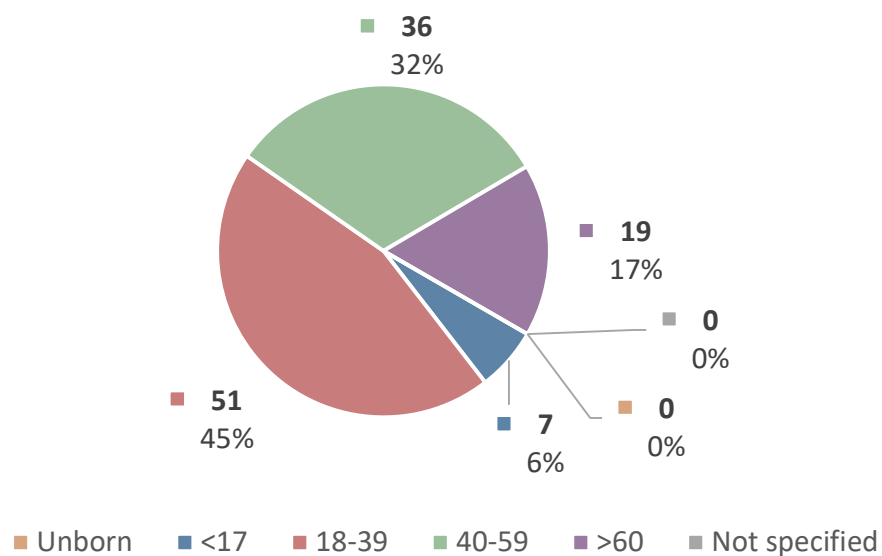


Figure 19: Service users aged 18 to 39 accounted for the highest proportion of cases worked with (45%).

Note: Age is calculated based on date of birth.

Generic: Cases worked with Jan-Jun 2026 by nationality

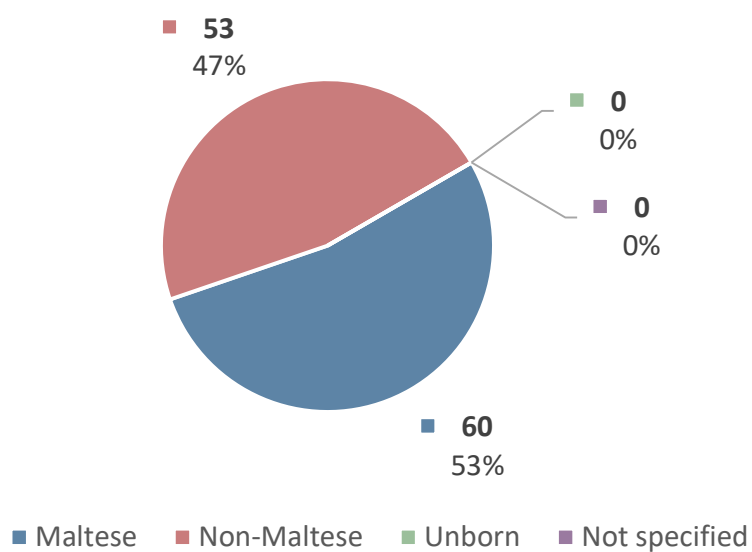
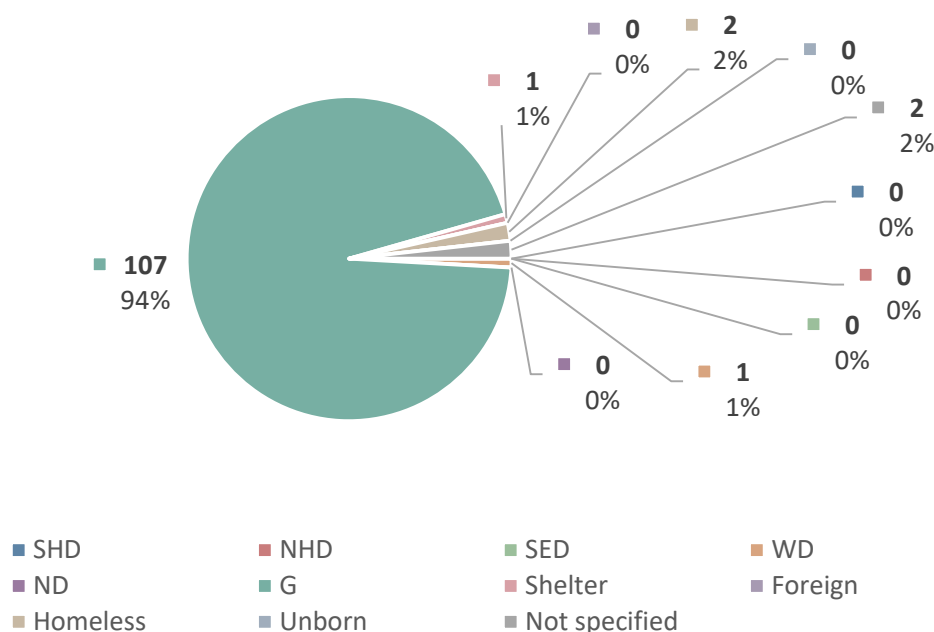


Figure 20: Maltese service users accounted for the highest proportion of cases worked with (53%), while non-Maltese service users accounted for 47%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

Generic: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 21: Gozo District accounted for the highest proportion of cases worked with (94%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

Generic: Cases worked with by case type (new, re-contact, known and intake), by year

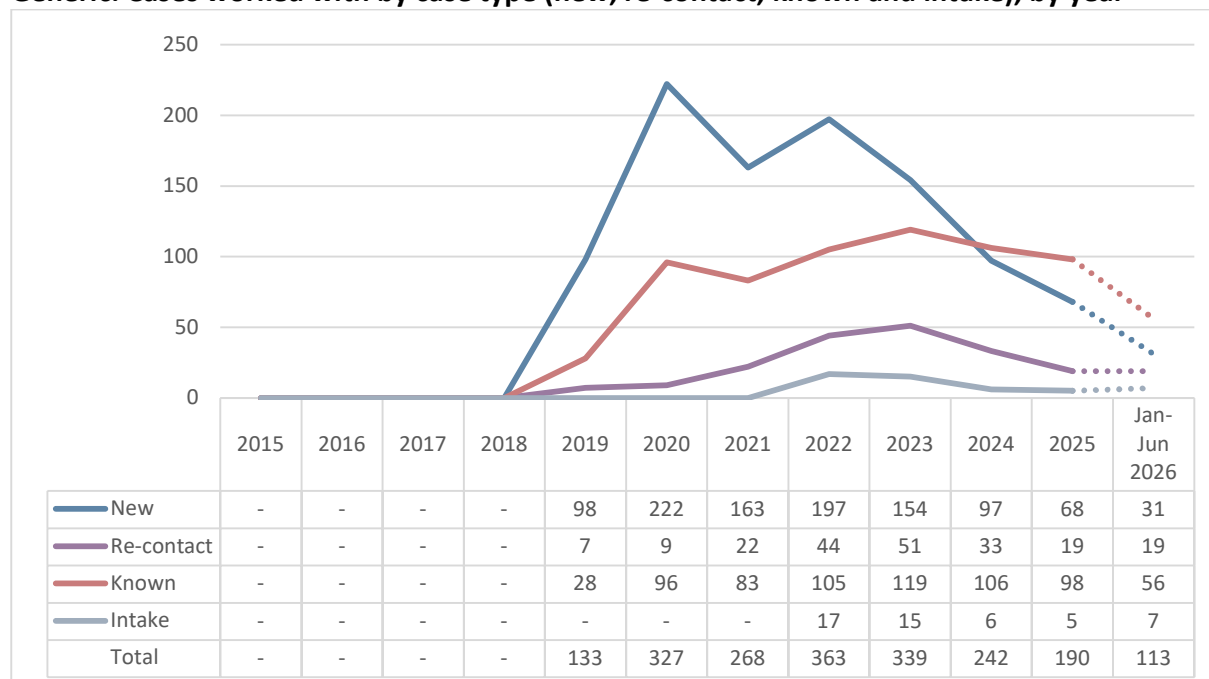


Figure 22: New cases accounted for 27% (31) of cases worked with, while re-contact cases accounted for 17% (19).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see glossary). Intake has been reported since 2022 following the introduction of the online system.

Generic: Cases worked with by case state at the end of the reporting period

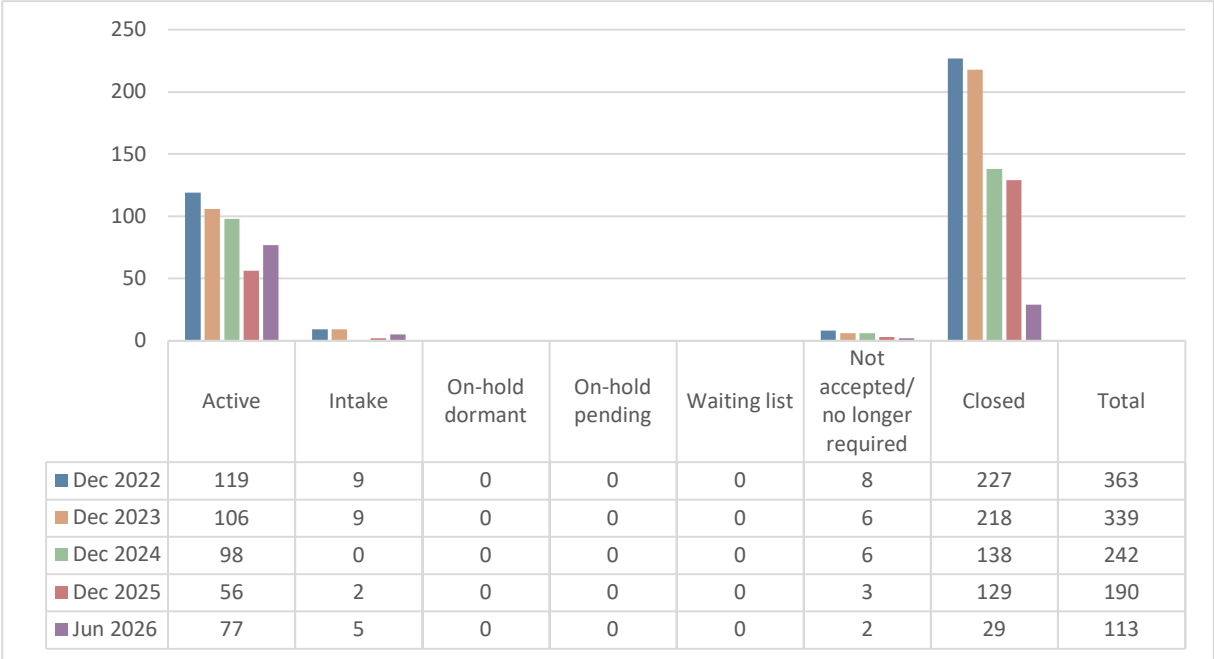


Figure 23: By the end of June 2026, 68% (77) of the cases worked with remained active, 26% (29) were closed and 4% (5) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see glossary).

Generic: Waiting list at the end of the reporting period

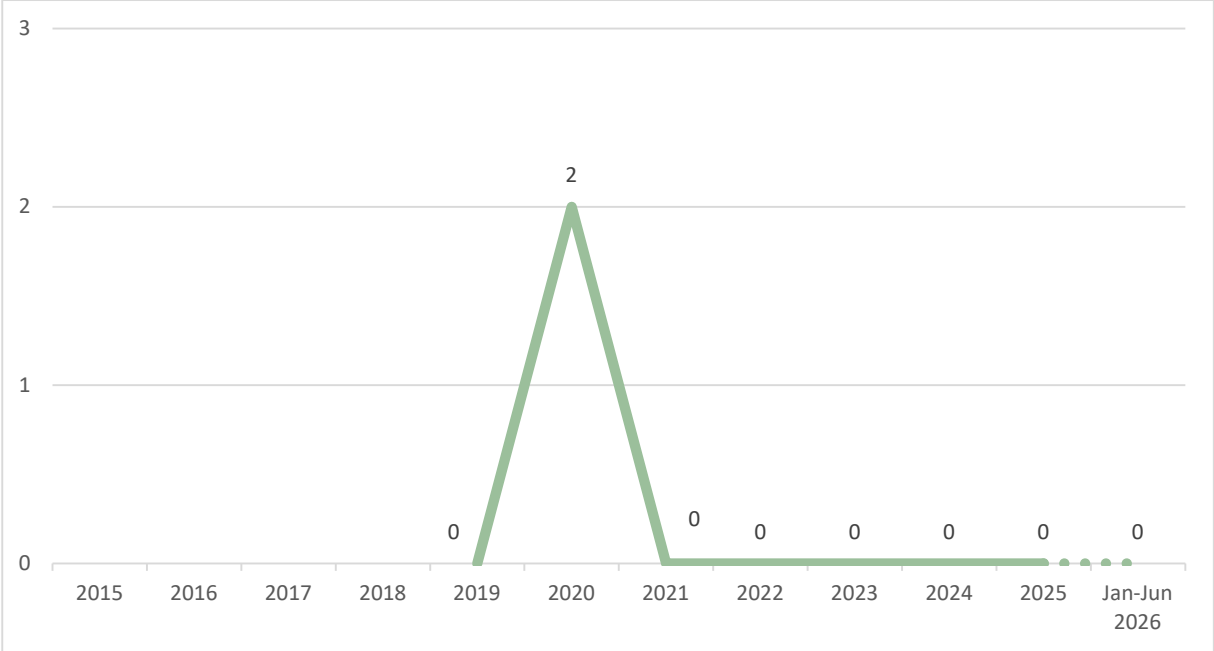


Figure 24: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

Generic: Referrals, cases opened (new & re-contact), and cases closed, by year

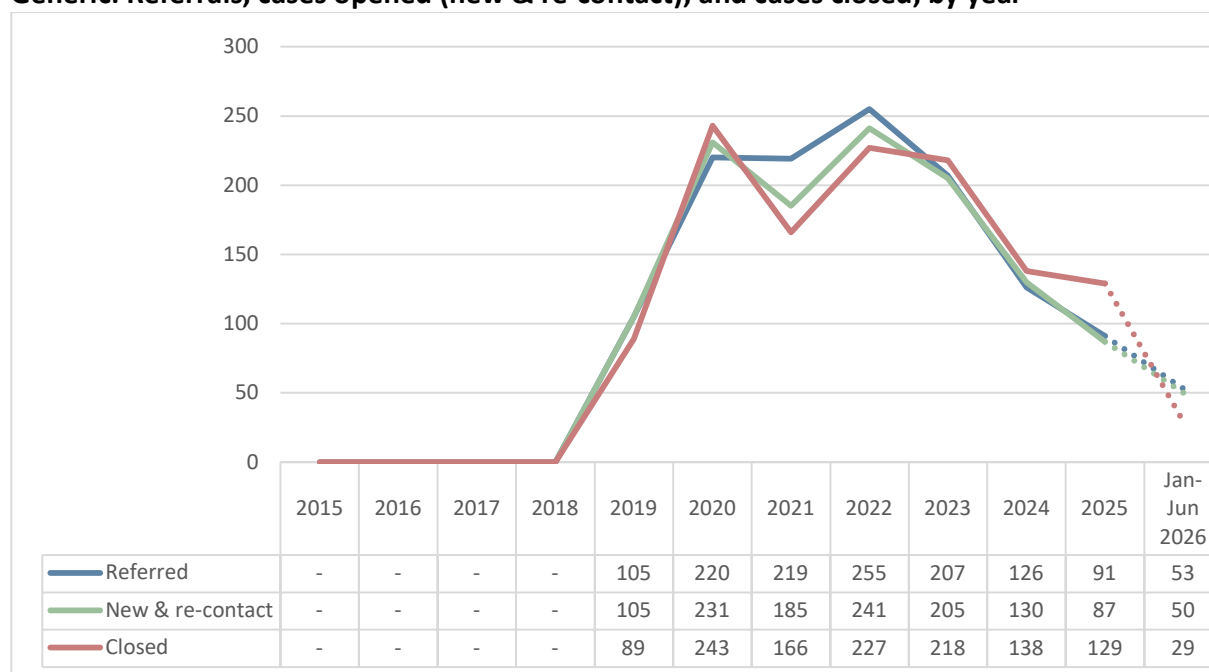


Figure 25: In Jan-Jun 2026, 53 cases were referred, 50 new & recontact cases opened, and 29 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see glossary). Opened cases include both new and re-contact cases (see Figure 22 for breakdown).

Generic: Referred cases by primary problem and year					
	2022	2023	2024	2025	Jan-Jun 2026
Addictive behaviour problems	3	7	5	11	4
Assault/rape/harassment/sexual abuse	1	0	0	0	0
Bereavement	2	1	0	0	0
Bullying or being bullied	-	-	0	0	0
Challenging behaviour	-	-	0	0	0
Child abuse	3	6	3	2	0
Child care or access	6	3	3	1	3
Delinquency	0	1	2	0	0
Disability related issues	2	5	5	3	2
Domestic violence	57	25	8	0	0
Eating disorder	0	0	0	0	0
Elderly needs	3	2	8	2	3
Employment issues	4	11	11	6	2
Family relations/relationships	20	5	7	4	1
Financial difficulties	26	47	25	21	19
Fostering or adoption	0	0	0	0	0
Health related issues	2	3	2	1	1
Homeless	63	42	3	0	0
Housing problems	14	12	8	8	6
Human trafficking	0	0	0	0	0

Identity related issues	0	0	0	0	0
Lack of support or guidance	4	8	3	0	3
Legal issues	7	2	2	4	0
Loneliness	0	0	0	0	1
Marital problems	2	0	0	0	0
Mental health issues	17	5	6	5	1
Migrant related issues	1	1	4	0	1
Oppositional defiant behaviours	1	0	7	1	0
Out of home care	-	-	0	0	0
Parenting skills/child-parent	9	8	8	5	0
Personality related issues	0	0	0	0	0
Pregnancy related issues	0	1	0	1	0
Promiscuous behaviour	-	-	0	0	0
Psychological assessment	-	-	0	0	0
Relationship problems	3	0	1	0	0
School related problems	0	1	1	0	1
Self-harm or suicide	0	0	1	0	0
Separation related issues	1	2	1	1	0
Sex work related issues	0	0	0	0	0
Significant other for support sessions	-	-	0	0	0
Other	4	9	2	15	5
Not specified	0	0	0	0	0
Total	255	207	126	91	53

Figure 26: Referrals were distributed across several primary problems in Jan-Jun 2026, with financial difficulties (19) among the most frequently reported.

Note: Service users may report multiple issues at referral, with one identified as the primary problem. A standard list is used to record and rank issues; "other" is used where an issue is not listed, and "not specified" where no issue is identified

A total of **50** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

Generic: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
<1	0	0	0	0	0	0
1-5	0	0	0	0	0	0
6-10	0	0	0	0	0	0
11-15	1	1	0	0	0	2
16-17	0	1	0	0	0	1
18-19	0	0	0	0	0	0
20-24	2	2	0	0	0	4
25-29	1	4	0	0	0	5
30-34	1	5	0	0	0	6
35-39	0	4	0	0	0	4
40-44	1	3	0	0	0	4
45-49	5	2	0	0	0	7
50-54	3	1	0	0	0	4
55-59	2	0	0	0	0	2
≥60	5	6	0	0	0	11
Not specified	0	0	0	0	0	0
Total	21	29	0	0	0	50

Figure 27: Service users aged 60 or over accounted for the highest proportion of cases opened (22%; 11).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Marsalforn Community Service (MarCS)

Service data have been available for inclusion since 2019. A new online data collection system and reporting format were introduced in 2020.

MarCS: Cases and individuals worked with, by year

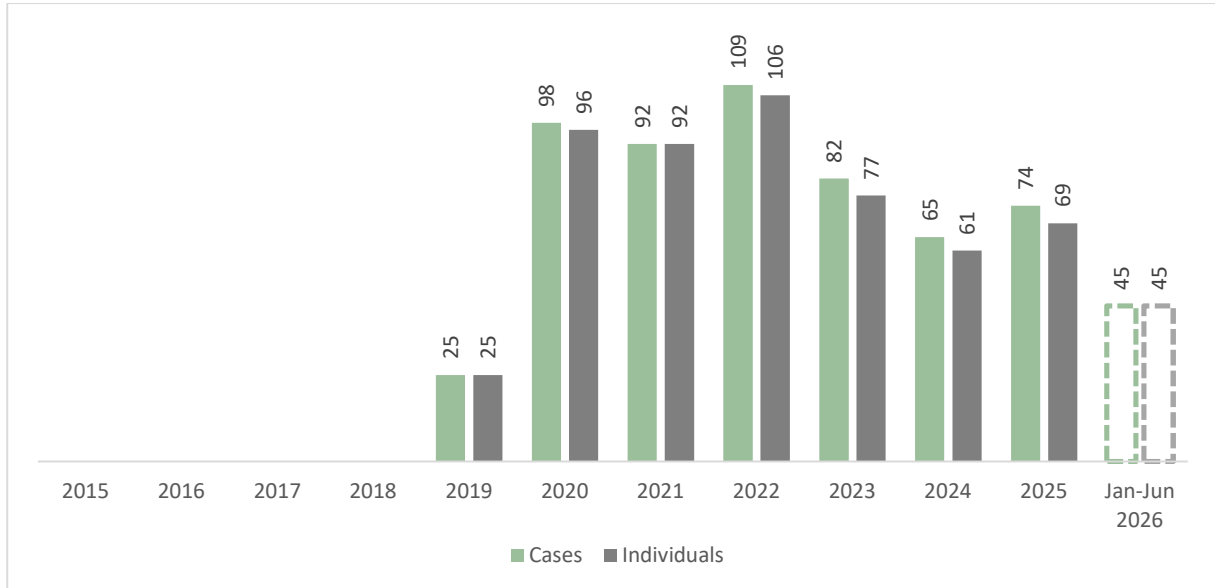


Figure 28: In Jan-Jun 2026, 45 cases and 45 individuals were worked with compared to 74 and 69 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see glossary).

A total of **45** cases were worked with between January and June 2026.

MarCS: Cases worked with Jan-Jun 2026 by gender

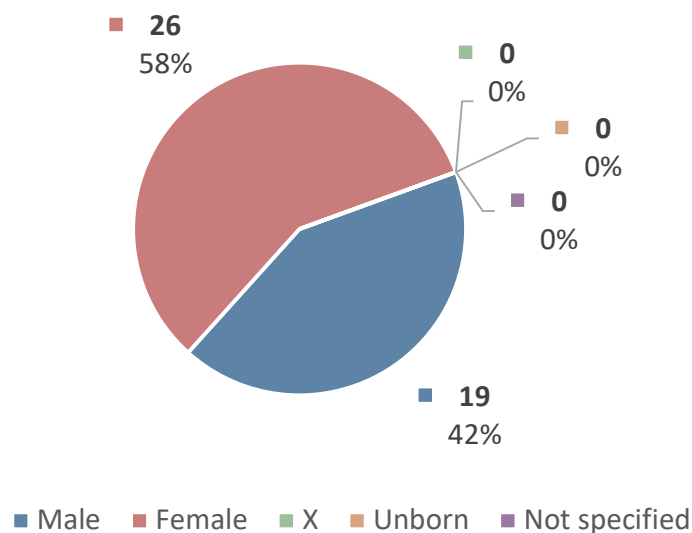


Figure 29: Female service users accounted for the highest proportion of cases worked with (58%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

MarCS: Cases worked with Jan-Jun 2026 by age category

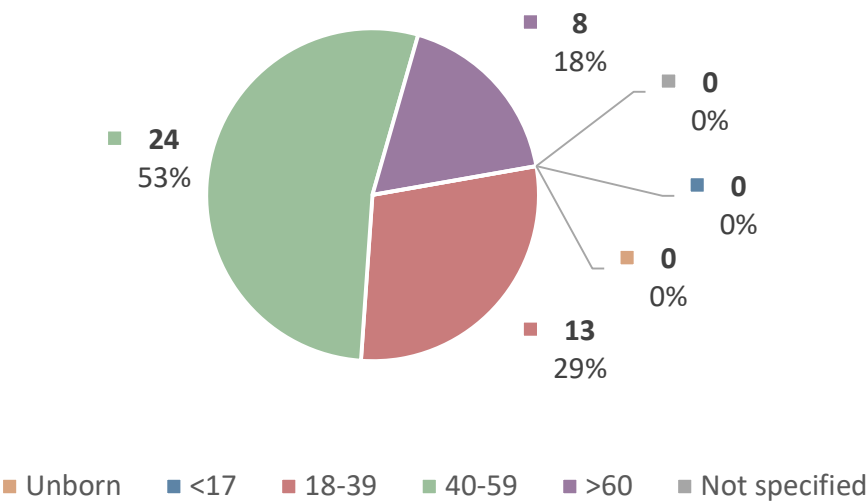


Figure 30: Service users aged 40 to 59 accounted for the highest proportion of cases worked with (53%).

Note: Age is calculated based on date of birth.

MarCS: Cases worked with Jan-Jun 2026 by nationality

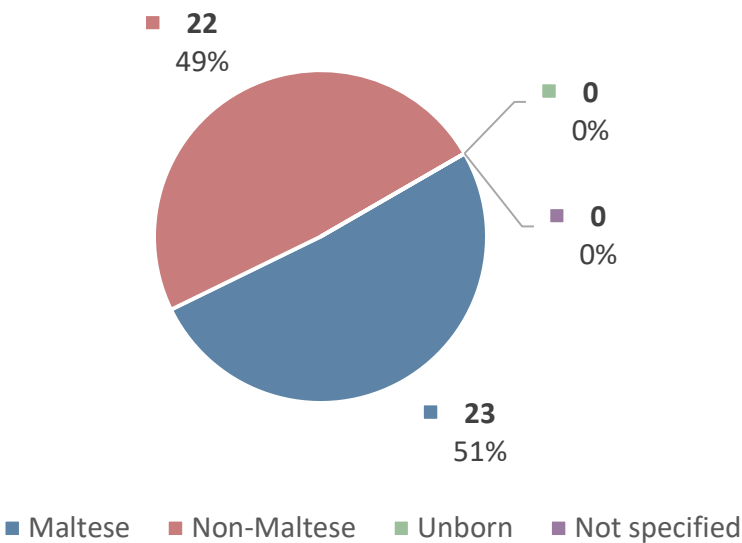
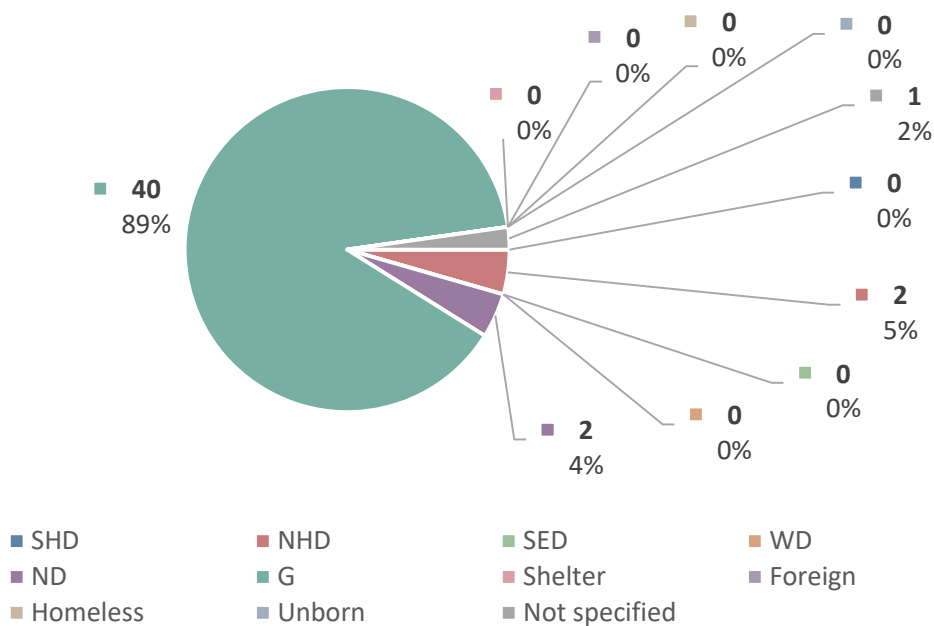


Figure 31: Maltese service users accounted for the highest proportion of cases worked with (51%), while non-Maltese service users accounted for 49%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

MarCS: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 32: Gozo District accounted for the highest proportion of cases worked with (89%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

MarCS: Cases worked with by case type (new, re-contact, known and intake), by year

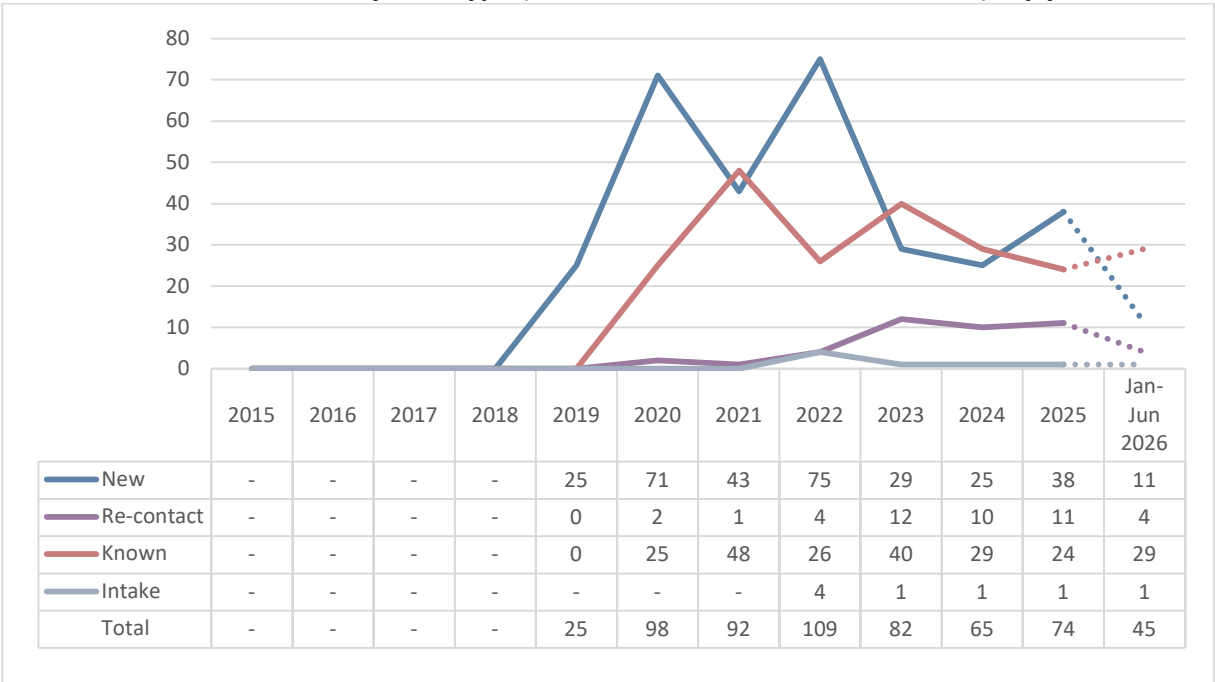


Figure 33: New cases accounted for 24% (11) of cases worked with, while re-contact cases accounted for 9% (4).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see glossary). Intake has been reported since 2022 following the introduction of the online system.

MarCS: Cases worked with by case state at the end of the reporting period

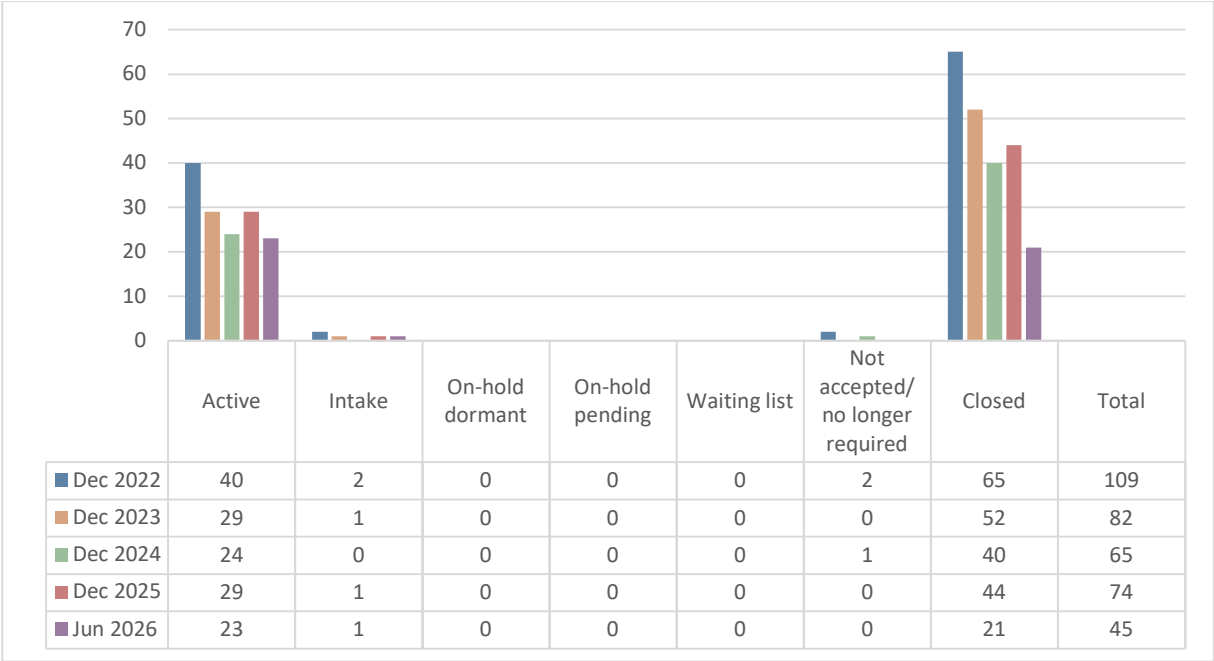


Figure 34: By the end of June 2026, 51% (23) of the cases worked with remained active, 47% (21) were closed and 2% (1) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see glossary).

MarCS: Waiting list at the end of the reporting period

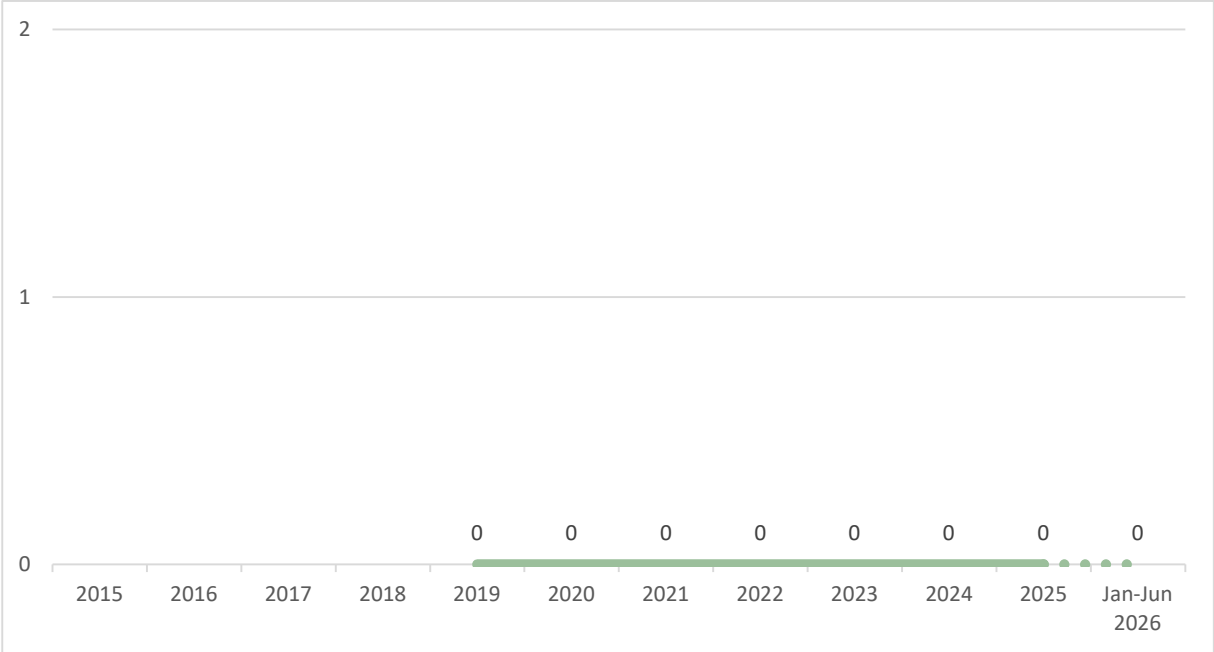


Figure 35: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

MarCS: Referrals, cases opened (new & re-contact), and cases closed, by year

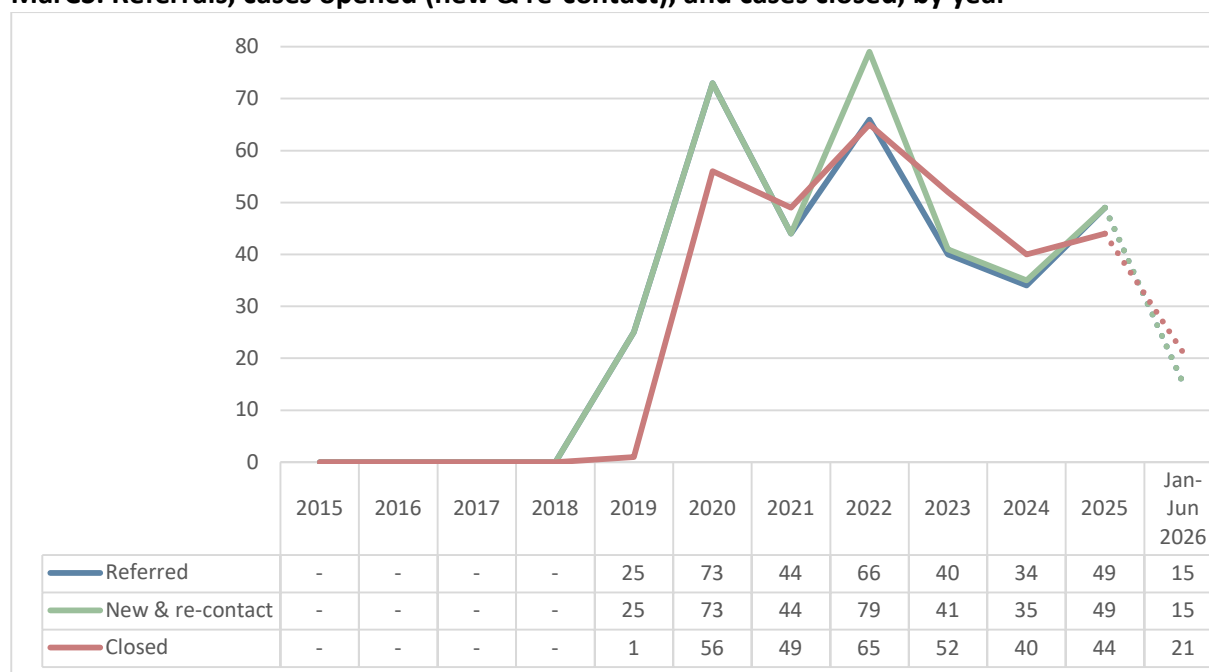


Figure 36: In Jan-Jun 2026, 15 cases were referred, 15 new & recontact cases opened, and 21 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see glossary). Opened cases include both new and re-contact cases (see Figure 33 for breakdown).

MarCS: Referred cases by primary problem and year					
	2022	2023	2024	2025	Jan-Jun 2026
Addictive behaviour problems	5	1	0	4	0
Assault/rape/harassment/sexual abuse	0	0	0	0	0
Behaviour problems	-	-	-	0	0
Bereavement	0	0	0	1	1
Bullying or being bullied	-	-	0	0	0
Challenging behaviour	-	-	0	0	0
Child abuse	2	3	0	1	0
Child care or access	0	0	0	0	0
Delinquency	0	0	0	0	0
Disability related issues	1	1	0	3	0
Domestic violence	4	0	0	0	1
Eating disorder	0	0	0	0	0
Elderly needs	2	3	3	4	0
Employment issues	4	2	5	3	3
Family relations/relationships	8	2	0	0	0
Financial difficulties	18	14	16	17	5
Fostering or adoption	0	0	0	0	0
Health related issues	2	2	1	0	0
Homeless	1	0	1	1	0
Housing problems	6	7	3	7	3

Human trafficking	0	0	0	0	0
Identity related issues	0	0	0	0	0
Lack of support or guidance	0	0	1	0	0
Legal issues	1	0	1	2	0
Loneliness	0	0	0	0	1
Marital problems	0	0	0	0	0
Mental health issues	6	1	1	2	1
Migrant related issues	3	0	1	0	0
Oppositional defiant behaviours	2	0	0	0	0
Out of home care	-	-	0	0	0
Parenting skills/child-parent relationship	0	2	1	0	0
Personality related issues	0	0	0	0	0
Pregnancy related issues	0	0	0	0	0
Promiscuous behaviour	-	-	0	0	0
Psychological assessment	-	-	0	0	0
Relationship problems	0	0	0	0	0
School related problems	0	2	0	0	0
Self-harm or suicide	0	0	0	0	0
Separation related issues	0	0	0	1	0
Sex work related issues	0	0	0	0	0
Significant other for support sessions	-	-	0	0	0
Other	1	0	0	3	0
Not specified	0	0	0	0	0
Total	66	40	34	49	15

Figure 37: Referrals were distributed across several primary problems in Jan-Jun 2026, with financial difficulties (5) among the most frequently reported.

Note: Service users may report multiple issues at referral, with one identified as the primary problem. A standard list is used to record and rank issues; "other" is used where an issue is not listed, and "not specified" where no issue is identified

A total of **15** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

MarCS: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
≤17	0	0	0	0	0	0
18-19	0	0	0	0	0	0
20-24	0	0	0	0	0	0
25-29	0	1	0	0	0	1
30-34	1	0	0	0	0	1
35-39	1	0	0	0	0	1
40-44	1	1	0	0	0	2
45-49	0	0	0	0	0	0
50-54	1	3	0	0	0	4
55-59	0	3	0	0	0	3
≥60	0	0	0	0	0	0
Not specified	2	1	0	0	0	3
Total	6	9	0	0	0	15

Figure 38: Service users aged 50 to 54 accounted for the highest proportion of cases opened (27%; 4).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Emergency On-Call Service

The Emergency Service in this report includes services provided in Gozo. It offers interventions to individuals requiring emergency assistance and support outside normal working hours, including evenings, weekends, and public holidays. Most service users assisted are also receiving support from other FSWS services.

Service data have been available for inclusion since 2019.

Emergency-Gozo: Interventions provided and hours, by year of intervention

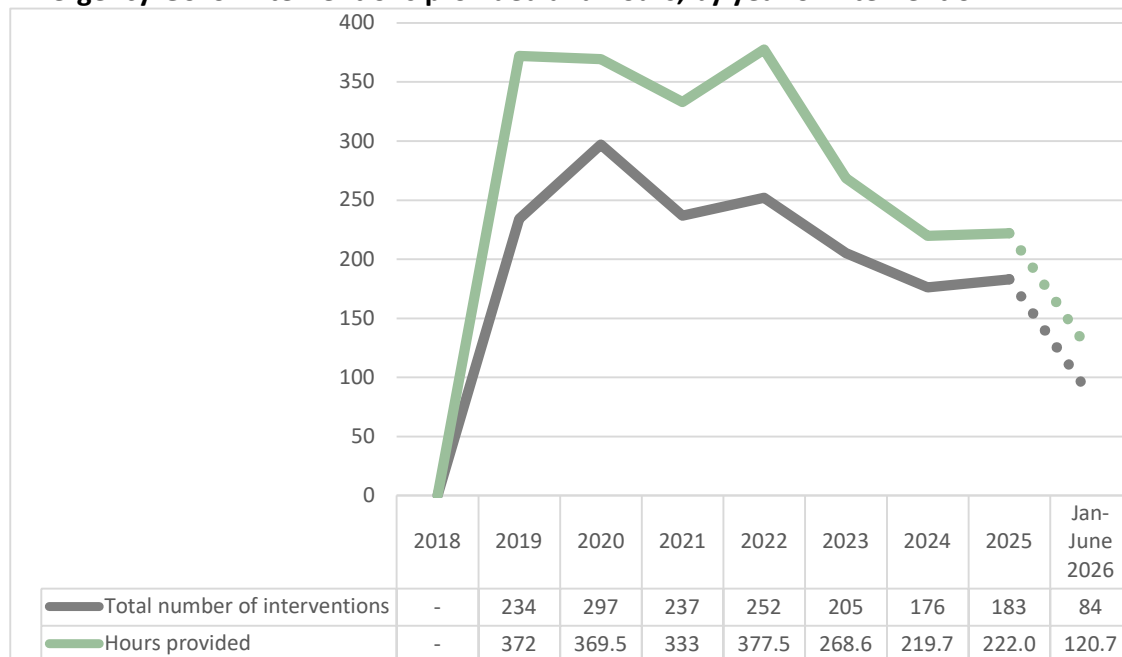


Figure 39: In Jan-Jun 2026, a total of 84 interventions were provided, amounting to 120.7 hours.

Emergency-Gozo: Out-referred cases by year of referral

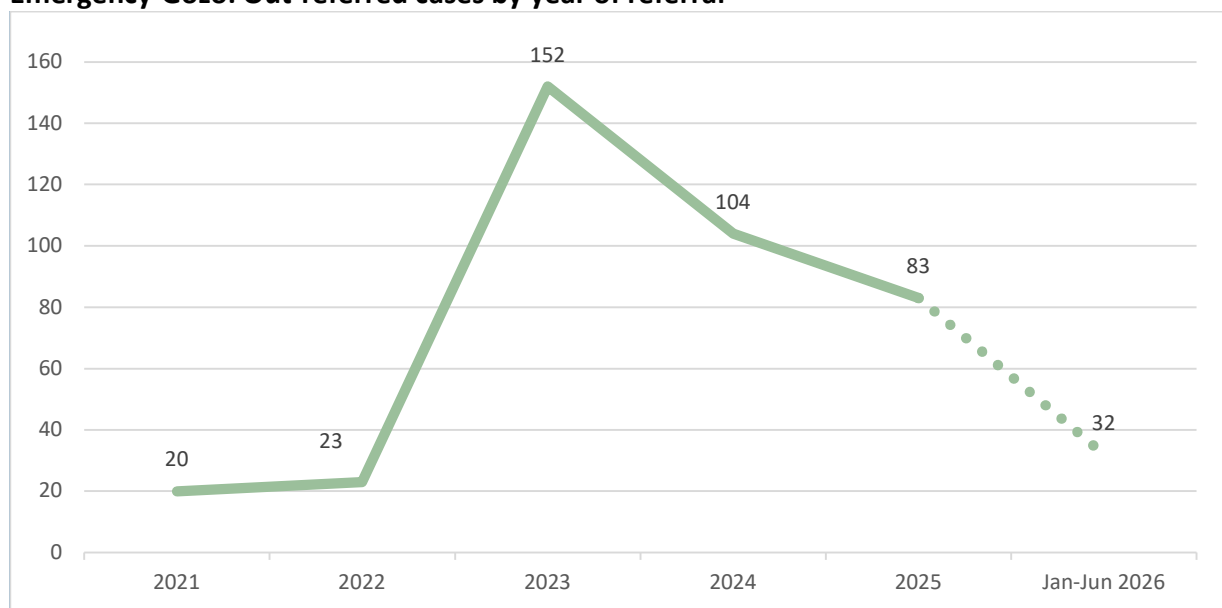


Figure 40: In Jan-Jun 2026, 32 cases were out-referred to another FSWS service.

Note: Service users not already engaged with an FSWS service are referred by the Emergency Service to the appropriate service for follow-up (out-referral).

Emergency-Gozo: Out-referred cases by receiving service and gender, by year of referral January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
DVU Gozo	5	20	0	-	0	25
Child Protection Service	3	2	0	-	0	5
Homeless Service - Gozo	1	1	0	-	0	2
Generic Social Work Service	0	0	0	-	0	0
DVU Malta	0	0	0	-	0	0
Marsalforn Community Service	0	0	0	-	0	0
Total	9	23	0	-	0	32

Figure 41: In Jan-Jun 2026, 25 cases were out-referred to Domestic Violence Service in Gozo.

Note: Service users not already engaged with an FSWS service are referred by the Emergency Service to the appropriate service for follow-up (out-referral).

Emergency-Gozo: Out-referred cases Jan-Jun 2026 by gender

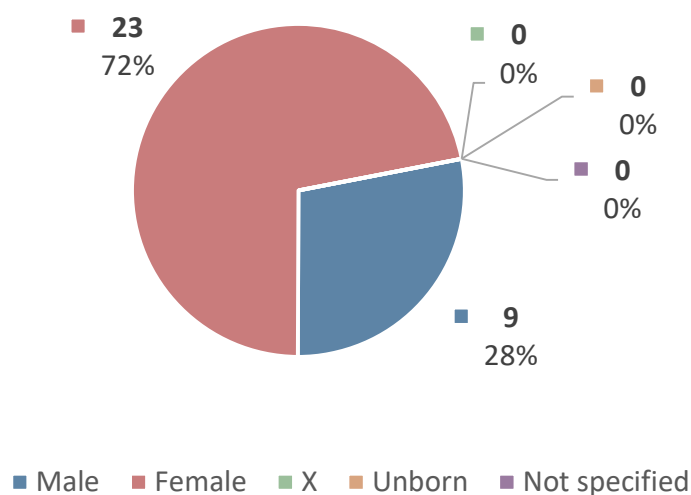


Figure 42: Female service users accounted for the highest proportion of cases referred to another service (72%).

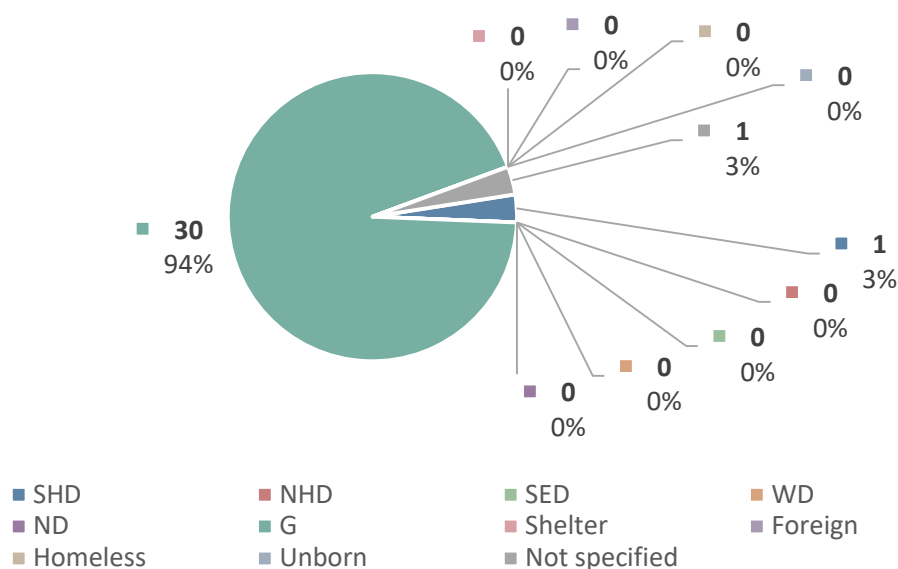
Note: Service users not already engaged with an FSWS service are referred by the Emergency Service to the appropriate service for follow-up (out-referral). Gender is recorded at referral or first contact, based on formal documentation and/or the individual's self-identified pronouns.

Emergency-Gozo: Out-referred cases by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
≤17	3	2	0	0	0	5
18-19	0	0	0	0	0	0
20-24	0	2	0	0	0	2
25-29	3	1	0	0	0	4
30-34	1	2	0	0	0	3
35-39	0	10	0	0	0	10
40-44	1	3	0	0	0	4
45-49	1	1	0	0	0	2
50-54	0	0	0	0	0	0
55-59	0	0	0	0	0	0
≥60	0	2	0	0	0	2
Not specified	0	0	0	0	0	0
Total	9	23	0	0	0	32

Figure 43: Service users aged 35 to 39 accounted for the highest proportion of cases referred to another service (31%; 10).

Note: Gender is recorded at referral or first contact, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth

Emergency-Gozo: Out-referred cases Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southern Eastern District; ND = Northern District; WD = Western District; G = Gozo; S = Shelter/Institution; H = Homeless; F = Foreign Residence; NS = Not Specified; T = Total.

Figure 44: Gozo District accounted for the highest proportion of cases referred to another service (94%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

Domestic Violence Service - Gozo (DV-Gozo)

Prior to 2023, domestic violence-related interventions were provided within the Generic Social Work Service. In April 2023, these functions were transferred to a separate specialised Domestic Violence Service, which began reporting data the same year.

DV-Gozo: Cases and individuals worked with, by year

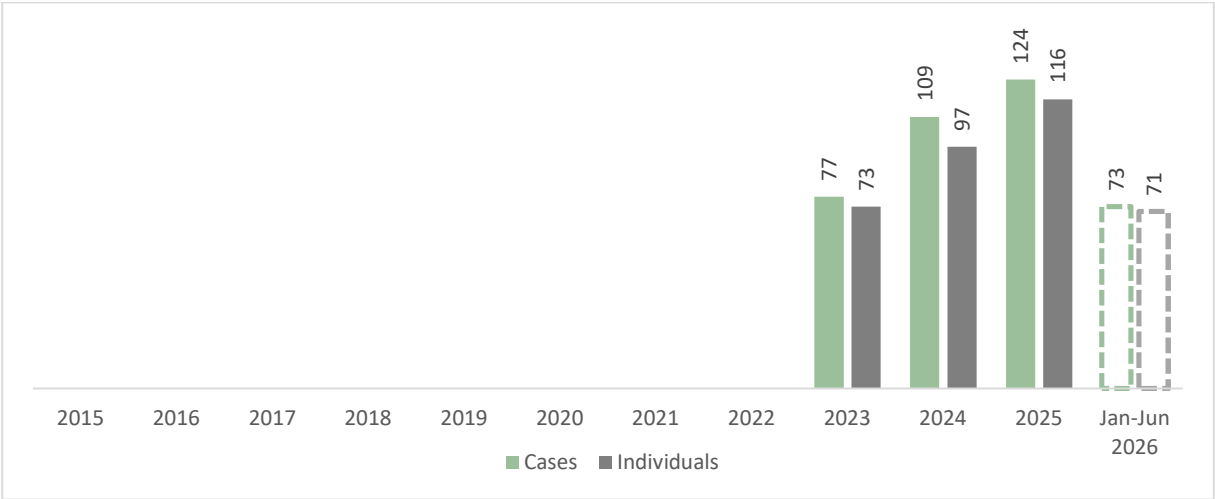


Figure 45: In Jan-Jun 2026, 73 cases and 71 individuals were worked with compared to 124 and 116 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see glossary).

A total of **73** cases were worked with between January and June 2026.

DV-Gozo: Cases worked with Jan-Jun 2026 by gender

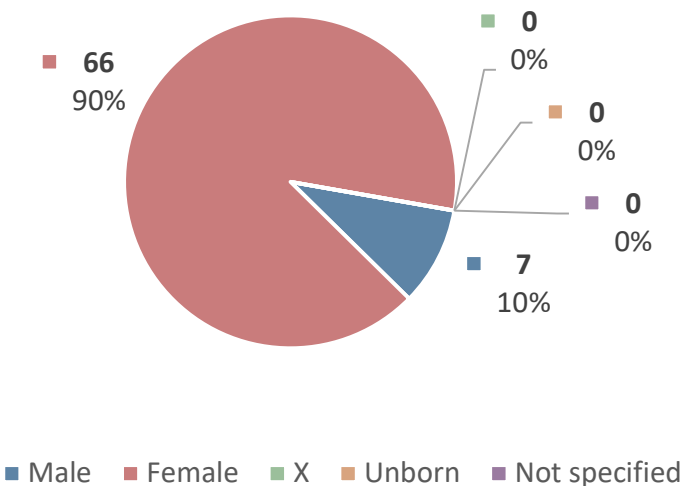


Figure 46: Female service users accounted for the highest proportion of cases worked with (90%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

DV-Gozo: Cases worked with Jan-Jun 2026 by age category

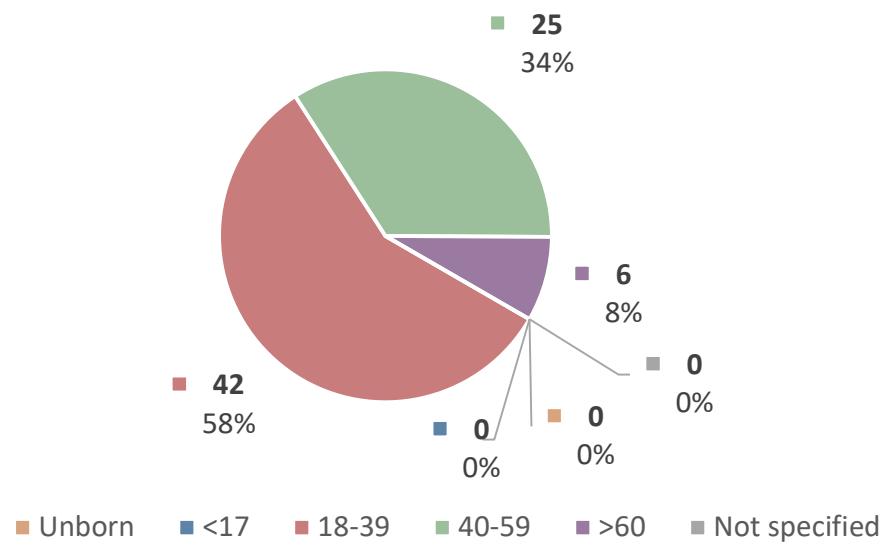


Figure 47: Service users aged 18 to 39 accounted for the highest proportion of cases worked with (58%).

Note: Age is calculated based on date of birth.

DV-Gozo: Cases worked with Jan-Jun 2026 by nationality

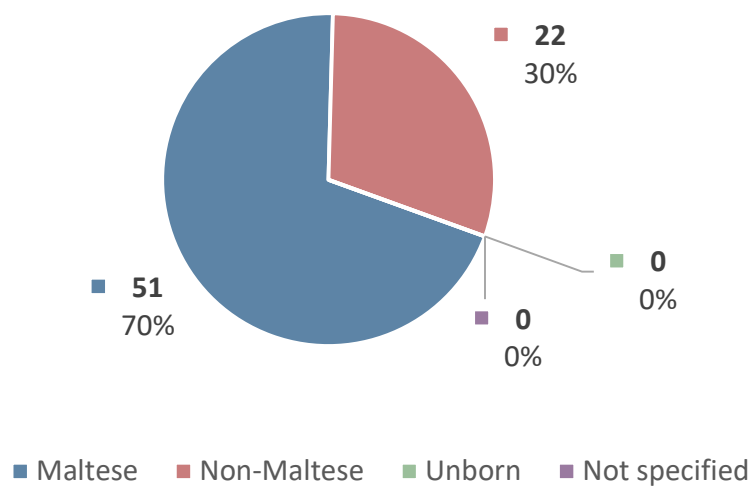
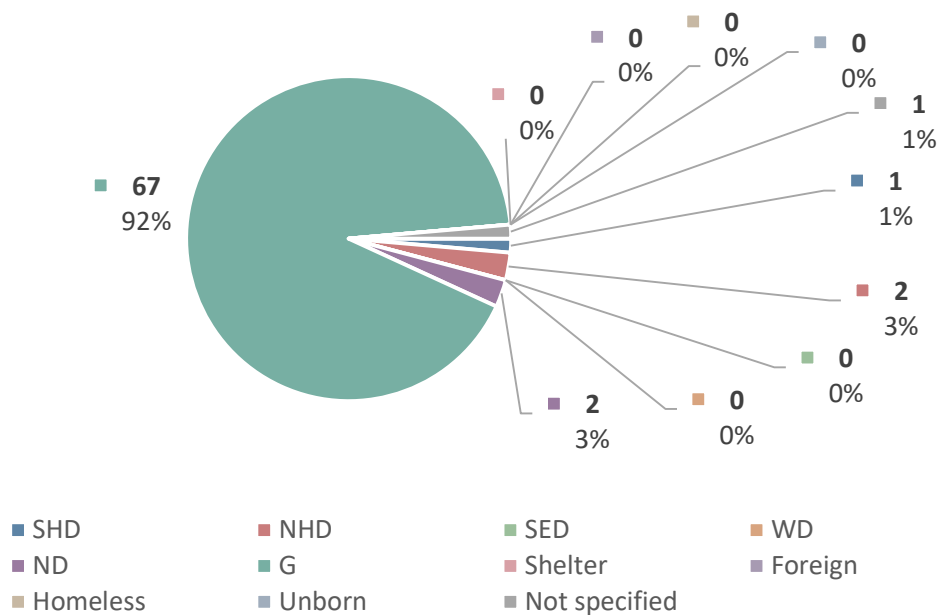


Figure 48: Maltese service users accounted for the highest proportion of cases worked with (70%), while non-Maltese service users accounted for 30%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

DV-Gozo: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 49: Gozo District accounted for the highest proportion of cases worked with (92%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

DV-Gozo: Cases worked with by case type (new, re-contact, known and intake), by year

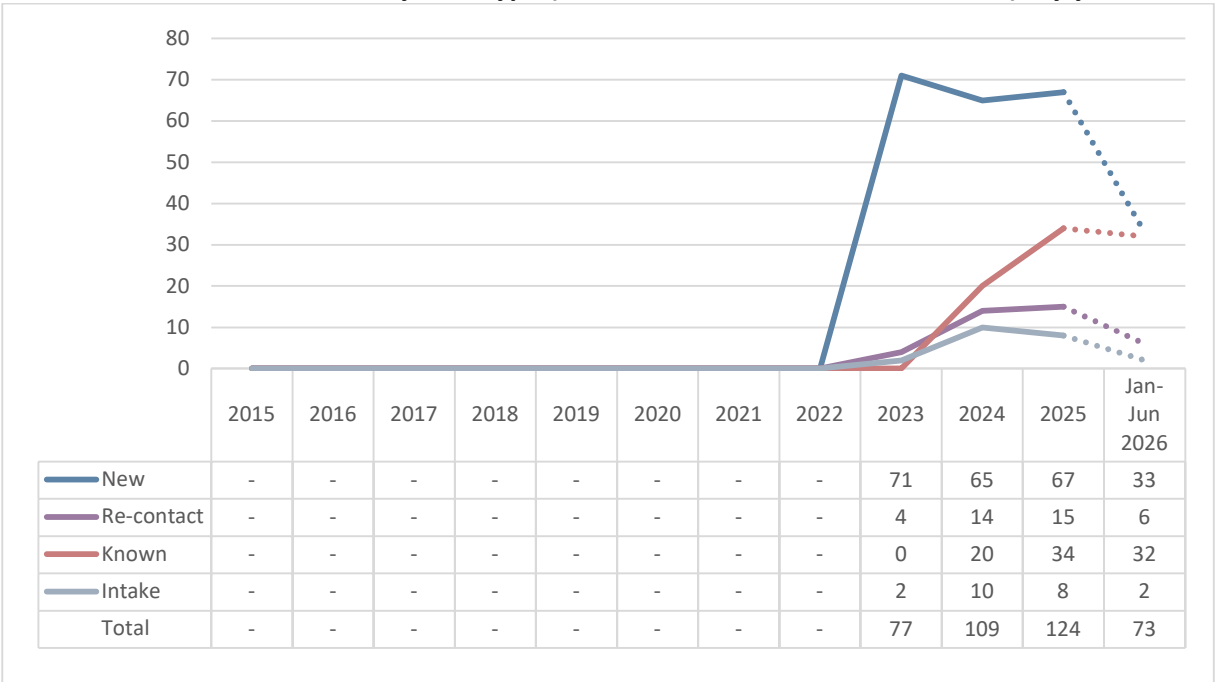


Figure 50: New cases accounted for 45% (33) of cases worked with, while re-contact cases accounted for 8% (6).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see glossary).

DV-Gozo: Cases worked with by case state at the end of the reporting period

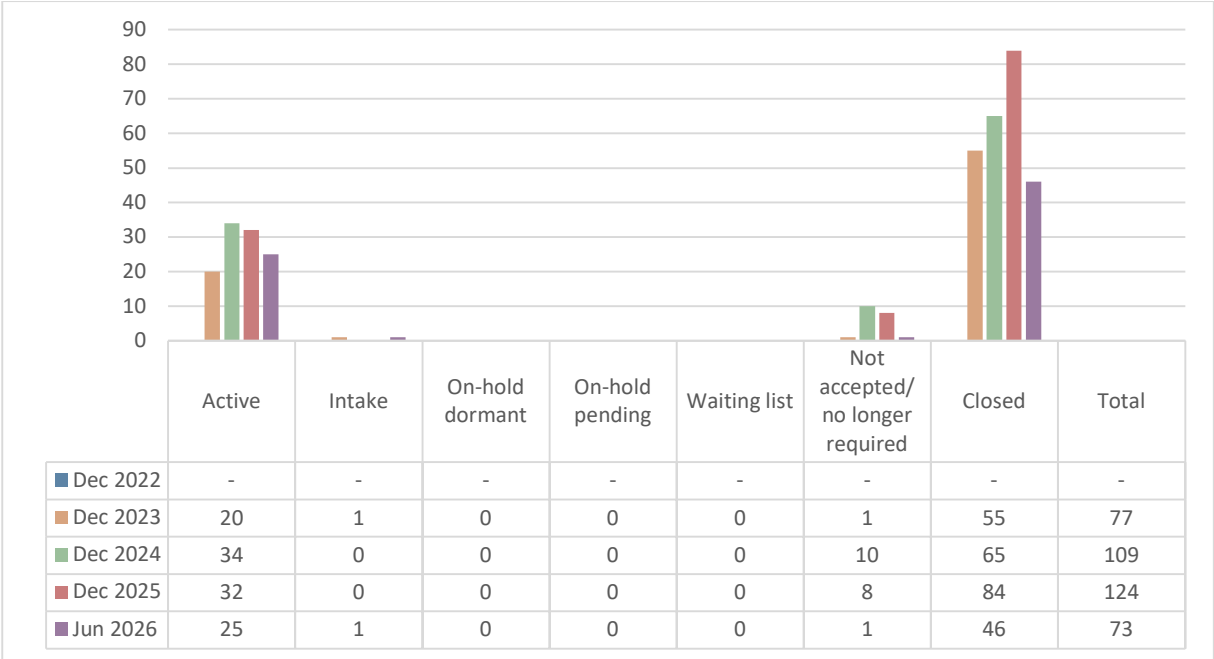


Figure 51: By the end of June 2026, 34% (25) of the cases worked with remained active, 63% (46) were closed and 1% (1) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see glossary).

DV-Gozo: Waiting list at the end of the reporting period

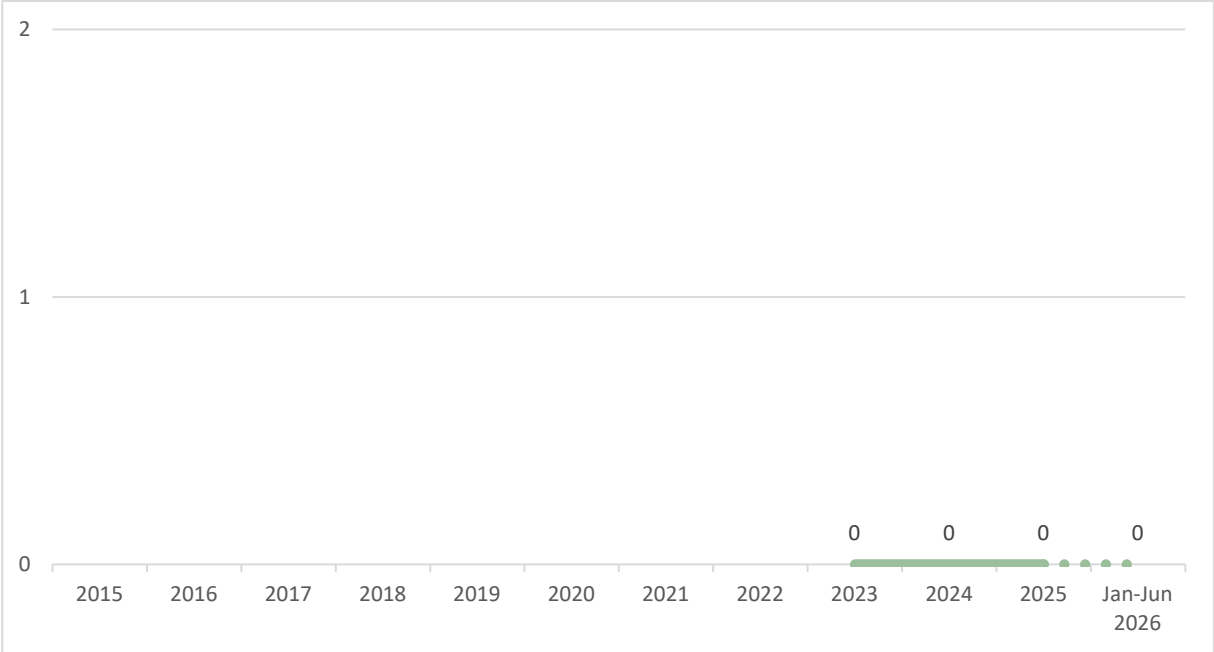


Figure 52: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

DV-Gozo: Referrals, cases opened (new & re-contact), and cases closed, by year



Figure 53: In Jan-Jun 2026, 41 cases were referred, 39 new & recontact cases opened, and 46 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see glossary). Opened cases include both new and re-contact cases (see Figure 50 for breakdown).

DV-Gozo: Referred cases by type of alleged abuse category (non-mutually exclusive)			
January - June 2026			
	Yes	No	Total
Domestic violence	41	0	41
Gender-based violence	0	41	41
Honour-based violence	0	41	41
No abuse	0	41	41

Figure 54: Domestic violence cases accounted for the highest number of cases referred (41).

Note: All referred cases initially indicate the alleged abuse type/s category which will undergo further investigation during the lifetime of the case. The data are not mutually exclusive and should not be summed across abuse categories, as service users may have more than one type reported at referral.

DV-Gozo: Referred cases by type of alleged abuse, by year of referral (non-mutually exclusive)

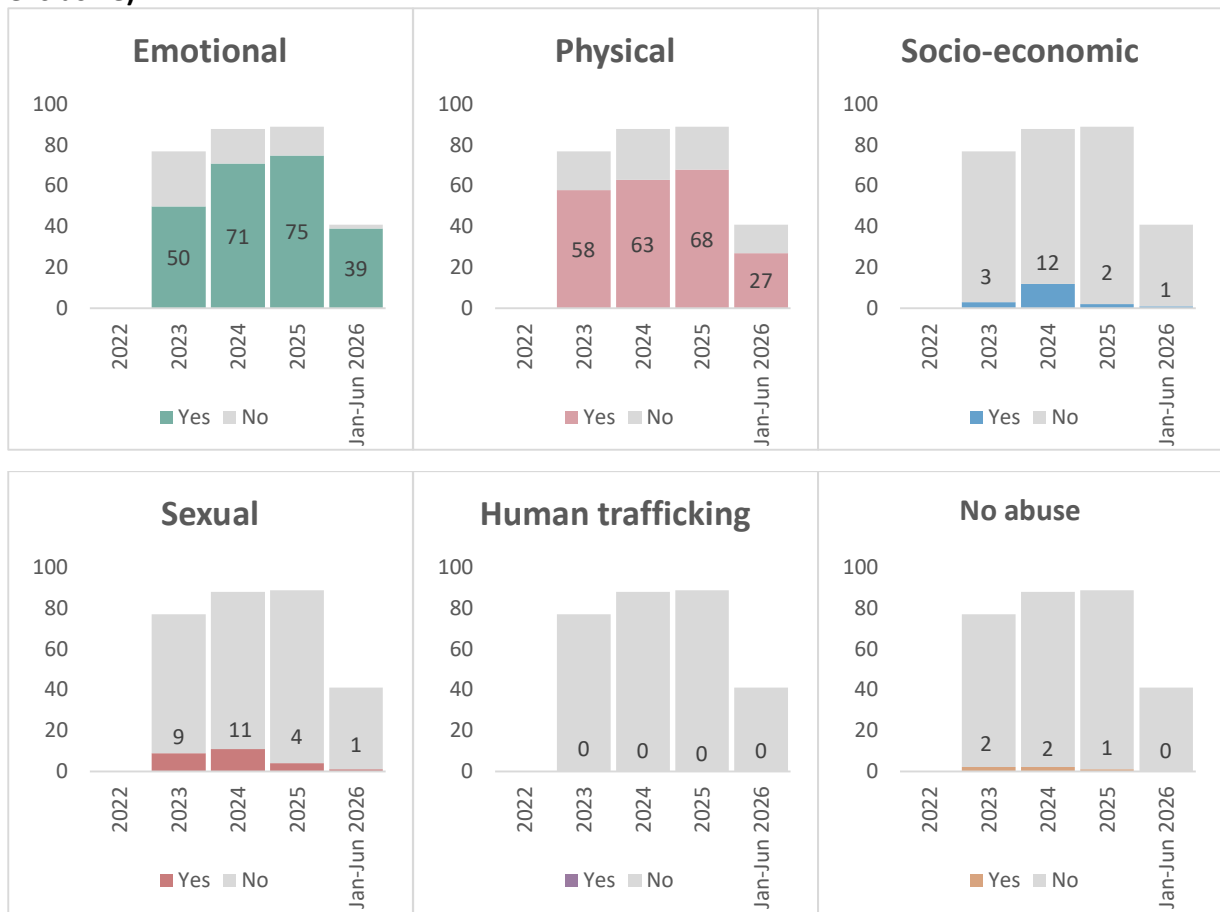


Figure 55: Multiple forms of alleged abuse may be ticked for each referral; therefore, categories are not mutually exclusive and should not be summed. Figures represent the number of referrals in which each type of abuse was indicated (see glossary for definitions). Some service users will not indicate the form of abuse at intake and will require further assessment in order to determine the nature of abuse, if present. For example, out of 41 referrals in Jan-Jun 2026, 39 (95%) reported being emotional abuse and out of 41 referrals in Jan-Jun 2026, 27 (66%) reported physical abuse.

A total of **39** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

DV-Gozo: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
≤17	0	0	0	-	0	0
18-19	0	1	0	-	0	1
20-24	0	3	0	-	0	3
25-29	2	1	0	-	0	3
30-34	1	3	0	-	0	4
35-39	0	13	0	-	0	13
40-44	1	5	0	-	0	6
45-49	2	1	0	-	0	3
50-54	0	1	0	-	0	1
55-59	0	2	0	-	0	2
≥60	0	3	0	-	0	3
Not specified	0	0	0	-	0	0
Total	6	33	0	-	0	39

Figure 56: Service users aged 35 to 39 accounted for the highest proportion of cases opened (33%; 13).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

FSWS Gozo Homeless Service (H-Gozo)

Generic Social Work Service worked with cases where homelessness was the primary issue; from April 2023, these cases were transferred to the FSWS Gozo Homeless Service, which began reporting data the same year. In Gozo, the service also receives referrals for assessment and admission to the Dar Emmaus homeless shelter.

It is also important to note that other FSWS services may come into contact with individuals experiencing homelessness who do not access specialised homelessness services; therefore, the figures presented do not reflect all instances of homelessness encountered across FSWS.

The Homeless Service works primarily with individuals experiencing the following forms of homelessness:

- **Rooflessness** (people living rough e.g. in the streets, abandoned buildings etc);
- **Houselessness** (people in accommodation for the homeless, in accommodation for migrants, people due to be released from institutions and people receiving long-term support due to homelessness);
- **Couch surfing** (people living temporarily with friends, sharing accommodation with others which is not secure); and
- **At risk of homelessness/Inadequate housing** (people living in insecure tenancies, under threat of eviction or violence, living in unfit housing, non-conventional dwellings or in situations of extreme overcrowding.

H-Gozo: Cases and individuals worked with, by year

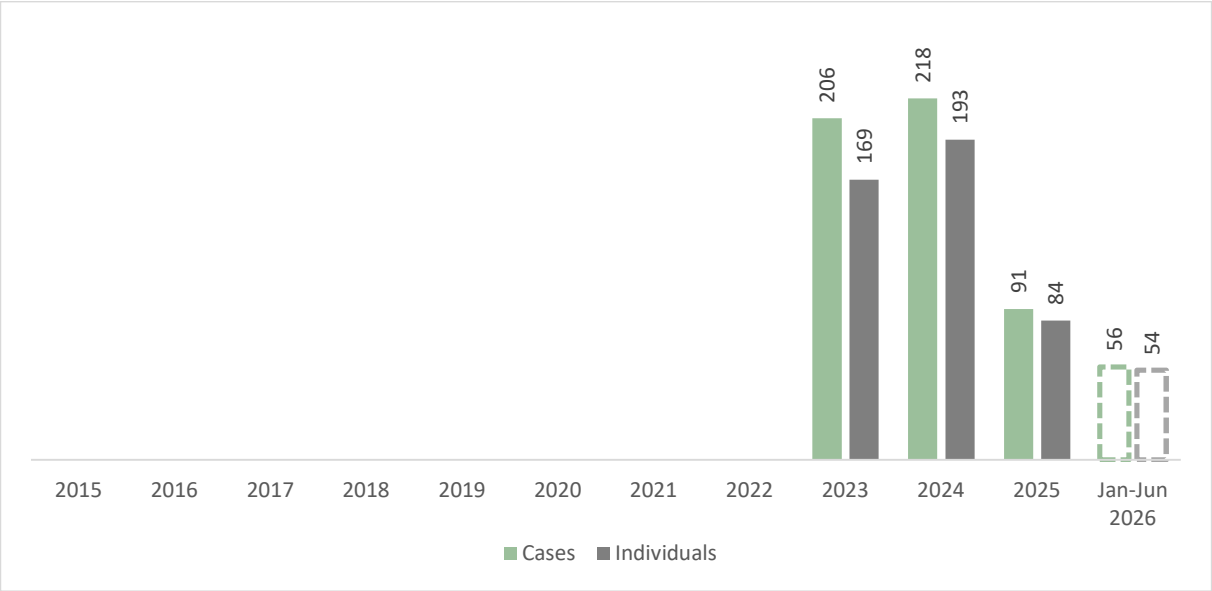


Figure 57: In Jan-Jun 2026, 56 cases and 54 individuals were worked with compared to 91 and 84 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see glossary).

H-Gozo: Cases worked with by primary homelessness type reported at referral and year			
	2024	2025	Jan-Jun 2026
At risk of homelessness	77	31	40
Roofless	108	54	13
Couch Surfer	9	4	2
Not specified at referral	24	2	1
Total	218	91	56

Figure 58: Service users at risk of homelessness accounted for the highest proportion of cases worked with (40; 71%).

Note: The type of homelessness is recorded at the time of referral. In some cases, this information may not be specified at referral and requires further assessment.

A total of **56** cases were worked with between January and June 2026.

H-Gozo: Cases worked with Jan-Jun 2026 by gender

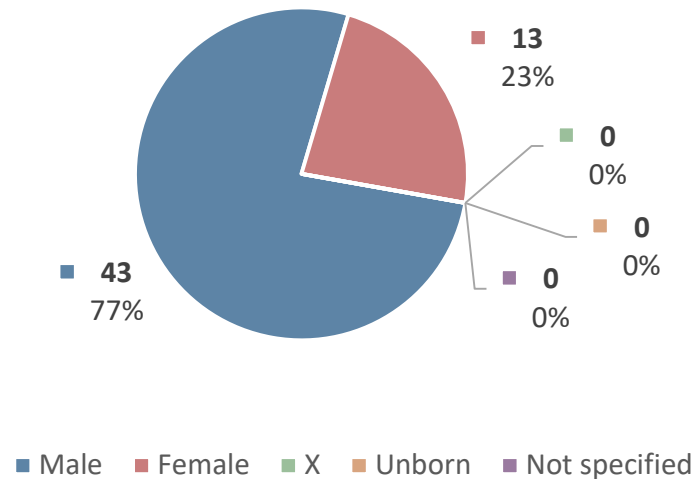


Figure 59: Male service users accounted for the highest proportion of cases worked with (77%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

H-Gozo: Cases worked with Jan-Jun 2026 by age category

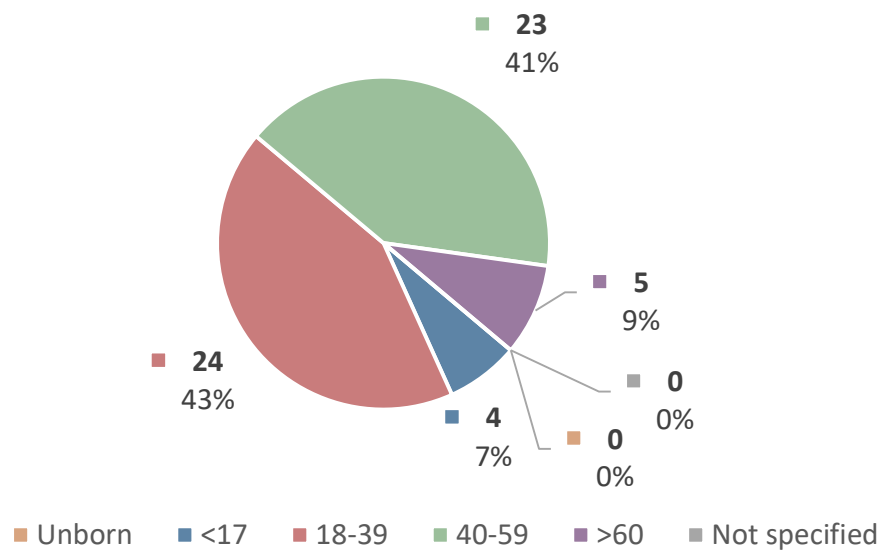


Figure 60: Service users aged 18 to 39 accounted for the highest proportion of cases worked with (43%).

Note: Age is calculated based on date of birth.

H-Gozo: Cases worked with Jan-Jun 2026 by nationality

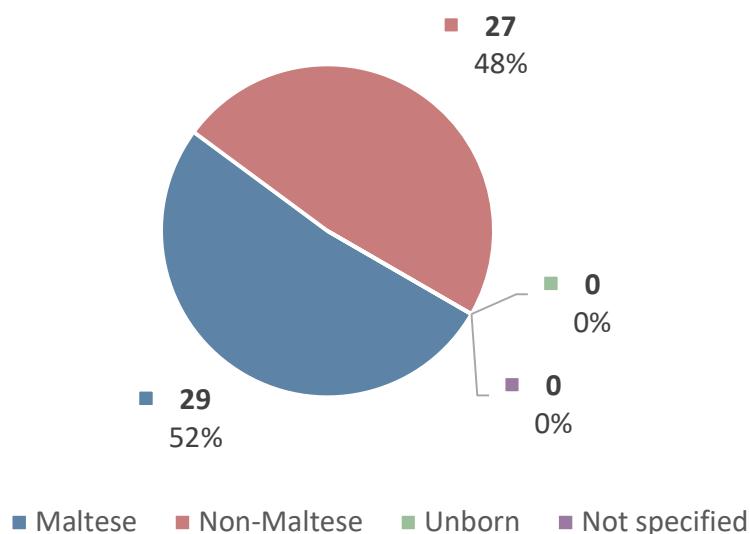
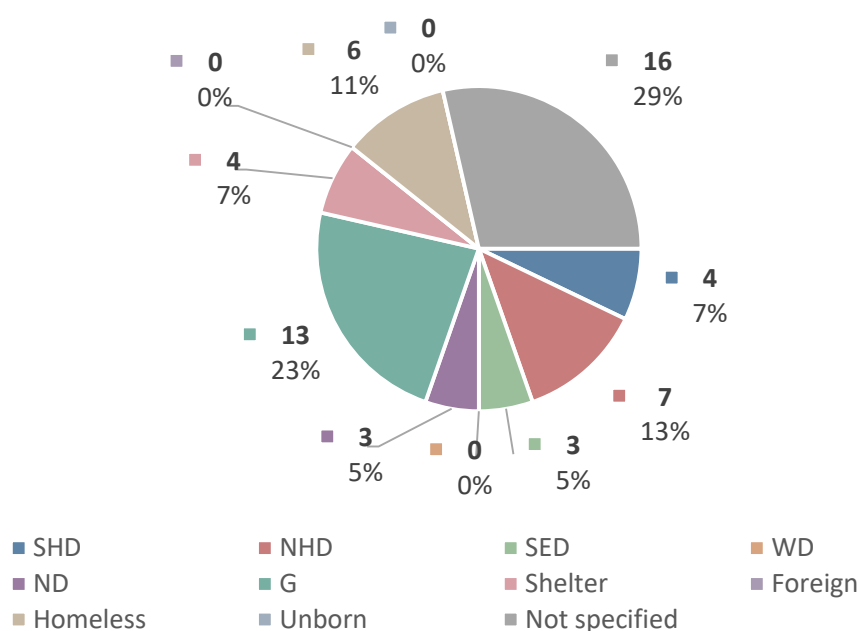


Figure 61: Maltese service users accounted for the highest proportion of cases worked with (52%), while non-Maltese service users accounted for 48%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

H-Gozo: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 62: Gozo District accounted for a high proportion of cases worked with (23%) but a large percentage (29%) also did not specify any district of residence.

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

H-Gozo: Cases worked with by case type (new, re-contact, known and intake), by year

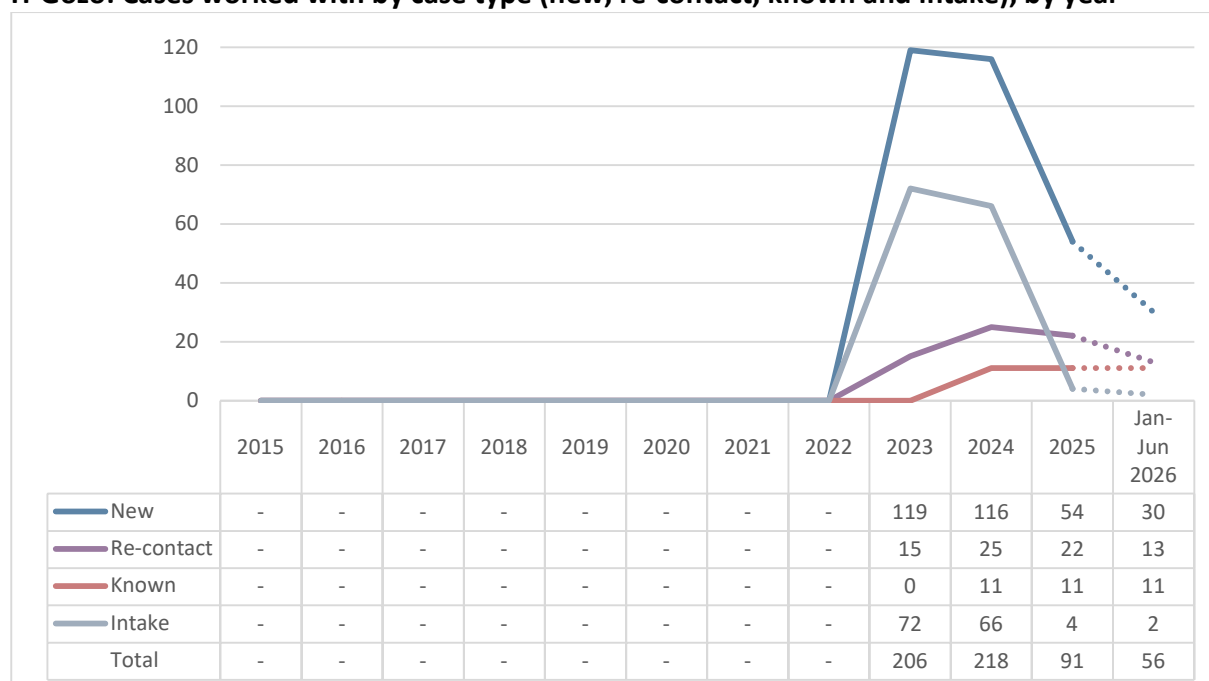


Figure 63: New cases accounted for 54% (30) of cases worked with, while re-contact cases accounted for 23% (13).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see glossary).

H-Gozo: Cases worked with by case state at the end of the reporting period

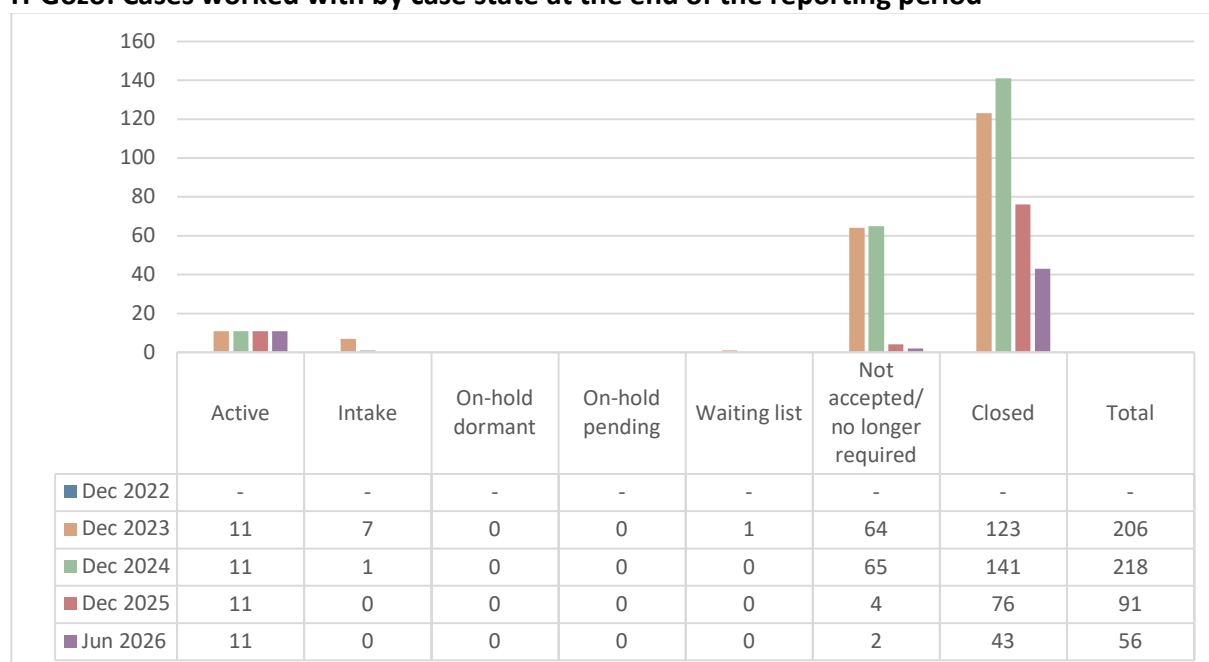


Figure 64: By the end of June 2026, 20% (11) of the cases worked with remained active, 77% (43) were closed and 0% (0) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see glossary).

H-Gozo: Waiting list at the end of the reporting period

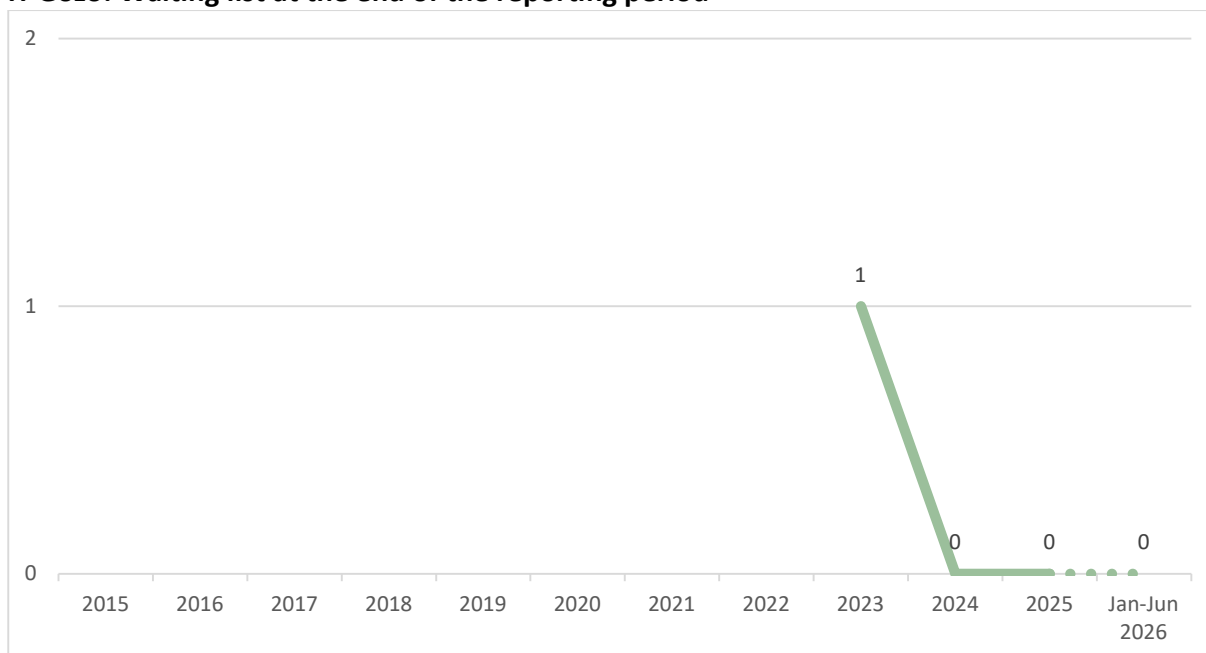


Figure 65: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

H-Gozo: Referrals, cases opened (new & re-contact), and cases closed, by year

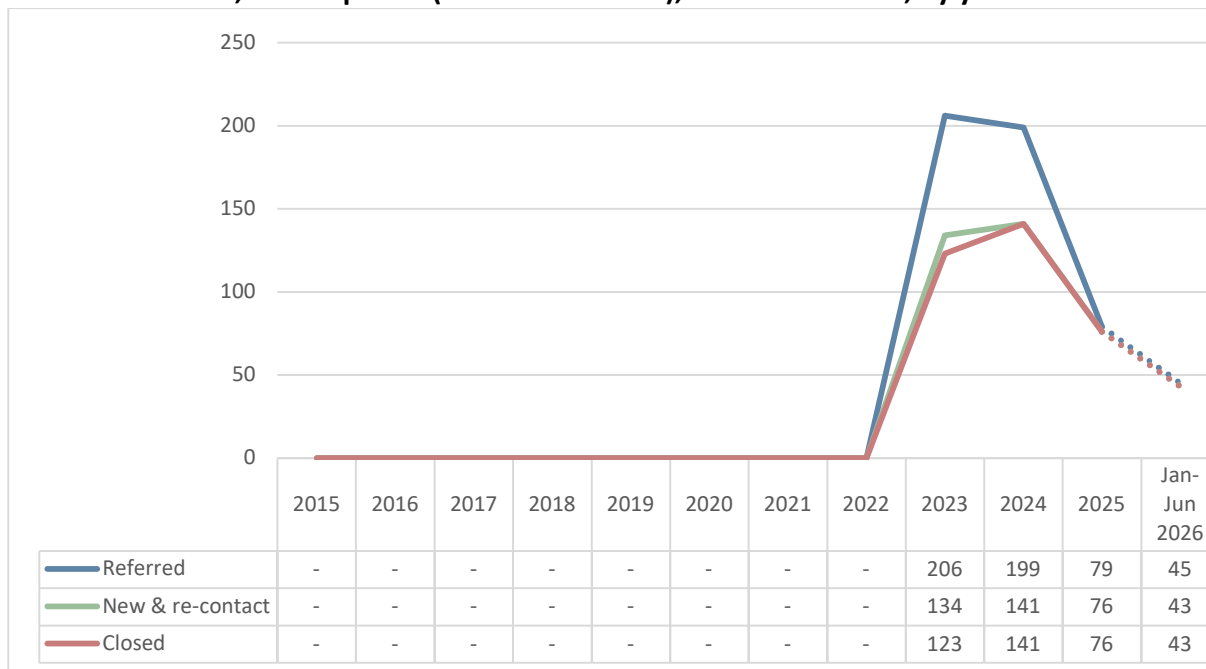


Figure 66: In Jan-Jun 2026, 45 cases were referred, 43 new & recontact cases opened, and 43 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see glossary). Opened cases include both new and re-contact cases (see Figure 63 for breakdown).

A total of **43** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

H-Gozo: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
≤17	0	1	0	0	0	1
18-19	0	2	0	0	0	2
20-24	3	0	0	0	0	3
25-29	3	0	0	0	0	3
30-34	5	1	0	0	0	6
35-39	6	0	0	0	0	6
40-44	7	1	0	0	0	8
45-49	3	0	0	0	0	3
50-54	3	2	0	0	0	5
55-59	2	0	0	0	0	2
≥60	4	0	0	0	0	4
Not specified	0	0	0	0	0	0
Total	36	7	0	0	0	43

Figure 67: Service users aged 40 to 44 (19%; 8) accounted for the highest proportion of cases opened.

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Psychological Services- Gozo (PS-Gozo)

Service data have been available for inclusion since 2020. A new online data collection system and reporting format were introduced in 2023.

PS-Gozo: Cases and individuals worked with, by year

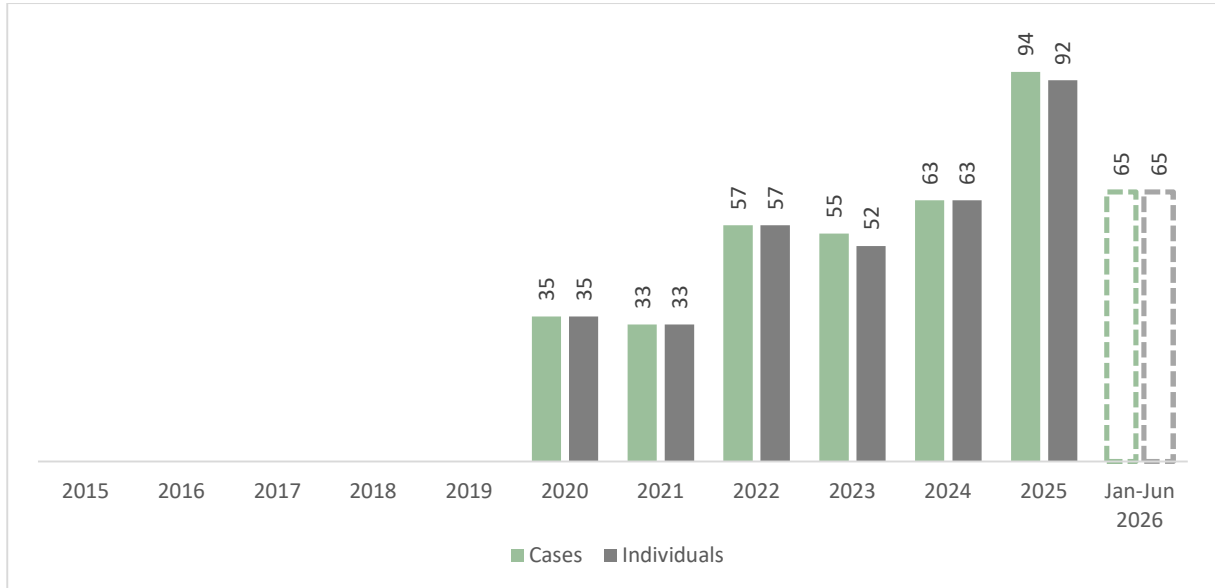


Figure 68: In Jan-Jun 2026, 65 cases and 65 individuals were worked with compared to 94 and 92 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see glossary).

A total of 65 cases were worked with between January and June 2026.

PS-Gozo: Cases worked with Jan-Jun 2026 by gender

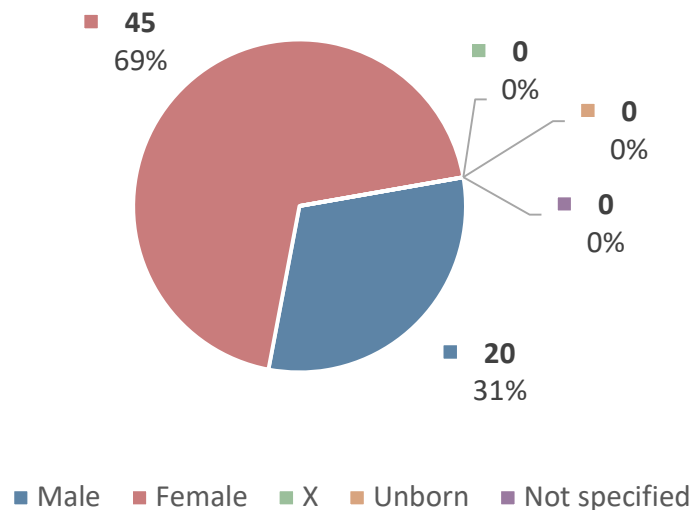


Figure 69: Female service users accounted for the highest proportion of cases worked with (69%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

PS-Gozo: Cases worked with Jan-Jun 2026 by age category

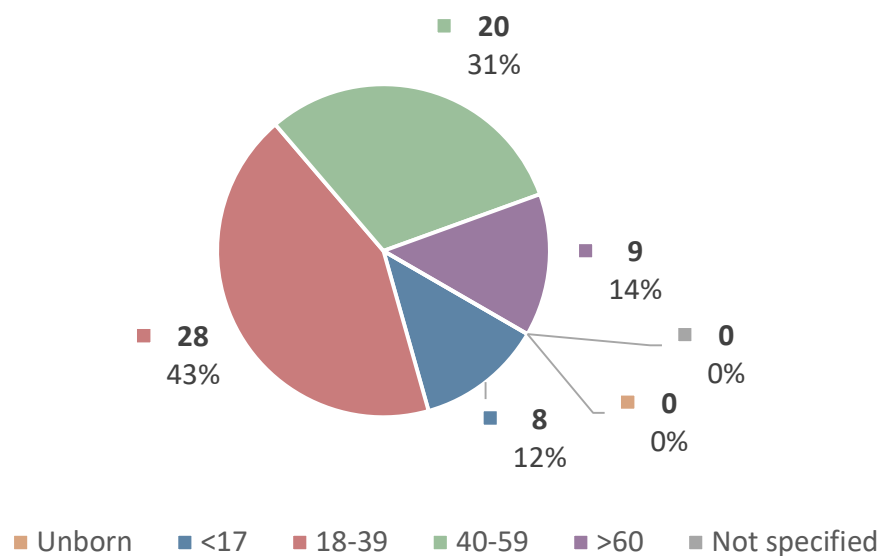


Figure 70: Service users aged 18 to 39 accounted for the highest proportion of cases worked with (43%).

Note: Age is calculated based on date of birth

PS-Gozo: Cases worked with Jan-Jun 2026 by nationality

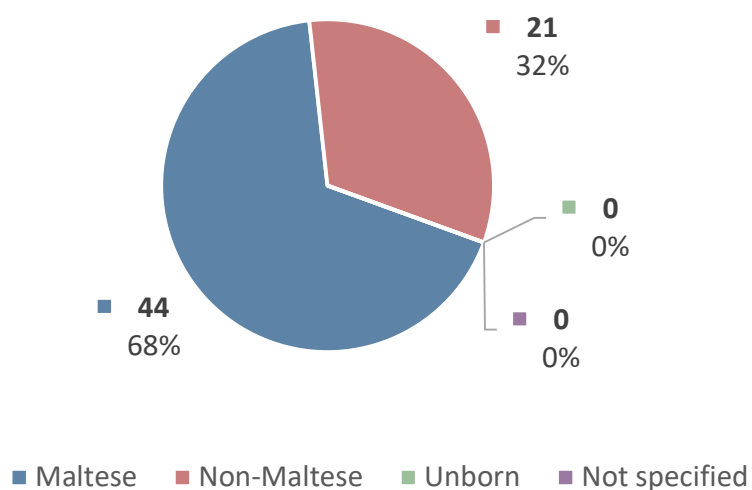
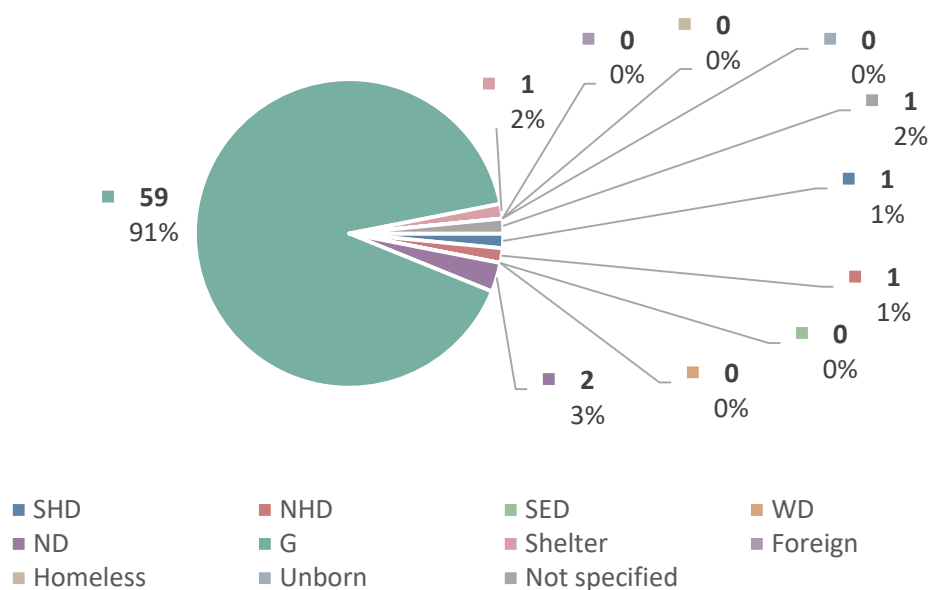


Figure 71: Maltese service users accounted for the highest proportion of cases worked with (68%), while non-Maltese service users accounted for 32%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period

PS-Gozo: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 72: Gozo District accounted for the highest proportion of cases worked with (91%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

PS-Gozo: Cases worked with by case type (new, re-contact, known and intake), by year

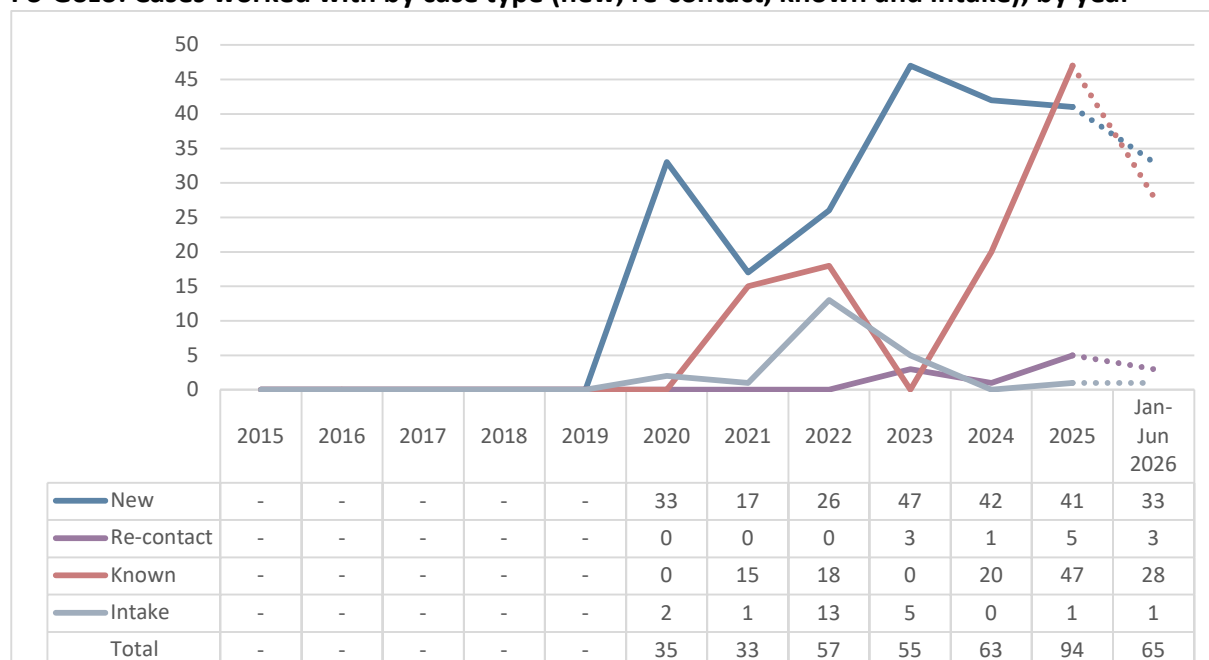


Figure 73: New cases accounted for 51% (33) of cases worked with, while re-contact cases accounted for 5% (3).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see glossary). Intake has been reported since 2020 following the introduction of the online system.

PS-Gozo: Cases worked with by case state at the end of the reporting period

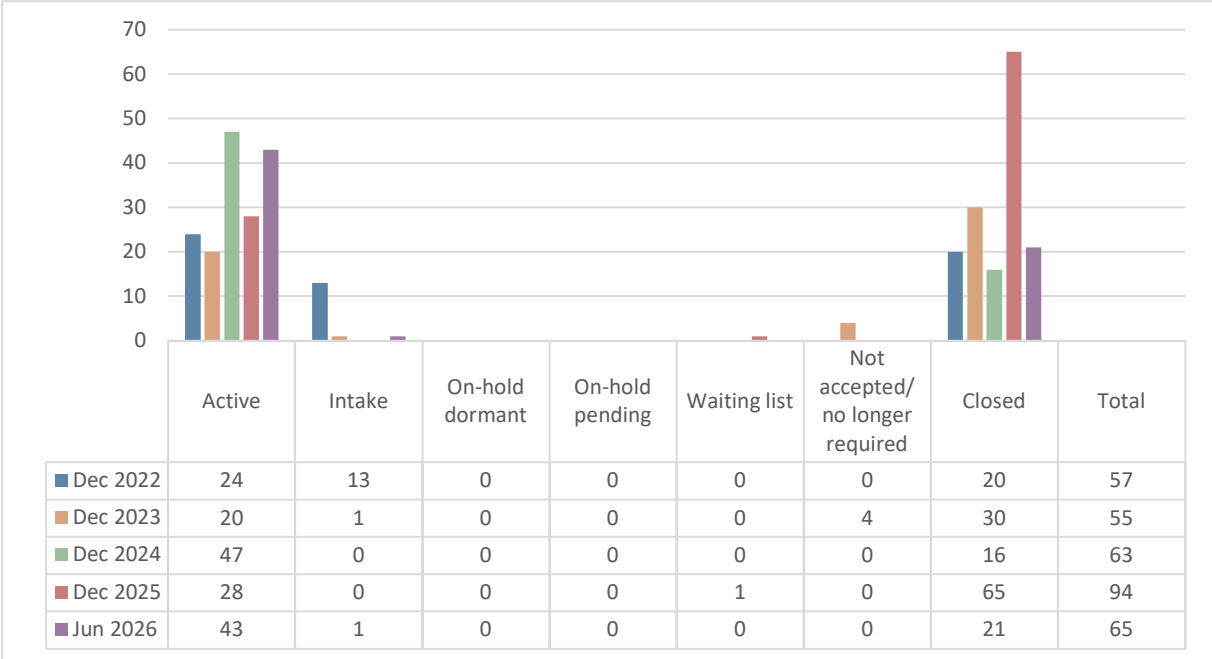


Figure 74: By the end of June 2026, 66% (43) of the cases worked with remained active, 32% (21) were closed and 2% (1) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see glossary).

PS-Gozo: Waiting list at the end of the reporting period

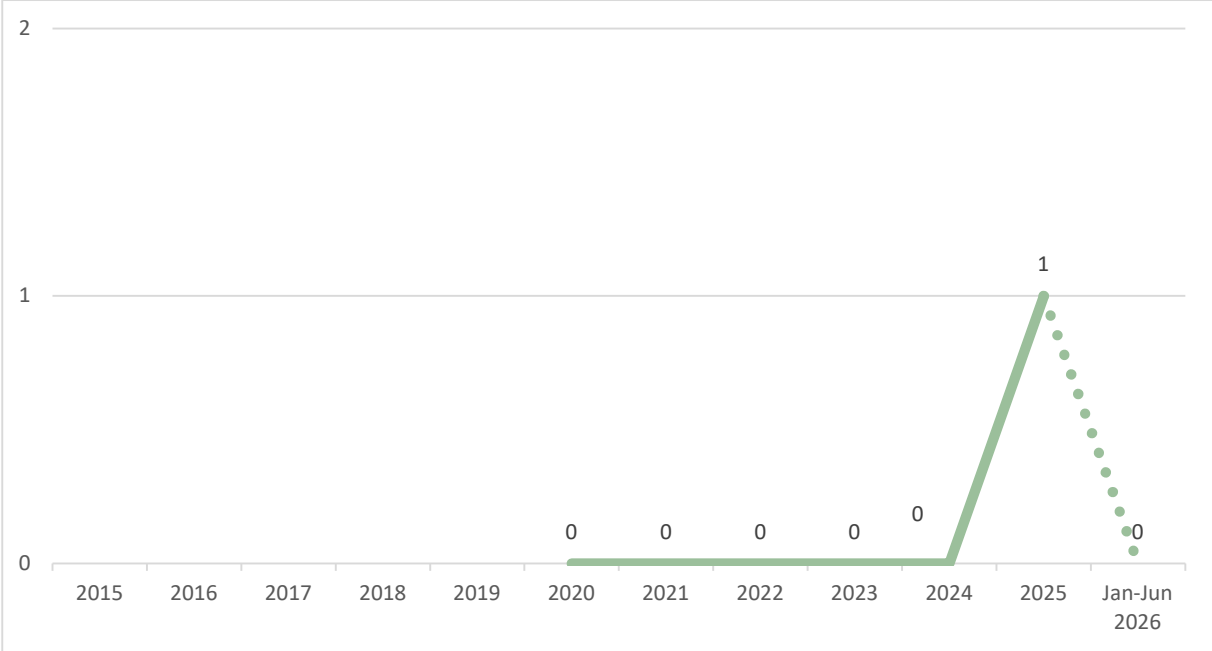


Figure 75: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

PS-Gozo: Referrals, cases opened (new & re-contact), and cases closed, by year

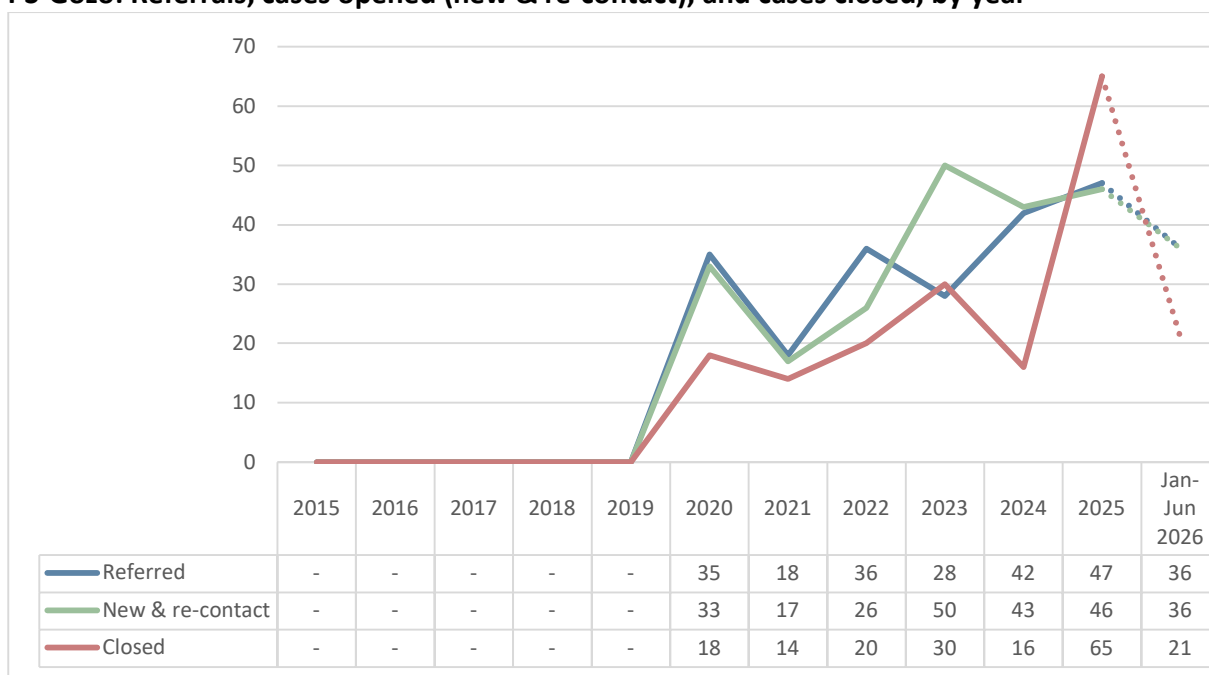


Figure 76: In Jan-Jun 2026, 36 cases were referred, 36 new & recontact cases opened, and 21 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see glossary). Opened cases include both new and re-contact cases (see Figure 73 for breakdown).

A total of **36** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

PS-Gozo: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
≤17	1	3	0	-	0	4
18-19	0	1	0	-	0	1
20-24	1	0	0	-	0	1
25-29	0	2	0	-	0	2
30-34	0	6	0	-	0	6
35-39	3	6	0	-	0	9
40-44	1	1	0	-	0	2
45-49	0	2	0	-	0	2
50-54	0	3	0	-	0	3
55-59	0	1	0	-	0	1
≥60	4	1	0	-	0	5
Not specified	0	0	0	-	0	0
Total	10	26	0	-	0	36

Figure 77: Service users aged 35 to 39 accounted for the highest proportion of cases opened (25%; 9).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Looked After Children - Gozo (LAC-Gozo)

Service data have been available for inclusion since 2019. A new online data collection system and reporting format were introduced in 2020.

LAC Gozo: Cases and individuals worked with, by year

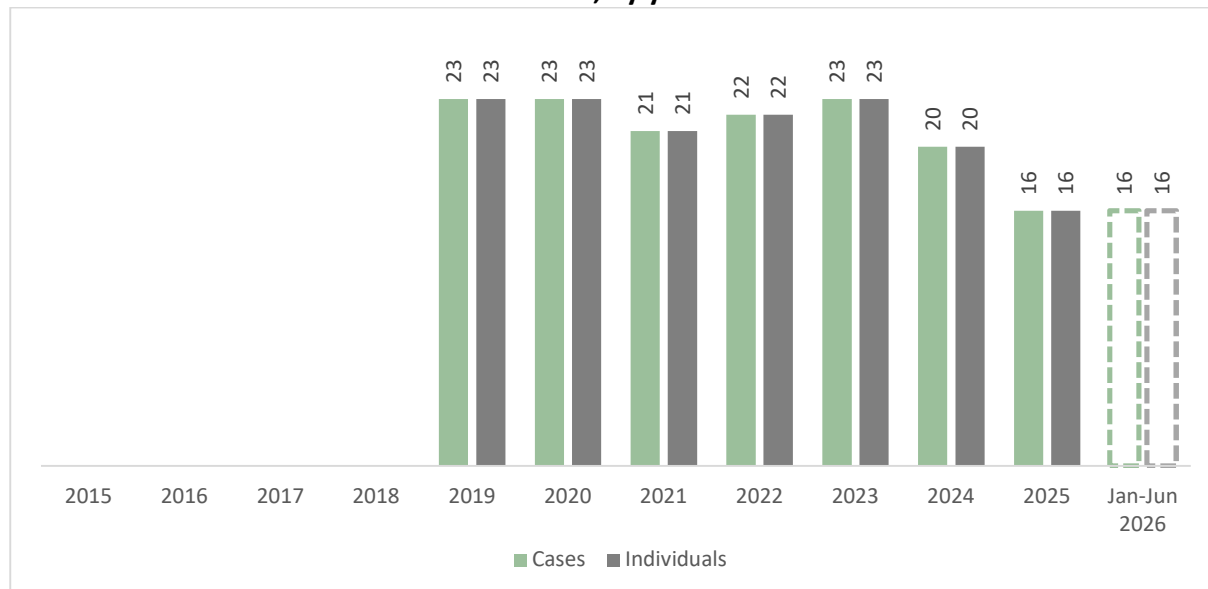


Figure 78: In Jan-Jun 2026, 16 cases and 16 individuals were worked with compared to 16 and 16 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see glossary).

A total of **16** cases were worked with between January and June 2026.

LAC Gozo: Cases worked with Jan-Jun 2026 by gender

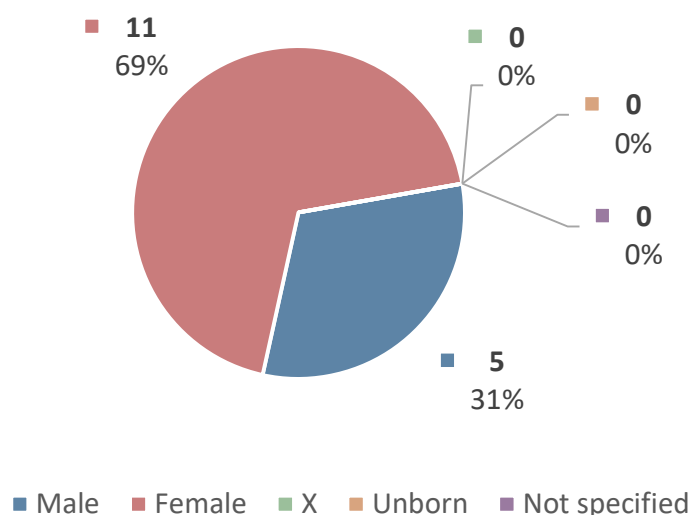


Figure 79: Female service users accounted for the highest proportion of cases worked with (69%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

LAC Gozo: Cases worked with Jan-Jun 2026 by age category

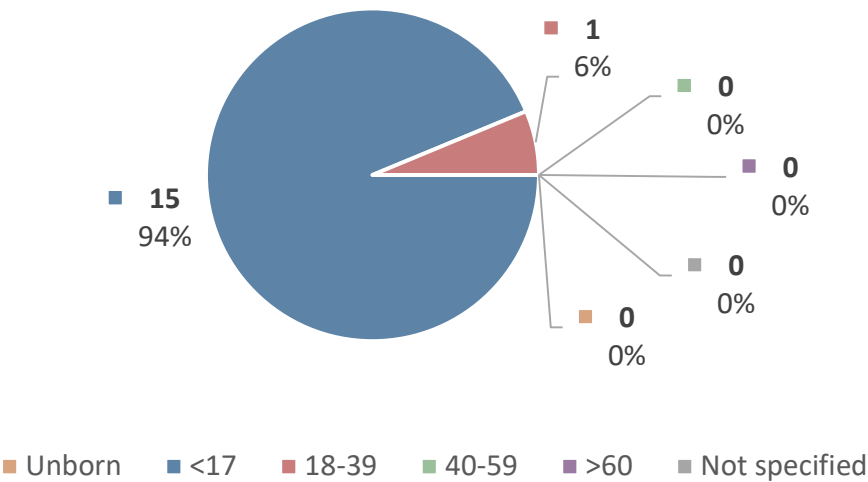


Figure 80: Service users aged 17 or younger accounted for the highest proportion of cases worked with (94%).

Note: Age is calculated based on date of birth.

LAC Gozo: Cases worked with Jan-Jun 2026 by nationality

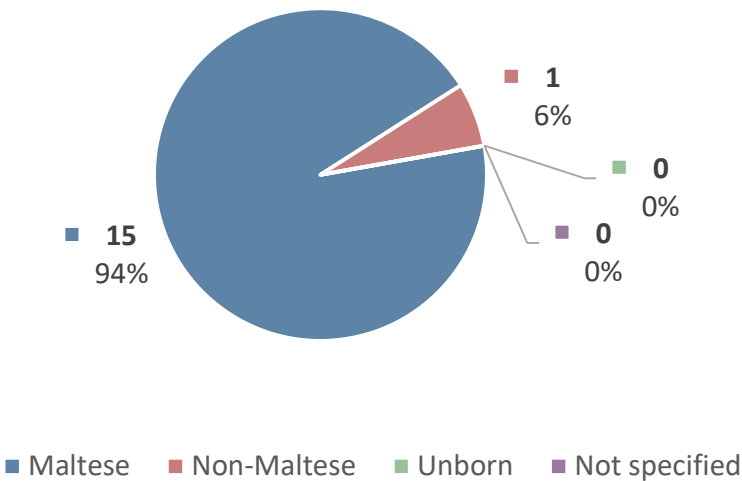
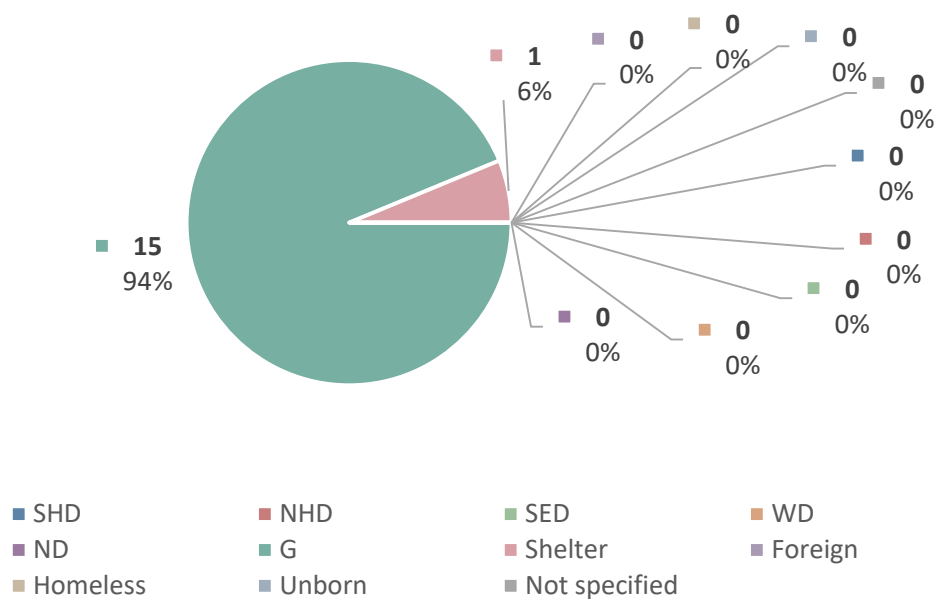


Figure 81: Maltese service users accounted for the highest proportion of cases worked with (94%), while non-Maltese service users accounted for 6%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

LAC Gozo: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 82: Gozo District accounted for the highest proportion of cases worked with (94%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

LAC Gozo: Cases worked with by case type (new, re-contact, known and intake), by year

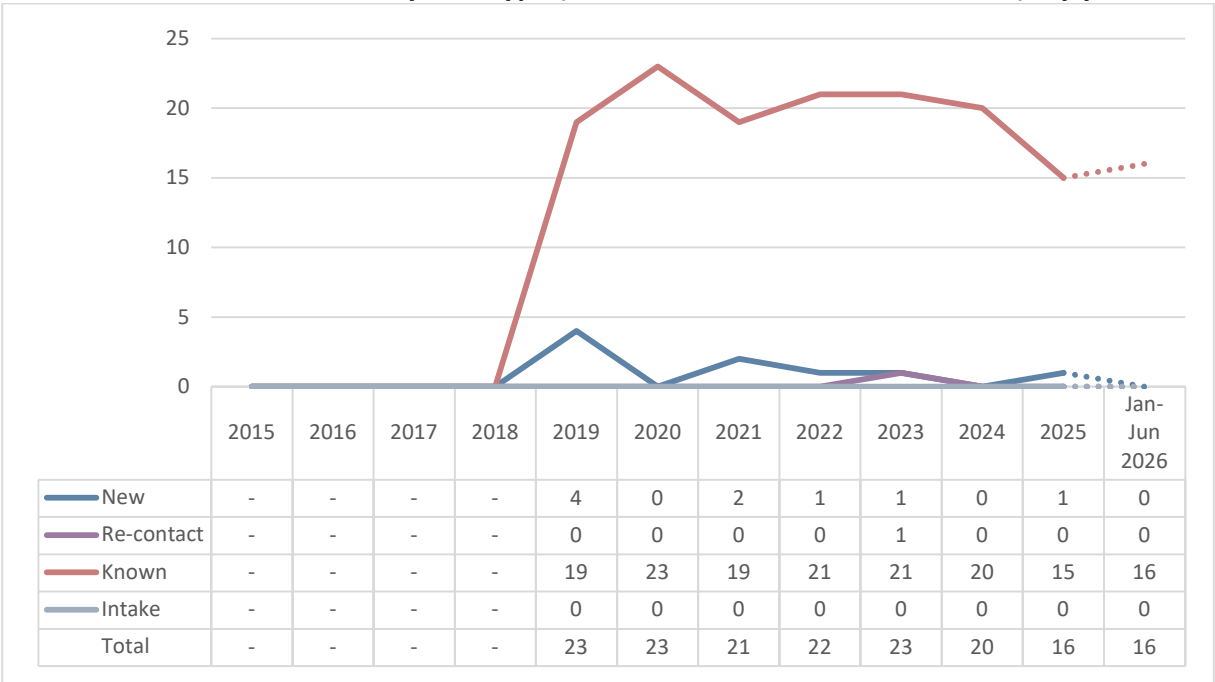


Figure 83: New cases accounted for 0% (0) of cases worked with, while re-contact cases accounted for 0% (0).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see glossary). Intake has been reported since 2019 following the introduction of the online system.

LAC Gozo: Cases worked with by case state at the end of the reporting period

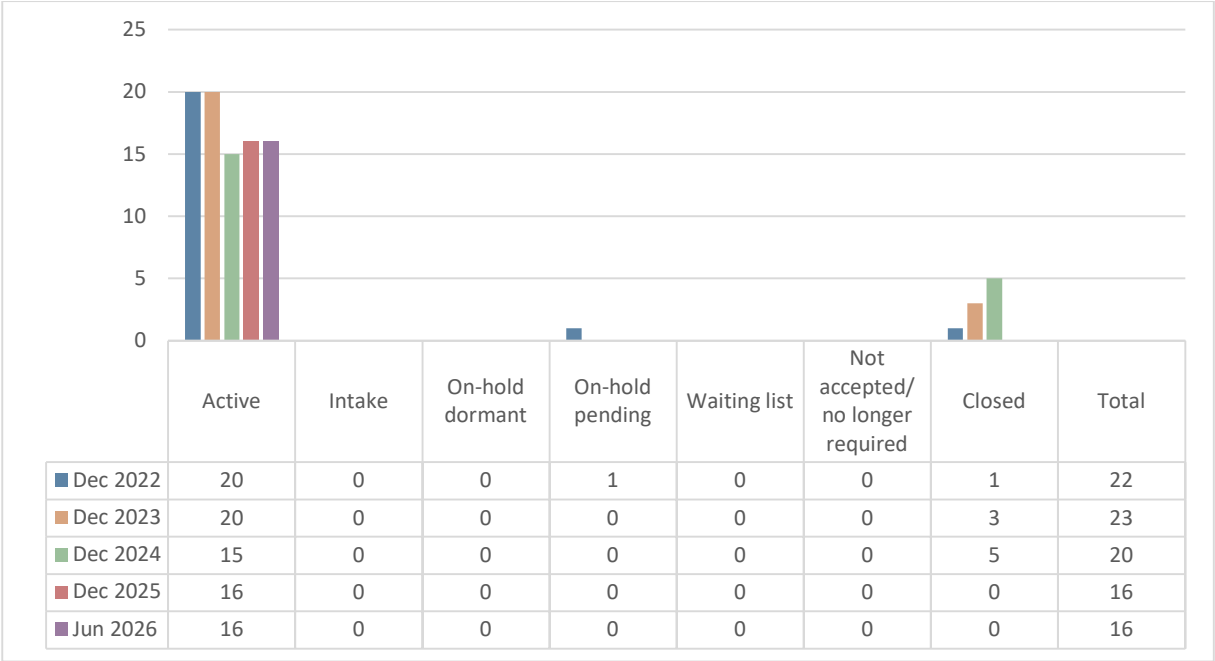


Figure 84: By the end of June 2026, 100% (16) of the cases worked with remained active, and 0% (0) were closed.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see glossary).

LAC Gozo: Waiting list at the end of the reporting period

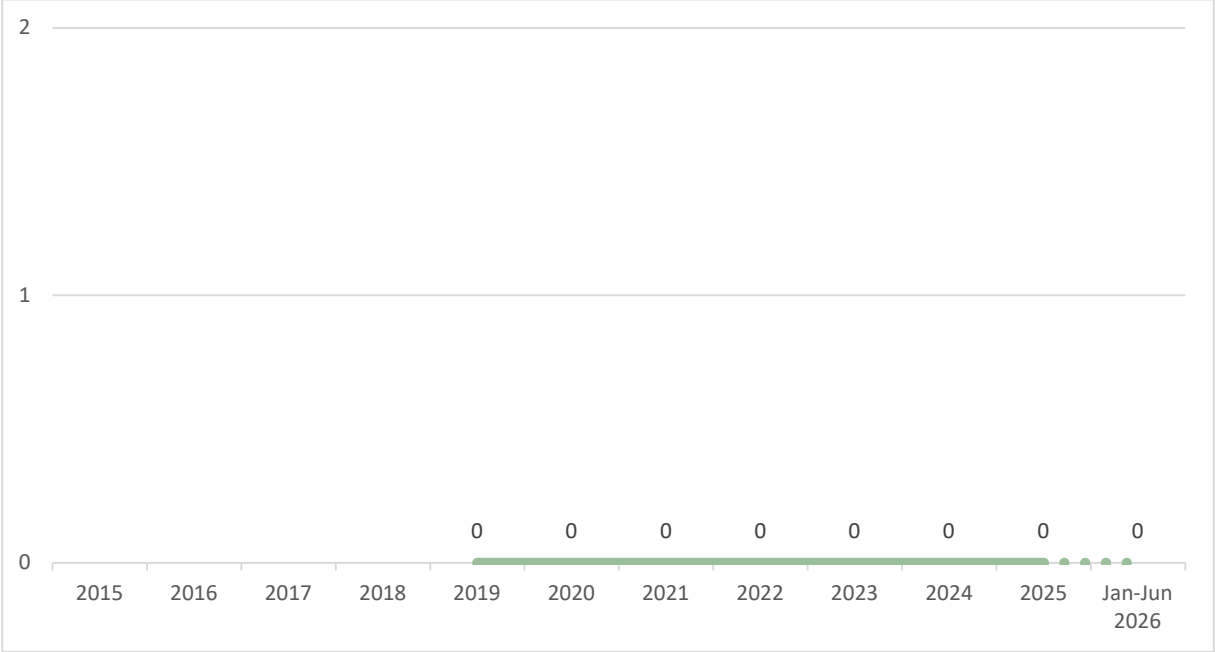


Figure 85: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

LAC Gozo: Referrals, cases opened (new & re-contact), and cases closed, by year

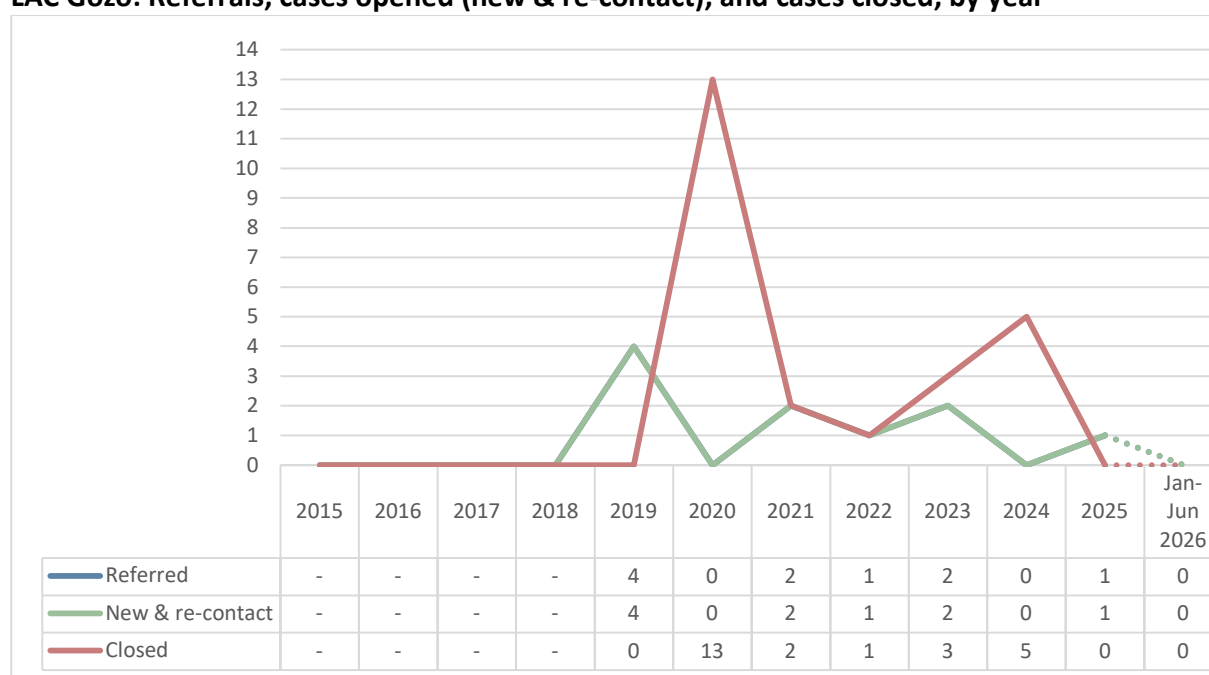


Figure 86: In Jan-Jun 2026, 0 cases were referred, 0 new & recontact cases opened, and 0 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see glossary). Opened cases include both new and re-contact cases (see Figure 83 for breakdown).

A total of **0** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

LAC Gozo: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	-	0	0
<1	0	0	0	-	0	0
1-5	0	0	0	-	0	0
6-10	0	0	0	-	0	0
11-15	0	0	0	-	0	0
16-17	0	0	0	-	0	0
≥18	0	0	0	-	0	0
Not specified	0	0	0	-	0	0
Total	0	0	0	-	0	0

Figure 87: Nil (0) cases were opened in the reporting period.

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

LAC Gozo: Cases opened (new & re-contact) by legal care status and year

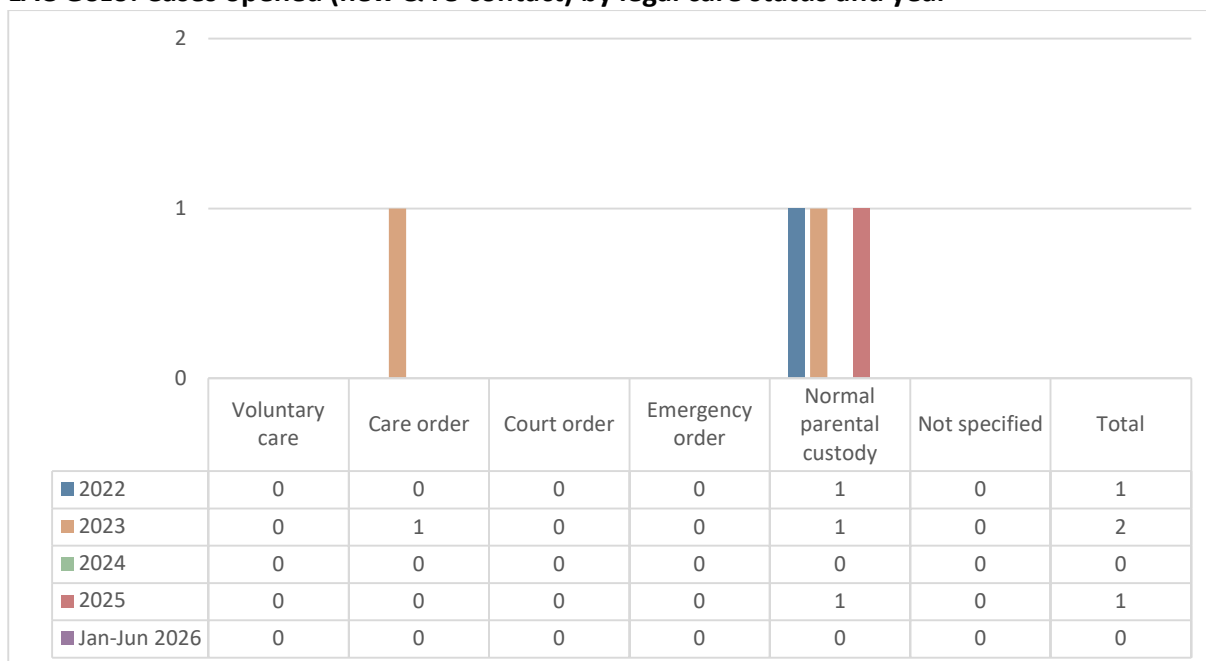


Figure 88: Nil (0) cases were opened in the reporting period.

Note: Legal care status is recorded in line with legal definitions¹ and based on information reported in the reporting year by the service user, case worker knowledge, or supported by documentation. Data relate to new and re-contact cases opened during the reporting period. Categories include special custody arrangements or normal parental custody.

¹ Laws of Malta, chapter 602, Minor Protection (Alternative Care) Act

Fostering - Gozo

Service data have been available for inclusion since 2019. A new online data collection system and reporting format were introduced in 2022. The 2019 to 2021 data was re-analysed in 2022 for compatibility. In 2023 and prior years, data included both adult and minor service users. From 2024, reporting was limited to adults, as the service's direct clients are foster carers and prospective foster carers.

Fostering-Gozo: Cases and individuals worked with, by year

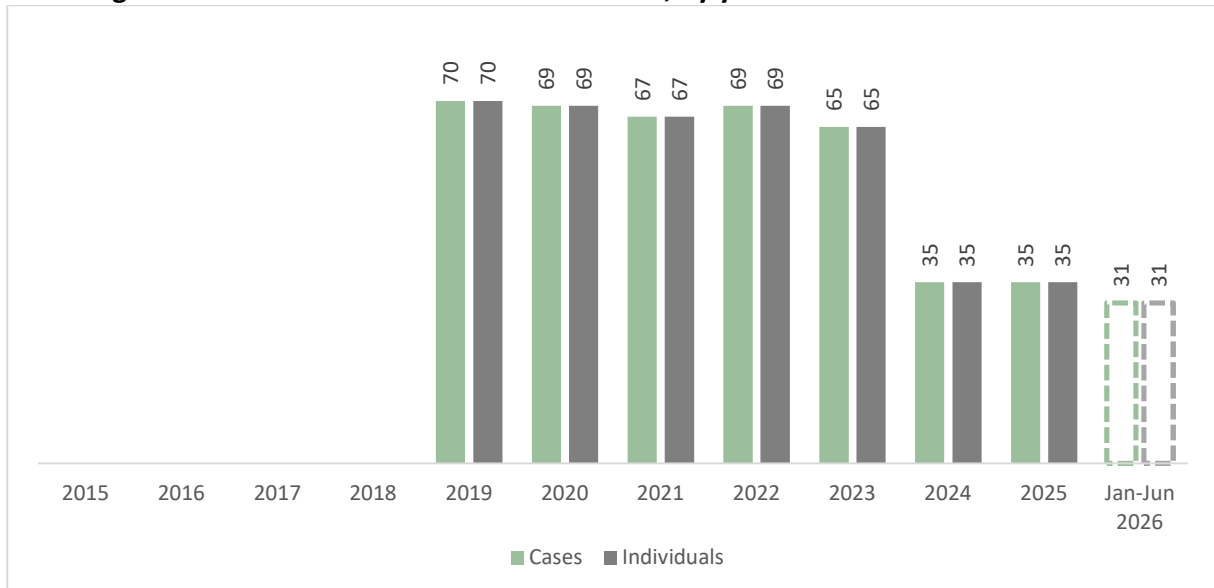


Figure 89: In Jan-Jun 2026, 31 cases and 31 individuals were worked with compared to 35 and 35 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see glossary).

A total of **31** cases were worked with between January and June 2026.

Fostering-Gozo: Cases worked with Jan-Jun 2026 by gender

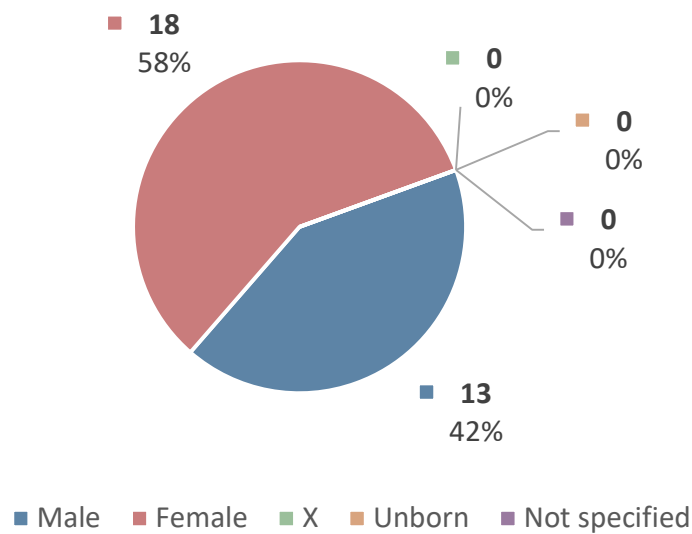


Figure 90: Female service users accounted for the highest proportion of cases worked with (58%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

Fostering-Go: Cases worked with Jan-Jun 2026 by age category

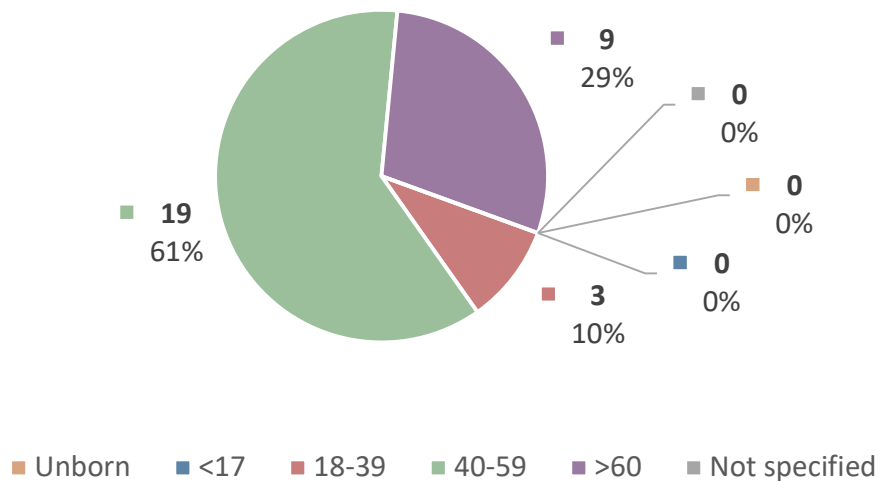


Figure 91: Service users aged 40 to 59 accounted for the highest proportion of cases worked with (61%).

Note: Age is calculated based on date of birth.

Fostering-Gozo: Cases worked with Jan-Jun 2026 by nationality

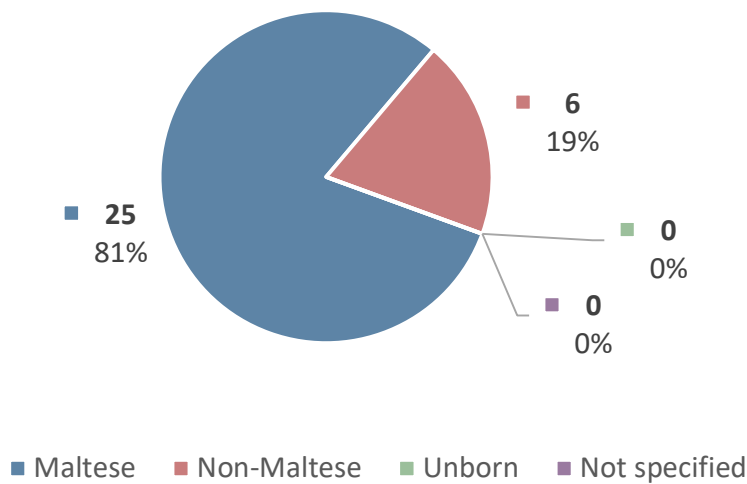
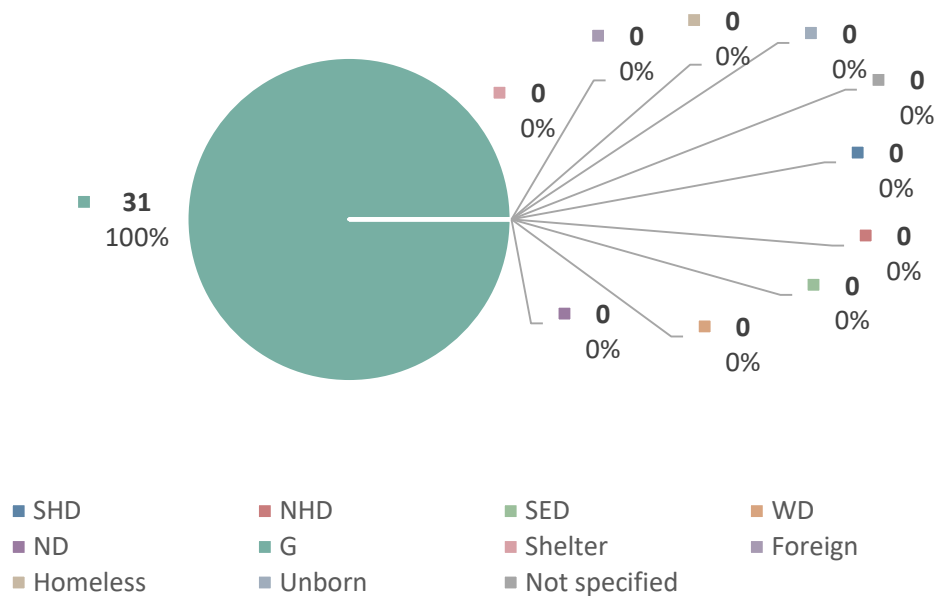


Figure 92: Maltese service users accounted for the highest proportion of cases worked with (81%), while non-Maltese service users accounted for 19%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

Fostering-Gozo: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 93: All cases worked with were from the Gozo District (100%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

Fostering-Gozo: Cases worked with by type of service user January - June 2026					
	New	Re-contact	Known	Intake	Total
Foster carer - next of kin	-	-	-	-	-
Foster carer - non-related	-	-	-	-	-
Prospective foster carer	2	0	6	0	8
Approved and matched	0	0	17	0	17
Approved but dormant	0	0	3	1	4
Approved but pending a match	0	0	2	0	2
Total	2	0	28	1	31

Figure 94: In Jan-Jun 2026, a total of 23 foster carers were worked with, alongside a further 8 prospective foster carers who were in the process of becoming approved carers.

Note: The service primarily works with adults who are foster carers or prospective foster carers. Prospective foster carers may pursue approval as next of kin carers (closest relatives by blood or law) or as non-related foster carers. In 2026, further categories were added to clarify the stage of foster care e.g. foster carer who are approved but awaiting a foster child are referred to as "approved but pending a match".

Fostering-Gozo: Cases worked with by case type (new, re-contact, known and intake), by year

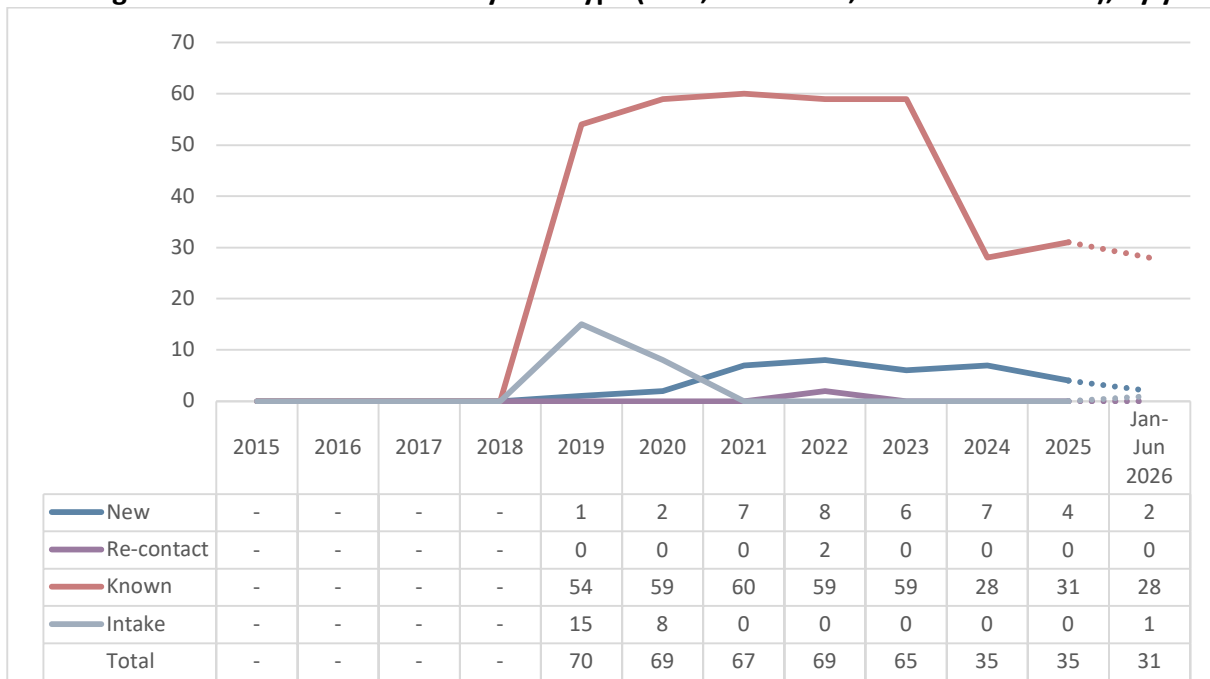


Figure 95: New cases accounted for 6% (2) of cases worked with, while re-contact cases accounted for 0% (0).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see glossary). Intake has been reported since 2019 following the introduction of the online system.

Fostering-Gozo: Cases worked with by case state at the end of the reporting period

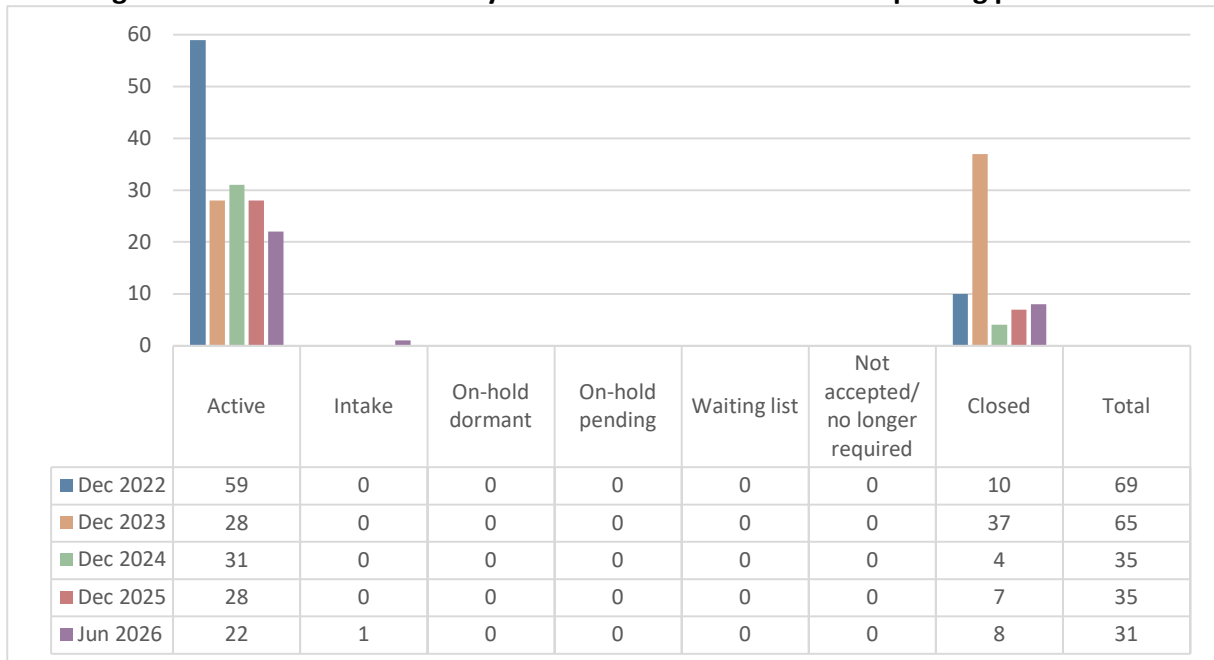


Figure 96: By the end of June 2026, 71% (22) of the cases worked with remained active, 26% (8) were closed and 3% (1) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see glossary).

Fostering-Go: Waiting list at the end of the reporting period

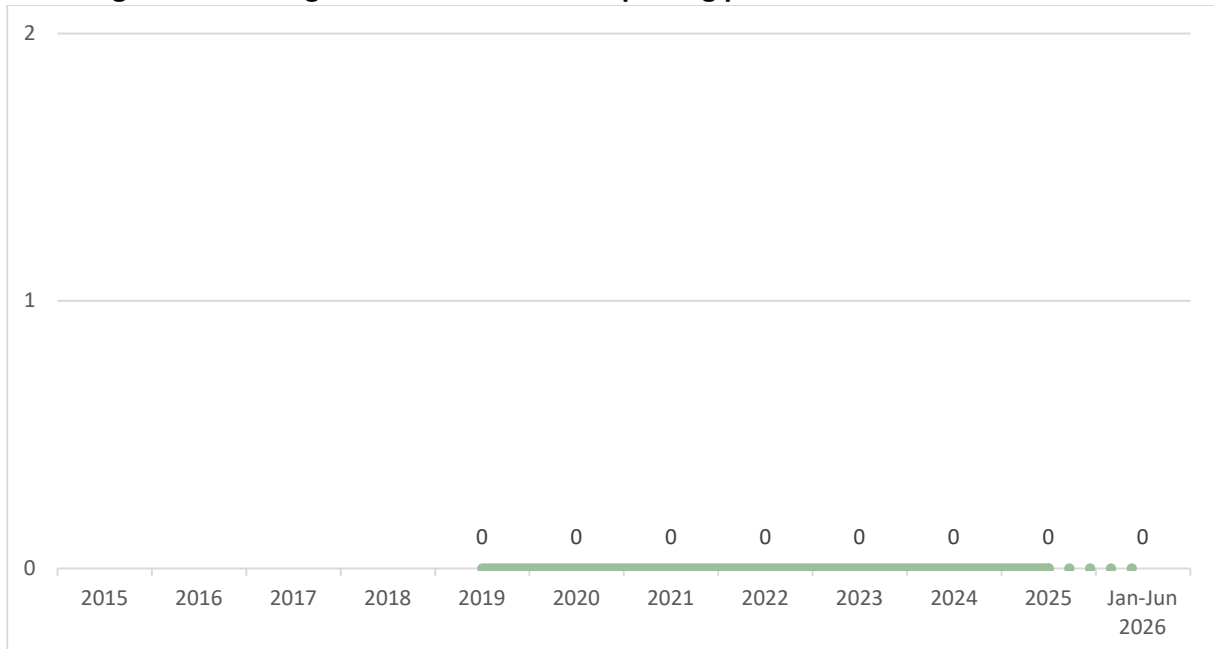


Figure 97: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

Fostering-Go: Referrals, cases opened (new & re-contact), and cases closed, by year

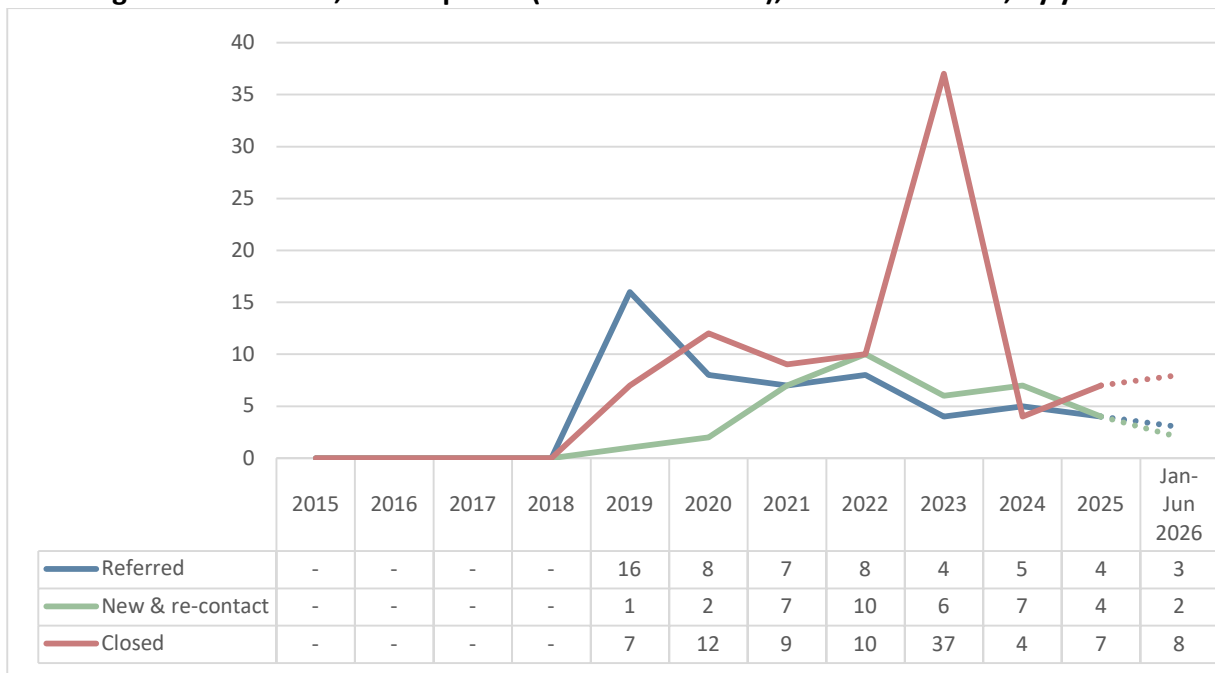


Figure 98: In Jan-Jun 2026, 3 cases were referred, 2 new & recontact cases opened, and 8 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see glossary). Opened cases include both new and re-contact cases (see Figure 95 for breakdown).

A total of **2** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

Fostering-Gozo: Number of new & re-contact cases opened by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
≤17	0	0	0	-	0	0
18-19	0	0	0	-	0	0
20-24	0	0	0	-	0	0
25-29	0	0	0	-	0	0
30-34	0	0	0	-	0	0
35-39	0	1	0	-	0	1
40-44	1	0	0	-	0	1
45-49	0	0	0	-	0	0
50-54	0	0	0	-	0	0
55-59	0	0	0	-	0	0
≥60	0	0	0	-	0	0
Not specified	0	0	0	-	0	0
Total	1	1	0	-	0	2

Figure 99: Service users aged 35 to 39 (50%; 1) and 40 to 44 (50%; 1) accounted for cases opened.

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Home-Start Gozo

Service data have been available for inclusion since 2019. A new online data collection system and reporting format were introduced in 2020.

Home-Start-Gozo: Cases and individuals worked with, by year

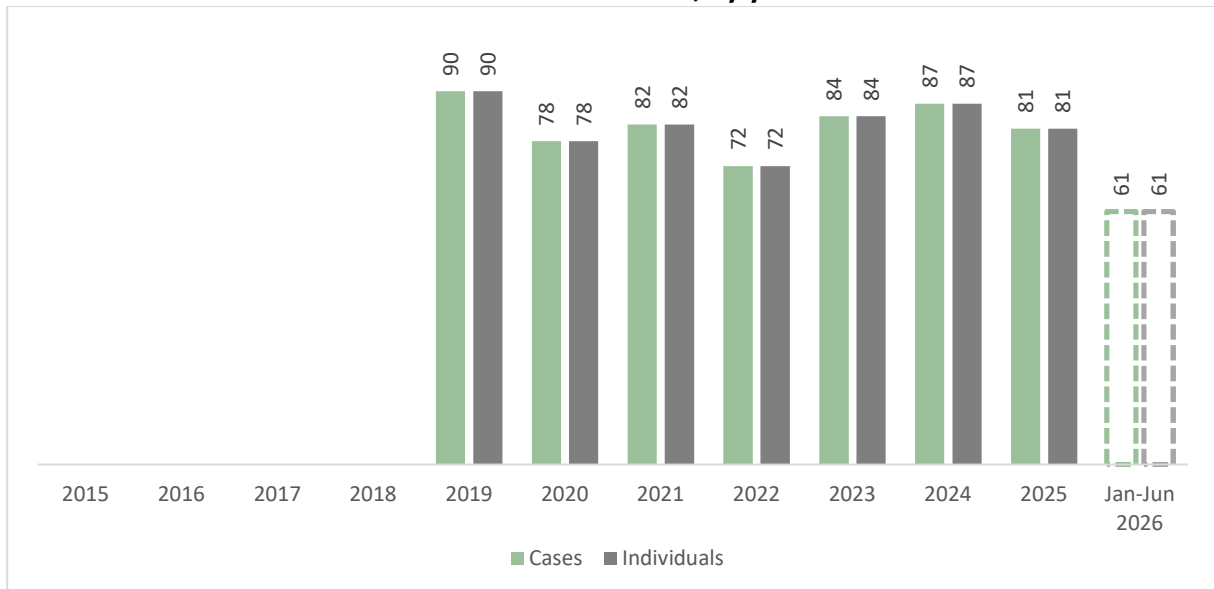


Figure 100: In Jan-Jun 2026, 61 cases and 61 individuals were worked with compared to 81 and 81 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see glossary).

A total of **61** cases were worked with between January and June 2026.

Home-Start-Gozo: Cases worked with Jan-Jun 2026 by gender

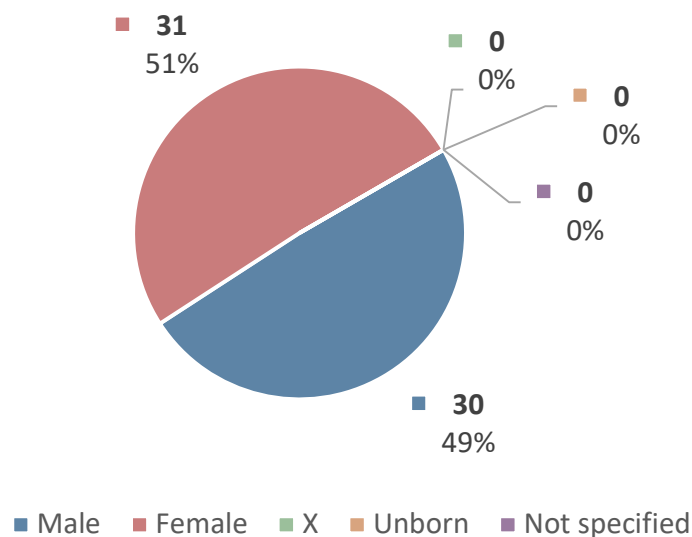


Figure 101: Female service users accounted for the highest proportion of cases worked with (51%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

Home-Start-Gozo: Cases worked with Jan-Jun 2026 by age category

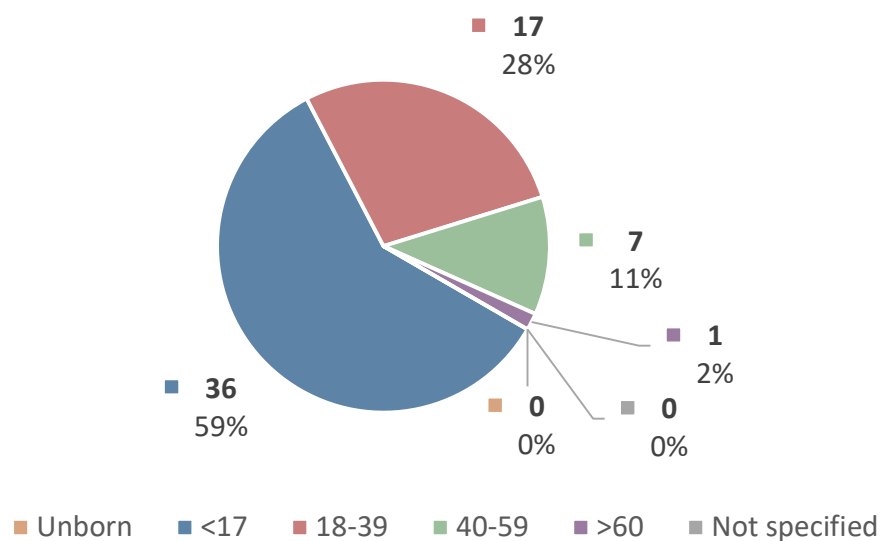


Figure 102: Service users aged 17 or younger accounted for the highest proportion of cases worked with (59%).

Note: Age is calculated based on date of birth.

Home-Start-Gozo: Cases worked with Jan-Jun 2026 by nationality

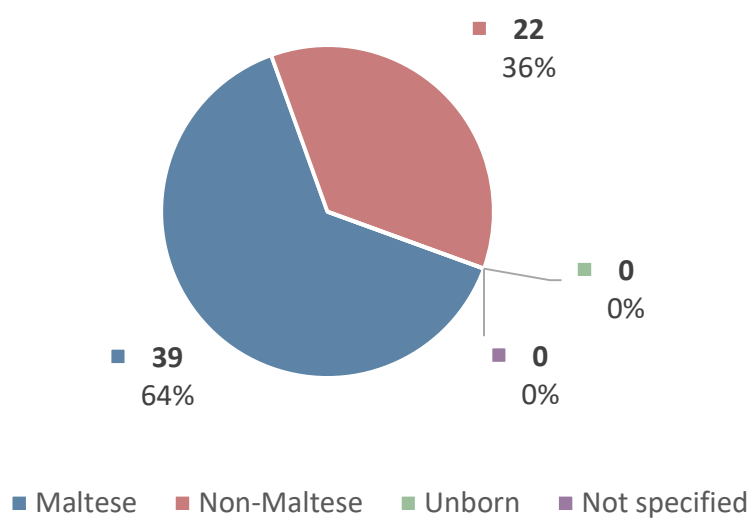
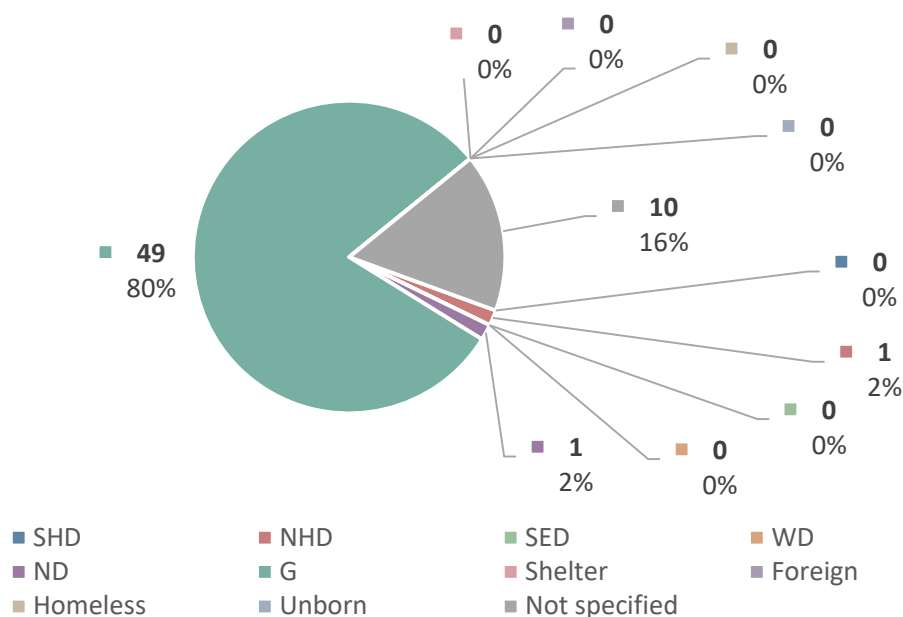


Figure 103: Maltese service users accounted for the highest proportion of cases worked with (64%), while non-Maltese service users accounted for 36%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

Home-Start-Gozo: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 104: Gozo District accounted for the highest proportion of cases worked with (80%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

Home-Start-Gozo: Cases worked with by case type (new, re-contact, known and intake), by year

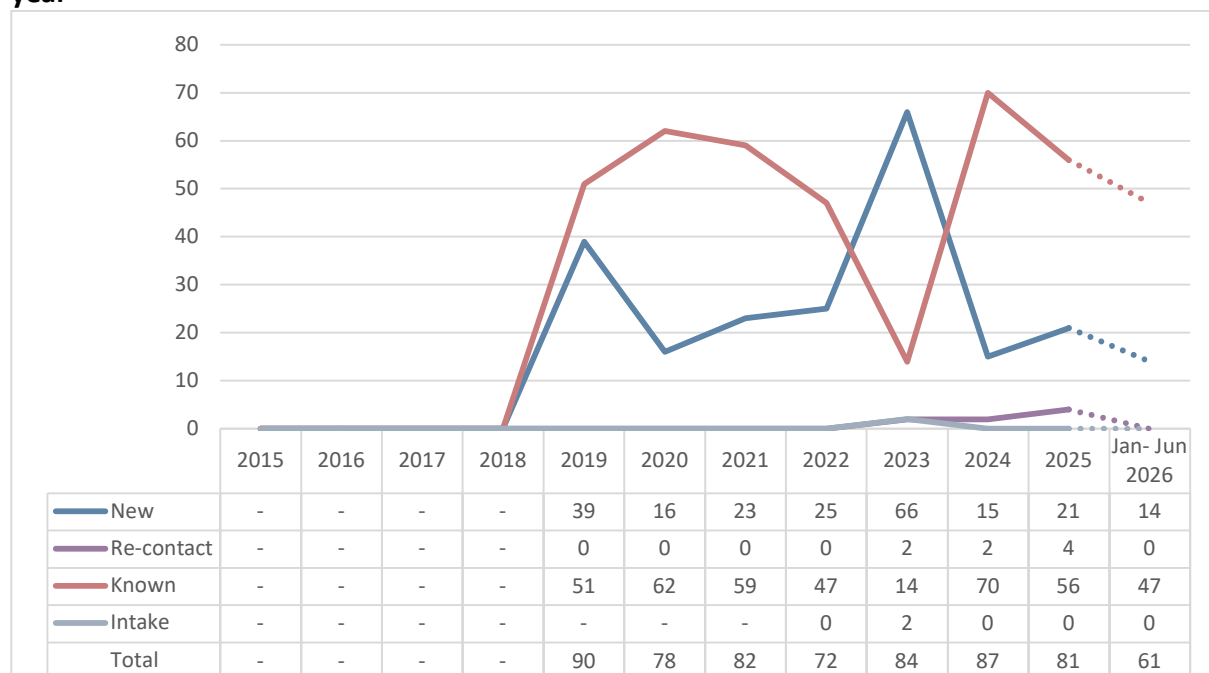


Figure 105: New cases accounted for 23% (14) of cases worked with, while re-contact cases accounted for 0% (0).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see glossary). Intake has been reported since 2022 following the introduction of the online system.

Home-Start-Gozo: Cases worked with by case state at the end of the reporting period

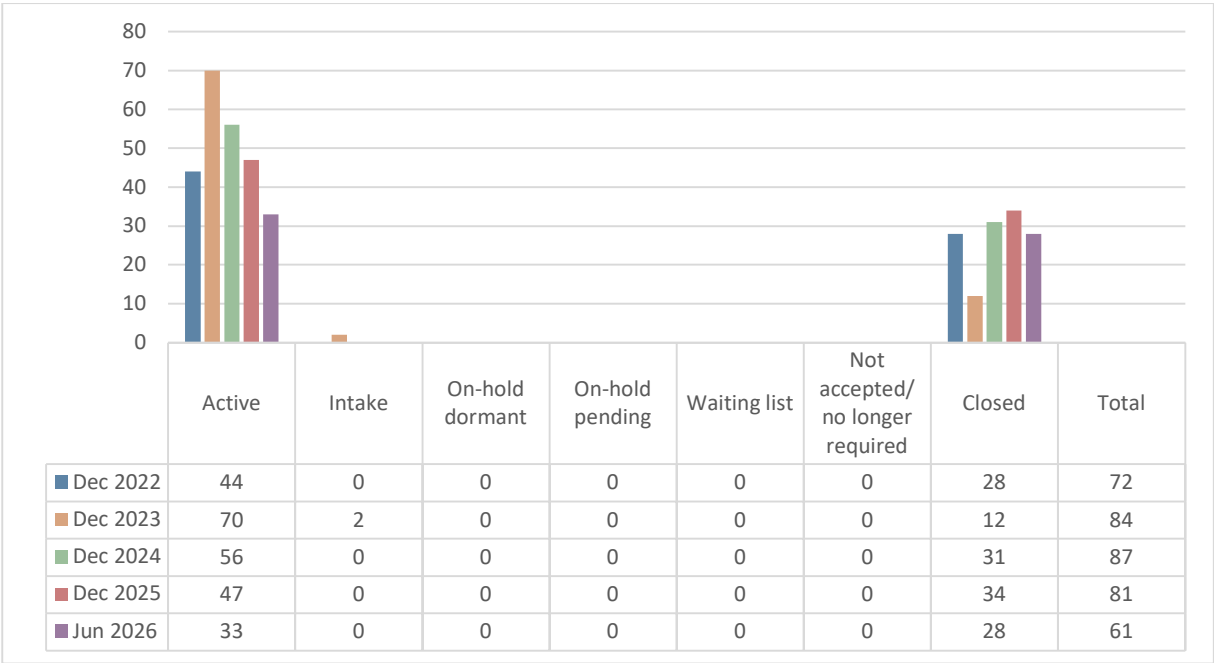


Figure 106: By the end of June 2026, 54% (33) of the cases worked with remained active, 46% (28) were closed and 0% (0) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see glossary).

Home-Start-Gozo: Waiting list at the end of the reporting period

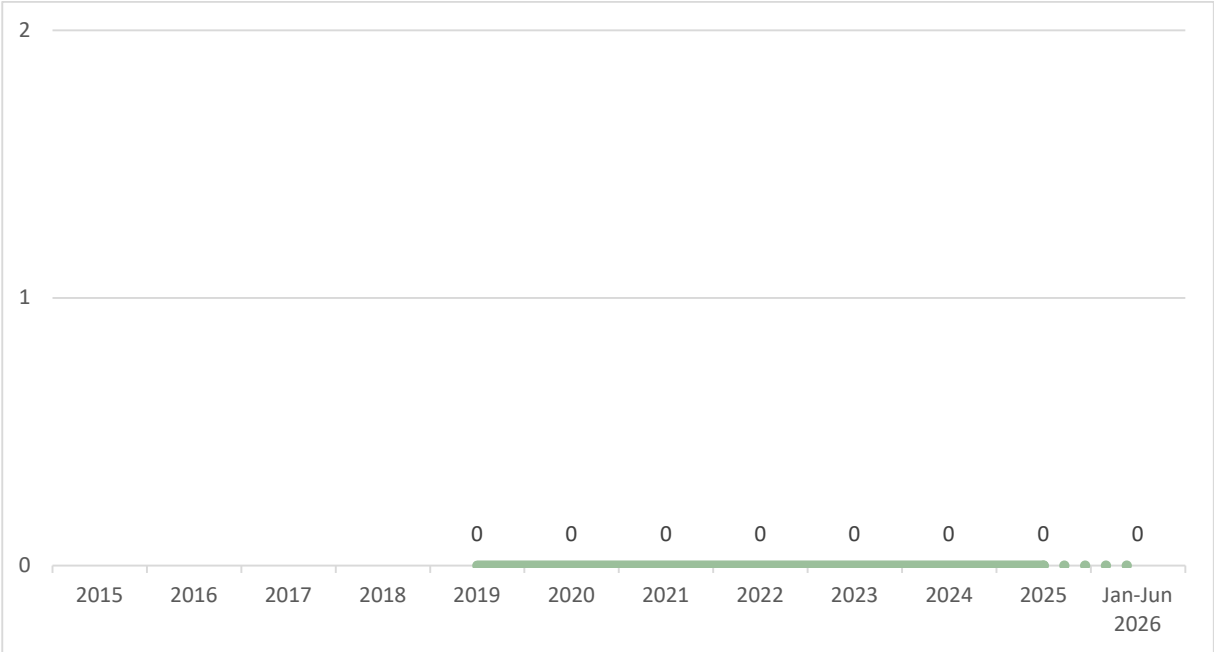


Figure 107: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

Home-Start-Gozo: Referrals, cases opened (new & re-contact), and cases closed, by year

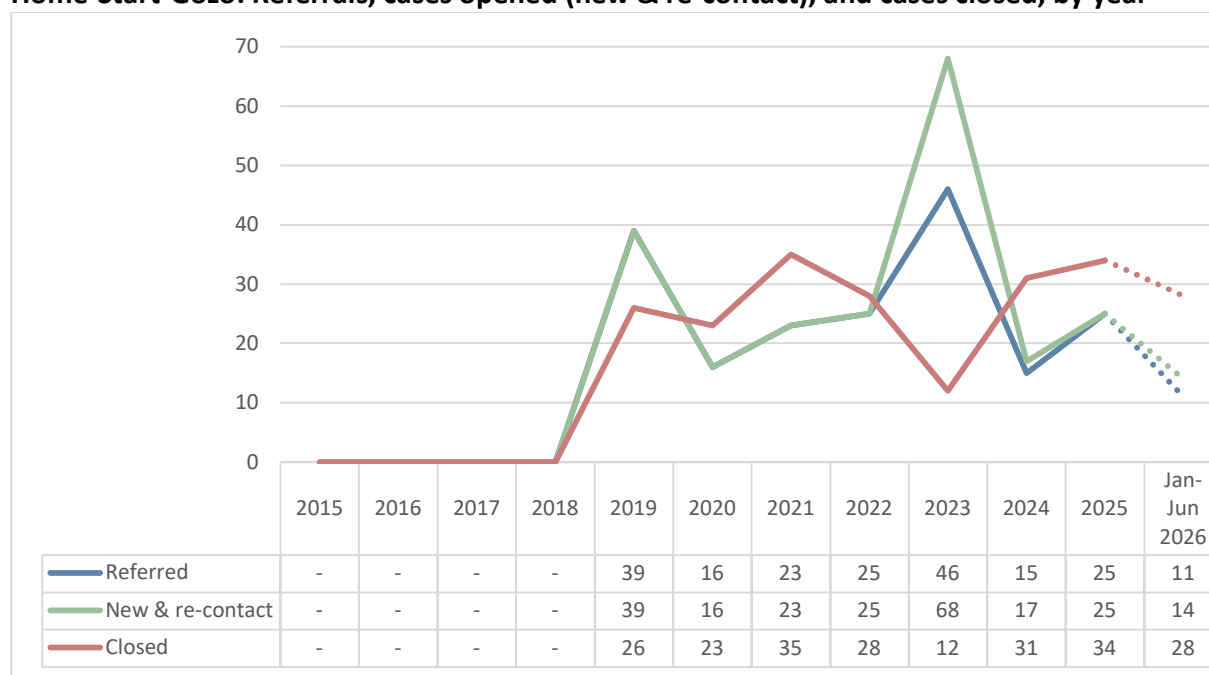


Figure 108: In Jan-Jun 2026, 11 cases were referred, 14 new & recontact cases opened, and 28 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see glossary). Opened cases include both new and re-contact cases (see Figure 105 for breakdown).

A total of **14** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

Home-Start-Gozo: Number of new & re-contact cases opened by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	0	0	0
<1	2	1	0	0	0	3
1-5	5	1	0	0	0	6
6-10	0	0	0	0	0	0
11-15	0	1	0	0	0	1
16-17	0	0	0	0	0	0
18-19	0	0	0	0	0	0
20-24	0	0	0	0	0	0
25-29	0	1	0	0	0	1
30-34	1	1	0	0	0	2
35-39	0	1	0	0	0	1
40-44	0	0	0	0	0	0
45-49	0	0	0	0	0	0
50-54	0	0	0	0	0	0
55-59	0	0	0	0	0	0
≥60	0	0	0	0	0	0
Not specified	0	0	0	0	0	0
Total	8	6	0	0	0	14

Figure 109: Service users aged 1 to 5 accounted for the highest proportion of cases opened (43%; 6).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Court Service - Gozo (C-Gozo)

Service data have been available for inclusion since 2019. A new online data collection system and reporting format were introduced in 2020. Prior to 2022, Court Services formed part of the Court & Supervised Access Visit Service. In 2022, these were separated into two distinct services, and data for 2019 - 2021 were revised to ensure comparability between 2019 and 2022.

C- Gozo: Cases and individuals worked with, by year

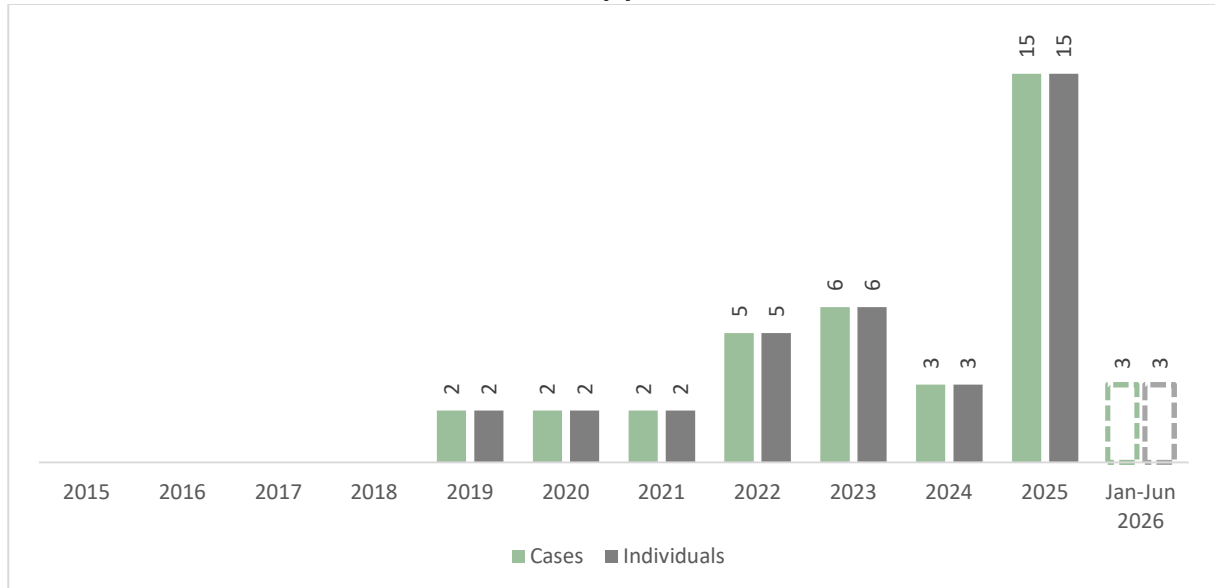


Figure 110: In Jan-Jun 2026, 3 cases and 3 individuals were worked with compared to 15 and 15 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see glossary).

A total of 3 cases were worked with between January and June 2026.

C- Gozo: Cases worked with Jan-Jun 2026 by gender

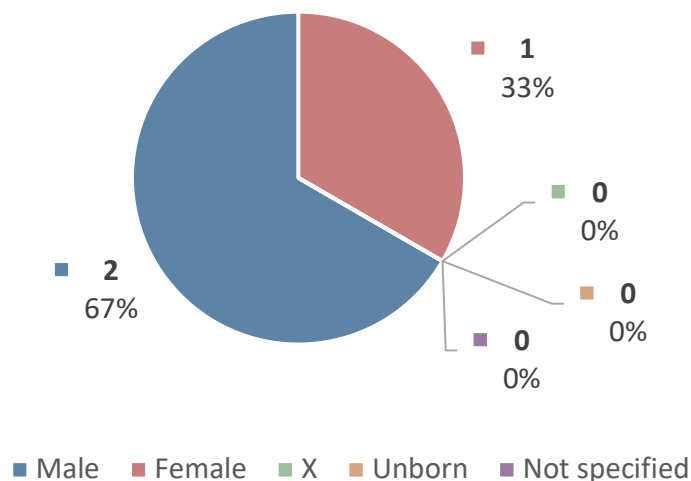


Figure 111: Male service users accounted for the highest proportion of cases worked with (67%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

C- Gozo: Cases worked with Jan-Jun 2026 by age category

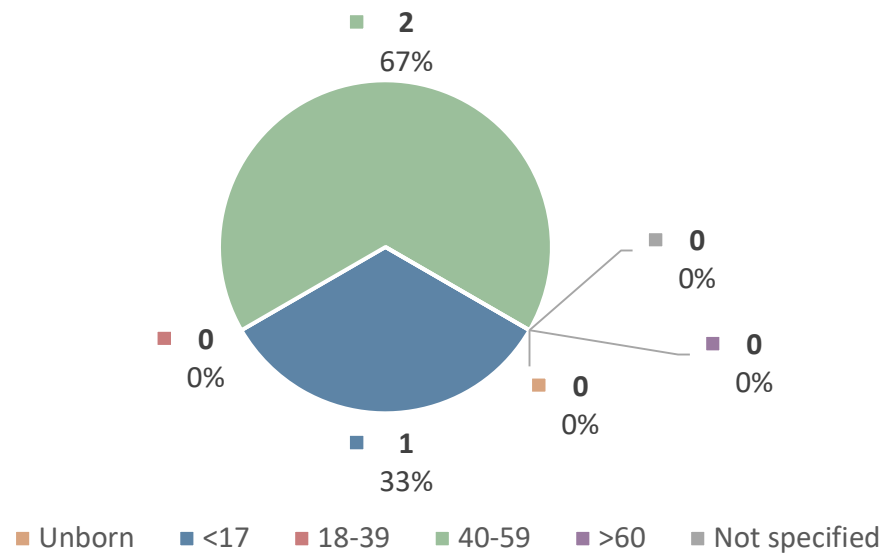


Figure 112: Service users aged 40 to 59 accounted for the highest proportion of cases worked with (67%).

Note: Age is calculated based on date of birth.

C- Gozo: Cases worked with Jan-Jun 2026 by nationality

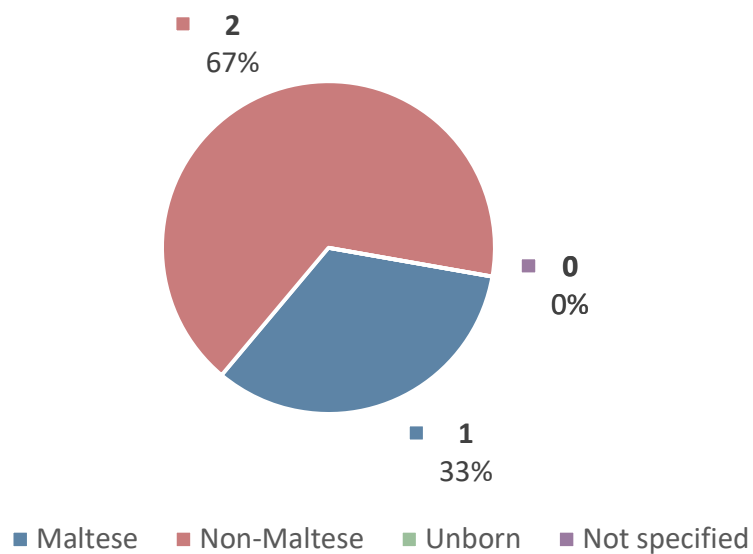
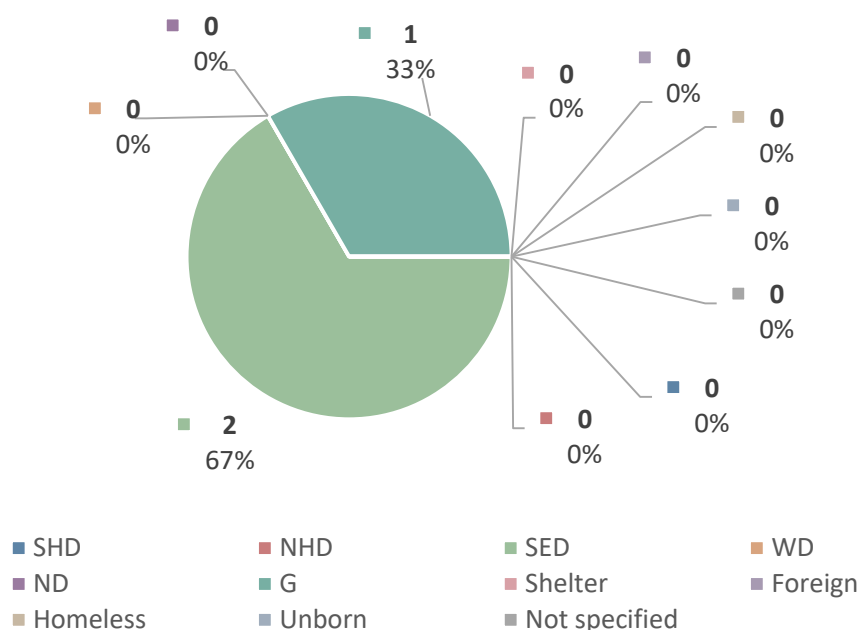


Figure 113: Non-Maltese service users accounted for the highest proportion of cases worked with (67%), while Maltese service users accounted for 33%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

C- Gozo: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 114: Southeastern District accounted for the highest proportion of cases worked with (67%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

C- Gozo: Cases worked with by case type (new, re-contact, known and intake), by year

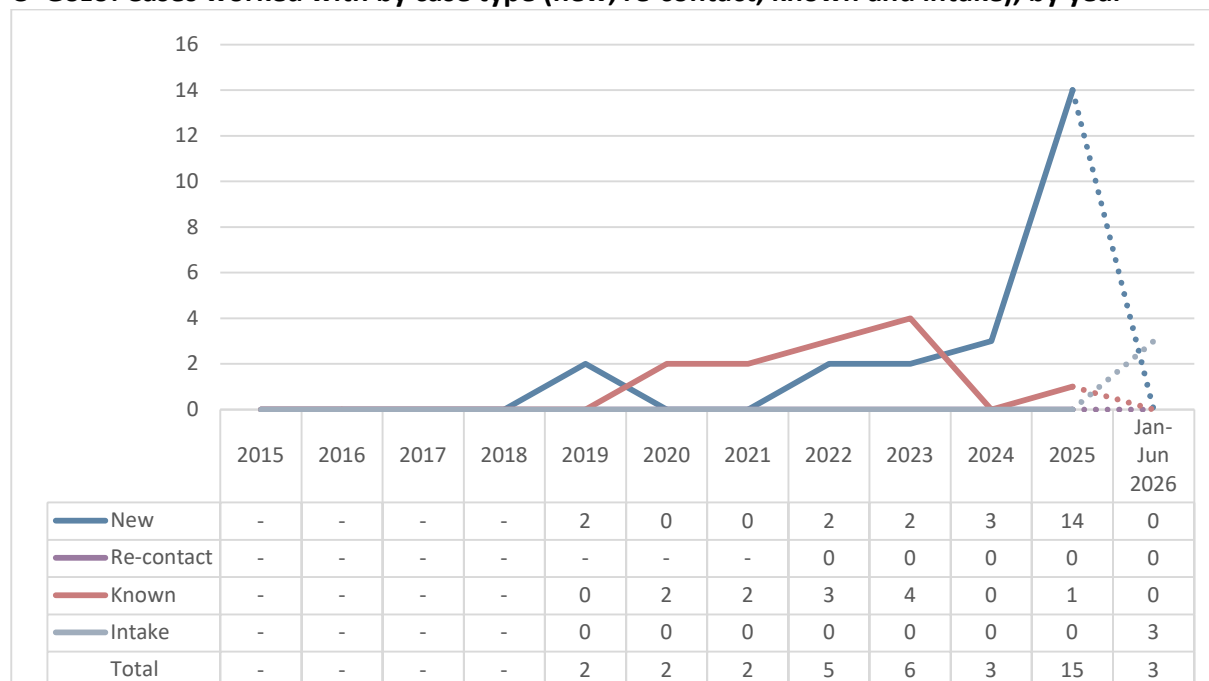


Figure 115: New cases accounted for 0% (0) of cases worked with, while re-contact cases accounted for 0% (0).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Prior to 2022, the data could not differentiate between new or re-contact cases and all cases were registered as new.

C- Gozo: Cases worked with by case state at the end of the reporting period

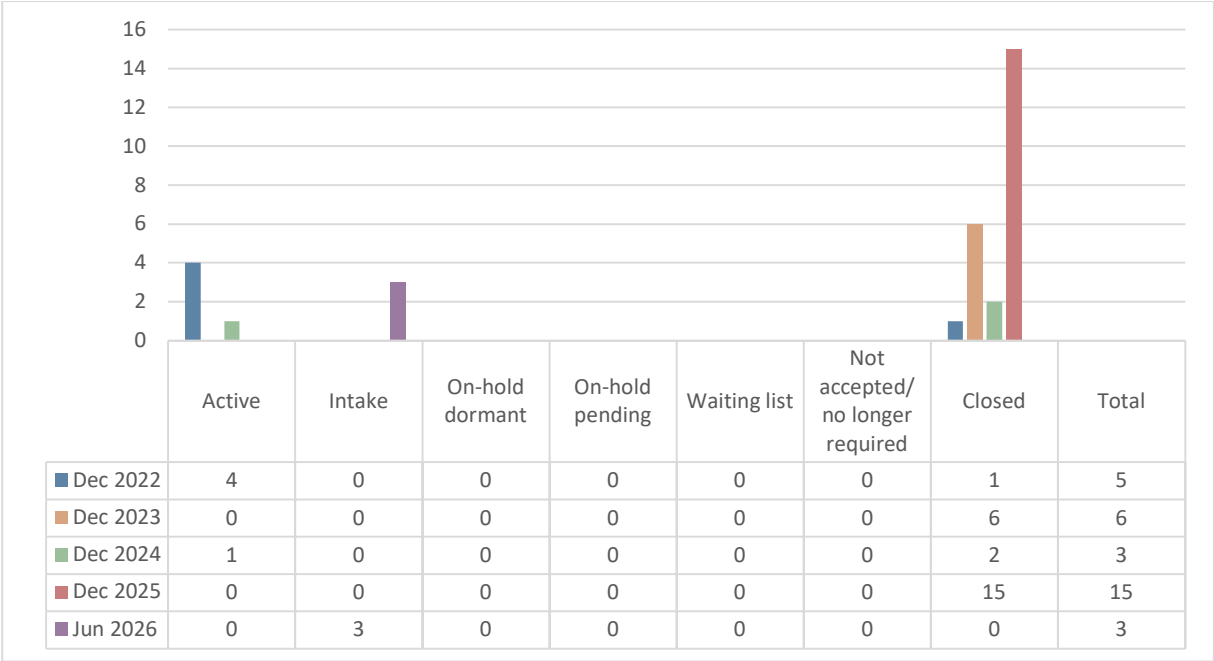


Figure 116: By the end of June 2026, 0% (0) of the cases worked with remained active, 0% (0) were closed and 100% (3) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

C- Gozo: Waiting list at the end of the reporting period

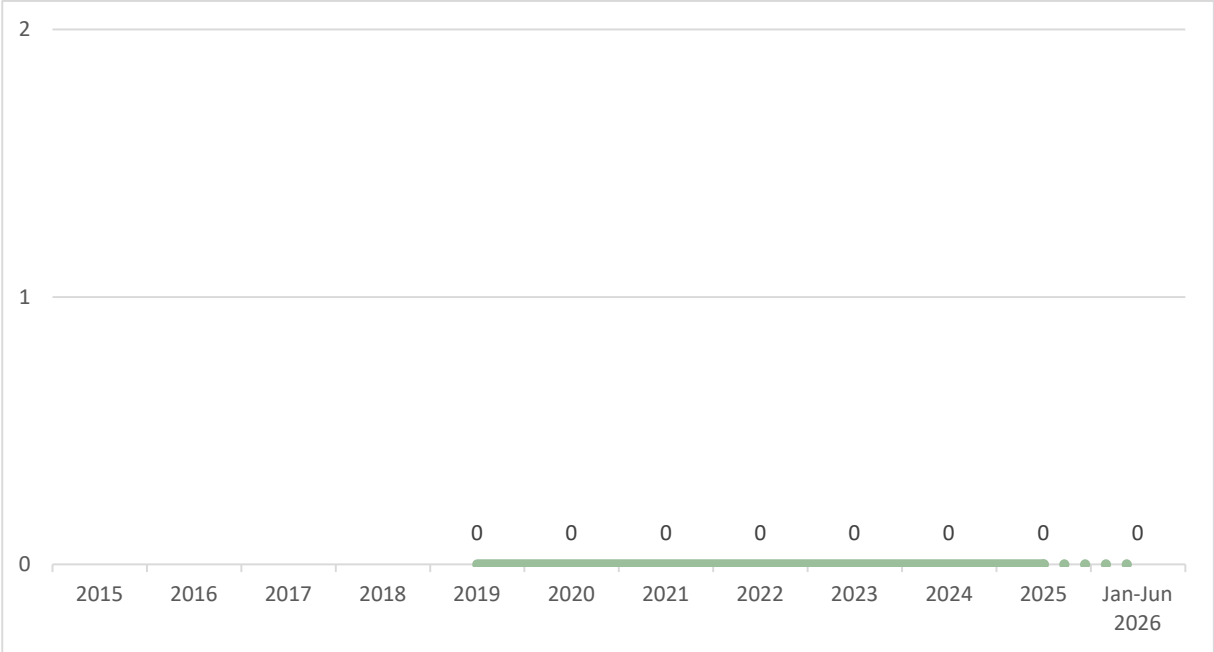


Figure 117: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

C- Gozo: Referrals, cases opened (new & re-contact), and cases closed, by year

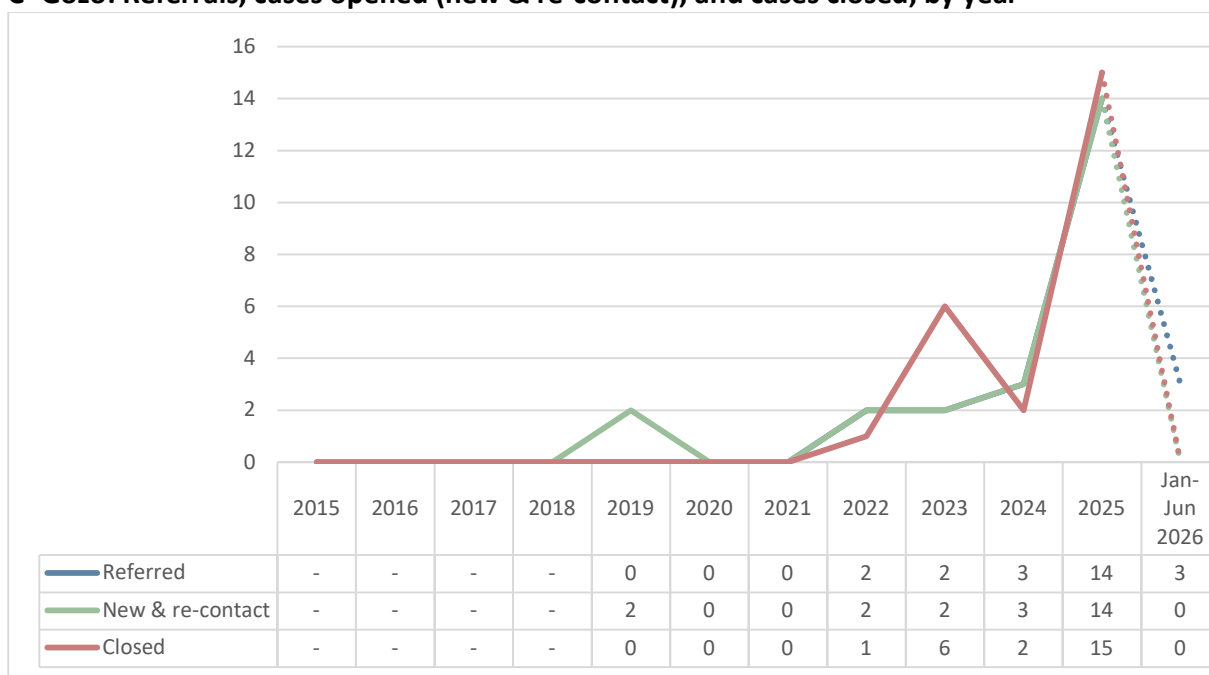


Figure 118: In Jan-Jun 2026, 3 cases were referred, 0 new & recontact cases opened, and 0 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 115 for breakdown).

A total of **0** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

C- Gozo: Cases opened (new & re-contact) by age category and gender						
January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	-	0	0
<1	0	0	0	-	0	0
1-5	0	0	0	-	0	0
6-10	0	0	0	-	0	0
11-15	0	0	0	-	0	0
16-17	0	0	0	-	0	0
18-19	0	0	0	-	0	0
20-24	0	0	0	-	0	0
25-29	0	0	0	-	0	0
30-34	0	0	0	-	0	0
35-39	0	0	0	-	0	0
40-44	0	0	0	-	0	0
45-49	0	0	0	-	0	0
50-54	0	0	0	-	0	0
55-59	0	0	0	-	0	0
≥60	0	0	0	-	0	0
Not specified	0	0	0	-	0	0
Total	0	0	0	-	0	0

Figure 119: Nil (0) cases were opened in the reporting period.

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Supervised Access Visits - Gozo (SAV-Go)

Service data have been available for inclusion since 2019. A new online data collection system and reporting format were introduced in 2020. Prior to 2022, the Supervised Access Visit Services formed part of the Court & Supervised Access Visit Service. In 2022, these were separated into two distinct services, and data for 2019 - 2021 were revised to ensure comparability between 2019 and 2022. Some cases reported within SAV Gozo were concurrently worked with in SAV Malta, resulting in some overlap with figures reported in the Directorate for Alternative Care Report.

SAV- Gozo: Cases and individuals worked with, by year

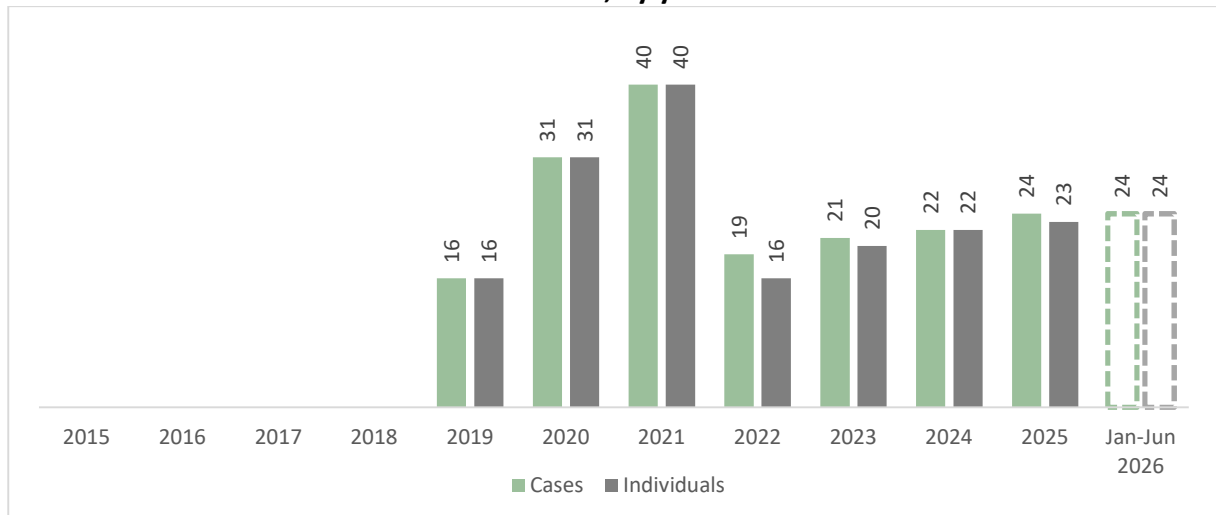


Figure 120: In Jan-Jun 2026, 24 cases and 24 individuals were worked with compared to 24 and 23 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary).

A total of **24** cases were worked with between January and June 2026.

SAV- Gozo: Cases worked with Jan-Jun 2026 by gender

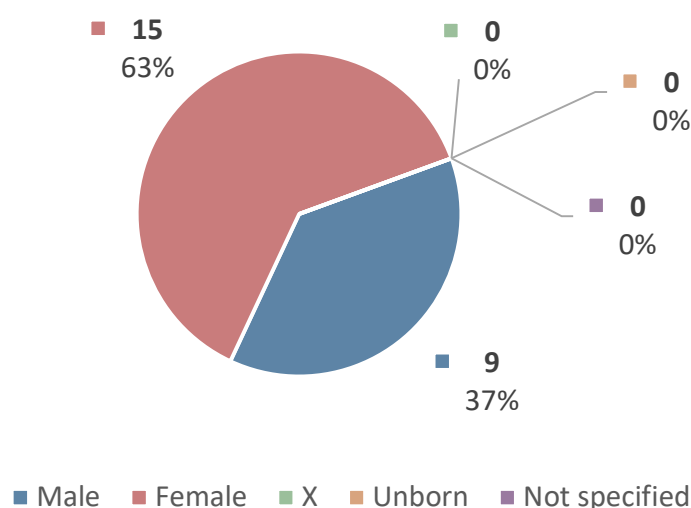


Figure 121: Female service users accounted for the highest proportion of cases worked with (63%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

SAV- Gozo: Cases worked with Jan-Jun 2026 by age category

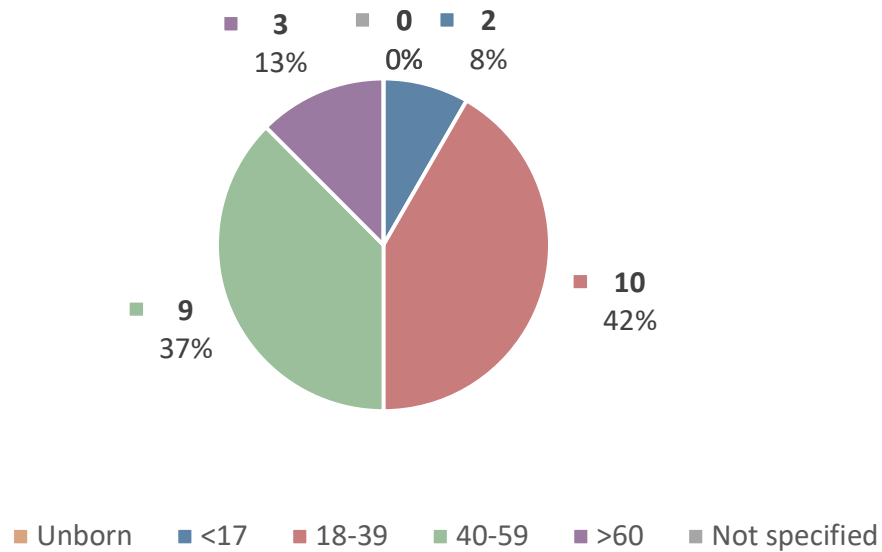


Figure 122: Service users aged 40 to 59 accounted for the highest proportion of cases worked with (37%).

Note: Age is calculated based on date of birth.

SAV- Gozo: Cases worked with Jan-Jun 2026 by nationality

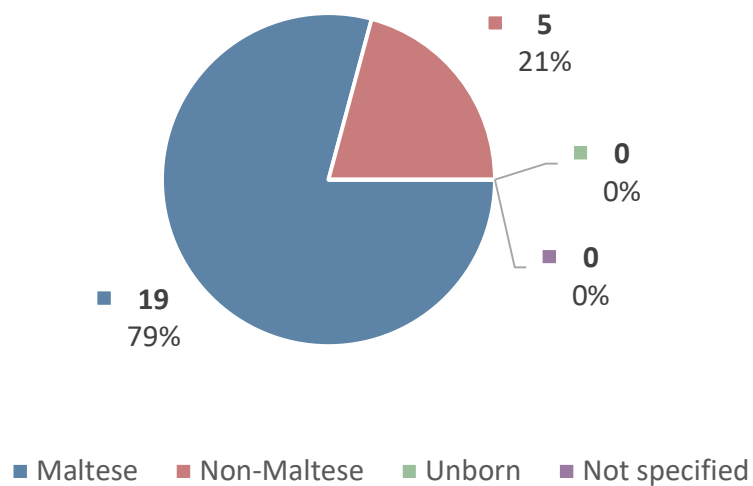
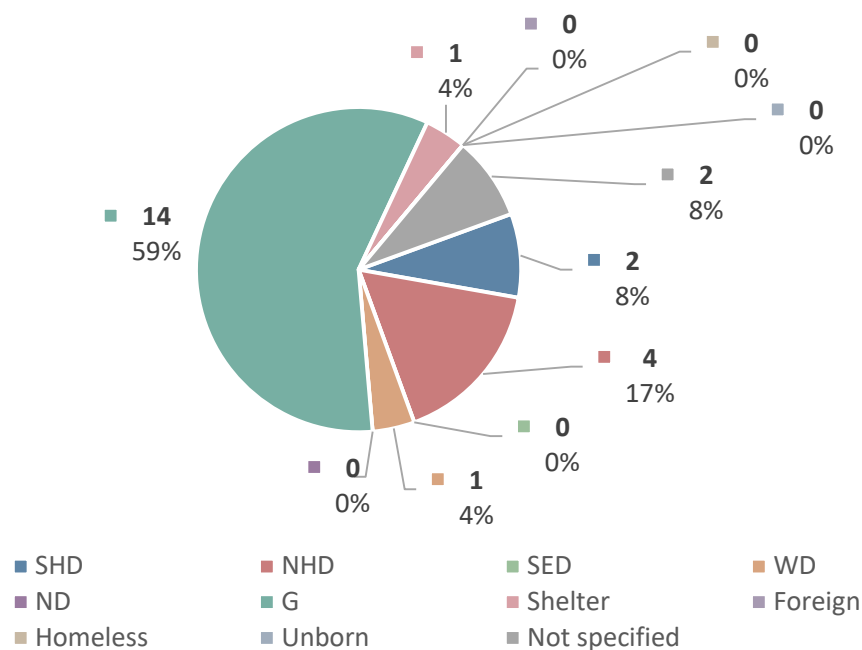


Figure 123: Maltese service users accounted for the highest proportion of cases worked with (79%), while non-Maltese service users accounted for 21%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

SAV- Gozo: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 124: Gozo District accounted for the highest proportion of cases worked with (59%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

SAV- Gozo: Cases worked with by case type (new, re-contact, known and intake), by year

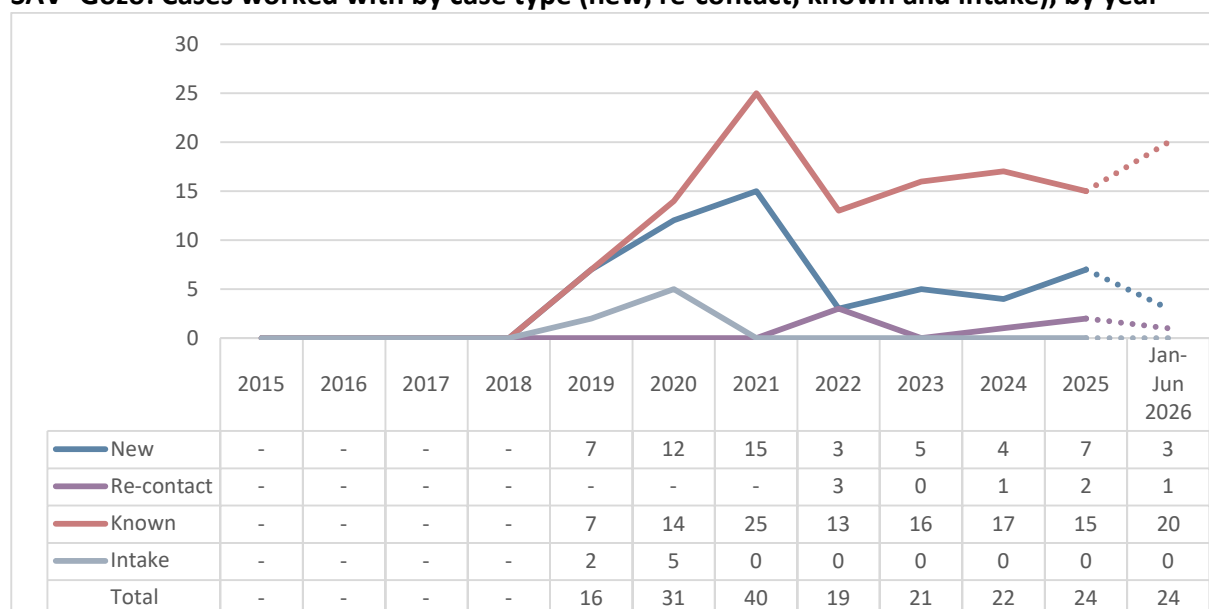


Figure 125: New cases accounted for 13% (3) of cases worked with, while re-contact cases accounted for 4% (1).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Prior to 2022, the data could not differentiate between new or re-contact cases and all cases were registered as new.

SAV- Gozo: Cases worked with by case state at the end of the reporting period

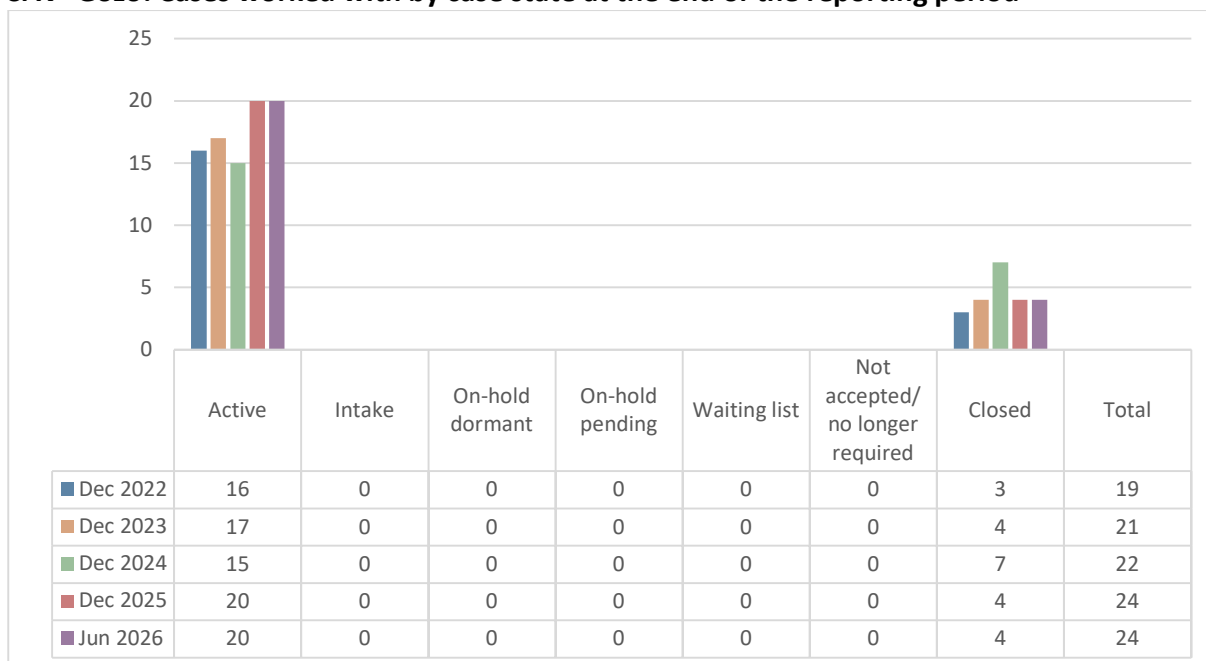


Figure 126: By the end of June 2026, 83% (20) of the cases worked with remained active, 17% (4) were closed and 0% (0) remained on intake.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

SAV- Gozo: Waiting list at the end of the reporting period

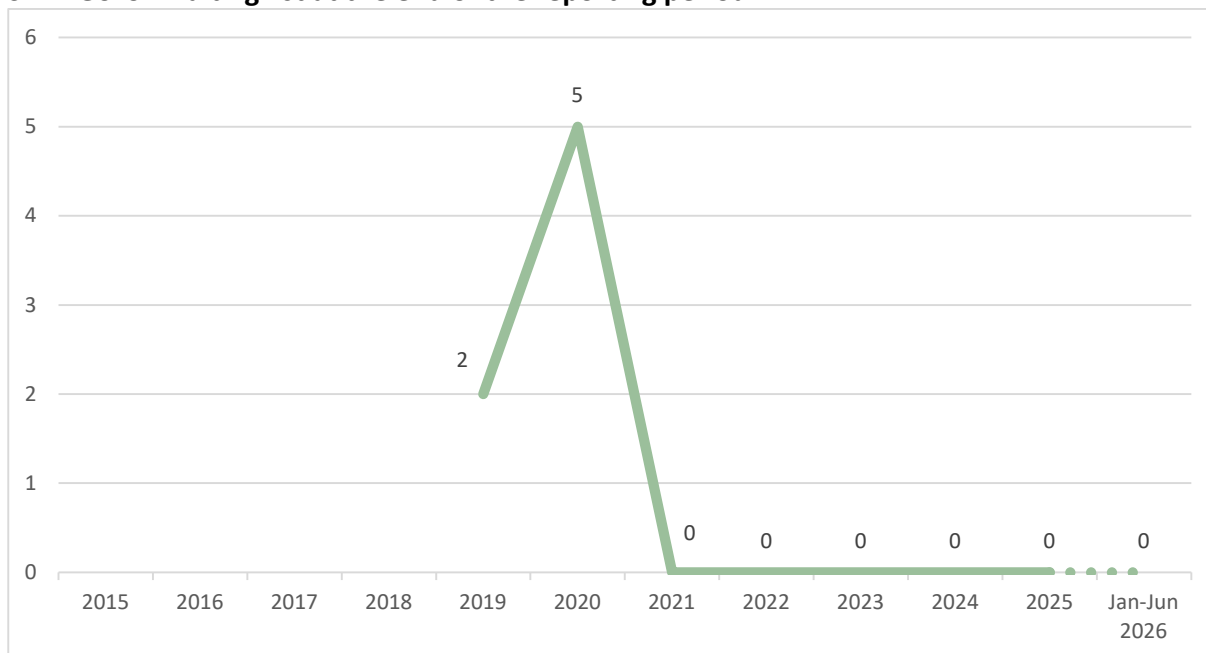


Figure 127: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

SAV- Gozo: Referrals, cases opened (new & re-contact), and cases closed, by year

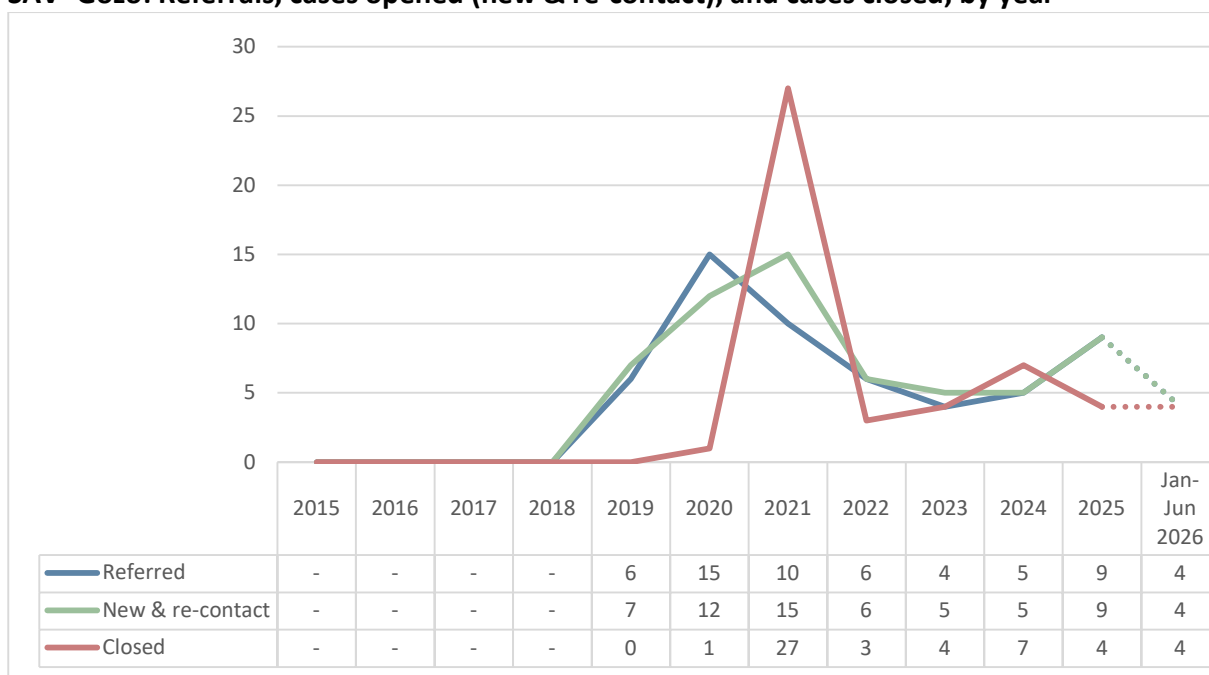


Figure 128: In Jan-Jun 2026, 4 cases were referred, 4 new & recontact cases opened, and 4 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 125 for breakdown).

A total of **4** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

SAV- Gozo: Cases opened (new & re-contact) by age category and gender						
January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
Unborn	0	0	0	-	0	0
<1	0	0	0	-	0	0
1-5	0	0	0	-	0	0
6-10	0	0	0	-	0	0
11-15	0	0	0	-	0	0
16-17	0	0	0	-	0	0
18-19	0	0	0	-	0	0
20-24	0	1	0	-	0	1
25-29	1	0	0	-	0	1
30-34	0	1	0	-	0	1
35-39	0	1	0	-	0	1
40-44	0	0	0	-	0	0
45-49	0	0	0	-	0	0
50-54	0	0	0	-	0	0
55-59	0	0	0	-	0	0
≥60	0	0	0	-	0	0
Not specified	0	0	0	-	0	0
Total	1	3	0	-	0	4

Figure 129: Service users aged 20 to 24, 25 to 29, 30 to 34 and 35 to 39 (25%; 1 each) accounted for the cases opened.

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Gozo General Hospital Social Work Service (GGH)

Service data have been available for inclusion since 2019.

GGH: Cases and individuals worked with, by year

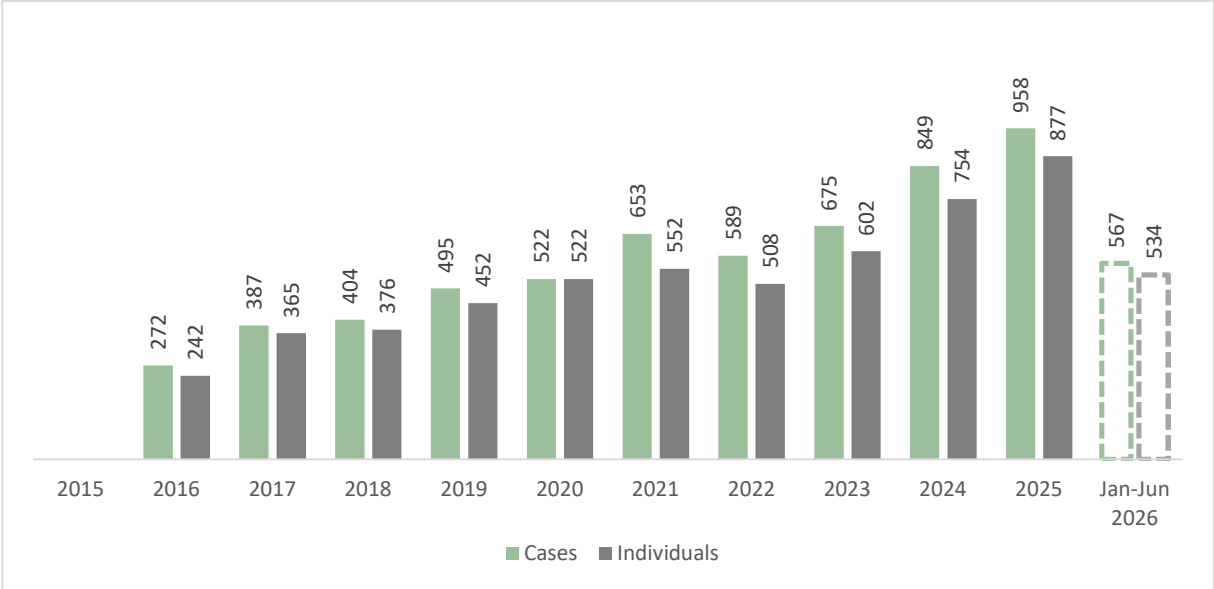


Figure 130: In Jan-Jun 2026, 567 cases and 534 individuals were worked with compared to 958 and 877 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary).

A total of **567** cases were worked with between January and June 2026.

GGH: Cases worked with Jan-Jun 2026 by gender

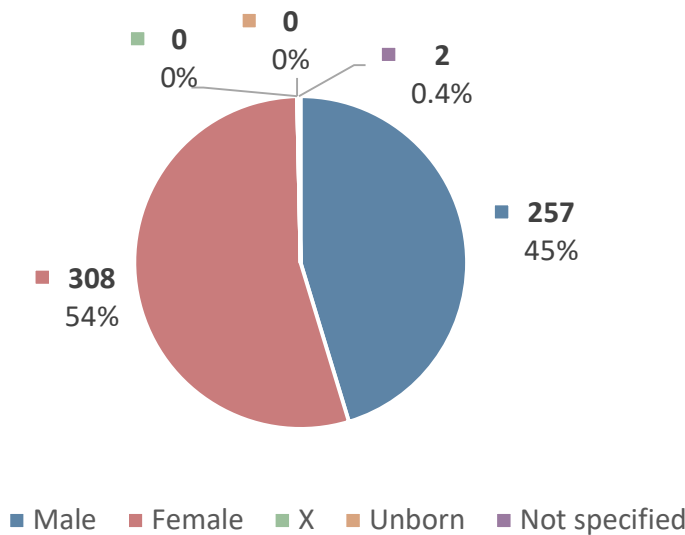


Figure 131: Female service users accounted for the highest proportion of cases worked with (54%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

GGH: Cases worked with Jan-Jun 2026 by age category

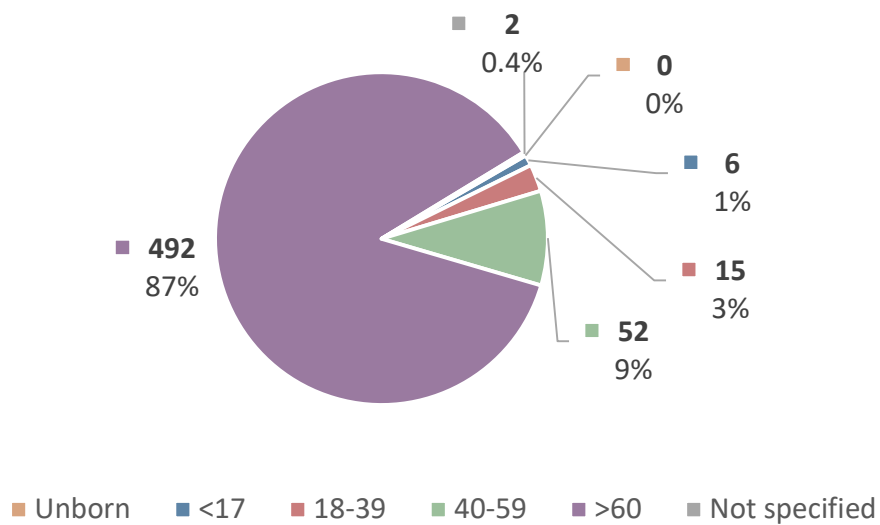


Figure 132: Service users aged 60 or over accounted for the highest proportion of cases worked with (87%).

Note: Age is calculated based on date of birth.

GGH: Cases worked with Jan-Jun 2026 by nationality

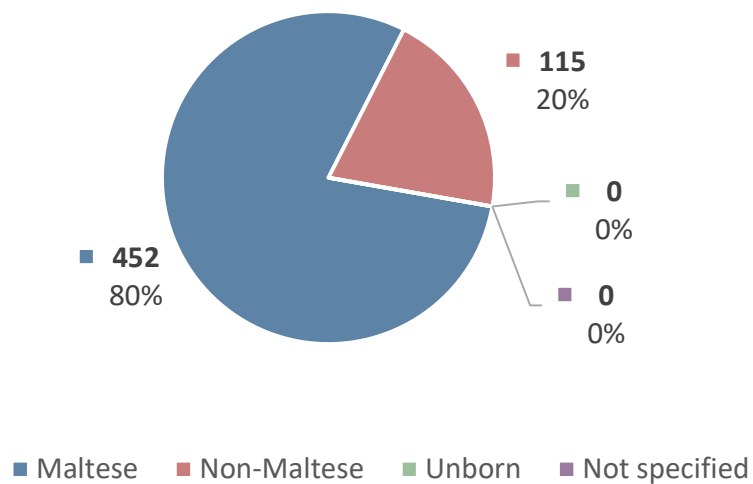
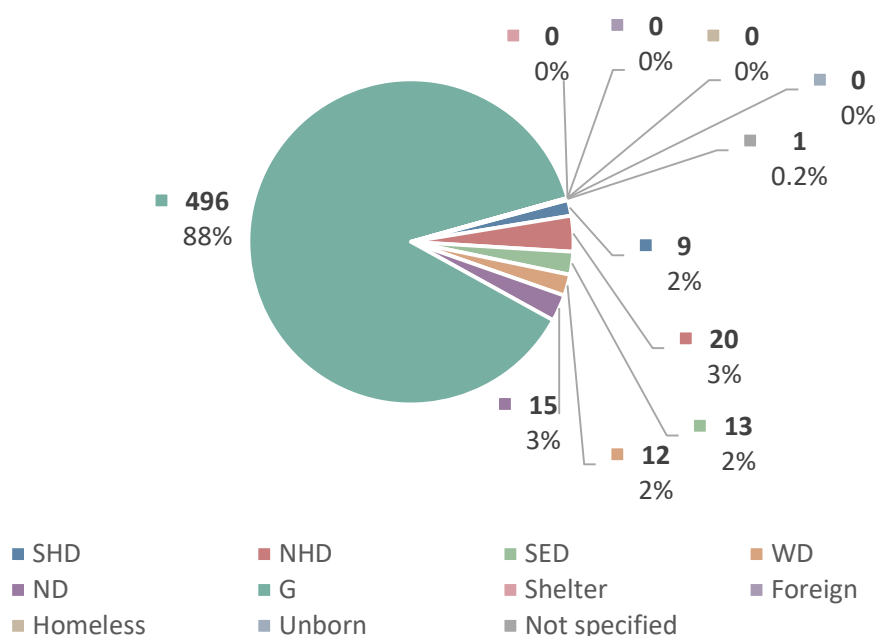


Figure 133: Maltese service users accounted for the highest proportion of cases worked with (80%), while non-Maltese service users accounted for 20%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

GGH: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 134: Gozo District accounted for the highest proportion of cases worked with (88%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

GGH: Cases worked with by case type (new, re-contact, known and intake), by year

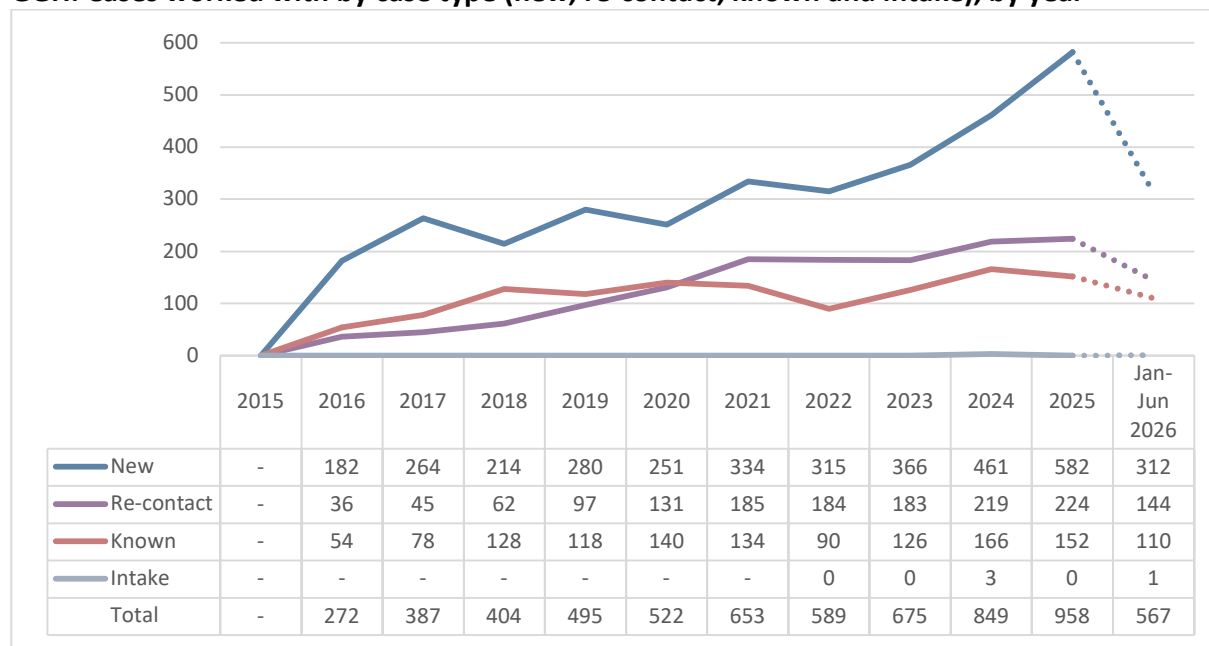


Figure 135: New cases accounted for 55% (312) of cases worked with, while re-contact cases accounted for 25% (144).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2022 following data recording changes.

GGH: Cases worked with by case state at the end of the reporting period

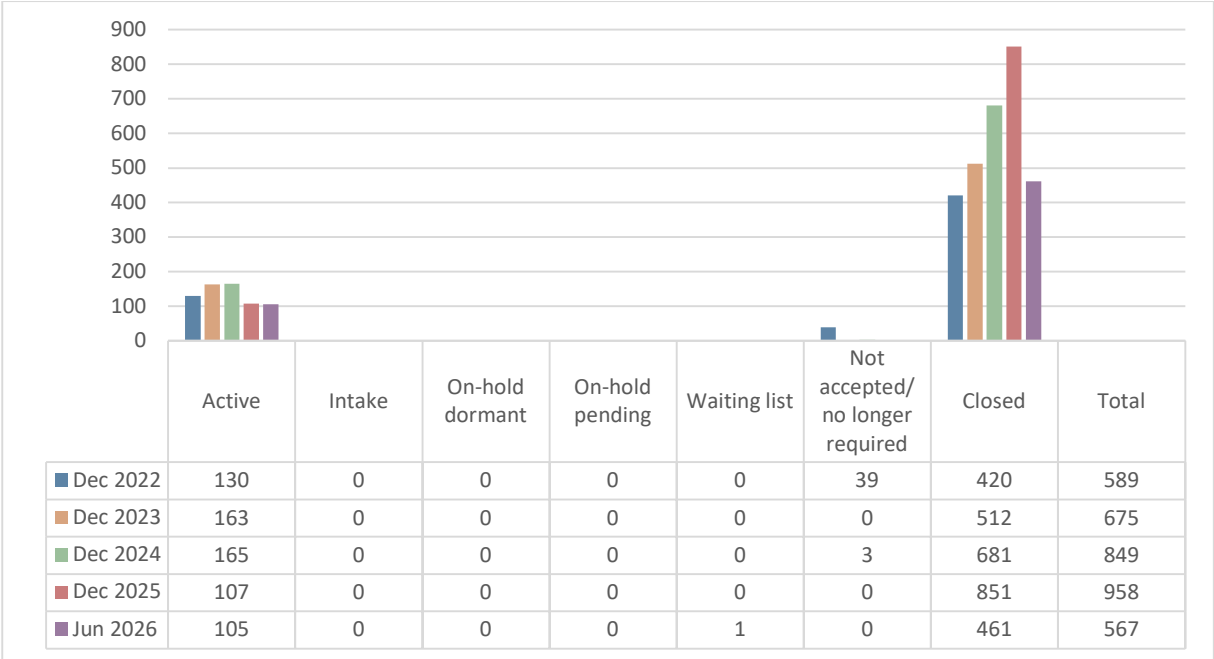


Figure 136: By the end of June 2026, 19% (105) of the cases worked with remained active, 81% (461) were closed and 0.2% (1) remained on the waiting list.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

GGH: Waiting list at the end of the reporting period

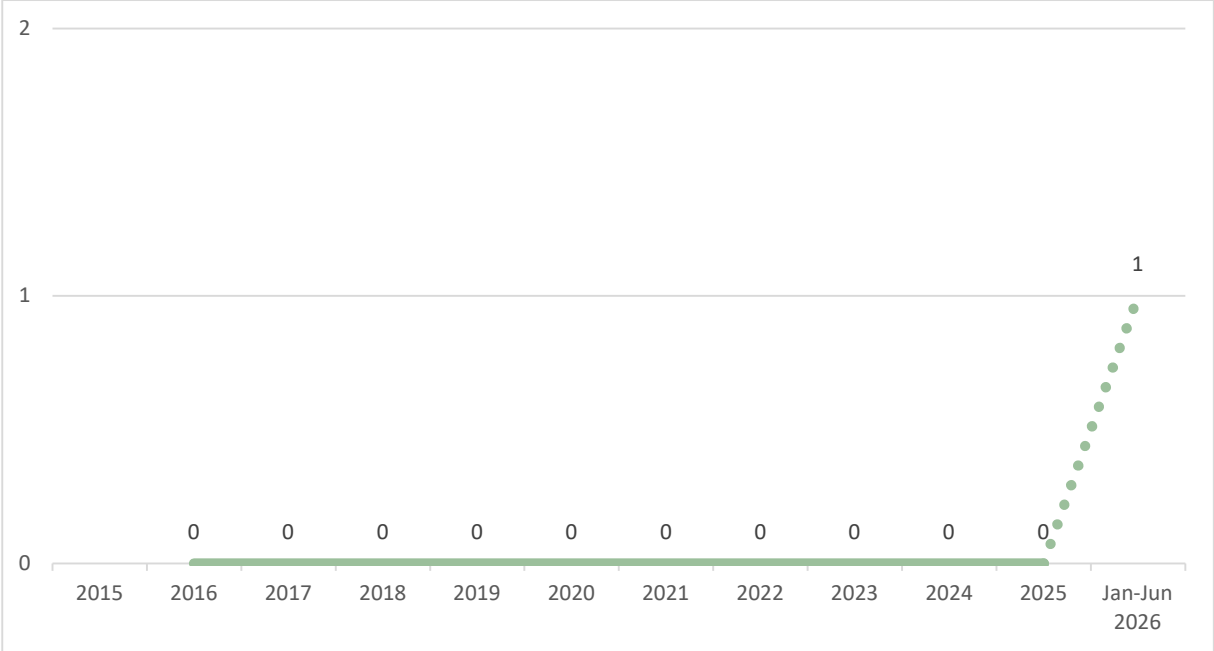


Figure 137: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 1 case remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

GGH: Referrals, cases opened (new & re-contact), and cases closed, by year

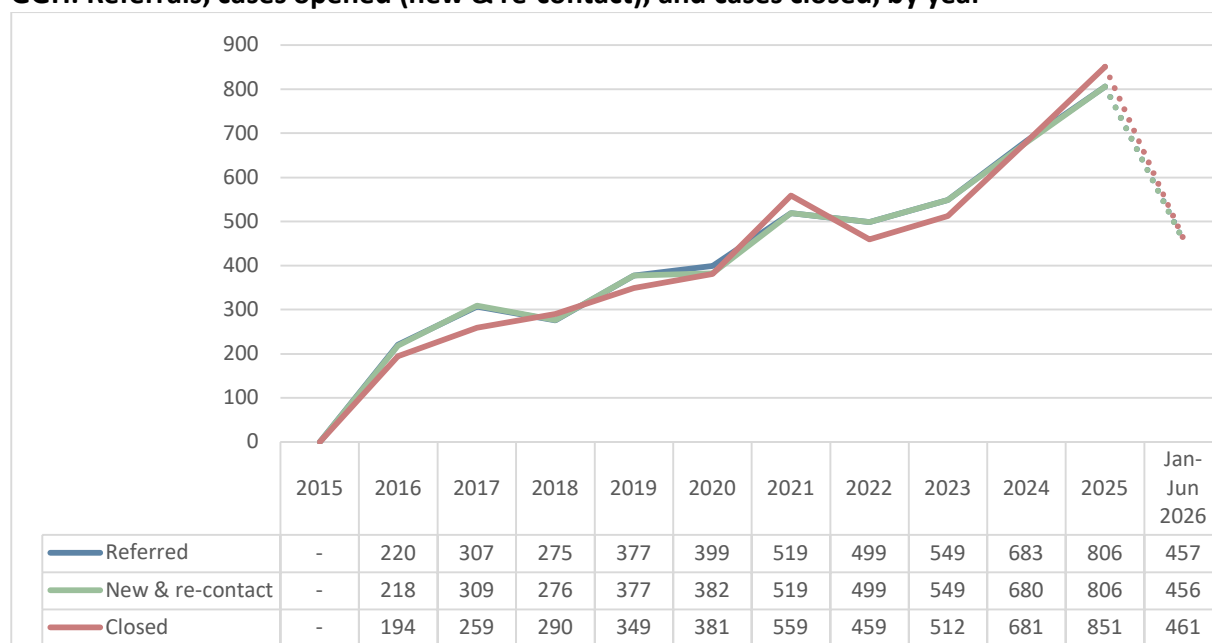


Figure 138: In Jan-Jun 2026, 457 cases were referred, 456 new & recontact cases opened, and 461 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 146 for breakdown).

A total of **456** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

GGH: Cases opened (new & re-contact) by age category and gender January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
≤17	5	1	0	-	0	6
18-19	0	0	0	-	0	0
20-24	1	2	0	-	0	3
25-29	3	0	0	-	0	3
30-34	2	1	0	-	0	3
35-39	4	2	0	-	0	6
40-44	6	3	0	-	0	9
45-49	6	2	0	-	0	8
50-54	3	6	0	-	0	9
55-59	14	12	0	-	0	26
60-64	16	17	0	-	0	33
65-69	28	37	0	-	0	65
70-74	38	43	0	-	0	81
75-79	45	58	0	-	0	103
≥80	86	124	0	-	0	210
Not specified	0	0	0	-	2	2
Total	257	308	0	-	2	567

Figure 139: Service users aged 80 or over accounted for the highest proportion of cases opened (37%; 210).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Gozo General Hospital - Psychiatric Unit

Social Work Service (PUSW)

Service data have been available for inclusion since 2020.

PUSW: Cases and individuals worked with, by year

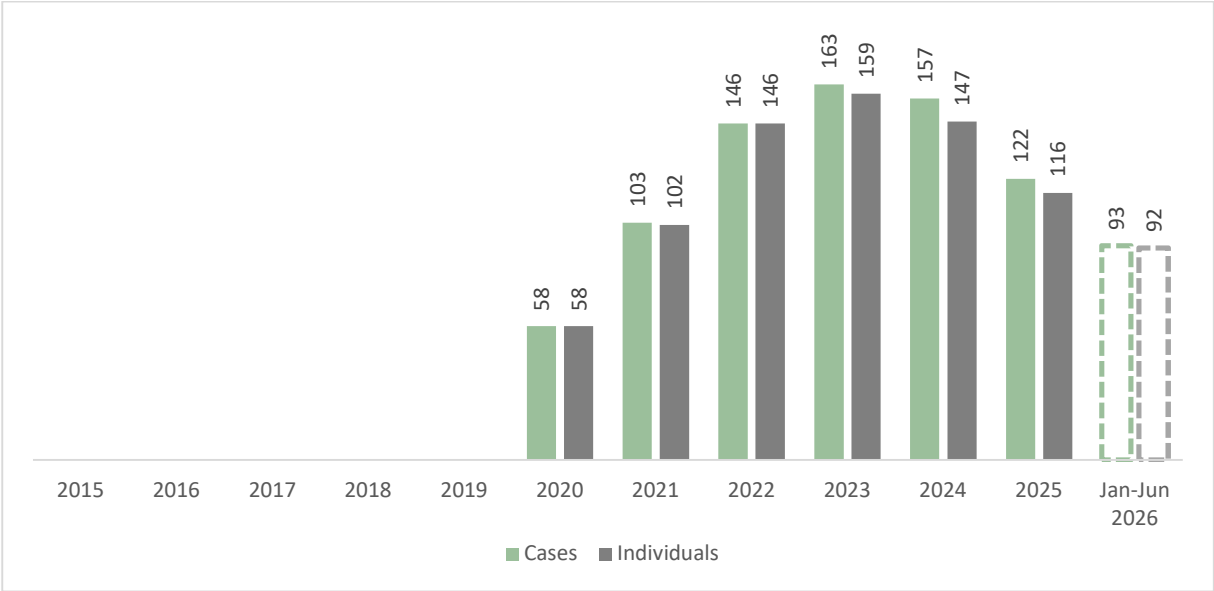


Figure 140: In Jan-Jun 2026, 93 cases and 92 individuals were worked with compared to 122 and 116 respectively in 2025.

Note: Individuals may have more than one case within a reporting period (see Glossary).

A total of **93** cases were worked with between January and June 2026.

PUSW: Cases worked with Jan-Jun 2026 by gender

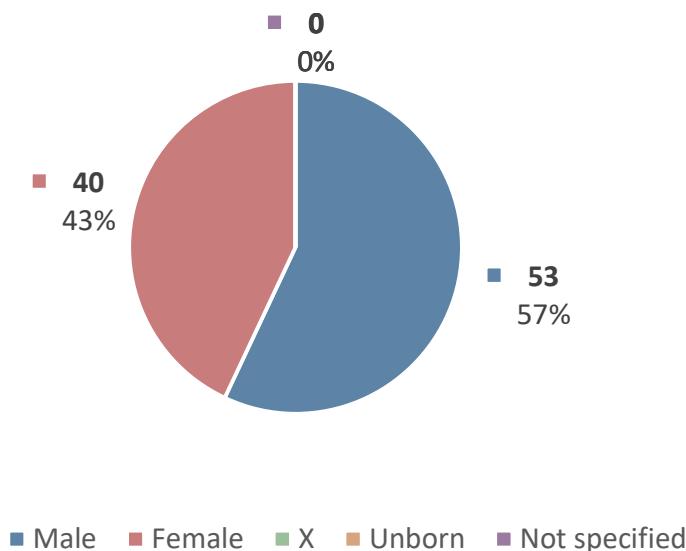


Figure 141: Male service users accounted for the highest proportion of cases worked with (57%).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual’s self-identified pronouns

PUSW: Cases worked with Jan-Jun 2026 by age category

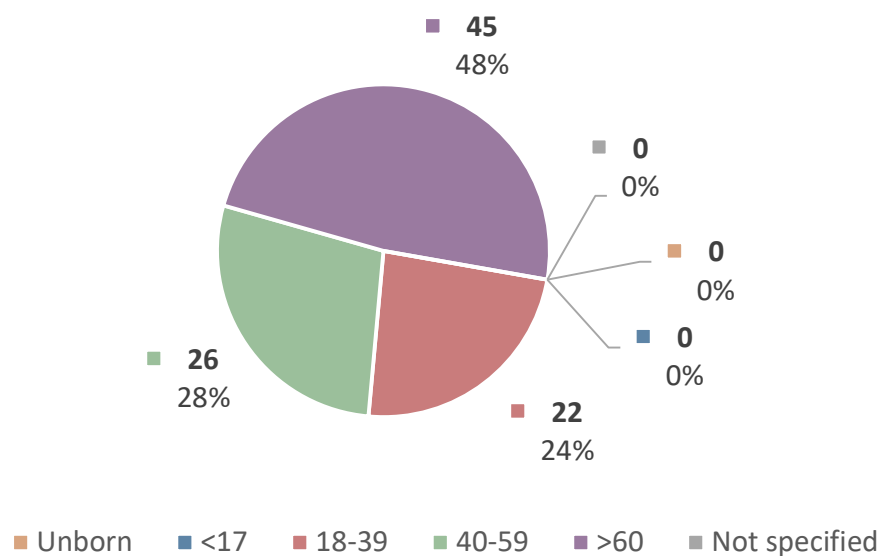


Figure 142: Service users aged 60 or over accounted for the highest proportion of cases worked with (48%).

Note: Age is calculated based on date of birth.

PUSW: Cases worked with Jan-Jun 2026 by nationality

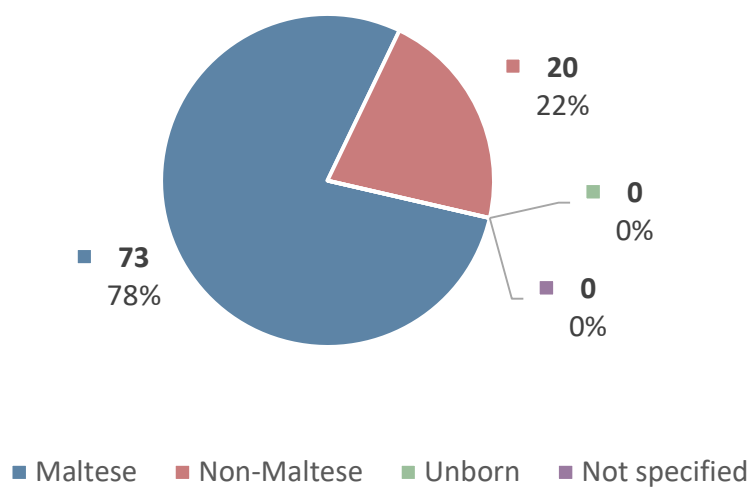
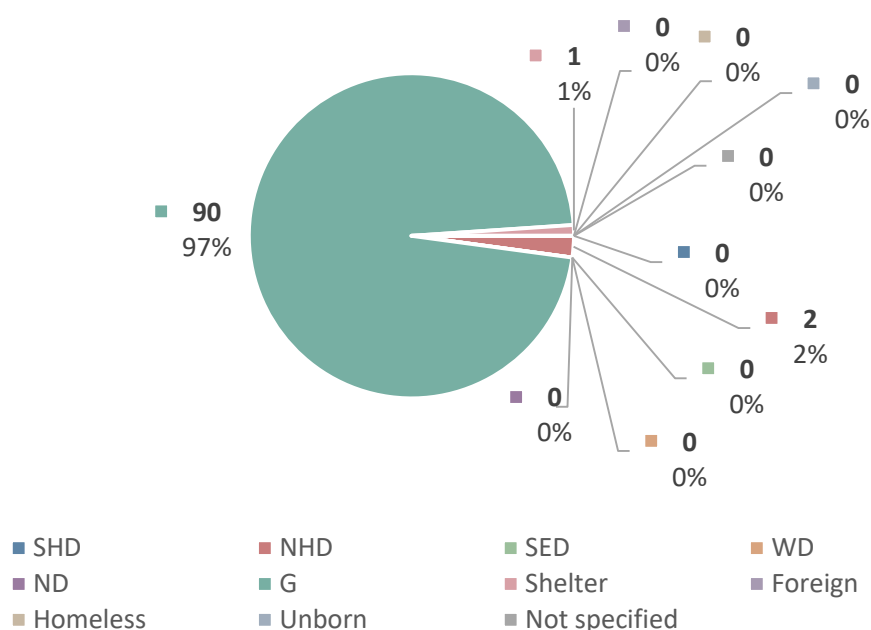


Figure 143: Maltese service users accounted for the highest proportion of cases worked with (78%), while non-Maltese service users accounted for 22%.

Note: Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

PUSW: Cases worked with Jan-Jun 2026 by district of residence



Graph Key: SHD = Southern Harbour District; NHD = Northern Harbour District; SED = Southeastern District; WD = Western District; ND = Northern District; G = Gozo District; Shelter = shelter/institution; Foreign = Foreign residence.

Figure 144: Gozo District accounted for the highest proportion of cases worked with (97%).

Note: District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

PUSW: Cases worked with by case type (new, re-contact, known and intake), by year

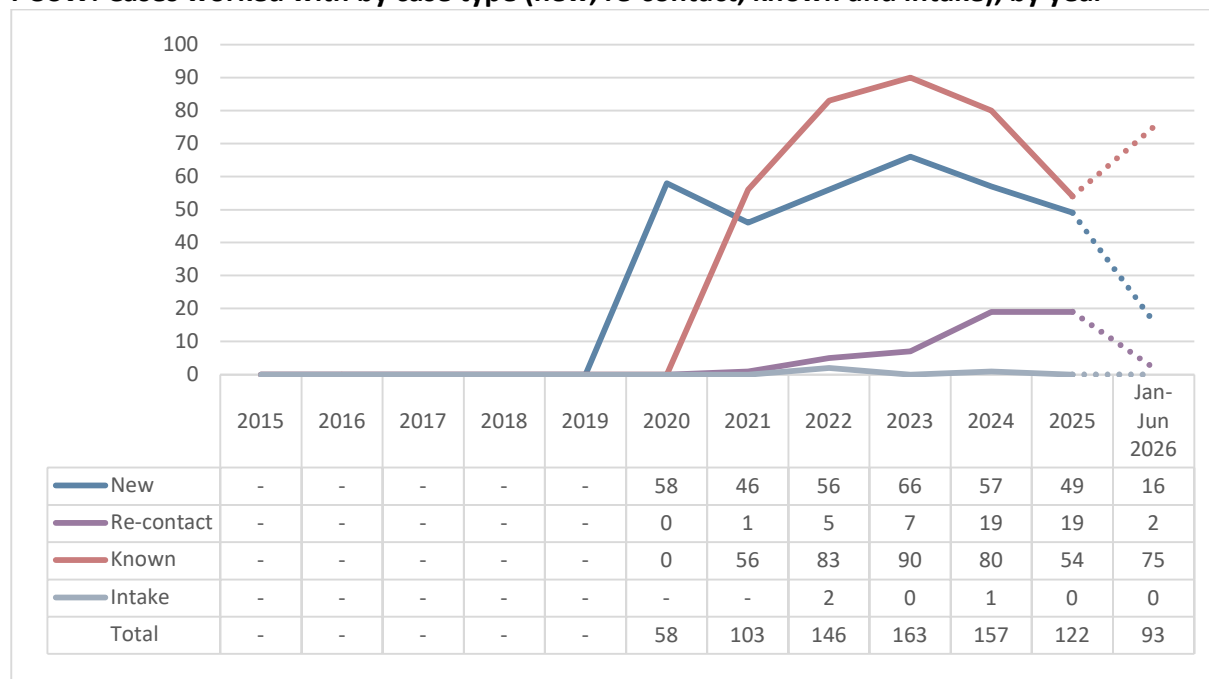


Figure 145: New cases accounted for 17% (16) of cases worked with, while re-contact cases accounted for 2% (2).

Note: Cases worked with start the reporting period as a new, re-contact, known, or intake case (see Glossary). Intake has been reported since 2022 following data recording changes.

PUSW: Cases worked with by case state at the end of the reporting period

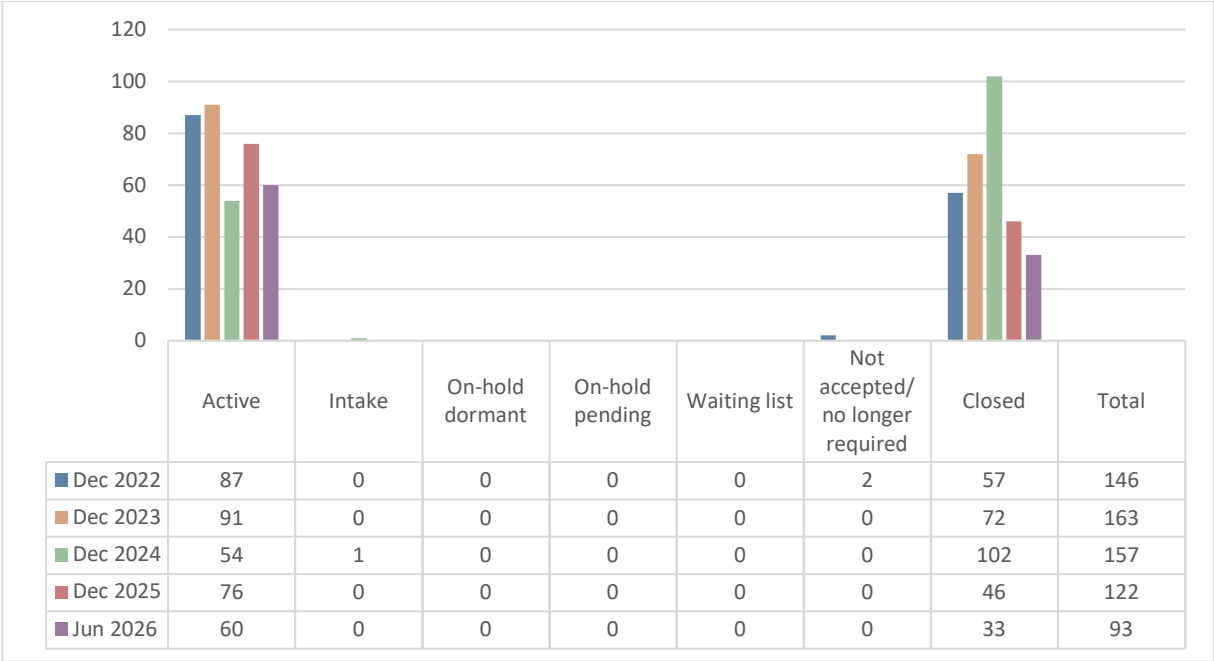


Figure 146: By the end of June 2026, 65% (60) of the cases worked with remained active and 35% (33) were closed.

Note: Cases may end the reporting period by being intake, active, on hold, on the waiting list, or closed (see Glossary).

PUSW: Waiting list at the end of the reporting period

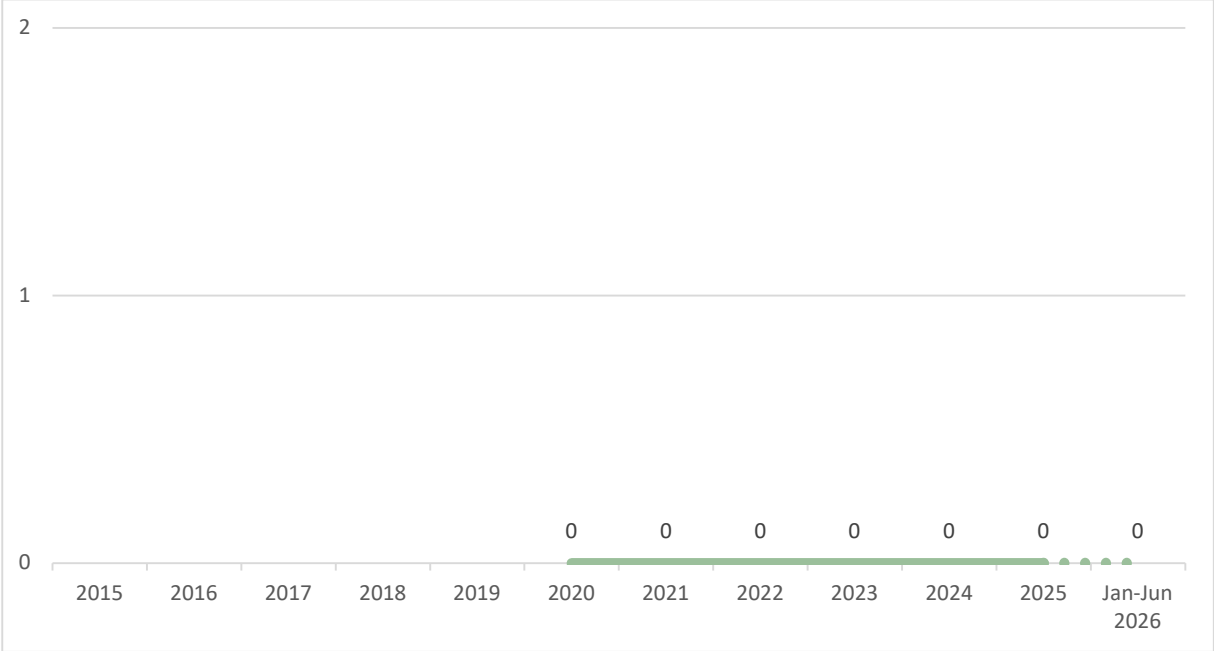


Figure 147: Only cases remaining on the waiting list at the end of the reporting period are included. At the end of June 2026, 0 cases remained on the waiting list.

Note: Waiting list cases are assessed as low risk, have no immediate needs, or are awaiting the next available appointment or programme; they are monitored and supported at reduced intensity.

PUSW: Referrals, cases opened (new & re-contact), and cases closed, by year

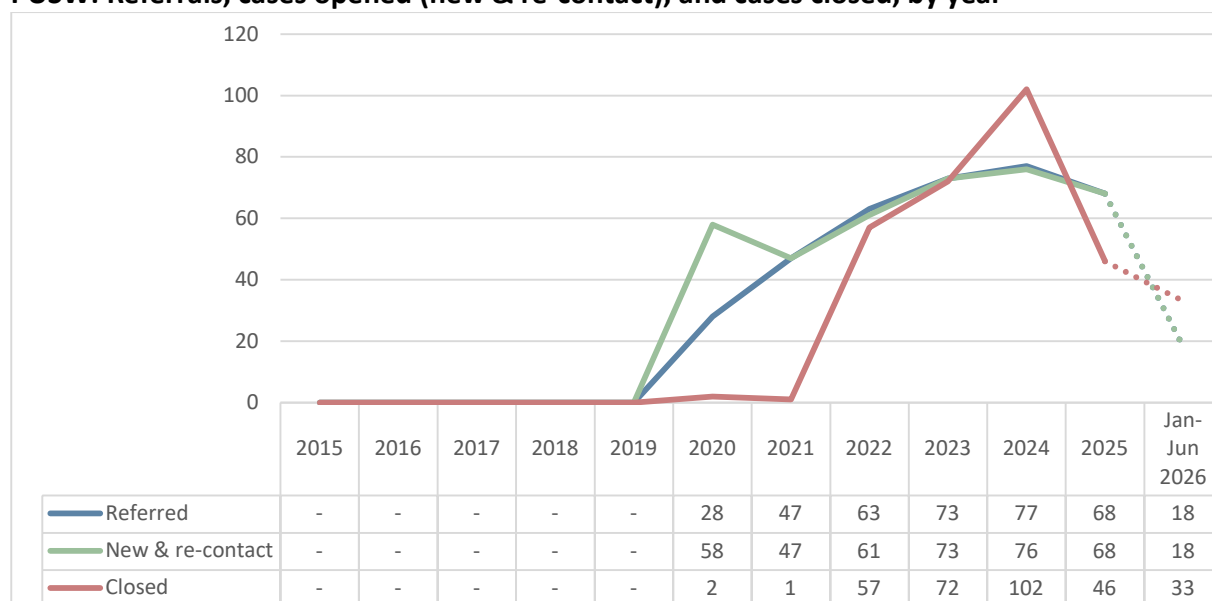


Figure 148: In Jan-Jun 2026, 18 cases were referred, 18 new & recontact cases opened, and 33 cases closed.

Note: Cases may be referred, opened, or closed throughout the year (see Glossary). Opened cases include both new and re-contact cases (see Figure 156 for breakdown).

A total of **18** cases were opened between January and June 2026.

Note: Further breakdowns regarding cases opened by demographics can be found in Appendix A.

PUSW: Cases opened (new & re-contact) by age category and gender						
January - June 2026						
	Male	Female	X	Unborn	Not specified	Total
≤17	0	0	0	-	0	0
18-19	1	0	0	-	0	1
20-24	0	1	0	-	0	1
25-29	1	0	0	-	0	1
30-34	1	1	0	-	0	2
35-39	1	0	0	-	0	1
40-44	0	0	0	-	0	0
45-49	1	0	0	-	0	1
50-54	2	1	0	-	0	3
55-59	2	0	0	-	0	2
≥60	4	2	0	-	0	6
Not specified	0	0	0	-	0	0
Total	13	5	0	-	0	18

Figure 149: Service users aged 60 or over accounted for the highest proportion of cases opened (33%; 6).

Note: Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns. Age is calculated based on date of birth.

Appendix A

To compare yearly trends, new and re-contact cases opened are used, as they exclude cases carried over from previous years and provide an indication of incidence.

Number of cases opened (new & re-contact) by gender and year

Gender is recorded at referral or first contact and may be updated over time, based on formal documentation and/or the individual's self-identified pronouns.

Generic Social Work Service	2022	2023	2024	2025	Jan-Jun 2026
Male	95	86	55	31	21
Female	146	119	72	56	29
X	0	0	3	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	241	205	130	87	50

Domestic Violence Service - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Male	-	20	16	19	6
Female	-	55	63	63	33
X	-	0	0	0	0
Unborn	-	0	0	0	0
Not specified	-	0	0	0	0
Total	-	75	79	82	39

FSWS Gozo Homeless Service	2022	2023	2024	2025	Jan-Jun 2026
Male	-	68	77	54	36
Female	-	66	63	22	7
X	-	0	1	0	0
Unborn	-	0	0	0	0
Not specified	-	0	0	0	0
Total	-	134	141	76	43

Marsalforn Community Service	2022	2023	2024	2025	Jan-Jun 2026
Male	36	13	18	29	6
Female	43	28	17	20	9
X	0	0	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	79	41	35	49	15

Psychological Services- Gozo	2022	2023	2024	2025	Jan-Jun 2026
Male	7	15	14	20	10

Female	19	35	29	26	26
X	0	0	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	26	50	43	46	36

Looked After Children - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Male	0	0	0	1	0
Female	1	2	0	0	0
X	0	0	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	1	2	0	1	0

Fostering - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Male	5	2	3	3	1
Female	5	4	4	1	1
X	0	0	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	10	6	7	4	2

Home-Start - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Male	10	35	7	13	8
Female	15	33	10	12	6
X	0	0	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	25	68	17	25	14

Court Service - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Male	1	1	2	7	0
Female	1	1	1	7	0
X	0	0	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	2	2	3	14	0

Supervised Access Visits - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Male	3	0	3	4	1
Female	3	5	2	5	3
X	0	0	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0

Total	6	5	5	9	4
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Gozo Prison Project	2022	2023	2024	2025	Jan-Jun 2026
Male	2	0	0	0	-
Female	2	0	0	0	-
X	0	0	0	0	-
Unborn	0	0	0	0	-
Not specified	0	0	0	0	-
Total	4	0	0	0	-

Gozo General Hospital Social Work Service	2022	2023	2024	2025	Jan-Jun 2026
Male	204	236	280	385	207
Female	295	313	399	421	248
X	0	0	1	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	1
Total	499	549	680	806	456

Gozo General Hospital - Psychiatric Unit Social Work Service	2022	2023	2024	2025	Jan-Jun 2026
Male	35	53	40	40	13
Female	26	20	36	28	5
X	0	0	0	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	0
Total	61	73	76	68	18

Home-based therapeutic Service (Gozo)	2022	2023	2024	2025	Jan-Jun 2026
Male	3	-	-	-	-
Female	3	-	-	-	-
X	0	-	-	-	-
Unborn	0	-	-	-	-
Not specified	0	-	-	-	-
Total	6	-	-	-	-

FSWS Gozo Branch	2022	2023	2024	2025	Jan-Jun 2026
Male	401	529	515	606	309
Female	559	681	696	661	367
X	0	0	5	0	0
Unborn	0	0	0	0	0
Not specified	0	0	0	0	1
Total	960	1210	1216	1267	677

Number of cases opened (new & re-contact) by age category and year

Age is calculated based on date of birth.

Generic Social Work Service	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	7	12	18	8	3
18-19	8	5	2	2	0
20-24	26	12	11	2	4
25-29	36	25	11	17	5
30-34	32	24	17	15	6
35-39	31	30	15	15	4
40-44	24	23	13	3	4
45-49	14	21	10	12	7
50-54	10	23	7	5	4
55-59	10	11	7	2	2
60+	43	19	19	6	11
Not specified	0	0	0	0	0
Total	241	205	130	87	50

Domestic Violence Service - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Unborn	-	0	0	0	0
<17	-	1	2	0	0
18-19	-	1	1	0	1
20-24	-	4	2	2	3
25-29	-	11	6	14	3
30-34	-	13	10	14	4
35-39	-	17	17	19	13
40-44	-	3	15	14	6
45-49	-	7	5	5	3
50-54	-	3	10	4	1
55-59	-	5	1	2	2
60+	-	10	10	8	3
Not specified	-	0	0	0	0
Total	-	75	79	82	39

FSWS Gozo Homeless Service	2022	2023	2024	2025	Jan-Jun 2026
Unborn	-	0	0	0	0
<17	-	31	25	4	1
18-19	-	1	5	0	2
20-24	-	5	14	8	3
25-29	-	19	18	9	3
30-34	-	18	21	6	6
35-39	-	12	19	12	6
40-44	-	21	10	12	8
45-49	-	7	7	11	3

50-54	-	6	8	3	5
55-59	-	6	7	6	2
60+	-	8	7	5	4
Not specified	-	0	0	0	0
Total	-	134	141	76	43

Marsalforn Community Service	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	18	2	0	1	0
18-19	3	1	0	0	0
20-24	3	1	5	1	0
25-29	9	6	5	1	1
30-34	10	6	6	6	1
35-39	3	5	2	9	1
40-44	9	2	1	5	2
45-49	4	4	1	8	0
50-54	7	3	4	4	4
55-59	3	1	2	6	3
60+	10	10	9	8	3
Not specified	0	0	0	0	0
Total	79	41	35	49	15

Psychological Services-Goza	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	7	12	6	10	4
18-19	0	1	1	0	1
20-24	2	2	1	0	1
25-29	2	6	2	3	2
30-34	1	6	4	8	6
35-39	3	5	6	8	9
40-44	3	6	7	6	2
45-49	0	4	6	6	2
50-54	2	2	3	2	3
55-59	0	2	1	2	1
60+	2	4	6	1	5
Not specified	4	0	0	0	0
Total	26	50	43	46	36

Looked After Children - Goza	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	1	2	0	1	0
18-19	0	0	0	0	0
20-24	0	0	0	0	0

25-29	0	0	0	0	0
30-34	0	0	0	0	0
35-39	0	0	0	0	0
40-44	0	0	0	0	0
45-49	0	0	0	0	0
50-54	0	0	0	0	0
55-59	0	0	0	0	0
60+	0	0	0	0	0
Not specified	0	0	0	0	0
Total	1	2	0	1	0

Fostering - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	0	0	0	0	0
18-19	0	0	0	0	0
20-24	0	0	0	0	0
25-29	0	1	0	0	0
30-34	0	0	0	2	0
35-39	4	0	0	0	1
40-44	1	0	4	0	1
45-49	2	0	2	0	0
50-54	2	0	0	0	0
55-59	0	1	1	0	0
60+	1	4	0	2	0
Not specified	0	0	0	0	0
Total	10	6	7	4	2

Home-Start - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	11	48	11	10	10
18-19	0	0	0	1	0
20-24	1	0	0	2	0
25-29	1	5	1	4	1
30-34	6	4	2	4	2
35-39	3	5	2	1	1
40-44	1	3	1	1	0
45-49	0	3	0	1	0
50-54	0	0	0	0	0
55-59	0	0	0	0	0
60+	0	0	0	1	0
Not specified	2	0	0	0	0
Total	25	68	17	25	14

Court Service - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	0	0	0	4	0

18-19	0	0	0	0	0
20-24	0	1	0	0	0
25-29	0	1	2	1	0
30-34	1	0	0	2	0
35-39	1	0	0	2	0
40-44	0	0	1	0	0
45-49	0	0	0	1	0
50-54	0	0	0	0	0
55-59	0	0	0	0	0
60+	0	0	0	4	0
Not specified	0	0	0	0	0
Total	2	2	3	14	0

Supervised Access Visits - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	0	2	1	1	0
18-19	0	0	0	0	0
20-24	0	0	0	0	1
25-29	1	0	0	0	1
30-34	0	1	0	2	1
35-39	0	1	0	2	1
40-44	1	0	1	0	0
45-49	1	0	3	1	0
50-54	1	1	0	1	0
55-59	0	0	0	1	0
60+	2	0	0	1	0
Not specified	0	0	0	0	0
Total	6	5	5	9	4

Gozo Prison Project	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	-
<17	0	0	0	0	-
18-19	0	0	0	0	-
20-24	1	0	0	0	-
25-29	1	0	0	0	-
30-34	0	0	0	0	-
35-39	1	0	0	0	-
40-44	0	0	0	0	-
45-49	0	0	0	0	-
50-54	0	0	0	0	-
55-59	0	0	0	0	-
60+	1	0	0	0	-
Not specified	0	0	0	0	-
Total	4	0	0	0	-

Gozo General Hospital Social Work Service	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	12	6	7	7	4
18-19	0	0	2	0	0
20-24	2	2	3	2	2
25-29	5	8	6	1	3
30-34	6	4	5	10	2
35-39	9	3	9	10	5
40-44	3	8	5	16	6
45-49	3	3	5	10	4
50-54	11	10	10	20	7
55-59	6	19	21	40	21
60+	442	485	606	690	401
Not specified	0	1	1	0	1
Total	499	549	680	806	456

Gozo General Hospital - Psychiatric Unit Social Work Service	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	10	1	0	0	0
18-19	1	3	0	0	1
20-24	2	2	1	4	1
25-29	5	8	3	7	1
30-34	5	8	4	9	2
35-39	3	7	2	5	1
40-44	3	8	6	6	0
45-49	5	2	6	2	1
50-54	3	2	7	5	3
55-59	2	8	5	3	2
60+	21	24	42	27	6
Not specified	1	0	0	0	0
Total	61	73	76	68	18

Home-based therapeutic Service (Gozo)	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	-	-	-	-
<17	3	-	-	-	-
18-19	0	-	-	-	-
20-24	0	-	-	-	-
25-29	1	-	-	-	-
30-34	0	-	-	-	-
35-39	1	-	-	-	-
40-44	0	-	-	-	-
45-49	1	-	-	-	-

50-54	0	-	-	-	-
55-59	0	-	-	-	-
60+	0	-	-	-	-
Not specified	0	-	-	-	-
Total	6	-	-	-	-

FSWS Gozo Branch	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
<17	69	117	70	46	22
18-19	12	12	11	3	5
20-24	37	29	37	21	15
25-29	61	90	54	57	20
30-34	61	84	69	78	30
35-39	59	85	72	83	42
40-44	45	74	64	63	29
45-49	30	51	45	57	20
50-54	36	50	49	44	27
55-59	21	53	45	62	33
60+	522	564	699	753	433
Not specified	7	1	1	0	1
Total	960	1210	1216	1267	677

Number of cases opened (new & re-contact) by nationality and year

Nationality reflects the self-reported or documented status (e.g. identity card) of the service user during the reporting period.

Generic Social Work Service	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	164	124	84	53	26
Non-Maltese	77	81	46	34	24
Not specified	0	0	0	0	0
Total	241	205	130	87	50

Domestic Violence Service - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Unborn	-	0	0	0	0
Maltese	-	54	62	59	29
Non-Maltese	-	21	17	23	10
Not specified	-	0	0	0	0
Total	-	75	79	82	39

FSWS Gozo Homeless Service	2022	2023	2024	2025	Jan-Jun 2026
Unborn	-	0	0	0	0
Maltese	-	69	76	33	24
Non-Maltese	-	65	65	43	19

Not specified	-	0	0	0	0
Total	-	134	141	76	43

Marsalforn Community Service	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	45	24	14	19	8
Non-Maltese	34	17	21	30	7
Not specified	0	0	0	0	0
Total	79	41	35	49	15

Psychological Services-Goza	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	23	45	33	36	24
Non-Maltese	3	5	10	10	12
Not specified	0	0	0	0	0
Total	26	50	43	46	36

Looked After Children - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	1	2	0	1	0
Non-Maltese	0	0	0	0	0
Not specified	0	0	0	0	0
Total	1	2	0	1	0

Fostering - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	10	4	6	2	1
Non-Maltese	0	2	1	2	1
Not specified	0	0	0	0	0
Total	10	6	7	4	2

Home-Start - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	18	54	11	18	1
Non-Maltese	7	14	6	7	1
Not specified	0	0	0	0	0
Total	25	68	17	25	2

Court Service - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	2	1	3	10	0
Non-Maltese	0	1	0	4	0
Not specified	0	0	0	0	0

Total	2	2	3	14	0
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Supervised Access Visits - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	3	5	4	8	3
Non-Maltese	3	0	1	1	1
Not specified	0	0	0	0	0
Total	6	5	5	9	4

Gozo Prison Project	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	-
Maltese	3	0	0	0	-
Non-Maltese	1	0	0	0	-
Not specified	0	0	0	0	-
Total	4	0	0	0	-

Gozo General Hospital Social Work Service	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	398	449	555	674	361
Non-Maltese	101	100	124	132	95
Not specified	0	0	1	0	0
Total	499	549	680	806	456

Gozo General Hospital - Psychiatric Unit Social Work Service	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	46	50	57	53	9
Non-Maltese	15	23	19	15	9
Not specified	0	0	0	0	0
Total	61	73	76	68	18

Home-based therapeutic Service (Gozo)	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	-	-	-	-
Maltese	6	-	-	-	-
Non-Maltese	0	-	-	-	-
Not specified	0	-	-	-	-
Total	6	-	-	-	-

FSWS Gozo Branch	2022	2023	2024	2025	Jan-Jun 2026
Unborn	0	0	0	0	0
Maltese	719	881	905	966	493
Non-Maltese	241	329	310	301	184

Not specified	0	0	1	0	0
Total	960	1210	1216	1267	677

Number of cases opened (new & re-contact) by district of residence and year

District is based on self-reported residence within the reporting year. Shelter/institution (e.g., residential homes, centre of residential restorative services, or shelters), foreign residence, and homelessness are shown separately to avoid bias in district distribution.

Generic Social Work Service	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	18	8	4	3	0
Southern Harbour District	6	6	1	1	0
Northern District	14	8	1	0	0
Southeastern District	7	3	0	0	0
Western District	2	2	0	0	1
Gozo district	163	156	122	79	46
Shelter/ institution/ other residence	1	2	0	1	0
Foreign residence	0	0	0	0	0
Homeless	6	3	0	0	2
Unborn	-	-	-	0	0
Not specified	24	17	2	3	1
Total	241	205	130	87	50

Domestic Violence Service - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	-	3	4	1	2
Southern Harbour District	-	0	2	1	1
Northern District	-	0	1	2	0
Southeastern District	-	1	0	0	0
Western District	-	0	0	0	0
Gozo district	-	69	71	76	35
Shelter/ institution/ other residence	-	0	0	0	0
Foreign residence	-	0	0	0	0
Homeless	-	0	0	0	0
Unborn	-	-	-	0	0
Not specified	-	2	1	2	1
Total	-	75	79	82	39

FSWS Gozo Homeless Service	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	-	19	18	7	7
Southern Harbour District	-	7	13	3	3
Northern District	-	7	7	7	2
Southeastern District	-	15	13	3	2
Western District	-	1	2	1	0

Gozo district	-	43	46	24	7
Shelter/ institution/ other residence	-	2	5	1	4
Foreign residence	-	0	0	0	0
Homeless	-	6	13	5	6
Unborn	-	-	-	0	0
Not specified	-	34	24	25	12
Total	-	134	141	76	43

Marsalforn Community Service	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	1	1	0	1	0
Southern Harbour District	0	2	2	0	0
Northern District	1	2	0	3	1
Southeastern District	1	0	0	0	0
Western District	1	0	0	1	0
Gozo district	69	30	32	41	14
Shelter/ institution/ other residence	0	0	0	0	0
Foreign residence	0	0	0	0	0
Homeless	1	0	1	0	0
Unborn	-	-	-	0	0
Not specified	5	6	0	3	0
Total	79	41	35	49	15

Psychological Services-Gozo	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	0	0	0	0	1
Southern Harbour District	0	1	0	1	0
Northern District	0	2	0	2	0
Southeastern District	0	0	0	0	0
Western District	0	0	0	0	0
Gozo district	24	45	43	43	33
Shelter/ institution/ other residence	0	0	0	0	1
Foreign residence	0	0	0	0	0
Homeless	0	0	0	0	0
Unborn	-	-	-	0	0
Not specified	2	2	0	0	1
Total	26	50	43	46	36

Looked After Children - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	0	0	0	0	0
Southern Harbour District	0	0	0	0	0
Northern District	0	0	0	0	0
Southeastern District	0	0	0	0	0

Western District	0	1	0	0	0
Gozo district	1	1	0	1	0
Shelter/ institution/ other residence	0	0	0	0	0
Foreign residence	0	0	0	0	0
Homeless	0	0	0	0	0
Unborn	-	-	-	0	0
Not specified	0	0	0	0	0
Total	1	2	0	1	0

Fostering - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	0	0	0	0	0
Southern Harbour District	0	0	0	0	0
Northern District	0	0	0	0	0
Southeastern District	0	0	0	0	0
Western District	0	0	0	0	0
Gozo district	10	6	7	4	2
Shelter/ institution/ other residence	0	0	0	0	0
Foreign residence	0	0	0	0	0
Homeless	0	0	0	0	0
Unborn	-	-	-	0	0
Not specified	0	0	0	0	0
Total	10	6	7	4	2

Home-Start - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	0	0	0	1	0
Southern Harbour District	0	0	0	0	0
Northern District	0	1	1	0	0
Southeastern District	0	0	0	0	0
Western District	0	0	0	0	0
Gozo district	25	57	14	22	9
Shelter/ institution/ other residence	0	0	0	0	0
Foreign residence	0	0	0	0	0
Homeless	0	0	0	0	0
Unborn	-	-	-	0	0
Not specified	0	10	2	2	5
Total	25	68	17	25	14

Court Service - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	0	0	0	0	0
Southern Harbour District	0	0	0	0	0
Northern District	0	0	0	0	0
Southeastern District	0	0	0	0	0
Western District	0	0	0	0	0
Gozo district	2	2	3	14	0

Shelter/ institution/ other residence	0	0	0	0	0
Foreign residence	0	0	0	0	0
Homeless	0	0	0	0	0
Unborn	-	-	-	0	0
Not specified	0	0	0	0	0
Total	2	2	3	14	0

Supervised Access Visits - Gozo	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	0	1	1	2	0
Southern Harbour District	0	1	0	0	1
Northern District	0	0	0	0	0
Southeastern District	0	0	0	0	0
Western District	0	0	0	0	0
Gozo district	6	3	3	6	3
Shelter/ institution/ other residence	0	0	0	0	0
Foreign residence	0	0	0	0	0
Homeless	0	0	0	0	0
Unborn	-	-	-	0	0
Not specified	0	0	1	1	0
Total	6	5	5	9	4

Gozo Prison Project	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	0	0	0	0	-
Southern Harbour District	2	0	0	0	-
Northern District	0	0	0	0	-
Southeastern District	1	0	0	0	-
Western District	0	0	0	0	-
Gozo district	1	0	0	0	-
Shelter/ institution/ other residence	0	0	0	0	-
Foreign residence	0	0	0	0	-
Homeless	0	0	0	0	-
Unborn	-	-	-	0	-
Not specified	0	0	0	0	-
Total	4	0	0	0	-

Gozo General Hospital Social Work Service	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	7	5	4	33	18
Southern Harbour District	1	2	7	14	8
Northern District	0	3	7	16	13
Southeastern District	0	2	9	18	8
Western District	3	4	5	16	11
Gozo district	484	523	646	702	397

Shelter/ institution/ other residence	3	2	0	2	0
Foreign residence	0	0	0	0	0
Homeless	1	8	0	5	0
Unborn	-	-	-	0	0
Not specified	0	0	2	0	1
Total	499	549	680	806	456

Gozo General Hospital - Psychiatric Unit Social Work Service	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	0	3	1	1	1
Southern Harbour District	0	0	0	0	0
Northern District	0	0	0	0	0
Southeastern District	0	0	0	0	0
Western District	0	1	0	0	0
Gozo district	61	67	73	67	17
Shelter/ institution/ other residence	0	1	1	0	0
Foreign residence	0	0	0	0	0
Homeless	0	1	0	0	0
Unborn	-	-	-	0	0
Not specified	0	0	1	0	0
Total	61	73	76	68	18

Home-based therapeutic Service (Gozo)	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	0	-	-	-	-
Southern Harbour District	0	-	-	-	-
Northern District	0	-	-	-	-
Southeastern District	0	-	-	-	-
Western District	0	-	-	-	-
Gozo district	6	-	-	-	-
Shelter/ institution/ other residence	0	-	-	-	-
Foreign residence	0	-	-	-	-
Homeless	0	-	-	-	-
Unborn	-	-	-	-	-
Not specified	0	-	-	-	-
Total	6	-	-	-	-

FSWS Gozo Branch	2022	2023	2024	2025	Jan-Jun 2026
Northern Harbour District	26	40	32	49	29
Southern Harbour District	9	19	25	20	13
Northern District	15	23	17	30	16
Southeastern District	9	21	22	21	10
Western District	6	9	7	18	12

Gozo district	852	1002	1060	1079	563
Shelter/ institution/ other residence	4	7	6	4	5
Foreign residence	0	0	0	0	0
Homeless	8	18	14	10	8
Unborn	-	-	-	0	0
Not specified	31	71	33	36	21
Total	960	1210	1216	1267	677

Appendix B

Service descriptions

Service	Description
Prevention Services	Delivers prevention and life-skills programmes for children and young people, focusing on wellbeing, resilience, informed decision-making, and substance use prevention.
Generic Social Work Service	Provides social work support to individuals and families experiencing a range of social, family and personal challenges.
Marsalforn Community Service	Provides generic social work support and interventions to families and individuals within the Marsalforn community.
Emergency On-Call Service - Gozo	Provides emergency social work intervention outside office hours for individuals and families facing urgent social crises.
Domestic Violence Service - Gozo	Supports adults experiencing domestic violence and abuse within family or intimate partner relationships.
Homeless Service - Gozo	Assists individuals and families who are homeless or at risk of homelessness through assessment, support, housing-related interventions. and develop care plans towards returning to independent living.
Psychological Service - Gozo	Provides psychological interventions to service users and their significant others.
Looked After Children - Gozo	Provides social work support to children and young people living in out-of-home care systems in Gozo (i.e. mainly residential or foster care placements).
Fostering Service - Gozo	Recruits, trains, assesses, licenses and supports foster carers while promoting foster care in Gozo.
Home-Start - Gozo	Provides practical and emotional support to families with children under five years of age. It also offers friendship and widens the parent's links within the local community.
Court Service - Gozo	The focus is mostly on presenting social work court reports as requested by the Courts of Gozo.
Supervised Access Visits Service - Gozo	Facilitates supervised contact between children and non-custodial parents or relatives in a safe and structured environment. The visits are often regulated by a Court decree or requested by the Children and Young Persons Advisory Board.
Gozo Prison Project	Supports the social reintegration of inmates from Gozo and provides assistance to their families. The service was phased out by December 2025.
Gozo General Hospital Social Work Service	Provides psychosocial support to hospital patients and facilitates discharge planning and access to community services.
Gozo General Hospital - Psychiatric Unit Social Work Service	Provides social work support to service users receiving care within the Psychiatric Unit at Gozo General Hospital.

Glossary of terms

Variable	Definition
Cases worked with	Total number of service user cases that were new, re-contact, or known during the reporting period, including cases remaining on intake at period end. This does not represent the number of individuals, as one individual may have multiple cases in the same reporting period. For example, 1 individual may have re-contacted a service 3 times in the same year and this would mean 3 cases worked with in the same year.
Individuals worked with	Number of unique service users with at least one case worked with during the reporting period. Cases re-opened or re-referred for the same individual in the same reporting period are excluded. To demonstrate the difference, consider Person A, who started and stopped attending a service twice in the same year, making it equivalent to 2 cases, but 1 individual worked with.
Case type	Classification of cases worked with based on how the case starts the reporting period, including new, re-contact, known, or intake case.
New case	A case opened for the first time during the reporting period with no prior history with the service.
Re-contact case	A previously worked with case that is reopened during the reporting period. This also applies if it is re-opened after a new case was closed in the current reporting year.
Known case	A case that was opened in a previous reporting period and remains active during the current reporting period. This is also referred to as cases carried over from previous years.
Intake case	Cases referred to a service are initially placed on intake, where information is gathered to address immediate needs and determine next steps (e.g. assignment to a professional, placement on the waiting list, opening, or closure). A case is classified as intake if it remains at this stage at the end of the reporting period.
Waiting list	Cases moved from intake to waiting list where it is determined that the service user would benefit from the service, but it cannot be provided immediately. This may be due to capacity constraints, further assessment, or awaiting additional information from the service user. Cases on the waiting list continue to be monitored and receive support at reduced intensity.
Referred case	A case reported to the service by an external party or the service user themselves. A case may be referred for support more than once in a year. Some cases may be referred and placed on a waiting list or not taken up because the service was not appropriate for the person's needs.
Cases opened (new & re-contact case)	Cases that have been formally opened and allocated, including both new and re-contact cases.
Closed case	A case that has been formally terminated during the reporting period.
Case state	State of a case at the end of the reporting period (e.g. active, intake, on-hold, waiting list, not accepted/no longer required or closed). For example, a case may start the reporting period as a known active case but by the end of the reporting period, the case is closed so the case state is now reported as closed.
Active state	A case that is open and remains active at the end of the reporting period.
Closed state	A case that is open but has been closed by the end of the reporting period.
Intake state	A case that remains at the intake stage at the end of the reporting period.
On-hold state	An open case that remains on hold at the end of the reporting period. An on-hold case is an open case that is temporarily paused by either being pending or in a dormant state: - Pending: where activity is temporarily paused pending input or action from another service

	- Dormant: cases that must remain open but require little or no active intervention. This generally occurs when a case is awaiting uptake by another service.
Waiting list state	A case that was on the waiting list in the year and still on the waiting list at the end of the reporting period.
Not accepted/no longer required state	A case that was on intake or the waiting list during the reporting period but was closed by the end of the reporting period. Such cases are typically closed following assessment which indicated that the service is not appropriate, the alleged issues were not confirmed, or the service user no longer requires or declines the service.
Intervention	An action undertaken with or on behalf of a service user, including activities such as assessments, psychotherapy, and case conferences, aimed at supporting and empowering the service user.
Global/family cases	A grouping of one or more service user cases worked with under a single global case, particularly when work is carried out with families. A global/family case may consist of a single service user case or multiple service user cases identified as part of the same family. - 1 service user case: One individual who attends in the year on their own without any other family member, or - 2 or more service users' cases: Several individuals identified as part of the same family attending in the year.
Gender	Recorded at referral or first contact and may be updated over time based on formal documentation and/or the individual's self-identified pronouns.
Age	Calculated based on the service user's date of birth.
Nationality	Based on self-reported or official documentation (e.g. identity card) of the service user during the reporting period.
District of residence	Based on reported residence. Non-standard categories (e.g. shelter, foreign residence, homelessness) are recorded separately.
Ghost cases	Cases recorded as active or at intake but are actually inactive with no contact or recorded activity for a set period of time and therefore are not actively worked with. These cases may remain open in the system and can lead to an overestimation of service activity until identified and closed administratively as per individuals service policy.
Primary problem	Service users may present a complex range of issues, but the main issue is recorded, as identified by the service user or the professional.
Not specified	A variable that cannot be specified since the information is not available or the service user was unwilling to provide the information.
Other	Treatment, issue or location not elsewhere specified.

Primary problems

Variable	Definition
Addictive behaviour problems	Behaviours which involve compulsive seeking and taking of a substance or performing of an activity despite negative or harmful consequences. The most common forms of addictive behaviours are drug or alcohol use, gambling, and technology use.
Assault/rape/harassment/sexual abuse	Forms of abuse suffered by an adult which consists of assault, rape and/or sexual abuse as well as forms of harassment (which is unwelcome conduct that is based on race, colour, religion, sex, national origin, age, disability, or genetic information).
Behaviour problems	Symptomatic expression of emotional or interpersonal maladjustment especially in children which often manifests in non-person directed behaviours (e.g. damage to property, hyperactivity, stealing, inappropriate sexualised behaviour, destruction of clothing, incontinence, lack of

	awareness of danger, and withdrawal), aggressive or violent behaviours (e.g. biting and scratching, hitting, pinching, grabbing, hair pulling, throwing objects, verbal abuse, screaming, spitting) and stereotyped behaviours (e.g. repetitive movements, rocking, repetitive speech and repetitive manipulation of objects.)
Bereavement	Bereavement is the period of grief and mourning after a death. Persons may experience grief as a mental, physical, social or emotional reaction.
Child abuse	Child abuse is emotional and/or psychological maltreatment, physical, sexual, or neglect of a child, especially by a parent or a caregiver. This also includes cases where there was abuse in the past and there is a risk of abuse re-occurring.
Child care or access	Involves issues with the current care of a child (e.g. due to admission to hospital, need for care during working hours etc) and also restricted access to a child (e.g. SAV, separation cases, children in state care). Issues can also relate to care during placements or even potential placement breakdown including the need for placement/admission or the quality of the placement provided.
Delinquency	Delinquency is a minor crime, especially one committed by a youth
Disability related issues	A person with a disability is someone who has a physical, visual, intellectual, hearing or psychological impairment that substantially impacts one or more major life activity.
Domestic violence	Domestic abuse violence (also referred to as "intimate partner violence"), can be defined as a pattern of behaviour in any relationship that is used to gain or maintain power and control over an intimate partner. Abuse is physical, sexual, financial, neglect of needs, emotional or psychological actions (e.g. threats, humiliations and blaming). This also includes cases where there was abuse in the past and there is a risk of abuse re-occurring. The abuse also includes gender-based violence and honour-based violence.
Eating disorder	Abnormal or disturbed eating habits such as anorexia nervosa and bulimia, to the extent that it is causing impairment to one's own or significant other's life.
Elderly needs	Needs of an elderly person such as care and equipment.
Employment issues	Issues concerning employment (including unemployment) such as harassment, working on black market, discrimination, wage abuse, safety issues etc.
Family relations/relationships	Problems are situations and difficulties that have a negative effect on the short- and long-term success of a relationships and the family relationships include nuclear, extended and reconstituted (also known as a blended family) families.
Financial difficulties	Issues concerning finances, either lack of (e.g. debt, or insufficient funds) or risk of losing financial security (e.g. lack of social security benefits or risk of losing such benefits).
Fostering or adoption	Fostering is the time when a child is placed under the care of a foster parent. Adoption is a process whereby a person assumes rights and responsibilities of another through legal means. Issues may arise relating to queries about the processes (e.g. how to become a foster parent), or issues regarding the process of becoming an adoptive parent/foster carer or even breakdowns during the fostering or adoption placements.
Health related issues	Issues which arise as a result of having health related concerns (e.g. long-term illness) but it excludes disability and mental health issues. These could be access to medication/medical equipment, access to appropriate carers, hygiene related issues etc.
Homeless	Homelessness is the condition of people without a regular dwelling. The Homeless Service primarily works with individuals experiencing one of the following forms of homelessness:

	• Rooflessness (people living rough - in the streets, abandoned buildings etc); • Houselessness (people in accommodation for the homeless, in accommodation for migrants, people due to be released from institutions and people receiving long-term support due to homelessness); • Couch surfing: (people living temporarily with friends, sharing accommodation with others which is not secure); and • At risk of homelessness/Inadequate housing (people living in insecure tenancies, under threat of eviction or violence, living in unfit housing, non-conventional dwellings or in situations of extreme overcrowding).
Housing problems	Concerns regarding safety issues in the home or else difficulty finding alternative appropriate dwellings.
Human trafficking	The unlawful act of transporting or coercing people in order to benefit from their work or service, typically in the form of forced labour or sexual exploitation.
Identity related issues	Queries or concerns about identity or gender e.g. sexual feelings or attractions and even gender dysphoria (i.e. experiencing of discomfort or distress because there is a mismatch between one's biological sex and one's gender identity).
Lack of support or guidance	Persons who express a general lack of support or guidance with non-specific needs (e.g. lack of significant others to emotionally support the person in day to day stressors)
Legal issues	Issues concerning legal aspects such as finding legal advice, pending court cases, legal fees etc.
Loneliness	Loneliness is the state of distress or discomfort that results when one perceives a gap between one's desires for social connection and actual experiences of it.
Marital problems	Marital problems such as poor communication, lack of intimacy, lack of trust, infidelity issues and growing apart.
Mental health issues	Mental health conditions include mental disorders and psychosocial disabilities as well as other mental states associated with significant distress, impairment in functioning. Issues may arise when these mental health conditions (both diagnosed and undiagnosed) may substantially impact one or more major life activity.
Migrant related issues	Challenges migrants may face such as language/cultural barriers, discrimination, access to services, documentation issues etc.
Oppositional defiant behaviours	Consists of severe disobedient behaviours. They are behaviour problems consisting of severe tantrums, argumentativeness, easily angered, severely critical, impulsiveness, severe disobedience, and hostile behaviour towards authority figures.
Parenting skills/child-parent relationship	Issues or concerns about one's parenting style, parenting techniques, attachment/ bonding and fears or concerns regarding current parent skills, disciplinary methods and the need to improve current skills.
Personality related issues	People with personality related issues often have a hard time understanding emotions and tolerating distress, or act impulsively and this makes it hard for them to relate to others, causing serious issues, and affecting their family life, social activities, work and school performance, and overall quality of life.
Pregnancy related issues	Difficulties accessing appropriate care, teenage pregnancy, fears relating to the pregnancy, and lack of preparation for the future child.
Relationship problems	Issues within the romantic relationship such as poor communication, lack of intimacy, lack of trust, or infidelity issues. It may also include conflict and issues between friends.
School related problems	Issues such as poor academic performance, lack of motivation for school, boredom with school work, school absenteeism, loss of interest in school work, or poor relationships with peers or teachers.

Self-harm or suicide	Self-injury behaviours such as cutting, headbanging, scratching, pulling, eye poking, picking, grinding teeth, eating things that aren't food and suicide or attempted suicide
Separation related issues	Separation occurs when couples or married partners stop living together and either put their marriage or relationship on hold or it is a stepping stone for marriage dissolution. A separation can be initiated informally, or there can be a legal separation with a formal separation agreement. Issues (e.g. animosity, conflict, anger, communication issues etc) concerning separation may be at initiation, during and even after the process.
Sex work related issues	Issues raised in relation to the sex work such as safety issues, health concerns, and longevity of career.

Fostering service user types

Service	Description
Foster carer - next of kin	An approved foster carer who is related to the child by family ties or has a significant existing relationship with the child.
Foster carer - non-related	An approved foster carer who is not related to the child and provides care through the formal fostering system.
Prospective foster carer	An individual currently undergoing assessment, training, or screening to become an approved foster carer.
Approved and matched	An approved foster carer who is currently matched with and providing care to a foster child.
Approved but dormant	An approved foster carer who is temporarily inactive and not currently available for foster placements.
Approved but pending a match	An approved foster carer who is available to provide foster care but has not yet been matched with a child.

Maltese districts

District	Towns
Northern Harbour District	Birkirkara, Gzira, Hamrun, Msida, Pembroke, Pieta, Qormi, San Giljan, San Gwann, Santa Venera, Sliema, Swieqi, Ta Xbiex.
Southern Harbour District	Birgu, Bormla, Fgura, Floriana, Isla, Kalkara, Luqa, Marsa, Paola, Santa Lucija, Tarxien, Valletta, Xaghjra, Zabbar.
Southeastern District	Birzebbugia, Ghaxaq, Gudja, Kirkop, Marsaskala, Marsaxlokk, Mqabba, Qrendi, Safi, Zejtun, Zurrieq.
Western District	Attard, Balzan, Dingli, Iklin, Lija, Mdina, Mtarfa, Rabat, Siggiewi, Zebbug.
Northern District	Gharghur, Mellieha, Mgarr, Mosta, Naxxar, San Pawl il Bahar.
Gozo and Comino	Rabat, Fontana, Ghajnsielem, Gharb, Ghasri, Kercem, Munxar, Nadur, Qala, San Lawrenz, Sannat, Xaghra, Xewkija, Zebbug, Comino.
Homeless	Not residing within any residence.
Shelter/institution	Resides in a residential home (e.g., elderly home), shelter (e.g., Ghabex or YMCA), centre of residential restorative services (CoRRS) or medical facility (e.g., Mount Carmel Hospital).
Foreign residence	Resides in a foreign country and is in Malta for a short stay.



FSWS Research Team

Vision Statement

Research that educates, inspires, and informs quality responses to improve the wellbeing of children, families, and communities.

Mission Statement

To contribute to a knowledge base that informs responses to social needs through high quality research.

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